
















Quarter 4 (1st April 2024 - 31st March 2025) 2024/25 SIB Insight Tracker Progress Snapshot

Snapshot of progress at Q4 against our ongoing regulatory improvement areas

National Recs/PFIs	RAG status	Local Recs/PFIs	RAG status	All Regulatory Recs/ PFIs	RAG status
2		9		13	
3		2		5	
1		0		1	
6		11		17	

Snapshot of progress at Q4 by Regulatory Audit Action Priority

National				Local			
RAG status	Regulatory Audit Action Priority			RAG status	Regulatory Audit Action Priority		
	H	M	L		H	M	L
	1	1	0		4	5	0
	0	3	0		1	0	1
	1	0	0		0	0	0
6				11			

Priority	Description
High	Management response/ action is considered imperative to ensure that the Council is not exposed to high risks (Political and Legislative, Resources, Service Delivery & Well-being and Reputational). Action to be implemented as soon as possible (within 1 year).
Medium	Action/ management response is considered necessary to avoid exposure to considerable risks (Political and Legislative, Resources, Service Delivery & Well-being and Reputational). Action to be implemented within the short term (within 1-2 years).
Low	Management response/ action is considered desirable or good practice and would result in enhanced control, good governance and better value for money (Political and Legislative, Resources, Service Delivery & Well-being and Reputational) Action to be implemented within the short to medium term (within 1-3 years).

Local Regulatory Actions											
Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised Target Date	
LR17	Welsh Housing Quality Standard review including Council housing tenants	Andrew Treweek	P1 – The Council should evaluate how effective the process is for tenants to report housing repairs via the Customer Contact Centre (Call One Vale)	L	Evaluation has identified an on-line resource would assist tenant’s in directly reporting and booking appointments, without calling C1V. A solution is being delivered through the Housing software update. Delays in the implementation mean this project has fallen behind the planned release date, but actions are now in place to deliver the first stage of this project in the second quarter of the financial year.	Amber	Mar-26	Apr-25	H&SC	This is being delivered as part of the wider Housing tenant web portal and is dependant upon a wider project to provide electronic service to our tenants.	
LR45	Application of the sustainable development principle in service areas – Vale of Glamorgan Council	Tom Bowring	The Council should develop its project management toolkit to ensure that those documents help officers to apply the sustainable development principle from the outset.	H	We are in the final stages of development of the Project Toolkit with a release of the new artefacts, guides and corresponding Sharepoint site to support colleagues across the council to take this up, ready for release in the first half of Q1 2025/26.	Amber	Mar-26	Apr-25	CP&R	This work remains ongoing	
LR53	Digital Strategy Review	Nickki Johns	R4: To help the Council monitor the value for money of its digital strategy it should: - identify any savings it is aiming to make from the strategy. - ensure that performance information used to monitor its digital strategy enables it to fully understand the impact of the Council’s investment in digital.	H	We are in the final stages of a benefits realisation dashboard to deliver statistics on the financial impact of Digital on the organisation. It remains a challenge to capture every element due to the successful embedding of Modern Workplace tools across the organisation however we are working to identify how we can identify this value.	Green	Mar-26	Apr-25	CP&R	This work remains ongoing	
LR66	Use of Performance Information: Service User Perspective and Outcomes Review - Vale of Glamorgan Council	Tom Bowring/ Helen Moses	R2: Outcomes information - The Council should strengthen the information provided to senior leaders to help them evaluate whether the Council is delivering its objectives and intended outcomes.	H	Work is progressing as part of the performance management arrangements for Vale 2030 which together with the new Directorate Plans has a greater focus on outcomes. This work is not yet complete as the first reports have not yet been produced.	Green	Jan-26	Apr-25	CP&R		
LR72	Panel Performance Assessment November 2024	Tom Bowring	R1: Planning for Place: The Council would benefit from developing and effectively communicating a narrative that articulates a positive vision for the future, which is relatable to multiple audiences and has a call to action. In doing so it could be a catalyst for change for the Vale of Glamorgan as a County, drawing together partners, stakeholders, the business sector, and communities.	H	The content of Vale 2030 has been reviewed to reflect that it is a plan for place. A signalling change plan has been developed by the Director of Corporate Resources to draw together a series of activities to support the promotion of Vale 2030. The signalling change plan includes important communications work including a new corporate narrative, accompanying tone of voice guidance, new branding and a series of assets to promote the Plan and new objectives.	Green	Mar-26	Apr-25	CP&R		
LR73	Panel Performance Assessment November 2024	Tom Bowring	R2: Signalling Change: The Council should consider how it signals and amplifies its changing approach both within the organisation and across the Vale.	H	A signalling change plan has been developed by the Director of Corporate Resources to draw together a series of activities to support the promotion of Vale 2030. The signalling change plan encompasses aspects of work including our internal and external communications, involvement of Members (including new scrutiny arrangements) and how we will engage with partners.	Green	Mar-26	Apr-25	CP&R		
LR74	Panel Performance Assessment November 2024	Tom Bowring	R3: Building on existing, strong partnerships: • Recognising the democratic convening role that the Council has in leading partnerships, whilst recognising when to lead and when to support wider partnerships to take the lead in the provision of services. • Taking the opportunity to create the time and space to strategically assess and review the partnership landscape, strengthening relationships and assessing where resource and energy is best spent for the wider benefit of the place in order to make the biggest difference. • Working with stakeholders on getting the “brilliant basics” right that reflects the needs of the local community. • Leverage the collective capacity of the Vale of Glamorgan and continue to build innovative joint working arrangements with neighbouring Councils.	M	Work has begun on mapping the strategic partnerships in which the Council is involved. The Strategic Partnership Group has met and discussed key partnerships, alignment to Vale 2030, impact and resources and discussions are ongoing regarding the partnership landscape. Lead officers involved in these partnerships have met to consider the linkages between these partnerships and the work being taken forward. These discussions have fed-into a high level mapping exercise to identify the synergies between the partnerships in which the Council is involved, the commitments set-out in Vale 2030, and the opportunities for further collaboration and integration between partnerships to support the delivery of these commitments. Progress on this strategic mapping work will be reported to Cabinet in due course.	Green	Mar-26	Apr-25	CP&R		
LR75	Panel Performance Assessment November 2024	Tom Bowring	R4: Governance and using resource effectively • Reviewing and revising the cycle of formal democratic meetings and formal reporting requirements, exploring ways to better engage members in more proactive and cross chamber collaboration – in both formal and informal ways including reviewing the effectiveness of online meetings. • Reviewing the balance between the internal corporate demands placed on members and their role as representatives of their constituents to deliver the Council’s vision of place. • Using the strong local politics as a force for good, whilst ensuring civility in public life is promoted and kept front and centre to encourage respectful and constructive debate including online and in-person meetings. • Enhancing the effectiveness of the Council’s scrutiny arrangements, specifically meetings, by assessing current practices to identify opportunities for improvement to make them more effective	M	Engagement with elected members has been ongoing since October 2024 which has culminated in proposals for a new approach to scrutiny, including a revised number and frequency of committees, the introduction of task & finish investigative scrutiny and informal member briefings. Following approval by Council in April 2025, these changes will be brought in over the coming months.	Green	Mar-26	Apr-25	CP&R		
