



Supporting People
Directory of Services
for the
Vale of Glamorgan

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www.valeofglamorgancouncil.gov.uk

Introduction

Who is this directory for?

This directory is for anyone who needs advice or information about housing related support services funded by Supporting People in the Vale of Glamorgan. This includes staff of agencies or organisations that work with people who need to access a support service and people who require support for themselves or someone that they know.

What is included in this directory?

This directory lists all of the housing related support services funded by Supporting People that currently exist in the Vale of Glamorgan, the services that they provide, who they are for, their location and how they can be accessed.

Entries are in sections according to the type of service (listed below) and then in alphabetical order by service provider. Each section is indexed.

Section 1

Direct Access Accommodation

These are projects that allow people to access accommodation and services 24 hours a day and are emergency, crisis accommodation.

Section 2

Temporary Supported Housing

This is accommodation with support provided for up to a maximum of two years until someone is ready to move to his or her own permanent accommodation with or without support.

Section 3

Permanent Supported Accommodation

This accommodation with support provided on a permanent basis.

Section 4

Floating Support

This is support provided in someone's own home. When the individual no longer requires the support, it moves on to another person and supports them in their own home.

Section 5

Services for Older People

These are services designated for older people only, including sheltered accommodation with or without a warden service, an emergency alarm service and extra care schemes, where assistance can be summoned when needed.

Section 6

National Helplines and Web-based Sources of Information and Advice.

If you would like to receive information about any of the individual services listed in this directory, please contact the organisation that provides the service on the contact details listed for them.

What is housing related support?

Housing related support is any support provided to an individual to assist them to acquire and/or maintain their home and help them to integrate into the community. These are some examples of housing related support:

- Assistance with the security of the property
- Helping to maintain the safety of the home
- Minor repairs to equipment
- Arranging servicing of tenant's appliances
- Training in maintaining the interior of the home in an appropriate condition
- Help arranging for doctors, social workers etc to call
- Advice on how to use equipment in the home
- Assistance/advice with personal budgeting/debt counselling
- Dealing with neighbour disputes
- Help with benefit forms
- Move on advice
- Help to achieve independent living
- Assistance with shopping, errands etc
- Chatting and arranging social events
- Assistance to access education, training or work

Help cannot however be provided with personal or health care. If you require these services you should contact the Social Services Department of the Council.

The aim of housing related support is to encourage people to become independent and to assist them to gain and maintain a good standard of living in their own home. At the start of support an individual support plan is agreed between the client and the support worker. This plan lists the support that the client requires and at each support session their progress is measured against this plan. The service should help

people to do more and more things for themselves over a period of time, rather than remain dependent on the support worker.

How do we assess if you need a service?

Housing related support services are funded through the Supporting People programme, administered by the Supporting People Team in the Council and the Welsh Assembly Government. Existing services can continue to be funded or new ones developed only if we can evidence that they are needed and funding is available.

It is therefore very important that the Supporting Team know of each individual that requires support and whether or not they have been successful in accessing a service that can provide for their needs.

For this reason everyone requiring support should complete an Individual Needs Assessment form. If you start to receive support from one of the services listed in this directory, your support worker will have one of these forms and will assist you to complete it. You will also be given one of these forms to complete if you visit the Council's Housing or Homelessness Services, or you can contact the Supporting People Team using the contact details on page two and we will be happy to send you one with a freepost envelope for its return.

The information from all of the individual needs assessment forms completed are analysed and from this information we are able to tell if a service is still needed or if other services need to be developed if funding becomes available. This will ensure that vulnerable people have the right types of support services to meet their needs.

Section 1

Direct Access Accommodation

Vale of Glamorgan Women's Aid Refuge

Pg 7



Vale of Glamorgan Women's Aid Refuge

How to contact them:

In writing:

222 Holton Road

Barry

Vale of Glamorgan

CF63 4HS

By phone: 01446 744755

By fax: 01446 746981

By e-mail: v.gwa@btconnect.com

Through the website: www.welshwomensaid.org

Who the service is for

The service is for women and their children who need a safe place to live as a result of having experienced domestic abuse. Male children over the age of 16 are unable to be accepted.

The service provided

The service provides safe, secure, direct access to temporary accommodation in a confidential location in the Vale of Glamorgan. It also offers support and information to women, in order to enable them to gain or maintain the skills and confidence they need to be able to live independently.

When the service is available

Support workers are available during normal office hours.

Number of units

Five

Type of accommodation

All service users have their own room, one of which is adapted to accommodate clients with a physical disability. Other facilities such as the kitchen, bathrooms and lounge area are shared.

How long the service can be used for

There is no time limit. Service users can access the service until they secure alternative accommodation.

Location

Vale of Glamorgan

How to access the service

The possible service user, voluntary and private sector providers or council services, can make referrals.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.

Section 2

Temporary Supported Housing

Foundation Housing

Vale Supported Housing Project Pg 10

Hafod Care

Holmes Street Project Pg 12

Windsor Road Project Pg 14

Llamau

Ty John Rowley Pg 16

Ty'r Fro (Safehouse) Pg 19

The Wallich

Croes Ffin Pg 22

Trothwy Cyf

Bawden House Pg 24

Ty Muse Pg 26



Vale Supported Housing Project

How to contact them

In writing:

Foundation Housing / Tai Sylfaen Ltd
82 Holton Road
Barry
CF63 4HE

By phone: 01446 741500

By fax: 01446 742111

By e-mail: vale@fhts.org.uk

Through the website: www.fhts.org.uk

Who the service is for

The service is for people who are homeless, threatened with homelessness and/or in need of support to maintain a tenancy.

The support provided

This is a temporary supported-housing service, providing accommodation and support to people who have a wide range of needs. The service includes support for managing a tenancy, budgeting and accessing other services.

When the service is available

Staff are available from 9.30am to 4.30pm, Monday to Friday.

Number of units

Five

Type of accommodation

There are five units of family accommodation ranging in house size and location.

How long the service can be used for

Service users can remain in the accommodation for up to two years.

Location

Barry & Penarth

How to access the service

The project operates an open access referral policy, anyone can phone or e-mail to request an application pack

Applications are assessed on the housing and support need of the applicants and the suitability of the project to be able to meet those identified needs (in conjunction with other agencies where appropriate). Priority is given to families.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Holmes Street Project

How to contact them

In writing:

St Hilary Court
Copthorne Way
Culverhouse Cross
Cardiff
CF5 6ES

By Phone: 01446 732494

By mobile: 07786062463

By e-mail: debbier@hafod.org.uk

Through the website: www.hafodcare.org.uk

Who the service is for

The service is for people who are experiencing enduring mental health problems.

The service provided

This is a temporary supported housing service. It provides accommodation and support for a limited time to help service users to develop skills to enable them to live independently in their own homes.

