

# Vale of Glamorgan Council Corporate Performance Report - Quarter 2 (1 July – 30 September 2016)

This report provides a summary of the performance for this well-being outcome and the associated objectives for this quarter.



## Well-being Outcome 2: An Environmentally Responsible and Prosperous Vale

The Vale of Glamorgan has a strong and sustainable economy and the local environment is safeguarded for present and future generations

Well-being Objectives:

- 3 – Promoting regeneration, economic growth and employment.
- 4 – Promoting sustainable development and protecting our environment.

For this quarter, our performance can be summarised by:

|   |  |  |
|---|--|--|
| The overall status of the <b>actions</b> we are taking: | The overall status of the <b>indicators</b> we use to measure our performance: | Which indicates the <b>overall status</b> of this Well-being Outcome is: |
| <b>GREEN</b>  | <b>AMBER</b>   | <b>GREEN</b>   |

The report is structured as follows:

**Section 1: Outcome Summary** – This section sets out the main developments, achievements and challenges for the quarter for the Well-being Outcome as a whole.

**Section 2: Performance Snapshot** – This section provides an overview for each Well-being Objective of the status of Corporate Plan actions and performance indicators.

**Section 3: Key Achievements & Challenges** – The key achievements and challenges relating to Corporate Plan actions and performance indicators for service areas contributing to this Well-being Outcome are detailed in this section.

**Section 4: Corporate Health: Use of Resources & Impacts on Improvement** – A summary of the key issues relating to the use of resources and the impacts this has had for the quarter on delivering improvement is provided in section 4.

**Appendix 1** provides, by Well-being Objective, detailed information relating to the Service Plan actions contributing to the in-scope Corporate Plan actions.

**Appendix 2** provides, by Well-being Objective, detailed performance indicator information.

## Explanation of Performance Terms used in the Report

**Well-being Outcome:** The relevant Well-being Outcome set by the Council and featured in the Corporate Plan 2016-20.

**Well-being Objective:** The relevant Well-being Objective set by the Council and featured in the Corporate Plan 2016-20.

**Population level Performance Indicators:** These headline performance indicators demonstrate progress in achieving outcomes at the community level rather than the individual level. The Council will certainly contribute towards population indicators through its work, however, it does not have sole responsibility for them and delivering sustained improvement on these indicators will involve a wide range of organisations working effectively in partnership

**Local Council Performance indicators:** These are performance indicators which tell us how well we are delivering our services or activities and will identify how these contribute to the overall community-wide impact. The focus is on whether customers are better off as a result of what we do. In order to identify the most important performance measures to demonstrate our progress we need know: How much did we do? How well did we do it and; What difference have we made?

| What difference have we made?  | How well have we performed?   | How much? (contextual data)   |
|--|---|---|
| These performance measures will help us demonstrate whether customers in the Vale are better off. They will seek to measure the quantity/quality of change for the better for customers. | These performance indicators are qualitative and will be used to demonstrate how well the Council performed its activities. | These performance indicators are quantitative and will be used to measure how much and/or what the Council delivered. |

**Overall RAG status:** Provides an overall RAG health check showing our performance status against the Well-being Objective.

| Measures (RAG)   | Direction of travel (DOT)   | Actions (RAG)   | Overall (RAG) status Objective  |
|--|---|---|---|
| <b>Green:</b> Performance is on or above target        | ↑ : Performance has improved on the same quarter last year          | <b>Green:</b> Action completed or on track to be completed in full by due date.   | <b>Green:</b> indicates that we are well on track to deliver the key outcomes relating to the Objective as set out in the Corporate Plan.   |
| <b>Amber:</b> Performance is within 10% of target      | ↔ : Performance has remained the same as the same quarter last year | <b>Amber:</b> Minor delay but action is being taken to bring action back on track.  | <b>Amber:</b> indicates that at this stage, we are on target to deliver the Objective but some aspects need to be addressed in order to ensure we remain on track to fully achieve the Objective. |
| <b>Red:</b> Performance missed target by more than 10% | ↓ : Performance has declined compared to the same quarter last year | <b>Red:</b> Action has slipped with limited progress made and an explanation must be provided including any planned remedial action(s) and where appropriate a revised completion date. | <b>Red:</b> indicates that at this stage, we are not on target to deliver key outcomes relating to the Objective as set out in the Corporate Plan.  |

| Service Plan Actions        |                                      |                            |
|-----------------------------|--------------------------------------|----------------------------|
| <b>VS:</b> Visible Services | <b>RP:</b> Regeneration and Planning | <b>FS:</b> Finance Service |

# 1. Outcome Summary

This report gives an overview of performance at quarter 2, April – September 2016, in achieving the outcomes outlined in the Corporate Plan 2016-20 relating to Well-being Outcome 2, 'An environmentally responsible and prosperous Vale'.

An overall RAG status of **GREEN** has been assigned to this Well-being Outcome to reflect the good progress made towards achieving improved outcomes for residents and our customers.

At this stage, all 19 Corporate Plan actions under this Well-being Outcome are on track to be delivered and are reporting an overall Green status for actions.

An overall Amber status was reported for the quarterly measures contributing to the Well-being Outcome. Performance met or exceeded target for 4 out of 5 quarterly PIs reported this quarter with the remaining PI (STS/007) missing its target by more than 10%.

The majority of service areas contributing to this Well-being Outcome reported **absence performance** within target and no significant issues were highlighted as impacting negatively on progress with planned improvement activities. Improved absence performance at Q2 within the Visible and Transport Service can be attributed to the targeted and consistent monitoring of sickness levels at senior management team meetings which is showing a positive impact on sickness levels. Monthly monitoring of attendance continues to be undertaken in line with corporate arrangements with priority cases being reviewed monthly in order to ensure performance remains on track.

At the last review of the **Corporate Risk** Register in September 2016, the key risks that have a bearing on this Well-being Outcome remain largely unchanged with the exception of the Reshaping risk which has increased to a medium-high rating from a medium rating. In addition, the Local Development Plan risk has reduced to a medium- low risk from a medium rating. Mitigating actions for both service and corporate risks continue to be progressed alongside service plan actions.

A number of **emerging service risks** were identified which could impact adversely on contribution to this Well-being Outcome. There is much uncertainty around the effect that post 'Brexit' will have on the economy, purchasing patterns, business and consumer confidence and how these may affect future work contributing to the Well-being Outcome. Additionally, there could be a potential detrimental impact on the property market which may result in delaying disposal and redevelopment land for housing and income from major planning applications.

There also continues to be ongoing uncertainty in relation to external funding arrangements (also exacerbated by the Brexit decision) which could impact significantly on delivering improvement activities contributing to this Well-being Outcome as a result of decisions taken elsewhere which could impact on Council investment decisions on key regeneration projects including the Enterprise Zone and the City deal. Also tied in with the Brexit decision, Welsh Government's regeneration programmes currently remain under review and there is no indication from WG on what, if anything, will replace the Vibrant and Viable Places programme for example in 2017. The continued

delay and uncertainty is not helpful in taking matters forward or in planning a new strategy. We will continue to work with and challenge Welsh Government over replacement schemes and resources for regeneration, whilst developing potential projects through the on-going pipeline process.

Delivery of the highway maintenance resurfacing plan and the Big Fill initiative remains a significant challenge for Visible Services and Transport in light of ongoing capacity issues. However, this is currently being managed through the commissioning of work.

A key challenge this quarter has related to progressing to conclusion a number of important schemes such as the link road to Barry Island, development of St. Paul's and the Cowbridge Cattle market sites, development of a lighting scheme for the Western shelter, improvements to Five Mile lane, Phase 3 of the metro scheme and the Coldbrook Flood Alleviation scheme. In line with agreed project plans, mitigating actions are being put in place to ensure that continued progress is made.

Identifying funding to refurbish the Vale Enterprise Centre (VEC) workshops in order to maximise income generation opportunities, remains a challenge. The income received from the VEC workshops remains below budget due to under occupancy and whilst additional income streams have been identified to mitigate this loss of income for the year, there is a need to maximise use of the Council's asset in the long term which will be achieved through upgrading the facilities which have deteriorated over time.

