

Name of Committee:	<b>Cabinet</b>
Date of Meeting:	<b>18/02/2019</b>
Relevant Scrutiny Committee:	<b>Homes and Safe Communities</b>
Report Title:	Supporting People Local Commissioning Plan 2019 - 2022
Purpose of Report:	<p>To adopt the draft Supporting People Local Commissioning Plan 2019 - 2022 and seek authorisation for its submission to the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.</p> <p>To update Cabinet on the Council's indicative allocation of Supporting People Programme Grant for 2019/20 from Welsh Government.</p>
Report Owner:	Cabinet Member for Housing and Building Services
Responsible Officer:	Miles Punter - Director of Environment and Housing Services
Elected Member and Officer Consultation:	Committee Reports; Legal Services; Miles Punter, Director of Environment and Housing; Mike Ingram, Head of Housing; Pam Toms, Operational Manager, Housing; Cllr Andrew Parker
Policy Framework:	This report is consistent with the Policy Framework and Budget and is a matter for Executive decision by Cabinet.

Executive Summary:

The Supporting People (SP) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures. At a local level the programme takes forward a number of strategic aims, reflecting community safety and health and social care and wellbeing objectives. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes.

In accordance with the Welsh Government Guidance for Supporting People, all local authorities are required to develop a three year Local Commissioning Plan, which must be submitted to the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.

The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten year Homelessness Plan, with a strong emphasis on the prevention of homelessness. Its importance is also recognised in the Housing (Wales) Act 2014 implemented in April 2015 and is an essential element for delivering the actions within the Homelessness Strategy.

The Supporting People budget for 2019/20 remains static at £3,466,829, but will be merged with the Homelessness Prevention Grant and the Rent Smart Wales Enforcement Grant to create the Housing Support Grant, with a total budget of £3,586,848.

There are no direct resource implications associated with this report. All funding requirement identified for resourcing under the Supporting People Programme is financed through grant funding from Welsh Government.

The report recommends that the Supporting People Local Commissioning Plan 2019 - 2020 be approved and Cabinet agrees to its submission to the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff in order to ensure that the Council complies with the requirements of the Supporting People Programme Grant (SPPG) Guidance (Wales) July 2018.

## **1. Recommendation**

- 1.1** THAT the Supporting People Local Commissioning Plan 2019 - 2020 be approved and Cabinet agrees to its submission to the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.

## **2. Reasons for Recommendations**

- 2.1** To ensure that the Council complies with the requirements of the Supporting People Programme Grant (SPPG) Guidance (Wales) July 2018.

### **3. Background**

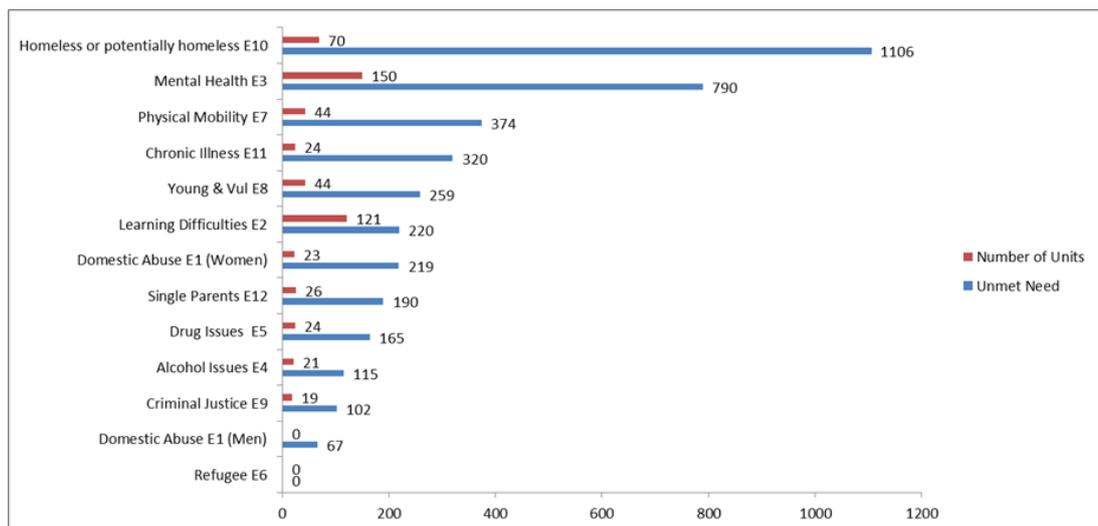
- 3.1** The Supporting People (SP) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures.
- 3.2** The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten year Homelessness Plan, with a strong emphasis on the prevention of homelessness. Its importance is also recognised in the Housing (Wales) Act 2014 implemented in April 2015.
- 3.3** At a local level the programme takes forward a number of strategic aims, reflecting community safety and health and social care and wellbeing objectives. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes.
- 3.4** In accordance with the Welsh Government Guidance for Supporting People, all local authorities are required to develop a three year Local Commissioning Plan, which must be submitted to the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.
- 3.5** The development and coordination of the Local Commissioning Plan was undertaken by the Supporting People Local Planning Group (SPLPG) as required by Welsh Government. Membership of the SPLPG is made up of Officers from the Housing Division, Social Services Department, the Wales Probation Service, Cardiff and Vale University Health Board and the Voluntary Sector (the Vale Housing and Homelessness Forum).
- 3.6** The SPLPG met to agree the information and priorities to be included in the Local Commissioning Plan. In addition to the core membership, service managers from a range of agencies who work with, and have additional data on the provision and assessment of alternative housing and support were invited to each Planning Group meeting in order to allow fully informed decisions on the future service priorities to be made.

### **4. Key Issues for Consideration**

- 4.1** Attached at Appendix 1 is a copy of the Local Commissioning Plan 2019 - 2022.
- 4.2** Following the announcement of the Welsh Government draft budget in December 2018, local authorities received notification of their indicative Supporting People Programme Grant. All local authorities were told their allocations would remain the same as 2018/19. For the Vale of Glamorgan this means the budget remains static at £3,466,829.

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- 4.3 The Supporting People Team had been informed previously that they were facing SPPG cuts anywhere from 5 - 20% and had undertaken work to identify possible budget savings in an attempt to minimise the impact on front line services and in turn the very vulnerable service users requiring support in the Vale of Glamorgan.
- 4.4 The decisions were made based on financial modelling, meetings with providers, needs mapping information and service priorities and were endorsed by the Supporting People Local Planning Group and the Regional Collaborative Committee for the Vale of Glamorgan. The analysis and approach taken are outlined in the Local Commissioning Plan attached at Appendix 1. The result is no impact on services due to the protection of the budget. However work will continue to identify savings going forward to meet gaps in service and to protect against future predicted cuts.
- 4.5 In addition to addressing the approach to be taken to the budget cuts, the Local Commissioning Plan outlines the evidence collected on the support needs of vulnerable people in 2017/18 and the existing services being delivered, in order to evidence their continuation and the decisions on new service priorities for development.
- 4.6 An assessment of the support needs of all individuals who have contacted the Housing Division and other voluntary and statutory sector agencies in 2017/18 has been undertaken and through this 'self-assessment' process the majority of these identified that they had a support need. The most important serious issues self-selected by clients continues to be homeless/potentially homeless and mental health issues.
- 4.7 Graph 1: Data on Clients Needs identified 2017/18 compared to the Supply of Services funded through the Supporting People Programme apart from Older People due to high levels of services and no unmet need.



- 4.8** The Supporting People Local Planning Group has determined from the needs analysis, that under the Supporting People Programme the highest priority is to develop more support units for mental health, domestic abuse and people with a physical disability.

## **5. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?**

- 5.1** Looking to the long term - the Supporting People Programme supports vulnerable people to attain the life skill required to maintain their home, integrate into the community and to live independently in the long term.
- 5.2** Taking an integrated approach - local service decisions are made by the Supporting People Planning Group and endorsed by the Regional Collaborative Committee. These are made up of Members and senior officers from both the statutory and voluntary sectors, including the Housing, Social Services, Health and the Probation Service.
- 5.3** Involving the population in decisions - not only are the needs of service users monitored to ensure that the correct services are delivered to meet their individual needs, but feedback is collated from them during each service review to inform service improvement and future commissioning decisions. In addition, each service provider is required to work with the service user to enable them to solve problems themselves in the future. A key message delivered by the Supporting People programme is "doing with" rather than "doing for" the service user in order to reduce dependency on services and enable the service user to live independently in the future.
- 5.4** Working in a collaborative way - the Supporting People Programme places collaboration and coproduction at the core and these principles are monitored on a local, regional and national level through regular service reviews
- 5.5** Understanding the root causes of issues and preventing them - the Supporting People Team is required to collect needs data on clients on an annual basis in order to inform service commissioning and delivery.

