

### **Family Information Service (FIS)**

FIS is a one stop information and advice service for families in the Vale of Glamorgan. Parents can contact us to find out about the following:

- Registered childcare including: childminders, day nurseries, playgroups, Cylchoedd Meithrin (Welsh playgroups) crèche, breakfast and after school clubs and holiday care schemes.
- Unregistered childcare including: breakfast clubs, open access playschemes, Childcare Approval Scheme, nannies, au pairs and baby sitters.

This information is tailored to parents needs and includes details of cost, opening times, whether your child can be picked up and dropped off from school, whether there is wheelchair access, those childminders who have vacancies in the area, and much more.

FIS also provide information on:

- Parent & Toddler Groups and Cylch Ti a Fi
- Other services and activities for children and young people age 0-19 years.
- Services and activities for children with additional needs, including the Disability Index
- Summer Activities Brochure, containing details of what's going on during the school summer holidays.
- Help with childcare costs, for example Tax Credits and Childcare Vouchers.
- Family Support Services
- Training in childcare and how to set up childcare provision.

#### Contact details:

Telephone: 01446 704704.  
Office opening hours: 8:30am – 5:00pm Mon – Thurs and 8:30am – 4:30pm Friday.  
Answering service at all other times.  
Email: [fis@valeofglamorgan.gov.uk](mailto:fis@valeofglamorgan.gov.uk)  
Facebook: Vale Family Information Service  
Twitter page: @ValeFIS  
Visit: [www.valeofglamorgan.gov.uk/fis](http://www.valeofglamorgan.gov.uk/fis) where parents can search for childcare using our 'on line' childcare database