At Q2, positive progress continues to be made in relation to the **reshaping projects** contributing to this Well-being Outcome and all projects are well underway. The services contributing to this Well-being Outcome have projected a **budget** outturn on target this quarter although this may change as the year develops and in light of service delivery pressures in some areas.

## 2. Performance Snapshot

### Objective 3: Promoting regeneration, economic growth and employment.

| Corporate Plan Actions  | ACTIONS STATUS       |               |                        | + | INDICATORS STATUS    |                          | = | OBJECTIVE STATUS         |
|---|----------------------|---------------|------------------------|---|----------------------|--------------------------|---|--------------------------|
|   | Service Plan Actions | Action Status | Overall Actions Status |   | Number of Indicators | Overall Indicator Status |   | Overall Objective Status |
| ER1: Maximise economic growth, inward investment and employment opportunities through the Capital region and Cardiff Airport and St Athan Enterprise Zone. (2019/20)  | 1                    | Green         | GREEN                  | 0 | N/A*                 | GREEN                    |   |                          |
| ER2: Develop opportunities for employment and training through new developments, regeneration schemes and the management of the Council's assets. (2019/20)   | 3                    | Green         |                        |   |                      |                          |   |                          |
| ER3: Implement a comprehensive programme of regeneration across the Vale including: <ul style="list-style-type: none"> <li>• The Rural Local Development Strategy</li> <li>• Town Centres Framework</li> <li>• Penarth Esplanade</li> <li>• Barry Waterfront including the Barry Island Link Road</li> <li>• Links between Penarth Haven and the Town Centre (2019/20)</li> </ul> | 20                   | Green         |                        |   |                      |                          |   |                          |
| ER4: Deliver transport improvement schemes associated with the Cardiff Capital Region Metro including bus prioritisation measures at Port Road and Cardiff Road. (2018/19)  | 3                    | Green         |                        |   |                      |                          |   |                          |
| ER5: Implement Integrated Network and Active Travel Maps to provide residents and visitors with a comprehensive information resource to travel efficiently and safely. (2018/19)  | 1                    | Green         |                        |   |                      |                          |   |                          |
| ER6: Support local businesses and increase the number of visitors to the Vale through the implementation of the Tourist Destination Management Plan and an annual programme of events and festivals. (2019/20)  | 1                    | Green         |                        |   |                      |                          |   |                          |

\*An overall indicator status is not applicable for Objective 3 as no quarterly measures are reported under this Objective.

**Objective 4: Promoting sustainable development and protecting our environment.**

| Corporate Plan Actions   | ACTIONS STATUS       |  |                        | + | INDICATORS STATUS    |                          | = | OBJECTIVE STATUS         |
|--|----------------------|--|------------------------|---|----------------------|--------------------------|---|--------------------------|
|  | Service Plan Actions | Action Status  | Overall Actions Status |   | Number of Indicators | Overall Indicator Status |   | Overall Objective Status |
| ER7: Adopt and implement the Local Development Plan as a framework for sustainable development in the Vale of Glamorgan. (2016/17)   | 1                    | Green  | GREEN                  | 5 | AMBER                | GREEN                    |   |                          |
| ER8: Develop and adopt a Community Infrastructure Levy which uses developer contributions to improve community facilities. (2016/17)   | 1                    | Green  |                        |   |                      |                          |   |                          |
| ER9: Implement a Local Transport Plan to improve accessibility, road safety, air quality and reduce congestion. (2019/20)  | 4                    | Green  |                        |   |                      |                          |   |                          |
| ER10: Work with Welsh Government to deliver improvements to Five Mile Lane. (2018/19)  | 1                    | Green  |                        |   |                      |                          |   |                          |
| ER11: Complete the National Cycling Network Route 88 to promote active travel and healthier lifestyles and reduce unnecessary vehicle travel, road congestion and pollution. (2017/18)                                   | 1                    | Green  |                        |   |                      |                          |   |                          |
| ER12: Improve accessibility to public transport for 16 to 18 year olds and 60 plus by promoting and increasing take up of Welsh Government Concessionary Travel Schemes.(2018/19)  | 1                    | Green  |                        |   |                      |                          |   |                          |
| ER13: Deliver a co-ordinated approach to managing the Barry Island. (2018/19)  | 3                    | All planned actions for 2016/17 have been completed. |                        |   |                      |                          |   |                          |
| ER14: Work with partners to continue the regeneration of Barry Island and promote the development of land at Nells Point for tourism and leisure purposes. (2018/19)   | 1                    | Green  |                        |   |                      |                          |   |                          |
| ER15: Review and implement the Council's Carbon Management Plan and targets to reduce emissions from council buildings, street lighting and council vehicles. (2017/18)  | 6                    | Green  |                        |   |                      |                          |   |                          |
| ER16: Develop and implement a Waste Reduction Strategy and remodel our waste management infrastructure to increase participation in recycling, reduce the growth of municipal waste and meet national targets. (2018/19) | 6                    | Green  |                        |   |                      |                          |   |                          |
| ER17: Value biodiversity and enhance and create habitats   | 2                    | Green  |                        |   |                      |                          |   |                          |

|  |   |       |  |  |  |  |
|--|---|-------|--|--|--|--|
| for important species. (2019/20)   |   |       |  |  |  |  |
| ER18: Minimise the risk and impact of flooding and coastal erosion via an effective Flood Management Plan, flood reduction measures and a Shoreline Management Plan. (2017/18) | 4 | Green |  |  |  |  |
| ER19: Achieve four National Beach Awards in recognition of the high standard of cleanliness, good facilities and attractiveness of our beaches. (2018/19)                      | 2 | Green |  |  |  |  |

Of the 5 quarterly indicators reported against Objective 4; performance met or exceeded target in relation to 4 PIs (WMT/010ii, STS/005b, STS/006, BCT/007) with the remaining PI (STS/007) missing target by more than 10%. ). The table below highlights the PIs attributed with a Red status and provides commentary on the performance.

| Performance Indicator   | Q2 Actual 2015/2016 | Q2 Actual 2016/2017 | Q2 Target 2016/2017 | RAG Status | Direction of Travel | Commentary  |
|---|---------------------|---------------------|---------------------|------------|---------------------|---|
| STS/007: The percentage of reported fly tipping incidents which lead to enforcement activity. | 18.82               | 22.41               | 37.5                | Red        | ↑                   | There has been a reduction in the enforcement action taken in this area as a result of the lack of evidence available and staff changes in the department. However, in the next quarter this is expected to improve with the introduction of 3GS (new private enforcement partnership). |

### 3. Key achievements and challenges

We are well on track to deliver the key outcomes contributing to Well-being outcome 2, 'An environmentally responsible and prosperous Vale'. Our key achievements at quarter 2 are outline below:

- A successful Barry Regeneration Annual Forum was held during the summer, focusing on creating a sense of place for Barry. The Forum drew together representatives from across the community, ranging from residents, Vale Council members and staff, business people, transport and housing operators, developers, citizens action groups, community and youth workers, leisure and tourism providers, restaurateurs and retailers, schools, college and youth group representatives, arts and health sector professionals. This has resulted in the development of a place-making project which will capitalise on local community assets.
- A shadow cabinet to operate under the City Deal has now been established including the leaders of all the 10 Local Authorities making up the deal area and a lead support officer appointed. Work is now progressing on developing interventions in relation to transport infrastructure, business support, regeneration, skills and innovation.
- This summer, we delivered another successful Barry Weekender programme which saw visitor numbers for the 6 weekend programme in excess of 38,000. This also provided employment opportunities for local people with events such as the Isle of Fire and Cinema by the Sea which employed local companies to provide a team of stewards/first aid. The street music/theatre weekenders also employed local musicians for their events.
- Visitors to Barry Island resort during the summer of 2016 reported high satisfaction overall with the resort. 99% of visitors reported that the resort had either reached or far exceeded their expectations. A further 84% rated the resort as either good or excellent. Over 77% of visitors to Barry Island resort said they would definitely return and nearly 50% stating that they would recommend the resort to others. In terms of facilities over 70% of visitors rated the food offer as good or excellent; 75% rated the cleanliness of public areas as good or excellent; 62% rated attractions as good or excellent and 76% rated events as good or excellent.
- We have continued to work with Aston Martin and dealt with initial site developments, and the company has moved a permanent development team to the site. The WG has also been developing proposals for a Northern Access Road to the St Athan site and will be submitting a formal application in the New Year.
- Phases 1 and 2 of the works associated with the metro scheme have been completed which has delivered improvements to bus shelters and a by-pass lane on Port Road, Barry. Phase three is on track to be completed by the Developer in spring 2017.
- Following the development of a programme of community mapping to clearly identify the needs of rural Vale communities, three exercises have been successfully completed in St Athan, Wenvoe and Rhoose. All residents have received feedback and groups have been formed to take forward ideas. A draft mapping toolkit has also been produced to support others in undertaking the exercise which will be launched in spring 2017.
- We are well on track to achieve our commitments under the Carbon Reduction Commitment (CRC) Energy Efficiency scheme and annual certification. Required credits have been ordered and payments made within timescales as required by the Environment Agency.
- In line with our commitment to create a cleaner and greener environment, the Council has appointed 3GS, a specialist environmental enforcement company to further improve the local environment of communities. The 3GS Enforcement team will commence in quarter

3 and a revised policy will be put in place which reflects the Council's zero tolerance towards reducing litter, fly tipping and dog fouling offences.