## **6. Resources and Legal Considerations**

### **Financial**

- 6.1** There are no direct resource implications associated with this report. All funding requirement identified for resourcing under the Supporting People Programme is financed through grant funding from Welsh Government.
- 6.2** It should be noted that the Council has not developed an exit strategy for supporting people funded services, as the effect of a total loss of funding from Welsh Government would affect support services throughout Wales, leading to the closure or severe restrictions to the services of voluntary support organisations that are funded in this way. This is an unlikely scenario given that

Supporting People was introduced in 2003 and the number of people requiring the services is continuing to increase across Wales. It is expected that this trend will continue in the future with the introduction of the changes to the Homelessness Legislation in April 2015 from the Housing (Wales) Act 2014 and the continuing roll out of Universal Credit.

### **Employment**

- 6.3** There is also a requirement on the Supporting People Team in the Council to continue on an annual basis to ensure that all projects remain strategically relevant to the Council and to reconfigure them if they are no longer required. In addition, the projects are monitored by the Team to ensure that they continue to provide suitable value for money support to vulnerable people, including where appropriate assistance into training and employment.

### **Legal (Including Equalities)**

- 6.4** The development and publication of the three year Supporting People Local Commissioning Plan is a requirement of Welsh Government to comply with the Supporting People Programme Grant (SPPG) Guidance (Wales).

## **7. Background Papers**

1T(i) Welsh Government Document - Supporting People Programme Grant (SPPG)

Guidance (Wales) July 2018.

(ii) Minutes of the Supporting People Planning Group meetings 2017/18.



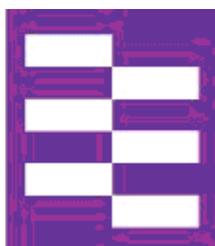
**VALE OF GLAMORGAN COUNCIL**

**Supporting People**  
**Local Commissioning Plan**

**2019 to 2022**



**Prawf Cymru**  
**Wales Probation**



**cefnogipobl**  
**supporting people**



supporting independence  
cefnogi annibyniaeth

**SUPPORTING PEOPLE LOCAL COMMISSIONING PLAN  
2019 to 2022**

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## INTRODUCTION

The Vale of Glamorgan Local Commissioning Plan outlines the need for housing related support funded by Supporting People. The continuing aim is for less dependence on institutions and statutory services and more independence and, as such, there is a greater emphasis on people remaining in their own homes.

The Vale of Glamorgan's local Supporting People Partnership aims to ensure that vulnerable people get the support they need. We want quality of life, safety, health and independence for all of the Vale of Glamorgan's community, and we intend that our Supporting People programme will fully contribute to our agenda for action and inform the regional priorities through the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff.

This central purpose forms the basis of our Strategy. We believe that top-quality housing related support services are the key to preventing homelessness, enabling independent living across the continuum of support and care needs and helping those who are most vulnerable to find their place in the Vale of Glamorgan's community.

Our Supporting People Programme aims to work across the traditional boundaries of the many different organisations that are responsible for services for vulnerable people. We recognise that our agenda for health, housing, social care and community safety can only be achieved effectively through modern partnerships, which share objectives, programmes and operational working methods.

The Vale of Glamorgan's Supporting People Strategy Mission and Vision is: -

### **Our Mission: -**

***“To make the Vale a safe and healthy place in which individuals, children and families can live their lives to the full”***

### **Our Vision:-**

***“To meet the needs of individuals and communities by providing quality services, in partnership with others, which respects diversity and promotes independence”***

## PART ONE: STRATEGIC PRIORITIES

The local Supporting People Strategy which underpins this Local Commissioning Plan is closely linked to 'Improving Lives and Communities – Homes in Wales', the National Housing Strategy, The Housing (Wales) Act 2014 and the ten year National Homelessness Strategy, with a strong emphasis on the prevention of homelessness. It also takes on community issues from Health Improvement Plans, Crime Prevention and Community Safety issues through the Community Strategy.

The Community Strategy provides a co-ordinated approach to improving the quality of life for people in the Vale of Glamorgan.

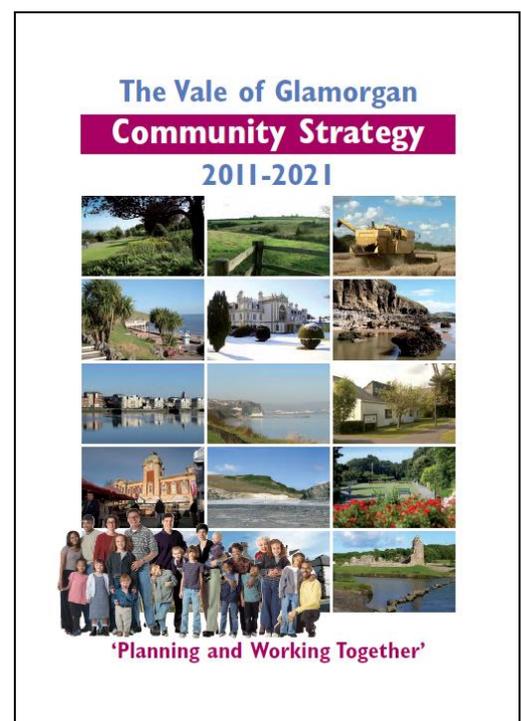
### The vision for the Vale is a place that is:

- safe, clean and attractive, where individuals and communities have sustainable opportunities to improve their health, learning and skills, prosperity and wellbeing, and
- where there is a strong sense of community in which local groups and individuals have the capacity and incentive to make an effective contribution to the future sustainability of the area.

The Community Strategy covers the period 2011-21 and provides a vision and a framework for the next ten years and highlights the key issues being addressed across all areas of the Vale.

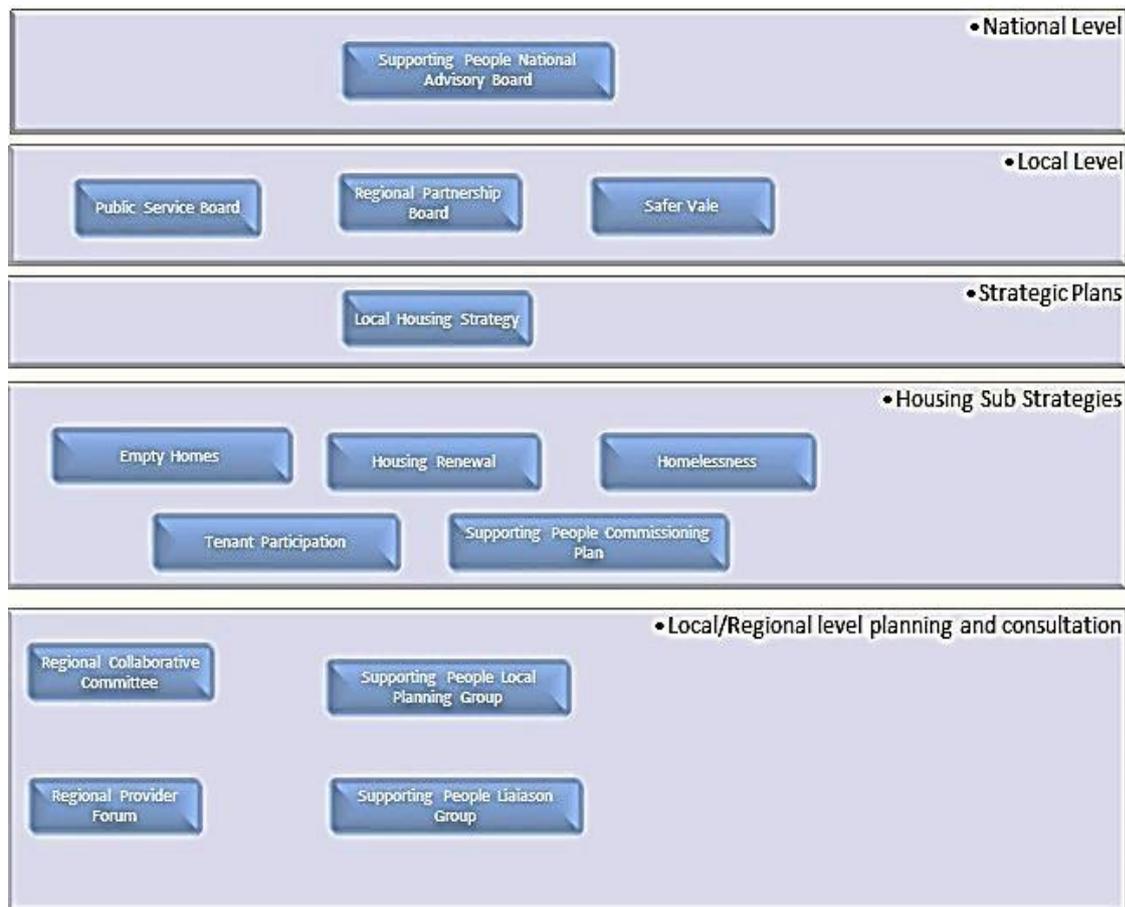
### The strategy includes:

