

The Vale of Glamorgan Council

# ANNUAL DELIVERY PLAN 2023-2024

Easy Read









# What is the Annual Delivery Plan?

The Annual Delivery Plan (ADP) is a plan that the Council creates each year to guide its work over the next 12 months. The ADP is part of the Corporate Plan 2020-2025, and there is a new ADP each year of the Corporate Plan. The Corporate Plan is a plan that the Council writes every five years to plan its work to deliver the best possible services to people who live in the Vale of Glamorgan.

This Annual Delivery Plan 2023-24 has four main goals, called Well-being Objectives, that the Council will focus its work on. The plan also has three Critical Challenges, these are the three most important challenges for the Vale of Glamorgan at the moment.









# What are the Well-being Objectives?

The Well-being Objectives are four goals the Council is aiming to achieve. Our work for the next 12 months will focus on achieving these objectives.

## **Objective One: To work with and for our communities**

The Council will listen to what communities need and provide opportunities for them to get involved in shaping our work.

## **Objective Two: To support learning, employment, and sustainable economic growth**

The Council will help to create jobs and support learning for those in the Vale, while also thinking about the environment.

## **Objective Three: To support people at home and in their community**

The Council will make sure care and support is available for people who need it.

## **Objective Four: To respect, enhance and enjoy our environment**

The Council will protect our environment and encourage everyone to do the same, so that we can all enjoy it.





# What are the Critical Challenges?

As well as the four Well-being Objectives or goals, the Council also has three challenges that it thinks are most important at the moment. The Council will focus its work around responding to these challenges, in order to achieve the Well-being objectives.

## Cost of Living Crisis

The Council will provide support to help with the rising cost of living, such as rising energy and food prices.



## Project Zero

Project Zero is the Council's plan to tackle Climate Change and protect our natural environment.



## Organisational Resilience

The Council will make sure it can continue to provide services even though costs are rising, and that people want to work for the Council.







## How are we going to deliver our Well-being Objectives?

### Objective One:

#### To work with and for our communities

##### In 2023-24 we will:

1. Improve how we communicate with residents through our website and the customer contact centre.
2. Make sure we are using our buildings in the best ways to support the community.
3. Look at how to continue our services in response to rising costs and pressures.
4. Ensure that we get the best value for money when buying goods and services.
5. Focus on our staff well-being.
6. Work with voluntary and community organisations to deliver projects.
7. Work with the private sector and learn from them.
8. Improve how we talk to and listen to people who live in the Vale and use our services.
9. Support young people to tell the Council what they think.
10. Talk to the community and organisations about climate change and nature.



11. Deliver the Strategic Equality Plan and achieve Age Friendly status by making the Vale a caring and supportive place to live.
12. Increase the use of the Welsh Language.
13. Support members of the armed forces, veterans, family members and widows or widowers.
14. Support elected members to be effective in their roles.







## How are we going to deliver our Well-being Objectives?

### Objective Two:

**To support learning, employment, and sustainable economic growth**

#### **In 2023-24 we will:**

1. Ensure schools are supported to get the best outcomes for all learners.
2. Support the mental health and well-being of young people in schools.
3. Help our schools to support those with additional learning needs.
4. Support schools to increase attendance.
5. Invest in our school buildings and new schools.
6. Look at the support we offer schools such as IT, HR, cleaning, building and waste services.
7. Work with organisations to create jobs and develop skills such as offering Council apprenticeships, training, and employment.
8. Work with the Cardiff Capital Region, Welsh Government, and UK Government to improve transport, planning and the standard of living.
9. Use external funding to improve communities.
10. Support local businesses, tourism, social enterprises, communities and protect the environment.





## How are we going to deliver our Well-being Objectives?

### Objective Three:

#### To support people at home and in their community

##### In 2023-24 we will:

1. Support people through the cost-of-living crisis.
2. Provide advice and support to residents on issues such as housing, debt, fuel poverty, energy costs, benefits, employment, and training.
3. Protect vulnerable people from illegal money lending and protect consumers.
4. Help to resettle vulnerable households into the Vale and provide the support they need.
5. Work in partnership to improve people's health.
6. Work in partnership to promote opportunities for leisure, sports, and cultural activities.
7. Continue to improve what you can do in and with our libraries.
8. Strengthen partnership work with Cardiff and Vale University Health Board to improve social care.
9. Support people to live in their own homes for longer.
10. Work in partnership to increase support available for older people.





11. Work with children and their families to improve well-being.
12. Protect children and adults at risk of neglect, abuse, and exploitation.
13. Make communities safer by supporting the most vulnerable and protecting people against all forms of violence.
14. Work with partners to improve young people's outcomes.
15. Increase Council house building with 138 new Council homes across the Vale.
16. Increase the supply of good quality, affordable housing.
17. Enable older people to live as independently as possible.
18. Work with partners to reduce homelessness.







## How are we going to deliver our Well-being Objectives?

### Objective Four:

To respect, enhance and enjoy our environment

**In 2023-24 we will:**

1. Work on Project Zero, our Climate Change Challenge Plan.
2. Respond to the nature emergency.
3. Work with communities to create community energy schemes.
4. Improve school buildings to make them low/zero carbon.
5. Build new and improve existing Council homes to be near zero carbon and more energy efficient.
6. Encourage and support active travel (walking and cycling).
7. Make it easier to use public transport and travel throughout the Vale.
8. Add more electric vehicle charging points.
9. Improve the road surfaces and apply the 20-mph default speed limit.
10. Support more environmentally friendly transport options for Council staff including e-bikes and electric vehicles.
11. Progress the Council's Local Development Plan.
12. Invest in education, more environmentally friendly transport, community facilities, buildings, arts, and culture.





13. Make sure local facilities are fit for the future by working with community organisations.
14. Improve waste management including new recycling arrangements for Penarth and encouraging reuse of items.
15. Work with community groups to reduce litter.
16. Work with communities at risk from flooding to develop local solutions.
17. Make sure that air quality is better.





Each service in the council will also produce a plan saying what they will be doing in 2023-24. We will check how well we are doing in delivering our plans with regular reports about what we have done and where we need to do more.









## For more information...

You can keep up to date with news and events at:-

 [www.valeofglamorgan.gov.uk](http://www.valeofglamorgan.gov.uk)



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