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**VALE OF GLAMORGAN AND CARDIFF**

**REGIONAL COLLABORATIVE COMMITTEE**

**Minutes 12th June 2018**

**Present:**

Cllr Lynda Thorne – Cardiff (Chair) Mark Davies – PAG

Yvonne Connolly – Cymorth Rep (vice chair) Phil Richardson – CHC Rep

Jane Thomas- CCC Helen Jones – Cymorth Rep

Kate Hollinshead – RDC (minutes) Rossana Taylor – CCC

Pam Toms – VGC Charlotte Waite – ACES Hub (workshop only)

Janice Bell – CHC Rep Ian Jones – VGC (workshop only)

Louise Bassett – PAG

**Apologies:**

Sarah Wills – Cymorth Rep

Vicky Harris CRC

Rachel Jones – Health

Mike Ingram – VGC

Cllr Andrew Parker - VGC

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| **Agenda item** | **Action** |
| 1. **Welcome, introduction, apologies and declaration of interest**   LT welcomed everyone to the meeting.  Apologies were received. |  |
| 1. **Minutes of meeting, 9th January 2018 and Matters Arising**   The minutes were agreed as a true record.  All actions had been completed or were ongoing matters. |  |
| 1. **RDC report to the RCC**   Paper circulated with agenda. The main points were:   1. The RCC has a new short term provider rep – Helen Jones – Chief Exec of Atal y Fro 2. The RCC has a new health rep - Rachel Jones - Assistant Director of Integrated Health and Social Care (She has sent her apologies for today’s meeting but will attend the September RCC) 3. The Public Accounts Committee (PAC) Report on SP was published on 18th May. The link is embedded in page 3 of the RDC report. 4. WG have said that the use of SP must be optimised in the Homelessness Strategy 5. WG are considering 5 options for the SAR money – the options are to either put it into the RSG, the EIPS grant, merge it with the SP grant, ringfence it and have it distributed by LAs or ringfence it and have WG distribute the fund. 6. WG want to ensure that gypsies and travellers have access to support. LAs will receive information requests from WG re support available for this group. WG are seeing this as an opportunity for regional working. 7. The WG inquiry into rough sleeping was published on 20th April. The link for this is on page 3 of the RDC report. |  |
| 1. **Vale LA update**   KH – KH has taken over the role of SP coordinator for the Vale.  The advert for the RDC role is currently out externally. The closing date is 19/06/18.  The Gateway consultation is nearly complete and the Gateway will go live on 1st September 2018. As part of the Gateway a new SP referral form is being introduced from 1st July with the current form no longer being accepted after 1st September.  Atal y Fro were awarded the dispersed housing contract that the Vale piloted last year. This is a 6 bed dispersed project that supports males, transgender people, people with older male children and women that can’t live in traditional refuge settings.  Taff were awarded the Poverty Alignment Group (PAG) contract, working with the other poverty action groups (Flying Start and Families First in the main), to deliver housing related support (HRS) to their clients.  The Domestic Abuse Assessment Referral Coordinator (DAARC) pilot will be going live on 18th June. The scheme is aimed at dealing with domestic abuse (DA) police referrals that don’t make the threshold for MARAC. An additional funding commitment of £10,000 has been awarded to the pilot due to a delay in the start date and additional costs for training etc. The scheme will signpost referrals to the most appropriate agency to support them and oversee the cases to monitor engagement, outcomes etc.  A cabinet report is being drafted for July’s cabinet, requesting that we keep the alarms in house. A new cost is being negotiated and the service will be significantly less than what is currently paid.  The SP team has recently received certification from internal audit for the 2017 outcomes. The current outcomes period closes at the end of June and the SP team will process and analyse the data in July. A new SNAP survey is being prepared for the next period which starts on 1st July. |  |
