



VALE OF GLAMORGAN COUNCIL

Supporting People Local Commissioning Plan

2015 to 2018



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**SUPPORTING PEOPLE LOCAL COMMISSIONING PLAN
2015 TO 2018**

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INTRODUCTION

The Vale of Glamorgan Local Commissioning Plan outlines the need for housing related support funded by Supporting People. The continuing aim is for less dependence on institutions and more independence and, as such, there is a greater emphasis on people staying in their own homes.

The Vale of Glamorgan's local Supporting People Partnership aims to ensure that vulnerable residents get the support they need. We want quality of life, safety, health and independence for all of the Vale of Glamorgan's community, and we intend that our Supporting People programme will fully contribute to our agenda for action and inform the regional priorities through the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.

This central purpose forms the basis of our Strategy. We believe that top-quality housing related support services are the key to preventing homelessness, enabling independent living across the continuum of care needs and helping those who are most vulnerable to find their place in the Vale of Glamorgan's community.

Our Supporting People Programme aims to work across the traditional boundaries of the many different organisations that are responsible for services for vulnerable people. We recognise that our agenda for health, housing, social care and community safety can only be achieved effectively through modern partnerships, which share objectives, programmes and operational working methods.

The Vale of Glamorgan's Supporting People Strategy Mission and Vision is: -

Our Mission: -

“To make the Vale a safe and healthy place in which individuals, children and families can live their lives to the full”

Our Vision:-

“To meet the needs of individuals and communities by providing quality services, in partnership with others, which respects diversity and promotes independence”

PART ONE: STRATEGIC PRIORITIES

The local Supporting People Strategy which underpins this Local Commissioning Plan is closely linked to 'Improving Lives and Communities – Homes in Wales', the National Housing Strategy and the ten year National Homelessness Strategy, with a strong emphasis on the prevention of homelessness. It also takes on community issues from Health Improvement Plans, Crime Prevention and Community Safety issues through the Community Strategy.

The Community Strategy provides a co-ordinated approach to improving the quality of life in the Vale of Glamorgan.

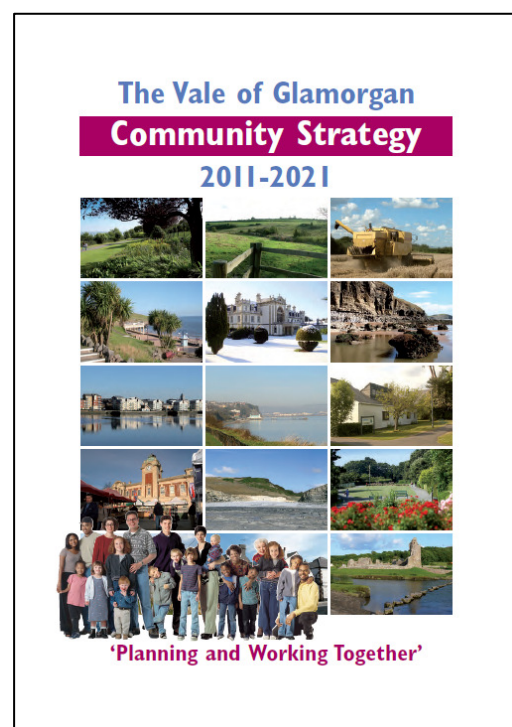
The vision for the Vale is a place that is:

- safe, clean and attractive, where individuals and communities have sustainable opportunities to improve their health, learning and skills, prosperity and wellbeing, and
- where there is a strong sense of community in which local groups and individuals have the capacity and incentive to make an effective contribution to the future sustainability of the area.

The Community Strategy covers the period 2011-21 and provides a vision and a framework for the next ten years and highlights the key issues being addressed across all areas of the Vale.

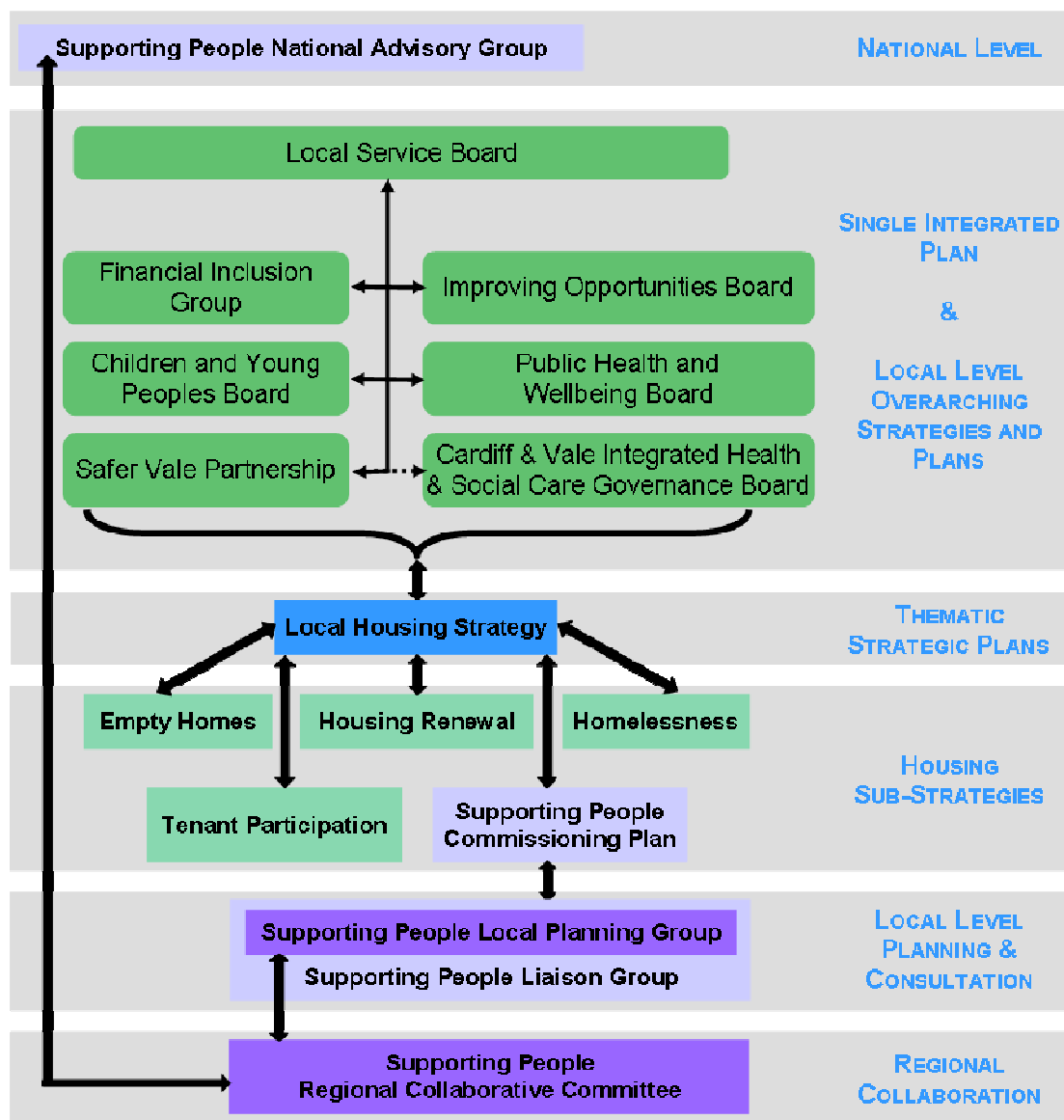
The strategy includes:

- The Health, Social Care and Wellbeing Strategy
- The Children and Young People's Plan
- Community Safety Action Plan
- Regeneration Strategy
- Learning and Skills Strategy
- Older People's Strategy



The diagram below demonstrates the links between the Supporting People Programme and relevant local, regional and national strategies, plans and planning mechanisms:

Planning Framework



Cardiff and Vale Integrated Health and Social Care Programme above has a clearly defined governance structure involving elected members, board members and officers. The Board also reports to the Cardiff and Vale Local Service Board.

The Community Strategy Implementation Group, consisting of a wide range of partner organisations who are part of the Local Service Board, have identified ten priority outcomes for the Vale and the Community Strategy details how these will be achieved. The locally delivered Supporting People Programme will contribute to these priorities and assist in the delivery of the required outcomes.

Community Strategy Priorities and Links to Supporting People

The priorities and the links to the Supporting People Programme are provided below:

Priority Outcome 1: People of all ages are actively engaged in life in the Vale and have the capacity and confidence to identify their own needs as individuals and within communities.

