



VALE OF GLAMORGAN COUNCIL

Supporting People Local Commissioning Plan

2016 to 2019



Prawf **Cymru**
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**SUPPORTING PEOPLE LOCAL COMMISSIONING PLAN
2016 TO 2019**

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INTRODUCTION

The Vale of Glamorgan Local Commissioning Plan outlines the need for housing related support funded by Supporting People. The continuing aim is for less dependence on institutions and more independence and, as such, there is a greater emphasis on people staying in their own homes.

The Vale of Glamorgan's local Supporting People Partnership aims to ensure that vulnerable residents get the support they need. We want quality of life, safety, health and independence for all of the Vale of Glamorgan's community, and we intend that our Supporting People programme will fully contribute to our agenda for action and inform the regional priorities through the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.

This central purpose forms the basis of our Strategy. We believe that top-quality housing related support services are the key to preventing homelessness, enabling independent living across the continuum of support and care needs and helping those who are most vulnerable to find their place in the Vale of Glamorgan's community.

Our Supporting People Programme aims to work across the traditional boundaries of the many different organisations that are responsible for services for vulnerable people. We recognise that our agenda for health, housing, social care and community safety can only be achieved effectively through modern partnerships, which share objectives, programmes and operational working methods.

The Vale of Glamorgan's Supporting People Strategy Mission and Vision is: -

Our Mission: -

“To make the Vale a safe and healthy place in which individuals, children and families can live their lives to the full”

Our Vision:-

“To meet the needs of individuals and communities by providing quality services, in partnership with others, which respects diversity and promotes independence”

PART ONE: STRATEGIC PRIORITIES

The local Supporting People Strategy which underpins this Local Commissioning Plan is closely linked to 'Improving Lives and Communities – Homes in Wales', the National Housing Strategy and the ten year National Homelessness Strategy, with a strong emphasis on the prevention of homelessness. It also takes on community issues from Health Improvement Plans, Crime Prevention and Community Safety issues through the Community Strategy.

The Community Strategy provides a co-ordinated approach to improving the quality of life in the Vale of Glamorgan.

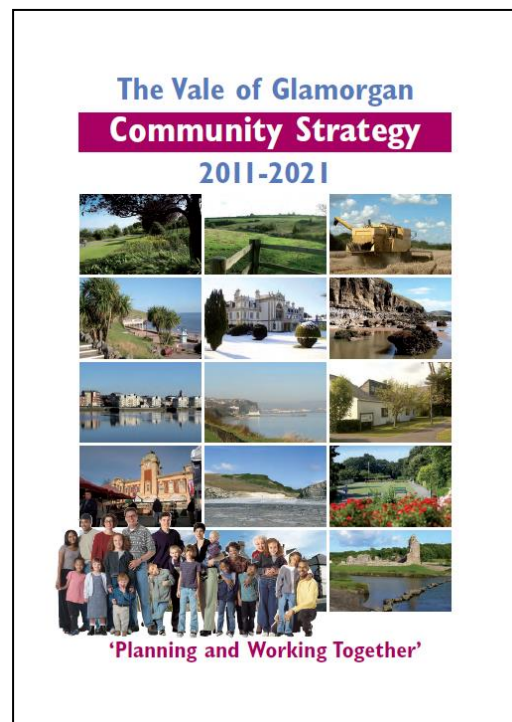
The vision for the Vale is a place that is:

- safe, clean and attractive, where individuals and communities have sustainable opportunities to improve their health, learning and skills, prosperity and wellbeing, and
- where there is a strong sense of community in which local groups and individuals have the capacity and incentive to make an effective contribution to the future sustainability of the area.

The Community Strategy covers the period 2011-21 and provides a vision and a framework for the next ten years and highlights the key issues being addressed across all areas of the Vale.

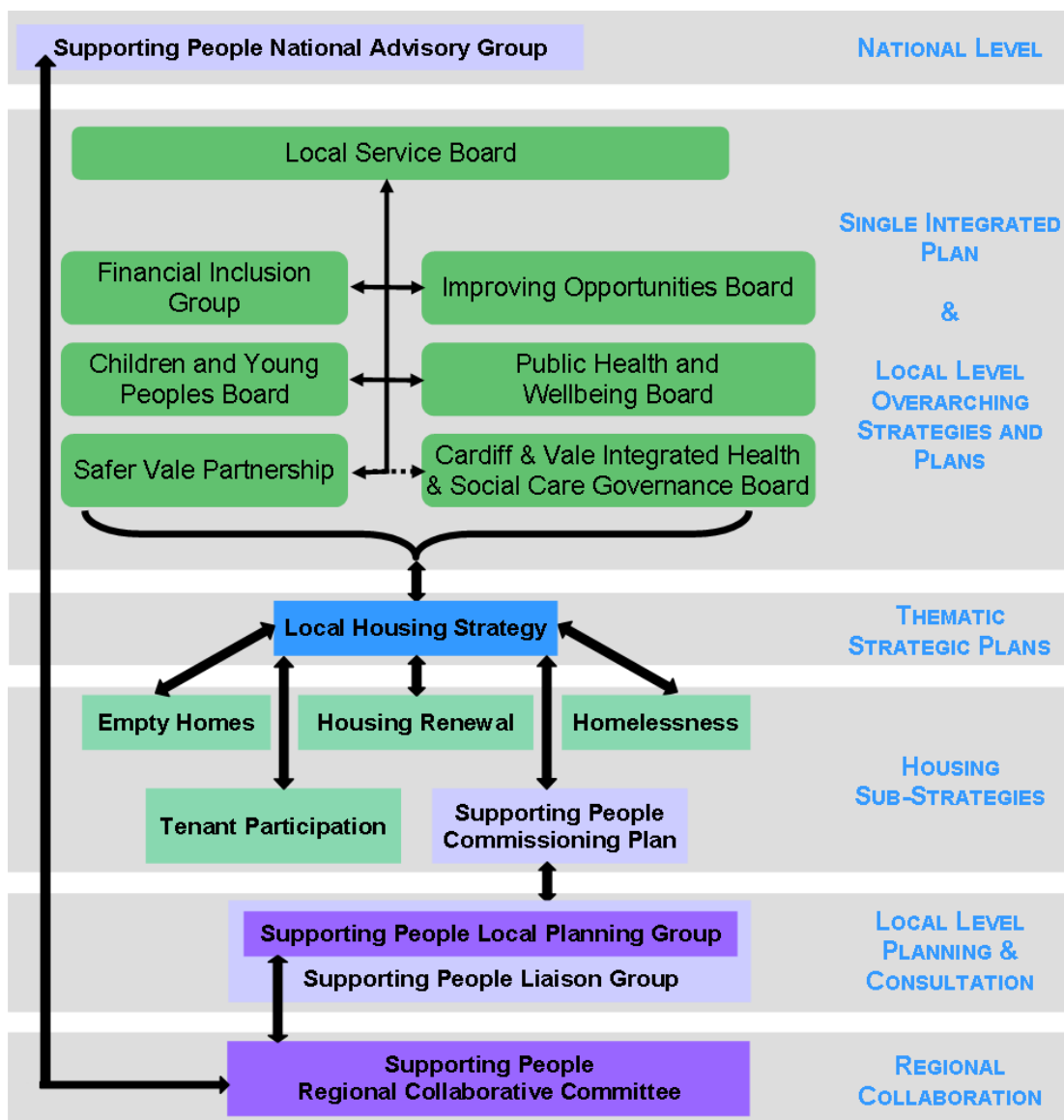
The strategy includes:

- The Health, Social Care and Wellbeing Strategy
- The Children and Young People's Plan
- Community Safety Action Plan
- Regeneration Strategy
- Learning and Skills Strategy
- Older People's Strategy



The diagram below demonstrates the links between the Supporting People Programme and relevant local, regional and national strategies, plans and planning mechanisms:

Planning Framework



Cardiff and Vale Integrated Health and Social Care Programme above has a clearly defined governance structure involving elected members, board members and officers. The Board also reports to the Cardiff and Vale Local Service Board.

The Community Strategy Implementation Group, consisting of a wide range of partner organisations who are part of the Local Service Board, have identified ten priority outcomes for the Vale and the Community Strategy details how these will be achieved. The locally delivered Supporting People Programme will contribute to these priorities and assist in the delivery of the required outcomes.

