



## HOMELESSNESS ADVICE LEAFLET

### 1) *What should I do if I don't have anywhere to stay tonight?*

If you have nowhere to stay tonight and you are a family, single person or childless couple, during office hours you can go to the Council offices in Barry or telephone 01446 709523, 01446 709506 or 01446 709839.

If you are a young single person or a childless couple, you can also go to Llamau Housing Limited, 240 Holton Road, Barry, telephone 01446 748852.

***If you need to contact the council homelessness section during evenings or at weekends, telephone 01446 747874.***

If temporary accommodation is required, it may not always be in the Vale of Glamorgan.

### 2) *Are you homeless?*

You are homeless if:

- a. You have no accommodation that you are legally entitled to occupy, **or**
- b. It has been agreed that it is not reasonable for you to live in your accommodation, **or**
- c. You have accommodation, but you cannot gain entry to it, **or**
- d. You face violence, or are at risk of violence from someone living there, **or**
- e. You face violence/harassment, or at risk of violence/harassment, **or**
- f. You live in a place like a houseboat or caravan, and there is nowhere for you to place it and live in it.

### **3) *Are you in priority need?***

You are in priority need if:

- a. you have at least one dependent child, **or**
- b. you are pregnant, **or**
- c. you have become homeless because of domestic violence (whether you are a man or a woman) **or**
- d. you have become homeless as a result of a disaster such as a flood or fire, **or**
- e. you are a care leaver between 18 and 21, or are between 18 and 21 and at particular risk of sexual or financial exploitation, **or**
- f. you are 16 or 17 years old, **or**
- g. you are homeless after leaving the armed forces, **or**
- h. you are a former prisoner homeless after being released from custody (and have a local connection with the area of the local housing authority), **or**
- i. you are vulnerable as a result of:
  - old age and infirmity
  - mental illness or handicap
  - physical disability

**Priority need also applies to people who normally live with you or anyone else who we accept should reasonably be expected to live with you.**

**If you seem to be homeless, eligible and in priority need, the Vale of Glamorgan Council will arrange temporary accommodation for you while enquiries about your case are completed.**

If you do not have a priority need, you will be given advice on your legal rights and put in touch with organisations that can provide housing advice.

You can also register with Homes4u.

### **4) *Temporary accommodation – what you can expect***

The Vale of Glamorgan Council uses different types of temporary accommodation:

- Hafan Treharne homeless hostel in Barry
- Bed and breakfast accommodation in the Vale of Glamorgan and other local authority areas

- Private rented accommodation
- Support may be available whilst living in temporary accommodation.

While you are staying in temporary accommodation, you are:

- Responsible for paying your rent
- Required to follow the rules and conditions of the licence agreement
- Asked to respect the rights of others who also live there and not cause them or anyone visiting the accommodation a nuisance

You should stay in the accommodation until the Council informs you of the decision of your homeless application or lets you know that you must move. You must let the homelessness team and housing benefit know if you leave your temporary accommodation.

If the Vale of Glamorgan Council provides you with temporary accommodation, then you are responsible for paying the rent which will include charges for:

- Food (in bed & breakfast)
- Water
- Heating
- Lighting
- Laundry facilities

## 5) Homelessness Service Contact Details

### Contact details for the Vale of Glamorgan Homelessness Service

**Vale of Glamorgan Council, 2-8 Holton Road, Barry, Vale of Glamorgan**

01446 809839  
01446 709506  
01446 709523

### Out of hours emergencies

01446 747874

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