



**VALE OF GLAMORGAN LOCAL SERVICE BOARD
MEETING**

13 December 2012

Committee Room 1, Civic Offices, Barry

Present:

Cllr Neil Moore - VoGC
Sian Davies – VoGC
Huw Isaac - VoGC
Helen Moses - VoGC
Glyn Cox – Aberthaw PowerStation
Peter Greenhill– Wales Probation
Trust
Paul James – South Wales Police
Bob Tooby – Ambulance Trust
Mark Davies – VoGC (agenda item
5)

John Harrison – Environment
Agency
Anne Wei – Cardiff & Vale UHB
Phil Pinches – South Wales Fire
&Rescue Service
Phil Evans - VoGC (agenda items
6&7)
Meredith Gardiner – VoGC (agenda
item 7)
Sian Griffiths - VoGC (agenda item
7)

Apologies:

Kay Martin - Cardiff & Vale College
Sonia Reynolds – Welsh Government
Dr Sharon Hopkins – Cardiff & Vale
UHB
Rachel Connor – Vale Centre for Voluntary Services
Liane James – South Wales Police

	Action
<p>1. <u>Minutes of Local Service Board Meeting of 18 October 2012</u></p> <p>Agreed as an accurate record subject to correcting Peter Greenhill's name.</p> <p>Huw advised that the Communities First Barry Cluster bid had been successful.</p>	
<p>2. <u>Minutes of Local Service Board Implementation Group Meeting 15 November 2012</u></p> <p>Noted.</p>	



<p>3. <u>Matters Arising</u></p> <p>Armed Forces Covenant - Huw advised that Wales Office Minister Stephen Crabb MP had visited the Vale to see how serving and veteran members of the Armed Forces Community are being supported by the Armed Forces Covenant. Mr Crabb was accompanied by Vale MP Alun Cairns and visited the Council's Contact One Vale Centre in Barry, before travelling to St Athan to see a Community Covenant Grant play scheme in action. Huw also confirmed that Tony Curliss (Operational Manager for Customer Relations) would join the UHB Armed Forces Forum.</p>	
<p>4. <u>Priority Outcome 2, Customer Focus Progress Report</u></p> <p>Huw provided the update on progress with priority outcome two of the Community Strategy 'The diverse needs of local people are met through the provision of customer focused, accessible services and information'. The LSB Customer Contact Group lead on delivering this outcome and the report highlighted a number of achievements in this area. To date the majority of joint working in this area has been between Health and the Council.</p> <p>A new action (CSCF/A15) has been included in the Delivery Plan regarding PC connectivity between the Council and the UHB. In order for a number of joint initiatives e.g. Wyn to succeed it is important to have technical solutions and improved connectivity and phase 1 has been the installation of a firewall between the Council and the UHB.</p> <p>CSCF/A1 - Customer Satisfaction Survey software has been jointly purchased between the Council and the UHB and will build on quality assurance work already being undertaken.</p> <p>CSCF/A6 – The integrated health and social care line has been launched and further work including overnight working has been added. Future developments are planned and new partners are being sought.</p> <p>CSCF/A9 – There is an opportunity to improve links between partner websites as the Council is replacing its Content Management System and may look at a portal to enable customers to access a number of websites and provide more interactive services. This presents an opportunity for partners to link in even more with the Council's web site.</p>	<p>HI</p>