When the service is available

Staff are available from 8.00am to 8.00pm Monday to Friday and from 9.30am to 5.30pm on Saturdays. There is also an emergency on-call service available out-of hours.

Number of units

Five

Type of accommodation

Support is provided in an ordinary house, where each service user has their own bedroom. There is also a communal kitchen, bathrooms, lounge and smoking room.

How long the service can be used for

The service can be accessed for up to 2 years

Location

Barry, Vale of Glamorgan

How to access the service

Referrals are made via health care professionals such as Psychiatrists, G.P's, Community Psychiatric Nurses and Social Workers.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Windsor Road Project

How to contact them

In writing:

St Hilary Court
Cophthorne Way
Culverhouse Cross
Cardiff
CF5 6ES

By Phone: 02920 712630

By mobile: 07786062463

By e-mail: debbier@hafodcare.org.uk

Through the website: www.hafodcare.org.uk

Who the service is for

The service is for people who are experiencing enduring mental health problems.

The service provided

This is a temporary supported housing service. It provides accommodation and support for a limited time to help service users to develop skills to enable them to live independently in their own homes.

When the service is available

Staff are available from 8.00am to 4.30pm Monday to Friday. There is also an emergency on-call service available out-of hours.

Number of units

Six

Type of accommodation

Support is provided in an ordinary house, where each service user has their own bed-sit with kitchen facilities. There is also a communal bathrooms, lounge and utilities room.

How long the service can be used for

The service can be accessed for up to a maximum of 2 years.

Location

Penarth.

How to access the service

Referrals are made via health care professionals such as Psychiatrists, G.P's, Community Psychiatric Nurses and Social Workers.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Ty John Rowley

How to contact them

In writing:

Llamau Ltd
23 Cathedral Road
Cardiff
CF11 9HA

By Phone: 01446 746445 (Project)
02920 239585 (Cardiff Office)

By fax: 01446 746445 (Project)
02920 388740 (Cardiff Office)

By e-mail: anthonyhearn@llamau.org.uk

Through the website: www.llamau.org.uk

Who the service is for

The service is for 16 to 25 year olds who are:

- Leaving care and have been identified by Social Services Leaving Care Team as needing additional support prior to independent living.
- Young people who are at risk of, or are homeless.
- Young offenders or those at risk of offending.

The service provided

Ty John Rowley aims to provide temporary accommodation and support to young people. An allocated support worker will assist service users to develop an Individual Support Plan that addresses any needs identified, with the final aim to move the young person into independent accommodation.

When the service is available

The project is staffed 24 hours a day.

Number of units

There are five general units, two of which are reserved for referrals from the Leaving Care Team.

There is also one emergency room, which is also reserved for referrals from the Leaving Care Team.

Type of accommodation

All service users are allocated their own room with kitchen and share communal facilities. The age and construction of the building means that it is not fully accessible to people with restricted mobility.

How long the service can be used for

6 to 18 months

Location

Barry

How to access the service

Most referrals are made directly through Social Services Leaving Care Team, although referrals are accepted from other agencies including self-referral. A full needs and risk assessment is carried out to assess suitability for the scheme.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Ty'r Fro (Safehouse)

How to contact them

In writing:

Llamau Ltd
23 Cathedral Road
Cardiff
CF11 9HA

By Phone: 01446 420350 (Project)
02920 239585 (Cardiff Office)

By fax: 01446 420350 (Project)
02920 388740 (Cardiff Office)

By e-mail: joepayne@llamau.org.uk

Through the website: www.llamau.org.uk

Who the service is for

The service is for 16 and 17 year olds who are:

- Young and vulnerable
- Young people who are at risk of, or are homeless.

The service provided

Ty'r Fro aims to provide temporary accommodation and support to young people. An allocated support worker will assist service users to develop an Individual Support Plan that addresses any needs identified. The aim is to prepare the young person for move-on into

independent accommodation and to maximise the sustainability of that accommodation.

When the service is available

The project is staffed 24-hours a day.

Number of units

Six

Type of accommodation

All service users are allocated their own room and share communal facilities. The age and construction of the building means that it is not fully accessible to people with restricted mobility.

How long the service can be used for

Up to a maximum of 2 years.

Location

Barry

How to access the service

Every 16 and 17 year old in the Vale of Glamorgan presenting as homeless is seen by a Family Mediator at Jigso. In conjunction with other Jigso staff, decisions are taken on referral to Ty'r Fro at time of vacancy. A full needs and risk assessment is carried out before acceptance onto the scheme. The young person must also be under 18 on arrival at the project.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Croes Ffin

How to contact them

In writing:

The Wallich Centre
Cathedral Road
Cardiff
CF11 9JF

By Phone: 01446 749365 (Barry Office)
02920 624445 (Cardiff Croes Ffin)

By fax: 01446 745826

By e-mail: Samantha.brown@thewallich.net

Through the website: www.thewallich.com

Who the service is for

The service is for adults with previous substance misuse issues. Clients must have undergone a treatment or rehabilitation programme and be abstinent from illegal drugs or alcohol.

The service provided

This is a temporary supported housing service. It provides accommodation and support for a limited time to help service users to develop skills in order for them to be able to maintain an independent lifestyle in their own homes.

When the service is available

Staff are available from 9.00am to 5.00pm Monday to Friday. There is also an out-of-hours on-call service for emergencies.

Number of units

Nine

Type of accommodation

There are three self-contained flats with a communal room, based at the Croes Ffin office site. There are also six other self-contained flats with a communal garden, in another location.

How long the service can be used for

In general clients stay at the project between 6 to 9 months. This can be extended dependant on individual need.

Location

Barry

How to access the service

Referrals are accepted from any substance misuse agency. Self-referrals will not be accepted.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant.



Trothwy Cyf

Bawden House

How to contact them

In writing:

200 Holton Road
Barry
Vale of Glamorgan
CF63 4HR

By phone: 01446 732876

By fax: 01446 722757

By e-mail: angela.wools@gwalia.com

Through the website: www.trothwy.com

Who the service is for

The service is for people aged 17 to 60 who have a history of offending or are at risk of offending.

The service provided

This is a temporary supported housing service. It provides accommodation and support for a limited time to help service users to develop independent living skills. This is approached via a personal development plan, which addresses issues such as home and financial management, education and employment. The service will also support clients with the move-on process.

When the service is available

Staff are available during normal office hours. The project also operates an out-of-hours on call service.

Number of units

Six

Type of accommodation

The scheme houses 3 bed-sits and 3 self contained flats.

How long can the service be used for

Tenants are offered six month assured shorthold tenancies and the average length of stay is 12 months.