- The Health, Social Care and Wellbeing Strategy
- The Children and Young People's Plan
- Community Safety Action Plan
- Regeneration Strategy
- Learning and Skills Strategy
- Older People's Strategy



The diagram below demonstrates the links between the Supporting People Programme and relevant local, regional and national strategies, plans and planning mechanisms:

### Planning Framework



Cardiff and Vale Integrated Health and Social Care Programme above has a clearly defined governance structure involving elected members, board members and officers. The Board also reports to the Cardiff and Vale Public Service Boards.

The Public Service Board has identified four priority outcomes for the Vale of Glamorgan, which are detailed in the Vale’s Wellbeing Plan. The locally delivered Supporting People Programme will contribute to these priorities and assist in the delivery of the required outcomes in the following ways:

### **Priority outcome 1**

People are enabled to get involved to participate in their local communities and shape services locally.

#### **The Supporting People programme will contribute to the following outcomes being achieved:**

- People in the Vale of Glamorgan are linked into their local communities.
- People are informed of local services that they are able to access.
- There is a reduction in social isolation.
- People in the Vale of Glamorgan feel empowered to help shape the services that matter to them.
- People know how to get involved with shaping services that matter to them.

#### **The outcomes will be achieved by:**

- Working with service users to link them into other local services that they will be able to continue to access when Supporting People services are no longer being provided to them.
- Informing service users of the services that are available to them locally.
- Ensuring effective working relationships between Supporting People providers and other local services.
- Informing service users of the ways in which they can help to influence service development.
- Ensuring that there are a wide range of options for people living in the Vale of Glamorgan to get involved in service development.
- Working with the Regional Collaborative Committee to improve service user involvement within the Vale of Glamorgan.
- Service user consultation to establish how people living within the Vale of Glamorgan would like to be involved in shaping services.
- Encouraging people to engage in volunteering opportunities where appropriate.

### **Priority outcome 2**

Poverty and inequalities linked to deprivation are reduced.

The Supporting People programme will contribute to the following outcomes being achieved:

- Less people in the Vale of Glamorgan are living in poverty.
- Inequality across the Vale of Glamorgan is reduced.
- Differences in educational attainment, adult skill levels, income, crime rates and a range of health factors are reduced between the east and west side of the Vale of Glamorgan.
- The difference in the expected healthy life expectancy is reduced between residents living in the most and least deprived areas of the Vale of Glamorgan.

#### **The outcomes will be achieved by:**

- Working with people living in the Vale of Glamorgan to ensure that income is maximised and that people are receiving the financial support they are entitled to.
- Working with residents of the Vale of Glamorgan to support them back into education, training and employment.
- Working with residents of the Vale of Glamorgan to ensure that they understand healthy lifestyle choices.
- Ensuring that people living in the Vale of Glamorgan are accessing health

services appropriately.

### **Priority outcome 3**

Children living in the Vale of Glamorgan are given the best start in life

- The Supporting People programme will contribute to the following outcomes being achieved:
- The number of children experiencing adverse childhood experiences (ACES) in the Vale of Glamorgan is reduced.
- Parents understand the way their behaviour impacts on their children's wellbeing.
- Children living in the Vale of Glamorgan are more resilient.

#### **The outcomes will be achieved by:**

- Improving our understanding of adverse childhood experiences and their impact on people's overall lifecycle.
- Improving our understanding of how resilience is developed.
- Improving our understanding of harmful behaviours and how these can be reduced.
- Ensuring that service users are able to access and engage with support for health issues, substance misuse issues and other issues that contribute to the ACES agenda.
- Close working relationships between the poverty action groups.

### **Priority outcome 4**

People living in the Vale of Glamorgan value and enhance their environment.

The Supporting People programme will contribute to the following outcomes being achieved:

- People living in the Vale of Glamorgan value their environment.
- People living in the Vale of Glamorgan understand how their actions can impact on the environment.

#### **The outcomes will be achieved by:**

- People living in the Vale of Glamorgan are informed about the impact of their action on the environment.
- People are encouraged to recycle and carry out other environment enhancing activities.
- People living in the Vale of Glamorgan are informed about how to recycle, dispose of waste etc.

## Community Strategy Priorities and Links to Supporting People

The priorities and the links to the Supporting People Programme are provided below:

**Priority Outcome 1:** People of all ages are actively engaged in life in the Vale and have the capacity and confidence to identify their own needs as individuals and within communities.

The Supporting People programme will contribute to the following outcomes being achieved:

- Local people of all ages are actively engaged in their communities and have a sense of responsibility about the future of their community.
- Increased awareness about the voluntary sector and their contribution to the local community.

**The outcomes will be achieved by:**

- Engaging with local communities through a range of mechanisms.
- Consulting with local people on the issues that concern them and their preferred solutions and providing feedback.

**Priority Outcome 2:** The diverse needs of local people are met through the provision of customer focused, accessible services and information.

The Supporting People programme will contribute to the following outcomes being achieved:

- Consistent and positive customer experience for all customers, including the vulnerable and disabled.
- Service improvements are informed by customers' needs and views.

**The outcomes will be achieved by:**

- Consulting with our customers to ensure we are providing the right services in the right way.
- Considering the needs of vulnerable and disabled customers in the planning and delivery of services and undertaking relevant equality impact assessments.

**Priority Outcome 3:** Vale residents and organisations behave in a more sustainable way and work together to meet the challenges of climate change ensuring the local environment is a resource we and future generations can enjoy for the benefit of our health and wellbeing.

The Supporting People programme will contribute to the following outcomes being achieved:

- Support the most vulnerable to play an active part and to integrate into their community.
- Ensure the services remain sustainable and reduce the pressure on statutory services through the provision of support and prevention.

**Priority Outcome 4:** Older people are valued and empowered to remain independent, healthy and active. They have equality of opportunity and receive high quality services to meet their diverse needs.

The Supporting People programme will contribute to the following outcomes being achieved:

- The diverse needs of older people are addressed through effective service delivery.
- Older people in the Vale have a strong voice and are listened to.
- Older people have the confidence, information and support to make positive lifestyle choices including access to employment and education.
- Older people feel safe in their homes and in their community by being supported.
- A more integrated approach to health care/social care and housing based on a wider social model of wellbeing.
- Older people who are vulnerable due to frailty and/or disability are supported to maintain their independence as long as possible.

**The outcomes will be achieved by:**

- Working together across the different sectors to provide information and more integrated services in respect of the varying health and social care needs of older people.
- Consulting with the Vale 50+ Strategy Forum regarding service developments and encouraging partners to give specific consideration to the requirements of older people in their services and policies.

**Priority Outcome 5:** Children and Young people in the Vale are well informed and supported to access a broad range of quality services that enable them to take full advantage of the life opportunities available in their local communities and beyond.

The Supporting People programme will contribute to the following outcomes being achieved:

- Services are focused on those with the greatest need.
- Consultation activities engage children and young people.
- Young people and families know where to seek advice on housing and relevant agencies work together to provide advice, support and appropriate accommodation.
- Families are aware of and supported to access benefits.

