Vale of Glamorgan Local Service Board – Business Intelligence Group Meeting
23rd August 2013, Committee Room 2, Civic Offices

Present

Mike Jones – VoGC (Chair)
Francesca Howorth – VoGC
Seth Newman – Data Unit Wales
Rachel Connor – VCVS
Meredith Gardiner – VoGC/ Cardiff and Vale UHB
Rob Jones – VoGC
Russell Watts – VoGC
Nisha Shukla – VoGC
Denise Dyer – VoGC
Sian Griffiths – Public Health Wales
Richard Evans – VoGC
Jenny Lewington – VoGC
Sean Maidment - VoGc

Apologies

Duncan Mackenzie – Data Unit Wales
Joe Walsh – VoGC
Phil Pinches – South Wales Fire and Rescue Service
Colin Davies – VoGC
Steven Thomson – Cardiff and Vale UHB
Jenny Rogers – South Wales Police
Hugo Cosh – Public Health Wales
Laura Eddins - VoGC

Agenda Item	Action
1. Apologies Introductions were made and apologies noted.	
2. Minutes of Previous Meeting The minutes were agreed. Denise and Colin have discussed commonalities across Families First and Communities First datasets. Discussions will be ongoing. It was agreed the action points regarding the unified needs assessment would be discussed under Item 3 during the discussion of each priority outcome template. Seth briefly updated the group on new datasets added to InfoBase Vale. It was agreed Sally Pritchard from the Data Unit	**DD/CD**

attend the next meeting of the group to discuss recent developments and the uploading of datasets used to inform the refreshed needs assessment.

3. **Refresh of the Unified Needs Assessment – key findings/discussion of each priority outcome template/chapter by lead officers**

Mike explained each lead officer was asked to present the key findings regarding the data to support each priority outcome template and any outstanding issues. Mike thanked everyone for their support in keeping to the tight timescale drafting the templates/chapters.

Outcome 1 – Rob Jones
Rob explained there is no single measure of engagement but he was confident the information available had been gathered. The monetary value of engagement had increased from £29,487,731 to £34,942,857.

Data updated included Electoral participation statistics, information from the Public Opinion Survey, patient feedback from Barry Hospital, the South Wales Police Community Satisfaction Survey 2012/13, details of voluntary organisations and the number of volunteers. There was a discussion on the volunteer data and the significant number of volunteers who do not complete the age category box.

He explained there was no mapping of services. He will add to the template links to the LSB Information and Engagement Strategy. Meredith asked whether any information had been supplied regarding patient experience at Llandough hospital. Rob confirmed nothing had been provided for inclusion.

Outcome 2 – Rob Jones
Rob raised the close link between priorities one and two, highlighting the information collated from the Council's Contact 1 Vale contact centre, information regarding contact with the Police and enquiry volumes to the Integrated Health and Social Care Line etc.

Further information had been added since the last version circulated regarding satisfaction with the Council and with the Police etc. As per priority one, he was confident available information had been collected but highlighted further work was required to improve the data available.

He advised a link was to be added to the Community Strategy and Delivery Plan explaining how we engage with harder to reach communities including young people, older people, residents who

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reside in communities first areas etc. Plans for future development include Cardiff and Vale UHB starting the process of gaining patient feedback regarding their experience with further work required to extend this into primary and community care, to patients with communication difficulties and to seldom heard groups. **Outcome 3 – Russ Watts** Russ explained the majority of the data was sourced from InfoBase Vale. Mike highlighted that generally we are dong well in terms of sustainability and the data to support the outcome had improved since the last needs assessment. Data in terms of emissions for LSB buildings was awaited. Outstanding queries include why the dumping of white goods and "other electrical" reports were significantly higher in the Vale of Glamorgan than Wales overall along with how flood risk is measured. Mike/Russ to liaise with colleagues to address queries.	**MJ/RW**

Outcome 4 – Francesca Howorth
Francesca highlighted a few of the main findings including:
- The trend that a large proportion of the Vale's population are aged over 50 and population projections show that the number of people aged 65+ in the Vale is set to rise considerably over the next 20 years;
- Figures show that mental illness in older people is an issue with those suffering from dementia set to rise considerably;
- The Vale has a relatively high percentage who regularly drink above guidelines;
- Hospital admission rates in the Western Vale are lower which may indicate the impact of financial stability;
- Flu vaccinations uptake is much higher in the Western Vale indicating the importance given to preventative measures by older people in the Western Vale;
- Overall the impact of heath and social inequalities in terms of life expectancy, healthy life expectancy and disability-free life expectancy between those in the deprived wards and those in the least deprived wards is increasing.

