

The Vale of Glamorgan Council

Cabinet Meeting: 23 January, 2017

Report of the Leader

Upgrade of Cisco Telephony System

Purpose of the Report

1. To award a contract for the supply of servers, licences and associated services for the upgrade of the Cisco telephony system.

Recommendation

1. That the contents of the report be noted and be considered alongside the Part II report of the same title later in the agenda.

Reason for the Recommendation

1. To have an appropriate contract in place for the supply of servers, licences and associated services.

Background

2. The Council has invested in an IP (Internet Protocol) Telephony system from Cisco which was first installed in 2009. Subsequent installations have taken place for the Penarth Learning Community and other education establishments.
3. The servers that run the Cisco telephony system are at end of life and need to be replaced and the software needs to be upgraded to the latest supported version and additional functionality available with the latest version needs to be licenced and installed.
4. A tender process has been run through the Crown Commercial Services Agreement RM1045 and three completed tenders have been received. There was some concern initially that the winning supplier would not be able to hold to the tendered price due to currency fluctuations as the Cisco software and licencing was priced in dollars, but they have now confirmed that they can honour the tendered price and we can proceed with the award of the contract.
5. Welsh Government has mandated that all Public Sector bodies should use framework agreements where appropriate so the procurement process in this instance has been greatly simplified for the Council.

Relevant Issues and Options

6. Three suppliers have responded to the tender and their bids have been evaluated. The three companies are:
British Telecommunications Plc
Daisy Communications Ltd
Intrinsic Technology Ltd
7. All of the tenders have satisfied the quality criteria and the main differential is therefore in price.
8. The evaluation processes has identified a clear winner on the basis of a 70/30 split of cost and quality which is within the capital allocation for this project.

Resource Implications (Financial and Employment)

9. The cost of this essential upgrade will be met from the agreed ICT Capital Allocation and managed within existing staff resources.

Sustainability and Climate Change Implications

10. There are no sustainability issues that arise as a result of this report.

Legal Implications (to Include Human Rights Implications)

11. The Council will need to enter into a contract under the terms and conditions of the Crown Commercial Services Framework Agreement.

Crime and Disorder Implications

12. There are no crime and disorder implications for this report.

Equal Opportunities Implications (to include Welsh Language issues)

13. There are no Equal Opportunities implications for this report..

Corporate/Service Objectives

14. This project comes under the priority outcome of Community Leadership

Policy Framework and Budget

15. This is a matter for Executive decision.

Consultation (including Ward Member Consultation)

16. No ward member consultation has taken place.

Relevant Scrutiny Committee

17. Corporate Performance and Resources.

Background Papers

NPS Framework Agreement

Contact Officer

David Vining - Head of Strategic ICT

Officers Consulted

Carys Lord - Head of Finance

Steve Leat - Procurement

Julie Perrot - Finance

Jocelyn Ham - Legal

Responsible Officer:

Rob Thomas - Managing Director