The Supporting People programme will contribute to the following outcomes being achieved:

- Local people of all ages are actively engaged in their communities and have a sense of responsibility about the future of their community.
- Increased awareness about the voluntary sector and their contribution to the local community.

The outcomes will be achieved by:

- Engaging with local communities through a range of mechanisms.
- Consulting with local people on the issues that concern them and their preferred solutions and providing feedback.

Priority Outcome 2: The diverse needs of local people are met through the provision of customer focused, accessible services and information.

The Supporting People programme will contribute to the following outcomes being achieved:

- Consistent and positive customer experience for all customers, including the vulnerable and disabled.
- Service improvements are informed by customers' needs and views.

The outcomes will be achieved by:

- Consulting with our customers to ensure we are providing the right services in the right way.
- Considering the needs of vulnerable and disabled customers in the planning and delivery of services and undertaking relevant equality impact assessments.

Priority Outcome 3: Vale residents and organisations behave in a more sustainable way and work together to meet the challenges of climate change ensuring the local environment is a resource we and future generations can enjoy for the benefit of our health and wellbeing.

The Supporting People programme will contribute to the following outcomes being achieved:

- Support the most vulnerable to play an active part and to integrate into their community.
- Ensure the services remain sustainable and reduce the pressure on statutory services through the provision of support and prevention.

Priority Outcome 4: Older people are valued and empowered to remain independent, healthy and active. They have equality of opportunity and receive high quality services to meet their diverse needs.

The Supporting People programme will contribute to the following outcomes being achieved:

- The diverse needs of older people are addressed through effective service delivery.
- Older people in the Vale have a strong voice and are listened to.
- Older people have the confidence, information and support to make positive lifestyle choices including access to employment and education.
- Older people feel safe in their homes and in their community by being supported.
- A more integrated approach to health care/social care and housing based on a wider social model of wellbeing.
- Older people who are vulnerable due to frailty and/or disability are supported to maintain their independence as long as possible.

The outcomes will be achieved by:

- Working together across the different sectors to provide information and more integrated services in respect of the varying health and social care needs of older people.
- Consulting with the Vale 50+ Strategy Forum regarding service developments and encouraging partners to give specific consideration to the requirements of older people in their services and policies.

Priority Outcome 5: Children and Young people in the Vale are well informed and supported to access a broad range of quality services that enable them to take full advantage of the life opportunities available in their local communities and beyond.

The Supporting People programme will contribute to the following outcomes being achieved:

- Services are focused on those with the greatest need.
- Consultation activities engage children and young people.
- Young people and families know where to seek advice on housing and relevant agencies work together to provide advice, support and appropriate accommodation.
- Families are aware of and supported to access benefits.

The outcomes will be achieved by:

- Establishing feedback mechanisms on consultation and engagement outcomes.
- Providing appropriate advice and signposting to address housing issues with young people.
- Encouraging families to access benefits and tax credits, free school meals and other grants to which they are entitled.

Priority Outcome 6: People of all ages are able to access coordinated learning opportunities and have the necessary skills to reach their full potential, helping to remove barriers to employment.

The Supporting People programme will contribute to the following outcomes being achieved:

- The number of young people defined as NEET (not in education, employment or training) is reduced.
- Skill levels (essential skills, key skills, basic skills) are raised.
- The number of economically inactive adults is reduced.
- An increase in the proportion of adults of all ages engaged in learning activities.

The outcomes will be achieved by:

- Providing appropriate support to young people who are NEET or who are at risk of becoming NEET.
- Engaging employer and voluntary sector organisations in developing employment skills.
- Identifying opportunities for other partnerships to contribute to reducing barriers to employment

Priority Outcome 7: The underlying causes of deprivation are tackled and the regeneration of the Vale continues, opportunities for individuals and businesses are developed and the quality of the built and natural environment is protected and enhanced.

Priority Outcome 8: The Vale maximises the potential of its position within the region working with its neighbours for the benefit of local people and businesses, attracting visitors, residents and investment.

The Supporting People programme will contribute to the following outcomes being achieved (for both priority 7 and 8):

- Improved economic growth.
- Local people have the capacity to improve their own wellbeing and engage in regeneration.
- Improved health and wellbeing.
- Increased public confidence, community cohesion and public safety.

The outcomes will be achieved by:

- Developing community capacity to participate in and inform decision making, and actively engage in regeneration.

Priority Outcome 9: Residents and visitors are safe and feel safe and the Vale is recognised as a low crime area.

The Supporting People programme will contribute to the following outcomes being achieved:

- A reduction in the level of recorded crime in the Vale of Glamorgan.
- Increased awareness of home security
- Reduction in the fear of such crimes through community engagement and reassurance
- Increased community awareness and access to support.
- A more streamlined treatment and support system for people with substance misuse issues ensuring quicker and more appropriate access to the services they need.
- Integrated services that support a reduction in re-offending.
- Established working relationships with external agencies that can provide the support required to reduce offending behaviour in the future.
- A reduction in the number of repeat incidents of anti-social behaviour.
- The most vulnerable residents in our community are safe and feel protected.

The outcomes will be achieved by:

- Working with victims and perpetrators of domestic abuse.
- Working with our most prolific offenders to steer them away from crime.
- Providing support and advice to victims.
- Ensuring effective working relationships between providers of domestic abuse services.
- Working closely with substance misuse and alcohol services to identify future collaborative programmes to tackle domestic abuse.
- Developing a One Stop Shop of services for victims of domestic abuse (achieved).
- Commissioning services that meet the current needs of people who misuse substances.
- Working with agencies to ensure the most appropriate support is available to offenders.
- Creating support mechanisms for clients that complement statutory support provision and enable them to reduce their offending and stabilise their lifestyle.

Priority Outcome 10: Health inequalities are reduced and residents are able to access the necessary services, information and advice to improve their wellbeing and quality of life.

The Supporting People programme will contribute to the following outcomes being achieved:

- People in the Vale of Glamorgan are fit and healthy.
- People's independence and healthy living are promoted and sustained for as long as possible.
- People are able to make informed choices about their lives.
- Older people are encouraged to maintain and regain skills and capacity for independent living.
- People are well informed about benefits and financial choices.
- People across all areas of the Vale are better able to access information and services that promote good physical and emotional health.
- People have a better experience of accessing information about health and social care services.

The outcomes will be achieved by:

- Developing a range of options that enable older people to live independently in their communities for as long as possible e.g. Reablement, Telecare, Extra Care.
- Agreeing revised models of service delivery which place prevention and independence first and foremost.
- Developing community based services, through collaborative working between the statutory, independent and third sectors, that enable people to live independently at home
- Improving the work across agencies to support vulnerable adults and children.
- Ensuring existing housing is maintained and fit for purpose.
- Developing appropriate housing and support solutions to meet specific needs within the community.

An Equality Impact Assessment has been undertaken for the three year Local Commissioning Plan, which will now be submitted to the Regional Collaborative Committee (RCC) for the Vale of Glamorgan and Cardiff. The RCC is responsible for analysing the local plans for the Vale of Glamorgan and Cardiff and for the development of a Regional Commissioning Plan for the area.

The development of a Regional Commissioning Plan will help to put co-production and collaboration at the centre of the development and delivery of services where possible. It will assist in further cross boundary work, including service development, allow the sharing of expertise and best practice and introduce economies of scale into commissioning.

PART TWO: NEED, SUPPLY AND SERVICE GAP

The Vale of Glamorgan Council commenced the assessment of support needs utilising the Welsh Government Individual Needs Assessment Mechanism (INAM) in April 2002. Through the use of the INAM the Council has sought to establish a universal system across the Vale of Glamorgan that enables individuals to self-select and determine their support needs. Coverage of the INAM system has been extended to all departments of the Council, Housing Associations, Voluntary Sector Groups, the Local Health Board, Probation Service and other organisations and individuals to ensure as complete a picture as possible of support needs are identified.

In terms of the detailed support needs of clients assessed under the INAM model in 2013/14 some 464 out of the 468 clients (99%) assessed identified a support need. The most significant lead support issues relate to Homelessness (168) and Mental Health (110). Only Refugees recorded no returns.

The needs assessment information can also be broken down into area specific support needs so that if new funding should become available, services can be developed in the areas showing most need.

