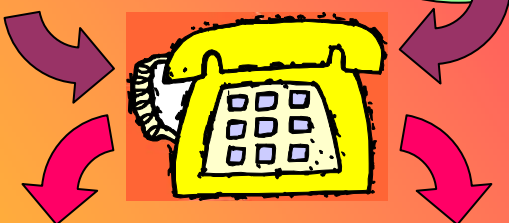




Who can I talk to?

Who will Listen to me?

Where Can I get Help?



Amanda Green

Vale of Glamorgan Complaints Officer  
01446 704800 (24 hour answerphone)  
Freephone 0800 389 8892

Child Line  
0800 11 11

This leaflet was designed by Claire, Carl, Kevin, Leigh & Pauline with help from SWCRAN and the Children's Complaints Officer



# Complaint?



# Pass It On

Contact the  
Complaints Officer

**R U?:**

- ★ Looked after by The Vale of Glamorgan Children's Services?
- ★ Under 25 years old?

**YES?.....Read On.....**

**Do U need 2:**

- ★ Talk 2 someone about your rights?
- ★ Speak 2 someone about something that's bothering U?
- ★ B heard?
- ★ Get something off your chest?
- ★ Make a complaint / comment / compliment?

**If this sounds like U then.....**

**Call Amanda Green, the Complaints Officer on:**

**01446 704800(24 hour answerphone)**

**FREEPHONE 0800 389 8892**

**OR**

**0777 563 4194 -Text messages.**

**OR**

**e-mail [agreen@valeofglamorgan.gov.uk](mailto:agreen@valeofglamorgan.gov.uk)**

**FAX:**

**01446 704848**

**WRITE 2:**

**The Complaints Officer**

**The Vale of Glamorgan Social Services**

**Dock Offices**

**Barry**

**CF63 4RT**

**Complaints Comments Compliments**

**Complaints Comments Compliments**