LR/55	Estyn Review - Cardiff & Vale Adult Learning in the Community Partnership review	Trevor Baker/Mark Davies	R1 - Evaluate learners’ progression into, through and on from the provision	M	Vale ACL have contributed to the CVCLP partnership Learner Progression week activities at the end of each term. In addition to provision at both CAVC campus some tasters have been offered at Palmerston centre including Learn Welsh, Mindfulness Creative Writing and AI. As part of Progression Week, current learners have contributed to Learner Focus groups. The CVCLP Learner Involvement Group met in January and discussed the Learner Voice Survey results. We also finalised the Learner Involvement Strategy and sent it to the Strategy group for approval. The next LIG meeting is in May and we will be reviewing the Health and Wellbeing Survey. ACL Managers and coordinators have met to develop accreditation pathways for Digital workshops.	Green	Mar-26	Apr-25	L&C		
LR56	Estyn Review - Cardiff & Vale Adult Learning in the Community Partnership review	Trevor Baker/Mark Davies	R2 - Improve the extent to which learners contribute to self-evaluation and the work of the partnership	M	The Strategy group have yet to meet and therefore haven’t approved the Learner Involvement Strategy but will do in due course. Another Course Representative course was run by CAVC - feedback from this will be discussed at the next LIG meeting in May. GBOT and VLC joined in with the latest progression week as documented above. Further Learner forum discussions are planned for Term 3.	Green	Mar-26	Apr-25	L&C		
LR57	Estyn Review - Cardiff & Vale Adult Learning in the Community Partnership review	Trevor Baker/Mark Davies	R3 - Explore opportunities to increase provision or access to provision through the medium of Welsh	M	The CVCLP Partnership Welsh Medium Subgroup has continued to meet and evaluate provision offered in Cardiff ACL by Menter Caerdydd. In the Vale three courses have been piloted in March and April at local Welsh medium and non Welsh medium primary schools as part of the multiply Project. This will be evaluated by the CVCLP partnership as well as ACL Managers to identify opportunities and develop further provision. This will continue to be a priority area for the CVCLP partnership and an emerging thematic line of enquiry for Estyn responding to local needs and responding to Welsh Government policies.	Green	Mar-26	Apr-25	L&C		

National Regulatory Actions										
Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised target Date
NR7	Local Government Services to Rural Communities	Tom Bowring	R4- To help sustain rural communities, public services need to act differently in the future. We recommend councils do more to develop community resilience and self-help by: - working with relevant bodies such as the Wales Cooperative Centre to support social enterprise and more collaborative business models; - providing tailored community outreach for those who face multiple barriers to accessing public services and work; - enhancing and recognising the role of town and community councils by capitalising on their local knowledge and supporting them to do more; -encouraging a more integrated approach to service delivery in rural areas by establishing pan-public service community hubs, networks of expertise, and clusters of advice and prevention services; - enabling local action by supporting community asset transfer identifying which assets are suitable to transfer, and having the right systems in place to make things happen; and - improving community-based leadership by developing networks of interest, training and coaching, and encouraging volunteering.	M	The recommendations from the Cwmpas work together with the new Corporate Plan will set the direction for future work, together with activities around reshaping and engagement. Following approval of Vale 2030, this work will now progress in the new financial yea, reflected in the Corporate Resources Directorate Plan action regarding the relationship statement in Vale 2030.	Amber	Mar-26	Apr-25	CP&R	Further work forms part of the PSBs work programme.
NR8	Local Government Services to Rural Communities	Tom Bowring	R1 - Local authorities need to do more to make CATs (Community Asset Transfers) simpler and more appealing, help build the capacity of community and town councils, give them more guidance in raising finance, and look to support other community development models such as social enterprises the support social value and citizen involvement. In addition, we recommend that local authorities monitor and publish CAT numbers and measure the social impact of CATs.	M	The Cwmpas work undertaken during the last few months has sought the opinion of a range of stakeholders on various matters. The issue of CATs was raised by stakeholders as an area for further development, to reflect lessons learnt and also cognisant of the time and resources required to undertake applications. The Council is considering a range of approaches, including CAT but also bespoke lease/licence arrangements dependent upon the nature of the asset/service and organisation. This will be progressed via the Assets board under the Target Operating Model theme of Reshaping.	Amber	Mar-26	Apr-25	CP&R	This work remains ongoing.
NR9	Local Government Services to Rural Communities	Tom Bowring	R2 - Local authorities have significant scope to provide better and more visible help and support before, during, and after the community asset transfer process. We conclude that there is considerable scope to improve the business planning, preparation, and aftercare for community asset transfer. We recommend that local authorities: - identify community assets transfer's role in establishing community hubs, networks of expertise and clusters of advice and prevention services; - work with town and community councils to develop their ability to take on more CATs; - identify which assets are suitable to transfer, and clarify what the authority needs to do to enable their transfer; - ensure their CAT policy adequately covers aftercare, long term support, post transfer support, signposting access to finance, and sharing the learning about works well; and - support community-based leadership by developing networks of interest, training and coaching, and encouraging volunteering.	M	The Cwmpas work undertaken during the last few months has sought the opinion of a range of stakeholders on various matters. The issue of CATs was raised by stakeholders as an area for further development, to reflect lessons learnt and also cognisant of the time and resources required to undertake applications. The Council is considering a range of approaches, including CAT but also bespoke lease/licence arrangements dependent upon the nature of the asset/service and organisation. This will be progressed via the Assets board under the Target Operating Model theme of Reshaping.	Amber	Mar-26	Apr-25	CP&R	This work remains ongoing.
NR28	Equality Impact Assessments: more than a tick box exercise?	Tom Bowring	Reviewing public bodies' current approach for conducting EIAs - R4 While there are examples of good practice related to distinct stages of the EIA process, all public bodies have lessons to learn about their overall approach. Public bodies should review their overall approach to EIAs considering the findings of this report and the detailed guidance available from the EHRC and the Practice Hub. We recognise that developments in response to our other recommendations and the Welsh Government's review of the PSED Wales specific regulations may have implications for current guidance in due course.	H	A more focused EIA approach was trialled as part of the budget setting process in Q4. This was successful and identified further improvements that could be made to the digital EIA form. These are now being implemented ahead of finalising and launching the new process in Q1 of 2025/26.	Green	Mar-26	Apr-25	L&C	This work remains ongoing.