Community Strategy Priorities and Links to Supporting People

The priorities and the links to the Supporting People Programme are provided below:

Priority Outcome 1: People of all ages are actively engaged in life in the Vale and have the capacity and confidence to identify their own needs as individuals and within communities.

The Supporting People programme will contribute to the following outcomes being achieved:

- Local people of all ages are actively engaged in their communities and have a sense of responsibility about the future of their community.
- Increased awareness about the voluntary sector and their contribution to the local community.

The outcomes will be achieved by:

- Engaging with local communities through a range of mechanisms.
- Consulting with local people on the issues that concern them and their preferred solutions and providing feedback.

Priority Outcome 2: The diverse needs of local people are met through the provision of customer focused, accessible services and information.

The Supporting People programme will contribute to the following outcomes being achieved:

- Consistent and positive customer experience for all customers, including the vulnerable and disabled.
- Service improvements are informed by customers' needs and views.

The outcomes will be achieved by:

- Consulting with our customers to ensure we are providing the right services in the right way.
- Considering the needs of vulnerable and disabled customers in the planning and delivery of services and undertaking relevant equality impact assessments.

Priority Outcome 3: Vale residents and organisations behave in a more sustainable way and work together to meet the challenges of climate change ensuring the local environment is a resource we and future generations can enjoy for the benefit of our health and wellbeing.

The Supporting People programme will contribute to the following outcomes being achieved:

- Support the most vulnerable to play an active part and to integrate into their community.
- Ensure the services remain sustainable and reduce the pressure on statutory services through the provision of support and prevention.

Priority Outcome 4: Older people are valued and empowered to remain independent, healthy and active. They have equality of opportunity and receive high quality services to meet their diverse needs.

The Supporting People programme will contribute to the following outcomes being achieved:

- The diverse needs of older people are addressed through effective service delivery.
- Older people in the Vale have a strong voice and are listened to.
- Older people have the confidence, information and support to make positive lifestyle choices including access to employment and education.
- Older people feel safe in their homes and in their community by being supported.
- A more integrated approach to health care/social care and housing based on a wider social model of wellbeing.
- Older people who are vulnerable due to frailty and/or disability are supported to maintain their independence as long as possible.

The outcomes will be achieved by:

- Working together across the different sectors to provide information and more integrated services in respect of the varying health and social care needs of older people.
- Consulting with the Vale 50+ Strategy Forum regarding service developments and encouraging partners to give specific consideration to the requirements of older people in their services and policies.

Priority Outcome 5: Children and Young people in the Vale are well informed and supported to access a broad range of quality services that enable them to take full advantage of the life opportunities available in their local communities and beyond.

The Supporting People programme will contribute to the following outcomes being achieved:

- Services are focused on those with the greatest need.
- Consultation activities engage children and young people.
- Young people and families know where to seek advice on housing and relevant agencies work together to provide advice, support and appropriate accommodation.
- Families are aware of and supported to access benefits.

The outcomes will be achieved by:

- Establishing feedback mechanisms on consultation and engagement outcomes.
- Providing appropriate advice and signposting to address housing issues with young people.
- Encouraging families to access benefits and tax credits, free school meals and other grants to which they are entitled.

Priority Outcome 6: People of all ages are able to access coordinated learning opportunities and have the necessary skills to reach their full potential, helping to remove barriers to employment.

The Supporting People programme will contribute to the following outcomes being achieved:

- The number of young people defined as NEET (not in education, employment or training) is reduced.
- Skill levels (essential skills, key skills, basic skills) are raised.
- The number of economically inactive adults is reduced.
- An increase in the proportion of adults of all ages engaged in learning activities.

The outcomes will be achieved by:

- Providing appropriate support to young people who are NEET or who are at risk of becoming NEET.
- Engaging employer and voluntary sector organisations in developing employment skills.
- Identifying opportunities for other partnerships to contribute to reducing barriers to employment

Priority Outcome 7: The underlying causes of deprivation are tackled and the regeneration of the Vale continues, opportunities for individuals and businesses are developed and the quality of the built and natural environment is protected and enhanced.

Priority Outcome 8: The Vale maximises the potential of its position within the region working with its neighbours for the benefit of local people and businesses, attracting visitors, residents and investment.

The Supporting People programme will contribute to the following outcomes being achieved (for both priority 7 and 8):

- Improved economic growth.
- Local people have the capacity to improve their own wellbeing and engage in regeneration.
- Improved health and wellbeing.
- Increased public confidence, community cohesion and public safety.

The outcomes will be achieved by:

- Developing community capacity to participate in and inform decision making, and actively engage in regeneration.

Priority Outcome 9: Residents and visitors are safe and feel safe and the Vale is recognised as a low crime area.

The Supporting People programme will contribute to the following outcomes being achieved:

- A reduction in the level of recorded crime in the Vale of Glamorgan.
- Increased awareness of home security
- Reduction in the fear of such crimes through community engagement and reassurance
- Increased community awareness and access to support.
- A more streamlined treatment and support system for people with substance misuse issues ensuring quicker and more appropriate access to the services they need.
- Integrated services that support a reduction in re-offending.
- Established working relationships with external agencies that can provide the support required to reduce offending behaviour in the future.
- A reduction in the number of repeat incidents of anti-social behaviour.
- The most vulnerable residents in our community are safe and feel protected.

The outcomes will be achieved by:

- Working with victims and perpetrators of domestic abuse.
- Working with our most prolific offenders to steer them away from crime.
- Providing support and advice to victims.
- Ensuring effective working relationships between providers of domestic abuse services.
- Working closely with substance misuse and alcohol services to identify future collaborative programmes to tackle domestic abuse.
- Developing a One Stop Shop of services for victims of domestic abuse (achieved).
- Commissioning services that meet the current needs of people who misuse substances.
- Working with agencies to ensure the most appropriate support is available to offenders.
- Creating support mechanisms for clients that complement statutory support provision and enable them to reduce their offending and stabilise their lifestyle.

Priority Outcome 10: Health inequalities are reduced and residents are able to access the necessary services, information and advice to improve their wellbeing and quality of life.

The Supporting People programme will contribute to the following outcomes being achieved:

- People in the Vale of Glamorgan are fit and healthy.
- People's independence and healthy living are promoted and sustained for as long as possible.
- People are able to make informed choices about their lives.
- Older people are encouraged to maintain and regain skills and capacity for independent living.
- People are well informed about benefits and financial choices.
- People across all areas of the Vale are better able to access information and services that promote good physical and emotional health.
- People have a better experience of accessing information about health and social care services.

The outcomes will be achieved by:

- Developing a range of options that enable older people to live independently in their communities for as long as possible e.g. Reablement, Telecare, Extra Care.
- Agreeing revised models of service delivery which place prevention and independence first and foremost.
- Developing community based services, through collaborative working between the statutory, independent and third sectors, that enable people to live independently at home
- Improving the work across agencies to support vulnerable adults and children.
- Ensuring existing housing is maintained and fit for purpose.
- Developing appropriate housing and support solutions to meet specific needs within the community.

An Equality Impact Assessment has been undertaken for the three year Local Commissioning Plan, which was submitted to the Regional Collaborative Committee (RCC) for the Vale of Glamorgan and Cardiff. The RCC is responsible for analysing the local plans for the Vale of Glamorgan and Cardiff and for the development of a Regional Commissioning Plan for the area.

The development of a Regional Commissioning Plan will help to put co-production and collaboration at the centre of the development and delivery of services where possible. It will assist in further cross boundary work, including service development, allow the sharing of expertise and best practice and introduce economies of scale into commissioning.

PART TWO: NEED, SUPPLY AND SERVICE GAP

The Vale of Glamorgan Council commenced the assessment of support needs utilising the Welsh Government Individual Needs Assessment Mechanism (INAM) in April 2002. Through the use of the INAM the Council has sought to establish a universal system across the Vale of Glamorgan that enables individuals to self-select and determine their support needs. Coverage of the INAM system has been extended to all departments of the Council, Housing Associations, Voluntary Sector Groups, the Local Health Board, Probation Service and other organisations and individuals to ensure as complete a picture as possible of support needs are identified.

In terms of the detailed support needs of clients assessed under the INAM model in 2014/15 some 563 out of the 566 clients (99%) assessed identified a support need. The most significant lead support issues relate to Homelessness (200) and Mental Health (123). Again this year only Refugee's recorded no returns.

The needs assessment information can also be broken down into area specific support needs so that if new funding should become available, services can be developed in the areas showing most need.

