The Vale of Glamorgan Council

Cabinet Meeting: 28 November, 2016

Report of the Leader

Council Tax Reduction Scheme

Purpose of the Report

1. To confirm the re-adoption of the Council Tax Reduction National Scheme for 2017/2018 based on the following regulations and to reconfirm the Council's discretions.

Recommendations

That subject to consideration and agreement by Council:

- 1. The Council Tax Reduction Schemes and Prescribed Requirements (Wales) Regulations SI 2013/3029 ("the Prescribed Requirements Regulations") and the Council Tax Reduction Schemes (Prescribed Requirements and Default Scheme) (Wales) (Amendment) Regulations 2014 SI 2014/66 be adopted.
- 2. That any amendments to Regulations made by the Welsh Government are reflected in the scheme.
- 3. That the national scheme is adopted with the following discretions -
- That the Council should continue to allow Extended Payments up to a maximum of 4 weeks.
- That the Council should continue to disregard War Widow and War Disablement pensions in assessing income for Council Tax Reduction.
- That the Council should continue to allow Backdated Reductions for a period up to 26 weeks.

Reasons for the Recommendations

1-3. To enable the Council Tax Reduction Scheme to be approved by Council by 31 January 2017 and be in place for implementation from 1 April 2017.

Background

2. As part of the UK Government's Welfare Reform Agenda, with the enactment of the Welfare Reform Act 2012, the Council Tax Benefit scheme was abolished with effect from 31 March 2013. The Local Government Finance Act 2012 enabled the Welsh

Government to make regulations to establish a Council Tax Reduction Scheme in Wales. From 1st April 2013, a new scheme called Council Tax Reduction was introduced. The Welsh Government's Council Tax Reduction Scheme ended on the 31st March 2014. For 2014/15 and subsequent years the Welsh Government made new regulations which replicate the existing 2013/14 regulations on which the national Council Tax Reduction Scheme was based. It is recommended that the Council confirms each year its adoption of the scheme and discretions. There are two sets of regulations governing the scheme.

- The Council Tax Reduction Schemes (Default Schemes) (Wales) Regulations SI 2012/3145, which establish a single national framework scheme which would be imposed on any council that fails to adopt its own scheme;
- The Council Tax Reduction Schemes and Prescribed Requirements (Wales)
 Regulations SI 2013/3209, which set out the national requirements that each billing
 authority must satisfy and also enable additional areas of local discretion that
 authorities might wish to implement.
- 3. The Welsh Government will amend regulations to uprate the financial figures in line with inflation. These are dependent on the Chancellor's Autumn Statement on the 23rd November 2016. The scheme will need to take account of these and any subsequent Regulations made by the Welsh Government following the adoption of the local scheme.

Relevant Issues and Options

- 4. Welsh local authorities had until 31st January each year to adopt a scheme exercising any of the discretions permitted under the Prescribed Requirements Regulations. This requires a decision by full Council. If the authorities fail to adopt a Council Tax Reduction Scheme by that date the default scheme will apply. With regard to the areas of discretion under the "Prescribed Requirements" Regulations, the local authorities will only be able to implement discretionary elements that are more generous than the minimum requirements set out in the regulations, and that any flexibility is to be locally funded.
- 5. The discretionary elements outlined in the "Prescribed Requirements" regulations are:
- The ability to increase the standard extended reduction period of 4 weeks given to persons after they return to work where they have previously been receiving a council tax reduction that is to end as a result of their return to work;
- Discretion to disregard part or the whole amount of War Disablement Pensions and War Widow's Pensions when calculating income; and
- The ability to backdate the application of Council Tax Reduction with regard to late claims prior to the standard period of three months before the claim.
- 6. In relation to the discretions, the position is as follows -

Extended Reduction Period (Extended Payments)

7. In the year 2015/16 the expenditure on extended payments was £18,033 and as at the 7th November for 2016/17 £9,183 has been paid to assist customers. The full year estimate is £20,000.

- 8. In prescribed circumstances, an award of Council Tax Reduction will be extended for a period of up to 4 weeks where entitlement to certain qualifying benefits ends due to:
- starting employment either employed or self-employed, or
- a claimant increasing working hours to 16 hours or more, or
- a partner increasing working hours to 24 hours or more, or
- increasing earnings to an amount that ends entitlement to Income Support/Job Seekers Allowance (Income Based)/Employment Support Allowance (Income Related) or (Income Based)/Severe Disablement Allowance / Employment Support Allowance (Contribution Based).
- 9. The aim is to help incentivise long-term unemployed, sick or disabled people to take up work, earn more income or work more hours.
- 10. To qualify for extended payments:
- The claimant must expect their job or increased hours to last at least 5 weeks.
- The claimant or their partner has been entitled to Employment and Support Allowance – Income Related (ESA (IR)), Jobseekers Allowance – Income Based (JSA (IB)), Jobseekers Allowance – Contribution Based (JSA (C)) or Income Support continuously for at least 26 weeks (or any combination of these).
- Immediately prior to starting work the customer or partner must have been on ESA (IR), JSA (IB) or Income Support.
- 11. They may also qualify if:
- The claimant or partner has been entitled to Employment and Support Allowance (Contribution based), Incapacity Benefit or Severe Disablement Allowance and again their job or increased hours is expected to last for 5 weeks or more and they have been entitled to the above benefit continuously for 26 weeks.
- 12. In both cases their benefit must cease due to the result of them starting work or increasing their hours.

