

# Changes to your recycling collections

- Penarth, Dinas Powys, Llandough, Sully and surrounding areas

From  
Monday  
17 April  
2023



VALE of GLAMORGAN



Bro Morgannwg yn ailgylchu  
Vale of Glamorgan recycles

For office use only: 02/23

# What's changing?

## From Monday 17 April 2023:

- you'll need to sort your recyclable items into separate containers. We've given to you:
  - a new **grey caddy** for your **glass bottles and jars**,
  - a new **orange bag** for your **cardboard**, and
  - a new **white bag** for your **paper**.
- please use your existing **blue bag** for your **mixed metals, plastics, and food and drink cartons (such as Tetra Pak)**. If you don't currently have a blue bag, you may collect one from your local library, or you may contact us.
- we're introducing a free new recycling collection for your batteries. We've given to you a new **small white bag** for your **household batteries**.
- we're introducing a free new recycling collection for your small electrical items. If you need to get rid of any **small electrical items, place them loosely on top of one of your recycling bags or caddies**. Do not put them in any type of container, including any single-use plastic bags.



# What's not changing?

- Your collection day will not change.
- We'll continue to **collect your recycling every week**, alongside your **food waste**.
- We'll continue to **collect your garden waste every two weeks**, between March and November.
- We'll continue to **collect your black bags for items that can't be recycled every two weeks**. You may put out up to two black bags every two weeks.



From 1 July 2023, we'll be making changes to your garden waste and black bag collections. We'll write to you separately about these changes.

# Why are you making these changes?

- ✓ By collecting your recycling in separate containers, it improves the quality of the recycling we collect from you. This means more of it will remain within the UK to be recycled, which is better for the environment.
- ✓ By introducing new collections for your batteries and small electrical items, it'll make it even easier for you to recycle even more of your waste from home.
- ✓ It's in line with the advised approach for all recycling and non-recyclable waste collections across Wales set by Welsh Government, which will help us meet its target of recycling 70% of all our waste by 2025.
- ✓ Most of these changes have already been rolled out elsewhere in the Vale of Glamorgan, and we've seen an increase in both the amount and quality of recycling collected in those areas.

# How should I present my recycling and non-recyclable waste?

1. Put the correct items in the correct containers. (See pages 4 to 13 for 'what goes where?')
2. Tie your food waste caddy liners and black bags securely.
3. Close the flaps and lids on your bags and caddies.
4. Use only the Council-provided bags, caddies and food waste liners for your recycling. Do not use any other type of container, including any single-use plastic bags.
5. Place your containers at your collection point before 7am on your collection day.
6. Collect your bags and caddies from your collection point once we've emptied them.

## Need a reminder?

To sign up to receive weekly email reminders for your collection days, visit our website.



# What goes where?

## Food waste



Green caddy



### ✓ Yes please

- ✓ Used teabags and coffee grounds
- ✓ Eggshells
- ✓ Fruit and vegetable peelings
- ✓ Raw and cooked meat and fish, including bones and shells
- ✓ Plate scrapings
- ✓ Leftovers that can't be safely stored to eat later
- ✓ Food that's no longer safe to eat
- ✓ Animal food

### Please remember:

- when you're about to run out of food waste liners for your kitchen caddy, just tie one around your outdoor caddy handle on your collection day, and our crews will place a new roll of bags alongside it. You can also collect caddy liners from your local library

### ✗ No thank you

- ✗ Packaging of any kind
- ✗ Liquids such as milk \*
- ✗ Liquid oils or fats \*\*
- ✗ Any material that's not food waste

\* You may pour small amounts of liquid food or drinks down the sink, ideally alongside a small amount of water to ensure the waste runs away easily, without causing blockages.

\*\* Please take these items to your local Household Waste Recycling Centre in a suitable container.

If you need to get rid of any fats that are solid or only part-liquid, please put these in your black bags.



# What goes where?

## Glass bottles and jars



Grey caddy



### Yes please

- ✓ Glass bottles, such as those used for beer, wine and soft drinks
- ✓ Glass jars, such as those used for baby food and sauces
- ✓ Non-food and drink glass bottles and jars, such as those used for perfume, aftershave and face creams

### Please remember to:

- empty and rinse glass items
- remove any metal or plastic caps or lids and put these in your blue bag for mixed metals and plastics



### No thank you

- ✗ Ceramics or china\*
- ✗ Drinking glasses\*
- ✗ Flat glass, such as windowpanes\*
- ✗ Mirrors\*
- ✗ Light bulbs\*
- ✗ Glass cookware, such as Pyrex\*
- ✗ Microwave plates\*
- ✗ Vases\*
- ✗ Nail varnish bottles\*
- ✗ Broken glass\*

\* Please wrap these items safely in an old newspaper or kitchen roll, or double-bag them, to ensure crews aren't harmed when collecting them, then put them in your black bags, or take them to your local Household Waste Recycling Centre.