**The outcomes will be achieved by:**

- Establishing feedback mechanisms on consultation and engagement outcomes.
- Providing appropriate advice and signposting to address housing issues with young people.
- Encouraging families to access benefits and tax credits, free school meals and other grants to which they are entitled.

**Priority Outcome 6:** People of all ages are able to access coordinated learning opportunities and have the necessary skills to reach their full potential, helping to remove barriers to employment.

The Supporting People programme will contribute to the following outcomes being achieved:

- The number of young people defined as NEET (not in education, employment or training) is reduced.
- Skill levels (essential skills, key skills, basic skills) are raised.
- The number of economically inactive adults is reduced.
- An increase in the proportion of adults of all ages engaged in learning activities.

**The outcomes will be achieved by:**

- Providing appropriate support to young people who are NEET or who are at risk of becoming NEET.
- Engaging employer and voluntary sector organisations in developing employment skills.
- Identifying opportunities for other partnerships to contribute to reducing barriers to employment

**Priority Outcome 7:** The underlying causes of deprivation are tackled and the regeneration of the Vale continues, opportunities for individuals and businesses are developed and the quality of the built and natural environment is protected and enhanced.

**Priority Outcome 8:** The Vale maximises the potential of its position within the region working with its neighbours for the benefit of local people and businesses, attracting visitors, residents and investment.

The Supporting People programme will contribute to the following outcomes being achieved (for both priority 7 and 8):

- Improved economic growth.
- Local people have the capacity to improve their own wellbeing and engage in regeneration.
- Improved health and wellbeing.
- Increased public confidence, community cohesion and public safety.

**The outcomes will be achieved by:**

- Developing community capacity to participate in and inform decision making, and actively engage in regeneration.

**Priority Outcome 9:** Residents and visitors are safe and feel safe and the Vale is recognised as a low crime area.

The Supporting People programme will contribute to the following outcomes being achieved:

- A reduction in the level of recorded crime in the Vale of Glamorgan.
- Increased awareness of home security
- Reduction in the fear of such crimes through community engagement and reassurance
- Increased community awareness and access to support.
- A more streamlined treatment and support system for people with substance misuse issues ensuring quicker and more appropriate access to the services they need.
- Integrated services that support a reduction in re-offending.
- Established working relationships with external agencies that can provide the support required to reduce offending behaviour in the future.
- A reduction in the number of repeat incidents of anti-social behaviour.
- The most vulnerable residents in our community are safe and feel protected.

**The outcomes will be achieved by:**

- Working with victims and perpetrators of domestic abuse.
- Working with our most prolific offenders to steer them away from crime.
- Providing support and advice to victims.
- Ensuring effective working relationships between providers of domestic abuse services.
- Working closely with substance misuse and alcohol services to identify future collaborative programmes to tackle domestic abuse.
- Developing a One Stop Shop of services for victims of domestic abuse (achieved).
- Commissioning services that meet the current needs of people who misuse substances.
- Working with agencies to ensure the most appropriate support is available to offenders.
- Creating support mechanisms for clients that complement statutory support provision and enable them to reduce their offending and stabilise their lifestyle.

**Priority Outcome 10:** Health inequalities are reduced and residents are able to access the necessary services, information and advice to improve their wellbeing and quality of life.

The Supporting People programme will contribute to the following outcomes being achieved:

- People in the Vale of Glamorgan are fit and healthy.
- People's independence and healthy living are promoted and sustained for as long as possible.
- People are able to make informed choices about their lives.
- Older people are encouraged to maintain and regain skills and capacity for independent living.
- People are well informed about benefits and financial choices.
- People across all areas of the Vale are better able to access information and services that promote good physical and emotional health.
- People have a better experience of accessing information about health and social care services.

**The outcomes will be achieved by:**

- Developing a range of options that enable older people to live independently in their communities for as long as possible e.g. Reablement, Telecare, Extra Care.
- Agreeing revised models of service delivery which place prevention and independence first and foremost.
- Developing community based services, through collaborative working between the statutory, independent and third sectors, that enable people to live independently at home
- Improving the work across agencies to support vulnerable adults and children.
- Ensuring existing housing is maintained and fit for purpose.
- Developing appropriate housing and support solutions to meet specific needs within the community.

An Equality Impact Assessment has been undertaken for the three year Local Commissioning Plan. An annual update has also been submitted to the Regional Collaborative Committee (RCC) for the Vale of Glamorgan and Cardiff as required under the new Supporting People Programme Guidance 2018. The RCC is responsible for analysing the local plans for the Vale of Glamorgan and Cardiff and for the development of a Regional Strategic Plan for the area.

The Regional Strategic Plan will help to put co-production and collaboration at the centre of the development and delivery of services where possible. It will assist in further cross boundary work, including service development, allow the sharing of expertise and best practice and introduce economies of scale into commissioning.

## PART TWO: NEED, SUPPLY AND SERVICE GAP

The Vale of Glamorgan Council commenced the assessment of support needs utilising the Welsh Government Individual Needs Assessment Mechanism (INAM) in April 2002. Through the use of the INAM the Council has sought to establish a universal system across the Vale of Glamorgan that enables individuals to self-select and determine their support needs. Coverage of the INAM system has been extended to all departments of the Council, Housing Associations, Voluntary Sector Groups, the Local Health Board, Probation Service and other organisations and individuals to ensure as complete a picture as possible of support needs are identified.

In September 2018 the Vale Supporting People Team introduced a single point of access, known as a Gateway, in order to prioritise clients based on need and also to assist in collecting more comprehensive statistics on need. A new referral form named the Housing Related Support (HRS) Form was also introduced at this stage to replace the original INAM form. This is now used by all agencies referring into the scheme. A single assessment form was also introduced at this point in order that needs can be more easily identified and duplication is reduced for both the client and the services that provide support.

In terms of the detailed support needs of clients assessed under the INAM model in 2017/18, 713 clients (100%) assessed identified a support need. The most significant lead support issues relate to Homelessness (252) and Mental Health (151). Again this year only Refugees recorded no returns although the Council has housed Syrian refugees who are supported via a bespoke scheme called the Syrian Refugee Resettlement Scheme funded by The Home Office.

The needs assessment information can also be broken down into area specific support needs so that if new funding should become available, services can be developed in the areas showing most need. In addition providers have been approached to suggest ideas for “off the shelf” project proposals as required by the new guidance. These are projects that can be commissioned at short notice if funding becomes available. However they will need to be strategically relevant and will be subject to approval via the traditional planning processes.

### **Identifying Gaps in Services**

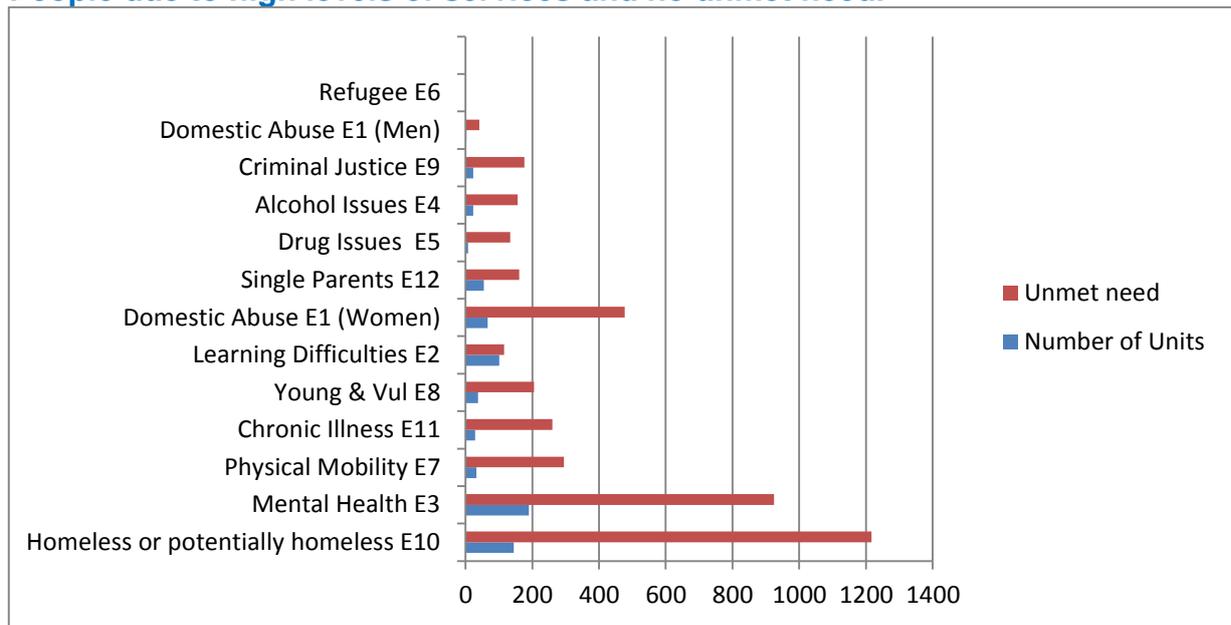
By combining the data collected over the last year with the additional information provided through the Supporting People planning and consultation process with the existing supply of services, a picture of the gaps in services emerge. These findings (see graph1 below) were presented to the core members of the Supporting People Local Planning Group in the Vale of Glamorgan who determined the future local service priorities for development.