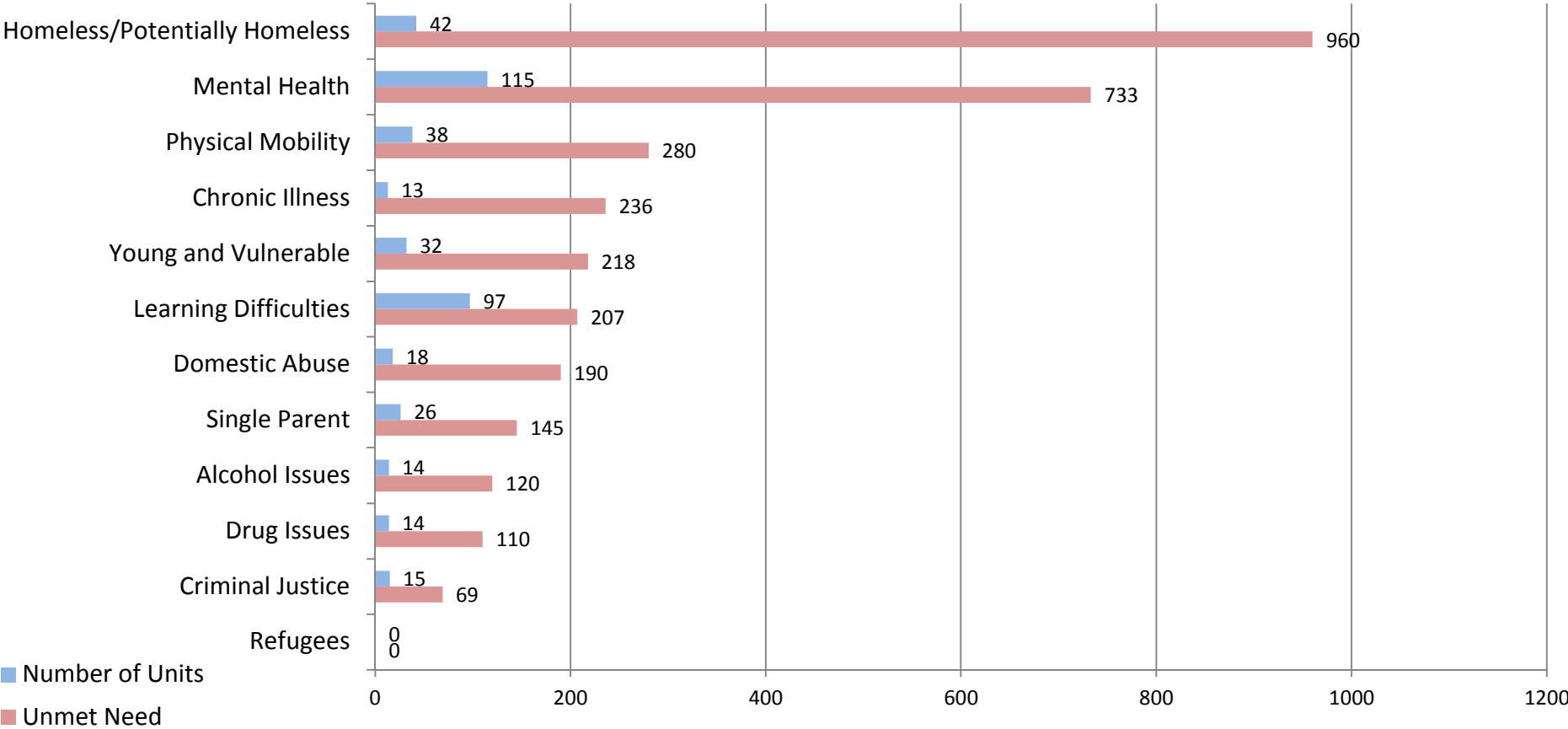
Identifying Gaps in Services

By combining the data collected over the last year with the additional information provided through the Supporting People planning and consultation process with the existing supply of services, a picture of the gaps in services emerge. These findings (see graph1 below) were presented to the core members of the Supporting People Local Planning Group in the Vale of Glamorgan who determined the future local service priorities for development.

The core members of the Supporting Planning Group are:

- Operational Manager Public Sector Housing (Chair)
- Operational Manager, Mental Health Services
- Vale Manager, South Wales Area National Probation Service
- Vale Locality Lead Nurse, Cardiff and Vale University Health Board
- Voluntary Sector Representative (Vale Housing & Homelessness Forum)

Graph 1: Data on Clients Needs identified 2013/14 compared to the Supply of Services funded through the Supporting People Programme apart from Older People due to high levels of services and no unmet need.



PART THREE: CONSULTATION EVIDENCE

As not all clients complete individual needs assessment information, various consultation opportunities took place throughout 2013/14 in order to collect evidence on unmet support needs. These consultation events took the form of:

1. The Supporting People Local Planning Group

The core members met at the start of the annual planning process and agreed their Terms of Reference and consultation requirements. The group met again following the consultation events to review the data collected, outcomes of project reviews, efficiency savings identified, budget cuts, any remodelling requirements and to agree which schemes should be priorities for development should funding become available.

2. Consultation Events

Stakeholders from a range of organisations who work with vulnerable clients were invited to planning group meetings, to have input and to submit further needs information to ensure that fully informed decisions on the future service priorities could be made. Some of the organisations and departments that were invited and attended these meetings are listed below:

- The Youth Offending Service
- The Substance Misuse Coordinator, VOGC
- The Community Mental Health Team, VOGC
- The Learning Disability Team, VOGC
- Representatives of Communities First
- Physical Disabilities Team, VOGC
- Protection of Vulnerable Adults Team, VOGC
- The Communities Addiction Team
- The Domestic Abuse Coordinator, VOGC
- Tenant Support Scheme Support Providers
- Representative of Public Health
- Occupational Health Team, VOGC
- Children & Families Services, VOGC
- The Homelessness Division, VOGC
- The Young Person's Partnership
- The Learning & Development Department
- Cardiff & Vale Action for Mental Health
- Community Care & Health Older Persons Services, VOGC
- Solas
- Reach
- The Wallich
- Gwalia Care & Support
- Llamau
- RNIB
- Inroads
- The Newlands Project
- Age Concern
- Gofal Cymru
- Hafan Cymru
- Shelter Cymru
- Parc Prison
- Care & Repair
- Atal y Fro
- The Parents Federation
- RAF St Athan Welfare Services
- The 15+ Team, VOGC

3. The Supporting People Liaison Group

This is a forum for all Supporting People stakeholders and allows for the exchange of information and for all stakeholders to participate in the planning process. This is an inclusive forum, to which service users are also invited.

Service User Consultation

In 2010 the Council commissioned external Consultants to work with service users to put together a Service User Participation Framework to set out how they wanted to engage with the Council, both on service improvement and new developments.

The responses received showed that service users did not want a formal engagement process. Whilst they were happy to be interviewed by Council staff at the time of service reviews in order to provide feedback on their level of satisfaction with the support, they thought that their support provider participation events provided sufficient engagement opportunities for them and therefore did not want them replicated by the Council.

In response to this consultation, the Service User Consultation Framework was developed and the following procedures were introduced by the Council's Supporting People Team:

- At least 20% of both existing and former service users are interviewed as part of each service review (10% in warden and alarm services).
- Posters and leaflets are available and circulated to service users to advise them how to contact and provide feedback to the Supporting People Team, if they wish.
- The Supporting People Team attends all support provider participation events, with a stall. A questionnaire is used to gather service user feedback.
- An annual Supporting People Newsletter is circulated to all service users.
- A web based service user questionnaire is available on the Vale of Glamorgan Council's website for completion.
- All support providers must provide an annual Service User Participation report detailing how service user views are gathered, the impact on the service, and how feedback is provided to the service users.

The Regional Collaborative Committee has also developed a Regional Service User Participation Framework, which has been Implemented by the Team.

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Supporting People in the Vale of Glamorgan

Information for Service Users

If you live in supported housing, sheltered accommodation, a homeless hostel or women's refuge, if you are receiving housing-related support in your own home or have a community alarm then you will be in receipt of a Supporting People service.

Supporting People
in the Vale of Glamorgan to develop and maintain their independence
2012

Welcome to the second newsletter from the Supporting People (SP) team in the Vale of Glamorgan. This newsletter is aimed at service users, partners, stakeholders & service providers.

Supporting People TENDER 2011 - UPDATE

In the SP Newsletter 2011 we informed you of the council's intention to tender for the following services:

- The Staying Put Scheme,
- The Independence Scheme and
- The Tenant Support Scheme (TESS)

Service providers on the Supporting People 'Framework Agreement', also known as the approved provider list, were invited to tender for these services.

A panel consisting of council officers, partner organisations and a former service user scored each tender against set criteria.

