

A GUIDE TO

ROAD MAINTENANCE

In The Vale of Glamorgan



**HIGHWAY MAINTENANCE
DIVISION**

**VISIBLE SERVICES DEPARTMENT
THE ALPS, WENVOE, CARDIFF CF5 6AA**

DAYTIME: 029 2067 3200

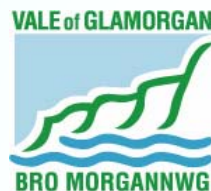
FAX: 029 2067 3019

EMERGENCY OUT OF HOURS:

Tel: 01446 747874

E-Mail: visible@valeofglamorgan.gov.uk

Website: www.valeofglamorgan.gov.uk/highways



HIGHWAYS

The Vale of Glamorgan has over 1018.8 km of adopted roads. The Highway Maintenance Division is responsible for the maintenance of all adopted roads in the Vale except the M4.

POLICY

The Council has £1.5m allocated for road and footway maintenance each year. Our policy is to keep the roads and footways safe for all users.

INSPECTIONS

Trained highway inspectors carry out regular pre-planned safety inspections on all roads in the Vale at set national frequencies as determined in the Highway Maintenance Code of Practice for Maintenance Management. All defects identified in excess of the Council's



intervention level are repaired within set response times.

REPORT A DEFECT

Help us to keep the roads safe by reporting a defect.

- **Damage to roads/footways**
- **Signs/nameplates damaged**
- **Potholes/trips**
- **Drainage Problems**

PRIORITIES

Roads with the greatest traffic flow and busy pedestrian footways are prioritised, with dangerous defects being repaired urgently

PATCHING/POTHoles

Repairing minor defects to roads and footpaths e.g. potholes and trips are expensive but essential to ensure that safety is maintained. Planned resurfacing is carried out within available budgets but the need to carry out this work has to compete with all other Council services. Whilst cracked slabs can be unsightly, if they do not constitute a danger they will not be prioritised for repair.



EMERGENCIES

Senior Highway Engineers are on call 24 hours a day, 365/6 days a year to deal with any emergencies.

Out of hours contact: 01446 747874

PERFORMANCE

99% of all dangerous defects are completed within 24 hours. We aim to improve this service and our target is 100%.

CONTROL OF PUBLIC UTILITIES

Public utilities e.g. gas, water mains, electricity, communication companies are permitted to install and maintain their apparatus within the Council's roads. Current legislation does not allow the Council to require the full width of a footway or road to be surfaced following public utility works. Often a patchwork quilt effect is left following their works that whilst safe does not mean that the Council can make the utility company surface the whole width of the road.



OBSTRUCTIONS

It is the Council's duty to ensure that free passage along a road or footpath is not obstructed and that danger and damage does not occur. If you have a problem or observe such issues please contact us and we will arrange for an inspection to take place and any necessary action to be taken – usually by serving a notice on the offenders.

HELP US BY

NOT PARKING your vehicle on the footway. This causes thousands of pounds worth of damage each year in repairs and claims. It could be your closest and dearest that trips and never fully recovers as a result of this illegal practice.

STOLEN PENANT SLABS

There have been instances where thieves purporting to be working for the Council have in fact stolen expensive old paving slabs. If you notice slabs being removed from the pavements and the contractor is neither the Council nor the Council's contractor please contact us immediately, or the Police using the 999 service.

DROPPED KERBS

The Council has a small annual budget to install dropped kerbs on the main highway, to assist the physically impaired or disabled. Please contact the office if you wish to discuss the provision or wish to apply.