NR37	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R7 Provide school staff with the necessary professional learning to adopt a proactive approach to peer-on-peer sexual harassment, including homophobic, biphobic and transphobic bullying and harassment.	M	The Vale of Glamorgan finalised and ratified its Trans Inclusion guidance which has now been published and has been shared with all schools. The focus going forward will be on identifying, scoping and sourcing professional learning for staff. Work will also progress with devising and delivering a 'protected characteristics' inclusion training in conjunction with the Learning Links Team to all schools.	Green	Mar-25	Apr-24	L&C	This work remains ongoing.
NR33	'Time for Change' – Poverty in Wales	Tom Bowring	R7 Streamlining and improving application and information services for people in poverty • We recommend that councils: establish corporate data standards and coding that all services use for their core data; undertake an audit to determine what data is held by services and identify any duplicated records and information requests; create a central integrated customer account as a gateway to services; undertake a data audit to provide refresher training to service managers to ensure they know when and what data they can and cannot share; and review and update data sharing protocols to ensure they support services to deliver their data sharing responsibilities.	H	The Council's data strategy was approved earlier in the year and this will provide a foundation to progress this work. Work is also underway within Digital Services to look at data warehousing and how information is held and joined-up for different purposes. This work will be further progressed during the coming months to =make connections with the work underway within Digital to expand the reach of the GIS team to create other data repositories and resource considerations are being identified as part of the restructuring proposals for the service which will conclude during Q1 of 2025/26.	Red	Mar-26	Apr-25	CP&R/ L&C/ H&SC	This work remains ongoing.

Completed Local Regulatory Actions									
Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR41	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	3. Adopt a disproportionality policy with attendant action plans within the next 12 months.	Policy approved by Board.	H	Completed	Mar-24	Apr-24	HL&SC
LR42	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	4. Develop methods of incorporating the perspectives of children and their parents or carers into the board's development of the YOT's work over the next 12 months.	Will remain subject to oversight as business as usual in relation to the YJESS Strategic Management Board.	M	Completed and ongoing as BAU	Apr-24	Apr-24	HL&SC
LR43	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	5. Develop methods of engaging staff members in the development of policy and services within the next 12 months.	Completed, actions agreed to support engagement.	M	Completed and ongoing as BAU	Mar-25	Apr-24	HL&SC
LR40	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	2. Ratify and effectively implement a resettlement policy within the next 12 months.	Action completed following ratification and implementation of the policy.	M	Completed	Mar-25	Oct-24	HL&SC
LR44	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	6. Improve the quality of management oversight of cases to address shortcomings in the management of the safety and wellbeing of the children and the risk of harm to others.	Action completed. We now have full management capacity to provide required oversight.	L	Completed and ongoing as BAU	Mar-25	Oct-24	HL&SC
LR31	Reshaping Services Programme review	Tom Bowring	PFI 2 - As the Council intends for the Reshaping Services Programme to move away from being primarily associated with savings, it should review the criteria used to determine which projects are included, and the measures used to monitor the progress of projects.	The entry criteria for the Reshaping Programme was agreed during Q2 and has informed the prospectus of projects that will be progressed as part of the Programme's delivery. The criteria were outlined in a report to Cabinet in October 2024 and have underpinned the development of the initial budget proposals.	H	Completed and ongoing	01/03/2025	Jan-25	CP&R
LR35	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P1 The Council should reconsider the checklist for local authorities effectively engaging and working with the third sector, in particular the following sections: Vision, Compact, Strategy, Understanding engagement with the third sector, Designing Services, Training, Performance Review.	The checklists have helped inform the work undertaken with cwmpas and as part of the new Corporate Plan. The PPA undertaken in November also included recommendations about partnership working and this will be taken forward with the recommendations from the cwmpas work and as part of the new Corporate Plan.	M	Completed	01/03/2025	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR38	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P4 The Council should consider what actions it can take to help the third sector adjust to a more collaborative way of working.	This work is embedded in Vale 2030 and the Reshaping programme.	M	Completed	01/03/2025	Apr-25	CP&R
LR36	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P2 As part of the review of the compact, the Council should reflect how it wants to work with the third sector to help deliver its strategic recovery priorities, how it can build on the positive work during the pandemic, and consider how it can strengthen its application of the sustainable development principle.	The new partnership statement has been agreed as part of Vale 2030 and work is being undertaken to promote it across the Council and with partners. This work is considered complete as we move to delivering Vale 2030 and Reshaping with a strong emphasis on partnership working embedded in both.	M	Completed	01/03/2025	Apr-25	CP&R
LR46	Application of the sustainable development principle in service areas – Vale of Glamorgan Council	Tom Bowring	The Council should develop its learning and development offer to help to ensure that staff across the organisation understand the Well-being of Future Generations Act (Wales) 2015 and are able to apply the sustainable development principle as needed in their roles.	Vale 2030 and the new Well-being Objectives provided a framework for Management Development sessions, Chief Officer sessions and form part of the corporate induction programme. The new objectives also provide the framework for performance plans including Its About Me. Learning cafes have also focused on Vale 2030 and the importance of the legislation which is woven into a range of staff communications.	H	Completed	Mar-25	Apr-25	CP&R
LR47	Springing Forward: Workforce Planning	Tracy Dickinson	R1 - Strengthen the application of the sustainable development principle in relation to workforce planning. Planning: <ul style="list-style-type: none"> • develop a clear picture of the Council's future workforce needs; • further improve external collaboration in relation to workforce planning; • ensure that when developing service level workforce plans, consideration of the sustainable development principle is consistently applied; • ensure strategic alignment between Council strategies such as decarbonisation, assets and digital; and • determine future resource implications to deliver the final Strategic Workforce Development Plan. 	Workforce planning is now embedding across the organisation and will become business as usual. HR dashboards have been created which will continue to evolve depending on Environment Factors, and will be presented by HRBP in Directorate DMTs. Consultation on Recruitment and Retention Strategy with feedback incorporated in policy where relevant. LGA will attend a future SLT.	H	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR48	Springing Forward: Workforce Planning	Tracy Dickinson	<p>R2 - Strengthening the application of the sustainable development principle in relation to workforce planning.</p> <p>Monitoring:</p> <ul style="list-style-type: none"> • formalise the purpose, role and responsibility of the workforce planning working group in the development, management, monitoring and review of the Strategic Development Workforce Plan; • formalise the future monitoring arrangements and success criteria of the Strategic Workforce Development Plan; • consider the role of members in the future monitoring of progress against the Strategic Workforce Development Plan; and • further embed succession planning and clarify timescales for review; and • ensure a more consistent exit interview process and that any lessons are learnt in relation to workforce planning. 	<p>This next scheduled workforce planning update is scheduled for May 2025 in the Insight meeting.</p> <p>The next re-iteration of the people strategy will be developed and consulted on, this will include a mapping exercise against the target operating model which will further enhance the work undertaken from a strategic workforce standpoint - new objective will be drafted to track this.</p>	H	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R