The following service providers were successful and awarded contracts with the Vale of Glamorgan Council:

- Atal Y Fro
- Llamau
- reach
- Solas
- Taff Housing Association
- Haloed Care

Many service providers brought along service users to share their experiences of support. We would like to say **THANK-YOU** to the service users who took part.

Service User Involvement in the SP Tender

Lias was a member of the tender panel, she is a former service user and a Tenant Engagement Associate (council tenant inspector). Lias said:

"I opened my eyes to how people can get more specialist help. It was also interesting to find out exactly what help and support was out there for people. I enjoyed it very much and my guesses were always correct. If there was any more that I could do to be involved, I would."

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the Supporting People programme develops and monitors housing-related support services, which help people gain the knowledge and skills needed to develop or maintain their capacity to live independently and contribute positively to their community

Supporting People Leaflet, Newsletter and Pop-Up Banner

Efficiencies

Individual meetings took place with all support providers in the Vale of Glamorgan in order to identify efficiencies in preparation for managing the anticipated cuts in the Supporting People Programme Grant for 2014/15. As a result all of the efficiencies identified have been implemented already by providers and the Local Authority.

Going forward the Council's Supporting People Team continue to liaise with service providers about the financial implications of the reducing grant allocations in order to identify any opportunities for further funding efficiencies.

In addition to the information provided in Part Four of this document, the following possible efficiencies are supported for 2015/16 onwards by the Vale of Glamorgan Council:

1. To undertake regional service reviews for support providers which operate in both the Vale of Glamorgan and Cardiff. This will prevent a duplication of work by the Supporting People Teams and the providers alike.
2. Outcomes data collection. If the Outcomes Task and Finish Group can provide single process for data collection with clear guidance, it will not only improve the quality of information gathered but also ensure that there is less confusion for support providers.
3. To encourage discussions within the Regional Provider Forum for the sharing of ideas and best practice between organisations.
4. To undertake regional tendering of services where appropriate in order to avoid duplication and reduce the costs.

PART FOUR: PRIORITIES AND PROPOSALS FOR SERVICE DEVELOPMENT

Background for Analysis

The data at Appendix One was presented to the core members of the Vale of Glamorgan Supporting People Local Planning Group who decided to base their service development decisions on the overall level of unmet need identified and the deliverability of each scheme, given that capital funding is not currently available to develop or purchase new premises.

The Supporting People Local Planning Group also felt that it was very important to recognise that clients who required accommodation would in the main put homelessness as their lead issue, even though in many cases they had other very high support needs. This has been evidenced in the past from support plans, which have shown that in most cases clients have a dual or triple diagnoses and once in accommodation these other support needs come to the fore. For this reason, whilst homelessness came out as the highest unmet need group, consideration was given to the other vulnerable groups in conjunction with homelessness, and services prioritised in this way.

The results are detailed on page 18.

The levels of unmet need identified using data collected during 2013/14:

Client Group	Mild Issue	Moderate Issue	Serious Issue	Lead Issue	Needs From Dual Diagnosis analysis INAM's	Other Needs Data from Practitioners	Existing Number of Units of Support	Numbers of Unmet Need Identified
Homeless or potentially homeless	18	47	204	168	62	503	42	960
Mental Health	36	100	169	110	84	349	115	733
Physical Mobility	24	64	73	34	34	89	38	280
Chronic Illness	26	45	79	21	16	62	13	236
Young & Vulnerable	28	41	84	27	7	63	32	218
Learning Disabilities	50	69	57	42	31	55	97	207
Domestic Abuse	24	43	47	18	15	61	18	190
Single Parent	15	37	49	19	4	47	26	145
Alcohol Issues	29	30	34	7	4	30	14	120
Drug Issues	39	23	24	4	3	31	14	110
Criminal Justice	35	21	19	2	2	5	15	69
Refugee	0	1	0	0	0	0	0	1
Older People	4	28	40	12	8	34	714	-588

Priorities

Priority	Client Group	Service Model	Funding
1.	Mental Health	6 Units of 24 hour supported housing for people with Personality Disorders	£122,104
2.	Domestic Abuse	6 Units of supported housing with learning & apprenticeship opportunities - with support staff on site during office hours	£35,880
3.	Physical Mobility	6 Units of fully wheelchair accessible accommodation with floating support	£26,520
4.	Learning Difficulties & Mental Health	10 additional units of Adult Placements	£54,912
5.	Older Persons/Mental Health/Chronic Illness/Learning Disabilities/Physical Mobility	60 Unit Extra Care Scheme for clients who require additional support and care but wish to live independently jointly funded with Community Care & Health	£124,800

Reviewing and Remodelling Existing Projects

The Council began reviewing and monitoring Supporting People projects in the Autumn of 2003. On-going reviews have continued since that date and the findings used to inform planning and development of services.

Work on re-configuring under-utilised schemes and projects that were failing to meet their strategic aims also began in the autumn of 2003 and have continued when necessary.

Whilst reviewing the supply and needs information, along with the outcomes of reviews and the throughput and aims and objectives of current projects this year, it has become apparent that all projects remain strategically relevant to the Council, service users and stakeholders and therefore there are no re-modelling requirements at this time.

Cuts to the Supporting People Programme Grant and Analysis of Unmet Need

The annual Supporting People budget in 14/15 was £3,666,688.74 but Welsh Government is expected to reduce the overall Supporting People budget in Wales in 15/16 and 16/17. At the time of writing the Local Commissioning Plan however, the indicative budgets were not available.

Work was undertaken by the Supporting People Team to develop a strategic approach to identifying possible budget cuts. The decisions were made based on the needs mapping information, service priorities and in an attempt to minimise the impact on front line services and service users in the Vale of Glamorgan. This approach was endorsed by the local Supporting People Planning Group and the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff. The approach and analysis are outlined on pages 20 to 26.

Client Group	Unmet Need Based on Lead & Other Data	Unmet Needs based on lead and other identified needs only	Further Information about services to inform any decisions on the budget cuts, including the possibility of remodelling of services.	Budget Cut Potential
Homeless or potentially homeless	960	188	<ul style="list-style-type: none"> • No specialist homelessness services in place. Floating support services provided from generic schemes only. • Changes to the Homelessness legislation contained within the Housing (Wales) Act 2014 will place a much greater strain on support services that can be used by Homeless clients. 	
Mental Health	733	79	<ul style="list-style-type: none"> • Continuing increase of clients with mental health issues requiring support • Highest number of people on the waiting list in the Vale is for clients with mental health issues. • Only 11 static units, the rest are floating support units and many are generic services which are being used because of the high number of presentations. • Currently tendering for a new joint floating support service with Health to assist with meeting the gaps in services that already exist. 	
Physical Mobility	280	30	<ul style="list-style-type: none"> • Only 3 units of supported housing, the rest are floating support services (generic) and most service users are elderly and the services ensure that they are able to remain living independently in the community rather than have to go into residential homes. 	
Chronic Illness	236	24	<ul style="list-style-type: none"> • No specialist service in place for clients with a chronic illness – services only provided through generic floating support schemes. 	

Young & Vul	218	2	<ul style="list-style-type: none"> • Despite low numbers, the day to day activities do not reflect this and an analysis of the INAM forms shows that many young people record their primary need as Homelessness. • Static support services are always full and some very vulnerable care leavers are still being placed in Bed & Breakfast accommodation by Children's Services. • 1 x 6 bed supported housing scheme opened in August 2014 to try to bridge some of the gaps in services. • These services are an integral part of the Young Persons Partnership Action Plan in the Vale of Glamorgan which tracks service users from presentation in the One Stop Shop, through to successfully entering education, training and employment and provide ongoing measurements of the sustainability of their move on accommodation when they move into independent living. 	
Learning Difficulties	207	-24	<ul style="list-style-type: none"> • The Vale of Glamorgan Council's Learning Disability Strategy shows a requirement to increase the number of Adult Placement Units (APS) • APS units currently underutilised due to delays in recruiting new hosts. • LD Units have vacancies due to incompatibility of new service users with current tenants. 	X
Domestic Abuse	190	15	<ul style="list-style-type: none"> • Only 5 Refuge Spaces in the Vale of Glamorgan. Population figures evidence the need for 12 units. • 13 Units of floating support, some of which come from generic schemes to meet the need. • Requirement to comply with the new Gender based Violence, Domestic Abuse and Sexual Violence (Wales) Bill. 	
Single or Vulnerable parent	145	-3	<ul style="list-style-type: none"> • Only floating support services provided, 13 specific to vulnerable families, five of which are in designated RSL properties and 13 generic units. • There is a difference of £46.38 per week between the generic floating support units and the vulnerable family units as there is an additional cost to support the children in the family. However, a number of the service users supported at any one time do not have any children. 	X