We collect your **recycling** from your home **every week**.  
To check your collection dates, visit our website.

# What goes where?

## Mixed metals and plastics



**Blue bag**



- **Metal cans and tins, aerosols and foil**
- **Plastic bottles, pots, tubs and trays**
- **Food and drink cartons, such as Tetra Pak**

### ✓ Yes please

#### Metals

- ✓ Drinks cans, such as those used for beer and soft drinks
- ✓ Food tins, such as those used for beans and soup
- ✓ Metal chocolate and biscuit tins, and their lids
- ✓ Empty aerosols
- ✓ Clean foil sheets and trays

#### Cartons

- ✓ Food and drink cartons, such as Tetra Pak, used for fruit juice, milk and soup

### ✗ No thank you

#### Metals

- ✗ Crisp packets \*
- ✗ Foil sweet wrappers \*
- ✗ Food and drink laminated foil pouches, such as those used for coffee, juice, rice, baby food or pet food \*
- ✗ E-cigarettes and vape pens and their batteries \*\*

\* If you need to get rid of these items, see page 13.

\*\* Please take these items to your local Household Waste Recycling Centre.

### Please remember to:

- remove any pumps from toiletry bottles and put these in your black bags
- remove any plastic film or absorbent pads and put these in your black bags
- empty and rinse metal and plastic items
- safely squash metal and plastic items to make them smaller, if possible
- ensure aerosols are empty
- ensure foil is clean

# What goes where?



## Mixed metals and plastics continued...

### ✓ Yes please

#### Plastics

- ✓ Plastic skincare and toiletry bottles, such as those used for hand wash, body wash, shower gel, shampoo, conditioner and bubble bath
- ✓ Plastic cleaning product bottles, such as those used for bleach, washing-up liquid, laundry detergent and fabric conditioner, and tubs that hold laundry washing capsules and tablets
- ✓ Plastic drinks bottles, such as those used for soft drinks, milk and water
- ✓ Plastic pots, such as cream and yoghurt pots
- ✓ Plastic tubs, such as butter, margarine, chocolate, sweet and ice cream tubs
- ✓ Plastic trays, such as cake, muffin and meat trays
- ✓ Plastic punnets, such as fruit and vegetable punnets
- ✓ Plastic takeaway trays and lids
- ✓ Plastic bottles from your garage, greenhouse or shed, such as non-toxic liquid plant food bottles

### ✗ No thank you

#### Plastics

- ✗ Plastic bags and wrapping (see page 13)
- ✗ Black or brown plastic items \*\*\*
- ✗ Netting used to package fruit and vegetables \*\*\*
- ✗ Cat and dog dry food bags \*\*\*
- ✗ Garden compost and topsoil bags \*\*\*
- ✗ Blister packs, that is the plastic packaging used for tablets and capsules \*\*\*
- ✗ Toothbrushes and toothpaste tubes \*\*\*
- ✗ Plastic razors \*\*\*
- ✗ Hard plastics, such as garden chairs, children's toys, kitchen bins, washing-up bowls, plant pots and Tupperware containers \*\*\*\*
- ✗ Lighters \*\*\*\*\*
- ✗ Gas canisters \*\*\*\*\*

\*\*\* Please put these items in your black bags.

\*\*\*\*\* Please take these items to your local Household Waste Recycling Centre.

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# What goes where?

## Cardboard



Orange bag



### ✓ Yes please

- ✓ Cardboard boxes, such as those used for cereals, cakes, dishwasher tablets, shoes, tissues, toiletries, and toothpaste
- ✓ Toilet roll tubes
- ✓ Egg cartons
- ✓ Card sleeves used to package foods, including ready-meals and multipacks
- ✓ Greeting cards that don't have badges, bows, foil, glitter or ribbons
- ✓ Cardboard backing from packs of batteries and toothbrushes
- ✓ Online delivery boxes and cardboard envelopes
- ✓ Brown and grey paper

### ✗ No thank you

- ✗ Food, oil, grease or paint contaminated cardboard, such as pizza boxes \*
- ✗ Greeting cards that have badges, bows, foil, glitter or ribbons that can't be removed \*
- ✗ Wrapping paper \*
- ✗ Polystyrene \*
- ✗ Food and drink cartons, such as Tetra Pak, used for fruit juice, milk and soup \*\*

\* Please put these items in your black bags.

\*\* Please put these items in your blue bag for mixed metals and plastics.

