



Supporting People Planning Group (SPPG) Meeting
Wednesday 21st April 2010

MINUTES

Attendance

Pam Toms - Strategy and Supporting People Manager VOGC
Georgia Blackmore – Supporting People Contract Office, VOGC
Lisa Doe – Housing and Homelessness Advice Manager, VOGC
Delyth Thomas – Hafod Care
Paul Thomas – Llamau
Cath Gallivan – Llamau
Amy Forsyth – PPO Co-ordinator, VOGC
Bruce Diggins – The Wallich
Samantha Rosser – The Wallich, Croes Ffin
Lee Powell – The Wallich, Croes Ffin
Hannah Sinnott – Occupational Therapist
Sean Maidment – Substance Misuse Co-ordinator, VOGC
Corinna Southall – Hafod Care
Mark Davies – Children & Young People Partnership, VOGC

Apologies

Mike Ingram – Operational Manager, VOGC
Julie Jones – Gofal Cymru
Vicky Miller – United Welsh Housing Association
Mark Doherty – Community Addiction Unit
Bob Fussell – Principal Youth Officer, VOGC
Vic Thomas – Leaving Care Team, VOGC
Sharon Topazio – Communities First, VOGC
Neil Burrige – Progress to Work
Paul Baker – Gwalia Care & Support
Sarah O'Keefe – Wales and West Housing Association
Paula Barnett – Youth Offending Team

Introduction

PT explained how Supporting People has an annual planning process to determine the local future service priorities for housing related support. The results are published in the Supporting People Operational Plan that must be

submitted to WAG by 30th September each year. This involves collecting relevant information on current services and needs of clients. The Planning Group Core Members will then assess and measure the gaps in provision in order to prioritise new projects for future development.

Therefore, PT requested that any evidence or data showing unmet need and services required must be provided by 18th June 2010 to Pam Toms ptoms@valeofglamorgan.gov.uk for it to be submitted as part of the SPOP process.

Individual Needs Assessment Monitoring (INAM)

PT explained to the group that the INAM captures information on clients needs, including age, if disabled etc. This information is also broken down into Wards.

PT commented that there are huge gaps in the needs data as much of the Statutory Sector and some Voluntary Sector Services are not providing relevant information to show specific issues and where Services are needed from their own data collection processes or completing individual needs assessment forms.

Cath Gallivan asked that once a service user had been referred to a project, should another INAM form be completed. PT stated yes, INAM's should be completed with all service users by the support providers at the commencement of support and also when support needs change as any new INAM's for a client will override that clients previous INAM on the database, so that it shows the up to date support needs for the Vale of Glamorgan.

People With Drug /Alcohol Dependency

PT provided handouts showing the current supply and needs information. This information has been collected over a seven year period.

Since Last year (2009) there has been 332 INAM's completed and 12 has said their lead is drug dependency and 5 has said their lead issue is alcohol dependency. There are currently 34 bed spaces. The current total shows a lead issue of 51 for drug dependency and 68 for alcohol dependency, totalling 119.

PT enquired with the group if other information is collected within organisations.

- Samantha Rosser of The Wallich Croes Ffin project advised that she will try to provide analysis of other needs where clients are unable to access the service as their needs are too high. SR will also provide details of clients who relapse. SR also mentioned the need for a Wet House in the Vale of Glamorgan and hoped to provide information in relation to this.
- Delyth Thomas explained the role of the Newlands Independent Living Advisor (Yvette Tyndall) and that there are only 8 units of support available. DT will provide information on unmet need with regards to the Newlands project.

- Cath Gallivan from Llamau explained that she would provide information on clients of Ty John Rowley and TESS in regards to relapse.
- Hannah Sinnott OT within Cardiff and the Vale explained that she is new to the post and that she is the only OT that covers Cardiff and the Vale. HS stated that she is finding difficulty with discharging from hospital which then contributes to relapse. HS to gather information to forward to the SP team on the numbers and types of services required to meet these needs.
- Sean Maidment Substance Misuse Co-ordinator, explained that he is also new to the post but will make it a target of the Substance Misuse Subgroups to collate any information available and forward to the SP team.

Action:

Samantha Rosser (Croes Ffin) to provide data from project.

Delyth Thomas (Hafod) to provide data from project.