- In relation to delivering the Vibrant and Viable Places Tackling Poverty Programme, work has progressed well on the extended Main Street renewal project, and increased take up of grant funding for Holton Road will see further improvements to the public realm. Five grant funded improvements to commercial buildings in Barry Town Centre have either been completed or are well underway, with a similar number in the pipeline. At Main Street, nearly 40 residential facelifts/new shop fronts have been completed to date.
- The Council has seen a further increase this quarter in the percentage of local authority collected municipal waste that has been recycled. At Q2, 41.30% of municipal waste collected has been recycled which is a further increase on the 40.89% reported at quarter 1 and continues to exceed the target of 35%.
- During the quarter, 97.92% of highways and relevant land inspected were of a high or acceptable standard of cleanliness, an improvement on Q1 performance and above our 97% target.
- The percentage of 'full plan' applications that were approved first time continues to exceed our target of 99% as 100% of applications were approved during the quarter, mirroring our performance in Q1 for 2016-17 and for the same time period last year. The service continues to deliver top quartile performance whilst receiving an increased number of applications.
- More fly tipping incidents were cleared within 5 working days than in quarter 1 at 97.89% compared to 94.28% in Q1. Although performance in this quarter is slightly lower than that reported in the same period in 2015/16 (98.87%), performance remains above the target of 97.50%. All fly tipping reports are solely managed by the Waste Management team in order to ensure completion within timescale.

Our key areas of challenge are:

- We continue to work with the Consortium to progress the completion of the link road to Barry Island, ensuring work to deliver two-way traffic on the road is completed by the end of Q3.
- Following the breakdown of negotiations on the Nell's Point site, there is a need to consider the best way to go forward, in terms of marketing and development of the site and the appointed board will consider options for taking the site forward.
- Conclusion and development of a scheme for the reuse of St Paul's site in Penarth, continues to remain a challenge. A legal strategy will come to resolution in October 2016 and a new board meeting has been arranged to determine future of the property.
- Concluding the project to develop a lighting scheme for the western shelter which is being funded jointly between the Vale Council and Welsh Arts Council. Work to select an artist will commence in October.
- There is a need to progress improvements to Five Mile Lane. A Compulsory Purchase Order (CPO) process is underway and objections will be heard in an inquiry in the New Year. The Planning application is due to be reported to Committee in December.
- Completing the delivery of the Coldbrook Flood Alleviation Scheme. The contractor has encountered further delays in Q2 and the scheme is now unlikely to be completed before Q4.
- Whilst more incidents of fly tipping led to enforcement activity than in Q1, our performance continues to remain below target (37.5%), 22.4% of incidents led to enforcement activity compared to 18.8% in the previous quarter. This has been partly caused by a lack of

available evidence. However, steps have been taken to improve performance in this area with the recent partnership agreement with 3GS, an environmental enforcement organisation.

- The post 'Brexit' economy is an emerging challenge which is likely to impact on achieving this Well-being Outcome. There is much uncertainty around the effect this will have on the economy, purchasing patterns, business and consumer confidence and how these may affect future work contributing to the Well-being Outcome.
- There is a need to progress the establishment of a shadow regional transport authority following agreement by the City Deal Board to establish the authority which aims to bring some of the 10 South East Wales Transport functions together. The first meeting of the Shadow Regional Transport Authority is due to take place in Quarter 3.
- Identifying funding to refurbish the Vale Enterprise Centre (VEC) workshops in order to maximise income generation opportunities. The income received from the VEC workshops remains below budget and whilst additional income streams have been identified to mitigate this loss of income, there is a need to maximise use of the Council's asset in the long term through the renovation and improvement of existing facilities.

## 4. Corporate Health: Use of Resources & Impacts on Improvement

The use of our resources impacts upon our ability to undertake the actions that will deliver our well-being objectives and outcomes. The following sets out for each of the “corporate health” perspectives, the most pertinent issues for this quarter.

| Corporate Health Perspective | Commentary   |
|------------------------------|--|
| <b>People</b>                | <p>During the quarter, 2 out of 3 service areas contributing to this Well-being Outcome reported <b>absence management</b> figures within their respective targets with the exception of Visible &amp; Transport Services. Overall, no significant issues were highlighted as impacting negatively on progress with planned improvement activities. Monthly monitoring of attendance continues to be undertaken in line with corporate arrangements with priority cases being reviewed monthly in order to ensure performance remains on track. As a result of this proactive approach, performance has improved in Visible Services with absence at 6 days which just missed the quarterly target of 5.85 days.</p> <p>A number of service areas continue to face significant issues in recruiting staff and in ensuring succession is planned for. In response to its recruitment issues, the Regeneration and Planning Service has put in place a workforce plan which includes a number of initiatives to attract graduates including offering work experience and year-out opportunities. It has also increased the range of degrees being considered to provide a wider pool of prospective employees to draw from. New trainees are also being offered opportunities to gain qualifications whilst in post. Existing key staff are being offered opportunities to undertake top up qualifications. A pilot is ongoing in Building Control and Development Management to implement mobile working aimed at increasing flexibility of staff.</p> <p>Visible Services and Transport is reviewing its succession planning arrangements as part of the reshaping review of the service and the agreed service model will inform new service structures. This will include opportunities for graduate and trainee posts, volunteer staff, up-skilling of staff and more flexible working practices in order to build service resilience going forward. In the meantime, some capacity and skills issues within the service are being addressed through commissioning of work and using agency staff.</p> <p>Following a review of the skills sets required in the Finance Service, progress is being made to improve succession planning within priority areas, with training opportunities advertised in the Accountancy and Audit sections. Further work is also being undertaken in relation to Property services.</p> |
| <b>Financial</b>             | <p>At Q2, positive progress continues to be made in relation to the <b>reshaping projects</b> contributing to this Well-being Outcome.</p> <p>As part of the Transport Programme (Amber) the Garage and Fleet Management project stream has been developed in order to both assess the actual fleet needs and feed the identified requirements into the Council's existing Vehicle Replacement Programme. The project also required the implementation of improved management and technological controls within the Council's Garage depot, including the implementation of workshop productivity measures driven by the use of touchscreen technology in the</p>  |

workshop bays. A new contract for tyre supplies commenced in September 2016. Consideration is now being given to procurement arrangements for parts via collaborative or local tendering arrangements. Conversations are continuing with neighbouring authorities to determine potential options for collaboration regarding fleet management information systems/productivity.

A key recommendation of the Council's Transport Savings Programme required the setup of a corporate pool car scheme in order to reduce the cost of "grey-fleet" mileage. Following a successful 40 car pilot scheme across four key corporate sites, a decision to purchase cars was made. The Council made use of a government reverse eAuction in October 2015 and through ownership of the vehicles an estimated additional £6,000 per month will be saved. This represents a projection that exceeds the £100,000 annual savings target required from the scheme. The Council was also a runner-up for a Welsh Procurement Award for this project. Work continues to ensure utilisation is maximised of these vehicles, resulting in some Pool Vehicles being relocated to meet the demand during the summer period. This has improved utilisation as well as addressing issues of high mileage claims.