| 1. **Cardiff LA update**   LB – Generic Floating Support Services - A session has been arranged with providers to provide training on the system and discuss improvements, and ensure staff are aware of latest reporting requirements, including tangible outcomes for service users. These will continue to be monitored. Training has also been undertaken by the providers on identifying those at risk of homelessness and whether homelessness has been prevented in order to ensure standardisation of outcomes reported.  Gender Specific Services – The new gender specific service has commenced delivery – Regular meetings with the new service provider, led by Cardiff Women’s Aid, are taking place to implement and monitor the new service requirements.  A workshop was held in April 2018 with approximately 50 interested partners across South Wales to discuss initial analysis of the needs of male victims, collected from a range of statutory and third sector agencies across Cardiff, Vale and Bridgend. A task and finish group has been established to consider findings of the needs assessment and workshop, to develop an outline service specification for a regional service, hopefully commencing in 2019.  Young Persons Services – Further consultation with providers is due to take place on 19th June which will help establish the way Cardiff will take this forward. Feedback will be provided to the RCC on the outcome of this. The contract notice to commence the tender process will be issued by the end of September with the aim to have new contracts in place by April 2019. Capital funding has been secured to deliver a City Centre Youth Hub (one stop shop) and work is ongoing to determine the services to be delivered from the Hub.  **Accommodation and Support Three Phase Commissioning Plan**   |  |  |  | | --- | --- | --- | | **Phase 1** | | | | **Generic Floating Support Services** | **Gender Specific/VAWDASV Services (women)** | **Gender Specific Services (men)** | | Newly commissioned contracts commenced April 2017 | Newly commissioned contract commenced April 2018 | Currently under review on a regional basis – possible start date April 2019 | | **Older Person’s Floating Support Service** | | | | No longer commissioning an Older Person’s specific floating support service | | | | **Phase 2** | | | | **Accommodation and Support Services for Young People** | **Accommodation and Support Services for Families** | **Mental Health and Substance Misuse Services** | | Anticipated that newly commissioned contracts will commence in April 2019 | TBC | TBC | | **Phase 3** | | | | Homeless Hostels | | | | TBC | | | |  |
| 1. **RCC Chairs Meeting**   KH – I attended the RCC Chairs meeting. This was mainly to discuss the paperwork the RCC needs. The new paperwork required is attached at appendix a.  KH asked the RCC whether they found regional spend plans useful. The consensus was that members of the RCC would prefer to have sight of the individual LA spend plans as these are more informative. |  |
| 1. **Flexible funding model**   MD – PT and I attended an event in Swansea. There was a presentation from Carmarthen. They’re in a very similar position to the Vale in terms of the work that they’ve done. Newport also gave a presentation. There were a few pointers to share from that. The Vale have drafted a paper for CMT so that the directors are in the loop.  LB – WG are looking to get some overarching outcomes in place for September. I will email the sheet I have to MD  MD – the Vale are revisiting and analysing data.  PT – it looks like WG are going forward with the agenda.  JB – PAC review is recommending that SP is pulled out.  HJ – SPNAB talked about pulling the Supported Accommodation Review (SAR) money, SP, Rent Smart Wales and the Homelessness Prevention Grant together. WG are now willing to discuss this. Housing Associations (HA) can’t build supported housing because of the lack of certainty as it effects their ability to get a mortgage. There is a huge push for this “3rd way” of working. If SP is ringfenced within the FF pot then this will effect the other grants within the scope of FF.  YC – should we respond as an RCC?  KH – it could be difficult for the LAs to be involved as there have been previous issues around SP lead officers voicing their opinions on this subject if they differ from the official LA perspective.  LT will check what discussions are taking place.  JT – the leader may attend the meetings re FF.  LT – is it politicians or WLGA making the decisions?  PR – how does it fit in with the Future Generations Act?  LT – Should we make representations?  JT – It’s difficult for LA officers.  YC – if we can’t respond formally, can the chair take another route?  LT will find out who’s involved in the discussions.  PR – can we respond with a caveat about the LA officers?  JB – we can respond through the RPF.  YC and HJ advised that Katie Dalton (Cymorth) has information on the 3rd way which they will send to LT. | LB to email FF outcomes sheet to MD  Provider reps to raise responding to WG re FF through the RPF.  YC/HJ to send information on 3rd way to LT. |
