

Our Service aim is to enhance and protect the health, safety, economic welfare and environment of residents, business and other stakeholders in the Vale of Glamorgan.

Our Service Objectives are:

To be customer focused, accessible and responsive to the needs of the community.

To improve the environment through monitoring and regulating air and water quality, noise and contaminated land.

To protect health and safety of the community by ensuring businesses meet legislative requirements, controlling infectious disease, encouraging responsible dog ownership, controlling pests and regulating animal health and welfare.

To maintain a fair and equitable trading Environment

To achieve these objectives a combination of strategies are used to control, reduce and wherever possible eliminate risks including :

- Effective enforcement of legislation.
- Appropriate education and advice.
- Responding to customer requests for service.
- Using intelligence information to inform delivery priorities.
- Working with other Organisations.

THE VALE OF GLAMORGAN COUNCIL LICENSING SECTION

We are committed to offering the best and most cost-effective service possible.

The Licensing Section is continuously improving its service to ensure public safety.

If you have any comments, complaints or suggestions about the quality of the service we provide, please contact the Licensing Team Leader.

Where To Find Us:

**TEAM LEADER LICENSING
LICENSING SECTION
CIVIC OFFICES
HOLTON ROAD
BARRY
CF63 4RU**

Opening Hours

9am - 4.30pm Monday - Thursday

9am - 4pm Friday

Phone: 01446 709105

Fax: 01446 709808

Email: Licensing@valeofglamorgan.gov.uk

www.valeofglamorgan.gov.uk

VALE OF GLAMORGAN COUNCIL

LICENSING SECTION



TAXI SAFETY

GENERAL
INFORMATION

VALE of GLAMORGAN



BRO MORGANNWG

PRIVATE HIRE VEHICLES



ARE ordinary saloon cars (Approved by the Council) displaying a plate on the rear of the vehicle and a small plate in the front of the windscreen

MUST NOT be waved down in streets

MUST BE booked by telephone or at the Taxi Operators office

CANNOT wait near Taxi Ranks

FARES are not set by the Council

DRIVERS MUST wear an ID badge

ALWAYS REMEMBER

Check the likely cost of a journey before booking

Check that the driver and vehicle are licensed

WHAT YOU SHOULD KNOW

PRIVATE HIRE HACKNEY CARRIAGE



Private Hire Vehicles and Hackney Carriage Licence Plates display the Licence Number. This number is required should you need to report anything to the Licensing Section. It also displays the vehicles registration number.



A window licence should ALWAYS be displayed. Check this before you get in to make sure it's still in date. If it has expired DON'T GET IN.

HACKNEY CARRIAGES



MUST display a plate at the rear of the vehicle and small plate in the front of the windscreen

ARE found on Taxi Ranks and touring the streets

CAN be waved down in streets

MUST HAVE tested and sealed meters

FARES are set by the Council

DRIVERS MUST wear an ID badge

ALWAYS REMEMBER

Check the meter is working

If you go outside the Vale of Glamorgan ask the driver the estimated fare

All Taxi Drivers must be licensed. They must wear their licence badge at all times. The licence badge must show a photograph of the driver, a licence number and the licence expiry date.

IF THE DRIVER IS NOT WEARING HIS BADGE NEVER GET IN