<p>CSCF/A10 – Work is ongoing to progress stocking recycling products in voluntary sector premises.</p> <p>There was a discussion about whether there could be more alignment between Council Scrutiny and community health councils either through co-optees or some joint meetings to alleviate some of the potential for duplication.</p>	<p>PE/AW</p>
<p><u>5. Priority Outcome 5, Children and Young People Progress Report</u></p> <p>Mark Davies, Children and Young Peoples Partnership Manager introduced some of the key points in the report. Mark highlighted a number of achievements for the partnership in delivering this priority outcome - ‘Children and young people in the Vale are well informed and supported to access a broad range of quality services that enable them to take full advantage of the life opportunities available in their local communities and beyond.’</p> <p>CSCYP/A2.18 - The school based counselling service is being provided through Barnardos to 8 secondary schools. Demand for the service is increasing and it has had an impact on reducing levels of stress – this is measured via a tool called YP Core and the data shared with Welsh Government. The partnership is hoping to re-commission the service for a further 3 years. At present the biggest stress factor is family and more work is needed to examine what elements in particular are causing the stress.</p> <p>CSCYP/A6.1 - Most partners have signed up to WASPI and the CYP has facilitated a lot of the training. Further work will need to be undertaken to determine whether information is now being shared when permissible.</p> <p>Mark also provided details on a number of areas where progress has slipped.</p> <p>CSCYP/A3.9 – Progress has been slower than originally intended with the development of a coordinated approach to joint equipment provision for children with complex needs. This has been delayed due to difficulties engaging with Cardiff LA but progress is still being made.</p> <p>CSCYP/A5.3 – Progress has been slow with the development of a regional advocacy service involving two health boards and five local</p>	



<p>authorities. Clarity and agreement is needed about resources and responsibilities and meetings have been arranged for 2013 to try and resolve some of the outstanding issues.</p> <p>A number of amendments to the Delivery Plan have been proposed;</p> <p>CSCYP/A7.13 The Health Through Warmth scheme is now being run nationally however as fuel poverty is still an issue for all ages it is suggested that this work could be picked up locally by the Welfare Reform group. It is important that information is available about advice and support and where to signpost people. The LSB agreed that fuel poverty should link in to the work on Welfare Reform and noted that Communities First are also represented on the group.</p> <p>In terms of assistance or intervention from the LSB Mark raised the issues of NEETs and that this may become more of a problem in the area due to the economic climate and changes in funding streams. Formally the Learning and Skills partnership take the lead on NEETS and there is crossover with both the CYP and the Regeneration partnership. There are strategic and operational NEETs groups in the Vale.</p> <p>It was agreed that a report on NEETs should be on the agenda for the next LSB and pick up on the issues around funding e.g. 14-19 funding becoming regional and also the impact of changes with Careers Wales. It was also suggested that where there is a clear priority for the Vale on something like NEETs and there is a reduction in grants used historically to fund this work then other relevant funding streams being utilised by any of the partnerships should be considered.</p>	<p>HM/CT</p> <p>MD/HM</p>
<p>6. <u>Priority Outcome 10, Health and Wellbeing Progress Report</u></p> <p>Meredith highlighted a number of achievements detailed in the report.</p> <p>CSHWB/A1 – Iolo park in Barry has been launched as the first smoke free play park in the Vale. This is a pilot and will be monitored and feedback sought to inform future initiatives in other Vale parks. It has been developed as a health promotion project rather than having an enforcement approach. Involving children in the advertising has helped create local ownership of the scheme. Paul James advised that PCSOs may be able to get more involved in this project and it was recognised that it aligns closely with</p>	



<p>messages that will be part of the Making Every Contact Count initiative.</p>	
<p>CSHWB /A1.6 – The Vale is being promoted as a Healthy Heart Borough, e.g. Jingle Jog in Barry on 16th December. A series of events are planned and information is being displayed in a range of venues. Bob Tooby offered to circulate a map of where defibrillators and first aid responders are in the area for all partners to display and circulate.</p>	BT
<p>CSHWB/5.6 – The UHB, Cardiff Council and Vale of Glamorgan Council have agreed to commission an external report to review relevant UK wide experience on the effect of closer service integration and to make recommendations for the Integrated Health and Social Care Programme Board. This work is due to be completed by April 2013 and will be reported back to the LSB.</p>	PE
<p>CSHWB/A1.2 – The Wales Health Survey using 2010/11 data showed that levels of physical activity, obesity and eating 5 portions of fruit and vegetables a day have all gone in the wrong direction. The picture for the Vale reflects what is happening in Wales overall. The Public Health and Wellbeing Board will look at the relevant action plans and refocus activity, however success will also be influenced by wider determinants e.g. the economy and the environment and it is likely that welfare reform will also have an impact in these areas.</p>	SG
<p>CSHWB/A2.2 – Work is being undertaken to provide more housing options for older people with relevant support in place. There was a discussion about people moving from hospital to residential care and that this is appropriate for some but not for everyone. It was agreed that a range of options are needed and that integrated services are the key to meeting people’s diverse needs. The Wyn campaign will also assist in this area.</p>	
<p>CSHWB/A5.4 – A vision has been developed for Barry Hospital as a centre for community based services and funding options are being explored. Bob advised that advanced paramedics could be based there and it would be an opportunity to see how they integrate with other teams.</p>	
<p>There are a number of amendments to the Delivery Plan and this includes adding in the Making Every Contact Counts campaign. A workshop was held at the Local Service Forum and there is a lot of</p>	



