

Vale Standard NEWSLETTER

Summer
2023

Packed with
information on
what is happening
close to you

NEW

Keeping up to
date on
community news

Tenant
profiling and
what is it?

How to be a
volunteer





Welcome

The last few years have been very challenging with the covid pandemic. We have had to change the way in which we work, however, as we ease back into the new normal we are learning some of the lessons and shaping and changing our services to make them more effective.

Welcome to the Vale Standard Newsletter

Thanks to tenant feedback we have decided to relaunch this Vale Homes Newsletter

One thing we did during the pandemic was to review the data we hold about our tenants - as we realised that we don't hold the relevant up to date data on our systems. This led to the development of our tenant profiling project. Please turn to [pg.6](#) and find out more about what we have been doing and how we will use the data we have collected.

Also, this year we reviewed and developed a new Tenant and Leaseholders Participation Strategy, this gained Cabinet approval in October. There are details of exactly what this

means for you as our tenants on [pg.6](#).

Another significant change this year was the implementation of the Renting Homes Wales Act 2016, resulting in several changes ([pg.5](#)).

To help with communication, we have provided details of your Neighbourhood Managers on [pg.4](#) and clarified who to contact for different issues between the Council and Police ([pg.13](#)). This newsletter also includes information, advice and updates on community projects/initiatives.

CONTENTS

New builds	2
Meet the Team	4
Know the rules	5
Skills, training	8
Volunteering	10
Refuse collection	15
Health & wellbeing	18
Puzzle & competition	19

New Builds

We are building more homes in the Vale to address the housing shortage.

2023 has been our busiest year ever for our Housing Development team.

Construction projects include 23 homes at *Lon y Felin Wynt*, Barry; 14 homes at *Lon yr Ysgol*, Penarth; and 53 homes at *Hayeswood Road*, Barry.

We also started schemes for much-needed one-bedroom apartments at *Coldbrook Road East* (20 units) and the former *Colcot Clinic* site (12 units) in Barry.

Planning consent has been granted for *Clos Holm View*, Barry (Phase 2) for 31 units and *Maes y Ffynnon*, and in Bonvilston for 8 units.

We will have a lot more information to report on in our next newsletter.



Major maintenance works are in the pipeline



Major repairs include large scale work such as damp treatment, new roofs, re-rendering, kitchen and bathroom replacement.

These are extensive works and can take several weeks.

Some repairs which are initially reported as responsive repairs are found to require more extensive work. When this happens, the work will be passed to the Housing Assets team to be carried out on a programmed basis. There might be a delay before this work starts as it is often needed to be contracted out to an external firm.

Our staff will be able to advise you of the process and timescales involved should you find yourself in this position.



Spotlight on Repairs



When you raise a repair request, you'll typically be given an appointment for the work, along with confirmation or reminder text messages.

Time-scales on repairs depend on urgency

- Emergency repairs have a target time of 24 hours for immediate safety or well-being risks such as electrical faults, severe leaks, or property insecurity or loss of heating.
- Urgent repairs have a target time of 5 days.
- Routine repairs have a target time of 42 days.
- Outstanding charges for rechargeable repairs may affect your ability to move to another home.
- Some repairs may be rechargeable if they are not considered fair wear and tear, and you may be asked to pay for them in advance or via a sub account.
- The Council is required by law to conduct safety checks annually for gas and less frequently for electricity, and advance notice will be given in writing. Access must be allowed for these checks, and failure to do so may result in legal action.



If you need a repair, there are 4 ways to contact the Council:

1. Calling the main call centre **C1V 01446 700111**
2. Calling the **Housing Customer Liaison Team** (Civic Offices, Reception desk)
3. **Emergency out of hours repairs 01446 747874**
4. or visit Vale Council website and log online using the reporting tool:
https://www.valeofglamorgan.gov.uk/en/living/do_it_online/Report.aspx

Meet the Team

Our Neighbourhood Assistants and Managers have a wide range of knowledge and skills, and should be your first point of contact for any housing issues.