In relation to the review of Visible Services and Transport (Amber) work has commenced on a series of "quick wins" as well as the development of a new target operating model for Visible Services and Transport. The project team have now finalised and submitted their work on the proposed new operating model to management and the business case recommending the approval of the new target operating model for Visible Services will be presented to the Board in late 2016.

In relation to Property projects (Amber), work continues at both the Civic Offices and Barry Library as part of the Space project. There is potential for a slight delay to the programme for the current phase of work due to recent requirements from Building Control for additional fire compartmentalisation, but the extent of this delay is currently unknown. The project team will continue to keep staff updated with any changes to the programme as the project progresses. The work at Barry Library to be completed in October 2016 will accommodate the library, open learning and arts functions and will enable the delivery of an Education and Arts Hub at the library which is an action contained in the Corporate Plan.

Effectiveness of spend project (Amber) is currently considering the effectiveness of the way in which grant funding is spent. Work has commenced on developing further proposals in this area following changes introduced in the 2015/16. The newly created Insight Board has assumed responsibility for reviewing external funding bids and as part of its work programme will now prepare proposals for changes to this process for consideration in due course.

Most services contributing to this Well-being Outcome have projected a **budget** outturn on target this quarter although this may change as the year develops in light of service delivery pressures in some areas. The budget for Regeneration to date is currently on target. The income received from the VEC workshops is currently below budget and an exercise is underway to maximise income. It is considered that essential refurbishment works to the vacant units will be required in order to improve occupancy rates, however, funding for such works will need to be identified. The Service has identified some additional income streams available to them this year which are anticipated to mitigate this loss of income.

In relation to Development Management, there is an adverse variance relating to the Local Development Plan (LDP) as expenditure was delayed from 2015/16, however, funding was set aside in reserves for this purpose in the last financial year and will therefore be drawn down to offset this position. Planning fee income is less than the anticipated profile this quarter. This is considered to be due to uncertainty in the construction market as a result of the referendum for the United Kingdom's exit from the

|                      |  |
|----------------------|--|
|                      | <p>European Union and also changes to the planning legislation which has delayed the submission of major planning applications. As such, at this stage it is anticipated that this service will outturn on target though Members will be kept updated on the situation.</p> <p>There is currently a small favourable variance in relation to the budget for Private Housing as a staff vacancy is aiding the adverse variance on Renewal Area fee income. Disabled Facility Grant fee income however remains above profile and is assisting the overall position. It is therefore projected that this service will outturn on target.</p>  |
| <p><b>Assets</b></p> | <p>Positive progress was made during the quarter in relation to the key <b>asset priorities</b> contributing to this Well-being Outcome.</p> <p>Phases 1 and 2 of the works associated with the metro scheme have been completed which have delivered improvements to bus shelters and a by-pass lane on Port Road, Barry. Phase 3 remains on track to be completed by the Developer in early January 2017.</p> <p>The work to develop the former Skill Centre at Barry Waterfront, Innovation Quarter has been further delayed pending WG approval and confirmation of the work. This has been raised with WG and it is anticipated that this will be resolved in November, enabling works to be completed in the new year, with works to the car park completed in 2017/18.</p> <p>Work remains on track to ensure that the Pant y Llandron recycling facility complies with Natural Resources Wales licencing criteria for shared use by neighbouring councils.</p> <p>Delivery of the highway maintenance resurfacing plan and the Big Fill initiative remains a significant challenge for Visible Services and Transport in light of ongoing capacity issues. These are currently being managed through the commissioning of work.</p> <p>Street care and cleaning and maintenance of public spaces, remains a long term challenge in light of reducing budgets. More targeted use is being made of S106 funding through developer contributions to progress improvements to our green spaces. In addition we continue to work with community groups to help maintain open spaces.</p> <p>We continue to work with the Consortium to progress the completion of the link road to Barry Island, ensuring work to deliver two-way traffic on the road is completed in line with agreed timescales.</p> <p>Following the breakdown of negotiations on the Nell's Point site, there is a need consider the best way to go forward, in terms of marketing and development of the site.</p> <p>Conclusion and development of a scheme for the reuse of St Paul's site in Penarth, continues to remain a challenge. A legal strategy will come to resolution in October 2016 and a board meeting has been arranged to consider future proposals for the property.</p> <p>Concluding the project to develop a lighting scheme for the western shelter which is being funded jointly between the Vale Council and Welsh Arts Council. Work to select an artist will be completed in October with works commencing in Q4.</p> |

|                       |   |
|-----------------------|---|
|                       | <p>The planning application for Five Mile Lane improvements is due to be considered by the Planning Committee in December. A Compulsory Purchase Order (CPO) process is underway and objections will be heard in an inquiry in the new year.</p> <p>During the quarter, the contractor has encountered further delays in completing the delivery of the Coldbrook Flood Alleviation Scheme and the scheme is now unlikely to be completed before Q4. Tenders for a scheme for the Boverton Flood alleviation scheme was considered by Council during the quarter with a further report due to Cabinet in Q3 with the design of the scheme. Works are due to commence in Q4.</p> <p>A marketing exercise is underway and this will inform the future direction with respect to the re-use and regeneration of the Cowbridge Cattle Market project.</p> <p>Cabinet approved the marketing of the Eagleswell School site for residential and small scale retail, with receipts ring-fenced for the School Investment programme.</p> <p>The Council is investing some £1.2m in converting its residential street lighting stock to LED. In quarter 2, preparatory work was undertaken to progress the work to tender. It is expected the work will be tendered in Q3 with delivery from Q4.</p> |
| <b>ICT</b>            | <p><b>ICT</b> developments of particular note during the quarter, include the introduction of vehicle telemetry technology in all Council owned and leased vehicles to improve their operational efficiency. A programme of training for staff has commenced in support.</p> <p>We have invested in CCTV for our weather stations which, assists with managing our winter maintenance service. In addition, we are due to procure a new intelligent satellite navigation system for our winter maintenance fleet making the service more resilient.</p>   |
| <b>Customer Focus</b> | <p>As part of the reshaping review of Visible Services and Transport, all out of hours/on call arrangements are being reviewed to ensure adequate availability of resources and operational needs of service and the public are being adequately met.</p> <p>Work has commenced in preparation to consult with a range of key stakeholders on the Council's proposed budget for 2017/18. Due to the visible nature of the service activities contributing to this Outcome, there will be particular emphasis on engaging with residents on the Council's priorities in these areas going forward. This work is scheduled to take place during quarter's 3 and 4.</p> <p>Work is progressing in finalising the Local Development Plan (LDP) which is anticipated to be adopted in May 2017. Consultation is ongoing with all key stakeholders on Matters Arising Changes (MACs) until 28/10/16, with a hearing on the MACs due to be undertaken in January 2017.</p>   |
| <b>Risk</b>           | <p>At the last review of the <b>Corporate Risk</b> Register in September 2016, the key risks that have a bearing on this Well-being Outcome remain largely unchanged with the exception of the Reshaping risk which has increased to a medium-high rating (from medium) and the Local Development Plan risk reducing to a medium-low risk (from medium-high). The Mitigating actions for service and corporate risks continue to be progressed alongside service plan actions.</p> <p>Without an adopted LDP, the Council cannot demonstrate an official housing land supply, however, the latest objective assessment demonstrates we have an equivalent of over 5 years housing supply. There is a need to ensure planning applications for residential</p>   |

developments are processed as quickly as possible to ensure there remains a 5 year supply.

The post 'Brexit' economy is an emerging challenge which is likely to impact on achieving this Well-being Outcome. There is much uncertainty around the effect this will have on the economy, purchasing patterns, business and consumer confidence and how these may affect future work contributing to the Well-being Outcome. Additionally, there could be a potential detrimental impact on the property market which may result in delaying disposal and redevelopment land for housing and income from major planning applications.

There continues to be ongoing uncertainty in relation to external funding arrangements exacerbated by the Brexit decision which would impact significantly on delivering improvement activities contributing to this Well-being Outcome. Decisions taken elsewhere could impact on Council investment decisions on key regeneration projects including the Enterprise Zone and the City deal.