<p>support for the proposal. The approach has the potential to have a significant impact and will be piloted with Public Health staff, the Council's public protection team and through the voluntary sector. The aim is to provide staff with information on some key public health messages so they feel able and confident to talk to people about issues such as smoking and alcohol and signpost them. The pilot will be evaluated and hopefully rolled out later in 2013. The Police and Probation both expressed interest in the campaign. The potential of the Communications Hub to assist in this initiative was also recognised. The outcome of the pilot will be reported to the LSB.</p>	<p>SG</p>
<p><u>7. Local Service Forum Report</u></p> <p>A report of the event in October had been drafted and this will be circulated to all those who attended and made available on the LSB website. The report provides an overview of the day and the issues discussed in the workshops and how they will be taken forward.</p>	<p>HM</p>
<p><u>8. Vale Viewpoint</u></p> <p>The report detailed the outcome of the first survey but unfortunately the response rate had been disappointing even though membership of the Citizens Panel had been refreshed.</p> <p>It was suggested that future surveys could include some feedback questions and could be themed and this may encourage better response rates. On line survey and mobile phone Apps were also suggested as ways to encourage responses from younger panel members.</p> <p>Work is also continuing to expand the Citizens Panel and ensure it is representative. Partners were reminded that it is a facility for all to use and to contact Rob Jones, the Council's Consultation Officer about ideas for future surveys rajones@valeofglamorgan.gov.uk</p>	<p>HI</p> <p>All</p>
<p><u>9. Vale of Glamorgan Council Draft Corporate Plan and Budget proposals</u></p> <p>Sian advised that the Council is currently consulting on both its draft Corporate Plan (2013-17) and budget proposals which have been developed in tandem. The Corporate Plan reflects the Community Strategy as well as other Council priorities and provides a high level plan for the next four years. Service plans are also being drafted</p>	



<p>and these will contain a lot more detail about specific actions and outcomes.</p> <p>The initial budget proposals have been presented as part of the consultation and the Council is keen to hear the views of partners in terms of any impact on their services which need to be taken into account. Sian emphasised that over the next four years there will be a shortfall in revenue of about £25 million so priorities need to be established and savings found across the Council.</p> <p>Sian encouraged partners to respond to the consultation and contact her directly with any queries.</p> <p>Anne advised that the proposals have been circulated within the UHB and they will be responding to the consultation which ends on the 28th December</p>	<p>All</p>
<p><u>10. Welfare Reform</u></p> <p>Helen provided an update from the recent stakeholders meeting which had been well attended including the Department of Work and Pensions. Minutes of the meeting will be circulated to the LSB but the group had agreed to focus on raising awareness and communication to those affected and also staff within their organisations. The importance of being able to signpost people to the right support and information had also been raised. The group will meet again in January and bring together some of the training resources and literature already developed and consider how best partners can work together.</p> <p>With regard to work being undertaken nationally in response to the changes Neil offered to raise this at the WLGA. In particular if partners want to suggest some common indicators that could be used nationally that would help assess medium and long term impacts he would be willing to put these forward for consideration.</p>	<p>All</p>
<p><u>11. Sustainable Development White Paper</u></p> <p>The consultation is until the beginning of March and a letter has been sent to all LSB Chairs from Carl Sargeant AM advising that the Bill will be used to put local collaborative working on a single statutory footing. More information is expected from Welsh Government about what this will mean for LSBs and this will be circulated for discussion at a future meeting to inform responses to</p>	<p>HI</p>



the consultation.	
12. <u>Date of Next Meeting</u> Thursday 21st February @ 10am, Committee Room 1, Civic Offices	