

Jez Goddard
Senior Negotiator
CanDo Lettings







Experience

Set up at the end of 2006

First full year 2007/2008

Financial support from Council and WAG

Now independent and operating commercially



Achievements to date

200+ properties

250+ people housed

80% from hostels







Package for landlords

Competitive charging

Rent Direct to CanDo

Fees and commission deducted from rent

Speedy process-dedicated payment team.

Rent collection, arrears recovery, court action, notify if problem

Dealing with Anti-Social Behaviour

Quarterly inspections



Package for landlords

Void specification

Void works

Gas and Electric safety certificates

EPCs

Anything!

Developing the package to remain competitive







Services for tenants

Quick – no waiting

Benefit friendly, no rent in advance, no admin fee & we sort out the bond

Money advice, Set up LHA claim

Resettlement support if needed

Floating support if needed

Repairs

Moves



Access

Open to all – first come first served Credit checks and references Bonds and rent in advance







Rents

All are eligible for full Housing benefit
We receive benefit direct to Cando/Cadwyn
Higher Local housing allowance capped at
January 2011 rates for minimum of 2 years with
the Vale of Glamorgan.





Innovation and Efficiency



Sustainability

For tenants

- Resettlement support from hostel
- Low arrears
- Low tenancy turnover
- Low claim rate against bond certificates
- Step back to hostel if needed
- Support if needed

For landlords

• 95% stay with us



Any Questions?

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