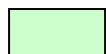


## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
<b>Age Concern – Cardiff and the Vale of Glamorgan</b>  <b>Welfare Rights Service (50+)</b>	91 - 93 Caerphilly Road, Cardiff, CF14 4AE	02920 567883  <a href="mailto:info@age-concern-cardiff.org.uk">info@age-concern-cardiff.org.uk</a>  <a href="http://www.age-concern-cardiff.org.uk">www.age-concern-cardiff.org.uk</a>	<ul style="list-style-type: none"> <li>Provides assistance for older people to complete benefit applications such as attendance allowance, pension credit, housing and council tax benefit.</li> <li>Arrange appointments or home visits.</li> </ul>
<b>Age Cymru (50+)</b>	Age Cymru, Tŷ John Pathy, 13 / 14 Neptune Court, Vanguard Way, Cardiff, CF24 5PJ	02920 431555  <a href="mailto:enquiries@agecymru.org.uk">enquiries@agecymru.org.uk</a>	<ul style="list-style-type: none"> <li>Advice for older people on pensions, disability benefits, carers allowance, council tax and health, heating and housing benefits.</li> <li>Signposting to other services.</li> </ul>
<b>Atal Y Fro</b>	222, Holton Road, Barry, CF63 4HS	01446 744755  Helpline: 01446 746981  <a href="mailto:info@atalyfro.org">info@atalyfro.org</a>	<ul style="list-style-type: none"> <li>Support to victims of domestic abuse</li> </ul>
<b>Caerlas (Housing Charity)</b>	Bridgend Housing Advice: South Wales Probation Office,	Bridgend Housing Advice: 01656 674732  Cardiff Support Scheme: 02920 498529	<ul style="list-style-type: none"> <li>Bridgend Housing Advice: Advocacy and advice on housing</li> </ul>

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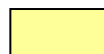
Housing



Care



Older People



Finances



Charity Organisations



General

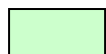


Employment

## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
	Tremains Business Park, Tremains Road, Bridgend, CF31 1TZ  Cardiff Support Scheme: 15A, Clive Road, Canton, Cardiff, CF5 1HF		rights to probation clients <ul style="list-style-type: none"> <li>Cardiff Support Scheme: Advice to council housing tenants on finances and debts, benefits and welfare advice.</li> </ul>
<b>Cardiff and Vale Credit Union</b>	Cardiff & Vale Credit Union County Hall Atlantic Wharf Cardiff CF10 4UW	02920 872373  <a href="mailto:info@cardiffcu.com">info@cardiffcu.com</a>  <a href="http://www.cardiffcu.com/index.php">http://www.cardiffcu.com/index.php</a>	<ul style="list-style-type: none"> <li>Information on changes to the benefits system</li> <li>Offer savings accounts and low interest loans.</li> <li>Help with managing rent payments</li> </ul>
<b>Care &amp; Repair Cymru (Older Peoples Housing Charity)</b>	121 Broad Street, Barry, CF62 7AL	01446 704308  <a href="mailto:care&amp;repair@newydd.co.uk">care&amp;repair@newydd.co.uk</a>  <a href="http://www.careandrepair.org.uk/vale-of-glamorgan/">http://www.careandrepair.org.uk/vale-of-glamorgan/</a>	<ul style="list-style-type: none"> <li>Welfare Benefit check</li> <li>Help with applying for grants for identified works to be carried out under the healthy homes check.</li> </ul>
<b>Carers Centre for the Vale of Glamorgan (Support for Unpaid Carers)</b>	Norbury House, Norbury Road, Fairwater, Cardiff, CF5 3AS	02920 566171  02920 568923  <a href="mailto:reception@cvacarers.co.uk">reception@cvacarers.co.uk</a>	<ul style="list-style-type: none"> <li>Information and advice on welfare benefits including Carers Allowance and Disability Living</li> </ul>

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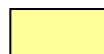
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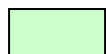


Employment

## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
		<a href="http://www.cvacarers.co.uk/">http://www.cvacarers.co.uk/</a>	Allowance
<b>Citizen's Advice Bureau</b>	119 Broad Street, Barry CF62 7TZ	01446 722812 <a href="mailto:administrator@valecab.org.uk">administrator@valecab.org.uk</a> <a href="http://www.valecab.org/">http://www.valecab.org/</a>	<ul style="list-style-type: none"> <li>• Money advisor offering guidance on budgeting, savings, insurance, borrowing, pensions, tax and welfare benefits</li> <li>• Form filling and signposting to other services.</li> <li>• Debt and Welfare Benefit Clinic every Wednesday 4pm-6pm.</li> </ul>
<b>Communities First</b>	Barry Community Enterprise Centre, Skomer Road, Barry, Vale of Glamorgan, CF62 9DA.	01446 709432 <a href="https://twitter.com/CFirst_Barry">https://twitter.com/CFirst_Barry</a> <a href="http://www.facebook.com/pages/Gibbonsdown-and-Court-Communities-First/287039257989199">http://www.facebook.com/pages/Gibbonsdown-and-Court-Communities-First/287039257989199</a> .	<ul style="list-style-type: none"> <li>• Information Hub: signposting service to help people access services on welfare, housing, family, debt, employment and health.</li> </ul>
<b>Community Care Finance Team</b> <b>(Vale of Glamorgan)</b>	Docks Offices, Subway Road, Barry, CF63 4RT	01446 704890  01446 704747	<ul style="list-style-type: none"> <li>• Make payments to independent agencies for the services provided to clients</li> </ul>