Location

Barry

How to access the service

Referrals can be made via, Social Services and Probation. The scheme does not accept people who have a recent history of arson, criminal damage, violence or who have severe mental health problems.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Trothwy Cyf

Ty Muse

How to contact them

In writing:

217 Holton Road
Barry
Vale of Glamorgan
CF63 4HR

By phone: 01446 732876

By fax: 01446 722757

By e-mail: angela.wools@gwalia.com

Through the website: www.trothwy.com

Who the service is for

The service is for young people aged 16 to 21 who have a history of offending or are at risk of offending.

The service provided

This is a temporary supported housing service. It provides accommodation and support for a limited time to help service users to develop independent living skills. This is approached via a personal development plan, which addresses issues such as home and financial management, education and employment. The service will also support clients with the move-on process.

When the service is available

The project is staffed 24-hours a day provides an on-call service.

Number of units

Four

Type of accommodation

The scheme houses 4 bed-sits

How long can the service be used for

The average length of stay is between 9 and 18 months.

Location

Barry

How to access the service

Referrals can be made via the Youth Offending Team, Social Services and Probation. The scheme does not accept young people who have a recent history of arson, criminal damage, violence or who have severe mental health problems.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.

Section 3

Permanent Supported Accommodation

Innovate Trust

Coldbrook Close (Males Only)	Pg 30
Coldbrook Close	Pg 32
College Fields Close	Pg 34
Treharne Road	Pg 36

Lifeways

Aneurin Road	Pg 38
Arcot Street	Pg 40
Bethany Archer Road	Pg 42
Caerphilly Close	Pg 45
Carys Close	Pg 47
Clos Yr Harbwr	Pg 49
Colcot Road	Pg 51
Elan Close	Pg 53
Glebeland Place	Pg 55
Griffin Close	Pg 57
Harbour Road	Pg 59
Kemeys Road	Pg 61
Montgomery Road	Pg 63
Morningside Walk	Pg 65
North Walk	Pg 67
Oxford Street	Pg 69

Parkstone	Pg 71
Quarry Cottage	Pg 73
The Old Post Office	Pg 75
Woodland Place	Pg 77

Reach

Burlington Street	Pg 79
Caradoc Avenue	Pg 81
Cornwall Road	Pg 83
Everard Street	Pg 85
Kingsland Crescent	Pg 87

Vale of Glamorgan Council Adult Placement

Pg 89



Coldbrook Close (Males Only)

How to contact them

In writing:

433 Cowbridge Road
Canton
Cardiff
CF5 1JH

By Phone: 02920 382151

By fax: 02920 391950

By e-mail: enquiries@innovate-trust.org.uk

Through the website: www.innovate-trust.org.uk

Who the service is for

The service is for males with learning disabilities who exhibit challenging behaviour.

The service provided

This is a 24 hour supported living service for males with learning disabilities who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Three

Type of accommodation

This service is for males only and is provided in a house in a community setting. Each service user has a separate room and shares other facilities with the other tenants in the property. One room in the property is adapted to accommodate clients with a physical disability.

How long the service can be used for

People can use the accommodation and support services for as long as they feel they need to.

Location

Barry, Vale of Glamorgan

How to access the service

Referrals can be made through Vale of Glamorgan Social Services, via the case manager.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Coldbrook Close

How to contact them

In writing:

433 Cowbridge Road
Canton
Cardiff
CF5 1JH

By Phone: 02920 382151

By fax: 02920 391950

By e-mail: enquiries@innovate-trust.org.uk

Through the website: www.innovate-trust.org.uk

Who the service is for

The service is for people with learning disabilities who exhibit challenging behaviour.

The service provided

Innovate Trust provides a 24 hour supported living service for service users with learning disabilities who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Three

Type of accommodation

The service is provided in a house in a community setting. Each service user has a separate room and shares other facilities with the other tenants in the property. One room in the property is adapted to accommodate clients with a physical disability.

How long the service can be used for

People can use the accommodation and support services for as long as they feel they need to.

Location

Barry, Vale of Glamorgan.

How to access the service

Referrals can be made through Vale of Glamorgan Social Services, via the case manager.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



College Fields Close

How to contact them

In writing:

433 Cowbridge Road
Canton
Cardiff
CF5 1JH

By Phone: 02920 382151

By fax: 02920 391950

By e-mail: enquiries@innovate-trust.org.uk

Through the website: www.innovate-trust.org.uk

Who the service is for

The service is for individuals with a physical disability.

The service provided

Innovate Trust provides a 24 hour supported living service for service users with physical disabilities who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Three

Type of accommodation

The service is provided in a purpose built large adapted bungalow, in an ordinary community setting. Each service user has a separate room with en-suite facilities and shares other facilities with the other tenants in the property.

How long the service can be used for

People can use the accommodation and support services for as long as they feel they need to.

Location

Barry, Vale of Glamorgan.

How to access the service

Referrals can be made through Vale of Glamorgan Social Services, via the case manager.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Treharne Road

How to contact them

In writing:

433 Cowbridge Road
Canton
Cardiff
CF5 1JH

By Phone: 02920 382151

By fax: 02920 391950

By e-mail: enquiries@innovate-trust.org.uk

Through the website: www.innovate-trust.org.uk

Who the service is for

The service is for women with learning difficulties.

The service provided

Innovate Trust provides a 24 hour supported living service for women with learning disabilities who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Three.

Type of accommodation

The service is provided in a house in a community setting. Each service user has a separate room and shares the bathroom, lounge dining room kitchen and large garden with the other tenants.

How long the service can be used for

People can use the accommodation and support services for as long as they feel they need to.

Location

Barry, Vale of Glamorgan.

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Aneurin Road

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people with learning difficulties over 18 who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

One

Type of accommodation

This is a 3-bedroom house, with shared facilities.

How long the service can be used for

People can use the accommodation and support services for as long as they feel they need to.

Location

Barry

How to access the service

Referrals can be made through Vale of Glamorgan Social Services, via the case manager.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Arcot Street

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people with learning difficulties over 18 who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24-hour live in staff

Number of units

Two

Type of accommodation

The service is provided in a house in a community setting. Each service user has a separate room. Other facilities are shared.

How long the service can be used for

People can use the accommodation and support services for as long as they feel they need to.

Location

Penarth, Vale of Glamorgan

How to access the service

Referrals can be made through Vale of Glamorgan Social Services, via the case manager.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Bethany Archer Road

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties and associated physical needs who need accommodation with specialist support.

