



Supporting People Planning Group (SPPG) Meeting
Wednesday 19th May 2010

MINUTES

Attendance

Pam Toms – Strategy & Supporting People Manager
Donna Kenny – Supporting People Contract Officer
Glen John – Learning Disabilities Team
Kay Quinn – Atal Y Fro
Kim Hughes – Hafan Cymru
Catherine Nolan – Hafal
Richard Bundy – Gofal Cymru
Erica Reed – Gwalia Care and Support
Fatoma Yarwood – Hafod Housing Association
Corinna Southall – Hafod Housing Association
Amber Constant – Flying Start

Apologies

Mike Ingram – Operational Manager, VOGC
Vicki Miller – United Welsh Housing Association
Sarah O’Keefe – Wales and West Housing Association
Jackie Bloxham – Wales and West Housing Association
Charlotte Porter – Domestic Abuse Co-Ordinator, VOGC
Lynn Hyde – Llandough Hospital
Joanne Carter – Newydd Housing Association
Julie Jones – Gofal Cymru
Linda Newton – Cardiff & Vale Mental Health Development Project
Antonia Bridges – Flying Start
Martine Otton – Foundation Housing
Delyth Thomas – Hafod Care

Introduction

PT explained how Supporting People has an annual planning process to determine the local future service priorities for housing related support. The results are published in the Supporting People Operational Plan (SPOP) that

must be submitted to WAG by 30th September each year. This involves collecting relevant information on current services and needs of clients. The Planning Group Core members will then assess and measure the gaps in provision in order to prioritise new projects for future development.

Therefore, PT requested that any evidence or data showing unmet need and services required must be provided by 18th June 2010 to Pam Toms ptoms@valeofglamorgan.gov.uk for it to be submitted as part of the SPOP process.

Women experiencing Domestic Abuse

PT provided handouts showing the current supply and needs information. This information has been collected over a seven year period. There has been 6142 INAM's completed with 363 women and 27 men saying their lead issue is domestic abuse totalling 390. The total numbers of units for this area of support are 37. PT advised that since 2009, data shows that only 14 women and one man stated that their lead issue was domestic abuse. Therefore, up to date information is required to reflect the need for more services in this area.

Vulnerable Single Parents

PT advised there are currently 209 clients with vulnerable single parent as their lead issues. In total there are 18 units. This information has been collected over a seven year period. PT advised that since 2009, the data shows that only 27 people stated their lead issue was being a vulnerable single parent. Therefore, up to date information is required to reflect the need for more services in this area.

People with Mental Health Problems

PT advised there are 668 clients with mental health problems as their lead issue. In total there are 85 units. PT advised that since 2009, the data shows that only 46 people stated their lead issue was mental health. Therefore, up to date information is required to reflect the need for more services in this area.

Learning Disabilities

PT advised there are 378 clients with learning disabilities as their lead issue. In total there are 106 units for this area of support, 74 of these units are funded by Supporting People & Community Care jointly and 32 are funded by Supporting People. PT advised that since 2009, the data shows that only 14 people stated their lead issue was being a learning disability. Therefore, up to date information is required to reflect the need for more services in this area.

People with Physical Disabilities

PT advised there are 646 clients with physical disability as their lead issue. In total there are 37 unit for this area of support, 3 units are funded by Supporting People & Community Care jointly and 34 funded by Supporting People Alone. PT advised that since 2009, the data shows that only 37 people stated their lead issue was physical mobility. Therefore, up to date information is required to reflect the need for more services in this area.

People with Chronic Illness

PT advised there are 139 clients with chronic illness as their lead issue. In total there are 10 units for this area of support.

Some of the 1486 community alarms in properties also cover some clients who are chronically ill. PT advised that since 2009, the data shows that only 13 people stated their lead issue was chronic illness. Therefore, up to date information is required to reflect the need for more services in this area.

Individual needs Assessment Monitoring (INAM)

PT explained to the group that the INAM captures information on clients needs, including age, if disabled etc. This information is also broken down into Wards.

PT commented that there are huge gaps in the needs data as much of the Statutory Sector and some Voluntary Sector Services are not providing relevant information to show specific issues and where Services are needed from their own data collection processes or completing individual needs assessment forms.