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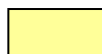
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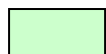


Employment

## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
<b>Council)</b>		01446 704706  <a href="mailto:communitycarefinance@valeofglamorgan.gov.uk">communitycarefinance@valeofglamorgan.gov.uk</a>	<ul style="list-style-type: none"> <li>already using social care services.</li> <li>• Carry out financial assessments</li> <li>• Offer information and advice on benefit entitlements</li> </ul>
<b>DEWIS Centre for Independent Living</b>	B.S.C, Hood Road Innovation Quarter The Waterfront Barry CF62 5QN	01443 408418  <a href="mailto:info@dewiscil.org.uk">info@dewiscil.org.uk</a>  <a href="http://www.dewiscil.org.uk">www.dewiscil.org.uk</a>	<ul style="list-style-type: none"> <li>• Direct Payment support for those receiving money from a Local Authority for care needs.</li> <li>• Bank account management</li> <li>• Advocacy service</li> <li>• Signposting</li> </ul>
<b>Family Information Service (Vale of Glamorgan Council)</b>	Family Information Service, Innovation and Information Team, Social Services, Dock Office, Subway Road, Barry, CF63 4RT.	01446 704704  <a href="mailto:fis@valeofglamorgan.gov.uk">fis@valeofglamorgan.gov.uk</a>  <a href="http://www.valeofglamorgan.gov.uk/fis">www.valeofglamorgan.gov.uk/fis</a>	<ul style="list-style-type: none"> <li>• Information on childcare costs and benefits, child tax credit and working tax credit.</li> <li>• Signposting to other services.</li> </ul>
<b>Hafod Housing Association – Smart Money Team</b>	Hafod Housing Association Ltd. First Floor	02920 675800  <a href="mailto:SmartMoneyTeam@hafod.org.uk">SmartMoneyTeam@hafod.org.uk</a>	<ul style="list-style-type: none"> <li>• Advice on housing and other welfare benefits</li> </ul>

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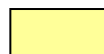
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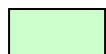


Employment

## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
	St Hilary Court Cophorne Way Cardiff CF5 6ES	<a href="http://www.hafod.org.uk/money-and-benefit-advice.htm">http://www.hafod.org.uk/money-and-benefit-advice.htm</a>	<ul style="list-style-type: none"> <li>• Budgeting</li> <li>• Dealing with rent arrears</li> <li>• Reducing debt</li> </ul>
<b>Llamau</b> <b>(Homeless Charity)</b>	236, Holton Road, Barry, CF63 4HS	01446 748852  <a href="http://www.llamau.org.uk/">http://www.llamau.org.uk/</a>	<ul style="list-style-type: none"> <li>• Advice and support on housing and tenancy issues.</li> </ul>
<b>Mind in the Vale of Glamorgan</b> <b>(Mental Health Charity)</b>	Room 3, Unit 20, Palmerston Estate, Barry CF63 2YZ	01446 730792  Helpline: 0845 7661063 <a href="http://www.mindinthevale.org.uk">www.mindinthevale.org.uk</a>	<ul style="list-style-type: none"> <li>• Benefits advice for people with mental health problems</li> </ul>
<b>NEST</b> <b>(Welsh Government Fuel Poverty Scheme)</b>	Nest Programme, Innova One, Tredegar Business Park, NP22 3EL	0808 808 22 44  <a href="mailto:advicewales@est.org.uk">advicewales@est.org.uk</a>  <a href="http://www.nestwales.org.uk/">http://www.nestwales.org.uk/</a>	<ul style="list-style-type: none"> <li>• Advice on saving energy, money management, fuel tariffs</li> <li>• Home improvement scheme for those who own or privately rent their home and are in receipt of a means-tested benefit</li> </ul>
<b>Newydd Housing Association</b>	Head Office: Ty Cadarn, 5 Village Way, Tongwynlais, Cardiff	03030 401998  <a href="http://www.newydd.co.uk/pages/home.aspx">http://www.newydd.co.uk/pages/home.aspx</a>	<ul style="list-style-type: none"> <li>• Signposting to other services</li> </ul>

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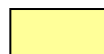
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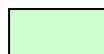