Francesca highlighted the success of the voluntary sector consultation exercise with participants emphasising the desire for choice and consistency in terms of GP visited.

Outcome 5 – Denise Dyer
Denise presented the information collated to support priority outcome 5 highlighting the cross-over with other areas such as education (Priority 6) and health (Priority 10) etc.

Meredith asked whether the national target to halve the number of children and young people living in poverty by 2010 had been achieved. She enquired on progress in the Vale. Unfortunately nobody was aware of the current position and it was agreed Denise would investigate and clarify in the template.	**DD**
Sian asked about children smoking and it was agreed to add information within Priority Outcome 10 and relevant links between Outcome 5 and 10. In respect of dental health data Denise said this was a data development area because the data needs to become more robust. Sian asked for a statement to be added to Priority Outcome 5 on why we are developing data on dental health and the links to deprivation. Denise to add to the poverty section.	**DD/MG**
Meredith asked whether data was available showing alcohol admissions for children and young people. Rachel highlighted the discussion at the LSB regarding admissions to A&E after the A-level results. Sean said he is able to provide data on referrals to substance misuse services broken down by age category, although this only includes where the person has referred themselves into treatment, or has asked their GP to do so. Sian and Sean to liaise which template/chapter most appropriate for the information to be included.	**SG/MG**
Meredith highlighted the need to make reference to public health data concerning young people (immunisation, alcohol, smoking etc) in priority 5 with the majority of the information contained in the health chapter (Priority 10).	**DD/MG/SG**
There was a discussion on the housing section. Denise to forward to Jenny Lewington to make required alterations.	**DD**
Outcome 6 – Richard Evans Richard highlighted overall there are two keys messages deriving from the education data. In terms of all End of Key Stage Assessments the Vale of Glamorgan does well compared to other LAs and the all Wales figure. However, these overall Vale of Glamorgan figures mast big variations with the analysis down to LSOA level illustrating a different story. Richard highlighted the link between free school meals, deprivation and educational attainment at lower super output level. He said as the Vale is the 5th lowest in terms of pupils eligible for free school meals in Wales the hope would be we are above 5th in terms of key stages 2 & 3 in Maths and English results. Key stage 3 results illustrate English rose by 9%, Maths by 12% and the Vale is the third highest in Wales in terms of English and Maths results compared to other Welsh local	

authorities.	
Key stage 4 figures are not available until December.	
Richard highlighted that data on Free School Meal eligibility, number of people on benefits and Job Seeker Allowances, all indicators of deprivation, illustrate a number of Barry Lower Super Output areas above the Welsh Average.	
He also made reference to the percentage of leavers Not in Education, Employment or Training (NEETS), at both Y11 and Y13 has fallen, as has the percentage of the working age population with no qualifications. He highlighted the Vale ranks 13th In Wales compared to other local authorities in terms of NEETs which is disappointing considering the overall position of the Vale.	
There was a discussion on the 23% decline in people attending community learning courses	
There was a debate on whether to include the results of the Estyn Inspection. Mike proposed we should look at the data/evidence behind the Estyn Inspection rather than detail the results of the Inspection. The group discussed a number of the conclusions made by Estyn. For example the report highlights a number of learners do not successfully complete their training however participants often attend courses as part of their leisure activities rather than to gain a formal qualification and a discussion was had over whether this information is something which can be collected when learners sign up to a course. Sian proposed there was a need to put the Estyn statements and judgements in context and compare against other local authorities. For example, it was important to consult those attending courses on their needs. Mike to liaise with colleagues in Education on the best way forward.	
Concern was expressed at Cardiff & Vale College not attending meetings and responding to requests for information.	
Richard proposed the Estyn Inspection was a valuable external evaluation. He thought there was merit in its inclusion but was happy to abide by the decision of the group. Mike to liaise with colleagues in Education but was of the opinion we should include the data used to inform the Estyn Inspection rather than the subjective statements and judgements.	**MJ**
Outcome 7 – Mike Jones Mike highlighted drafting the templates for both regeneration chapters (Priority Outcome 7&8) had been challenging and it was hoped further work would be undertaken before next Friday.	