The service provided

Lifeways provide a permanent supported living service for service users with learning disabilities and physical needs, who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Three

Type of accommodation

The service is provided in a purpose built bungalow. Each service user has their own room with en-suite facilities. There is also a communal lounge, kitchen, dining room, specialist sensory room and access to a garden.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry Island

How to access the service

Referrals can be made through Vale of Glamorgan Social Services, via the case manager.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a

copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Caerphilly Close

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with severe learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with severe learning difficulties who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

One

Type of accommodation

The service is provided in a house in a community setting. Each service user has a separate room. Other facilities are shared.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Dinas Powys

How to access the service

Referrals can be made through Social Services.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Carys Close

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Three

Type of accommodation

The service is provided in an adapted bungalow. Each service user has their own room, with shared facilities such as a bathroom, lounge and kitchen-diner

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Penarth

How to access the service

Referrals can be made through Social Services.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Clos Yr Harbwr

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Four

Type of accommodation

The service is provided in a purpose built bungalow. Each service user has their own room and shares the other facilities.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Colcot Road

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Two

Type of accommodation

This service provided in a house in a community setting. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Elan Close

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Four

Type of accommodation

This service is provided in a bungalow in an ordinary community setting. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Glebeland Place

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Two

Type of accommodation

This service is provided in a house in a community setting. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

St Athan

How to access the service

Referrals can be made through Social Services, Case Mangers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Griffin Close

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for women over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Three

Type of accommodation

This service is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Harbour Road

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day

Number of units

Four

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Kemeys Road

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for women over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Three

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Rhose

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Montgomery Road

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

One

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Morningside Walk

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with specific or non-specific learning difficulties who need supported accommodation.

The service provided

The service provides supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Two

Type of accommodation

Accommodation is provided in a bungalow. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



North Walk

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day

Number of units

Two

Type of accommodation

Accommodation is provided in a house in a community setting. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Oxford Street

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Two

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Parkstone House

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Five

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property. Two rooms have been adapted to accommodate clients with a physical disability.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Barry

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Quarry Cottage

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Three

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Cowbridge

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



The Old Post Office

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

24 hours a day.

Number of units

Four

Type of accommodation

Accommodation is provided in a purpose built house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Llandow

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Woodland Place

How to contact them

In writing:

Susan Right
Cardiff House
Cardiff Road
Barry
Vale of Glamorgan
CF64 2BG

By Phone: 01446 731294

By fax: 01446 731289

By e-mail: south.wales@lifeways.co.uk

Through the website: www.lifeways.co.uk

Who the service is for

The service is for people over 18, with learning difficulties who need accommodation with specialist support.

The service provided

The service provides 24 hour supported living for clients with learning difficulties who want to live in supported tenancies in the community.

When the service is available

Support is provided 24-hours a day to meet the service users needs.

Number of units

Four

Type of accommodation

Accommodation is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long the service can be used for

This is permanent supported housing and can be accessed for as long as the client feels they need to.

Location

Penarth

How to access the service

Referrals can be made through Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Burlington Street

How to contact them

In writing:

Reach Supported Living
11 Devon Place
Newport
NP20 4NP

By phone: 01633 679899

By fax: 01633 221053

By e-mail: reach@charterhousing.co.uk

Through the website: www.reach-support.co.uk

Who the service is for

The service is for women with learning difficulties.

The service provided

The service provides accommodation for women with learning difficulties who want to live in supported tenancies in the community.

When the service is available

The service provides 24-hour support if necessary.

Number of units

Three

Type of accommodation

Accommodation is provided in an ordinary house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long can the service be used for

People can use the accommodation and support services for as long as they feel they are suitable.

Location

Barry

How to access the service

People can be referred by the Vale of Glamorgan Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Caradoc Avenue

How to contact them

In writing:

Reach Supported Living
11 Devon Place
Newport
NP20 4NP

By phone: 01633 679899

By fax: 01633 221053

By e-mail: reach@charterhousing.co.uk

Through the website: www.reach-support.co.uk

Who the service is for

The service is for adults with learning difficulties.

The service provided

The service provides accommodation for adults with learning difficulties who want to live in supported tenancies in the community.

When the service is available

The service provides 24-hour support if necessary.

Number of units

Four

Type of accommodation

The service is provided in a house. Each service user has a separate room and shares other facilities with the other tenants in the property. One room has been adapted to accommodate clients with a physical disability.

How long can the service be used for

People can use the accommodation and support services for as long as they feel they are suitable.

Location

Vale of Glamorgan

How to access the service

People can be referred by the Vale of Glamorgan Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Cornwall Road

How to contact them

In writing:

Reach Supported Living
11 Devon Place
Newport
NP20 4NP

By phone: 01633 679899

By fax: 01633 221053

By e-mail: reach@charterhousing.co.uk

Through the website: www.reach-support.co.uk

Who the service is for

The service is for adults with learning difficulties.

The service provided

The service provides accommodation and one to one support for adults with learning difficulties who want to live in supported tenancies in the community.

When the service is available

The service provides 24-hour support.

Number of units

One

Type of accommodation

Accommodation is provided in an ordinary house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long can the service be used for

People can use the accommodation and support services for as long as they feel they are suitable.

Location

Barry

How to access the service

People can be referred by the Vale of Glamorgan Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Everard Street

How to contact them

In writing:

Reach Supported Living
11 Devon Place
Newport
NP20 4NP

By phone: 01633 679899

By fax: 01633 221053

By e-mail: reach@charterhousing.co.uk

Through the website: www.reach-support.co.uk

Who the service is for

The service is for adults with learning difficulties.

The service provided

The service provides accommodation and one to one support for adults with learning difficulties who want to live in supported tenancies in the community.

When the service is available

The service provides 24-hour support.

Number of units

Two

Type of accommodation

Accommodation is provided in an ordinary three bed-roomed house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long can the service be used for

People can use the accommodation and support services for as long as they feel they are suitable.

Location

Barry

How to access the service

People can be referred by the Vale of Glamorgan Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Kingsland Crescent

How to contact them

In writing:

Reach Supported Living
11 Devon Place
Newport
NP20 4NP

By phone: 01633 679899

By fax: 01633 221053

By e-mail: reach@charterhousing.co.uk

Through the website: www.reach-support.co.uk

Who the service is for

The service is for adults with learning difficulties.

The service provided

The service provides accommodation for adults with learning difficulties who want to live in supported tenancies in the community.

When the service is available

The service provides 24-hour support.

Number of units

Three

Type of accommodation

The service is provided in an ordinary three bed-roomed house. Each service user has a separate room and shares other facilities with the other tenants in the property.

How long can the service be used for

People can use the accommodation and support services for as long as they feel they are suitable.

Location

Barry

How to access the service

People can be referred by the Vale of Glamorgan Social Services, Case Managers.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Adult Placement

How to contact them

In writing:

Unit 3, Washington Chambers
Stanwell Road
Penarth
CF64 2AF

By Phone: 02920 711924

By fax: 01920 711935

By e-mail: AdultPlacement@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

Adult Placement provides accommodation and support to vulnerable adults in the homes of people specially recruited for the service.

The service provided

Vale of Glamorgan Adult Placement Service (APS) approve people to provide support and accommodation in their own homes. These 'Host' families enable service users to gain and develop daily living skills and tackle issues such as budgeting, benefits, education and employment. The APS continues to make sure that both the Host and service user are supported, through regular contact and placement reviews.

