

The Traffic Signal service is part of the Vale of Glamorgan Council Highway Maintenance Division, providing a high quality, effective and efficient service to people in the Vale of Glamorgan

WHAT DO WE DO?

We manage and maintain over 46 sets of traffic signals, pelican, puffin and toucan crossings on Council highways.

We look after traffic signals by:

- Keeping a record of all traffic signals, pelican, puffin and toucan crossings.
- Identifying faults and arranging for repairs to be done on time. Many of the traffic signal sites are monitored remotely using telematic technology to inform us when faults exist.
- Replacing obsolete, damaged or inefficient equipment with state of the art technology including assistance for the visually impaired and hard of hearing.
- Inspecting and testing the equipment to ensure it is safe.

TYPES OF PEDESTRIAN FACILITIES USED

There are 3 main types used as follows :-

- Pelican Crossing** – The traditional pedestrian crossing.
- Puffin Crossing** – A crossing that can be used on a stand alone basis or as part of a traffic signal controlled junction.
- Toucan Crossing** – A facility designed for use by both pedestrians and cyclists.

EMERGENCIES

Engineers are on call 24 hours a day to deal with traffic signal emergencies.

HOW LONG DOES IT TAKE?

We try to investigate and repair all faults within 24 hours for urgent faults and 48 hours for non-urgent fault reports. The majority of faults are repaired on the first visit. However, there are times where this is not possible because of major damage to the equipment or electricity supply failures.

HOW DO WE PERFORM?

In general, all traffic signals in the Vale of Glamorgan are operating at optimum efficiency at any given time.

REPORTING OF SIGNAL FAULTS

If you spot a traffic signal problem, please call us on:

029 2067 3000

8.30am to 5.00pm Monday to Thursday

8.30am to 4.30pm Fridays

e-mail: visible@valeofglamorgan.gov.uk

Emergency Out of Hours

**(including weekends and bank holidays):
01446 747874**

Please help us repair things quickly by:

- Reporting the location of the traffic signals including road and district/village name.
- Describing the nature of the fault or damage if you can.

A Guide to

Traffic Signals

In the Vale of Glamorgan