### Please remember to:

- flatten and cut cardboard into small pieces to ensure it fits in your bag
- keep cardboard dry

# What goes where?

## Paper



White bag



### Yes please

- ✓ Letters
- ✓ Envelopes, with and without windows
- ✓ Magazines
- ✓ Newspapers
- ✓ Brochures and catalogues
- ✓ Printer paper
- ✓ Small quantities of shredded paper, such as receipts and household bills

### Please remember to:

- keep paper dry



### No thank you

- ✗ Kitchen roll, paper towels, and tissues \*
- ✗ Scratch cards \*
- ✗ Sticky papers such as Post-it notes, sticky labels and paper tape \*
- ✗ Wallpaper \*
- ✗ Wrapping paper \*
- ✗ Food, oil, grease or paint-contaminated paper \*
- ✗ Wet paper of any kind \*
- ✗ Brown or grey paper \*\*

\* Please put these items in your black bags.

\*\* Please put these items in your orange bag for cardboard.

We collect your **recycling** from your home **every week**.  
To check your collection dates, visit our website.

# What goes where?

## Batteries



### Small white bag

### ✓ Yes please

- ✓ Household batteries, such as AAA, AA, B, C, D, DD and 9V batteries

### ✗ No thank you

- ✗ Lithium-ion 'button' batteries, such as those used in calculators, hearing aids and watches \*
- ✗ E-cigarettes and vape pens and their batteries \*
- ✗ Chargeable batteries from laptops, mobile phones, power tools and vacuum cleaners \*
- ✗ Car batteries \*
- ✗ Battery chargers \*

\* Please take these items to your local Household Waste Recycling Centre.

## Small electrical items



Place any small electrical items loosely on top of one of your recycling containers.



Do not put them in any type of container, including any single-use plastic bags.

### ✓ Yes please

- ✓ Kettles
- ✓ Hairdryers
- ✓ Toasters
- ✓ Power tools
- ✓ Radios
- ✓ Irons

### ✗ No thank you

- ✗ Electric clothes airers \*
- ✗ Televisions \*
- ✗ Vacuum cleaners \*
- ✗ Microwaves \*
- ✗ Fridges/freezers \*

\* Please take these items to your local Household Waste Recycling Centre.

We collect your **recycling** from your home **every week**.  
To check your collection dates, visit our website.

# What goes where?

## Garden waste



Green bag



### Yes please

- ✓ Grass, leaves and most weeds
- ✓ Plants and flowers
- ✓ Shrub cuttings and hedge clippings
- ✓ Pet bedding used by non-meat-eating animals, such as hay, straw or wood shavings

### Please remember:

- we collect garden waste between March and November
- to 'ring and request' a collection between December and February, if you need one



From 1 July 2023, we'll be making changes to your garden waste collections. We'll write to you separately about these changes.



### No thank you

- ✗ Soil, stones or logs \*\*
- ✗ Invasive weeds such as Japanese knotweed \*\*\*
- ✗ Any garden furniture, whether plastic or wooden \*\*
- ✗ Animal or human faeces \*
- ✗ Pet bedding used by meat-eating animals \*

\* Please put these items in your black bags.

\*\* Please take these items to your local Household Waste Recycling Centre.

\*\*\* Please arrange for a specialist contractor to collect this and dispose of it safely.

We collect your **garden waste** from your home **every two weeks**.  
To check your collection dates, visit our website.

# What goes where?

## Non-recyclable waste



Black bags



### Yes please

- ✓ Black or brown plastic bottles, pots, tubs and trays
- ✓ Nappies
- ✓ Wet wipes
- ✓ Polystyrene
- ✓ All remaining household waste that can't be recycled \*

\* If you need to get rid of any **plastic bags and wrapping**, see page 13 to find out how you can recycle these at out of home recycling points at locations such as supermarkets.



### No thank you

- ✗ Any items that can be recycled from home using your Council-provided containers, or those that can be recycled at your local Household Waste Recycling Centre

### Please remember to:

- to put out up to two black bags every two weeks
- not to put out additional waste alongside your two black bags. This is known as 'side waste'. We do not collect 'side waste' and you may have to pay a fine



From 1 July 2023, we'll be making changes to your black bag collections. We'll write to you separately about these changes.

We collect your **non-recyclable waste** from your home **every two weeks**.  
To check your collection dates, visit our website.

# What goes where?

## What should I do with plastic bags and wrapping?

If you need to get rid of any **plastic bags or wrapping**, some of these items are accepted at **out of home recycling points** at locations such as supermarkets.

Visit [walesrecycles.org.uk](http://walesrecycles.org.uk) to find your nearest facility.

The types of items accepted may vary between different locations, therefore please follow the guidance provided by the organisation managing the recycling point.

