Who can I talk to?

Where Can I get Help?

Who will Listen to me?

Amanda Green
Vale of Glamorgan Complaints Officer
01446 704800 (24 hour answerphone)
Freephone 0800 389 8892

Child Line
0800 11 11

This leaflet was designed by Claire, Carl, Kevin, Leigh & Pauline with help from SWCRAN and the Children's Complaints Officer

Complaint?

Pass It On

Need Help?

Listen to me

Contact the Complaints Officer
R U?:
★ Looked after by The Vale of Glamorgan Children’s Services?
★ Under 25 years old?

YES?......Read On......

Do U need 2:
★ Talk 2 someone about your rights?
★ Speak 2 someone about something that’s bothering U?
★ B heard?
★ Get something off your chest?
★ Make a complaint / comment / compliment?

If this sounds like U then...........

Call Amanda Green, the Complaints Officer on:
01446 704800 (24 hour answerphone)
FREEPHONE 0800 389 8892
OR
0777 563 4194 - Text messages.

OR
e-mail agreen@valeofglamorgan.gov.uk

FAX:
01446 704848

WRITE 2:
The Complaints Officer
The Vale of Glamorgan Social Services
Dock Offices
Barry
CF63 4RT