



# Community Safety

## Team Plan 2015/16

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Service Plan: Housing and Building Services  
Date signed off: 31/07/2015  
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# Contents

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Team Overview.....	3
Our Contribution to Service Plan priorities 2014/15 .....	4
Our Team Plan 2015/16.....	5

## Team Overview – Community Safety

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**The Community Safety** team undertakes a number of key roles for the Council. The team provides a multi-agency response to reducing crime and disorder and fear of crime, focussing on prevention and providing advice and support to agencies and communities.

### **The Team's broad functions are:**

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- Raising awareness of domestic abuse, substance abuse, and anti-social behaviour (ASB)
- Community engagement and crime prevention within the community
- Promote community safety by helping to reduce the opportunity for crime and thereby the fear of it
- Setting the direction for the Safer Vale Partnership through strategic planning and assessments
- Managing the partnership's social media and community messaging presence
- Co-ordinate services with agencies from both the voluntary and statutory sector to implement a unified co-ordinated response for domestic and sexual abuse
- Collates, cleanses and analyses data from all partners and agencies of Safer Vale
- Liaises with agencies from the statutory and voluntary sector to ensure best practice regarding issues relating to substance misuse
- Prevent and reduce incidents of ASB and take enforcement action where appropriate
- Develop and coordinate the implementation of the Vale of Glamorgan's Prolific and Persistent Offender Strategy
- Support for all victims and witnesses of anti-social behaviour and hate crime within the Vale of Glamorgan
- Implement and monitor the National Cohesion Delivery Plan

## Our Contribution to Service Plan priorities 2014/15

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Our contribution to the Service Plan priorities last year:

- We continued to work with partners to tackle anti-social behaviour through targeted interventions and promoting community safety. Initiatives undertaken include, visits to various communities within the Vale by the TREV vehicle to engage residents on community safety issues such as the clean-up operation that was held in the alley way behind Holton Road where partners including YOS, Police, Fire Service, Anti-Social Behaviour Unit, Probation, local business and youth services removed waste and graffiti from the alleyway behind Holton road. The Community Safety service moved to the Housing Service during the year.[CP/CPS6]
- Working with our partners, we engaged with communities across the Vale on a number of community safety issues to tackle anti-social behaviour and promote community safety. As a result of this work neighbourhood watch schemes have been established e.g. Cowbridge. Safer Vale was praised by the Police for its partnership approach to addressing anti-social behaviour. [CPS/06]
- We worked with partners to tackle anti-social behaviour through targeted interventions and promoting community safety. A programme of intervention work has targeted youth in Penarth, Holton road in Barry and other areas of the Vale to address youth related anti-social behaviour.
- Community Safety moved to Housing and Building Services in 2014.

## Our Team Plan 2015/16

<b>Service Outcome 1:</b>		<b>Everyone has a home that they can afford that meets their needs.</b>						
<b>Objective 5:</b>		<b>To significantly reduce homelessness in the Vale.</b>						
<b>Ref.</b>	<b>During 2015-16 we plan to:</b>	<b>Success Criteria/ Outcomes we'll achieve from this action are:</b>	<b>High, Medium or Low priority</b>	<b>Officer responsible for achieving this action</b>	<b>Start date</b>	<b>Finish date</b>	<b>How will the work be resourced?</b>	<b>Progress</b>
HS/A121	Implement requirements of the Housing (Wales) Bill	We are able to meet the duties/requirements of the Bill.	High	Hayley Selway	April 2015	March 2016	In addition to the action above £20K necessary for feasibility study for Gypsy and Traveller provision.	
HS/A121	Ensure Gypsies and traveller community are directly engaged in any assessment of needs as outlined in the Housing Act	The Gypsy, Traveller and Roma are engaged in decisions that affect their lives	High	Steph Kendrick-Jones Co-ordinator	31/10/14	31/03/16	Existing externally funded post	

<b>Service Outcome 3:</b>		<b>All citizens in the Vale live and work in safe and secure communities.</b>						
<b>Objective 8:</b>		<b>To reduce crime and fear of crime to make the Vale a safe and secure environment for its residents, businesses and visitors.</b>						
<b>Ref.</b>	<b>During 2015-16 we plan to:</b>	<b>Success Criteria/ Outcomes we'll achieve from this action are:</b>	<b>High, Medium or Low priority</b>	<b>Officer responsible for achieving this action</b>	<b>Start date</b>	<b>Finish date</b>	<b>How will the work be resourced?</b>	<b>Progress</b>
HS/A126	Explore opportunities for accessing more sustainable funding to support the work of the Community Safety Partnership team and develop where appropriate exit strategies.	The future sustainability of CSP work is secured. Exit plans are in place and effectively mitigate the impact of any funding cuts.	High	Deborah Gibbs	April 2015	March 2016	Approximately 1FTE to lead.	
HS/A127	Deliver the key Community Safety Partnership strategies for Domestic Abuse, Substance Misuse and Community Cohesion.	We effectively reduce incidents of domestic abuse incidents and substance misuse. There is a reduction in crime and fear of crime and residents feel safe and secure in their communities.	High	Deborah Gibbs	April 2015	March 2016	Approximately 4 FTEs to lead on various strands.	
HS/A128	Implement requirements of the Anti-Social Behaviour and Crime and Policing Act	We are able to meet the duties/requirements of the Act.	High	Deborah Gibbs	April 2015	March 2016	Approximately 1FTE to lead.	