| 1. **Annual Review**   KH advised that she had received very few responses to the annual review questionnaire and as the review is due in to WG at the end of the month, more responses were needed.  KH will send the questionnaire out again. If people have already completed there is no need to complete again. Equally, any new members who have just become involved with the RCC don’t need to comment as it is a reflection of the last financial year (1st April 2017 to 31st March 2018) | KH to resend annual review questionnaire |
| 1. **Vision and direction of RCC**   LT and YC asked the RCC whether it is time to review the direction of the RCC to make it more accountable. The first steps will be to work out what the RCC’s priorities should be going forward so that we know what we are accounting on.  JB – The RPF would like to know what the RCC is achieving.  MD – WG set up the RCC. With the introduction of Flexible Funding, where does that put things?  LT – It doesn’t have to be exactly as WG set it up. It needs to be useful for the people it supports. What can we do to bring value for them?  MD – It goes back to the guidance. Have we done what it was set up to do?  HJ – probably not. The 2 LAs aren’t a natural fir.  JB – value for money on contracts?  LT – I want to make it more real and focus on the needs of the service users.  PR – is it worth waiting for the SAR paper?  LT – we can influence it if we do it now.  JT – Regional commissioning is difficult because they are very different authorities with different needs. We should also look at how we measure outcomes (not the outcomes set by WG).  PT – We need to ensure that we have a firm plan for hearing the service user voice.  HJ – that’s the key, rather than finances.  YC – should we set up a task and finish group?  KH asked for volunteers. The task and finish group will be made up of YC, JB, PR, KH and RT. | RDC to arrange t&f group |
| 1. **AOB**   No other business raised |  |
| 1. **ACES Workshop**   Charlotte Waite from the ACES Hub attended the RCC to host a workshop on ACES and how we can commission services to mitigate the impact of ACES.  This is a brief synopsis of the workshop:  WG used the Homelessness Prevention Grant to train 12000 people on working in a trauma informed way. Providers have been very positive about being able to work in a psychologically informed way but need commissioners on board. The main barriers raised to this way of working were staff attitude; risk; time and resources.  Health and police need to catch up with housing.  It has been agreed that more training will be rolled out but there needs to be more than just funding for training. E.g. money is needed for building refurbishments etc. as the environment is vital to this way of working.  Some of the current practices in housing retraumatise people with ACES. We therefore need to understand why we are working in a particular way and also recognise that staff need to feel safe and supported in order to work this way. There also needs to be a shift in thinking from “what’s wrong with you?” to “what’s happened to you?”  There needs to a change in systems as well as operational ways of working.  The ACES Hub is looking at legislation/policies.  Cardiff have done some research on ACES. They have considered how well their services meet people’s needs. As a result all young persons’ services in Cardiff now have to report on evictions. A multi agency meeting will determine who’s responsibility the young person is. Some people will have to be evicted but we need to learn from these evictions.  JT – We’re working on an advocacy model for single people who are sleeping rough. We’re trying to break the cycle of homelessness. There is a revolving door but we need more accountability from health etc. if we want to break the cycle. It’s a balancing act to keep other residents and staff safe.  MD – the TAF model needs to become routine. We need senior people in health etc. to make the changes. It could be seen as a regional opportunity.  CW –The peer mentor model has been a significant help with outcomes.  JT – It’s expensive because the support worker also had to be present. Mental Health services are also a stumbling block.  YV – The Housing First Steering Group have had buy in through the Bridge Programme. There is an appetite to help.  MD – Where does steering group feed back to? This is where we need to get the buy in from health as this is where we look at the allocation of funding etc.  YC – Creative Solutions panel (regional). Cardiff is likely to become a pilot for working in a PIE way (housing only).  CW – things need to be commissioned differently, e.g. through reflective practice. | **KH to get copy of Cardiff’s gateway eviction poilicy** |

**Date of Next Meeting**

**Tuesday 4th September 2018**