LR49	Springing Forward: Assets	Matt Bowmer/ Lorna Cross	<p>R1 - The Council should more fully apply the sustainable development principle in its strategic asset management, including:</p> <ul style="list-style-type: none"> • taking account of longer-term trends and future service demand that may affect service provision and the efficient use of its built assets; • taking an integrated approach ensuring its strategic approach to asset management helps deliver its wider plans, such as decarbonisation, workforce and digital; and • involving service users in the design of future service delivery which may impact on its assets. 	<p>Progress against the actions of the carbon management plan are due to be reported during Q2 2025/6. All asset related activity such as the work of the reshaping assets Group have been reported to the Strategic Insight Board to ensure integrated activity across all property owning directorates.</p>	L	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R
LR51	Digital Strategy Review	Nicki Johns	<p>R2 - To avoid duplication and identify opportunities to deliver multiple benefits, the Council should review how its strategic approach to digital impacts on the objectives of other public bodies.</p>	<p>Utilising insight from CDPS to understand other projects across the Public Sector where collaboration occurs, we ensure that we consider our impact and opportunities to share resources, deliverables and discovery work can be achieved.</p>	H	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR50	Digital Strategy Review	Nickki Johns	R1 - To ensure that its digital strategy takes account of current and future trends and issues the Council should ensure its horizon scanning to inform its strategic approach to digital is well informed by external sources, including future trends (see our audit criteria for Q.1.1 and Q1.2 in appendix A for some examples of what this might include).	The Digital team work collaboratively across the other LA's, with the support of the WLGA, CDPS and other groups involved in Digital Public Sectors to understand and optimise against opportunities. In addition, we work with external vendors to scan the market, take advantage of industry papers & webinars, and attend conferences to understand the emerging trends in Digital.	H	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R
LR52	Digital Strategy Review	Nickki Johns	R3- The Council should ensure it has considered opportunities to collaborate in the delivery of its digital strategy to identify opportunities to share knowledge, expertise and/or resources that may improve value for money.	Investigations are taking place into closer collaboration with other LA's. In addition, WLGA Digital Subgroups are providing opportunities to share and together, progress on initiatives. We work on a number of WLGA initiatives including Benefits & Social Care as well as engaging in knowledge sharing and joint collaboration work. We have also recently started to host a collaboration group for users of our core CRM with 5 other councils.	H	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R
LR54	Digital Strategy Review	Nickki Johns	R5 - The Council should develop arrangements for identifying and sharing lessons learned from its approach to its digital strategy.	We proactively engage with other LAs across Connecting Wales, WLGA Digital and as part of Vale Alliance and Connecting Care. We share case studies of work and are working with WLGA on how we can develop this capability even further. We have presented at Solace on our recent achievements as well as sharing our longer term vision.	H	Completed and ongoing as BAU	Jul-24	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR30	Reshaping Services Programme review	Tom Bowring	PFI 1 - The Council should consider what more it can do to work with partner organisations in order to help deliver the partnership objective of the Reshaping Services Programme.	Vale 2030 was approved by Council on the 10th March including the partnership statement which sets out what partners can expect when working with the Council. This also formed a key part of the recent Chief Officer and Management Development sessions. Partnership working is embedded within reshaping across all 5 themes and in particular within the Strengthening Communities theme. Following the PPA there has been an additional focus on the commitment to partnership working and a mapping exercise is currently being undertaken through the strategic partnership group. As part of the promotion of Vale 2030 a meeting has been organised for early May to enable the Leader and the Chief Executive to talk to partners about the evasion and opportunities to work together. A separate more focused meeting with Town and Community Councils is also being arranged. This action is considered completed as the emphasis on partnership working has been embedded and this work will be ongoing throughout the Reshaping Programme and Vale 2030 and progress considered through performance reporting, the Reshaping Board and the Strategic Partnership Group.	M	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R
LR65	Use of Performance Information: Service User Perspective and Outcomes Review - Vale of Glamorgan Council	Tom Bowring/ Helen Moses	R1: Information on the perspective of the service user - The Council should strengthen the information it provides to its senior leaders to enable them to understand how well services and policies are meeting the needs of service users.	Vale 2030 and the supporting Directorate Plans have a strong emphasis on engagement and the perspective of the service user. There are a range of actions and measures that will support this. Work is ongoing to develop the new performance reports for 2025/26 and to build service user perspective into the Annual Self Assessment 2024-25. Work has also progressed to report on the Annual Engagement Calendar. This work is not yet complete as the first set of reporting has not yet taken place.	H	Completed and ongoing as BAU	March 2025 and ongoing	Apr-25	CP&R
LR69	GRO Certificate Stock Reconciliation Audit	James Langridge-Thomas	Establish a documented 'certificate spoil retention and destruction protocol' process, whilst it is accepted that an appropriate process is established, including 'third party checks' this should be formally documented, signed off by LA internal auditors with copies provided to each statutory post holder.	A document has been produced based on best practice GRO guidance, signed off by internal audit and shared with the appropriate staff.	M	Completed	Jun-26	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR70	Financial Sustainability Review – Vale of Glamorgan Council	Tom Bowring/ Matt Bowmer	R1: We have identified some weaknesses in how the Council plans its approach to financial sustainability in the medium to long-term. To address this, the Council should improve its long-term planning to determine how it will address its funding gap for the length of its plan to support service transformation and promote long-term financial sustainability.	The Council has continued the work set out in Qtr3 and taken on further in response to the Audit Wales Financial Sustainability report. The Medium Term Financial Plan 2025/26 to 2029/30 approved by Council on 10 March sets out a more comprehensive approach to balancing the finances across the medium term. As well as the usual assessment of the cost pressures and Council Tax and grant assumptions driving the gap there is a framework of individual initiatives from across the reshaping programme to meet the shortfall.	M	Completed and ongoing	Mar 2026 and ongoing	Apr-25	CP&R
LR71	Financial Sustainability Review – Vale of Glamorgan Council	Matt Bowmer/ Helen Moses	R2: To report on the impact of its financial approach, the Council should develop reporting arrangements to provide members with the impact of its financial position and MTFP on local communities and delivery of its well-being objectives.	The Council has improved its approach to Equality Impact Assessments in the development of its 2025/25 Budget and 2025/26 to 2029/30 MTFP. These were all in place in early January 2025 and availed as part of the information to support the budget proposals for public consultation and review by the Council's Scrutiny Committees. Additionally, non financial data is being presented alongside the financial in the quarterly revenue monitoring reports to Cabinet and Scrutiny. This enhances the quarterly monitoring by reflecting the impact as well as cost. This also meets a commitment given following the Audit Wales work on financial sustainability in 2024.	M	Completed and ongoing	Mar 2026 and ongoing	Apr-25	CP&R