PT explained that this year 2010/11 additional money had been made available to the Supporting People Team and it has been decided by the Core Planning Group members that this money will fund a generic floating support service of 18 units. PT explained how this will go out to tender in the next few months and that the units will be available across all tenures.

PT suggested to the group that each member explain their role and where they feel specific services are required in the Vale of Glamorgan and what data they can provide to the group to evidence services needed.

Richard Bundy (Gofal Cymru) advised the group what services/schemes they currently have. RB explained that services for Dual Diagnosis still remain an issue. RB welcomed a new service across all tenures.

PT commented that there is not enough tiered support for people with Mental health issues. The support available is often too low level to deal with the issues that clients have.

RB explained that there is often bed blocking on wards due to there being no suitable services available to support these clients.

Action; RB to provide information on clients with dual diagnosis by the end of May 2010 and any information that Gofal has on bed blocking in mental health schemes.

Glen John (Learning Disabilities Team) explained his role within the Learning Disabilities Team. GJ advised there are currently 60/70 spaces for people with learning disabilities. However, there is a continuing growth in the service and the difficulties faced include, lack of accommodation or accommodation that may not be suitable for all client types.

GJ commented on a development that was recently set up known as a 'Core and Cluster' scheme. Service Users have their own individual self contained flat with a support worker on site to support each of the clients.

PT advised the group that the Learning Disabilities Team provide data on an annual basis and would continue to provide it to show other types of services required.

Action: GJ to provide data on people who require floating support and any other types of services required in the Vale.

Kim Hughes (Hafan Cymru) explained that the organisation provide support to women/with children but they are not funded to provide support the children. Hafan Cymru currently has provision of 1-2 bed spaces for men with domestic abuse issues. There is also a crisis intervention programme (high intensity). KH commented that there are no projects in the Vale area for Women who offend. PT explained that when the Croes Ffin Scheme was set up, three spaces were originally kept for women. However, these spaces were not filled and there was not a need to keep these units for women.

Action: KH to provide data for services to support men with domestic abuse issues and women who offend and data on the number of children in 2009 – 2010 who required support in their project.

Katherine Nolan explained the services Hafal provide. Hafal deal with criminal justice and link into other services such as Women Turnaround Project. Hafal signpost individuals to the appropriate service.

PT questioned if Hafal are signposting in the Vale and if they have accessed the Supporting People Directory of Service.

Action: KN to provide data on number of client's referred to projects and the issues they presented with, types of services they are able to access or not access and reason why.

Erica Reed (Gwalia Care and Support) explained her role within the organisation.

Gwalia work with young offenders aged 16 -25 for one of their static projects and 18 -60 for their floating support projects and second static project. Some clients have multiple needs, i.e. substance misuse, mental health problems etc.

PT asked what information is collected by Gwalia.

ER advised that their monthly monitoring report / project report provides client information, i.e. referrals, admission, departures etc. ER explained that some of the clients referred have high support needs and due to the lack of services there is unmet need.

Action: ER to provide information from April 2010 to June 2010 as information on unmet need has only recently started to be collected.

Fatoma Yarwood (Hafod Housing Association) explained to the group that she attended the meeting to have an insight into the services other organisations offer. FY confirmed she is aware of The Supporting People Teams Directory of Service.

Action: Corinna Southall (Hafod Housing Association) advised that she will collate support needs information from the data the organisation currently have and provide details of the support requirements of Hafod Housing Association tenants that have been housed through Homes4u for the last year.

Amber Constant (Flying Start) explained the services Flying Start provide. The scheme covers certain wards within Barry which include, Gibbonsdown, Court and Cadoc. AC explained flying start received 140 referrals last year for people with housing issues and 50 referrals for those requiring support with benefit. The difficulties are generally with younger parents aged 17 – 21 years and people moving within short period of time.

AC advised that Flying Start work closely with Atal Y Fro and are doing more prevention work etc.

PT asked if data can be extracted for those who are not able to access the service or if it would be beneficial to Flying Start to be able to refer all clients to Supporting People Services for this support so that the Social Workers were feed up to deal with non housing related issues. PT advised some of the support issues mentioned may be covered by Supporting People Funding if services were in place.

Action: AC to look at the records and see if this information is accessible to provide by 18th June deadline.

AOB

No issues