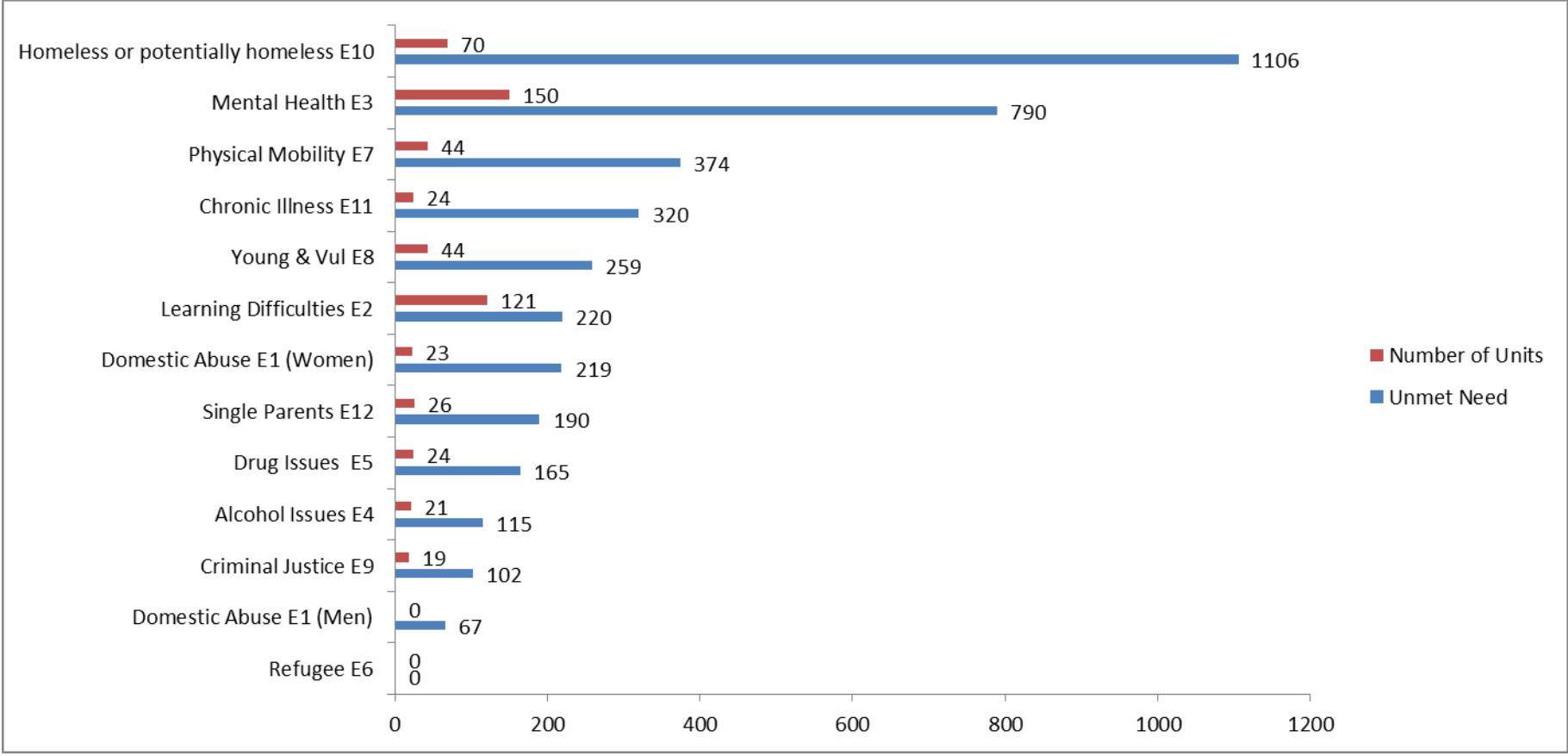
Identifying Gaps in Services

By combining the data collected over the last year with the additional information provided through the Supporting People planning and consultation process with the existing supply of services, a picture of the gaps in services emerge. These findings (see graph1 below) were presented to the core members of the Supporting People Local Planning Group in the Vale of Glamorgan who determined the future local service priorities for development.

The core members of the Supporting Planning Group are:

- Operational Manager Public Sector Housing (Chair)
- Operational Manager, Mental Health Services
- Vale Manager, South Wales Area National Probation Service
- Vale Locality Lead Nurse, Cardiff and Vale University Health Board
- Voluntary Sector Representative (Vale Housing & Homelessness Forum)

Graph 1: Data on Clients Needs identified 2014/15 compared to the Supply of Services funded through the Supporting People Programme apart from Older People due to high levels of services and no unmet need.



PART FOUR: CONSULTATION EVIDENCE

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As not all clients complete individual needs assessment information, various consultation opportunities took place throughout 2014/15 in order to collect evidence on unmet support needs. These consultation events took the form of:

1. The Supporting People Local Planning Group

The core members continues to meet to examine the needs data

2. Consultation Events

Stakeholders from a range of organisations who work with vulnerable clients were invited to planning group meetings, to have input and to submit further needs information to ensure that fully informed decisions on the future service priorities could be made. Some of the organisations and departments that were invited and attended these meetings are listed below:

- The Youth Offending Service
- The Substance Misuse Coordinator, VOGC
- The Community Mental Health Team, VOGC
- The Learning Disability Team, VOGC
- Representatives of Communities First
- Physical Disabilities Team, VOGC
- Protection of Vulnerable Adults Team, VOGC
- The Communities Addiction Team
- The Domestic Abuse Coordinator, VOGC
- Tenant Support Scheme Support Providers
- Representative of Public Health
- Occupational Health Team, VOGC
- Children & Families Services, VOGC
- The Homelessness Division, VOGC
- The Young Person's Partnership
- The Learning & Development Department
- Cardiff & Vale Action for Mental Health
- Community Care & Health Older Persons Services, VOGC
- Solas
- Reach
- The Wallich
- Gwalia Care & Support
- Llamau
- RNIB
- Inroads
- The Newlands Project
- Age Concern
- Gofal Cymru
- Hafan Cymru
- Shelter Cymru
- Parc Prison
- Care & Repair
- Atal y Fro
- The Parents Federation
- RAF St Athan Welfare Services
- The 50+ Team, VOGC

3. The Supporting People Liaison Group

This is a forum for all Supporting People stakeholders and allows for the exchange of information and for all stakeholders to participate in the planning process. This is an inclusive forum, to which service users are also invited.

Service User Consultation

In 2010 the Council commissioned external Consultants to work with service users to put together a Service User Participation Framework to set out how they wanted to engage with the Council, both on service improvement and new developments.

The responses received showed that service users did not want a formal

engagement process. Whilst they were happy to be interviewed by Council staff at the time of service reviews in order to provide feedback on their level of satisfaction with the support, they thought that their support provider participation events provided sufficient engagement opportunities for them and therefore did not want them replicated by the Council.

In response to this consultation, the Service User Consultation Framework was developed and the following procedures were introduced by the Council's Supporting People Team:

- ➔ At least 20% of both existing and former service users are interviewed as part of each service review (10% in warden and alarm services).
- ➔ Posters and leaflets are available and circulated to service users to advise them how to contact and provide feedback to the Supporting People Team, if they wish.
- ➔ The Supporting People Team attends all support provider participation events, with a stall. A questionnaire is used to gather service user feedback.
- ➔ An annual Supporting People Newsletter is circulated to all service users.
- ➔ A web based service user questionnaire is available on the Vale of Glamorgan Council's website for completion.
- ➔ All support providers must provide an annual Service User Participation report detailing how service user views are gathered, the impact on the service, and how feedback is provided to the service users.

The Regional Collaborative Committee has also developed a Regional Service User Participation Framework, which has been implemented by the Supporting People Team and the findings continue to reflect the position outlined above.



This block contains the content of the Supporting People leaflet, newsletter, and pop-up banner. At the top is a purple banner with the text 'Supporting People in the Vale of Glamorgan to develop and maintain their independence 2012'. Below this is a 'Welcome' message to the second newsletter from the Supporting People (SP) team. The main content is divided into two columns. The left column is titled 'Supporting People TENDER 2011 - UPDATE' and contains information about the SP Newsletter 2011, a list of services (The Staying Put Scheme, The Independence Scheme, and The Tenant Support Scheme (TESS)), and a list of service providers (Atal Y Fro, Llanau, reach, Solas, Taff Housing Association, Hatfod Care). The right column is titled 'The Review of the Supporting People Programme in Wales' and contains information about the Aylward Review of the SP Programme in Wales, published in 2010, and the Welsh Government's new SP Programme Guidance for consultation in Nov 2011. Below the main content is a 'Service User Involvement in the SP Tender' section with a quote from Lias, a former service user and a Tenant Engagement Associate. At the bottom is a call to action: 'Call 01446 709 793 or Email supportingpeople@valeofglamorgan.gov.uk'. The entire content is framed by a purple and yellow border.