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Mike highlighted some of the data analysed including: • Business survival rates; • Rate of new active businesses; • Rate of active business closures; • Levels of employment etc. Unfortunately currently all the analysis is at County level. It was suggested contact be made with Castleland renewal area for data on the number of properties who have benefitted from the renewal scheme.	**MJ/RW/NS**
Priority Outcome 8 – Nisha Shukla Nisha highlighted on-going work to add to the template which included providing a clear definition to a number of data sets and further analysis of the data available. Nisha has also added data in terms of migration and commuting patterns.	**MJ**
Rachel suggested contacting Dave Williams in terms of the social economic profile of Barry and the data that is being compiled to support the bid under 'Visible and Viable Places'. Mike to contact Dave.	**NS**
Nisha to contact Gareth Warren to ask for any relevant surveys/information which may be available from Castleland Renewal Area.	**NS**
Nisha to reference the link between Priority Outcomes 6, 7 and 8.	
Priority Outcome 9 – Mike and Sean Mike explained the data sets used for the previous needs assessment had been refreshed and further data had been added since the previous version in terms of victim and offender profiles, victim satisfaction, domestic abuse etc. Further work is required to finalise the template and add to the conclusion section etc. Mike had spoken to Gethin, Sean and Sarah Potts to finalise the template by next Friday.	**GR/SM**
He highlighted the continued drop in crime rates in the Vale and the significant drop in anti social behaviour.	
Mike raised concerns that we were unable to compare crime perception data from the previous assessment so unable to illustrate the trend due to a change in the way data is collected.	**DD/SM/SG**
Denise proposed information regarding test purchasing could be transferred to priority 5. Sean and Denise to liaise where the data should be included and ensure links between relevant chapters are made.	**SM/DD**

There was a discussion regarding alcohol, which is the highest area of referrals in respect of substance misuse. It was agreed there is a need to ensure the impact of alcohol is given appropriate emphasis in the assessment. **Priority Outcome 10 – Sian Griffiths** Sian summarised some of the key findings in the health chapter. This includes: • A population breakdown and projections by age group; • Comparison of life expectancy, healthy life expectancy and disability free life expectancy; • A comparison of life expectancy at birth, England, Wales and selected local authority areas; • The impact of health & public health inequalities; • Immunisation rates; • Trends in terms of lifestyle choices in terms of smoking, physical activity, fruit and vegetable intake, overweight and obesity levels etc. Sian emphasised how the determinants of health illustrate how all the chapters have an impact on health. There was a discussion on how to illustrate the mapping of services due to the extensive range of services provided. It was agreed to illustrate at strategic level on the chart included in the template. Sian highlighted the South Wales Programme which is reviewing options in terms of consultation-led maternity services, neonatal care, impatient children's service and emergency medicine (A&E) services. Sian to ensure appropriate links with Priority Outcome 4 and 5 etc.	 **SG**
4. <u>Refresh of the Unified Needs Assessment – Discussion on draft Introductory chapter</u> Seth summarised the methodology and content of first draft of the introductory chapter, welcoming comments in terms of the approach adopted and the findings in the executive summary. There was a discussion on the key findings, in specific the cross cutting areas which had been identified for the LSB to consider when developing the next phase of the Community Strategy Delivery Plan. These are the impact of: • Vulnerable communities; • The importance of early intervention; • The impact of an ageing population; • Collaborative engagement and consultation mechanisms;	**ALL**

and
- The importance of evidencing impact and evaluations.

Recommendations include more of an area based focus for delivery for the next delivery plan.

Sian welcomed the importance given to early intervention and the need to produce a strategic vision of how the LSB intends to target early intervention in the delivery plan to bridge the inequality gap.

Sian said she wasn't sure the title of vulnerable communities was appropriate but welcomed the importance given to identifying deprived LSOAs.

Mike asked everyone to feedback any further comments to the Data Unit and himself early next week.

5. **Process and timetable for finalising the needs assessment**

Mike emphasised the deadline to complete each template was 30th August. The assessment to be presented to partnership co-ordinators on 6th September and the LSB Implementation Group on 19th September.

Mike emphasised the importance of those responsible for drafting each of the templates to seek appropriate approval for their work from relevant colleagues and partners to ensure statements made are accurate and that the correct approval has been granted for the data used to be included in a public document.

6. **Opportunities for Collaboration with Cardiff**

Discussion was postponed to the next meeting.

7. **Exchange of Information**

Deferred to next meeting.

8. **Date and agenda for next Meeting**

10am, 20th September 2013

9. **AOB**

None

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