Gibbonsdown and Treharn

Sharon Cull
Neighbourhood Manager



Call:
01446 709428 / 07973714899
Email:
scull@valeofglamorgan.gov.uk

Maria Loe
Neighbourhood Assistant



Call:
01446 709701 / 07730 284147
Email:
mloe@valeofglamorgan.gov.uk

Barry East, Dinas and Penarth

Stephanie Stoye
Neighbourhood Manager



Call:
01446 729633 / 07860526359
Email:
slstoye@valeofglamorgan.gov.uk

Luke Wagstaffe
Neighbourhood Assistant



Call:
01446 709573 / 07971677980
Email:
lwagstaffe@valeofglamorgan.gov.uk

Buttrills Central Estate and Colcot

Emma Williams
Neighbourhood Manager



Call:
02920 673209 / 07855 311895
Email:
ecwilliams@valeofglamorgan.gov.uk

Cara Taylor,
Neighbourhood Assistant



Call: 07912 293024
Email:
carataylor@valeofglamorgan.gov.uk

Barry West, Llantwit, Rhoose, St Athan & Rural Vale



Georgia Thomas (Mon-Wed)
Christine Ball (Wed-Fri)
Neighbourhood Managers (job share)

Call:
02920 673170 / 07815938413
Email:
Gthomas@valeofglamorgan.gov.uk



Paul Martin
Neighbourhood Assistant

Call:
01446 709546 / 078166 50757
Email:
Pjmartin@valeofglamorgan.gov.uk

Vale Homes
Safe in our hands



Cartrefi'r Fro
Diogel yn ein dwylo

Housing Management Matters ...

Illegal sub-letting is a criminal offense with potential penalties of imprisonment for up to two years, fines of up to £50,000, or Court ordered repayment of profits to the Council.



Did you know?

Tenants can apply for transfers to other Vale Council homes or Registered Social Landlord (RSL) partners through the Homes4U scheme. Applications can be made online, but a clear rent account and no outstanding breaches of contract are expected.

Tenants can also apply for mutual exchanges with other tenants, subject to permission and certain other criteria met.

Register for the Homeswapper scheme at www.homeswapper.co.uk to search for other tenants interested in swapping. Contact us to agree and sign the necessary paperwork for a successful swap.



No one should move homes until permission has been granted & the paperwork has been completed.

On moving out

When moving out, provide 4 weeks' written notice and return keys to your Council home. Failure to do so may result in continued rent liability.

Council homes should be cleared, cleaned, and returned in reasonable condition. Outgoing tenants may be charged for damage or remedial work. A pre-termination check will be conducted before you move out, and you will be advised of any required remedial work.

Keys should be returned before midday on Monday to avoid additional rent charges. Return keys to the Housing Reception at the Civic Offices in Barry, operating on Tuesdays and Thursdays from 10-12pm. (Receipts will be provided.)



Tenant Profiling Project...

Understanding who our Tenant/Contract Holders are -

Thanks to you, almost **50%** of Vale Homes residents responded to this important project during 2022.

This data has been invaluable in helping us understand the needs of our tenants, such as financial struggles, social isolation, and employment aspirations.

We have used this information to reaffirm our commitment to community projects, such as our Money Advice Service, initiatives to combat social isolation, and employment and skills support programmes. The data collected is being used to shape and develop services based on our tenants' needs and preferences.

Your feedback has been crucial in helping us prioritize and improve local resources and facilities.

Thank you for your participation in the Tenant Profiling project.

Get involved ...

Vale Homes staff and the Tenant Working Group have collaborated to develop the new Tenant / Contract Holder and Leaseholder Strategy.

This means we are committed to listen to your thoughts and ideas on how we can provide better services to Tenants/Contract Holders and Leaseholders.

GET INVOLVED!
Find out more about support, training and funding that's available. Volunteers who donate their time are eligible for fab rewards.



Tenant Participation

As part of the Tenant Profiling Project we asked Tenants/Contract Holders if they would like to become involved in Tenant Participation activities.

What this means in practice is they can be part of face-to-face meetings, complete online questionnaires and provide feedback or set up tenants and residents groups in their local area.

Anyone who expresses an interest can be invited to attend a TP event. Last September new recruits were able to hear from Senior Managers on how to get involved, be informed on a variety of groups and their initiatives. They were also able to meet Neighbourhood Managers and Assistants.