Supporting People Leaflet, Newsletter and Pop-Up Banner

Grant monies

In 2015 all local authorities were told they would face cuts to budgets for the next financial year. To deal with this issue the Vale SP team met with all of its current providers on an individual basis and in a group setting and asked how we could work together to make the savings needed. A number of potential models of support were put together which would help make the savings and support more clients. Plans were put in place for making savings of up to 20%.

However following the Welsh Government budget in December it was announced the Supporting People Programme Grant was protected from cuts for this financial year although in reality as this means a static figure it does equate to a loss as there is no inflationary increase.

Going forward the Council's Supporting People Team continue to liaise with service providers about making savings so that identified gaps in service can be met although we are anticipating future cuts to our budget in the next financial years as austerity measures continue.

In addition to the information provided in Part Four of this document, the following possible efficiencies are supported for 2015/16 onwards by the Vale of Glamorgan Council:

1. The Supporting People team have retendered their Provider Framework agreement and are in a position where the top 6 providers in each need category can now bid on services which are due for retender. We anticipate making savings on the retendering of these services in 2016.
2. Outcomes data collection. The Outcomes Task and Finish Group have provided a single process for data collection with clear guidance; this is to be implemented with all providers.
3. The SP team met with all Providers to discuss cost savings during the time cuts were being anticipated and asked if they could pilot new ways of working to find efficiencies and improve service delivery. Several pilots are now underway where providers are targeting hours of support where needed and anticipate supporting more clients as a result.
4. To encourage discussions within the Regional Provider Forum for the sharing of ideas and best practice between organisations.

PART FOUR: PRIORITIES AND PROPOSALS FOR SERVICE DEVELOPMENT

Background for Analysis

The data at Appendix One was presented to the core members of the Vale of Glamorgan Supporting People Local Planning Group who decided to base their service development decisions on the overall level of unmet need identified and the deliverability of each scheme, given that capital funding is not currently available to develop or purchase new premises.

The Supporting People Local Planning Group also felt that it was very important to recognise that clients who required accommodation would in the main put homelessness as their lead issue, even though in many cases they had other very high support needs. This has been evidenced in the past from support plans, which have shown that in most cases clients have a dual or triple diagnoses and once in accommodation these other support needs come to the fore. For this reason, whilst homelessness came out as the highest unmet need group, consideration was given to the other vulnerable groups in conjunction with homelessness, and services prioritised in this way. Mental health remains the second highest lead need identified. And it's important to note that older peoples services show an over subscription due to the amount of sheltered and alarm services however this is misleading as there is still a high demand for support services from older people.

The results are detailed on page 18.

The levels of unmet need identified using data collected during 2014/15:

Client Group	Mild Issue	Moderate Issue	Serious Issue	Lead Issue	Other Needs Data from Practitioners	Needs from Dual Diagnosis analysis INAM's	Number of Units	Unmet Need Based on Lead & Other Data
Homeless or potentially homeless E10	17	42	262	200	33	622	70	1106
Mental Health E3	58	116	195	123	55	393	150	790
Physical Mobility E7	37	67	93	42	16	119	44	374
Chronic Illness E11	28	46	112	33	13	112	24	320
Young & Vul E8	26	55	87	31	6	98	44	259
Learning Difficulties E2	54	68	61	38	22	98	121	220
Domestic Abuse E1 (Women)	29	43	46	22	29	73	23	219
Single Parents E12	17	44	70	20	4	41	26	190
Drug Issues E5	37	35	43	13	10	51	24	165
Alcohol Issues E4	29	33	32	7	10	25	21	115
Criminal Justice E9	30	31	42	5	0	13	19	102
Domestic Abuse E1 (Men)	9	17	12	2	26	1	0	67
Refugee E6	0	0	0	0	0	0	0	0
Older People	8	36	65	27	2	62	625	-425

Priorities

Client Group	Allocation
Mental Health	Additional £23,407 to be allocated to Floating Support
Domestic Abuse	Priority carried over from 2015/16
Physical Mobility	Priority carried over from 2015/16

Reviewing and Remodelling Existing Projects

The Council began reviewing and monitoring Supporting People projects in the Autumn of 2003. On-going reviews have continued since that date and the findings used to inform planning and development of services.

Work on re-configuring under-utilised schemes and projects that were failing to meet their strategic aims also began in the autumn of 2003 and have continued when necessary.

Whilst reviewing the supply and needs information, along with the outcomes of reviews and the throughput and aims and objectives of current projects this year, it has become apparent that all projects remain strategically relevant to the Council, service users and stakeholders. However reducing year on year budgets mean we need to look at remodelling existing provision to meet the need that is 'doing more for less'. Currently remodelling existing services is taking place ahead of retendering on a pilot basis with existing providers.

Cuts to the Supporting People Programme Grant and Analysis of Unmet Need

The annual Supporting People budget in 16/17 has been ring fenced against cuts and remains at £3,466,829.23. Welsh Government is expected to reduce the overall Supporting People budget again in Wales in 17/18 and 18/19.

Work was undertaken by the Supporting People Team to develop a strategic approach to identifying possible budget cuts. The decisions were made based on the needs mapping information, service priorities and in an attempt to minimise the impact on front line services and service users in the Vale of Glamorgan. This approach was endorsed by the local Supporting People Planning Group and the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff. The approach and analysis are outlined on pages 20 to 26.

A number of current services will be retendered commencing the fiscal year 2016/2017 and this is anticipated to drive down service costs and will have a knock-on effect to our overall expenditure in the future.

Client Group	Unmet Need Based on Lead & Other Data	Unmet Needs based on lead and other identified needs only	Further Information about services to inform any decisions on the budget cuts, including the possibility of remodelling of services.
Homeless or potentially homeless	1106	163	<ul style="list-style-type: none"> • No specialist homelessness services in place. Floating support services provided from generic schemes only. • Changes to the Homelessness legislation contained within the Housing (Wales) Act 2014 have placed a much greater strain on support services that are used by Homeless clients.
Mental Health	790	28	<ul style="list-style-type: none"> • Continuing increase of clients with mental health issues requiring support • Highest number of people on the waiting list in the Vale is for clients with mental health issues. • 11 static units, the rest are floating support units and many are generic services which are being used because of the high number of presentations. • The new joint floating support service with Health has been put in place and has been working to support people in the Vale Mental Health units on point of discharge into the community.

Physical Mobility	374	14	<ul style="list-style-type: none"> • Only 3 units of supported housing, the rest are floating support services (generic) and most service users are elderly and the services ensure that they are able to remain living independently in the community rather than have to go into residential homes.
Chronic Illness	320	22	<ul style="list-style-type: none"> • No specialist service in place for clients with a chronic illness – services only provided through generic floating support schemes.
Young & Vul	259	-7	<ul style="list-style-type: none"> • Despite low numbers, the day to day activities do not reflect this and an analysis of the INAM forms shows that many young people record their primary need as Homelessness. • Static support services are always full and some very vulnerable care leavers are still being placed in Bed & Breakfast accommodation by Children's Services. There is a new initiative to stop this happening and VOG will be in discussion with providers around developing new pathways. • 1 x 6 bed supported housing scheme opened in August 2014 to try to bridge some of the gaps in services. • These services are an integral part of the Young Persons Partnership Action Plan in the Vale of Glamorgan which tracks service users from presentation in the One Stop Shop, through to successfully entering education, training and employment and provide ongoing measurements of the sustainability of their move on accommodation when they move into independent living. • The current provider is trialling a new way of working ahead of the retendering of services to a more flexible approach using hours where they are needed which will, potentially, increase the amount of people being supported.
Learning Difficulties	220	-61	<ul style="list-style-type: none"> • LD Units continue to have vacancies due to incompatibility of new service users with current tenants, therefore a decrease in units for this client group was implemented which will make additional savings in the budget.
Domestic Abuse (Women)	219	28	<ul style="list-style-type: none"> • Only 5 Refuge Spaces in the Vale of Glamorgan. Population figures continue to evidence the need for 12 units.