			Therefore if 6 of the specialist units were amended to not pay for support for children there would be a saving of £14,470.56 per annum.	
Alcohol Issues	120	-3	<ul style="list-style-type: none"> • High numbers of clients with dual diagnosis issues e.g. mental health issues • Only 9 units of static accommodation which is a joint project with Cardiff and works very well as it takes service users away from their peer pressures at a time when they want to stop using. • Despite low numbers – many show need under other lead groups e.g. Homelessness. 	
Drug Issue	110	-7	See Alcohol Issues above	
Criminal Justice	69	-11	<ul style="list-style-type: none"> • Currently only 10 static units for vulnerable ex-prisoners and those in danger of offending, which are always full. This leaves many being placed in temporary accommodation (including some that go through the MAPPA system). • Changes in the Housing (Wales) Act 2014 will have an effect on this accommodation as Homelessness Services in the Council will only have a duty to provide accommodation for vulnerable prison leavers. This will mean that Probation Services will have a much greater need for the services. 	
Refugee	0	1	<ul style="list-style-type: none"> • No services in place. 	
Older People	-588	-694	<ul style="list-style-type: none"> • Possible savings to be made through the RCC Working Group on Older People by eligibility to Supporting People subsidy being amended so that it is based on the need for warden and/or alarm services, rather than qualification through the tenure of the accommodation. 	X

Current Budget

- On the current expenditure projections for 14/15 (prior to the announcement of any Welsh Government cut to the budget) it is expected that in 15/16 there will be an overspend of £5,538.60, if the income for all services is maximised.
- If the Supporting People budget in the Vale of Glamorgan has a budget cut of 5% in 15/16, this will require total savings of £188,873.10 to be made.
- If the Supporting People budget in the Vale of Glamorgan has a budget cut of 10% in 15/16, this will require total savings of £372,207.50.

Between 2003 and 2012 there have been underspends in the annual budget which have been rolled forward, these have been accrued because of voids each year in the supported housing projects run by Social Services. This underspend has not previously been used to set up new services for the following reasons:

- Each underspend was only accrued in one financial year and therefore was not ongoing revenue. The full extent of each underspend was identified at the end of each financial year.
- The results of the redistribution formula were awaited, so that if there was any adverse impact in the Vale of Glamorgan, the underspend would be used to protect front line services.
- The new Extra Care Scheme that has recently opened in the Vale of Glamorgan required revenue funding for both a floating support and alarm service, but there was no capacity in the budget if all services were fully utilised. The roll forward of underspend was therefore carried forward for the 7 years that the project was planned in order to provide funding for a number of years. However, the savings identified by the Supporting People Team in partnership with the providers for 2014/15 resulted in the identification of a sufficient budget to fund the scheme prior to its opening and with no adverse impact on front line services.

Changes due in 2014/15 & 2015/16

- All interim contracts set up in November 2012 when the Supporting People Programme Grant transferred to the Council will expire and will be retendered in line with the Council's Financial Regulations. This could result in savings being identified in the Supporting People budget, as most of these services are still based on the former Supporting People Revenue Grant tariffs.
- There will be a change to the subsidy entitlement for older people's services so that only those people that need the service will qualify for supporting people subsidy.

Conclusions and Recommendations

All services have been assessed in the Vale of Glamorgan and deemed to be strategically relevant. There are low numbers of support units compared to other local authorities and despite some of the needs information showing small gaps in services, this is not the reality on a day to day basis.

Most services are constantly full and all have waiting lists. Since the economic downturn and the introduction of the welfare reforms, there has been an increase in demand for support across all vulnerable groups and services. This is expected to increase with the introduction of the Universal Credit. In addition, the changes in the Homelessness legislation contained within the Housing (Wales) Act 2014, which will come into effect in April 2015 will have a significant impact on supporting people services through increased demand for preventive services.

It is not possible to justify applying an equal percentage budget cut to all services in order to identify the required budget savings, because most services have so few units that many would become unviable. The savings identified in the 2014/15 budget in partnership with providers were maximised, so that any further cut to scheme budgets would lead to the loss of whole services.

The savings identified in 13/14 were:

Efficiencies already identified

1. Annual savings through benchmarking the costs of services	£77,894
2. Reduction in central costs identified in the Council's Floating Support Services	£16,343
3. Reduced service costs for 2 organisations	£19,000
4. Number of additional floating support units provided at nil cost	24
5. Number of additional static units provided at nil cost	18
Total annual budget savings	£113,237
Total additional units	42

It is therefore recommended:

1. That the Supporting People budget be protected in the Vale of Glamorgan in 2015/16 by using a combination of the existing underspend held, savings identified from void Social Services units in 15/16 and savings identified through the planned changes above.
2. Should there be a further cut to the Supporting People budget announced for 2016/17 in the next financial year that the Supporting People Team be authorised to begin early discussions with the providers of Learning Difficulties and Vulnerable Parent Services to discuss a reduction or reconfiguration of any service.
3. That the Supporting People Team be authorised to begin early discussions with all other service providers to assess the impact of a reduction in the number of units for each scheme. The results of these discussions will be brought before the Supporting People Local Planning Group and the Regional Collaborative Committee prior to any final decisions being made.

Possible Savings 15/16

Service & Vulnerable Group	Currently Weekly Charge	Current Annual Charge	Reduction	Savings
13 Units Specialist Service for Vulnerable Parents	£141.33	£95,539.08	6 Units reduced by £46.38 per week New Unit Cost per week: 7 units @ £141.33 6 units @ £94.95 Annual Cost £81,068.52	£14,470.56
73 Units Supported Housing for clients with a Learning Difficulty	£236.64	£898,285.44	73 Units reduced by £45.95 per week New unit cost per week: £190.69 Reduce unit numbers by 15 to 58	£174,426.20 £184,579.20

			<p>73 Units reduced by £94.24 per week New unit cost per week: £142.40</p> <p>Reduce unit numbers by 29 to 44</p>	<p>£357,735.04</p> <p>£356.853.12</p>
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PART FIVE: INDICATIVE SPEND PLANS 2015-16, 2016-17 AND 2017-18 (INDICATIVE BUDGET KNOWN FOR 2015-16 ONLY)

Client Group	No of Clients	6 to 24 months fixed site	No of Clients	24 months + fixed site	No of Clients	6 to 24 months floating support	No of Clients	24 months + floating support	Total Annual funding
Women experiencing domestic abuse	5	£90,168	0	0	14	£58,028	0	0	£148,196
Men experiencing domestic abuse	0	0	0	0	0	0	0	0	0
People with learning disabilities	0	0	104	£1,069,922	0	0	1	£5,497	£1,075,419
People with mental Health issues	11	£89,793	0	0	60	£280,296	0	0	£370,089
People with alcohol issues	0	0	0	0	0	0	0	0	0
People with substance misuse issues	9	£83,706	0	0	26	£62,510	0	0	£146,216
People with a criminal offending history	10	£124,475	0	0	3	£18,393	0	0	£142,868
People with refugee status	0	0	0	0	0	0	0	0	0
People with physical/sensory disabilities	0	0	3	£36,915	0	0	0	0	£36,915
People with development disorders	0	0	0	0	0	0	0	0	0
People with chronic illnesses (including AIDS)	0	0	0	0	0	0	0	0	0
Young people who are care leavers	0	0	0	0	0	0	0	0	0

Young people with support needs (16 to 24)	18	£379,429	0	0	28	£168,747	0	0	£548,176
Single parent families with support needs	0	0	0	0	0	0	0	0	0
Families with support needs	0	0	0	0	27	£153,567	0	0	£153,567
Single people with support needs not listed above (25 to 54)	0	0	0	0	0	0	0	0	0
People over 55 with support needs (exclusive of alarms)	0	0	463	£126,124	0	0	42	£65,563	£191,687
Generic Floating Support	0	0	0	0	171	£678,552	0	0	£678,552
Alarm Services	0	0	1548	£178,001	0	0	0	0	£178,001
Totals	53	£767,571	2118	£1,410,962	329	£1,420,093	43	£71,060	£3,669,686

APPENDIX 1: TOTAL NEED AND SUPPLY INFORMATION 2013-14

Women Experiencing Domestic Abuse

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	12
SPRGPR 135	Women's Refuge	Atal y fro	UWHA	Direct Access	Barry	5
SPRGFS 174	Independence Scheme	Reach	Various	Floating Support	VOG	1
Total						18

INAM'S ANALYSED 468 – 13 FEMALE CLIENTS WITH DOMESTIC ABUSE LEAD ISSUES & 5 MEN.