Cath Gallivan to provide data from Ty John Rowley and TESS.

Hannah Sinnott to gather any information to forward to the SP team.

Young single people who require support

- PT advised that there are currently 300 clients with young and vulnerable as their lead issue. In total there are 39 units; Llamau's Safehouse provides 5 bed spaces plus 1 emergency room (total 6). Ty John Rowley provides 6 bed spaces. TESS and Llamau's Tom Holmes Project provide 27 floating support units.
- PT explained that Homelessness shows as the lead issue for over 2,000 clients. However, many clients will also have other issues but these will only be included in the low/moderate/high need as most people who require accommodation will put homelessness as their lead issue.
- Cath Gallivan (Llamau) commented that there is a gap in services whereby Service Users who are currently supported, apply for accommodation via the HOMES4U scheme and if re-housed with the RSL's are unable to continue to be supported after a 4/6 week period. These tenancies often fail as there is no ongoing support available. PT reiterated the need for the Needs Assessment forms to be completed and/or organisations to ensure they provide data showing where there are gaps in services but also advised support can be extended for these clients on request until they can be signposted elsewhere.
- Cath Gallivan explained that she will provide information from Ty John Rowley in regards to appropriate move on and lack of it, and how this causes problems with bed blocking and also inappropriate referrals to the project and the types of services needed to resolve this.
- Mark Davies, Children & Young People Partnership, explained that they are currently undertaking an audit of need which should be completed by early June. The information collated from this audit will then be taken to all stakeholders via an event. Mark Davies will inform

the SP team when this is due to be held and forward the draft needs information collated by the deadline of 18th June.

Action:

Cath Gallivan to provide information from the Ty John Rowley Project to the SP team.

Mark Davies to inform the SP team once the audit of needs has been completed and provide the draft information.

Single Homeless People who require support

PT advised that the INAM database is unable to distinguish between young single people and others. The current total shows 2172 people with Homeless & Potentially Homeless as their lead issue. TESS provides 21 units.

Lisa Doe explained the information that the Homeless Department currently collects and that they complete INAM's with every client. LD explained that the department mainly struggles with single under-25 year olds and finds very little provision for them. LD went on to explain that a leasing scheme had been created with 8 units for single people and two units for families. LD stated she would provide evidence to the SP team with regards to the unmet support needs of single under-25 year olds.

Action:

Lisa Doe to provide information to the SP team on the gaps in services for under 25 year olds..

Ex- Offenders

- PT advised that there are currently 51 clients showing Criminal Justice as the lead issue. There are 13 bed spaces provided by Tai Trothwy and 2 units provided by TESS floating support, making a total of 15 units.
- PT commented that since the last INAM analysis a year ago only 7 people said their lead issue is criminal justice.
- Cath Gallivan explained how Llamau also work with young offenders via the Youth Offending Team and will provide information on re-offenders and the unmet support needs identified.
- Amy Forsyth PPO Co-ordinator advised that she would consult with Matt Davies (Safer Vale analyst) for figures on PPO's in housing support need.

Action:

Cath Gallivan to provide information on re-offenders.

Amy Forsyth to consult with Matt Davies re PPO in housing support need.

Pam Toms recapped on what information/data was to be provided and if any members of the group are unsure of the requirements to contact PT. PT also suggested that those at the meeting pass on/request information from others working in the field but who were not present at the meeting.

AOB

Corinna Southall, Hafod Care, explained that she can provide information on clients housed with Hafod Care who are in need of support but are not receiving it. CS also stated that she can provide information on clients who are refused housing offers due to no support being available as the tenancy would not be sustainable.

Action:

Corinna Southall to provide information in regards to support needs to the SP team.

PT explained that additional money had been made available to the Supporting People team and it has been decided by the Core Planning Group members that this money will fund a generic floating support service of 18 units. PT explained how this will go out to tender in the next few months and that the units will be available across all tenures.

PT also informed the group that the Housing Strategy Officer within the Vale of Glamorgan Council is currently working on the tender process to set up a preferred provider list and that the Tenant Support Scheme is due to be retendered at the end of March 2011.

DEADLINE FOR INFORMATION AND DATA TO SUPPORTING PEOPLE TEAM BY 18th JUNE 2010.