Domestic Abuse (Men)	67	28	<ul style="list-style-type: none"> • 13 Units of floating support, some of which come from generic schemes to meet the need. • We are currently trialling a new way of work with our current provider ahead of retendering the services to a more flexible approach using hours where they are needed which will, potentially, increase the amount of people being supported. • Requirement to comply with the new Gender based Violence, Domestic Abuse and Sexual Violence (Wales) Bill.
Single or Vulnerable parent	190	-2	<ul style="list-style-type: none"> • Only floating support services provided, 13 specific to vulnerable families, five of which are in designated RSL properties and 8 generic units. • It was identified that some units were not providing support to the children in the families or there were no children in the family. • Therefore the 6 specialist units rates have been amended from 1.4.16 to not pay for support for children realising a saving of £14,470.56 per annum.
Alcohol Issues	115	-4	<ul style="list-style-type: none"> • High numbers of clients with dual diagnosis issues e.g. mental health issues • Only 9 units of static accommodation which is a joint project with Cardiff and works very well as it takes service users away from their peer pressures at a time when they want to stop using. • Despite low numbers – many show need under other lead groups e.g. Homelessness.
Drug Issue	165	-7	See Alcohol Issues above
Criminal Justice	102	-14	<ul style="list-style-type: none"> • Currently only 10 static units for vulnerable ex-prisoners and those in danger of offending, which are always full. This leaves many being placed in temporary accommodation (including some that go through the MAPPA system). • Changes in the Housing (Wales) Act 2014 has had an effect on this accommodation as Homelessness Services in the Council now only have a duty to provide accommodation for vulnerable prison leavers. This is leaving the Probation Services with a much greater need for

			<p>the services.</p> <ul style="list-style-type: none"> We are in discussion with a provider to remodel their existing services to incorporate new units of support for 5 people from within their existing resources making the project cost neutral.
Refugee	0	0	<ul style="list-style-type: none"> No services in place currently although the Vale has been allocated Syrian refugee families.
Older People	-425	-596	<ul style="list-style-type: none"> Possible savings to be made through the RCC Working Group on Older People by eligibility to Supporting People subsidy being amended so that it is based on the need for warden and/or alarm services, rather than qualification through the tenure of the accommodation.

Current Budget

- On the current expenditure projections for 2015/16 it is expected that there will be an over spend of approximately £347,699 which will be covered from underspends on the Supporting People budget accrued over a number of previous years. This overspend is due to the one year's funding protection afforded to supported housing provided to clients with a Learning Disability and floating support provided for vulnerable families as details in the last Local Commissioning Plan for 2015 to 2017. We have used this money to fund additional units to reduce our waiting list, these units are being tapered off by the end of March 2016.

Changes due in 2016/17

- We have recently retendered for our Provider framework and place 6 Providers against each category group identified. In 2016 these Providers will be asked to bid on services in mini competitions for services as and when contracts expire.
- In 2016 the first services to be retendered will be Domestic abuse, young people, families and mental health services as these contracts expire April 2016. This tendering exercise should realise some savings on the current budget.
- All TESS contracts are due to expire in June 2016 and will be retendered.
- Providers are currently trialling new ways of working which could make savings when schemes are retendered.
- The older people's services continue to be remodelled along the Alyward recommendations that support should be based on need rather than tenure. This will give us the opportunity to review and retender services following the change.

Conclusions and Recommendations

All services have been assessed in the Vale of Glamorgan and deemed to be strategically relevant. There are low numbers of support units compared to other local authorities and despite some of the needs information showing over-accommodation of provision in some services, this is not the reality on a day to day basis.

Most services are constantly full and all have waiting lists. Since the economic downturn and the introduction of the welfare reforms, there has been an increase in demand for support across all vulnerable groups and services. This is expected to increase with the introduction of the Universal Credit now scheduled for 2016. In addition, the changes in the Homelessness legislation contained within the Housing (Wales) Act 2014, have come into effect in April 2015 and we have seen a significant impact on supporting people services through increased demand for preventive services as predicted. To compensate we are focussing on remodelling our services to try and meet the increase in need whilst projecting reducing costs, we continue to do this in partnership with our providers.

As the budget is protected for 2016/17 year we need to plan for cuts next year. It is therefore recommended:

1. Should there be a further cut to the Supporting People budget announced for 2016/17 in the next financial year that the Supporting People Team be authorised to begin early discussions with all providers taking into account the results of the piloting of new methods of working in an effort to reduce costs.
2. That we look to make savings when services are retendered.
3. That if enough savings aren't made through natural cost saving measures outlined above we look to introduce a fixed rate tariff for higher rate services.
4. That the Supporting People Team be authorised to continue trialling the remodelling of services with providers in order to identify saving to protect service going forward. The results of these discussions will be brought before the Supporting People Local Planning Group and the Regional Collaborative Committee prior to any final decisions being made.

PART FIVE: INDICATIVE SPEND PLANS 2016-17, 2017-18 AND 2018-19 (INDICATIVE BUDGET KNOWN FOR 2016-17 ONLY)

Client Group	No of Clients	6 to 24 months fixed site	No of Clients	24 months + fixed site	No of Clients	6 to 24 months floating support	No of Clients	24 months + floating support	Total Annual funding
Women experiencing domestic abuse	5	£90,168	0	0	14	£58,028.88	0	0	£148,196.88
Men experiencing domestic abuse	0	0	0	0	0	0	0	0	0
People with learning disabilities	0	0	93	£895,505.52	0	0	0	0	£895,505.52
People with mental Health issues	11	£89,793.60	0	0	60	£290,327.54	0	0	£380,121.14
People with alcohol issues	0	0	0	0	0	0	0	0	0
People with substance misuse issues	9	£ 65,520	0	0	26	£62,510.76	0	0	£128,030.76
People with a criminal offending history	10	£124,475.52	0	0	3	£18,393.96	0	0	£142,869.48
People with refugee status	0	0	0	0	0	0	0	0	0
People with physical/sensory disabilities	0	0	3	£36,915.84	0	0	0	0	£36,915.84
People with development disorders	0	0	0	0	0	0	0	0	0
People with chronic illnesses (including AIDS)	0	0	0	0	0	0	0	0	0

Young people who are care leavers	0	0	0	0	0	0	0	0	0
Young people with support needs (16 to 24)	18	£379,429.44	0	0	28	£168,747.28	0	0	£548,176.72
Single parent families with support needs	0	0	0	0	0	0	0	0	0
Families with support needs	0	0	0	0	27	£139,097.40	0	0	£139,097.40
Single people with support needs not listed above (25 to 54)	0	0	0	0	0	0	0	0	0
People over 55 with support needs (exclusive of alarms)	0	0	463	£126,124.95	0	0	42	£65,563.68	£191,688.63
Generic Floating Support	0	0	0	0	171	£678,552.68	0	0	£678,552.68
Alarm Services	0	0	1548	£177,673.95	0	0	0	0	£177,673.95
Totals	53	£749,386.56	2118	£1,236,220.26	324	£1,415,658.50	43	£65,563.68	£ 3,466,829.23

APPENDIX 1: TOTAL NEED AND SUPPLY INFORMATION 2014-15

Data from period 18th July 2014 – 1st August 2015

Women Experiencing Domestic Abuse

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support (including support at second stage refuge)	VOG	16
SPRGPR 135	Women's Refuge	Atal y fro	UWHA	Direct Access	Barry	5
SPRGFS 174	Independence Scheme	Reach	Various	Floating Support	VOG	2
					Total	23

INAM'S ANALYSED 566 – 24 CLIENTS WITH DOMESTIC ABUSE LEAD ISSUES.

	Lead Issue – Domestic Abuse
Female	22
Male	2
Total	24

These INAM's also showed the following numbers of clients who had support needs in respect of Domestic Abuse:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
9	29	17	43	12	46

LEAD NEED: DOMESTIC ABUSE - Other Support Issues Identified and the Number of INAMs Received			
Learning Difficulties	5	Young & Vulnerable	11
Mental health Issues	12	Criminal Justice	6
Alcohol Issues	2	Homeless or potentially homeless	13
Drug Issues	3	Chronic Illness	6
Refugees	2	Vulnerable Single Parent	9
Physical Mobility	3	Older Person	2
Total			74

Additional Data

There are currently 21 people on the Council's waiting list for a floating support service.