War Widow and War Disablement Pensions

13. The Council currently disregards the whole amount of War Widow and War Disablement pensions when calculating income for Housing Benefit and the Council Tax Reduction Scheme. In the year 2015/16 expenditure was £23,235 and as at the 7th November for 2016/17 £24,667 has been paid as a result of disregarding War Widow and War Disablement pensions to assist customers. The full year estimate is £25,000.

Backdated Council Tax Reduction

- 14. In the year 2015/16 expenditure was £18,438 and as at the 7th November for 2016/17 £10,795 has been paid as a result backdating claims to assist customers. The full year estimate is £20,000.
- 15. The current rules for backdating of a working age customer are:
- The claimant must make a request in writing,
- The customer must show continuous good cause for his or her failure to make an earlier claim,

- The claim cannot be backdated more than 6 months before the date of the written request.
- 16. 'Good cause' has been explained by tribunals and courts. The main principles are:
- 'It includes any fact that would have probably caused a reasonable person to act as the claimant did', but they are expected to take reasonable steps to ascertain what their rights may be.
- 17. Case Law establishes that good cause normally falls into four categories:
- The claimant was so ill (physically or mentally) or otherwise unable to act that they could not claim and could not ask someone to do it for them.
- Someone the claimant should have been able to rely on (such as the Local Authority, the DWP, an advice agency and possibly others) advised them they could not get HB/CTR when in fact they could.
- There were good reasons for the claimant not believing they could claim, amounting to more than just not thinking or caring.
- Some external factor prevented the claimant from making a claim (e.g. failure of the postal service, imprisonment).

Proposals – Extended Payments

18. It is proposed that the Council should continue to allow extended payments up to a maximum of 4 weeks for the Council Tax Reduction Scheme in 2017/18 because this incentivises people to work or take on extra hours of work and any claimant moving into employment is likely to receive their first payment from their new employer within this timescale.

Proposals – War Pensioners Disregard

19. It is proposed that the Council should continue to disregard War Widow and War Disablement pensions in assessing income for Council Tax Reduction in 2017/18.

Proposals – Backdated Awards

20. It is proposed that the Council should continue to allow backdated awards for the Council Tax Reduction Scheme in 2017/18 for a period up to 26 weeks. It would be difficult for 'good cause' to be proved continuously by the customer for any longer period. Also under the Housing Benefit rules backdating is for a maximum of 26 weeks which would ensure that the two schemes remain aligned. If both schemes are not aligned it would be very confusing for the customer as it would be very difficult to explain the differences in the two schemes.

Resource Implications (Financial and Employment)

- 21. The Council's provisional settlement was announced by the Welsh Government on the 19th October 2016. The Standard Spending Assessment (SSA) 2017/18 set for the Council Tax Reduction Scheme is £8.883m which is down from 8.893m in 2016/17.
- 22. Councils are required to finance the impact of increases in council tax and deal with the risk of caseload changes.
- 23. In 2016/17 the total CTRS budget was £9.850m. The current projected full year spend on the 2016/17 scheme is £9.313m. Current CTRS caseload at 7th November 2016 is 10,035 compared with 10,059 in April 2016.

- 24. An amount of £9.945m has been included in the initial budget for 2017/18. The final budget will need to take account of any Council Tax increase for 2017/18.
- 25. The costs of exercising the discretions as proposed in the report are estimated as follows-

Discretion	Estimate
	2017/18
	£
War pensions disregard	25,000
Extended payments	20,000
Backdates	20,000
Total	65,000

26. It should be noted that the costs of extended payments and backdated awards would be offset against collection losses. As in the current year, the costs of these discretions will be absorbed within the available budget and kept under review.

Sustainability and Climate Change Implications

27. There are no direct climate change implications, however, the Council needs to ensure that measures put in place for Council Tax Reduction are financially sustainable.

Legal Implications (to Include Human Rights Implications)

28. The Council will be required to implement the Council Tax Reduction Scheme in line with Welsh Government Regulations and primary legislation.

Crime and Disorder Implications

29. Future changes to benefit may have implications.

Equal Opportunities Implications (to include Welsh Language issues)

- 30. Central Government and the Welsh Government have assessed the equality implications of the welfare reforms nationally.
- 31. The Council undertook an Equality Impact Assessment in 2013 in relation to the decisions to be made regarding the exercise of discretions. In addition to consultation with residents the Council also consulted with local interest groups.
- 32. The outcome of the equality impact assessment was positive with no adverse comments on the exercise of the discretions. No Equality Impact Assessment is proposed as the scheme recommended for 2017/18 has not been revised or altered since the previous adoption of the discretions for 2014/15.

Corporate/Service Objectives

33. The service objective is to administer and pay Council Tax Reduction to eligible claimants.

Policy Framework and Budget

34. The final decision on the re-adoption of the Council Tax Reduction Scheme will need to be made by full council.

Consultation (including Ward Member Consultation)

- 35. The Welsh Government has previously consulted in relation to the national requirements. As shown at <a href="Appendix "A" the Welsh Government advises that a Local Authority should carry out a consultation exercise before a scheme is made, revised or replaced. However there is no express requirement to consult annually.
- 36. In December 2012 the Council undertook an extensive consultation on exercising discretions for the locally based scheme and wrote to all claimants who were at that time in receipt of Council Tax Benefit.

Relevant Scrutiny Committee

37. Corporate Performance and Resources

Background Papers

None

Contact Officer

Nigel Smith Operational Manager Exchequer

Officers Consulted

Benefits & Payments Manager Exchequer Manager Principal Accountant

Responsible Officer:

Carys Lord Head of Finance