It was an opportunity to meet the rest of the team and discover how influencing decisions can make a big difference and bring about change. As a result 15 new members joined the Vale Homes Working Group last year.



New members will be buddied up with experienced members for support, so as to fully understand their role.

Interested? Contact us at:

Get-involved@valeofglamorgan.gov.uk

WANT TO HELP IMPROVE OUR SERVICES?

HAVE YOU EVER WONDERED HOW VALE HOMES DELIVERS ITS SERVICES?

IF YES, THEN YOU MAY BE INTERESTED IN OUR TENANT SCRUTINY INITIATIVE

Sounds daunting but, it's not. Full training is given to ensure that you can take part with ease and become a valued member of the voluntary Tenant led team - you do not need any formal qualifications, and this is a great opportunity to meet others and make new friends.

Positions available: **Service Quality Assessor (SQA)**

The Service Quality Assessors will act as critical friends - who will help scrutinise the services that we deliver, challenging Why, Where and How they are delivered. The group provide advice on what is working well and what is not and make recommendations on changes needed, enabling Vale Homes to provide improved services that provide Value for Money and delivered in a timely manner to tenants.

Service Quality assessors can also act as Mystery Shoppers – and will periodically complete “Mystery Shopping” exercises on housing services. This provides us a tenant perspective on how services are being received by our service users – this will help us develop our service standards.



If you are interested please contact Shani Payter, 029 20673215 or 07813068324
Or email get-involved@valeofglamorgan.gov.uk

Employment and Skills

The Opportunity Knocks Employability and Training Programme



Over the past 4 years, Vale Homes collaborated with Newydd Housing Association and the Vale Council's Inspire to Work team (I2W) on the Opportunity Knocks Employability and Training Programme.

This program aimed to help Vale residents move closer to the job market through coaching, soft skill training, confidence building, and volunteering. Training courses offered included construction, education, hospitality, retail, self-employment, security, and child care.

Vale Homes and Newydd also provided apprenticeship and work experience opportunities with their contractors, resulting in 20 local youths completing apprenticeships and working on award-winning sites. Residential Employment Bootcamps were also offered, providing young people with personal and team building skills, CV development, interview skills, and agency sign-up for employment.

During the 4-year period, the Opportunity Knocks Team delivered 1921 Vocational Qualifications, 69 volunteering opportunities, and helped 208 people gain employment with 20 apprenticeships.

Funding for Opportunity Knocks came to an end in 2022 and replaced with the Vale Homes employment and skills project in 2023, to continue assisting Vale Home Tenants in finding employment and developing new skills

Finance Skills and Futures Project (FSF)



Funding from the Department of Work & Pensions was used towards the Employment & Skills Development Programme, which focused on helping people who had difficulty finding employment, develop skills or improve their future prospects.

The programme targeted mainly 3 areas of importance, such as improving finances, developing skills and planning for the future.

The FSF Project involved 134 individuals, of which this project has successfully:

- Helped 17 people gain employment.
- Delivered 150 accredited training outcomes.
- Engaged 204 times with clients to support them in overcoming personal barriers.
- Helped 48 individuals with budgeting and debt support, including contacting Stepchange, Council Tax, Housing Benefit, UC and debt companies.
- Assisted 15 people to update their UC account or begin a claim.
- Encouraged 7 individuals to engage with Volunteering as part of their journey.
- Provided 83 Employability Skills sessions.
- Completed 60 interventions to relevant departments to assist individuals to maintain their tenancies and reduce homelessness.

The FSF project worked closely with the Opportunity Knocks programme leading up to the launch of the new Vale Homes Employability and Skills programme.

X Gwerth yn y Fro Value in the Vale



Organisations

Value in the Vale connects volunteers with volunteering opportunities. Verify the number of hours a volunteer supports you with to enable them to gain access to rewards for their time.

Businesses

Join us as a partner and offer rewards of your choice to volunteers for the time they give to local initiatives. We support our partners with events and marketing as well as a dedicated business support platform to thank you for being one of our partners.



