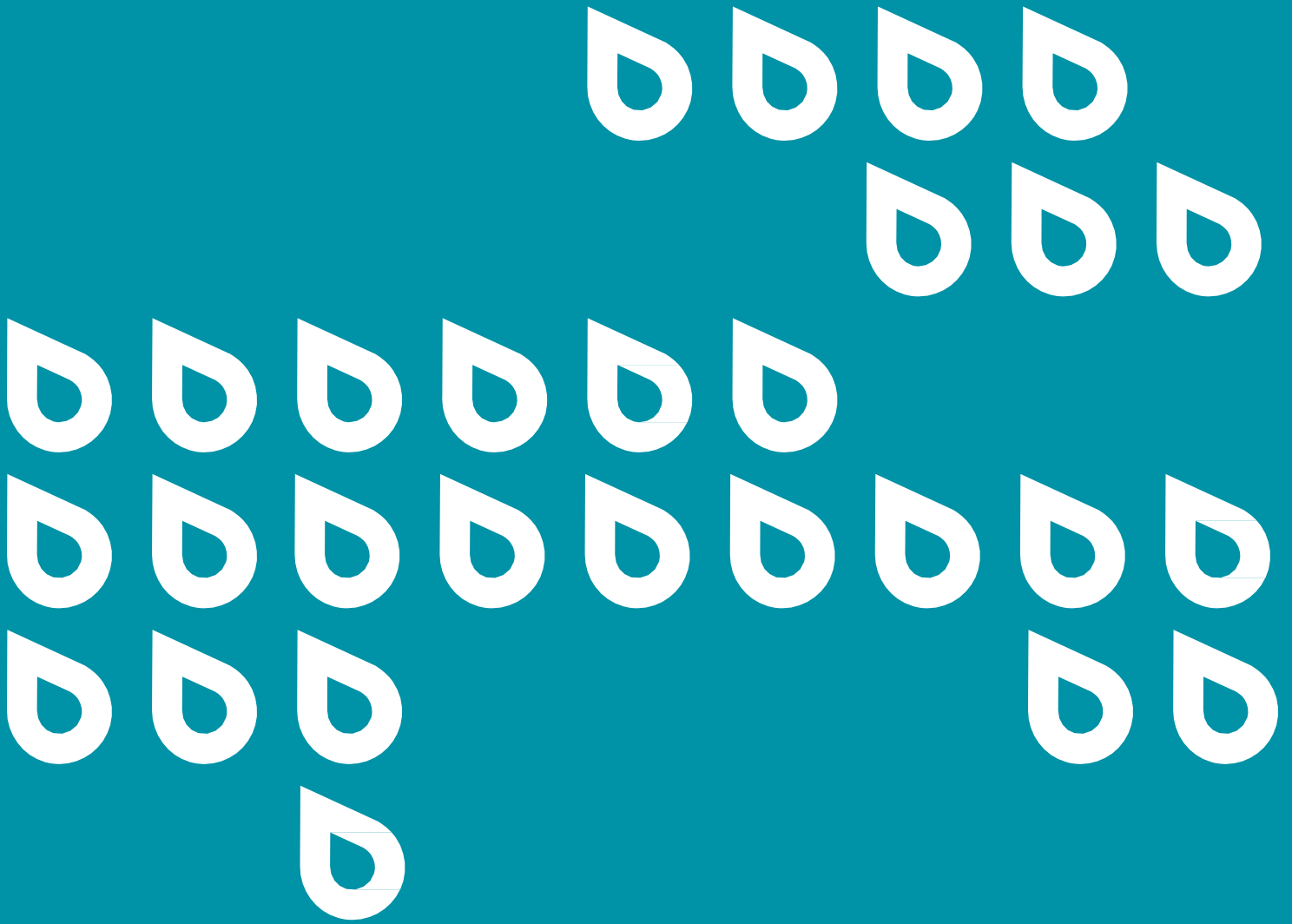




**Cyfoeth  
Naturiol**  
Cymru  
**Natural  
Resources**  
Wales



# Community Flood Plan



Community orgroup:

Address:

Postcode:

Local flood warning trigger: (i.e. when water reaches bottom of the bridge, sound siren)

## Contents:

1. Actions to be taken before a flood
  - A. Locations at risk of flooding / Source of flooding
2. Actions to be taken during a flood
  - A. Local flood actions
  - B. Local volunteers / flood wardens
  - C. Important telephone numbers
  - D. Available resources
  - E. Arrangements between authorities
  - F. Vulnerable residents, properties and locations
3. After a flood
  - A. Reputable contractors

## 1. Actions to be taken before a flood:

### A. Locations at risk of flooding / Source of flooding

Area number	Location at risk	Source of flooding (e.g. river/blocked drain)	Flow route (e.g. direction)
1			
2			
3			
4			
5			
6			

Insert details of areas at risk from flooding and potential flow routes. Include maps, if possible and details of existing defences. Natural Resources Wales can help you with this, contact us on **03000 65 3000** or visit [naturalresourceswales.gov.uk](http://naturalresourceswales.gov.uk)

## 2 Actions to be taken during a flood:

### A. Local flood actions Identify local flood actions

Area number	Location at risk	Trigger (e.g. receiving flood warning)	Action	Equipment required	Time required
1					
2					
3					
4					
5					
6					
7					
8					

## 2. Actions to be taken during a flood:

### B. Local volunteers / flood wardens

Name	Address	Telephone day	Telephone evening	Mobile
1				
2				
3				
4				
5				
6				
7				
8				
9				

Contact details of people who have volunteered to help. These volunteers could be registered on the Natural Resources Wales' Floodline Warnings Direct service so they receive the flood warnings. Volunteers must not put their own life at risk.

## 2. Actions to be taken during a flood:

### C. Important telephone numbers Make a list of important telephone numbers so all the information you require during an incident is readily available

Organisation	Telephone (office hours)	Telephone (out of hours)	Fax
Floodline	0345 988 1188	0345 988 1188	
Natural Resources Wales	03000 65 3000		
District council			
County council			
County contracting			
Fire and Rescue service			
Police			
Ambulance service			
Housing			
Environment unit			
Water company			
Electricity company			
Gas company			
Telecommunications			
Adjacent town / community councils			

## 2. Actions to be taken during a flood:

### D. Available resources Identify available resources – e.g. sandbags, property protection

Organisation	Resource	Number	Location	Notes

## 2. Actions to be taken during a flood:

### E. Arrangements between authorities

Details of specific arrangements between the various authorities to be included here. Natural Resources Wales can help to complete this section – please call **03000 65 3000**

Organisation(s)	Agreed arrangements

## 2. Actions to be taken during a flood:

### F. Vulnerable residents, properties and locations

List vulnerable people, properties and locations where early assistance may be required

Name	Address	Daytime telephone	Evening telephone	Assistance required

### 3. After a flood:

#### A. Reputable contractors

List companies / reputable contractors whose help you may need after a flood. Get contracts in place, or know who to call for assistance. If help is not needed, you can leave this section blank

Company Name	Business (e.g. builder)	Telephone	Fax