LR58	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R1 - Strengthen leadership and internal scrutiny processes to ensure a culture of meaningful self-evaluation to prioritise and drive improvements at a strategic level.	The spring term report on the performance of Learn Welsh the Vale against the objectives set out in the National Centre for Learning Welsh National Quality Framework was submitted to the Centre in March 2025. In the monitoring meeting held with the National Centre on 31 March representatives of the Centre indicated that they were content with the progress which LWTv has made, and its plans to ensure, that it achieves 100% of the objectives in the National Quality Framework by the end of the 2024-25 academic year. Progress against that action plan will continue to be monitored on a weekly basis at the LWTv leadership teams meetings until the end of the 2024-25 academic year. Progress will be reported to the National Centre for Learning Welsh and in the annual report in July 2025.	H	Completed and ongoing as BAU	Mar-26	Apr-25	L&C

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR/59	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R2 - Work with the National Centre for Learning Welsh to use data as a basis for forward planning and planning for strategic improvement.	Learn Welsh the Vale (LWtV) has continued to improve its use of data, and the National Centre indicated in the monitoring meeting which it held with LWtV on 31 March indicated that LWtV was on target to achieve its targets against the NQF in 2024-25. The annual report will be presented to the National Centre in July 2025. . LWtV continues to review and refresh internal systems to improve performance and has indicated to the National Centre's satisfaction how it will achieve 100% of the objectives in the National Quality Framework by the end of the 2024-25 academic year. LWtV will continue to review and monitor the performance data and make recommendation to adjust provision in areas of need progress against that action plan on a weekly basis at the LWtV leadership team's meetings throughout the remainder of the 2024-25 academic year. It is expected that there will be a growing the number those opportunities in the second half of 2025 arising from a new partnership with Menter bro Morgannwg which will include offering several additional monthly events for Welsh speakers to socialise through the medium of Welsh at several locations in the Vale, appropriate to Welsh speakers of all levels of fluency.	M	Completed and ongoing as BAU	Mar-26	Apr-25	L&C
LR60	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R3 - Develop a continuous professional development programme that addresses areas for improvement in teaching.	The annual cycle of tutor observation is underway and, as observations take place, individual development plans are being designed for each LWtV tutor. The observations are also being used to remould the training offer of LWtV for its tutors. LWtV tutors are also encouraged to take advantage of training offered by the National Centre for Learning Welsh and by the Cardiff and Vale College Learning Partnership.	M	Completed and ongoing as BAU	Mar-26	Apr-25	L&C
LR61	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R4 - Develop the offer for learners to practise their Welsh outside formal lessons to ensure that more of them take advantage of opportunities to develop as active speakers.	The final report to the National Centre for Learning Welsh on progress in implementing the recommendations of the Estyn Report of its inspection of LWtV was submitted in May 2024. Any outstanding issues have been incorporated into the NQF objectives for LWtV and progress upon implanting these will be reported upon in each termly report to the National Centre for Learning Welsh.	M	Completed and ongoing as BAU	Mar-26	Apr-25	L&C

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR62	Estyn Review - Education services in Vale of Glamorgan Council	Morwen Hudson/ Trevor Baker (All HoS)	R1 - Sharpen the focus of evaluation and improvement processes.	New model for Performance DMT meetings has been developed that will focus on sharpening our approach to self evaluation for key issues pertinent to the directorate. A performance and challenge framework has been developed to support how we evaluate key issues/themes collectively as a DMT. This framework is now embedded practice Performance DMT meeting and is fully operational. Key topics discussed using this framework to date have included school budget fragility, SEMH demand, resource bases, specialist provision. This framework has enabled DMT to take a more evaluatory approach to service delivery, led to identification of new actions and has facilitated discussions on identifying new opportunities to transform our service delivery models.	M	Completed but ongoing as part of the development of the SIP model	Mar-26	Apr-25	L&C
LR63	Estyn Review - Education services in Vale of Glamorgan Council	Morwen Hudson/ Carys Pritchard	R2 - Improve the quality and use of information about learning and teaching in schools to enable the local authority to best direct its resources towards areas for improvement.	<ul style="list-style-type: none"> The regional professional learning (PL) offer for 14-19 education continues to be refined to align closely to local authority and national priorities, school improvement priorities as well as the terms of the Local Authority Education Grant. The Central South Consortium (CSC) summer term PL offer was communicated to schools during March 2025. There continues to be positive and meaningful engagement with a range of PL opportunities: <ul style="list-style-type: none"> Ysgol Y Deri and Ysgol Bro Morgannwg are engaged in the 14-16 Qualifications Reform funded project The Director of Sixth Form from Llantwit Major school has been undertaking the Welsh consortia Post-16 Leadership Development programme St Cyres, Stanwell and Ysgol Bro Morgannwg are engaging in the National Professional Enquiry Project (NPEP) and their enquires are focussed on the 14-19 age group. Stanwell is now an established enquiry school Ysgol Bro Morgannwg staff have received training from Mental health UK Bloom programme associates to embed and deliver the Bloom wellbeing programme at 14-19 to support learner wellbeing, build resilience and learn strategies to manage their time and studies Ysgol Y Deri attended the CSC Post-16 Leaders autumn network meeting Llantwit Major school are engaging with the Advanced Skills Baccalaureate Wales/ Skills Challenge Certificate network meetings and project focus days Work is ongoing in the development of a Business Directory for schools and the creation of the Vale Employee Pledge. 	M	Completed but ongoing as part of the development of the SIP model	Mar-26	Apr-25	L&C

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR64	Estyn Review - Vale of Glamorgan Youth Service	Morwen Hudson/martin Dacey	R1 - Develop opportunities for Welsh medium and bilingual youth work provision	The Youth Service continues to work with the Urdd who have engaged with 406 individuals and have had 1,158 contacts in this period, through youth club sessions, lunchtime and afterschool clubs in both Ysgol Bro Morgannwg and English-medium schools, as well as residential and trip opportunities. Volunteer opportunities continued with the year 12 student noted in previous quarters increasing their total hours by 27 in this quarter and three other volunteers achieving seven hours at the Cardiff and Vale Urdd Eisteddfod. Each volunteer is recognised with a certificate for every five hours they volunteer. Two young people achieved accreditations in first aid, food hygiene, suicide awareness, and an Urdd leadership course where they did a course on data protection, child protection, and risk assessment. Young people from year 9 and 10 have met to discuss the upcoming Taith-funded trip to Catalonia in the Easter holidays, which is being organised for young people in the Vale of Glamorgan.	M	Completed and ongoing as BAU	Mar-26	Apr-25	L&C