Volunteer

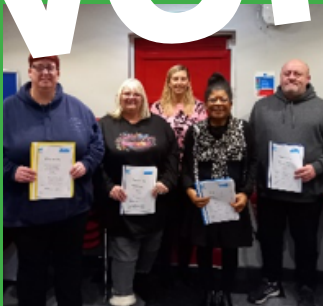
Volunteer with organisations in the Vale of Glamorgan to support their visions. Not only will this build connections in your local area, but it will improve your overall physical and mental health. As a thank you there is the opportunity for you to redeem rewards received for the volunteering activities you take part in.

✉ hello@valueinthevale.com

www.valueinthevale.com

Our new website, Value in the Vale is now live and offers a platform for volunteers to receive rewards and redeem them within the Vale.

the benefits of Volunteering



Rewards such as free coffee, archery session, reiki or carwash, can provide some relief to the cost of living crisis. We also provide free accredited training where learners can gain valuable skills for volunteering or their back to-work journeys.



For more information:

visit: **www.valueinthevale.com**

or contact:

lyoung@valeofglamorgan.gov.uk

Case study

Before I began volunteering life was very busy with many different commitments, but as the children started growing up I found life started to get boring and lonely. I had completed much re-training within IT as it was called then, and then as an adult tutor to try and get work.

At first, I didn't choose to volunteer, (along with many others I suppose) but was invited to attend the first ever tenant engagement event for the Councils Housing Department. After a discussion with my family, they encouraged me to accept. It was very unnerving as I was the least healthy but the youngest volunteer attendee. This was back on 2006/07 and where my volunteering journey began.

I didn't really get more involved until I was invited to take part in some work with Supporting People. Through that role they arranged some more digital training which put me in good stead for where my volunteering role within the Vale of Glamorgan Council Housing Department has brought me today.

In time I started to learn how to take minutes, with the help of one of the other tenants and by attending Officers Training, Chair, Vice Chair, Secretarial and Treasury.

Many of us were offered TEA's training, (Tenant Engagement Associates better known as

Tenant Inspectors) where I felt this gave me the opportunity to add to my skills set. It also helped me become more confident in talking to other residents and develop my jargon busting skills in order to further understand terminology that could be tricky to understand.

Volunteering has reminded me that my brain does work, it has allowed me to stay busy, (a bit too busy sometimes according to my other half). I absorb information easily and like to pass on what I have learnt to others, hopefully to show that anyone can give it a go and learn something new no matter your circumstances.

I have been lucky that most of my certified training has been paid for, but have also undertaken training via Digital Communities Wales (DCW) - Basic digital skills, and completed the accredited Introduction to Volunteering course, which I found very useful.

Volunteering could play a vital part in someone's back to work journey and help them become less socially isolated. It also enables people to help others and at the same time receive rewards via Value in the Vale should they choose, such as free coffee, car wash, reiki or archery to name but a few.

See **www.valueinthevale.com** for more information.

Vale Homes Employability and Skills Support



If you are a Vale Homes resident and need support getting into employment we can offer a bespoke package of help specifically tailored to your needs. This package includes:

- Support with CV development, job searching and applications.
- Access to our Employment and Training Bursary - we pay for training to help your journey.
- Free online training if that is easier for you.
- Support with computer training via our Digital Buddies Scheme.
- Access to our Tablet Loan Scheme – for those without computers.
- Volunteering opportunities through our Value in the Vale Volunteering Programme - get rewards for the time you give.

Community Garden Projects

GWENOG COURT



Georgia Thomas, the local Neighbourhood Manager commented "We were really pleased to have received this support thanks to the Welsh Government's Local Places for Nature grant. The project will provide an exciting opportunity for the residents and the local community to access and engage with nature on their doorstep..."

Working in partnership with the Community Investment team & local Neighbourhood Manager, a plan was developed for a biodiversity project in the grounds of Gwenog Court, a sheltered housing complex in Barry that supports over 100 residents.

Before this project started the area had very little to offer the residents, pupils or the local community. An in depth consultation and design process took place that aimed to make this area a flagship of what could be achieved through biodiversity and tackling climate change as part of the council's strategy for the future.

Crawshay Garden Party



A garden party was held at **Crawshay Sheltered Housing Scheme** to celebrate the successful intergenerational project between volunteers from Vale Plus Extra, tenants from the scheme at Llantwit Major and school children from Year 5, Ysgol y Ddraig.