Atal y Fro (Prevention in the Vale) formally known as Vale Women's Aid

For some time now, Atal Y Fro has provided a TSS (Tenant Support Scheme) funded by Supporting People funding which is aimed at providing as much emotional and practical assistance as possible to women, enabling them to maintain and sustain a tenancy.

The Atal-y-Fro TESS scheme was originally commissioned to provide 14 units of support, however due to high demand for the service there are currently 25 units in use.

Atal y Fro also operate their Outreach and Drop-In services which are not funded by Supporting People. Between July 2014 and August 2015 the Outreach service supported 170 women and the Drop-In services supported 95 women. Referrals are made to Supporting People when Atal-y-Fro identifies housing related support needs. In total Atal y Fro supported 398 women last year who were victims of domestic abuse, 141 of whom required floating support. Atal y Fro assessed 35 men and identified 22 men who were in need of floating support. Atal y Fro also identified 12 women (age 60+) who were in need of floating support.

The two priorities from Atal y Fro's perspective are:

A significant increase in the number of Floating Support /TSS units that would address the needs of both of women and men seeking low-medium level support.

24 hour cover of intensive support for those with complex needs who are unable to access current Refuge provision due to high risk factors.

National Statistics based on Population Projections for Vale of Glamorgan

Based on the population projections taken from the Daffodil system for those aged 18 and over and the reported data from the Mankind Initiative which estimates that 4.4% of men and 7.1% of women have suffered domestic abuse. The numbers at risk of domestic abuse equate to:

Year	Men	Women	Total
2015	2,160	3,739	5,899
2016	2,170	3,753	5,923
2017	2,180	3,767	5,943
2018	2,190	3,782	5,972
2019	2,199	3,797	5,996
2020	2,209	3,812	6,021

People with Learning Difficulties (outside of those funded by Community Care)

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS 108	TESS	Various	VOGC	Floating Support	VOG	13
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	5
SPRGSUP 105	The Parade	Mr P Graddon	Mr P Graddon	Supported Housing	Barry	1
SPGSUP 013	Kemeys Rd	Innovate Trust	Newydd	Shared Housing	Rhoose	3
SPGSUP 015	Clos Yr Harbwr	CMG	Newydd	Shared Housing	Barry	4 (1 Void)
SPGSUP 016	Elan Close	Innovate Trust	OHT	Shared Housing	Barry	4
SPGSUP 141	Cornwall Rd	CMG	VOGC	Shared Housing	Barry	1
SPGSUP 100	Morningside Walk	Cartrefi Cymru	Newydd	Shared Housing	Barry	2 (1 Void)
SPGSUP 101	Burlington St	CMG	UWHA	Shared Housing	Barry	3 (1 Void)
SPGSUP 102	Woodland Place	Innovate Trust	Newydd	Shared Housing	Barry	4
SPGSUP 103	Caradoc Ave	CMG	UWHA	Shared Housing	Barry	4
SPGSUP	Kingsland Cres	CMG	UWHA	Shared Housing	Barry	3

104						
SPGSUP 109	Quarry Cottage	Innovate Trust	Newydd	Shared Housing	Cowbridge	3
SPGSUP 110	Carys Close	Innovate Trust	VOGC	Shared Housing	Penarth	3
SPGSUP 111	Bethany	Cartrefi Cymru	Hafod HA	Shared Housing	Barry	3
SPGSUP 122	Arcot Street	Innovate Trust	UWHA	Shared Housing	Penarth	2
SPGSUP 123	Griffin Close	Innovate Trust	UWHA	Shared Housing	Barry	3
SPGPIP 136&166	Coldbrook Road	Innovate Trust	First Choice	Shared Housing	Barry	6
SPGFS144	Colcot Road	Cartrefi Cymru	VOGC	Floating Support	Barry	2
SPGSUP146	North Walk	Innovate Trust	VOGC	Shared Housing	Barry	2
SPGSUP166	Aneurin Road	Innovate Trust	First Choice	Shared Housing	Barry	1
SPGSUP167	Caerphilly Close	Cartrefi Cymru	VOGC	Shared Housing	Dinas Powys	1
SPGSUP169	Oxford Street	Innovate Trust	Private Owner	Shared Housing	Barry	2

SPGFS171	High Street	Innovate Trust	Private Landlord	Floating Support	Barry	1
SPGSUP172	Bassett Court	Innovate Trust	UWHA	Supported Housing	Barry	5
SPGSUP140	The Old Post Office	Innovate Trust	Hafod HA	Shared Housing	Llandow	4
SPGSUP173	Colcot Road	Innovate	Hafod HA	Shared Housing	Barry	4 (2 Void)
SPGSUP174	Jewel Street	Innovate Trust	Hafod HA	Shared Housing	Barry	3 (1 Void)
SPGSUP175	Rectory Drive	Cartrefi Cymru	Hafod HA	Shared Housing	St Athan	3
SPGFS145	Glebeland Place	Innovate Trust	VOGC	Floating Support	St Athan	2
SPGSUP	Wimbourne Crescent	Innovate Trust		Supported Housing	Sully	1
						91

72 Units funded by Supporting People and Community Care jointly and 19 funded by Supporting People alone.

Generic Supported Housing Projects

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SOGSUP018	Adult Placement Service	Various	Various	Shared Housing	VOG	30 (6 Void)
Total						30

All Units funded jointly by Supporting People and Community Care

INAM'S ANALYSED 566- 38 CLIENTS WITH LEARNING DIFFICULTIES AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of Learning Difficulties:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
24	30	33	35	30	31

LEAD NEED: LEARNING DIFFICULTIES - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	5	Young & Vulnerable	11
Mental health Issues	16	Criminal Justice	2
Alcohol Issues	2	Homeless or potentially homeless	9
Drug Issues	2	Chronic Illness	8
Refugees	0	Vulnerable Single Parent	5
Physical Mobility	12	Older Person	8
Total			98

Additional Data

There are currently 22 people on the Council's waiting list for a floating support service with Learning Disabilities as their lead need.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18+. These are the projected client numbers for people with a learning Disability in the Vale of Glamorgan (including Downs Syndrome):

<u>Year</u>	
2015	2,418
2016	2,427
2017	2,436
2018	2,445
2019	2,454
2020	2,462

People with Mental Health Problems

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No. of Beds
SPRGFS 108	TESS	Various	Various	Floating Support	VOG	91
SPRGFS	CMHT	Solas	Various	Floating Support	VOG	12
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	9

SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	9
SPRGSUP106	Holmes St	Hafod Care	Hafod Care	Supported Housing	Barry	5
SPRGFS 112 & 154	Newydd Floating Support	Gofal	Newydd	Floating Support	VOG	8
SPRGSUP114	Windsor Rd	Hafod Care	Hafod Care	Supported Housing	Penarth	6
SPRGFS 116	Vale Floating Support	Hafod Care	Hafod HA	Floating Support	VOG	10
Total						150

INAM'S ANALYSED 566 - 123 CLIENTS WITH MENTAL HEALTH AS LEAD ISSUE

	Lead Issue – Mental Health
Female	75
Male	48
Total	123

110 people were identified the previous year (an increase of 11%)

These INAM's also showed the following numbers of clients who had support needs in respect of Mental Health issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
24	34	50	66	84	111

LEAD NEED: MENTAL HEALTH - Other Support Issues Identified and the Number of INAMs Received

Domestic Abuse	40	Young & Vulnerable	20
Learning Difficulties	45	Criminal Justice	23
Alcohol Issues	32	Homeless or potentially homeless	61
Drug Issues	31	Chronic Illness	48
Refugees	1	Vulnerable Single Parent	31
Physical Mobility	44	Older Person	17
Total			393

Additional Data

There are currently 55 people on the Council's waiting list for a floating support service.

Between April 2014 and 2015 the housing development Manager employed by the Cardiff and Vale University Health Board received 29 referrals from Vale of Glamorgan residents. If housing related support was required these were referred to the Supporting People Team.

Gofal Cymru also operates a housing advice service, which also includes visiting and supporting clients on the wards. This service is not funded by Supporting People but between July 2014 and August 2015, 126 clients were supported from the Vale of Glamorgan.

In March 2015 a new floating support service was set up by Supporting People in conjunction with the community Mental Health Team. This service has 12 units capacity and referrals are made directly from the Community Mental Health Team.