The core members of the Supporting Planning Group are:

- Operational Manager Public Sector Housing (Chair)
- Operational Manager, Mental Health Services

- Operational Manager Public Health Wales
- Operational Manager Social Services
- Vale Manager, South Wales Area National Probation Service
- Vale Locality Lead Nurse, Cardiff and Vale University Health Board
- Voluntary Sector Representative (Vale Housing & Homelessness Forum)
- Voluntary sector Representative (Vale and Cardiff Regional Providers Forum)

**Graph 1: Data on Clients Needs identified 2017/18 compared to the Supply of Services funded through the Supporting People Programme apart from Older People due to high levels of services and no unmet need.**



\* older people have been excluded from the graph above, due it being a negative figure.

## PART THREE: CONSULTATION EVIDENCE

A current recurring theme is that not all clients complete individual needs assessment information, to counter this and to ensure we capture as much data as possible we undertake various consultation opportunities, these took place throughout 2016/17 in order to collect evidence on unmet support needs. These consultation events took the form of:

### 1. The Supporting People Local Planning Group

The core members continue to meet to examine the needs data once it is collated.

### 2. Consultation

Year on year we struggle to engage our stakeholders in consultation events. This year we spoke to individually identified service providers to ensure we captured accurate needs data to ensure that we made fully informed decisions on the future service priorities. Some of the organisations and departments that were consulted and responded are listed below:

- The Youth Offending Service
- The Substance Misuse Coordinator, VOGC
- The Community Mental Health Team, VOGC
- The Learning Disability Team, VOGC
- Representatives of Communities First
- Physical Disabilities Team, VOGC
- Protection of Vulnerable Adults Team, VOGC
- The Communities Addiction Team
- The Domestic Abuse Coordinator, VOGC
- Tenant Support Scheme Support Providers
- Representative of Public Health
- Occupational Health Team, VOGC
- Children & Families Services, VOGC
- The Homelessness Division, VOGC
- The Young Person's Partnership
- The Learning & Development Department
- Cardiff & Vale Action for Mental Health
- Community Care & Health Older Persons Services, VOGC
- Reach
- The Wallich
- Gwalia Care & Support
- Llamau
- RNIB
- The Newlands Project
- Age Concern
- Gofal Cymru
- Hafod Care
- Shelter Cymru
- Parc Prison
- Care & Repair
- Atal y Fro
- The Parents Federation
- RAF St Athan Welfare Services
- The Older Peoples Strat Coordinator
- The 50+ Team, VOGC

### 3. The Supporting People Liaison Group

This is a forum for all Supporting People stakeholders and allows for the exchange of information and for all stakeholders to participate in the planning process. This is an inclusive forum, to which service users are also invited.

### Service User Consultation

In 2010 the Council commissioned external Consultants to work with service users to put together a Service User Participation Framework to set out how they wanted to engage with the Council, both on service improvement and new developments.

The responses received showed that service users did not want a formal engagement process. Whilst they were happy to be interviewed by Council staff at the time of service reviews in order to provide feedback on their level of satisfaction with the support, they thought that their support provider participation events provided sufficient engagement opportunities for them and therefore did not want them replicated by the Council.

In response to this consultation, the Service User Consultation Framework was developed and the following procedures were introduced by the Council's Supporting People Team:

- At least 20% of both existing and former service users are interviewed as part of each service review (10% in warden and alarm services).
- Posters and leaflets are available and circulated to service users to advise them how to contact and provide feedback to the Supporting People Team, if they wish.
- The Supporting People Team attends all support provider participation events, with a stall. A questionnaire is used to gather service user feedback.
- An annual Supporting People Newsletter is circulated to all service users.
- A web based service user questionnaire is available on the Vale of Glamorgan Council's website for completion.
- All support providers must provide an annual Service User Participation report detailing how service user views are gathered, the impact on the service, and how feedback is provided to the service users.

The Regional Collaborative Committee has also developed a Regional Service User Participation Framework, which has been implemented by the Supporting People Team and the findings continue to reflect the position outlined above.

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Supporting People in the Vale of Glamorgan

Information for Service Users

If you live in supported housing, sheltered accommodation, a homeless hostel or women's refuge, if you are receiving housing related support in your own home or have a community alarm then you will be in receipt of a Supporting People service

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*"the Supporting People programme develops and monitors housing-related support services: which help people gain the knowledge and skills needed to develop or maintain their capacity to live independently and contribute positively to their community"*

VALE OF GLAMORGAN  
RGO MORGANŴ

## Grant monies

In 2018 the grant allocation remained static in the financial year at £3,466,829. Following a significant amount of lobbying Welsh Government agreed to protect the Supporting People Programme Grant (SPPG) for 2018/19 and 2019/20, however since this position statement was announced, Welsh Government have merged the Supporting People Funding with the Homelessness Prevention Grant and the Rent Smart Wales Enforcement Grant, which receive grant funding of £110,800 and £9,522.52 respectively, to form the Housing Support Grant (HSG). The new grant mechanism contains a caveat for 2019/20 that local authorities should allocate funding to the Supporting People programmes at least at the level of the Supporting People allocation unless they can demonstrate that they can be sure of delivering the same, or improved services for less money as a result of efficiencies.

There have been changes to the grant terms and conditions and new guidance issued this year following consultation with all stakeholders. The emphasis on the grant is to underpin the homelessness agenda and to provide services based on need and not tenure. During this financial year we have worked with other sectors of the council to ensure that all older people's services meet the grant terms and conditions, and services are now provided to people on the basis of their needs. During the next financial year we will work with our Social Services colleagues to reduce the funding in the LD schemes and ensure we are only funding housing related support.

Going forward the Council's Supporting People Team continue to liaise with service providers to ensure the services provided are meeting the needs of the people who use them as well as improving the efficiency of the service in order that more people can be supported at the point they need it.

Measures identified to reduce the budget and not effect front line services are:

1. Work with the Social Services department around retendering of Learning Disability services to be compliant with WG guidance.
2. Continue to monitor the throughput of services and the length of time people are supported in order to prevent the waiting list from becoming backlogged.
3. Work with stakeholders to introduce a drop in service delivering brief interventions to people at the point they need them.
4. Work closely with the Housing Solutions Team to administer the new Housing Support Grant effectively and ensure compliance with Welsh Government conditions.

## PART FOUR: PRIORITIES AND PROPOSALS FOR SERVICE DEVELOPMENT

### Background for Analysis

The data at Appendix One was presented to the core members of the Vale of Glamorgan Supporting People Local Planning Group who decided to base their service development decisions on the overall level of unmet need identified and the deliverability of each scheme, given that capital funding is still not available to develop or purchase new premises.

The Supporting People Local Planning Group continues to believe it is important to recognise that clients who required accommodation would in the main put homelessness as their lead issue, even though in many cases they had other very high support needs. This has been evidenced in the past from support plans, which have shown that in most cases clients have a dual or triple diagnoses and once in accommodation these other support needs come to the fore. For this reason and due to austerity measures taking effect, homelessness continues to come out as the highest unmet need group, consideration is still given to the other vulnerable groups in conjunction with homelessness. Mental health remains the second highest lead need identified. And it's important to note that although older people's services show an over subscription due to the amount of sheltered and alarm services, this is misleading as there is still a high demand for support services from older people. However, much of this need is now being met by the Older Person's drop in based within the Extra Care Scheme.

The results are detailed on page 21.