When the service is available

The service provides 24-hour support to service users via Host families. APS staff are available Monday to Thursday from 8.30am until 5.00pm and Friday from 8.30am until 4.30pm.

Number of units

Ten

Type of accommodation

Support is offered in the Hosts family accommodation that ranges in house size and location.

How long can the service be used for

People can use the accommodation and support services for as long as they feel they are suitable.

Location

Throughout the Vale of Glamorgan.

How to access the service

People who are interested in becoming Hosts will need to go through the formal application process. Application packs are available at the above address. People who want to use the service will need to be referred via the Vale of Glamorgan Community Support Team.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.

Section 4

Floating Support Services

Foundation Housing

Vale Floating Support Project Pg 93

Gofal Cymru

Newydd Floating Support 1 Pg 95

Newydd Floating Support 2 Pg 97

Hafod Care

Newlands Project Pg 99

Vale Floating Support Pg 101

Llamau

Tom Holmes Pg 103

Trothwy Cyf

Ffynnon Project Pg 105

Trothwy Vale Floating Support Pg 107



Vale Floating Support Project

How to contact them

In writing:

Foundation Housing / Tai Sylfaen Ltd
82 Holton Road
Barry
CF63 4HE

By phone: 01446 741500

By fax: 01446 742111

By e-mail: vale@fhts.org.uk

Through the website: www.fhts.org.uk

Who the service is for

The service is for people who are homeless, threatened with homelessness and/or in need of support to maintain a tenancy.

The support provided

This is a 'floating' support service, which provides support to tenants of Newydd Housing Association in their own homes at the projects office or in another venue of the client's choice.

When the service is available

Staff are available 9.30am to 4.30pm Monday to Friday

Number of units

There are 8 places available.

Type of accommodation

The service is provided in the person's own accommodation which includes temporary and permanent housing.

How long the service can be used for

Up to 2 years.

Location

Throughout the Vale of Glamorgan.

How to access the service

The project operates an open access referral policy; anyone who is a tenant of Newydd Housing Association can phone or e-mail to request an application pack

Applications are assessed on the housing and support need of the applicants and the suitability of the project to be able to meet those identified needs (in conjunction with other agencies where appropriate). Priority is given to families.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Newydd Floating Support 1 (Mental health)

How to contact them

In writing:

240 Holton Road
Barry
Vale of Glamorgan
CF63 4HS

By phone: 01446 742941

By fax: 01446 733707

By e-mail: juliejones@gofalcymru.org.uk

Through the website: www.gofalcymru.org.uk

Who the service is for

The service is for Newydd Housing Association tenants experiencing housing related problems, who need support to live independently in their own home and within their community because they are affected by mental health problems. Service users do not need to be receiving mental health services prior to referral.

The service provided

This is a 'floating' support service, which provides support to people in their own homes. Support includes addressing rent arrears and debt resolution, community and social integration, accessing other services

such as counselling, psychiatrists. In addition support workers can provide assistance to access training and education opportunities.

When is the service available

Staff are available from 9.00am to 5.00pm, Monday to Thursday and from 9.00am to 4.30pm on Fridays.

Number of units

There are 4 places available in this service

Type of accommodation

The service can be provided to Newydd Housing Association tenants.

How long can the service be used for

Up to a maximum of 2 years

Location

Vale of Glamorgan

How to access the service

Housing officers, other professionals as well as self-referral can make referrals directly to the project.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Newydd Floating Support 2 (Mental Health, Drug, Alcohol)

How to contact them

In writing:

240 Holton Road
Barry
Vale of Glamorgan
CF63 4HS

By phone: 01446 742941

By fax: 01446 733707

By e-mail: juliejones@gofalcymru.org.uk

Through the website: www.gofalcymru.org.uk

Who the service is for

The service is for Newydd Housing Association tenants experiencing housing related problems, who need support to live independently in their own home and within their community because they are affected by mental health problems or associated support need around drug and alcohol problems. Service users do not need to be receiving mental health/drug & alcohol services prior to referral.

The service provided

This is a 'floating' support service, which provides support to people in their own homes. Support includes addressing rent arrears and debt resolution, community and social integration, accessing other services

such as counselling, psychiatrists. In addition support workers can provide assistance to access training and education opportunities.

When is the service available

Staff are available from 9.00am to 5.00pm, Monday to Thursday and from 9.00am to 4.30pm on Fridays.

Number of units

There are 4 places available in this service

Type of accommodation

The service can be provided to Newydd Housing Association tenants.

How long can the service be used for

Up to a maximum of 2 years.

Location

Vale of Glamorgan

How to access the service

Self-referrals, Housing officers, other professionals can make referrals directly to the project.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Newlands Project

How to contact them

In writing:

26 Newlands Street
Barry
Vale of Glamorgan
CF62 8EA

By phone: 01446 700943

By e-mail: yvettet@hafodcare.org.uk

Through the website: www.hafodcare.org.uk

Who the service is for

This is a cross tenure service is for people who receive treatment at the Newlands Centre and need support because they are affected by substance misuse.

The service provided

The service provides floating support via an independent living advisor who will give advice and information on a variety of issues. Support ranges from daily living skills, housing issues, benefits, debt management, education and training and is aimed at enabling people to maintain an independent lifestyle.

When the service is available

Staff are available from 9.00am to 5.00pm, Monday to Thursday and from 9.00am to 4.30pm on Fridays.

Number of units

Eight

Type of accommodation

Support can be offered in peoples home according to individual need, however it is usual for this to take place at the project site.

How long the service can be used for

There is no time limit.

Location

Barry

How to access the service

Referrals are welcome from CAU, VADT and the Community Mental Health Team. People receiving treatment at the Newlands Centre can also self-refer.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Vale Floating Support

How to contact them

In writing:

Tenant Support Office
C/O Dorothy Lewis Home
Canton Court
Canton
Cardiff
CF11 9BG

By phone: 02920 229290

By fax: 02920 229290

By e-mail: delytht@hafodcare.org.uk
kimw@hafodcare.org.uk

Through the website: www.hafodcare.org.uk

Who the service is for

The service is for Hafod, Wales & West and Newydd Housing Association tenants living in the Vale of Glamorgan who are experiencing mental health issues.

The service provided

This is a 'floating' support service, which provides support to people in their own homes. Support ranges from daily living skills, housing issues, benefits, debt management, education and training and is aimed at enabling people to maintain an independent lifestyle.

When the service is available

The service is available during normal office hours.

Number of units

Ten

Type of accommodation

The service can be provided to people who are accommodated in the Vale of Glamorgan, via Hafod, Wales & West and Newydd Housing Associations.

How long can the service be used for

Up to 2 years.

Location

Throughout the Vale of Glamorgan.