Also tied in with the Brexit decision, Welsh Government's regeneration programmes currently remain under review and there is no indication from WG on what, if anything, will replace the Vibrant and Viable Places programme for example in 2017. The continued delay and uncertainty is not helpful in taking matters forward or in planning a new strategy. We will continue to work with and challenge Welsh Government over replacement schemes and resources for regeneration, whilst developing potential projects through the on-going pipeline process.

Delivery of the highway maintenance resurfacing plan and the Big Fill initiative remains a significant challenge for Visible Services and Transport in light of ongoing capacity issues. However, this is currently being managed through the commissioning of work.

# **APPENDICES**

## Appendix 1 – Detailed Corporate Plan Actions Information

### Objective 3: Promoting Regeneration, economic growth and employment

| Service Plan Actions  | In Year<br>Completion<br>Date      | % Complete | RAG Status | Progress & Outcomes Description   |
|---|------------------------------------|------------|------------|---|
| <b>ER1</b>  |                                    |            |            |   |
| RP/A010: Promote the Cardiff Airport and St. Athan Enterprise zone through a positive land use planning framework.                | 31/3/17<br>(ongoing to<br>2019/20) | 50         | Green      | It is anticipated that the Local Development Plan will be adopted in May 2017. Improvements continue to be made in the key priority areas of transport links. Dealt with recent application at the former 'Super Hangar' and approved use by Aston Martin.  |
| <b>ER2</b>  |                                    |            |            |   |
| RP/A011: Promote new employment opportunities through a positive land use planning framework in the Local Development Plan (LDP). | 31/3/17                            | 50         | Green      | It is anticipated that the Local Development Plan will be adopted in May 2017. Improvements continue to be made in the key priority areas of transport links, developing a broad skills base, ICT (including superfast broadband connectivity) and targeting business support in order to make the Vale a more attractive place for investors to do business. The focus is on increasing prospects of new and improved job creation. The Matters Arising Changes (MAC) consultations are underway and hearings with regards to the Matters Arising will take place in January 2017. |
| RP/A012: Strengthen Links between Communities First and regeneration/ investment projects to realise local employment.            | 31/3/17                            | 50         | Green      | Ongoing work with Academy Espresso Bar at the Pump House following recruitment work with Hang Fire Smoke House at the end of last year. Communities First has entered into a collaborative project with 4 Cardiff clusters to co-ordinate employer engagement.  |

|   |         |    |       |   |
|---|---------|----|-------|---|
| HR/A001: Implement an internal strategy to increase the numbers of 16-24 year old employees as a proportion of the wider workforce. | 31/3/17 | 65 | Green | A model framework has been agreed with Cardiff and Vale College to help source recruitment of apprenticeships. Discussions with service areas to agree numbers and start dates are ongoing but slippage occurred as a result of delayed recruitment of full time equivalent (FTE) resource. |
|---|---------|----|-------|---|

**ER3**

|  |   |    |       |  |
|--|---|----|-------|--|
| RP/A041: Prepare a fully coordinated proposal to meet the next phase of Welsh Government Regeneration. | Ongoing, as it depends on WG funding deadline | 25 | Green | WG's Regeneration programmes are currently under review and we have no firm guidance yet from WG on what, if anything, will replace Vibrant & Viable Places as part of the Tackling Poverty agenda. Delay and uncertainty is not helpful in taking matters forward or in planning a new strategy. We will continue to work with and challenge WG over a replacement scheme and resources for regeneration, whilst developing potential projects. |
| RP/A013: Deliver the final year of the Vibrant and Viable Places Tackling Poverty Programme            | 31/3/17                                       | 50 | Green | Work has progressed well on the extended Main Street renewal project, and increased take up of grant funding for Holton Road will mean a very successful final year. Five grant funded improvements to commercial buildings in Barry Town Centre have been completed or are currently underway, with a similar number in the pipeline. At Main Street, nearly 40 residential facelifts/ new shop fronts have been completed to date.             |
| RP/A014: Continue to deliver the Rural Local Development Strategy.                                     | 31/3/17                                       | 50 | Green | Open call for ideas/projects from the community launched in September and October 2016 with multiple events and roadshows. Considerable progress has been made on Community Mapping and other projects such as the pilot of dog friendly tourism.  |
| RP/A017: Take forward Barry Island master planning.  | 31/3/17 (ongoing to 2019/20)                  | 50 | Green | Further background development undertaken including work to develop opportunities. Project to develop a lighting scheme for the western shelter is underway with Welsh Arts Council funding being matched by the Council. Relevant artist due to be selected in October.   |

|   |                                    |    |       |   |
|---|------------------------------------|----|-------|---|
| RP/A015: Implement the Town Centres Framework.  | 31/3/17                            | 50 | Green | Most projects on track, many of which are delivered in partnership with external bodies. A new Town Centre forum has been established for Barry to seek strengthened input from the retail trade. Forum due to be held on 12 October with retailers and Cabinet to consider a 'Sense of Place' approach to regeneration for Barry in October. |
| RP/A019: Progress the taking forward of the beneficial re-use of the Nell's Point site, Barry Island. | 31/3/17<br>(ongoing to<br>2019/20) | 50 | Green | Work is continuing on the survey of the former toilet block element. Contracts to survey the block and identify necessary renovation works are out for tender. A marketing review of the main site will take place in due course.   |
| RP/A018: Take forward the Cemetery Approach park scheme.  | 31/3/17<br>(ongoing to<br>2019/20) | 60 | Green | Scheme has been tendered and reported to Cabinet. Works contract awarded for the creation of a community garden and nature reserve.   |
| RP/A020: Conclude and develop a scheme for the re-use of the St Pauls Church site, Penarth            | 31/3/17<br>(ongoing to<br>2019/20) | 50 | Green | Legal strategy will come to resolution in October 2016 and new board meeting is arranged to determine future of the property.   |
| RP/A021: Progress the re-use and regeneration of the Cowbridge Cattle Market project.                 | 31/3/17<br>(ongoing to<br>2019/20) | 50 | Green | A marketing exercise is due to be completed in October which will dictate future direction of this project.   |
| RP/A023: Progress the remaining elements of the Innovation Quarter.                                   | 31/3/17<br>(ongoing to<br>2019/20) | 75 | Green | Project continues with renewed focus on southern development adjacent to the primary school site and the adjoining goods shed.  |
| RP/A024: Take forward the former Eagleswell School site project.                                      | 31/3/17<br>(ongoing to<br>2019/20) | 50 | Green | Preparations continue to market the site. Cabinet report to be considered in October which will seek to agree that the site be marketed for residential and small scale retail.   |
| RP/A025: Work towards the completion of the Penarth Heights project.                                  | 31/3/17                            | 90 | Green | Final negotiations regarding payment of last elements of Section 106 have been completed and resolution is due at the end of November.  |
| RP/A026: Coordinate and manage the remaining and on-going work to redevelop Barry Waterfront.         | 31/3/17                            | 90 | Green | No further issues raised to date. Highways dealing with link road opening. Continued to work with the consortium to deliver two-way traffic.  |

|   |                              |     |       |   |
|---|------------------------------|-----|-------|---|
| RP/A043: Prepare and consider the feasibility of a scheme to enhance Penarth Esplanade.   | 31/3/17                      | 55  | Green | Penarth Town Council agreed protocol outlining how the project might move forward and establishment of officer working group to take forward proposals. Specific capital works proposals have now been made which will be subject to consultation with key stakeholders. Implementation of agreed proposals will be subject to funding becoming available |
| RP/A022: Take forward the St Cyres housing site project.  | 31/3/17                      | 50  | Green | Contracts exchanged, however due to Brexit prospective purchaser has insisted upon a 3 month pause to allow them to consider market conditions. Never the less the prospective purchaser has indicated they wish to carry out site condition surveys in October.  |
| RP/A028: Deliver the works to North Penarth Open Space Improvements. (The Dingle, Paget Road, Plassey Square and Cogan Leisure)                               | 31/3/17 (ongoing to 2019/20) | 50  | Green | Public consultation report produced and options for moving forward being considered. This is likely to include upgrade of existing play facilities in Plassey Square and treeworks in The Dingle. Programme and schedule for works now under consideration.   |
| RP/A027: Prepare a scheme for the development of Colcot pitches.  | 31/3/17                      | 50  | Green | Tender report is being produced. Contract award subject to planning approval and Project Board approval of Business case for management of the pitches.   |
| VS/A001: Undertake a feasibility study of Penarth Esplanade to improve the infrastructure working with traders, the Town Council and other interested groups. | 31/12/16                     | 100 | Green | Constraints report given to Planning and Regeneration in order to consider how to take the feasibility study forward.   |
| VS/A003: Provide a weekend and bank holiday bus service for Penarth and undertake a review of its success.  | 31/10/16                     | 50  | Green | The service has now ended. A meeting is to take place with Penarth Town Council to analysis data and discuss future of the service.   |

