

VALE of GLAMORGAN

Strategy & Supporting People Team Team Plan 2014/15



BRO MORGANNWG

Team Manager	Pam Toms
Service Plan	Housing and Building Services
Date signed off	
Signed off by	

Service Outcome 1:	Everyone has a home that they can afford that meets their needs.
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Objective 1:	To be an excellent landlord in terms of housing and asset management services
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Context for this objective:	Good quality well managed homes are key to positive wellbeing outcomes for the people of the Vale. Poor quality housing can have a negative impact on health and other societal issues such as crime and disorder.
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Ref.	During 2014-15 we plan to:	Success Criteria/ Outcomes we'll achieve from this action are:	High , medium or low priority	Officer responsible for achieving this action	Start Date	Finish Date	How will the work be resourced?	Progress
	Establish if Council house building programme is feasible under the HRA self-funding regime.	New good quality homes for people of the Vale of Glamorgan	Medium	EF	1 st July 2014	31 st March 2015	Within existing resources	
	Explore the use of Community Land Trusts and Housing Co-operatives for rural areas	Additional housing options available for those people who cannot afford market housing	Medium	EF	1 st September 2014	31 st March 2015	Within existing resources	

	Maintain Level 4 of the Vale Equality Standard	<p>Equality Impact Assessments are in place for all new policies and procedures</p> <p>Equality is enshrined in all aspects of the Housing Service</p>	High	JL	1 st April 2014	31 st March 2015	Within existing resources	
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Objective 3:	To identify and provide housing related support services that meet the needs of our residents.
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Context for this objective:	Housing related support is critical in aiding tenants and residents to sustain their current home. The Supporting People Team work with support providers to meet identified housing related support needs.
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Ref.	During 2014-15 we plan to:	Success Criteria/ Outcomes we'll achieve from this action are:	High , medium or low priority	Officer responsible for achieving this action	Start Date	Finish Date	How will the work be resourced?	Progress
	Adopt the Regional Service User Involvement Framework	Increased Service User Involvement in service planning and standards.	High	PT	1 st August 2014	31 st March 2015	Within existing resources	
HS/A090	Commission a new Mental health Service in conjunction with Health	Good quality, strategically relevant and value for money support services are delivered in line with the Local Commissioning Plan	High	PT	1 st August 2014	31 st March 2015	Within existing resources	

HS/A092	Develop a wide range of options for older people requiring support	Older persons support services are based on need and not tenure in compliance with the Supporting People Grant conditions	High	PT	1 st July 2014	31 st March 2015	Within existing resources	
HS/A091	Review the governance arrangements of the Supporting People Regional Collaborative Committee with other RCC partners	Good governance arrangements are in place at the regional level which allow local services to be delivered to meet the local need	High	SC	1 st April 2014	31 st March 2015	Within existing resources	
	Develop a Regional Communications Strategy for the RCC	All stakeholders are kept up to date on progress of the RCC	Medium	SC	1 st July 2014	31 st March 2015	Within existing resources	

	Develop an Information Sharing Protocol for the RCC	Information can be shared across the region to improve service delivery and commissioning whilst maintaining confidentiality if required	High	SC	1 st August 2014	31 st March 2015	Within existing resources	
HS02/A015	Evaluate the Pilot of the Sanctuary Scheme	Robust evidence is in place to apply for additional funding for the project to continue	Medium	PT	1 st October 2014	31 st March 2015	Within existing resources	
	Introduce any Accreditation Procedure required by Welsh Government for all Supporting People Services	Robust audit, governance and financial checks are in place for all providers of services	Medium	PT	1 st October 2014	31 st March 2015	Within existing resources	

	Administer and manage the Council's Tenancy Support Scheme, Staying Put Scheme and Independence Scheme	The most appropriate referrals are made, there are nil voids in the service, support and engagement in services is monitored and timely and accurate payments are made to providers	High	AM/IT	1 st April 2014	31 st March 2015	Within existing resources	
	Review and monitor Supporting People Services	Only strategically relevant services continue to be provided. High quality services are maintained and best practice is identified and shared throughout the region.	High	JA/HJ/AP	1 st April 2014	31 st March 2015	Within existing resources	