We really appreciate the hard work put in and the beautiful garden

A big thank you to the Big Fresh Catering Company who provided the amazing buffet that was enjoyed by over 80 people who attended the party.

Everyone's garden Party



Barry open Space winter party was a great success with plenty of fun activities including a static painting bike. A special thank you goes out to all the volunteers who helped to make the event a great success.

If you would like to get involved in any of these projects in the future please contact:

Mark Ellis, Community Investment and Involvement Officer
markellis@valeofglamorgan.gov.uk

Who to report to?

Vale of Glamorgan Council

- Abandoned cars
- Discarded needles / drug paraphernalia
- Fly tipping
- Inconvenient / illegal parking
- Litter / rubbish
- Noise from pubs / clubs
- Noisy neighbours
- Uncontrolled animals
- Breach of a Public Space Protection Order or a By-law

☎ (01446) 700111

✉ contactonevale@valeofglamorgan.gov.uk

South Wales Police

- Criminal damage / vandalism
- Drug misuse & dealing
- Graffiti
- Intimidation / harassment / verbal abuse
- Rowdy behaviour (inc. street drinking)
- Vehicle-related nuisance & inappropriate vehicle use
- Youth Annoyance

☎ 101

✉ swp101@south-wales.police.uk



Safer Vale Partnership

Barry Police Station,
Gladstone Road, Barry, Vale of
Glamorgan. CF63 1TD

Partneriaeth Bro Ddiogelach

Gorsaf Heddlu y Bari, Heol
Gladstone, Y Bari, Bro
Morgannwg. CF63 1TD

✉ SAFERVALE@valeofglamorgan.gov.uk

☎ (01446) 450200

📷 @safervale

🐦 @safer_vale

👍 Like us on Facebook

How you pay your water rates has changed

Since April 2023, Welsh Water has now taken over the collection of water and sewerage charges from customers. These charges are no longer collected by the Council as part of your weekly rent.

Welsh Water sent you a letter in March 2023, with all the information that you need, this letter contained details of their website - please visit their website or call them, quote the account number on the letter, and then discuss the most convenient payment plan that suits your circumstances.



Treharne Road Community Allotment & Garden

Run By

Gibby Green Fingers

Would you like to volunteer at a local community garden located in Gibbonsdown (off Treharne Road)

Duties would include:

- To assist with watering, weeding and planting as required
- To assist with mowing, strimming and cutting back of overgrowth
- To keep pathways clean and cleared of debris
- To liaise with volunteers on daily project work



Monday, Wednesday and Saturday
10am - 2pm
2-4 hours a week



Full training and development opportunities will be provided



BLACK BAG COLLECTIONS

Since July black bag collections changed to 3 weeks with up to 3 bags per collection, although we do offer extra assistance, for large families and for hygiene products and pet waste.

Further information is available on the Council's website or if you prefer, contact the **Council's Call Centre on 01446 700111** and someone will be in touch.



Where possible please place your black bags directly outside your property and prevent stacking bags in piles. This attracts other waste such as fly tipping and also gulls and vermin which results in split bags, loose litter and generally it impacts on your local environment.



By recycling as much as possible and by removing food waste from your black bags, it will really help keep your area clean and tidy. You will also be contributing to improving the environment by recycling more.

Recycling Collections

We would like to thank all those residents who recycling their waste every week. We would also like to help the residents that struggle to separate their waste and help them recycle more. If you need assistance with your recycling or waste, please contact us and we'll arrange for a recycling officer to visit you personally and help you.

Green Waste

From July we will no longer collect garden waste from your home for free. If you would like us to collect your garden waste from your home you may subscribe

to a new chargeable service. Between July and November the cost will either be £20 or £30, depending on the number of garden waste bags you usually put out. We will also offer a new 'ring and request' service between December and February. This will only be available for those that subscribe to the service.

Household Recycling Centres

For items not collected at the kerbside, it's possible to book an appointment by booking online at www.valeofglamorgan.gov.uk.

