


Risk Description	Welfare Reform			
The UK Governments Welfare Reform will introduce the greatest change in the administration of welfare benefits for a generation. In addition to significant change in the way in which the council will run the housing and council tax benefits service, the changes will affect Social Services and Housing Services and will have an impact on the overall finances of the authority.				
Risk Owner	Clive Teague			
Risk themes				
	Mark one or more themes with an X			
Business Continuity				
Collaboration	x			
Sustainability (including Social Inclusion)	x			
Health and Safety				
Workforce Planning	x			
Sickness Absence				
Equalities	x			
Information Management (including E-Government)	x			
Project Management				
Financial Management	x			
Risk Scoring				
Impact (1=Low 4=Catastrophic)	Likelihood (1=Unlikely 4=Almost Certain)	Total Risk Score	Priority Level (use the risk matrix)	Direction of Travel
3	4	12	High	
Current Controls to manage risk				
Risk Ref.	Description			Source document
WR1	Welfare Reform Working Group			N/A
WR2	Member Task and Finish Group			N/A
Countermeasure(s) to improve/mitigate the risk				
Risk Action Ref.	Description	Responsibility	Timescales for completion	Source document
	Identification of key risk areas within Welfare Reform	OWG/T&F	Complete	Risk analysis
	Prioritisation of key risk areas within Welfare Reform	OWG/T&F	Complete	Risk analysis
	Action Plan	OWG/T&F	17/10/12	
	Communications Plan	OWG/T&F	Complete	Comms plan

Status Report (For Corporate Risk Management Group use only)	
Date	Commentary

Welfare Reform Risk Analysis

Subject	Time Table	Responsibility for delivery	Customers affected	Affect on Council	Risks	Mitigation	Risk Rating/ Priority
Council Tax Support Scheme	Up and running by 1 st April 2013	Vale of Glamorgan Council to deliver scheme based on WG regulations	13k customers on currently Council Tax Benefit	Reduction in budget available for scheme. Duty to collect residual council tax	Service risk to customers Financial risk to council tax collection levels may be requirement for individual councils to consult	All Wales group developing regulations, suppliers developing systems. Communications to affected customers	H 1
Benefit Changes 1. Up rating of LHA in line with CPI 2. Room restriction 3. Benefit cap	April 2013	Vale of Glamorgan Council, in line with DWP regulations	TBC 1. Claimants on LHA schemes 2. Over accommodated working age claimants in social rented sector 3. On high benefit	Duty to ensure benefits are paid correctly and on time. Increasing rent arrears. Increased demand on Homelessness Service. Pattern of service	Financial risk to council – HRA rent; GF homelessness	System changes will be undertaken as part of ongoing supplier support. Use of DHP. Communications to affected customers	H 1
Social Fund	April 2013	Contractor being procured by Welsh Government	Social Services and Housing customers	Impact on advice services and case management issues	Provider not in place for April 2013 Referral routes not clear for staff accessing the system for clients	Communication to staff and clients	M 2
Personal Independence Payment	New claims for June 2013	Department for Work and Pensions	Social services customers	Impact on advice services and case management issues	Financial risk to clients Financial risk to Council	Communications to affected customers	M 2
Universal Credit Implementation	October 2013	Department for Work and Pensions	5k working age customers currently on HB	Ability to pay council rents and social services care cost.	Continuity of claim	Communications to affected customers	H 3
Pension Credit rent element	October 2014	Department for Work and Pensions	2.5k pension age customers currently on HB	Ability to pay council rents and social services care cost.	Continuity of claim	Communications to affected customers	H 3