How to access the service

Applications are made via the housing providers. The service provider will assess the service users need and level of risk before that person can be accepted.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Tom Holmes

How to contact them

In writing:

Llamau Ltd
23 Cathedral Road
Cardiff
CF11 9HA

By Phone: 01446 722574 (Barry Office)
02920 239585 (Head Office)

By fax: 01446 745429 (Barry Office)
02920 388740 (Head Office)

By e-mail: anthonyhearn@llamau.org.uk

Through the website: www.llamau.org.uk

Who the service is for

The service is for 16 to 21 year olds who are identified as in housing need with potential support issues.

The service provided

Properties are made available to service users, who are then supported in setting up a home and successfully maintaining a tenancy. An allocated support worker will assist service users to develop an Individual Support Plan that addresses any needs identified. Support is tapered to a close with a final aim of them remaining in the accommodation un-supported.

When the service is available

Support staff are available normal office hours. The project also has a 24 hours 'on-call' service.

Number of units

Twelve

Type of accommodation

Support is provided in the service users own homes. Some properties may not be fully accessible to people with restricted mobility.

How long the service can be used for

Service users can access the service until they are 21, up to a maximum of 2 years.

Location

Vale of Glamorgan

How to access the service

Referrals are made directly through Social Services Leaving Care Team, A full needs and risk assessment is carried out to assess suitability for the scheme.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Trothwy Cyf

Ffynnon Project

How to contact them

In writing:

5 Dock Chambers
Bute Street
Cardiff
CF10 5AG

By phone: 02920 453030

By fax: 02920 451797

By e-mail: Ffynnon.cardiff@gwalia.com

Through the website: www.trothwy.com

Who the service is for

The service is for people aged 18 to 70 who have a history of problematic drug/alcohol use. Applicants must be in housing need, or existing tenants of Housing Associations, Local Authority or Private Landlords whose tenancy is at risk due to their alcohol/drug use.

The service provided

This is a 'floating' support service, which provides support with issues such as home and financial management, access to education and employment and life skills

When the service is available

Staff are available Monday to Friday from 8.30 am until 5.00pm 8.30 5.00. There is also a 24-hour on-call service for emergencies.

Number of units

Three

Type of accommodation

Support takes place in the service users own home, which includes both temporary and permanent accommodation.

How long can the service be used for

Up to 2 years

Location

Vale of Glamorgan

How to access the service

Referrals can be accepted from the potential service users or other agencies. Applicants must be able to demonstrate a commitment to, living without or reducing the need to use alcohol/drugs.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Trothwy Cyf

Trothwy Vale Floating Support

How to contact them

In writing:

200 Holton Road
Barry
Vale of Glamorgan
CF63 4HR

By phone: 01446 746997

By fax: 01446 722757

By e-mail: angela.wools@gwalia.com

Through the website: www.trothwy.com

Who the service is for

The service is for Newydd Housing Association tenants over 16 who are involved in the Criminal Justice System and have housing related support needs.

The service provided

This is a 'floating' support service, which provides support with issues such as home and financial management, access to education and employment and life skills.

When the service is available

Staff are available Monday to Friday, 9.00am to 5.00pm

Number of units

Three

Type of accommodation

Support takes place in the service users own home.

How long can the service be used for

Up to 2 yrs.

Location

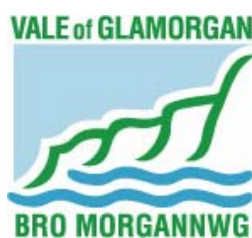
Vale of Glamorgan

How to access the service

The service can be accessed via move-on from Tai Trothwy's temporary supported housing projects (page 24 and 26) or through referrals from other professional services.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.



Tenant Support Scheme (TESS)

How to contact them

In writing:

Supporting People Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: supportingpeople@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgancouncil.gov.uk

Who the service is for

People placed in accommodation by the council. This includes all Vale of Glamorgan Council tenants and Vale Assisted Tenants in the private sector as well as clients in temporary accommodation and bed and breakfasts. Homes 4U applicants who are re-housed to Housing Associations can receive short-term resettlement support.

The service provided

The Council has commissioned seven support agencies to provide the service,

- Cymdeithas Tai Hafan
- Gofal Cymru

- Hafod Care Association
- Llamau Limited
- Taff Housing Association
- Tai Trothwy
- Vale of Glamorgan Women's Aid

Support is provided to people in their own home and is tailored to meet individual need. The service can assist people to move and settle into the community or provide long-term support to enable people to live independently and remain in their homes.

When the service is available

The service is staffed Monday to Thursday from 8.30am to 5pm and Friday from 8.30am to 4.30pm.

Number of units

There are 152 spaces at normal level, which offers approximately 4 hours support a week and 56 at low-level which offer 1 hour support a week.

Type of accommodation

The service is provided in the person's own accommodation which includes temporary and permanent housing.

How long the service can be used for

Those who receive support at the normal level, can access the service for up to two years. There is no time limit for low-level support. Homes4U applicants re-housed in Housing Association properties may access 4 to 6 weeks resettlement support at the start of their tenancy subject to availability at the project.

Location

Throughout the Vale of Glamorgan.

How to access the service

Referrals can be made by anyone, including possible service users, voluntary and private sector service providers or council services. On completion of a Vale of Glamorgan Council needs assessment form, agreement to accept support and consent for disclosure forms, the tenants name will be put on the waiting list and allocated a space when a vacancy becomes available. Priority will be given to those with the highest level of support need, then to those who have been longest on the list.

Cost

The service user will not have to pay for the support that they receive. This service is funded through the Supporting People Revenue Grant paid direct to the service provider by the Welsh Assembly.

Section 5

Services for Older People

Abbeyfield

Ty Dan Evans Pg 113

Newydd Housing Association

Arthur Davies Court Pg 115

Copperfield Court Pg 117

Ellis Fisher Court Pg 119

Gwyn James Court Pg 121

Phillipa Freeth Court Pg 123

Ty Cerrig Pg 125

Vale of Glamorgan Council

Brecon Court Pg 127

Crawshay Court Pg 129

Fairoaks Pg 131

Gwenog Court Pg 133

Longmeadow Court Pg 135

Redlands House Pg 137

Vale Community Alarm Service Pg 139

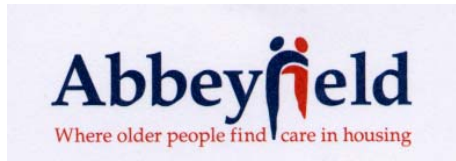
Wales and West Housing Association

Hanover Court (Barry) Pg 141

Hanover Court (Dinas Powys) Pg 143

Oak Court Pg 145

St Donat's Court Pg 147



Ty Dan Evans

How to contact them

In writing:

43 St Nicholas Road
Barry
Vale of Glamorgan
CF62 6QX

By phone: 01446 737887

By e-mail: enquiries@abbeyfield.com (Accommodation enquiries)
post@abbeyfield.com (General enquiries)

Through the website: www.abbeyfield.com

Who the service is for

The Abbeyfield Society is a UK-wide volunteer-led charity providing housing with support or care for older people. Residents are usually over 60 years old and, whilst reasonably fit; no longer wish to live alone.