LR67	Review of the Planning Service's Governance Arrangements	Ian Robinson/Marcus Goldsworthy	<ul style="list-style-type: none"> 1:The Council should strengthen its Planning Service's governance arrangements by: <ul style="list-style-type: none"> -Agreeing a Terms of Reference for the Council's Planning Committee to clearly state its purpose, role and responsibilities. The Council should regularly review this Terms of Reference; -Developing a plain language Planning Protocol and include it in the constitution and on the Planning Service Council webpage so that it is easily accessible to members and the public. The Council should ensure members and officers understand and act in accordance with the Planning Protocol; -Undertaking its planned review of the Scheme of Delegation to ensure the Planning Committee is focussed on the most strategically important planning applications; and -Ensuring planning applications submitted by, or on behalf of, the officers in the Planning service and supporting services are considered by the Planning Committee and not under officer delegated powers to safeguard against any perceived conflicts of interest and to promote independence and transparency. 	Planning protocol, Terms of Ref and amendments to scheme of delegation prepared, reported to Cabinet and the Governance & Audit and back to Cabinet. In Q1 of 2025/2026 it will be reported to Full Council.	H	Completed and ongoing as BAU	Mar-25	Apr-25	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR32	Reshaping Services Programme review	Tom Bowring	PFI 3 - The Council should identify further training and support to help staff develop the skills necessary to respond to transformational change.	As part of developing the initial prospectus for the Reshaping Programme, work has been undertaken to identify the resources required to support its effective delivery. Part of this includes understanding training needs. In Q4 the management development programme focused on the skills and requirements needed for staff to deliver the Reshaping Programme and the Corporate Plan, with an emphasis on cultural change and the Brilliant Basics. This was supplemented by an all chief officer session.	M	Completed	Mar-25	Apr-25	CP&R
LR34	Reshaping Services Programme review	Tom Bowring	PFI 5 - If there is to be a focus on more genuinely transformational projects, the Council should ensure lessons are learned from earlier projects and put in place mechanisms to strengthen any identified areas of weakness.	The development of the initial prospectus of projects has been undertaken over a number of months through a series of workshops and discussions with SLT colleagues. As part of this, a reflection on lessons learnt has been undertaken to inform planning. This work will continue throughout the life of the programme.	H	Completed and ongoing as BAU	Mar-25	Apr-25	CP&R
LR68	Review of the Planning Service's Governance Arrangements	Ian Robinson/ Marcus Goldsworthy	R2: The Council's Planning Service should clearly present its performance measures and targets in its service plan.	An updated suite of planning performance measures were introduced into the 24/25 Service Plan and incorporated in the 25/26 Directorate Plan.	H	Completed	Mar-25	Apr-25	E&R
LR33	Reshaping Services Programme review	Tom Bowring	PFI 4 - The Council should ensure that its forthcoming workforce plan supports the delivery of the Reshaping Services Programme and there is robust identification and consideration of workforce needs in project documentation	The workforce plan was adopted in 2023/24 and aligns with the needs of the Reshaping Programme. However, as work to delivery the programme and in light of the new Corporate Plan, Vale 2030, work to review the workforce plan alongside the People Strategy has commenced. During the quarter, further work on Reshaping was undertaken to begin to develop the medium term financial plan and key to this has been the consideration of workforce needs in the project documentation both in terms of implementation and in delivery. During the quarter, the People & Culture workstream of Reshaping has continued to report to SLT focusing on cultural and process based changes to support the delivery of Reshaping.	M	Completed and ongoing as BAU	Mar-26	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
LR37	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P3 The Council should consider the level of resources and investment required to achieve a more collaborative way of working with the third sector and reflect this in its Medium Term Financial Plan.	The Council's Medium Term Financial Strategy was refreshed and reported during Q2 2024/25, reflecting the proposed approaches to balancing the budget in the medium-term. Work has also been undertaken informed by the Cwmpass findings to finalise the budget proposals and consider the level of funding for third sector organisations. This is being taken forward under the Strengthening Communities Reshaping theme. This work is considered complete as we move to delivering Vale 2030 and Reshaping with a strong emphasis on partnership working embedded in both.	M	Completed	Mar-25	Apr-25	CP&R
LR29	Financial Sustainability Assessment	Gemma Jones	PFI 1 - Given the anticipated funding gaps in 2022-23 and 2023-24, the Council needs to determine how it will meet those gaps, including the extent to which savings will contribute to that.	We have achieved 88% of planned savings for 2023/24 with the remaining being taken forward into 2024/25. Funding gaps will continue to be monitored as part of the MTFP strategy, the new Reshaping programme and the Council's savings tracker.	H	Completed and ongoing as BAU	Mar-25	Aug-24	CP&R

Completed National Regulatory Actions									
Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
NR35	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R5 Work with schools to collect and categorise and analyse all bullying and harassment data correctly and comprehensively. In addition, support schools to analyse this information regularly to identify trends and put restorative arrangements in place.	Although we still await publication of WG action plan, bullying and one-off prejudice incident bullying data continues to be effectively scrutinised on termly basis as part of Wellbeing Improvement Board (WIB) within L&S Directorate to identify trends and any possible interventions that maybe required. We have continued to work with an external company and our schools to enhance the recording and reporting of this data through My Concern, through the refinement of recording categories.	M	Completed/ongoing as BAU	Mar-25	Apr-24	L&C
NR37	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R7 Provide school staff with the necessary professional learning to adopt a proactive approach to peer-on-peer sexual harassment, including homophobic, biphobic and transphobic bullying and harassment.	The Vale of Glamorgan finalised and ratified its Trans Inclusion guidance which has now been published and has been shared with all schools. The focus going forward will be on identifying, scoping and sourcing professional learning for staff. Work will also progress with devising and delivering a 'protected characteristics' inclusion training in conjunction with the Learning Links Team to all schools.	M	Completed	Mar-25	Apr-24	L&C
NR43	Estyn Thematic Review - Improving attendance in secondary schools	Morwen Hudson	Local authorities should: Provide schools with regular and effective challenge and support to improve pupils' attendance and help evaluate the impact of their work. Ensure that local authority interventions build on work already carried out by schools. Work with schools to support them to work with parents/carers to understand the importance of good attendance.	<p>The Inclusion Service undertook a full review of its approach to improving attendance, by comparing strategies to learn from others. Meetings with school leaders in other local authorities looked at school strategies and engagement strategies in relation to specialist provisions. We also invited other LAs to conduct appreciative inquiry into Inclusion Service to inform improvements. Two six session pilot projects around parental voice and barriers to attendance and initial Emotional Based School Avoidance style work have been completed to inform a model of developed to train Family Engagement Officers in schools so that these sessions are cascaded on the basis of building capacity and expertise within schools themselves.</p> <p>School Attendance Officer Forums are now well established across the Vale that are well attended by school staff. Agenda for Forums are co-constructed with school colleagues and a face to face session and sharing good practice day is planned for summer term.</p> <p>Attendance Data visits and audits are regularly undertaken and is now embedded practice. FPN training was offered to all schools in January, with other attendance training being offered later in the term. Governor training for attendance was scheduled for February.</p> <p>Pastoral Support Plan pilot launched in October 2023 after pilot schools received training sessions. Evaluation is currently being carried out with the Portal to be launched across all Vale schools later in the year. The Inclusion Team continues to work with the One Team to enhance reporting as a key area of focus going forward.</p>	M	Completed	Mar-25	Apr-24	L&C

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