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|------------|
| <b>ER4</b> |
|------------|

|  |          |    |       |  |
|--|----------|----|-------|--|
| VS/A004: Complete the Culverhouse Cross to Weycock Cross bus priority and cycling / walking scheme | 31/03/17 | 60 | Green | The Phase 3 works are ongoing and are due to be completed by the Developer in February, 2017 with final improvement works at HTV studios junction, Culver house cross. |
|--|----------|----|-------|--|

|  |          |    |       |  |
|--|----------|----|-------|--|
| VS/A005: Design a bus / cycle / walk route from Weycock Cross to Cardiff Airport   | 31/03/17 |    |       | Up to £30k identified for design from feasibility fund. Design due to commence and be completed in Quarter 4.  |
| VS/A006: Complete the feasibility study for bus, cycling and walking improvements at Cardiff and Barry Road, Dinas Powys | 21/12/16 | 80 | Green | Studies have been undertaken for walking and cycling however the traffic model for Marrie Harrier has not yet commenced and needs to happen in order to give Members the confidence that the recommended schemes will not dis-benefit the junction once implemented. |

**ER5**

|  |                                     |    |       |  |
|--|-------------------------------------|----|-------|--|
| VS/A007: Prepare the integrated network Active Travel Map and consult on it. | 31/03/17<br>(ongoing to<br>2018/19) | 50 | Green | The existing routes map has been approved by Welsh Government. Work has commenced on preparing the Integrated Network Travel Map. A final timescale from Welsh Government for the submission of the Integrated Network Map has yet to be agreed. |
|--|-------------------------------------|----|-------|--|

**ER6**

|   |         |    |       |   |
|---|---------|----|-------|---|
| RP/A029: Increase the number of new innovative events which support the local economy and encourage existing events to become more sustainable. | 31/3/17 | 50 | Green | Current open call for new events. New Christmas event for Barry established around the provision of an ice rink in central park. Announcement of Ice Rink has led to a large amount of public interest in the scheme. |
|---|---------|----|-------|---|

## Objective 4: Promoting sustainable development and protecting our environment

| Service Plan Actions  | In Year Completion Date      | % Complete | RAG Status | Progress & Outcomes Description   |
|---|------------------------------|------------|------------|---|
| ER7   |                              |            |            |   |
| RP/A030: Progress the Local Development Plan (LDP) to adoption as a framework for sustainable development in the Vale of Glamorgan.   | 31/3/17 and ongoing          | 50         | Green      | LDP expected to be adopted May 2017. Currently consulting on Matters Arising Changes. Due to end 28/10/16, further hearing with regards to the MACs due to be undertaken in January 2017.   |
| ER8   |                              |            |            |   |
| RP/A031: Develop and adopt a Community Infrastructure Levy which uses developer contributions to improve community facilities.  | 31/3/17                      | 50         | Green      | Viability and infrastructure evidence preparation is ongoing. Consultants are finalising viability work in preparation for draft Charging Schedule. Have taken into account Council's responses to LDP hearing session action points.   |
| ER9   |                              |            |            |   |
| VS/A008: Deliver the road safety capital programme for 2016/17 including junction improvements on the Court Road corridor.  | 31/3/17 (ongoing to 2019/10) | 50         | Green      | Work due to commence onsite during Q3 with an anticipated completion date of 28 October, 2016.  |
| VS/A009: Deliver the Safe Routes in Communities scheme at Dinas Powys School (Murch) to provide walking and cycling infrastructure from the Community Centre to the rear of the school. | 31/3/17                      | 50         | Green      | Detail design commenced in Quarter 2. Construction and completion planning for Quarter 4.   |
| VS/A010: Review all supported local bus services  | 31/3/17                      | 50         | Green      | As well as patronage information provided by transport providers. A public transport survey has also been undertaken. The results of which will inform the tender of financially supported Local Bus Services in Quarter 4.   |
| VS/A011: Deliver an expanded Greenlinks Community Transport Service.  | 31/3/17                      | 50         | Green      | Joint Venture with DPVC (Dinas Powys Voluntary Concern) is continuing and passenger journeys are increasing. One area for concern is the lack of volunteer drivers to cope with the demand that is evident. A recruitment drive will shortly be undertaken at B & Q and M & S at Culverhouse Cross. |

| Service Plan Actions  | In Year<br>Completion<br>Date | % Complete | RAG Status | Progress & Outcomes Description   |
|---|-------------------------------|------------|------------|---|
| ER10  |                               |            |            |   |
| VS/A012: Work with Welsh Government to deliver improvements to Five Mile Lane   | 31/03/17                      | 50         | Green      | Objections received to the CPO (Compulsory Purchase Order) are currently being considered. Planning Application are still undetermined.   |
| ER11  |                               |            |            |   |
| VS/A013: Seek S106 funding to deliver an additional signing scheme and improvements to junctions to further promote National Cycling Route Number 88. | 31/3/17                       | 50         | Green      | Further discussions with S106 Officer regarding funding for National Cycling Route Number 88 have taken place in Quarter 2. The outcome will be new signing and additional tourism information for cyclists. This will be adhoc as an when the opportunity arises, no specific areas have been identified currently that require additional signage apart from a whole new scheme in Rhoose which will come in when timing allows within the highways programme. This is unlikely to implemented within the programme for this year, although may be designed to deliver next year. Further works will be carried out in Barry as a part of a larger City Deal couple of schemes to access stations if we get allocated the funded that we have submitted a request for, but again, this is unlikely to be delivered this financial year. |
| ER12  |                               |            |            |   |
| VS/A014: Promote public transport concession schemes.   | 31/3/17                       | 50         | Green      | The scheme continues to be promoted via web-based sources. The 60 plus scheme is popular within Wales so a push on the WG 16 to 18 scheme has been made through pupils applying for Fulltime Education Transport Grants.  |

| Service Plan Actions  | In Year<br>Completion<br>Date | % Complete | RAG Status | Progress & Outcomes Description  |
|---|-------------------------------|------------|------------|--|
| ER14  |                               |            |            |  |
| RP/A032: Deliver a co-ordinated approach to services at Barry Island in support of the Council's policies and plans for tourism regeneration and employment.  | 31/3/17                       | 50         | Green      | Continue to work closely with Visible Services on the management of Barry Island especially the events programme. Summer events such as 'Isle of Fire' were very successful. A customer survey was undertaken during the summer months, which highlighted the success of summer events and the Island in general. This combined with the results of the STEAM survey show that increasing numbers of tourists are visiting the Island. |
| ER15  |                               |            |            |  |
| FS/A004: Review and update the Carbon Management Plan.  | 31/3/17                       | 50         | Green      | The service is currently considering the WG Refit initiative. A report is currently drafted to be reported to the InSight Board to include ReFit. A revised Carbon Management Plan will need to reflect the Council's approach to ReFit if deemed to be something that we can pursue following consultation with key service areas.  |
| FS/A005: Meet our commitments under the CRC Energy Efficiency scheme and achieve annual certification.  | 31/3/17                       | 99         | Green      | The report was submitted and credits were ordered in good time. Payment has also been made in good time but not yet accepted by the Environmental Agency.  |
| VS/A018: Continue to implement conversion of non LED to LED lighting.   | 31/3/17                       | 50         | Green      | Council approved investment in July 2016 of £1.2m to replace conventional lighting in residential areas to LED Lighting. Tendering of works is planned for Quarter 3. Implementation of works planned to commence in Quarter 4.  |
| VS/A019: Purchase new vehicles from the Visible Replacement Fund in line with current EU Environmental Standards including the ability to operate on biofuel. | 31/3/17                       | 50         | Green      | Tenders currently being prepared for the consideration of purchasing Refuse Collection Vehicles in Quarter 2. This is in line with EU Environmental Standards.   |