These INAM's also showed the following numbers of clients who had support needs in respect of Domestic Abuse:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
8	16	11	32	17	30

LEAD NEED: DOMESTIC ABUSE - Other Support Issues Identified and the Number of INAMs Received

Learning Difficulties	6	Young & Vulnerable	7
Mental health Issues	12	Criminal Justice	3
Alcohol Issues	7	Homeless or potentially homeless	13
Drug Issues	3	Chronic Illness	2
Refugees	0	Vulnerable Single Parent	6
Physical Mobility	2	Older Person	0
Total			61

Additional Data

- There are currently 15 people on the Council's waiting list for a floating support service.

Atal y Fro (Prevention in the Vale) formally known as Vale Women's Aid information:

For some time now, Atal Y Fro has provided a TSS (Tenant Support Scheme) funded by Supporting People funding which is aimed at providing as much emotional and practical assistance as possible to women, enabling them to maintain and sustain a tenancy. Over the last three years however, more and more women are coming directly to Atal Y Fro for this kind of support e.g. in the year 2013-14, 102 women were taken on for Floating Support /Outreach. Due to the level of demand and lack of capacity, it has meant that Atal Y Fro Support Workers are carrying additional caseloads to their substantive roles putting them under enormous pressure as we try not to leave anyone without some kind of support.

Within this group, we have also identified women who would be classed as 'high dependency' due to their range of complex needs e.g. dual diagnosis –mental health and substance abuse issues at varying levels. Around 10% of those who come directly to Atal Y Fro would fit that category.

With the current changes to the benefit system, it has meant that vulnerable young women are finding it more and more difficult to find somewhere to live let alone manage a tenancy. The prospect of them ending up in abusive relationships is heightened as they choose to live with an abusive partner instead of in a house in multiple occupation (HMO). Atal Y Fro wants to develop a 'Life-skills Academy' which would provide not just decent accommodation but learning /apprenticeship opportunities that would prepare these younger women for work as the more swingeing changes to the benefit system take hold over the next two-three years. This development would initially involve around a maximum of six-ten women, depending on the accommodation.

Conclusion

Atal Y Fro wants to see the need for 'Domestic Violence/Abuse' intervention /preventative services of the kind identified above, given greater priority in developing the Supporting People Local Commissioning Plan as we can provide the evidence to support this position. In taking this approach, it will save the public services money if the women are able to:

- have more control over their situations
- Make more informed decisions about their lives and where appropriate –their children's lives
- Lessen demand for housing as they become more settled and able to manage

National Statistics based on Population Projections for Vale of Glamorgan

In the Vale of Glamorgan based on the population projections taken from the Daffodil system for those aged 18 and over and the reported data for 2012/13 where 7.1% of women reported having experienced domestic abuse (Office of National Statistics) the numbers at risk of domestic abuse equate to:

<u>Year</u>	<u>Men</u>	<u>Women</u>	<u>Total</u>
2014	2,160	3,740	5,900
2015	2,209	3,812	6,021
2016	2,243	3,875	6,118
2017	2,283	3,942	6,225

People with Learning Difficulties (outside of those funded by Community Care)

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS 108	TESS	Various	VOGC	Floating Support	VOG	14
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	3
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	1
SPRGSUP 105	The Parade	Mr P Graddon	Mr P Graddon	Supported Housing	Barry	1
SPGSUP 013	Kemeys Rd	Innovate Trust	Newydd	Shared Housing	Rhoose	3 (1 Void)
SPGSUP 015	Clos Yr Harbwr	CMG	Newydd	Shared Housing	Barry	4 (1 Void)
SPGSUP 016	Elan Close	Innovate Trust	OHT	Shared Housing	Barry	4
SPGSUP 141	Cornwall Rd	CMG	VOGC	Shared Housing	Barry	1
SPGSUP 100	Morningside Walk	Cartrefi Cymru	Newydd	Shared Housing	Barry	2
SPGSUP 101	Burlington St	CMG	UWHA	Shared Housing	Barry	3(1 Void)
SPGSUP 102	Woodland Place	Innovate Trust	Newydd	Shared Housing	Barry	4
SPGSUP 103	Caradoc Ave	CMG	UWHA	Shared Housing	Barry	4
SPGSUP 104	Kingsland Cres	CMG	UWHA	Shared Housing	Barry	3
SPGSUP 109	Quarry Cottage	Innovate Trust	Newydd	Shared Housing	Cowbridge	3

SPGSUP 110	Carys Close	Innovate Trust	VOGC	Shared Housing	Penarth	3
SPGSUP 111	Bethany	Cartrefi Cymru	Hafod HA	Shared Housing	Barry	3
SPGSUP 122	Arcot Street	Innovate Trust	UWHA	Shared Housing	Penarth	2
SPGSUP 123	Griffin Close	Innovate Trust	UWHA	Shared Housing	Barry	3
SPGPIP 136&166	Coldbrook Road	Innovate Trust	First Choice	Shared Housing	Barry	6
SPGFS144	Colcot Road	Cartrefi Cymru	VOGC	Floating Support	Barry	2
SPGSUP146	North Walk	Innovate Trust	VOGC	Shared Housing	Barry	2
SPGSUP166	Aneurin Road	Innovate Trust	First Choice	Shared Housing	Barry	1
SPGSUP167	Caerphilly Close	Cartrefi Cymru	VOGC	Shared Housing	Dinas Powys	1
SPGSUP169	Oxford Street	Innovate Trust	Private Owner	Shared Housing	Barry	2
SPGFS171	High Street	Innovate Trust	Private Landlord	Floating Support	Barry	1
SPGSUP172	Bassett Court	Innovate Trust	UWHA	Supported Housing	Barry	5
SPGSUP140	The Old Post Office	Innovate Trust	Hafod HA	Shared Housing	Llandow	4
SPGSUP173	Colcot Road	Innovate	Hafod HA	Shared Housing	Barry	4 (2 Void)
SPGSUP174	Jewel Street	Innovate Trust	Hafod HA	Shared Housing	Barry	3
SPGSUP175	Rectory Drive	Cartrefi Cymru	Hafod HA	Shared Housing	St Athan	3
SPGFS145	Glebeland Place	Innovate Trust	VOGC	Floating Support	St Athan	2
						97

78 Units funded by Supporting People and Community Care jointly and 19 funded by Supporting People alone.

Generic Supported Housing Projects

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SOGSUP018	Adult Placement Service	Various	Various	Shared Housing	VOG	30 (2 Void)
Total						30

All Units funded jointly by Supporting People and Community Care

INAM'S ANALYSED 468- 42 CLIENTS WITH LEARNING DIFFICULTIES AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of Learning Difficulties:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
24	26	40	29	33	24

LEAD NEED: LEARNING DIFFICULTIES - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	1	Young & Vulnerable	6
Mental health Issues	8	Criminal Justice	3
Alcohol Issues	3	Homeless or potentially homeless	11
Drug Issues	3	Chronic Illness	5
Refugees	0	Vulnerable Single Parent	3
Physical Mobility	7	Older Person	5
Total			55

Additional Data

- There are currently 16 people on the Council's waiting list for a floating support service.
- The Learning Disability Strategy in the Vale of Glamorgan includes the need to increase the number of long term Adult Placements. The Adult Placement Service is a cost effective service for which Supporting People currently contributes £105.60 per week for each service user to fund the housing related support requirement. The service is a more socially inclusive, community based living arrangement with good outcomes for service users. In the Vale we currently have 30 SP funded placements but there is a waiting list of service users who would be suitable for Adult Placement.