The levels of unmet need identified using data collected during 2017/18:

<b>Client Group</b>	<b>Mild Issue</b>	<b>Moderate Issue</b>	<b>Serious Issue</b>	<b>Lead Issue</b>	<b>Other Needs Data from Practitioners</b>	<b>Needs from Dual Diagnosis analysis INAM's</b>	<b>Number of Units</b>	<b>Unmet Need Based on Lead &amp; Other Data</b>
Homeless or potentially homeless E10	34	41	316	252	13	705	145	1216
Mental Health E3	45	156	272	151	44	446	190	924
Physical Mobility E7	56	76	90	31	6	69	33	295
Chronic Illness E11	31	58	114	22	2	62	29	260
Young & Vul E8	38	45	85	19	8	48	38	205
Learning Difficulties E2	48	58	49	19	9	34	101	116
Domestic Abuse E1 (Women)	45	85	104	142	2	165	66	477
Single Parents E12	22	41	69	21	2	61	55	161
Drug Issues E5	37	49	29	6	5	16	8	134
Alcohol Issues E4	32	39	43	13	5	47	23	156
Criminal Justice E9	26	32	37	5	2	97	23	176
Domestic Abuse E1 (Men)	11	12	12	4	0	5	3	41
Refugee E6	0	0	0	0	0	0	0	0
Older People	7	41	71	22	7	88	57	179

## Priorities

Client Group	Allocation
Homeless	Priority carried over from 2018/19
Mental Health	Priority carried over from 2018/19
Domestic Abuse	Priority carried over from 2018/19
Physical Mobility	Priority carried over from 2018/19

## Reviewing and Remodelling Existing Projects

The Council began reviewing and monitoring Supporting People projects in the Autumn of 2003. On-going reviews have continued since that date and the findings used to inform planning and development of services.

Work on re-configuring under-utilised schemes and projects that were failing to meet their strategic aims also began in the autumn of 2003 and have continued when necessary.

Whilst reviewing the supply and needs information, along with the outcomes of reviews and the throughput and aims and objectives of current projects this year, it has become apparent that all projects remain strategically relevant to the Council, service users and stakeholders. However due to changes within the Supporting People Programme Guidance there is a requirement that Learning Disability Services are remodelled to ensure they are grant compliant. Currently remodelling existing services has taken place with all new contracts written to meet the new identified ways of working that was established through pilots.

## Supporting People Programme Grant and Analysis of Unmet Need

The annual Supporting People budget in 19/20 remained static at £3,466,829

Work was undertaken by the Supporting People Team to develop a strategic approach to identifying possible budget cuts. The decisions were made based on the needs mapping information, service priorities and in an attempt to minimise the impact on front line services and service users in the Vale of Glamorgan. This approach was endorsed by the local Supporting People Planning Group and the Regional Collaborative Committee for the Vale of Glamorgan and Cardiff. The approach and analysis are outlined on pages 23 to 27.

A number of current services will be retendered commencing the fiscal year 2019/2020 and this is anticipated to drive down service costs and will have a knock-on effect to our overall expenditure in the future.

<b>Client Group</b>	<b>Unmet Need Based on Lead &amp; Other Data</b>	<b>Unmet Needs based on lead and other identified needs only</b>	<b>Further Information about services to inform any decisions on the budget cuts, including the possibility of remodelling of services.</b>
Homeless or potentially homeless	<b>1216</b>	511	<ul style="list-style-type: none"> <li>• Only one specialist homelessness service is in place, providing support to people housed through the Vale Assisted Tenancy Scheme (VATS), along with a drop in service based at the hostel for 4 hours per week. Floating support services provided from generic schemes only.</li> <li>• Changes to the Homelessness legislation contained within the Housing (Wales) Act 2014 have placed a much greater strain on support services that are used by Homeless clients.</li> <li>• The introduction of Universal Credit (UC) will continue to impact our clients as it is rolled out across the Vale.</li> </ul>
Mental Health	<b>924</b>	478	<ul style="list-style-type: none"> <li>• Continuing increase of clients with mental health issues requiring support</li> <li>• Highest number of people on the waiting list in the Vale is for clients with mental health issues.</li> <li>• 11 static units, the rest are floating support units and many are generic services which are being used because of the high number of presentations.</li> <li>• The joint floating support service with Health has been working to support people in the Vale Mental Health units on point of discharge into the community.</li> <li>• A drop in service is now being provided in the Vale Locality Mental Health Service to provide brief interventions to people accessing the Mental Health Service with housing related support issues as required.</li> </ul>
Physical Mobility	<b>295</b>	226	<ul style="list-style-type: none"> <li>• Only 3 units of supported housing, the rest are floating support services (generic) and most service users are elderly and the services ensure that they are able to remain living independently in the community rather than have to go into residential homes.</li> </ul>

Chronic Illness	<b>260</b>	198	<ul style="list-style-type: none"> <li>• No specialist service in place for clients with a chronic illness – services only provided through generic floating support schemes.</li> </ul>
Young & Vul	<b>205</b>	157	<ul style="list-style-type: none"> <li>• Despite low numbers, the day to day activities do not reflect this and an analysis of the INAM forms shows that many young people record their primary need as Homelessness.</li> <li>• 1 x 6 bed supported housing scheme opened in August 2014 to try to bridge some of the gaps in services.</li> <li>• These services are an integral part of the Young Persons Partnership Action Plan in the Vale of Glamorgan which tracks service users from presentation in the One Stop Shop, through to successfully entering education, training and employment and provide ongoing measurements of the sustainability of their move on accommodation when they move into independent living.</li> <li>• The current provider is now working to a more flexible approach using hours where they are needed which has increased the amount of people being supported.</li> <li>• A new scheme in collaboration with our Social Services partners working with young people who are so chaotic they have been excluded from most services opened in November 2017. This is a 2 bed property with a 24 hrs. intensive support provision on site.</li> </ul>
Learning Difficulties	<b>116</b>	82	<ul style="list-style-type: none"> <li>• LD Units continue to have vacancies due to incompatibility of new service users with current tenants, therefore a decrease in units for this client group was implemented which will make additional savings in the budget.</li> <li>• We are currently working with our Social Service partners to remodel the LD services ahead of retendering during 2019/20. This is expected to realise significant savings and options to provide support to people with housing related support needs and needs around LD will be considered during this process. Any new service is likely to be in the main a floating support service, however the need for supported housing for people with low level LD will also be explored during this process, with input from relevant stakeholders.</li> </ul>
Domestic Abuse (Women)	<b>477</b>	312	<ul style="list-style-type: none"> <li>• Only 5 Refuge Spaces in the Vale of Glamorgan. Population figures continue to evidence the need for 12 units.</li> </ul>
Domestic	<b>41</b>	36	<ul style="list-style-type: none"> <li>• A dispersed refuge provision of 6 units of accommodation, catering for all genders was commissioned in early 2018 to cater for some of the unmet need</li> </ul>

Abuse (Men)			<p>mentioned above. This provision is able to accommodate anyone that is unable to live in a traditional refuge setting.</p> <ul style="list-style-type: none"> <li>• 20 Units of floating support, some of which come from generic schemes to meet the need.</li> <li>• The current provider is now working to a more flexible approach using hours where they are needed which has increased the amount of people being supported.</li> </ul>
Single or Vulnerable parent	<b>161</b>	100	<ul style="list-style-type: none"> <li>• Only floating support services provided, 13 specific to vulnerable families, five of which are in designated RSL properties and 8 generic units. The current provider is now working to a more flexible approach using hours where they are needed which has increased the amount of people being supported.</li> <li>• We have expanded the vulnerable families scheme to accommodate the increase in need we are currently experiencing</li> <li>• One of our TESS schemes is working from Ty lolo our homeless hostel supporting families in the scheme and in the wider temporary accommodation managed by the council.</li> <li>• A drop in service, providing brief interventions to vulnerable families, is now in place at Golau Caredig.</li> </ul>
Alcohol Issues	<b>156</b>	109	<ul style="list-style-type: none"> <li>• High numbers of clients with dual diagnosis issues e.g. mental health issues</li> <li>• Only 9 units of static accommodation which is a joint project with Cardiff and works very well as it takes service users away from their peer pressures at a time when they want to stop using.</li> <li>• Despite low numbers – many show need under other lead groups e.g. Homelessness.</li> </ul>
Drug Issue	<b>134</b>	118	See Alcohol Issues above
Criminal Justice	<b>176</b>	79	<ul style="list-style-type: none"> <li>• Currently we have 10 static units for vulnerable ex-prisoners and those in danger of offending, which are always full. This leaves many being placed in temporary accommodation (including some that go through the MAPPA system).</li> <li>• Changes in the Housing (Wales) Act 2014 has had an effect on this accommodation as Homelessness Services in the Council now only have a duty to provide accommodation for vulnerable prison leavers. This is leaving the Probation Services with a much greater need for the services.</li> </ul>