NR3	Annual Improvement Report (National report recommendations for 2016/17) - Third Sector Funding	Tom Bowring	R1 - To get the best from funding decisions, local authorities and third sector bodies need to ensure they have the right arrangements and systems in place to support their work with the third sector. To assist local authorities and third sector bodies in developing their working practices, we recommend that local authority and third sector officers use it to: - self-evaluate current third sector engagement, management, performance and practice; - identify where improvements in joint working is required; and - jointly draft and implement an action plan to address the gaps and weaknesses identified through the self-evaluation.	This work has been informed by the work with Cwmpas and the development of Vale 2030. This work will continue to be taken forward and will form part of the Strengthening Communities work within Reshaping. The Director of Corporate Resources also continues to meet monthly with the Chief Executive of GVS and to attend VSJLC to discuss relevant issues.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R
NR4	Annual Improvement Report (National report recommendations for 2016/17) - Third Sector Funding	Tom Bowring	R2 - Poor performance management arrangements are weakening accountability and limiting effective scrutiny of third sector activity and performance. To strengthen oversight of the third sector, we recommend that elected members scrutinise the review checklist completed by officers, and regularly challenge performance by officers and the local authority in addressing gaps and weaknesses.	This work is being taken forward through the implementation of Vale 2030, Reshaping and the VSJLC arrangements.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R
NR31	'Time for Change' – Poverty in Wales	Tom Bowring	R5 Experience mapping to create inclusive services for people in poverty • We recommend that councils improve their understanding of their residents' 'lived experience' through meaningful involvement in decision-making using 'experience mapping' and/or 'Poverty Truth Commissions' to review and improve accessibility to and use of council services.	This work has been embedded in the Your Place work and in March workshops were held on health and employment in partnership with New Local which were attended by the community. SPF funding will support the continuation of this work which will help inform work across the council, sharing learning and piloting approaches and with a strong emphasis on engagement. The Community Development Worker continues to explore innovative approaches to engagement and learning from elsewhere including projects in other areas e.g. Cardiff and Swansea.	H	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R
NR32	'Time for Change' – Poverty in Wales	Tom Bowring	R6 Single web landing page for people seeking help • We recommend that councils optimise their digital services by creating a single landing page on their website that: is directly accessible on the home page; provides links to all services provided by the council that relate to poverty; and provides information on the work of partners that can assist people in poverty.	There exists a cost of living support hub on the Councils website that details all of the available support relating to poverty and rising cost of living. New information is added to this page as it becomes available and reviewing and updating the pages is now embedded as business as usual.	H	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
NR38	Together we can' Community resilience and self-reliance'	Tom Bowring	R1 To strengthen community resilience and support people to be more self-reliant, local authorities need to ensure they have the right arrangements and systems in place. We recommend that local authorities use the evaluation tool in Appendix 2 to: <ul style="list-style-type: none"> • self-evaluate current engagement, management, performance and practice; • identify where improvement is needed; and • draft and implement an action plan with timeframes and responsibilities clearly set out to address the gaps and weaknesses identified in completing the evaluation tool. 	The recommendations from the work undertaken by Cwmpas have now been built into Vale 2030 (Corporate Plan) within the actions to prevent and tackle poverty as well as commitments to continued partnership working to strengthen Vale communities.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R
NR39	Together we can' Community resilience and self-reliance'	Tom Bowring	R2 To help local authorities address the gaps they identify following their self-evaluation, we recommend that they: <ul style="list-style-type: none"> • formally approve the completed Action Plan arising from the evaluation exercise; • regularly report, monitor and evaluate performance at relevant scrutiny committees; and • revise actions and targets in light of the authority's evaluation and assessment of its performance 	The recommendations from the work undertaken by Cwmpas have now been built into Vale 2030 (Corporate Plan) within the actions to prevent and tackle poverty as well as commitments to continued partnership working to strengthen Vale communities. These will be monitored through the Councils performance monitoring arrangements of the Corporate Plan, and reviewed where necessary as part of annual Directorate Plans with directorate level actions.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R
NR40	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell	R1 To get the best from their work with and funding of Social Enterprises, local authorities need to ensure they have the right arrangements and systems in place. We recommend that local authority officers use the checklist in Appendix 2 to: <ul style="list-style-type: none"> • self-evaluate current Social Enterprise engagement, management, performance and practice; • identify opportunities to improve joint working; and • jointly draft and implement an action plan with timeframes and responsibilities clearly set out to address the gaps and weaknesses identified through the self-evaluation 	The recommendations from the work undertaken by Cwmpas have now been built into Vale 2030 (Corporate Plan) within the 'Our commitment to those working with us' section which outlines what organisations including social enterprises can expect when working with the Council. This addresses the gaps identified through the Cwmpas evaluation and provides a framework for future working arrangements. Working with a range of partners including social enterprise will be pursued through reshaping.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R
NR41	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell	R2 To drive improvement we recommend that the local authority: <ul style="list-style-type: none"> • formally approve the completed Action Plan; • regularly report, monitor and evaluate performance at relevant scrutiny committees; and • revise actions and targets in light of the authority's evaluation and assessment of its performance. 	The recommendations from the work undertaken by Cwmpas have now been built into Vale 2030 (Corporate Plan) within the 'Our commitment to those working with us' section which outlines what organisations including social enterprises can expect when working with the Council. This addresses the gaps identified through the Cwmpas evaluation and provides a framework for future working arrangements. Working with a range of partners including social enterprise will be pursued through reshaping.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
NR14	Review of Town Centre Regeneration in Wales	Marcus Goldsworthy/ Phil Chappell/ Michael Clogg	R2 - Many town-centre businesses are impacted adversely by charging for car parking, access to public transport and poor transport infrastructure. We recommend that the Welsh Government work with local authorities to review transport challenges facing town centres and agree how best to address these.	Charging for car parking in town centres is not considered to adversely impact businesses but can offer several potential benefits to businesses, including increased parking turnover, improved access for businesses, and the potential for increased footfall in the town centre. Access to public transport in key town centres throughout the Vale is generally good with regular services. Car park charges are set at an appropriate level with first 2hours free to encourage visitor usage and highway infrastructure is managed and maintained to provide safe and convenient access as far as practicable. The council also developed and implemented a robust policy for outside trading areas, café style licences and advertising boards to support local businesses and encourage the managed provision of trading and advertising on the highway asset and make a positive contribution to towns and resorts by adding vitality, colour, life and interest to the street scene. This includes a parklet pilot programme established in Penarth Town centre to assist business recovery following the Covid-19 pandemic and select areas repurposing of parking spaces for café style licenses which is under review.	H	Completed/ongoing as BAU	Mar-25	Apr-25	E&R