	<p>Monitor the progress of service users through the collection of six monthly Outcomes data across all services in the Vale and report the results to Welsh Government</p>	<p>Local outcomes are measurable and inform service improvement.</p> <p>Regional outcomes are measurable</p> <p>National outcomes are measurable by Welsh Government</p>	High	AP/HJ	1 st April 2014	31 st March 2015	Within existing resources	
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Objective 3:	To increase the supply of affordable housing
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Context for this objective:	Housing supply is predominantly market led. As custodians of the local housing market we have a duty to intervene in that market to bring forward housing solutions that are needed by the people of the Vale but would not be provided under normal market conditions. The Housing Enabling team and Planning Policy Officers work closely to maximise the affordable housing opportunities within the Vale
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Ref.	During 2014-15 we plan to:	Success Criteria/ Outcomes we'll achieve from this action are:	High , medium or low priority	Officer responsible for achieving this action	Start Date	Finish Date	How will the work be resourced?	Progress
	Agree a Local Lettings Policy with the local community council for affordable housing sites in the rural Vale	People with a local connection who are unable to afford market housing are prioritised and able to live near their support networks	High	EF	1 st April 2014	31 st March 2015	Within existing resources	
HS/A093	Increase the supply of affordable housing units	Affordable housing for those in housing need either to rent or purchase through Aspire2Own	High	PT	1 st April 2014	31 st March 2015	Within existing resources	

HS/094	Bring forward at least one rural development	Provide homes for people with a connection to the area who cannot afford to buy through the market.	High	EF	1 st September 2014	31 st March 2015	Within existing resources	
HS/A095	Provide at least two accessible homes on every new development	Provide a home that is adapted to meet the needs of people on the Accessible Homes Register who are currently living in unsuitable properties	High	PT	1 st April 2014	31 st March 2015	Within existing resources	
	Increase the number of affordable homes delivered without subsidy	More affordable homes for those in housing need in the Vale	High	PT	1 st April 2014	31 st March 2015	Within existing resources	
HS/A101	Carry out a new Local Housing Market Assessment	Robust and up to date evidence is available on housing need in the Vale	High	JL	1 st December 2014	31 st January 2015	Within existing resources	

HS02/A009	Monitor the delivery of the Local Housing Strategy Action Plan through the Overarching Housing Forum	Consistent policies are developed and monitored across all social housing partners in the Vale	High	JL	1 st October 2014	31 st March 2015	Within existing resources	
HS/A102	Seek innovative funding opportunities with partners for the delivery of the Local Housing Strategy objectives	Housing supply is increased across all tenures. Additional funding is drawn into the Vale	High	JL	1 st October 2014	31 st March 2015	Within existing resources	
	All social landlords in the Vale adopt the Housing Partnership Guide	A consistent and partnership approach is taken to affordable housing development in the Vale to ensure funding opportunities are maximised	High	PT	1 st October 2014	31 st March 2015	Within existing resources	

Performance Indicators

PI Ref	PI Description	Performance 2012/13	Wales Average 2012/13	Performance 2013/14	Wales Average 2013/14	Target 2013/14	Target 14/15
	Housing related support – Percentage of Service User's satisfied with their support	95%	Not available	95%	Not available	95%	96%

Key:

AM: Alex Morgan, Project Support Officer
AP: Andrew Page, Contract Monitoring Officer
EF: Elisa Faulkner, Affordable Housing Enabler
HJ: Hedd Wyn John, Contract Monitoring Officer
IT: Irene Thomas, Project Support Officer
JA: Jane Anderson, Contract Monitoring Officer
JL: Jenny Lewington, Housing Strategy Officer
PT: Pam Toms, Strategy & Supporting People Manager
SC: Sarah Capstick, Regional Development Co-ordinator