			<ul style="list-style-type: none"> <li>We have worked with the current provider to remodel their existing services to incorporate new units of support for 4 people in private rented accommodation. During 2019/20 we will work with to remodel the scheme and provide more Supported Accommodation.</li> </ul>
Refugee	<b>0</b>	0	<ul style="list-style-type: none"> <li>No services in place currently although the Vale has been allocated and housed Syrian refugee families.</li> </ul>
Older People	<b>179</b>	91	<ul style="list-style-type: none"> <li>There have been some savings made through following the Welsh Government directive on providing support on a needs basis.</li> <li>We have ceased funding the Councils warden service as it was no longer eligible under the grant terms and conditions. We are in the process of retendering that service and the floating support service in Golau Caredig to incorporate people who were eligible for a service in the warden schemes. This will be a larger service aimed at reducing social isolation and working with people with low level dementia to ensure they are suitably accommodated.</li> <li>A drop in service is now provided to address immediate support needs for this client group through brief interventions as this was a need identified through the talking workshops carried out previously.</li> </ul>

### Current Budget

The Vale of Glamorgan was awarded additional funding of £22,946 in December of 2018. Due to an overspend of the original budget this leaves an additional £16,873 to be spent within the 2018/19 financial year. This will help to further reduce waiting times for support.

### Changes made 2018/19

- We undertook a review of our learning disabilities services and clients with a provider to gauge the levels of housing related support needed, from this we are developing a contract specification ready for retender. We continue to work with our Social Services colleagues to ensure the Learning disabilities services are grant compliant.
- The Supporting People Single Point of Access, generally known as the Gateway, went live in September and panels have been set up for each of the client groups for whom we provide supported accommodation. We will continue to monitor the

throughput of the service via the Gateway as well as establishing a more comprehensive analysis of need through the data the Gateway is able to provide.

- The alarm service was altered in October 2018 so that it is compliant with the grant terms and conditions.
- We are piloting a new scheme working with the Vale's Housing Solutions Team, specifically around Vale Assisted Tenancies (VATS) clients, providing support in order to help these clients sustain their tenancies and to enhance the desirability of the scheme to landlords.
- Drop in services are now being provided in several locations across the Vale to help deal with the additional demands placed on the service due to changes in welfare benefits. These have proved extremely successful in terms of the numbers supported and has resulted in a significant decrease in waiting times for floating support.

### Future Provision

- We are working with our Social Services partners around Learning Disability services to ensure they are accountable for all SP monies spent in the service ahead of any retendering as contracts are due to end in 2019.
- We will work with statutory and non-statutory partners to ensure that adequate provision is available for people with Learning Disabilities, who have a housing related support need.
- We will work with mental health colleagues and service users ahead of retendering to ensure that any new service specification is fit for purpose and best supports people with mental health issues.
- We will formalise a drop in service to provide brief interventions to people at the time of crisis.

### Conclusions and Recommendations

All services are assessed through an ongoing thorough review process in the Vale of Glamorgan to ensure they are still deemed to be strategically relevant.

Services continue to be in demand, the remodelling of services continues to ensure we are meeting that demand as much as possible with all new contracts in place now utilising the new way of working.

Alongside this the Supporting People team has developed closer working links with our Housing Solutions team to ensure a smooth pathway for people presenting as homeless. This is strengthened further through the new Gateway process. We are also working closely with the Poverty Action Groups of Families First, Flying Start and Communities First Legacy Fund and have

recently commissioned a provider to work across the four strands ensuring there is adequate housing related support in place for this client group.

As the budget is currently static but with advice there will be a cut in the next two financial years so we need to plan to reduce the budget. It is therefore recommended:

1. That we be authorised to work with our Social Service partners to remodel and re-commission LD services to be compliant to WG guidance.
2. That the Supporting People Team be authorised to commission a “drop in” service providing brief interventions to people at the time of crisis.
3. That the Supporting People Team be authorised to continue trialling the remodelling of services with providers in order to identify savings to protect front line services going forward. The results of these discussions will be brought before the Supporting People Local Planning Group and the Regional Collaborative Committee prior to any final decisions being made.
4. The Supporting People team are authorised to continue with pilot schemes should there be any identified underspend based on the current client needs.

## PART FIVE: INDICATIVE SPEND PLANS 2019-20

Client Group	No of Clients	6 to 24 months fixed site	No of Clients	24 months + fixed site	No of Clients	6 to 24 months floating support	No of Clients	24 months + floating support	Total Annual funding
Women experiencing domestic abuse	5	£85,631	0	0	32	£114,561	0	0	£200,192
Men experiencing domestic abuse	0	0	3	£18,210	0	0	0	0	£18,210
People with learning disabilities	0	0	51	£255,507	10	£42,640	0	0	£298,147
People with mental Health issues	11	£70,500	0	0	83	£317,755	0	0	£388,255
People with alcohol issues	0	0	0	0	0	0	0	0	0
People with substance misuse issues	9	£ 65,520	0	0	13	£53,915	0	0	£119,435
People with a criminal offending history	24	£147,476	0	0	7	£24,525	0	0	£172,001
People with refugee status	0	0	0	0	0	0	0	0	0
People with physical/sensory disabilities	0	0	3	£33,687	0	0	0	0	£33,687
People with development disorders	0	0	10	£42,640	0	0	0	0	£42,640
People with chronic illnesses (including AIDS)	0	0	0	0	0	0	0	0	0
Young people who are care leavers	0	0	0	0	0	0	0	0	0
Young people with support needs (16 to 24)	18	£357,509	0	0	32	£135,317	0	0	£492,826
Single parent families	0	0	0	0	0	0	0	0	0

with support needs									
Families with support needs	0	0	0	0	40	£151,472	0	0	£151,472
Single people with support needs not listed above (25 to 54)	0	0	0	0	0	0	0	0	0
People over 55 with support needs (exclusive of alarms)	0	0	0	0	60	£123,975	0	0	£123,975
Generic Floating Support	0	0	0	0	385	£1	0	0	£1,222,513
Alarm Services	0	0	2,821	£180,076	0	0	0	0	£180,076
Expenditure which does not link directly to the categories above	0	0	1	£23,400	0	0	0	0	£23,400
<b>Totals</b>	<b>87</b>	<b>£811,916</b>	<b>2,855</b>	<b>£383,990</b>	<b>676</b>	<b>£2,270,923</b>	<b>0</b>	<b>0</b>	<b>£ 3,466,829</b>

## APPENDIX 1: TOTAL NEED AND SUPPLY INFORMATION 2017-18

Data from the period 31<sup>th</sup> July 2017 – 1<sup>st</sup> August 2018.

### Current service users with Domestic abuse as a lead issue:

Project	Name	Support Provider	Landlord	Project Model	No of Beds	Location
SPRGFS108	TESS	Various	Various	Floating Support (including support at second stage refuge)	58	VOG
SPRGPR 135	Women's Refuge	VOGWA	UWHA	Direct Access	5	Barry
SPRGFS101	Dispersed Scheme	Ata y Fro	Various	Floating Support	6	VOG
<b>Total</b>					<b>69</b>	

713 INAMs analysed – 50 Female clients & 1 Male returned with Domestic Abuse as a lead issue.

	Lead Issue – Domestic Abuse
<b>Female</b>	142
<b>Male</b>	4
<b>Total</b>	146

These INAM's also showed the following numbers of clients who had support needs in respect of Domestic Abuse:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
<b>11</b>	<b>45</b>	<b>12</b>	<b>85</b>	<b>12</b>	<b>104</b>
Support Issue		Other Support Issues		Number	
Domestic Abuse		Learning Difficulties		5	
Domestic Abuse		Mental health Issues		38	

Domestic Abuse	Alcohol Issues	4
Domestic Abuse	Drug Issues	6
Domestic Abuse	Refugees	0
Domestic Abuse	Physical Mobility	8
Domestic Abuse	Young & Vulnerable	23
Domestic Abuse	Criminal Justice	12
Domestic Abuse	Homeless or potentially homeless	31
Domestic Abuse	Chronic Illness	7
Domestic Abuse	Vulnerable Single Parent	26
Domestic Abuse	Older Person	8
<b>Total</b>		<b>168</b>

#### Additional Data

There are currently 0 people on the waiting list with domestic abuse as a lead issue waiting for floating support.