The waiting list includes 13 service users with learning disabilities whose needs could be met in Adult Placement. There are also three service users from the Mental Health Team who have been referred in the last month (only one of which we could find a suitable match from our existing vacancies). **That is a total of 15 service users.**

Out of the 15 service users, 4 are living with family and at risk of homelessness, 1 is homeless and living in bed and breakfast accommodation following a breakdown in the family relationship, 2 are homeless in psychiatric hospital. That leaves 7 who require accommodation now. There are 2 in foster care and 2 in residential college who will require accommodation in July 2015. It is therefore requested by the Service that the Supporting People funding for Adult Placement units should increase from the existing 30 to 40 units.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18+. These are the projected client numbers for people with a Learning Disability in the Vale of Glamorgan (including Downs Syndrome):

Year

2014	2,405
2015	2,418
2016	2,430
2017	2,441

People with Mental Health Problems

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No. of Beds
SPRGFS 108	TESS	Various	VOGC	Floating Support	VOG	69
SPRGFS174	Indep Scheme	Reach	Various	Floating Support	VOG	8
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	9
SPRGSUP106	Holmes St	Hafod Care	Hafod HA	Supported Housing	Barry	5
SPRGFS 112 & 154	Newydd Floating Support	Gofal	Newydd	Floating Support	VOG	8
SPRGSUP114	Windsor Rd	Hafod Care	Hafod HA	Supported Housing	Penarth	6
SPRGFS 116	Vale Floating Support	Hafod Care	Hafod HA	Floating Support	VOG	10
Total						115

INAM'S ANALYSED 468 - 110 CLIENTS WITH MENTAL HEALTH AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of Mental Health issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
14	22	50	50	71	98

LEAD NEED: MENTAL HEALTH - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	27	Young & Vulnerable	14
Learning Difficulties	46	Criminal Justice	20
Alcohol Issues	30	Homeless or potentially homeless	43
Drug Issues	22	Chronic Illness	48
Refugees	0	Vulnerable Single Parent	32
Physical Mobility	45	Older Person	22
Total			349

Additional Data

- There are currently 84 people on the Council's waiting list for a floating support service.
- Between August 2013 and July 2014, the Housing Development Manager employed by the Cardiff and Vale University Health Board received 19 referrals from Vale of Glamorgan residents. If housing related support was required these were referred to the Supporting People Team.
- Gofal Cymru also operates a housing advice service, which also includes visiting and supporting clients on the wards. This service is not funded by Supporting People but between July 2013 and June 2014, 147 clients were supported from the Vale of Glamorgan.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 16+:

Mental Health Problems

2014 25,621
 2015 25,763
 2016 25,874
 2017 25,987

Early onset Dementia

2014 35
2015 35
2016 35
2017 36

Developmental Disorders (Autism Spectrum)

2014 983
2015 989
2016 995
2017 1,000

Dementia 65+

2014 1,750
2015 1,791
2016 1,832
2017 1,884

Cardiff and Vale University Health Board New Service Requirements Identified

1. 24 hours Supported Accommodation for people with Personality Disorders.

People with Drug/Alcohol Dependency

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	5D 1A
SPRGFS115	Newlands Project	Hafod Care	Various	Floating Support	Barry	8
SPRGFS131	Ffynnon Project	Gwalia	RSL's	Floating Support	VOG	3
SPRGSUP 166	Croes ffin	The Wallich	Newydd HA	Supported Housing	Barry	9
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	1D & 1 A
					Total	28

INAM'S ANALISED 468 – 4 CLIENTS DRUG USE & 7 CLIENTS ALCOHOL ISSUES = LEAD ISSUES

These INAM's also showed the following numbers of clients who had support needs in respect of alcohol dependency:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
16	13	13	17	19	15

LEAD NEED: ALCOHOL ISSUES - Other Support Issues Identified and the Number of INAMs Received

Domestic Abuse	1	Young & Vulnerable	1
Learning Difficulties	3	Criminal Justice	2
Mental health Issues	6	Homeless or potentially homeless	2
Drug Issues	1	Chronic Illness	4
Refugees	0	Vulnerable Single Parent	2

Physical Mobility	5	Older Person	3
Total			30

These INAM's also showed the following numbers of clients who had support needs in respect of Drug dependency:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
20	19	11	12	11	13

LEAD NEED: DRUG ISSUES - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	0	Young & Vulnerable	0
Learning Difficulties	1	Criminal Justice	3
Mental health Issues	4	Homeless or potentially homeless	13
Alcohol Issues	1	Chronic Illness	2
Refugees	0	Vulnerable Single Parent	6
Physical Mobility	1	Older Person	0
Total			31

Additional Data

- There are currently 3 people with drug issues on the Council's waiting list for a floating support service.
- There are currently 4 people with an alcohol issue on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 16 and over:

Numbers predicted to binge drink

2014	26,747
2015	26,764
2016	26,783
2017	26,747

Numbers who Misuse of Drugs (aged 16 to 59 – numbers unavailable for those aged 60+)

2014	10,433
2015	10,386
2016	10,344
2017	10,250

People with Physical Disability who require Support

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	32
SPRGFS173	Staying Put	Taff & Hafod	Various	Floating Support	VOG	3
SPGSUP139	College Fields Close	Innovate Trust	Hafod HA	Shared Housing	Barry	3
Total						38

INAM'S ANALYSED 468 – 34 CLIENTS WITH PHYSICAL DISABILITY WHO REQUIRE SUPPORT AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of Physical Mobility issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
112	13	24	40	37	36

LEAD NEED: PHYSICAL MOBILITY ISSUES - Other Support Issues Identified and the Number of INAMs Received

Domestic Abuse	4	Young & Vulnerable	1
Learning Difficulties	11	Criminal Justice	2
Mental health Issues	18	Homeless or potentially homeless	7
Alcohol Issues	4	Chronic Illness	19
Drug Issues	4	Vulnerable Single Parent	3
Refugees	0	Older Person	16
Total			89

Additional Data

- There are currently 34 people on the Council's waiting list for a floating support service.
- 6,580 people in the Vale of Glamorgan were receiving Employment and Support Allowance (ESA), Incapacity Benefit or Severe Disablement Allowance as at November 2013, however it is not known the percentage of these people who require housing related support to remain living independently.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18 and over and includes the predicted numbers for those people with a hearing impairment, visual impairment and mobility issues:

2014	21,835
2015	22,266
2016	22,682
2017	23,201

Young & Vulnerable People who require Support

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS 108	TESS	Various	VOGC	Floating Support	VOG	9
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	1
SPRGSTH118	Ty John Rowley	Llamau	UWHA	Shared Temp Housing	Barry	6
SPRGFS 119	Tom Holmes Project	Llamau	Newydd	Floating Support	VOG	10
SPRGPIP 152	SAFE HOUSE	Llamau	VOGC	Supported Housing	Barry	6
Total						32

INAM'S ANALISED 468 – 27 CLIENTS WITH YOUNG & VULNERABLE AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of being Young & Vulnerable:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
12	16	18	23	40	44

LEAD NEED: YOUNG AND VULNERABLE - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	9	Physical Mobility	5
Learning Difficulties	3	Criminal Justice	6
Mental health Issues	12	Homeless or potentially homeless	12
Alcohol Issues	3	Chronic Illness	4
Drug Issues	5	Vulnerable Single Parent	4
Refugees	0	Total	63

Additional Data

- There are currently 7 people on the Council's waiting list for a floating support service.
- In 2013 (Stats Wales) showed 60 children started in Care in the Vale of Glamorgan. In 2013 there were 35 children in care who were aged 16 or 17 and so will turn 18 in either 2014 or 2015. In addition, there were 70 aged between 10 and 15.

The following are projections for 16 to 24 year olds in the Vale of Glamorgan from Stats Wales

(not all would be classed as vulnerable and require housing related support to enable them to live independently)

2014 13,400
2015 13,244
2016 13,100
2017 12,783

Ex-offenders

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	2
SPRGSUP132	Ty Muse	Gwalia	Newydd	Supported Housing	Barry	4
SPRGSUP133	Bawden House	Gwalia	Gwalia	Supported Housing	Barry	6
SPRGFS134	Bawden House	Gwalia	Gwalia	Floating Support	VOG	3
Total						15

INAM'S ANALISED 468 – 2 CLIENTS WITH CRIMINAL JUSTICE AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of having Criminal Justice issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
22	13	10	11	15	4

LEAD NEED: EX-OFFENDERS - Other Support Issues Identified and the Number of INAMs Received

Domestic Abuse	0	Physical Mobility	1
Learning Difficulties	1	Young & Vulnerable	1
Mental health Issues	0	Homeless or potentially homeless	1
Alcohol Issues	0	Chronic Illness	0
Drug Issues	1	Vulnerable Single Parent	0
Refugees	0	Older Person	0
Total			5

Additional Data

- There are currently 2 people on the Council's waiting list for a floating support service.

Finding information on people with a criminal offending history has been a specific issue this year, with the old Wales Probation website no longer being in place and the two replacement websites not yet being active. Information on the ONS and MoJ websites showed that from October 2011 to October 2012 Probation worked with 226,103 people, given the mid-2012 population estimate of 56,567,800 this would equate to 0.4% of the population.

