



Annual Report April 2019 - March 2020

Index Officer

The Index is the Vale of Glamorgan's voluntary register for children and young people with disabilities or additional needs.

It's good to have the right information and know what support is available.

The Vale of Glamorgan want you to have a full, happy, healthy life.

We want you to connect to services, take part in activities and have fun – that's what The Index is for.

The Index lets you know about the services, activities and events happening in your area.



Vale Facts and Figures 2019 - 2020

Total of 786 on The Index in the Vale by 31 March 2020



32% 67%

21% have a Social Worker

24% have a Statement

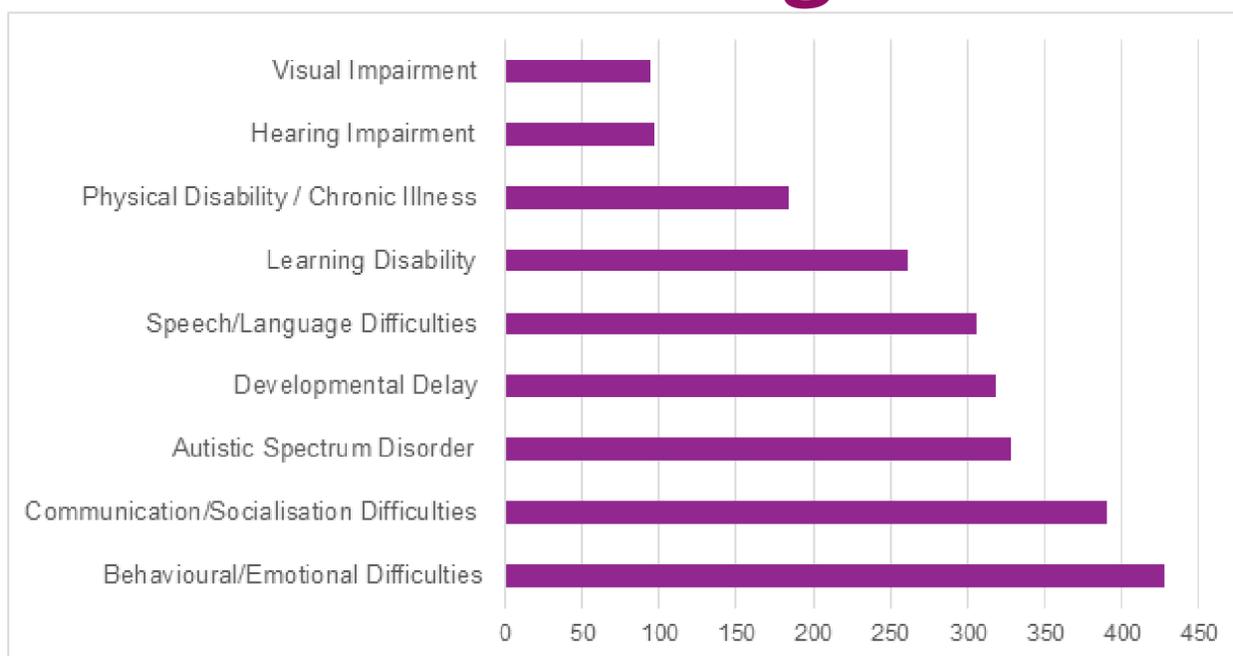
31% claim DLA / PIP

10% wheelchair users

37% receive medication

42% are on the Autism Spectrum

All reasons for registration



7% are using PECs

3% are using Makaton

190+ ALN specific enquiries

2 families receiving the newsletter in Welsh

5% are from an ethnic minority

New! **126 registrations April 2019 - March 2020**

39% of those new registrations have ASD

34% of those new registrations have behavioural/emotional difficulties

25% of new registrations were referred from FIS

40% of new registrations were referred from a health visitor



Key Achievements

April 2019 March 2020



126 **New!**
registrations



Those turning 18 asked if they would like to be added to 'transition list'



Regular attendance at Llandough Children's Centre ADHD clinics



Worked with social services professionals to promote day opportunities to families



Index Coffee Mornings held in Primary Schools



Almost 200 enquiries to The Index for additional needs information



After school information session held with parents and key partners



Survey sent asking about Index newsletter



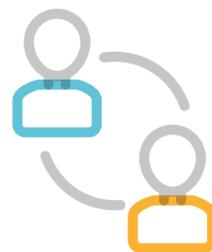
Regional 'Family Friendly' leaflet produced



Referral process established for families applying for Childcare Offer



Transition working group set up for 14-19 year olds. 'Planning for my Future' section now included in newsletter



Improved referral processes for key social services teams

Feedback

April 2019 - March 2020

100%



said **The Index**
had helped them

'I wish I'd known about index a lot earlier when my son was originally diagnosed. I think the NHS needs to promote you more at the diagnosis stage.'

'All I can say is they are **AMAZING** and I would recommend them every time. A good support for all.'

The Index has helped me find groups and activities where I can relate to other parents. It has helped me find support groups near my local area. Thanks for the thought you put into the magazine and all the support for me and my son'

'Your help and support is so very much appreciated and I don't think you know just how much - so thought I would tell you. Thank You **Very Much**'
From a professional

'I work for flying start, Everyone has been helpful and gives lots of advice, not just for me but for all the families I work with. Even parents I work with find the team very helpful and come away feeling good about their interaction. So thank you for your support'



Priorities April 2020 - March 2021



1

Engage with parents and professionals to determine purpose and format of Index



2

Simplify Index registration form and data captured



3

Improve information on transition by working with schools, transition workers and young people



4

Set up closed group on Facebook for Index families as an additional communication tool



5

Review production of Index Newsletter in line with survey and feedback.



6

Work with FIS to deliver effective communication programme incorporating new ways of working to reflect current climate



If you know of any groups, projects or services for those with additional needs that you think the rest of the Vale should hear about, then please let us know and we can promote them to families and professionals.

If you are supporting someone who would benefit from being included on The Index, then you can access a paper copy or online version of our registration form on our website.

Our webpages also have links to online versions of all of the quarterly newsletters that have been produced, and you can sign up to The Index eNews to receive regular updates.

We are always looking for new ways to reach out to families and professionals, so if you think it would be useful for us to talk to those that you work with, then get in touch. We can arrange to come along with information on our services and other relevant services.



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asanaeth Gwybodaeth i Deuluoedd y Fro
Vale Family Information Service

The Index is funded by Welsh Government's Families First initiative, and administered by the local Family Information Service in the Vale of Glamorgan.