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## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
	CF15 7NE  Barry Community Hub: 121 Broad Street, Barry, Vale of Glamorgan CF62 7AL		
<b>The Pensions Advisory Service</b>	The Pensions Advisory Service 11 Belgrave Road London SW1V 1RB	Pensions Helpline: 0845 6012923 Helpline for Women: 0845 6000806 Helpline for Self Employed: 0845 6027021  <a href="http://www.pensionsadvisoryservice.org.uk/contact-us.aspx">http://www.pensionsadvisoryservice.org.uk/contact-us.aspx</a>	<ul style="list-style-type: none"> <li>• Independent information and guidance on all pension matters.</li> <li>• Help with problems, complaints and disputes over private pension agreements.</li> </ul>
<b>Royal British Legion</b>	Suites 28, 31 & 33, 15 <sup>th</sup> Floor, Brunel House, 2 Fitzalan Road, Cardiff, CF24 0EB.	02920 232016 <a href="http://www.britishlegion.org.uk/counties/south-wales">http://www.britishlegion.org.uk/counties/south-wales</a>	<ul style="list-style-type: none"> <li>• Benefits and money advisor</li> <li>• Welfare support</li> <li>• Specialist advice on disability benefits</li> </ul>
<b>RNIB Cymru</b>		02920 450440  <a href="mailto:helpline@rnib.org.uk">helpline@rnib.org.uk</a>	<ul style="list-style-type: none"> <li>• Advice and support on entitlement to benefits.</li> <li>• Signposting to other services</li> </ul>
<b>Supporting People Scheme</b>	Supporting People Team, Public Sector Housing, Civic Offices,	01446 709793	<ul style="list-style-type: none"> <li>• Housing related support services</li> </ul>

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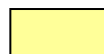
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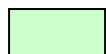


Employment

## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
<b>(Vale of Glamorgan Council)</b>	Holton Road, Barry, CF63 4RU	<a href="mailto:supportingpeople@valeofglamorgan.gov.uk">supportingpeople@valeofglamorgan.gov.uk</a>	<ul style="list-style-type: none"> <li>• Advice with personal budgeting</li> <li>• Debt Counselling</li> <li>• Help with benefit forms</li> <li>• Signposting</li> </ul>
<b>Tai Wales and West Housing Association</b>	3 Alexandra Gate Ffordd Pengam Tremorfa Cardiff CF24 2UD	0800 052 2526  <a href="mailto:contactus@wwha.co.uk">contactus@wwha.co.uk</a>  <a href="http://www.wwha.co.uk">http://www.wwha.co.uk</a>	<ul style="list-style-type: none"> <li>• Money Advice Officers available for advice on moving costs, budgeting, debt and benefit changes</li> <li>• Signposting</li> </ul>
<b>United Welsh- Money Advice Service</b>	Y Lanfa, St Clair Court, West Bute Street, Cardiff, CF10 5FT	0800 294 0195  <a href="mailto:tellmemore@unitedwelsh.com">tellmemore@unitedwelsh.com</a>  <a href="http://www.unitedwelsh.com/">http://www.unitedwelsh.com/</a>	<ul style="list-style-type: none"> <li>• Advice on benefit changes, budgeting, debt and advice on utility bills.</li> </ul>
<b>Vale of Glamorgan Council Housing Benefits Team</b>	Civic Offices, Holton Road, Barry CF63 4RU	01446 709244  <a href="mailto:benefits@valeofglamorgan.gov.uk">benefits@valeofglamorgan.gov.uk</a>  <a href="http://www.valeofglamorgan.gov.uk">www.valeofglamorgan.gov.uk</a>	<ul style="list-style-type: none"> <li>• Advice on changes to the benefits system</li> <li>• Information and support on all housing and council tax benefits</li> <li>• Form filling and</li> </ul>

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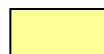
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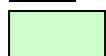


Employment

## Vale of Glamorgan Welfare Reform Advice Providers Directory

Organisation	Address	Contact Details	Levels and Areas of Support
			signposting to other services
<b>Wales Co-operative Centre</b>	Llandaff Court, Fairwater Road, Cardiff, CF5 2XP	0300 111 5050  <a href="http://www.walescooperative.org/financial-inclusion">http://www.walescooperative.org/financial-inclusion</a>  <a href="http://moneymadeclearwales.org/">http://moneymadeclearwales.org/</a>	<ul style="list-style-type: none"> <li>• Project to support financial inclusion through digital means</li> <li>• Online advice and guidance on debt, affordable credit and savings</li> </ul>
<b>Want to Work</b>		Claire Batcheler: 07919014517 Julie Jones: 07770990134  <a href="mailto:claire.batcheler@dwp.gsi.gov.uk">claire.batcheler@dwp.gsi.gov.uk</a>	<ul style="list-style-type: none"> <li>• General benefit advice</li> <li>• Support in overcoming barriers to work</li> <li>• Career Guidance</li> <li>• Training</li> <li>• Job Search</li> <li>• In work support.</li> </ul>

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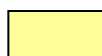
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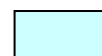
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