	<b>2014</b>							
(HS/A126)	To ensure all funding applications are completed.	Submitted on time with positive outcomes.  The future sustainability of the Community Safety Partnership is secured.	H	Stacey Evans	1/4/15	31/3/16	Existing externally funded post	
(HS/A127)	Plan a calendar of campaigns including domestic abuse, anti-social behaviour, and Christmas etc.	Co-ordinated approach with one campaign per month	M	Stacey Evans	1/4/15	31/3/16	Existing externally funded post	
(HS/A127)	Work with substance misuse service providers to develop educational programmes for young people. <ul style="list-style-type: none"> <li>Review providers currently delivering substance misuse services for young people.</li> <li>Hold regular information sharing meetings to review trends and gaps in service.</li> </ul>	Young people are more knowledgeable about the potential impacts of substance misuse and levels are reduced in the Vale, benefitting personal and public safety.	M	Benedicte Lepine	1/4/15	31/3/16	Existing externally funded post	
(HS/A127)	Implement the alcohol strategy to reduce the harm caused by alcohol. <ul style="list-style-type: none"> <li>Quarterly meetings are held to review</li> </ul>	Harmful alcohol consumption is reduced in the Vale and the health and wellbeing of residents is improved.	M	Benedicte Lepine	1/4/15	31/3/16	Existing externally funded post	

	<p>actions from the strategy.</p> <ul style="list-style-type: none"> <li>Regular reports are submitted to the Area Planning Board and the Safer Vale Partnership.</li> </ul>							
(HS/A127)	Map the current domestic abuse services available within the Vale	To ensure a consistent and high quality service is available on victims need in the Vale	H	Jennie Roberts	1/4/15	31/3/16	Existing externally funded post	
(HS/A127)	Develop an Integrated Care Pathway for Domestic Abuse and Sexual Violence	Ensure that practitioners are aware of the services available and how to signpost appropriately.	H	Jennie Roberts	1/4/15	31/3/16	Existing externally funded post	
(HS/A127)	<p>Work with partners to increase support and security for victims of domestic abuse and to increase the number of prevention programmes available for perpetrators.</p> <ul style="list-style-type: none"> <li>Conduct a gap analysis of services</li> <li>Monitor referrals for high risk home safety checks.</li> <li>Review current perpetrator programmes and availability.</li> </ul>	Reduced levels of domestic abuse in the Vale help to improve public safety. Victims of domestic abuse are able to access effective support systems.	H	Jennie Roberts	1/4/15	31/3/16	Existing externally funded post	
(HS/A127)	Develop new structures within the Vale of Glamorgan to	Cohesion activity is mainstreamed across the Vale of Glamorgan	High	Steph Kendrick-Jones Co-ordinator	31/10/14	31/03/16	Existing externally funded post	



	oversee community cohesion activity							
(HS/A127)	Work in partnership with the Communities First Cluster to ensure cohesion is mainstreamed into service provision	Cohesion activity is mainstreamed into Community First Action Plans and services	High	Steph Kendrick-Jones Co-ordinator	31/10/14	31/03/16	Existing externally funded post	
(HS/A128)	To implement anti-social behaviour legislation changes within the unit	New policies and procedures are implemented by March 2015	H	Gethin Robinson Amy Forsyth	1/4/15	31/3/16	Existing externally funded post	
(HS/A128)	Review the anti-social behaviour policy to ensure that it is more victim focused.	Adequate support is in place to help victims to deal with the long term effects of anti-social behaviour, improving their wellbeing.	H	Gethin Robinson	1/4/15	31/3/16	Existing externally funded post	
(HS/A128)	Work with partners to tackle anti-social behaviour through targeted interventions and promoting community safety. <ul style="list-style-type: none"> <li>• Monitor incidents of ASB</li> <li>• Target hotspot ASB areas</li> </ul>	Residents are and feel safe in their homes and when out in the Vale. The number of reported anti-social behaviour incidents is decreased.	H	Amy Forsyth	1/4/15	31/3/16	Existing externally funded post t	
(HS/A128)	Work with partners to reduce under age drinking and increase the percentage of licensed premises tested for under-age sales. <ul style="list-style-type: none"> <li>• Monitor areas</li> </ul>	Reported under age is significantly reduced. Licensed premises enforce the drinking age law.	H	Benedicte Lepine	1/4/15	31/3/16	Existing externally funded post	