| <b>Service Plan Actions</b>  | <b>In Year Completion Date</b> | <b>% Complete</b> | <b>RAG Status</b> | <b>Progress &amp; Outcomes Description</b>  |
|--|--------------------------------|-------------------|-------------------|---|
| VS/A020: Continue to explore the need for fleet and options for better usage.                          | 31/3/17                        | 50                | Green             | Discussions are ongoing as part of the Reshaping Services Programme for Visible Services. As well as further implementation of the actions contained within the Edge Report. Regular meeting with departments to discuss options for the future that will meet service needs and requirements.  |
| VS/A021: Implement waste management round collection service changes to deliver vehicle savings        | 31/8/16                        | 90                | Green             | New Rounds implemented with effect from 1st August, 2016. A review of savings made will be undertaken in November 2016.   |
| <b>ER16</b>  |                                |                   |                   |   |
| VS/A022: Continue to exceed the 2015/16 Recycling Target of 58%  | 31/3/17                        | 50                | Green             | The Council is currently exceeding its recycling target. For Quarter 2 it is estimated that the recycling rate is around 65%.   |
| VS/A023: Finalise the Waste Resource Action Programme (WRAP) with Welsh Government.                    | 31/7/16                        | 75                | Green             | WRAP presented their draft findings to Business Cabinet 12 September, 2016. The report is to be finalised in Quarter 3.   |
| VS/A024: Draft a 5 year Waste Management Plan (2017-22).   | 30/11/16                       |                   |                   | Once the WRAP Report has been finalised a draft 5 year waste management plan will to be prepared by officers, this is anticipated in Quarter 4.   |
| VS/A025: Bid for the annual Welsh Government Environment Grant   | 31/3/17                        |                   |                   | Due to commence and conclude in Quarter 4.  |
| VS/A026: Introduce a revised enforcement policy to reduce litter, fly tipping and dog fouling offences | 31/12/16                       | 75                | Green             | Council agreed the final details for the appointment of 3GS on 28 September, 2016. The New 3GS enforcement team is due to commence in Quarter 3 (10 October, 2016). A revised enforcement policy to reflect this new zero tolerance service will be completed early in quarter 3 as well as relevant updates to the Council's website and social media. |
| VS/A027: Review the provision of public conveniences to deliver a more cost efficient service.         | 30/11/16                       |                   |                   | Options will be produced by officers for consideration by Members in Quarter 4.   |
| <b>ER17</b>  |                                |                   |                   |   |
| RP/A033: Prepare a revised Biodiversity Supplementary Planning Guidance (SPG)                          | 31/3/17                        | 50                | Green             | Currently consulting on Matters Arising Changes (MACs). Work on new SPG is currently underway.  |

| <b>Service Plan Actions</b>  | <b>In Year<br/>Completion<br/>Date</b> | <b>% Complete</b> | <b>RAG Status</b> | <b>Progress &amp; Outcomes Description</b>   |
|--|--|-------------------|-------------------|--|
| RP/A034: Deliver a programme of Biodiversity Projects funded by the new Welsh Government single Environment Grant.             | 31/3/17                                | 50                | Green             | All projects remain on track for completion, including woodland management and monitoring habitats for protected species.  |
| ER18   |  |                   |                   |  |
| VS/A028: Monitor the changes in coastal waters and coastal erosion at Penarth in accordance with the Shoreline Management Plan | 31/3/17                                |                   |                   | Monitoring planned for Quarter 3.  |
| VS/A029: Complete the delivery of the Coldbrook Flood Alleviation Scheme.  | 31/3/17                                | 50                | Green             | The contractor has encountered further delays in quarter 2 and the scheme is now unlikely to be completed until Quarter 4.   |
| VS/A030: Continue work to deliver the Boverton Flood Alleviation Scheme  | 31/3/17                                | 50                | Green             | Tenders for Scheme were submitted to Council in Quarter 2. In Quarter 3 a report to Cabinet will finalise the design of Scheme which is due to commence on site in Quarter 4.  |
| VS/A031: Continue work to deliver Llanmaes Flood Alleviation Scheme  | 31/3/17                                | 50                | Green             | Further work has been carried out in Quarter 2 to confirm storage area location. Further meetings have been held with Welsh Government to ensure the Scheme integrates with the proposed St Athan northern access road. Design has continued this quarter. |

## Appendix 2 – Detailed Performance Indicator Information

### Objective 3: Promoting regeneration, economic growth and employment

| Performance Indicator  | Q2 Actual 2015/2016 | Q2 Actual 2016/2017 | Q2 Target 2016/2017 | RAG Status | Direction of Travel | Commentary   |
|--|---------------------|---------------------|---------------------|------------|---------------------|--|
| <b>Population Indicators</b>   |                     |                     |                     |            |                     |  |
| WO2/M001: Gross Value Added (GCA) per hour worked (relative to UK average)   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being National Indicator. Establish baseline performance during 2016/17. |
| WO2/M002: Percentage of people in employment who are on permanent contracts (or on temporary contracts and not seeking permanent employment) and who earn more than 2/3 of the UK median wage. | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being National Indicator. Establish baseline performance during 2016/17. |
| WO2/M003 (IO): Rate of new active businesses per 10,000 working age population   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being National Indicator. Establish baseline performance during 2016/17. |
| WO2/M004: Percentage of people in employment.  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being National Indicator. Establish baseline performance during 2016/17. |

### What difference have we made?

|  |     |     |     |     |     |  |
|--|-----|-----|-----|-----|-----|--|
| FS/M009 (IO): Number of local individuals gaining training and employment through targeted recruitment and training in Council construction projects                               | N/A | N/A | N/A | N/A | N/A | Existing annual measure. Performance of 100 in 2015/16. No target set for 2016/17.   |
| RP/M039: Number of full time equivalent (FTE) jobs created through Council led regeneration schemes.   | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.   |
| RP/M023 (IO): The percentage of surveyed residents who consider our town centres including Barry, Penarth, Llantwit Major and Cowbridge to be attractive places to visit and shop. | N/A | N/A | N/A | N/A | N/A | Existing measure. Last bi-ennial survey (2014) reported performance as 76% overall. Next survey due in 2016/17 with target set at 77%. |
| RP/M040: Percentage of residents who consider the town centres of Barry, Penarth, Cowbridge and Llantwit to be good or excellent in respect of overall attractiveness.             | N/A | N/A | N/A | N/A | N/A | Existing measure. Last bi-ennial survey (2014) reported performance as 76% overall. Next survey due in 2016/17.                        |

|   |     |     |     |     |     |  |
|---|-----|-----|-----|-----|-----|--|
| RP/M041: Number of new business start-ups as a result of management of the Council's assets                         | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                                       |
| RP/M031 (IO): Total number of visitors to the Vale of Glamorgan for Tourism purposes (as measured by STEAM survey). | N/A | N/A | N/A | N/A | N/A | Existing annual measure. Still awaiting 2015/16 performance from steam survey No target set for 2016/17. |
| National data (IO): Percentage of working population with no qualifications.  | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                                       |

### How well have we performed?

|  |     |     |     |     |     |  |
|--|-----|-----|-----|-----|-----|--|
| RP/M042: Number of commercial applications determined within the Enterprise Zone.                              | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                               |
| VS/M034: Percentage beach hut occupancy on Barry Island resort   | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                               |
| RP/M043: Number of major commercial (over 1,000 square metres) planning applications approved during the year. | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                               |
| RP/M025 (DS/M021) (IO): Average vacancy rate in the Vale's main town centres.                                  | N/A | N/A | N/A | N/A | N/A | Existing annual measure. Target of 6.30% set for 2016/17 against performance of 6.4% in 2015/16. |

### How much have we done? (Contextual data)

|  |     |     |     |     |     |  |
|--|-----|-----|-----|-----|-----|--|
| RP/M029 (IO): Number of community groups supported to grow capacity                  | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                       |
| RP/M045: Number of Job Fairs delivered by the Council during the year.               | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                       |
| RP/M026 (DS/M024): Number of facilitated visits to country parks and heritage coast. | N/A | N/A | N/A | N/A | N/A | Existing annual measure. Target of 245 set for 2016/17 mirroring performance in 2015/16. |
| RP/M047: Number of visitors to Barry Island weekend events.                          | N/A | N/A | N/A | N/A | N/A | New annual measure. Establish baseline performance during 2016/17.                       |