If you're unable to take these items to one of these facilities and you need to dispose of these at home, please put them in your **black bags for non-recyclable waste**.



Carrier bags and  
Bags for Life



Ready-packed  
fruit, salad and  
vegetable bags



Thin plastic  
bags for loose  
fruit, salad and  
vegetable items



Film, such as cling  
film, ready meal  
lids or yoghurt  
pot lids



Freezer bags



Frozen food bags



Pasta and  
rice bags



Bread bags



Magazine and  
newspaper  
wrapping



Multipack wrapping  
and rings from bottle  
and can multipacks



Cereal box liners



Wrapping from  
toilet and kitchen  
roll packs



Dry cleaning bags  
and bags covering  
new clothing



Parcel bags and  
bubble wrap



Packaging and  
sticky tape



Crisp packets and  
biscuit wrappers



Food and drink laminated  
foil pouches, such as those  
used for coffee, juice, rice,  
baby food or pet food

**Do not put plastic bags and wrapping in your blue bag for mixed metals and plastics.**

# Frequently asked questions

## What happens to my recycling once you collect it?

To find out what happens to your recycling once we collect it, and where it goes, visit [www.myrecyclingwales.org.uk](http://www.myrecyclingwales.org.uk)

To find out what your recycling becomes, visit [www.walesrecycles.org.uk](http://www.walesrecycles.org.uk)

## What may I do with my old recycling containers?

You may continue to use your existing blue bag to recycle extra:

- metal cans, tins, aerosols and foil,
- plastic bottles, pots, tubs and trays, and
- food and drink cartons (such as Tetra Pak).

You may also continue to use your existing green box to recycle any extra glass bottles and jars.

## Can I get extra recycling containers?

Yes. If you would like extra containers, you may collect these from local outlets, such as your local library, or you may contact us.



## I currently receive an 'assisted collection'. Will this continue?

Yes. If you currently receive an 'assisted collection', we will continue to provide this service for you. You don't need to register again for this service.

## I'm unable to put my recycling and non-recyclable waste out for you to collect. Can you please help me with this?

If you're temporarily or permanently unable to put your recycling and non-recyclable waste out for us to collect due to you having limited mobility, and there is no one else to help you, you may contact us to apply for an 'assisted collection' and we will assess your situation.

An 'assisted collection' is when our crews collect your recycling and non-recyclable waste from an agreed collection point that's convenient and easy for you to access.

# Frequently asked questions

## I only produce a small amount of recycling. Must I use all the new containers?

If you produce only a small amount of recycling, you may benefit from switching your new containers for a single 'quad bag'. This is a single re-useable bag with four sections:

- one for your glass bottles and jars,
- one for your mixed metals, plastics, and food and drink cartons (such as Tetra Pak),
- one for your cardboard, and
- one for your paper.

Please contact us to discuss your needs.

If we deliver this new 'quad bag' to your home, we'll collect your existing blue bag, and your new grey caddy, orange bag and white bag.

## What else can I recycle at home?

To find out what other household waste you can and can't recycle at home, use our handy A to Z guide. It allows you to search for an item and we'll tell you how to recycle or dispose of it correctly.

To access our 'Recycling A to Z', visit our website.

## What else can I recycle in the Vale of Glamorgan?

You may recycle a wide range of materials at your local Household Waste Recycling Centre. Visit our website for more information.

## I need help sorting and recycling my waste. Can you please help me?

We have a team of Recycling Officers that can:

- give you advice and guidance about all our recycling and non-recyclable waste services,
- support you to maximise your recycling and minimise your non-recyclable waste, and
- consider whether you might need an 'allowance' to put out an extra black bag of non-recyclable waste, if you're sorting your waste correctly and recycling all you can.

To arrange for one of our Recycling Officers to visit you in your home, please contact us.

# What should I do with bulky waste?

## Looking to clear out your unwanted large household items?

If you have large household items and appliances you no longer want, you may book a **bulky household waste collection**.

### We're able to collect the following items:

- Beds and sofas
- Mattresses
- Tables and chairs
- Wardrobes
- Cookers and dishwashers
- Fridge freezers, washing machines and tumble dryers
- Carpet and carpet underlay



To find out how much this service costs or to book a collection, visit [www.valeofglamorgan.gov.uk](http://www.valeofglamorgan.gov.uk) and search for 'bulky'.

Your **recycling** is **making a BIG difference** in the Vale of Glamorgan.

Thank you for continuing to do the right thing and for doing your bit for the environment, by sorting your waste and recycling what you can.

 [www.valeofglamorgan.gov.uk/recycling](http://www.valeofglamorgan.gov.uk/recycling)

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 Vale of Glamorgan Council

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