If the 0.4% figure is used alongside the Daffodil population projections (gender) it will provide a rough estimate of the number of people with a criminal offending history who Probation will be working with. The figures cannot show the number of people with a criminal offending history who are no longer under Probation.

2014	404
2015	413
2016	420
2017	427

In 2013/14 35 households were accepted as homeless due to being a former prisoner by the Vale of Glamorgan Council (Stats Wales). Those that required housing related support were referred to the Supporting People Team and received a service.

Homeless People & Potentially Homeless People who require Support

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	38
SPRGFS174	Independence Scheme	reach	Various	Floating Support	VOG	4
Total						42

INAM'S ANALYSED 468 – 168 CLIENTS WITH HOMELESS & POTENTIALLY HOMELESS AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of being Homeless or potentially homeless:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
6	12	18	29	107	97

LEAD NEED: HOMELESS - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	46	Physical Mobility	31
Learning Difficulties	49	Young & Vulnerable	91
Mental health Issues	103	Criminal Justice	33
Alcohol Issues	35	Chronic Illness	31
Drug Issues	44	Vulnerable Single Parent	29
Refugees	1	Older Person	10
Total			503

Additional Data

- There are currently 62 people on the Council's waiting list for a floating support service.

People with Chronic Illness including AIDS, AIDS related conditions who are HIV positive

Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	11
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	2
Total						13

INAM'S ANALYSED 468 -21 CLIENTS WITH CHRONIC ILLNESS INCLUDING AIDS, AIDS RELATED CONDITIONS WHO ARE HIV POSITIVE AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of having a Chronic Illness including AIDS, AIDS related conditions who are HIV positive:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
14	12	18	27	29	50

LEAD NEED: CHRONIC ILLNESS - Other Support Issues Identified and the Number of INAMs Received

Domestic Abuse	2	Physical Mobility	17
Learning Difficulties	9	Young & Vulnerable	1
Mental health Issues	16	Criminal Justice	1
Alcohol Issues	1	Homeless or potentially homeless	6
Drug Issues	1	Vulnerable Single Parent	5

Refugees	0	Older Person	3
Total			62

Additional Information

- There are currently 16 people on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for Vale of Glamorgan

Daffodil provides population projections for chronic illness under the categories: Limiting Long term illness; Bronchitis/emphysema; Cancer; Diabetes; Heart Condition and Stroke. The following are the projection figures for all of these added together (those with multiple conditions will be counted twice as there is no way to identify them).

People with a Chronic Illness (including HIV, Aids)

2014 38,978
2015 39,544
2016 40,098
2017 40,723

The prevalence for HIV and Aids is at 2.1 per 1,000 men and 1.0 per 1,000 women as of 2012 (nat.org.uk). Given the population projections from Daffodil this would suggest the following projections, for those aged 18 and over.

Number of people with HIV/AIDS

2014 156 (males 103 & females 53)
2015 159 (males 105 & females 54)
2016 162 (males 107 & females 55)
2017 165 (males 109 & females 56)

Vulnerable Older People

There are also the following sheltered accommodation units within the Authority for people over the age of 60 (55 in some complexes). These units include a community alarm service.

Supply Map			
Sheltered Housing Scheme (Inc. Community Alarm)	Landlord	Location	Number
Phillipa Freeth Court	Newydd HA	Barry	46
Arthur Davies Ct	Newydd HA	Barry	30
Ty Cerrig	Newydd HA	Barry	12
Copperfield Ct	Newydd HA	Barry	14
Brecon Court	VOGC	Barry	44
Crawshay Court	VOGC	Llantwit Major	38
Ellis Fisher Ct	Newydd HA	Barry	35
Fairoaks	VOGC	Dinas Powys	98
Gwenog Ct	VOGC	Barry	86
Gwyn James Ct	Newydd HA	Barry	25
Hanover Ct	Wales & West	Barry	55
Hanover Ct	Wales & West	Dinas Powys	25
Longmeadow Ct	VOGC	Cowbridge	24
Oak Court	Wales & West	Penarth	42
Redlands House	VOGC	Penarth	89
St Donat's Court	Wales & West	Llantwit Major	6
Total			669

Vulnerable Older People

Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	2
SPRGFS174	Indep Scheme	reach	Various	Floating Support	VOG	1
SPRGFS180	Golau Caredig	Hafod Care	Various	Floating Support	VOG	42
Total						45

INAM'S ANALYSED 468 – 12 VULNERABLE OLDER PEOPLE

These INAM's also showed the following numbers of clients who had support needs in respect of being a vulnerable older person:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
2	2	16	12	22	18

LEAD NEED: VULNERABLE OLDER PERSON - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	1	Physical Mobility	8
Learning Difficulties	6	Criminal Justice	0
Mental health Issues	8	Homeless or potentially homeless	2
Alcohol Issues	1	Chronic Illness	7
Drug Issues	0	Vulnerable Single Parent	1
Refugees	0		
Total			34

Additional Information

- There are currently 8 people on the Council's waiting list for a floating support service.
- In addition to the sheltered projects there are also 828 elderly designated properties serviced by a Lifeline Service and many of these clients have a physical disability and/or chronic illness.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government.

The population projections show the following increases expected in the 55+ population over the next 4 years:

2014	41,250
2015	42,010
2016	42,770
2017	43,550

As well as the population projections for those over the age of 55, Daffodil provides the projections for those 65 and over with dementia.

2014	1,750
2015	1,791
2016	1,832
2017	1,884

It is also predicted that the number of people aged 65+ in the Vale is due to increase by around 41% in the 15 year period 2010 to 2025 from 23,120 to 32,630. This is due to an increasing life expectancy and continuing net in-migration of people aged 65+ into the Vale of Glamorgan over the period.

Daffodil also provides population projections for people over 65 who will require assistance with all domestic tasks, all self-care and the number expected to be admitted to hospital due to a fall. (Those appearing in more than one category will be counted twice as there is no way to identify them).

2014	19,347
2015	19,764
2016	20,195
2017	20,724

These issues have wide ranging implications for the Housing provision in the Authority and highlight the need to provide an adequate supply of special forms of housing to meet the varied needs of older people to ensure that they can remain independent for as long as possible in a safe and stable environment.

One of the keys to the realisation of this objective in the Vale of Glamorgan is the development of additional Extra Care housing. This will be developed and the services delivered in partnership by Housing, Social Services and the Local Health Board.

Extra Care housing supports independent living and increases choice by providing older people with their own homes together with the support and care that meets individual changing needs as they get older, whilst still allowing them to remain in their own home. Schemes can also provide a mix of tenures including rented, shared ownership and outright sale.

Consultation undertaken with older people already living in the Vale of Glamorgan has also highlighted that some accommodation lacks community focus because of the lack of community facilities. This will also be addressed through the Extra Care provision as support, meals, domestic help and leisure and recreational facilities will be provided in a secure environment, while still providing people with their own home so that they can remain independent but still continue to engage and integrate into the community.

Vulnerable Single Parents

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	VOGC	Floating Support	VOG	12
SPRGFS173	Staying Put	reach	Various	Floating Support	VOG	1
SPRGSUP124 - 128	Church Ave (Vul Families)	Hafod Care	Newydd	Supported Housing	VOG	5
SPRGFS107	Vale FS (Vul Families)	Hafod Care	Newydd	Floating Support	VOG	8
Total						26

INAM'S ANALYSED 468 – 19 CLIENTS WITH VULNERABLE SINGLE PARENT AS LEAD ISSUE.

These INAM's also showed the following numbers of clients who had support needs in respect of being a Vulnerable Single Parent:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
2	13	10	27	12	37

LEAD NEED: VULNERABLE SINGLE PARENTS - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	5	Physical Mobility	5
Learning Difficulties	4	Young & Vulnerable	5
Mental Health	11	Criminal Justice	2
Alcohol issues	1	Homeless or potentially homeless	6
Drug Issues	0	Chronic Illness	8
Refugees	0	Total	47

Additional Information

- There are currently 4 people on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for Vale of Glamorgan

The 2011 Census counted 4,031 single parent family households with dependent children living in the Vale of Glamorgan. The total number of households was 53,505 (ONS). Daffodil provides the following projections for the number of households if the percentage of single parent families with dependent children households remains at the same percentage 7.53% the projected estimates are below:

Projected Number of Single Parents

2014 4,132
 2015 4,161
 2016 4,190
 2017 4,221

If the percentage of family with dependent children households remains at the same percentage 19.98% the projected estimates are below:

Projected Number of Vulnerable Families

2014	10,955
2015	11,033
2016	11,110
2017	11,191

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