## Objective 4: Promoting sustainable development and protecting our environment

| Performance Indicator   | Q2 Actual 2015/2016 | Q2 Actual 2016/2017 | Q2 Target 2016/2017 | RAG Status | Direction of Travel | Commentary   |
|---|---------------------|---------------------|---------------------|------------|---------------------|--|
| Population Indicators   |                     |                     |                     |            |                     |  |
| WO2/M005: Amount of waste generated that is not recycled, per person  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being Indicator. Establish performance during 2016/17. National baseline   |
| WO2/M006: Number of properties (homes and businesses) at medium or high risk of flooding from rivers and the sea. | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being Indicator. Establish performance during 2016/17. National baseline   |
| WO2/M007: Area of healthy ecosystems in the Vale.   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being Indicator. Establish performance during 2016/17. National baseline   |
| WO2/M008: Quality of the air we breathe: Levels of nitrogen dioxide (NO2) pollution in the air.                   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual Well-being Indicator. Establish performance during 2016/17. National baseline   |
| What difference have we made?   |                     |                     |                     |            |                     |  |
| RP/M048: Vacancy rate of commercial premises on Barry Island seafront   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17  |
| VS/M035: Percentage reduction in business mileage undertaken by Council pool car fleet                            | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17  |
| FS/M013: Percentage reduction in the number of buildings from which the Council operates.                         | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17  |
| WMT/010ii: Percentage of local authority collected municipal waste recycled.                                      | 28.11               | 41.30               | 35                  | Green      | ↑                   | The Council remains on target for exceeding the current statutory recycling target.  |
| STS/007: The percentage of reported fly tipping incidents which lead to enforcement activity.                     | 18.82               | 22.41               | 37.5                | Red        | ↑                   | There has been a reduction in the enforcement action taken in this area as a result of the lack of evidence available and staff changes in the department. However in the next quarter this is expected to improve with the introduction of 3GS (new private enforcement partnership). |
| RS/M012: Percentage reduction in carbon dioxide emissions in non-domestic local authority public buildings.       | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 3% set for 2016/17 against performance of 1.30% in 2015/16.   |

| Performance Indicator   | Q2 Actual 2015/2016 | Q2 Actual 2016/2017 | Q2 Target 2016/2017 | RAG Status | Direction of Travel | Commentary  |
|---|---------------------|---------------------|---------------------|------------|---------------------|---|
| How well have we performed?   |                     |                     |                     |            |                     |   |
| VS/M036: Satisfaction with public transport including accessibility and road safety.                            | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17   |
| THS007: Percentage of adults 60+ who have a concessionary bus pass.   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 82% set for 2016/17 against performance of 82.4% in 2015/16.   |
| STS005a: Percentage improvement in the Council Cleanliness Index rating   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 73.2% set for 2016/17 against performance of 69.75% in 2015/16.  |
| STS005b: The percentage of highways and relevant land Inspected of a high or acceptable standard of cleanliness | 96.84               | 97.92               | 97                  | Green      | ↑                   | This quarter the cleanliness standards still remain on target with the percentage for this quarter being 97.92%.  |
| RP/M005 (DS/M049): The percentage of all planning applications determined within 8 weeks                        | N/A                 | 91.21               | N/A                 | N/A        | N/A                 | New quarterly measure. This is slightly down on the performance in Q1 which was 92.04 however the percentage for Q2 is still above the target of 80% for 2016/17.   |
| RP/M006 (DS/M051): The percentage of householder planning applications determined within 8 weeks.               | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 90% set for 2016/17 against performance of 93.6% in 2015/16.   |
| RP/M009 (DS/M052): The percentage of decisions made contrary to officer recommendation.                         | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 10% set for 2016/17 against performance of 0% in 2015/16.  |
| RP/M008: The percentage of major applications determined within 8 weeks   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | This measure has been replaced by (RP/M005), Percentage of all planning applications determined with 8 weeks. This gives a more rounded view of how we deal with all planning applications in the Vale. Irrespective of complexity all major, minor and householder planning applications are measured against the 8 week target set by Welsh Government. |
| RP/M049: Percentage of all planning appeals submitted that were upheld  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New quarterly measure. Establish baseline performance during 2016-17  |
| RP/M050: Percentage S106 income spent during the year.  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016-17   |
| BCT/007: The percentage of 'full plan' applications approved first time   | 100                 | 100                 | 99                  | Green      | ↔                   | Existing quarterly measure. All full plan applications were approved during Q2. Service continues to deliver top quartile performance whilst receiving an increased number of applications.   |

| Performance Indicator   | Q2 Actual 2015/2016 | Q2 Actual 2016/2017 | Q2 Target 2016/2017 | RAG Status | Direction of Travel | Commentary   |
|---|---------------------|---------------------|---------------------|------------|---------------------|--|
| VS/M049: Percentage of people satisfied with cleanliness standards.   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Last bi-ennial survey (2014) reported a performance of 88%. New survey due in 2016/17.  |
| CAM/037: Percentage of change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1000 square metres | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Performance of 5.25% reported in 2015/16.   |
| RP/M051: Public satisfaction with facilities on Barry Island  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17  |
| STS006: Percentage of all fly tipping incidents cleared within 5 working days   | 98.87               | 97.89               | 97.50               | Green      | ↓                   | There has been a slight improvement in this indicator rising from 94.28% in quarter 1 and the target is back on track. Waste Management are now solely managing all fly tipping reports to minimise any slippage.  |
| RP/M027: Percentage of customers satisfied with Country Parks.  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 98% set for 2016/17 against a performance of 97% in 2015/16.  |
| VS/M048: Percentage of Council street lights that are LED.  | N/A                 | 33                  | N/A                 | N/A        | N/A                 | New quarterly measure. Establish baseline performance during 2016-17.<br><br>Following agreement by Cabinet and full Council budget has been allocated for the upgrade of all street lighting lanterns within all residential areas to LED in line with the Councils Street Lighting Energy Reduction Strategy. Following completion of a detailed procurement process this work is currently programmed to start in January 2017 with a likely 3 month installation programme. When complete this will significantly increase the percentage of Council street lights that are LED as well as further reduce energy costs and carbon emissions from street lighting infrastructure. |

| Performance Indicator   | Q2 Actual 2015/2016 | Q2 Actual 2016/2017 | Q2 Target 2016/2017 | RAG Status | Direction of Travel | Commentary  |
|---|---------------------|---------------------|---------------------|------------|---------------------|---|
| How much have we done? (Contextual data)  |                     |                     |                     |            |                     |   |
| VS/M037: Number of m2 of Parks, Open Spaces & Highways land that has been sown with wildflowers or being maintained as a naturalised area | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17.  |
| VS/M038: Number of passengers carried by the Council's community bus service.   | N/A                 | 371                 | N/A                 | N/A        | N/A                 | New quarterly measure. Establish baseline performance during 2016/17.<br><br>There has been an increase in the number of passengers carried from 263 in Q1. It is possible that this may be due to summer months, school holidays, etc. although this could not be validated. |
| VS/M039: Value of investment levered into the Council that is dedicated to transport improvement schemes.                                 | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17.  |
| RP/M052: Value of developer financial contributions received through the Community Infrastructure Levy / Section 106 (S106) agreements    | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17.  |
| RP/M053: Number of individual community schemes benefitting from developer financial contributions (S106).                                | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17.  |
| VS/M040: Number of beach awards achieved  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | New annual measure. Establish baseline performance during 2016/17.  |
| VS/M031 (DS/M029a): Kilometres of additional on-road cycle path provided during the year  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 2 km set for 2016/17 against performance of 0km in 2015/16.  |
| VS/M032 (DS/M029b): Kilometres of additional off-road cycle path provided during the year   | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 2km set for 2016/17 against performance of 2.3km in 2015/16.   |
| RP/M027 (DS/M024): Number of facilitated visits to country parks and heritage coast.  | N/A                 | N/A                 | N/A                 | N/A        | N/A                 | Existing annual measure. Target of 245 set for 2016/17 mirroring performance in 2015/16.  |