



Who can I talk to?

Who will Listen to me?

Where Can I get Help?



Vale Advocacy

01446 421039 (24 hour answerphone)
Freephone 0800 731 2816

Amanda Green

Vale of Glamorgan Children's Complaints Officer
01446 704800(24 hour answerphone)
Freephone 0800 389 8892

Child Line
0800 11 11

This leaflet was designed by Claire, Carl, Kevin, Leigh & Pauline with help from SWCRAN and the Children's Complaints Officer



Complaint?



Pass It On

Contact the
Children's Complaints Officer

R U?:

N Looked after by The Vale of Glamorgan Children's Services?

N Under 25 years old?

YES?.....Read On.....

Do U need 2:

N Talk 2 someone about your rights?

N Speak 2 someone about something that's bothering U?

N B heard?

N Get something off your chest?

N Make a complaint / comment / compliment?

If this sounds like U then.....

Call Amanda Green, the Children's Complaints Officer on:

01446 704800(24 hour answerphone)

FREEPHONE 0800 389 8892

OR

0777 563 4194 -Text messages.

OR

e-mail agreen@valeofglamorgan.gov.uk

FAX:

01446 704848

WRITE 2:

The Children's Complaints Officer

The Vale of Glamorgan Community Services

Dock Offices

Barry

CF63 4RT

OR

Contact any of the numbers overleaf