NR15	Review of Town Centre Regeneration in Wales	Marcus Goldsworthy/ Phil Chappell	R4 - The Welsh Government has provided all 22 local authorities with training on how best to use existing enforcement, financial assistance and debt recovery powers, but they are not being consistently nor effectively utilised to support regeneration. We recommend that local authorities take appropriate action, using these existing powers and resources available to achieve the best possible outcome for town centres by: <ul style="list-style-type: none"> • using alternative methods of enforcement before using Compulsory Purchase Orders as a last resort; • integrating enforcement strategies with wider departmental strategies across housing, environmental health, planning and regeneration teams to make more effective use of existing skills and resources; and • ensuring there is capacity and the right expertise to use the full range of powers, working in collaboration with other councils to achieve good outcomes. 	A greater focus has now been placed on enforcement over grant and loan funding and many staff attended this training.	M	Completed/ongoing as BAU	Mar-25	Apr-25	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
NR29	'Time for Change' – Poverty in Wales	Tom Bowring	R2 Local strategies, targets and performance reporting for tackling and alleviating poverty • We recommend that the councils use their Wellbeing Plans to provide a comprehensive focus on tackling poverty to co-ordinate their efforts, meet local needs and support the revised national plan targets and actions. This should: include SMART local actions with a greater emphasis on prevention; include a detailed resourcing plan for the length of the strategy; be developed with involvement from other public sector partners, the third sector, and those with experience of poverty; include a robust set of consistent outcome indicators and measures to increase understanding of poverty locally; and be subject to annual public reporting to enable a whole system view of poverty locally to help improve delivery and support.	There is a specific section in Vale 2030 regarding Tackling Poverty and there are activities under each objective. This has been cascaded through Directorate Plans and will form part of the performance monitoring arrangements for a 2030. A twice yearly report on work to tackle and prevent poverty will also continue to be produced.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R/ L&C/ H&SC
NR16	Review of Town Centre Regeneration in Wales	Phil Chappell	R6 - Town centres are changing, and local authorities need to be receptive to these changes and plan to manage these shifts. We recommend that local authorities use our regeneration tool to self-assess their current approaches to identify where they need to improve their work on town-centre regeneration (the tool is here).	Placemaking plans have now overtaken this work as all councils have to sign up to the placemaking charter for Wales. It sets out 6 principles that all towns must adhere to whilst developing their plans for regeneration. The Vale Council has signed up to this charter and now applies this thinking to all areas of its work, not just regeneration. Work has been commissioned on all four towns.	M	Completed	Mar-25	Apr-25	E&R
NR44	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris Keepins	R5 Local authorities should develop local action plans that articulate a clear vision for building control to be able to plan effectively to implement the requirements of the Act. The Plans should: • be based on an assessment of local risks and include mitigation actions; • set out how building control services will be resourced to deliver all their statutory responsibilities; • illustrate the key role of building control in ensuring safe buildings and be linked to well-being objectives and other corporate objectives; and • include outcome measures that are focused on all building control services, not just dangerous structures.	Continue to review BC structure and fee schedule with a view to implementing a fee uplift as soon as practicable.	M	Completed	Mar-25	Apr-25	E&R
NR45	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris keepins	R6 Local authorities should urgently review their financial management of building control and ensure they are fully complying with Regulations. This should include: • establishing a timetable of regular fee reviews to ensure charges reflect the cost of services and comply with the Regulations; • annually reporting and publishing financial performance in line with the Regulations; • ensuring relevant staff are provided with training to ensure they apply the Regulations and interpret financial reporting correctly; and • revise fees to ensure services are charged for in accordance with the Regulations.	Continue to review BC structure and fee schedule with a view to implementing fee uplift as soon as practicable. Regular training is undertaken to ensure knowledge is kept up to date.	L	Completed/ongoing as BAU	Mar-25	Apr-25	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Priority (H/M/L)	Status	Target Date	Date of Last Update	Scrutiny Committee
NR46	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris keepins	R7 Local authorities should work with partners to make better use of limited resources by exploring the potential for collaboration and regionalisation to strengthen resilience through a cost benefit analysis of partnering with neighbouring authorities, establishing joint ventures and/or adopting a regional model where beneficial.	Work is currently being done with LABC to encourage support between neighbouring authorities. No formal agreement has been reached although conversations ongoing regarding how this might work should the situation arise where we cannot fulfil our responsibility as the Building Safety Regulator in Wales for the VoG. Early stages of work towards considering potential regionalisation of PRIW resource.	M	Completed/ongoing as BAU	Mar-25	Apr-25	E&R
NR47	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris keepins	R8 Local authorities should review risk management processes to ensure that risks are systematically identified, recorded, assessed, mitigated and subject to regular evaluation and scrutiny.	Service level guidance and supporting procedural guidance is being developed to support the Act specific to Building Control.	L	Completed/ongoing as BAU	Mar-25	Apr-25	E&R
NR42	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell/ Lance Carver	R3 To ensure the local authority delivers its S.16 responsibilities to promote Social Enterprises we recommend that it reports on current activity and future priorities following the evaluation of its Action Plan including the Annual Report of the Director of Social Services.	The S 16 forum has continued to promote Social enterprises. In addition wider work continues to be undertaken outside of the forum in relation to Social enterprises.	M	Completed/ongoing as BAU	Mar-25	Apr-25	CP&R/ E&R/HL&SC
NR34	'Time for Change' – Poverty in Wales	Tom Bowring	R8 Complying with the socio-economic duty • We recommend that councils review their integrated impact assessments or equivalent to: ensure that they draw on relevant, comprehensive and current data (nothing over 12 months old) to support analysis; ensure integrated impact assessments capture information on: involvement activity setting out those the service has engaged with in determining its strategic policy such as partners, service users and those it is coproducing with; the cumulative impact/mitigation to ensure the assessment considers issues in the round and how it links across services provided across the council; how the council will monitor and evaluate impact and will take corrective action; and an action plan setting out the activities the Council will take as a result of the Integrated Impact Assessment.	The Council's new Strategic Equality Plan was agreed in March 2025. This includes an enhanced focus on the socio-economic duty, something that is also reflected in the Council's new Vale 2030 Corporate Plan.	H	Completed	Mar-25	Apr-25	CPR/ L&C/ H&SC
NR36	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R6 Plan suitable intervention and support on gender issues at both school and local authority level, evaluating regularly their impact on pupil wellbeing.	During Oct-Dec 2023 a 6-week Girls course was undertaken at St Cyres School funded by the Vale of Glamorgan Council. This was for two groups. One group of year 10 girls and one group of year 11 girls, and the aim was to help equip, empower, and encourage girls in year 10/11 that struggle with their self-esteem or could be susceptible to being involved with negative behaviours in romantic relationships. In order to track the girls progress before and after the course the facilitator utilised a survey.	M	Completed/ongoing as BAU	Mar-25	Apr-24	L&C