A to Z of Recycling

At times we understand that it might be difficult to know what colour bag or container specific items should be placed. To make this easier we have produced an A to Z of recycling that can assist you in ensuring that items are placed in the correct container.

You can access the A to Z of recycling by visiting our website www.valeofglamorgan.gov.uk

What to do in an abusive relationship

Domestic abuse can happen to anyone...

Regardless of age, sexual orientation inc, social class, religion, culture, or economic ability, level of education or lifestyle; it happens to rich and poor alike.

Unhealthy relationship behaviour includes shouting, sulking, smashing things, name-calling, making you feel ugly and useless, isolating you from friends, preventing you from working, shifting blame onto you, using drugs, alcohol, or stress as an excuse, turning children against you, using children for control, neglecting housework and childcare, demanding sex, controlling finances, and making you responsible for their wellbeing.

Healthy relationship behaviour involves being cheerful, consistent, supportive, complimenting your appearance and competence, using your name, trusting you & your judgment, welcoming your friends and family, encouraging your independence, supporting your career and learning, admitting to mistakes, being a responsible and equal parent, sharing household responsibilities, respecting your right to say "no" to sex, sharing financial responsibility, and taking responsibility for their own wellbeing and happiness.



Help is available

Vale Domestic Abuse Services

9:00am - 4:30pm

☎ 01446 744755

Live Fear Free

hours: 24/7

☎ 0808 80 10 800

Homelessness and Housing

☎ 01446 709567

☎ 01446 721534 (Out of hours)

Emergency Social Services

hours: 24/7

☎ 029 2044 8360

ChildLine

hours: 24/7

☎ 0800 1111

Samaritans

hours: 24/7

☎ 116 123

Entry into Drug and Alcohol Services (EDAS)

☎ 0300 300 7000

BAWSO

hours: 24/7

☎ 0800 731 8147

Shelter Cymru

Monday - Friday

9:30am - 12:30pm

☎ 08000 495 495

NHS Direct

☎ 0845 46 47

Dyn Project (Male Domestic Abuse Services)

☎ 0808 801 0321

Sexual Assault Referral Clinic (SARC)

☎ 029 2033 5795

For further information please visit
www.safervale.co.uk or

☎ 01446 450200

MONEY ADVICE SERVICE

The Money Advice Team at the Vale of Glamorgan Council may be able to help you with the following:

- Benefits Advice and claim forms, including Universal Credit
- Discretionary Housing Payment applications
- Information to sort out your debts, including your rent
- Applying to charities for financial/material help
- Applying for cookers and other white goods
- Registering for the Warm Home Discount Scheme

If you are struggling to make ends meet, please ring to make an appointment with one of our Money Advisors on **01446 709588/709146/709312**. Please leave a message if we are out visiting and we will ring you back.



www.valeofglamorgan.gov.uk

Did you know that Citizens Advice Cardiff & Vale offers a Claim What's Yours service?

Households in Wales face financial hardship due to the cost-of-living crisis.

Many people are unaware they may be entitled to benefits that could offer them the support they need.

The Claim What's Yours team is available to help identify what financial support is available to people in Wales.

**Our helpline is open Monday to Friday
9am to 5pm
0808 250 5700**

Need Impartial and Independent Advice?
Advicelink Cymru can help.

Citizens Advice Cardiff & Vale's Advicelink Cymru service offers advice on debt, benefits, housing and employment matters. Residents of Cardiff and Vale needing advice can contact Advicelink Cymru: Monday to Friday 9am to 5pm **call: 0808 278 7925**

We are a hate crime reporting centre. If someone you know lives in Cardiff or the Vale of Glamorgan and thinks that they have been a victim or witness to a hate crime, they can talk to us about it by calling us for free on 0808 278 7925 between 9am and 5pm, Monday to Friday.

CITIZENS ADVICE AGAINST HATE CRIME

Hate crime can take place both in person and online and can include:

- Threatening behaviour
- Harassment
- Verbal abuse
- Assault
- Bullying
- Robbery
- Inciting others to commit hate crimes
- Damage to property,

Citizens Advice Cardiff & Vale is committed to diversity, promoting equality, fairness and challenging discrimination wherever it appears. We have a zero-tolerance approach to all forms of discrimination based on disability, gender identity, race, religion or belief, or sexual orientation.