Daffodil projected Vale 25,874 people with mental health issue and 1,826 with Dementia in the Vale of Glamorgan 2015. Based on these figures and the StatsWales population projections the estimates for the number of people with mental health issues are:

Vale of Glamorgan	2015	2016	2017	2018	2019	2020
Mental Health	25,874	25,930	25,986	26,042	26,042	26,157
Dementia	1,826	1,879	1,932	1,986	2,039	2,094

People with Drug/Alcohol Dependency

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support	VOG	9D 5A
SPRGFS115	Newlands Project	Hafod Care	Various	Floating Support	Barry	8
SPRGFS131	Ffynnon Project	Gwalia	RSL's	Floating Support	VOG	5
SPRGSUP 166	Croes ffin	The Wallich	Newydd HA	Supported Housing	Barry	15
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	2A 1D
					Total	45

INAM'S ANALYSED 566 – 13 CLIENTS DRUG USE & 7 CLIENTS ALCOHOL ISSUES = LEAD ISSUES

	Lead Issue - Drugs	Lead Issue - Alcohol
Female	6	3
Male	7	4
Total	13	7

These INAM's also showed the following numbers of clients who had support needs in respect of alcohol dependency:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
21	8	12	21	22	10

LEAD NEED: ALCOHOL ISSUES - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	2	Young & Vulnerable	2
Learning Difficulties	1	Criminal Justice	3
Mental health Issues	5	Homeless or potentially homeless	2
Drug Issues	1	Chronic Illness	5
Refugees	0	Vulnerable Single Parent	0
Physical Mobility	3	Older Person	1
Total			25

These INAM's also showed the following numbers of clients who had support needs in respect of Drug dependency:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
23	14	23	12	27	16

LEAD NEED: DRUG ISSUES - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	4	Young & Vulnerable	3
Learning Difficulties	4	Criminal Justice	7
Mental health Issues	12	Homeless or potentially homeless	9
Alcohol Issues	5	Chronic Illness	1
Refugees	0	Vulnerable Single Parent	3
Physical Mobility	2	Older Person	1
Total			51

Additional Data

There are currently 2 people with drug issues on the Council's waiting list for a floating support service.
There are currently 2 people with an alcohol issue on the Council's waiting list for a floating support service.

The Wallich have advised that the Croes Ffin project receives a large number of referrals for clients who cannot assist due to them still having a drug or alcohol problem. The Croes Ffin project can only accept referrals for people have stopped using drink/drugs; as a result a number of people are going unassisted.

Between September 1st 2014 – July 15th 2015 Newlands received 17 referrals from Social Services for individuals with substance misuse issues linked to housing. 8 individuals with drugs issues, 7 individuals with alcohol issues and 2 individuals with both drug and alcohol issues. Issues identified as threatening current tenancy – anti-social behaviour under the influence, criminal activity linked to property, bad relationships with neighbours and landlord, neglect of property, health and safety, damage to property, recurrent custodial sentences, non-payment of rent and bills, breach of tenancy contract. All had lost past tenancies and the majority had accessed hostel accommodation. Some clients are not accessing Housing Options at all and remain 'homeless' due to low expectations of ever being housed or feel that having lost a past tenancy, they will not be rehoused. Many clients feel that as family members are letting them stay, then they will not be re-housed.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 16 and over:

Numbers predicted to binge drink

2015	26,764
2016	26,726
2017	26,688
2018	26,650
2019	26,612
2010	26,570

Numbers who Misuse of Drugs (aged 16 to 59 – numbers unavailable for those aged 60+)

2015	10,386
2016	10,294
2017	10,202
2018	10,110

2019	10,018
2020	9,925

People with Physical Disability who require Support

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support	VOG	32
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	6
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	3
SPGSUP139	College Fields Close	Innovate Trust	Hafod HA	Shared Housing	Barry	3
Total						44

INAM'S ANALYSED 566 – 42 CLIENTS WITH PHYSICAL DISABILITY WHO REQUIRE SUPPORT AS LEAD ISSUE

	Lead Issue – Physical Disability
Female	23
Male	19
Total	42

These INAM's also showed the following numbers of clients who had support needs in respect of Physical Mobility issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
11	26	34	33	39	54

LEAD NEED: PHYSICAL MOBILITY ISSUES - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	6	Young & Vulnerable	1
Learning Difficulties	11	Criminal Justice	4
Mental health Issues	20	Homeless or potentially homeless	5
Alcohol Issues	5	Chronic Illness	34
Drug Issues	4	Vulnerable Single Parent	3
Refugees	0	Older Person	26
Total			119

Additional Data

There are currently 16 people on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18 and over and includes the predicted numbers for those people with a hearing impairment, visual impairment and mobility issues:

2015 21,954
 2016 22,477
 2017 23,000
 2018 23,523
 2019 24,046
 2020 24,570

Young & Vulnerable People who require Support

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS 108	TESS	Various	Various	Floating Support	VOG	16
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	0
SPRGSTH118	Ty John Rowley	Llamau	UWHA	Shared Temp Housing	Barry	6
SPRGFS 119	Tom Holmes Project	Llamau	Newydd	Floating Support	VOG	10
SPRGPIP 152	SAFE HOUSE	Llamau	VOGC	Supported Housing	Barry	6
SPRG	Ty Newydd	Llamau	United Welsh	Supported Housing	Barry	6
Total						44

INAM'S ANALYSED 566 – 31 CLIENTS WITH YOUNG & VULNERABLE AS LEAD ISSUE

	Lead Issue – Young & Vulnerable
Female	17
Male	14
Total	31

These INAM's also showed the following numbers of clients who had support needs in respect of being Young & Vulnerable:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
11	15	16	39	31	56

LEAD NEED: YOUNG AND VULNERABLE - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	9	Physical Mobility	2
Learning Difficulties	12	Criminal Justice	7
Mental health Issues	18	Homeless or potentially homeless	24
Alcohol Issues	2	Chronic Illness	3
Drug Issues	12	Vulnerable Single Parent	9
Refugees	0	Total	98

Additional Data

There are currently 6 people on the Council's waiting list for a floating support service.

The following are projections for 16 to 24 year olds in the Vale of Glamorgan from Stats Wales

(not all would be classed as vulnerable and require housing related support to enable them to live independently)

2015 9,980
 2016 9,768
 2017 9,556
 2018 9,344
 2019 9,132
 2020 8,920

Ex-offenders

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support	VOG	3
SPRGFS14	Independence Scheme	Reach	Various	Floating Support	VOG	1
SPRGSUP132	Ty Muse	Gwalia	Newydd	Supported Housing	Barry	4
SPRGSUP133	Bawden House	Gwalia	Gwalia	Supported Housing	Barry	6
SPRGFS134	Bawden House	Gwalia	Gwalia	Floating Support	VOG	5
Total						19

INAM'S ANALYSED 566 – 5 CLIENTS WITH CRIMINAL JUSTICE AS LEAD ISSUE

These INAM's also showed the following numbers of clients who had support needs in respect of having Criminal Justice issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
17	13	15	16	27	15

LEAD NEED: EX-OFFENDERS - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	0	Physical Mobility	0
Learning Difficulties	0	Young & Vulnerable	2
Mental health Issues	2	Homeless or potentially homeless	2

Alcohol Issues	3	Chronic Illness	0
Drug Issues	2	Vulnerable Single Parent	2
Refugees	0	Older Person	0
Total			13

Additional Data

There are currently 0 people on the Council's waiting list for a floating support service; however we prioritise referrals from Probation so people with lead issues of Criminal Justice Issues would only be on our waiting list for a short period of time.

Figures from the Wales Probation Service show that between 1st June 2014 and 31st May 2015 a total of 318 of Probation orders put in place. Which breaks down to 276 community orders and 38 licence orders. 33% of the total had accommodation needs, 29% Education, Training & Employment needs and 51% had Financial Management & Income needs.

Homeless People & Potentially Homeless People who require Support

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS	Vale Floating Support	Hafod Care	Various	Floating Support	VOG	11
SPRGFS108	TESS	Various	Various	Floating Support	VOG	54
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	5
Total						70

INAM'S ANALYSED 566 – 200 CLIENTS WITH HOMELESS & POTENTIALLY HOMELESS AS LEAD ISSUE

	Lead Issue – Homeless & Potentially Homeless
Female	117
Male	83
Total	200

These INAM's also showed the following numbers of clients who had support needs in respect of being Homeless or potentially homeless:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
7	10	20	22	106	156

LEAD NEED: HOMELESS - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	62	Physical Mobility	50
Learning Difficulties	54	Young & Vulnerable	90
Mental health Issues	126	Criminal Justice	47
Alcohol Issues	36	Chronic Illness	42
Drug Issues	50	Vulnerable Single Parent	51
Refugees	2	Older Person	12
Total			622

Additional Data

There are currently 33 people on the Council's waiting list for a floating support service. StatsWales indicates that 295 households were accepted as homeless in the Vale of Glamorgan in the year 2014-2015 and increase over the 260 households accepted 2013-2014.