The service provided

The Abbeyfield way of life provides a balance of privacy and caring support which can be ideal for many older people who no longer feel happy living alone or sharing their children's home. A paid full time housekeeper who lives on site and local volunteers provide the support to enable clients to maintain an independent lifestyle. Two meals a day are also provided for residents.

When the service is available

The service is available 24-hours a day.

Number of units

Five

Type of accommodation

Each resident has his or her own studio flat and access to a communal lounge, dining room and laundry. There are also guest facilities for visitors.

How long can the service be used for

People can use the service for as long as they feel that the accommodation and support services are appropriate.

Location

Barry

How to access the service

Please contact Abbeyfield for an application pack

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Arthur Davies Court

How to contact them

In writing:

Newydd Housing Association
121 Broad Street
Barry
Vale of Glamorgan.
CF62 7AL

By phone: 01446 701501

By fax: 01446 701565

By e-mail: enquiries@newydd.co.uk

Through the website: www.newydd.co.uk

Who the service is for

The service is for people aged 55 or over

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 9.00am to 5.00pm Monday to Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Thirty-One

Type of accommodation

The scheme houses thirty-one self-contained flats or studio apartments. Also on site are a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Newydd Housing Association at the above address.

Cost

The alarm service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.

For details of the cost of the warden service, please contact Newydd Housing Association at the above address.



Copperfield Court

How to contact them

In writing:

Newydd Housing Association
121 Broad Street
Barry
Vale of Glamorgan.
CF62 7AL

By phone: 01446 701501

By fax: 01446 701565

By e-mail: enquiries@newydd.co.uk

Through the website: www.newydd.co.uk

Who the service is for

The service is for people aged 55 or over

The service provided

The service provides sheltered-housing accommodation with a 24-hour community alarm service.

When the service is available

The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Fifteen

Type of accommodation

The scheme houses fifteen self-contained flats.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Newydd Housing Association at the above address.

Cost

Contact Newydd Housing Association at the above address for details.



Ellis Fisher Court

How to contact them

In writing:

Newydd Housing Association
121 Broad Street
Barry
Vale of Glamorgan.
CF62 7AL

By phone: 01446 701501

By fax: 01446 701565

By e-mail: enquiries@newydd.co.uk

Through the website: www.newydd.co.uk

Who the service is for

The service is for people aged 55 and over or registered disabled.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support during normal office hours. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Thirty-Six

Type of accommodation

The scheme houses thirty-six self-contained flats or studio apartments. Also on site are a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Newydd Housing Association at the above address.

Cost

The alarm service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.

For details of the cost of the warden service, please contact Newydd Housing Association at the above address.



Gwyn James Court

How to contact them

In writing:

Newydd Housing Association
121 Broad Street
Barry
Vale of Glamorgan.
CF62 7AL

By phone: 01446 701501

By fax: 01446 701565

By e-mail: enquiries@newydd.co.uk

Through the website: www.newydd.co.uk

Who the service is for

The service is for people aged 55 and over or registered disabled.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support during normal office hours. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Twenty-five

Type of accommodation

The scheme houses twenty-five self-contained flats or studio apartments. Also on site are a communal lounge and kitchen.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Penarth

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Newydd Housing Association at the above address.

Cost

The alarm service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.

For details of the cost of the warden service, please contact Newydd Housing Association at the above address.



Phillipa Freeth Court

How to contact them

In writing:

Newydd Housing Association
121 Broad Street
Barry
Vale of Glamorgan.
CF62 7AL

By phone: 01446 701501

By fax: 01446 701565

By e-mail: enquiries@newydd.co.uk

Through the website: www.newydd.co.uk

Who the service is for

The service is for people aged 55 and over or registered disabled.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support during normal office hours. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Forty-four

Type of accommodation

The scheme houses forty-four self-contained flats or studio apartments. Also on site are a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Newydd Housing Association at the above address.

Cost

The alarm service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.

For details of the cost of the warden service, please contact Newydd Housing Association at the above address.



Ty Cerrig

How to contact them

In writing:

Newydd Housing Association
121 Broad Street
Barry
Vale of Glamorgan.
CF62 7AL

By phone: 01446 701501

By fax: 01446 701565

By e-mail: enquiries@newydd.co.uk

Through the website: www.newydd.co.uk

Who the service is for

The service is for people aged 55 or over

The service provided

The service provides sheltered-housing accommodation with a 24-hour community alarm service.

When the service is available

The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Twelve

Type of accommodation

The scheme houses twelve self-contained flats. Also on site are a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Newydd Housing Association at the above address.

Cost

Please contact Newydd Housing Association at the above address for details.



Brecon Court

How to contact them

In writing:

Housing Management Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: publicsectorhousing@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for people aged over 55.

The service provided

The service provides sheltered-housing accommodation with a 24-hour community alarm service.

When the service is available

The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Forty-six

Type of accommodation

The scheme houses both self-contained flats and bungalows. Tenants also have access to a communal laundry and a small meeting room with tea making facilities.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

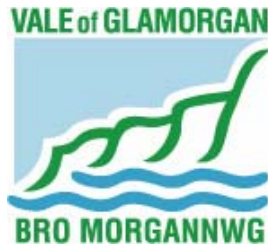
Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact the Vale of Glamorgan Council at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Crawshay Court

How to contact them

In writing:

Housing Management Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: publicsectorhousing@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for people aged over 60.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 5.00pm Monday to Thursday and from 8.30am to 4.30pm on a Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Twenty-eight.

Type of accommodation

The scheme houses both self-contained flats and bungalows. Tenants also have access to a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

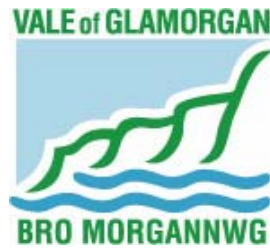
Llantwit Major

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact the Vale of Glamorgan Council at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Fairoaks

How to contact them

In writing:

Housing Management Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: publicsectorhousing@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for people aged over 60.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 5.00pm Monday to Thursday and from 8.30am to 4.30pm on a Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

One hundred and four

Type of accommodation

The scheme houses both self-contained flats and bungalows. Tenants also have access to a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Dinas Powys

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact the Vale of Glamorgan Council at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Gwenog Court

How to contact them

In writing:

Housing Management Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: publicsectorhousing@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for people aged over 60.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 5.00pm Monday to Thursday and from 8.30am to 4.30pm on a Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Eighty-two.