	<p>where there is high alcohol related youth ASB.</p> <ul style="list-style-type: none"> <li>• Intelligence share with partners.</li> <li>• Target hotspot areas.</li> </ul>							
(HS/A128)	To monitor the quality of anti-social behaviour referrals being received.	Fewer referrals are bring sent back to agencies as they completed correctly	M	Helen Pain	1/4/15	31/3/16	Existing externally funded post	
(HS/A128)	Ensure all anti-social behaviour case files are completed	All case files are kept up to date with latest information/ updates for Anti-Social Behaviour Unit.	M	Helen Pain	1/4/15	31/3/16	Existing externally funded post	
	<p>Work with the Police and Crime Commissioner to improve multi agency working and to continue to reduce crime and anti-social behaviour.</p> <ul style="list-style-type: none"> <li>• Attend South Wales Action Group to link in with the region and the PCC to share best practice.</li> <li>• Link in with the Local Service Board to ensure crossing issues are tackled.</li> </ul>	Crime and Disorder and the fear of crime continues to fall in the Vale	H	Stacey Evans Gethin Robinson		31/3/17	Existing externally funded post	
	<ul style="list-style-type: none"> <li>• Improve communications with organisation in order to increase</li> </ul>	Members of the public will have greater awareness of the crimes within their community and	M	Stacey Evans	1/4/15	31/3/16	Existing externally funded post	

	<p>messages being sent to community</p> <ul style="list-style-type: none"> <li>• Increase the membership on the Community Messaging service</li> </ul>	relevant crime prevention advice.						
	<p>Review a 'Prevent' Strategy to minimise the risk of terrorism.</p> <ul style="list-style-type: none"> <li>• Monitor referrals to the Channel Project.</li> <li>• Training events aimed at front line services.</li> </ul>	The risk of terrorist activities in the Vale is mitigated.	H	Gethin Robinson	1/4/15	31/3/16	Existing externally funded post	
	<p>Address crime and disorder priorities through intelligence led analysis.</p> <ul style="list-style-type: none"> <li>• Produce an annual assessment of crime and disorder.</li> <li>• Share intelligence with relevant agencies in order to conduct crime prevention operations.</li> </ul>	Recorded crime in the Vale is reduced ensuring a safer environment.	M	Gethin Robinson	1/4/15	31/3/16	Existing externally funded post	
	<p>Work with our most prolific offenders to steer them away from crime, especially serious acquisitive crime.</p> <ul style="list-style-type: none"> <li>• Co-ordinate the IOM operational and steering</li> </ul>	Recorded crime in the Vale is reduced ensuring a safer environment. Effective support mechanisms enable the rehabilitation of offenders.	M	Amy Forsyth	1/4/15	31/3/16	Existing externally funded post	

	<p>groups.</p> <ul style="list-style-type: none"> <li>• Highlight gaps in services to the Safer Vale Partnership.</li> </ul>							
	<p>Monitor the anti-social behaviour process and ensure that letters are sent within 5 days of referral being received.</p>	<p>All letters are sent within timescales.</p> <p>All stage visits conducted within the same week as being identifies</p>	H	Amy Forsyth	1/4/15	31/3/16	Existing externally funded post	
	<p>Deliver the 'working together to reduce harm' strategy.</p> <ul style="list-style-type: none"> <li>• Engage with the Area Panning Board to ensure that the council are contributing effectively with the agenda.</li> <li>• Review the commissioning strategy and all plans regularly to ensure that work is on target.</li> </ul>	<p>To reduce the harm that substance misuse has on individuals, families and the community</p>	M	Benedicte Lepine	1/4/15	31/3/16	Existing externally funded post	
	<p>Targeting vulnerable excluded citizens- older people, people living in rural areas, people from Black and Minority Ethnic (BME) communities, people from more affluent communities,, people in same sex</p>	<p>Ensure that community members are aware of services and how to access them</p>	H	Jennie Roberts	1/4/15	31/3/16	Existing externally funded post	

	relationships.							
	Implement and monitor the National Cohesion Delivery Plan as set out by the Welsh Office	<p>There is a raised awareness of:</p> <ul style="list-style-type: none"> <li>• Hate crime &amp; how to report</li> <li>• Migration and new and emerging communities</li> <li>• Human trafficking and modern day slavery</li> <li>• Community tensions are monitored and managed</li> </ul>	High	Steph Kendrick-Jones Co-ordinator	31/10/14	31/03/16	Existing externally funded post	
	Taking accurate minutes and sending them out with a week of the meeting being held	We maintain an accurate record of meetings.	H	Tegan Twigg Helen Pain	1/4/15	31/3/16	Existing externally funded post	
	Point of contact for the room booking of community Room, Cadoxton House and TREV.	All room bookings/ TREV bookings are in line with process	M	Tegan Twigg	1/4/15	31/3/16	Existing externally funded post	
	To produce a Neighbourhood Watch newsletter	Greater awareness of the service provided by partners and greater awareness of crime prevention methods for Neighbourhood Watch Co-ordinators.	M	Stacey Evans Tegan Twigg	1/4/15	31/3/16	Existing externally funded post	