People with Chronic Illness including AIDS, AIDS related conditions who are HIV positive

Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support	VOG	18
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	3
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	3
Total						24

INAM'S ANALYSED 566 - 33 CLIENTS WITH CHRONIC ILLNESS INCLUDING AIDS, AIDS RELATED CONDITIONS WHO ARE HIV POSITIVE AS LEAD ISSUE

	Lead Issue – Chronic Illness (including AIDS)
Female	20
Male	13
Total	33

These INAM's also showed the following numbers of clients who had support needs in respect of having a Chronic Illness including AIDS, AIDS related conditions who are HIV positive:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
16	12	20	26	40	72

LEAD NEED: CHRONIC ILLNESS - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	5	Physical Mobility	25
Learning Difficulties	12	Young & Vulnerable	5
Mental health Issues	21	Criminal Justice	4
Alcohol Issues	3	Homeless or potentially homeless	15
Drug Issues	3	Vulnerable Single Parent	7
Refugees	0	Older Person	12
Total			112

Additional Information

There are currently 13 people on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for Vale of Glamorgan

Daffodil provides population projections for chronic illness under the categories: Limiting Long term illness; Bronchitis/emphysema; Cancer; Diabetes; Heart Condition and Stroke. The following are the projection figures for all of these added together (those with

multiple conditions will be counted twice as there is no way to identify them).

People with a Chronic Illness (including HIV, Aids)

2015	38,736
2016	39,339
2017	39,942
2018	40,545
2019	41,148
2020	41,751

The prevalence for HIV and Aids is at 2.1 per 1,000 men and 1.0 per 1,000 women as of 2012 (nat.org.uk). Given the population projections from Daffodil this would suggest the following projections, for those aged 18 and over.

Number of people with HIV/AIDS

2015	103 Male	53 Female	(156 Total)
2020	105 Male	54 Female	(159 Total)

Vulnerable Older People

There are also the following sheltered accommodation units within the Authority for people over the age of 60 (55 in some complexes). These units include a community alarm service.

Supply Map			
Sheltered Housing Scheme (Inc. Community Alarm)	Landlord	Location	Number
Phillipa Freeth Court	Newydd HA	Barry	46
Arthur Davies Ct	Newydd HA	Barry	30
Ty Cerrig	Newydd HA	Barry	12
Copperfield Ct	Newydd HA	Barry	14
Crawshay Court	VOGC	Llantwit Major	38
Ellis Fisher Ct	Newydd HA	Barry	35
Fairoaks	VOGC	Dinas Powys	98
Gwenog Ct	VOGC	Barry	86
Gwyn James Ct	Newydd HA	Barry	25
Hanover Ct	Wales & West	Barry	55
Hanover Ct	Wales & West	Dinas Powys	25
Longmeadow Ct	VOGC	Cowbridge	24
Oak Court	Wales & West	Penarth	42
Redlands House	VOGC	Penarth	89
St Donat's Court	Wales & West	Llantwit Major	6
Total			625

Vulnerable Older People

Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support	VOG	13
SPRGFS174	Indep Scheme	Reach	Various	Floating Support	VOG	5
SPRGFS180	Golau Caredig	Hafod Care	Various	Floating Support	VOG	42
Total						60

INAM'S ANALYSED 566 – 27 CLIENTS IDENTIFIED AS VULNERABLE OLDER PEOPLE

	Lead Issue – Vulnerable Older People
Female	16
Male	11
Total	27

These INAM's also showed the following numbers of clients who had support needs in respect of being a vulnerable older person:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
3	5	15	21	33	32

LEAD NEED: VULNERABLE OLDER PERSON - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	0	Physical Mobility	21
Learning Difficulties	6	Criminal Justice	0
Mental health Issues	11	Homeless or potentially homeless	0
Alcohol Issues	2	Chronic Illness	6
Drug Issues	0	Vulnerable Single Parent	16
Refugees	0		

Additional Information

There are currently 2 people on the Council's waiting list for a floating support service.

Wales and West Housing Association provided the following needs data on their residents:

Age Bands	Number of Residents	Percentage
Under 16	95	11%
16-24	70	8%
25-44	110	13%
45-64	162	19%
65-74	123	15%
75-84	95	11%
85+	41	5%
Unknown	147	17%
Total	843	

Age Band	Disabled	Not Disabled	Unknown	Total
Under 16	1	27	67	95
16-24	1	38	31	70
25-44	9	54	47	110
45-64	41	66	55	162
65-74	46	51	26	123
75-84	33	47	15	95
85+	11	23	7	41
Unknown	0	5	142	147
Total	142	311	390	843

Disabled	Number of Residents	Percentage
Yes	142	17%
No	311	37%

Unknown	390	46%
Grand Total	843	

Vulnerable Indicator	Number of Residents	Number who class themselves as disabled	Percentages of all residents in Vale of Glamorgan
Hearing Impairment	16	13	2%
Sight/Visual Impairment	11	11	1%
Mobility Impairment	64	59	8%
Mental Ill Health	15	13	2%
Long Term Ill Health	46	41	5%
Wheelchair User	12	12	1%
Learning Disability	6	5	1%

In addition to the sheltered projects there are also 828 elderly designated properties serviced by a Lifeline Service and many of these clients have physical disability and/or chronic illness.

The population projections show the following increases expected in the 55+ population over the next 4 years.

2015 42,770
2016 43,588
2017 44,406
2018 45,224
2019 46,042
2020 46,860

As well as the population projections for those over the age of 55, Daffodil provides the projections for those 65 and over with dementia.

2015 1,791
2016 1,844
2017 1,897
2018 1,950
2019 2,003
2020 2,058

It is also predicted that the number of people aged 65+ in the Vale is due to increase by around 41% in the 15 year period 2010 to 2025 from 23,120 to 32,630. This is due to an increasing life expectancy and continuing net in-migration of people aged 65+ into the Vale of Glamorgan over the period.

Daffodil also provides population projections for people over 65 who will require assistance with all domestic tasks, all self-care and the number expected to be admitted to hospital due to a fall. (Those appearing in more than one category will be counted twice as there is no way to identify them).

2015	19,835
2016	20,360
2017	20,885
2018	21,410
2019	21,935
2020	22,461

These issues have wide ranging implications for the Housing provision in the Authority and highlight the need to provide an adequate supply of special forms of housing to meet the varied needs of older people to ensure that they can remain independent for as long as possible in a safe and stable environment.

Vulnerable Single Parents

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SPRGFS108	TESS	Various	Various	Floating Support	VOG	19
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	1
SPRGSUP124 - 128	Church Ave (Vul Families)	Hafod Care	Newydd	Supported Housing	VOG	5
SPRGFS107	Vale FS (Vul Families)	Hafod Care	Newydd	Floating Support	VOG	1
Total						26

INAM'S ANALYSED 566 – 20 CLIENTS WITH VULNERABLE SINGLE PARENT AS LEAD ISSUE.

	Lead Issue – Vulnerable Single Parent
Female	15
Male	5
Total	20

These INAM's also showed the following numbers of clients who had support needs in respect of being a Vulnerable Single Parent:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
3	14	6	38	14	56

LEAD NEED: VULNERABLE SINGLE PARENTS - Other Support Issues Identified and the Number of INAMs Received			
Domestic Abuse	4	Physical Mobility	2
Learning Difficulties	3	Young & Vulnerable	9
Mental Health	9	Criminal Justice	2
Alcohol issues	2	Homeless or potentially homeless	8
Drug Issues	1	Chronic Illness	1
Refugees	0	Total	41

Additional Information

There are currently 4 people on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for Vale of Glamorgan

The 2011 Census counted 4,031 single parent family households with dependent children living in the Vale of Glamorgan. The total number of households was 53,505 (ONS).

Daffodil provides the following projections for the number of households if the percentage of single parent families with

dependent children households remains at the same percentage 7.53% the projected estimates are below:

Projected Number of Single Parents

2015	4,129
2016	4,140
2017	4,151
2018	4,162
2019	4,173
2020	4,184

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