Type of accommodation

The scheme houses both self-contained flats and bungalows. Tenants also have access to a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact the Vale of Glamorgan Council at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Longmeadow Court

How to contact them

In writing:

Housing Management Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: publicsectorhousing@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for people aged over 60.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 5.00pm Monday to Thursday and from 8.30am to 4.30pm on a Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Twenty-four

Type of accommodation

The scheme houses twenty-four self-contained flats. Tenants also have access to a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Cowbridge

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact the Vale of Glamorgan Council at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Redlands House

How to contact them

In writing:

Housing Management Team
Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: publicsectorhousing@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for people aged over 60.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 5.00pm Monday to Thursday and from 8.30am to 4.30pm on a Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Eighty-seven.

Type of accommodation

The scheme houses both self-contained flats and bungalows. Tenants also have access to a communal lounge, kitchen and laundry.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

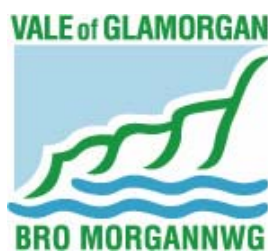
Penarth

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact the Vale of Glamorgan Council at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Vale Community Alarm Service (VCAS)

How to contact them

In writing:

Civic Offices,
Holton Road,
Barry
Vale of Glamorgan
CF63 4RU

By phone: 01446 700111

By e-mail: Jcourtney@valeofglamorgan.gov.uk

Through the website: www.valeofglamorgan.gov.uk

Who the service is for

The service is for elderly or vulnerable people.

The service provided

Each tenant is provided with a specialised unit in their homes, which is linked to a 24-hour staffed control centre. VCAS staff can be alerted via the unit to any emergency, enabling immediate assistance to the tenant.

When the service is available

The community alarm service operates 24-hour a day and is linked to a call centre.

Type of accommodation

The units can be fitted into any type of property which houses a BT telephone line.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Vale of Glamorgan.

How to access the service

Applications for the service can be made by contacting the above.

Cost

Please contact the VCAS Co-ordinator at the above address for details.



Hanover Court (Barry)

How to contact them

In writing:

3 Alexandra Gate
Ffordd Pengam
Tremorfa
Cardiff
CF24 2UD

By phone: 0800 0522526

By fax: 02920 415380

By e-mail: info@wwha.co.uk

Through the website: www.wwha.net

Who the service is for

The service is for people aged 60 and over, or those over 55 who are disabled.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 4.30pm Monday to Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Seventy-Four

Type of accommodation

The scheme houses seventy-four self-contained flats. Also available is a communal lounge, kitchen, laundry room and guest accommodation.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Barry

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Wales and West Housing Association at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Hanover Court (Dinas Powys)

In writing:

3 Alexandra Gate
Ffordd Pengam
Tremorfa
Cardiff
CF24 2UD

By phone: 0800 0522526

By fax: 02920 415380

By e-mail: info@wwha.co.uk

Through the website: www.wwha.net

Who the service is for

The service is for people aged 60 and over, or those over 55 who are disabled.

The service provided

The service provides sheltered-housing accommodation with a resident warden and a 24-hour community alarm service.

When the service is available

The warden provides support from 8.30am to 4.30pm Monday to Friday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Twenty-five

Type of accommodation

The scheme houses twenty-five self-contained flats. Also available is guest accommodation.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Dinas Powys

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Wales and West Housing Association at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



Oak Court

In writing:

3 Alexandra Gate
Ffordd Pengam
Tremorfa
Cardiff
CF24 2UD

By phone: 0800 0522526

By fax: 02920 415380

By e-mail: info@wwha.co.uk

Through the website: www.wwha.net

Who the service is for

The service is for people aged 60 and over, or those over 55 who are disabled.

The service provided

The service provides sheltered-housing accommodation with a resident warden and scheme assistants and a 24-hour community alarm service.

When the service is available

The warden and/or assistants provide support from 9.00am to 9.00pm Monday to Friday and from 9.00am to 5.00pm on Saturday and Sunday. The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Forty-two

Type of accommodation

There are forty-two self-contained units on the scheme. One unit is adapted to accommodate tenants with a physical disability. A small number of units have low-level access showers. Also available is a communal lounge, kitchen, laundry room and guest accommodation.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Penarth

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Wales and West Housing Association at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.



St Donat's Court

In writing:

3 Alexandra Gate
Ffordd Pengam
Tremorfa
Cardiff
CF24 2UD

By phone: 0800 0522526

By fax: 02920 415380

By e-mail: info@wwha.co.uk

Through the website: www.wwha.net

Who the service is for

The service is for people aged 60 and over, or those over 55 who are disabled.

The service provided

The service provides sheltered-housing accommodation with a 24-hour community alarm service.

When the service is available

The community alarm service operates 24-hour a day and is linked to a call centre.

Number of units

Six

Type of accommodation

There are six self-contained flats on the scheme.

How long can the service be used for

The service can be provided as long as there is need for it.

Location

Llantwit Major

How to access the service

People can access the service via Vale of Glamorgan Homes 4U scheme. For an application form please contact Wales and West Housing Association at the above address.

Cost

This service receives funding from the Supporting People grant, which is paid direct to the service by the Vale of Glamorgan Council's Supporting People Team and is subject to means testing. Tenants can apply for financial assistance with support charges by providing a copy of their Housing Benefit award letter or by completing a fairer charging financial assistance claim.

Section 6

National Helplines and Web-based Sources of Information and Advice

Helplines

Pg 150

Web-based Services

Pg 151

Helplines

Childline	0800 1111
Drinkline	0800 917 8282
DIAL UK (Disability Information and Advice line)	01302 310 123
Gay and Lesbian Helpline	020 7837 7324
Jobseeker Direct	0845 606 0234
Men as Survivors Helpline (For men experiencing domestic violence or sexual abuse)	0117 9077100
Message Home Helpline	0800 700 740
MindinfoLine	0845 766 0163
Mind in the Vale	01446 730792
National Debtline	0808 808 4000
National Drugs Helpline	0800 77 66 00
Parentline Plus	0808 783 6783
Seniorline	0808 800 6565
Shelterline	0808 800 444
Terrence Higgins Trust	08451 221200
Wales Domestic Abuse Helpline	0808 8010800

Web-based Services

www.adviceguide.org.uk

National Association of Citizens Advice Bureau, advice guide.

www.advicenow.org.uk

Legal advice website concerning individual rights and the law.

www.direct.gov.uk

Public services information site

www.multikulti.org.uk

Advice, including housing advice in community languages.

www.shelternet.org.uk

Advice on all aspects of housing.

www.ssiacymru.org.uk

Social Services improvement agency

www.upmystreet.com

Online information about neighbourhoods and facilities.

www.wales.gov.uk

The Welsh Assembly website.