Health & Wellbeing



Vaccination Saves Lives

Immunisation and Vaccines - Public Health Wales ([nhs.wales](https://nhs.uk))

Vaccination is the most important thing we can do to protect ourselves and our children against ill health. It is important that all children and babies are fully immunised to protect them from potentially serious diseases. Once common illnesses, such as diphtheria and tetanus, are now rare in the UK because of immunisation. The threat of other diseases, such as **measles** and **meningitis**, has not gone away in the UK today. Parents with worries or queries about any aspect of their child's immunisations should discuss them with their Doctor, Health Visitor, Practice Nurse or School Nurse.

Imiwneddio a Brechlynnau - Iechyd Cyhoeddus Cymru (gig.cymru)

Flu Vaccine & COVID-19 Boosters

COVID-19 vaccination information - Public Health Wales ([nhs.wales](https://nhs.uk))
Flu Vaccination - Public Health Wales ([nhs.wales](https://nhs.uk))

Who is eligible for Flu vaccination?

- Pregnant women
- People aged 65 and older
- People who live in a care home
- People with a learning disability
- People with severe mental illness
- Carers aged 16 and over
- Frontline health and social care workers
- Staff working in care homes with regular client contact
- People with long term health conditions (*from age of 6 months*)
- People who live with someone with a weakened immune system (*from age of 6 months*)
- People who are homeless

The Joint Committee on Vaccination and Immunisation (JCVI) has advised that plans should be made for those at higher risk of severe COVID-19 to be offered a booster vaccination this autumn (2023). This offer will include any unpaid carers of those at higher risk of severe COVID-19. Further details on eligibility will be released in the summer 2023 and any updates can be found on the **Public Health Wales website**.

Gwybodaeth Brechlyn COVID-19 - Iechyd Cyhoeddus Cymru (gig.cymru)
Brechlyn Ffliw - Iechyd Cyhoeddus Cymru (gig.cymru)



Mae Brechu yn
achub bywydau
Vaccination
saves lives

Missed a vaccination? Recently moved to Wales?

It is important to catch up on any missed vaccines - you can check if you are up to date by booking an appointment with the Nurse at your GP Surgery

Measles, Mumps & Rubella (MMR)

It is especially important to ensure your child is up to date with their MMR vaccine, as fewer children have been vaccinated recently and this puts them at risk if there were to be an outbreak. You can find more information on the MMR vaccines, as well as all other vaccines available to you and your family, at [NHS 111 Wales - Vaccinations](https://nhs.uk)

Break-Time

Word Search

Can you find these words hidden within the grid?

- Rent
- Housing
- Support
- Employment
- Tenants
- Repairs
- Area
- Money advice
- Value
- Damp
- Manager
- Participation
- Vale
- Health
- Assistant
- Community
- Skills
- Wellbeing
- Involve
- Homes
- Abuse
- Mould

o	e	c	p	e	s	e	s	k	i	l	l	s	m
h	p	m	o	c	o	m	m	u	n	i	t	y	a
r	a	m	o	n	e	y	a	d	v	i	c	e	n
d	r	i	a	s	s	i	s	t	a	n	t	d	a
d	t	n	e	v	h	s	a	v	s	n	l	i	g
p	i	v	s	a	o	u	h	s	a	u	e	t	e
o	c	o	t	l	u	p	i	o	o	l	r	o	r
o	i	l	e	u	s	p	t	m	m	i	e	n	e
a	p	v	n	e	i	o	n	i	w	e	e	v	d
b	a	e	a	t	n	r	e	m	p	i	s	s	i
u	t	a	n	y	g	t	r	e	p	a	i	r	s
s	i	r	t	e	m	p	l	o	y	m	e	n	t
e	o	e	s	y	e	h	e	a	l	t	h	a	t
b	n	a	o	w	e	l	b	e	i	n	g	a	

Colouring Competition

Open to ages 3-10 years

Winning
entries will get a
£10
Voucher



Your name

Tel /email or address:

Please colour in and send to:

Heather Powney, Housing , Vale of Glamorgan Council, Civic Offices, Holton Road, Barry. CF63 4RU