Atal y Fro formally known as Vale Women's Aid operate an outreach service and drop-in service which are not funded by the Supporting People Team. Between 31<sup>st</sup> July 2017 and 1<sup>st</sup> August 2018 a total of 164 women were supported on Outreach and 311 assessments were carried out by the drop-in service.

#### **National Statistics based on Population Projections for Vale of Glamorgan**

Based on the population projections taken from the Daffodil system for those aged 18 and over and the reported data from the Mankind Initiative which estimates that 4.4% of men and 7.1% of women have suffered domestic abuse. The numbers at risk of domestic abuse equate to:

<b>Year</b>	<b>Men</b>	<b>Women</b>	<b>Total</b>
2016	2,170	3,753	5,923
2017	2,180	3,767	5,943
2018	2,190	3,782	5,972
2019	2,199	3,797	5,996
2020	2,209	3,812	6,021

**People with Learning difficulties (E2) (outside of those funded through community care)**

<b>Project</b>	<b>Name</b>	<b>Support Provider</b>	<b>Landlord</b>	<b>Project Model</b>	<b>Location</b>	<b>No units</b>
SPRGFS 108	TESS	Various	Various	Floating Support	VOG	19
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	VOG	1
SPRGFS173	Staying Put	Reach	Various	Floating Support	VOG	1
SPGSUP 013	Kemeys Rd	Innovate Trust	Newydd	Shared Housing	Rhoose	3
SPGSUP 015	Clos Yr Harbwr	CMG	Newydd	Shared Housing	Barry	4
SPGSUP 016	Elan Close	Innovate Trust	OHT	Shared Housing	Barry	4
SPGSUP 141	Cornwall Rd	CMG	VOGC	Shared Housing	Barry	1
SPGSUP 100	Morningside Walk	Cartrefi Cymru	Newydd	Shared Housing	Barry	1
SPGSUP 101	Burlington St	CMG	UWHA	Shared Housing	Barry	2
SPGSUP 102	Woodland Place	Innovate Trust	Newydd	Shared Housing	Barry	4
SPGSUP 103	Caradoc Ave	CMG	UWHA	Shared Housing	Barry	4
SPGSUP 104	Kingsland Cres	CMG	UWHA	Shared Housing	Barry	3
SPGSUP 109	Quarry Cottage	Innovate Trust	Newydd	Shared Housing	Cowbridge	1

SPGSUP 110	Carys Close	Innovate Trust	VOGC	Shared Housing	Penarth	1
SPGSUP 111	Bethany	Cartrefi Cymru	Hafod HA	Shared Housing	Barry	3
SPGSUP 122	Arcot Street	Innovate Trust	UWHA	Shared Housing	Penarth	2
SPGSUP 123	Griffin Close	Innovate Trust	UWHA	Shared Housing	Barry	2
SPGPIP 136&166	Coldbrook Road	Innovate Trust	First Choice	Shared Housing	Barry	4
SPGFS144	Colcot Road	Cartrefi Cymru	VOGC	Floating Support	Barry	2
SPGSUP146	North Walk	Innovate Trust	VOGC	Shared Housing	Barry	2
SPGSUP166	Aneurin Road	Innovate Trust	First Choice	Shared Housing	Barry	1
SPGSUP167	Caerphilly Close	Cartrefi Cymru	VOGC	Shared Housing	Dinas Powys	1
SPGSUP172	Bassett Court	Innovate Trust	UWHA	Supported Housing	Barry	5
SPGSUP140	The Old Post Office	Innovate Trust	Hafod HA	Shared Housing	Llandow	4
SPGSUP173	Colcot Road	Innovate	Hafod HA	Shared Housing	Barry	2

SPGSUP174	Jewel Street	Innovate Trust	Hafod HA	Shared Housing	Barry	2
SPGSUP175	Rectory Drive	Cartrefi Cymru	Hafod HA	Shared Housing	St Athan	3
SPGFS145	Glebeland Place	Innovate Trust	VOGC	Floating Support	St Athan	2
SPGSUP	Wimbourne Crescent	Innovate Trust		Supported Housing	Sully	2
						87

66 Units funded by Supporting People and Community Care jointly and 21 funded by Supporting People alone.

### Generic Supported Housing Projects

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SOGSUP018	Adult Placement Service	Various	Various	Shared Housing	VOG	25
<b>Total</b>						<b>25</b>

### INAM'S ANALYSED -

713 INAMs received in total – 9 Female clients & 4 Male with learning difficulties as a lead issue.

	Lead Issue – Learning difficulties
Female	9
Male	4
<b>Total</b>	<b>13</b>

These INAM's also showed the following numbers of clients who had support needs in respect of learning difficulties:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
27	19	20	31	13	19
Support Issue		Other Support Issues		Number	
Learning Difficulties		Domestic Abuse		2	
Learning Difficulties		Mental Health		4	
Learning Difficulties		Alcohol Issues		0	
Learning Difficulties		Drug use		1	
Learning Difficulties		Refugee		0	
Learning Difficulties		Physical Mobility		5	
Learning Difficulties		Young & Vulnerable		5	
Learning Difficulties		Criminal Justice Issues		2	
Learning Difficulties		Homeless/potentially homeless		3	
Learning Difficulties		Chronic illness		1	
Learning Difficulties		Vulnerable Parents		3	
Learning Difficulties		Vulnerable Older Person		3	
<b>Total</b>				<b>29</b>	

**Additional Data**

There are currently 2 people on the Council's waiting list for a floating support service with Learning Disabilities as their lead need.

### **National Statistics based on population projections for the Vale of Glamorgan**

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18+. These are the projected client numbers for people with a learning disability in the Vale of Glamorgan (including Down's Syndrome):

#### **Year**

2016 – 2,418

2017 – 2,436

2018 – 2,445

2019 – 2,454

2020 – 2,462

### **Mental Health Issues – E3**

**Current services users with mental health as a lead need:**

<b>Project</b>	<b>Name</b>	<b>Support Provider</b>	<b>Landlord</b>	<b>Project Model</b>	<b>No of Units</b>	<b>Location</b>
SPRGFS 108	TESS	Various	VOGC	Floating Support	138	VOG
SPRGFS	CMHT	Gofal	Various	Floating Support	12	VOG
SPRGFS174	Independence Scheme	Reach	Various	Floating Support	9	VOG

SPRGSUP106	Holmes St	Gofal	Hafod HA	Supported Housing	5	Barry
SPRGFS 112 & 154	Newydd Floating Support	Gofal	Newydd	Floating Support	8	VOG
SPRGSUP114	Windsor Rd	Gofal	Hafod HA	Supported Housing	6	Penarth
SPRGFS 116	Vale Floating Support	Gofal	Various	Floating Support	12	VOG
<b>Total</b>					<b>190</b>	

### INAM'S ANALYSED 525 -

713 INAMs received in total – 78 Female clients & 73 Male with mental health as a lead issue.

	<b>Lead Issue – Mental Health</b>
<b>Female</b>	78
<b>Male</b>	73
<b>Total</b>	151

These INAM's also showed the following numbers of clients who had support needs in respect of Mental Health issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
18	27	48	108	123	149
Support Issue		Other Support Issues		Number	
Mental Health		Domestic Abuse		24	
Mental Health		Learning Difficulties		25	
Mental Health		Alcohol Issues		31	
Mental Health		Drug Issues		28	
Mental Health		Refugees		0	
Mental Health		Physical Mobility		38	
Mental Health		Young & Vulnerable		26	
Mental Health		Criminal Justice		21	
Mental Health		Homeless or potentially homeless		37	

Mental Health	Chronic Illness	32
Mental Health	Vulnerable Single Parent	19
Mental Health	Older People	16
<b>Total</b>		<b>294</b>

### Additional Data

There are currently 12 people on the Council's waiting list for a floating support service.

### National Statistics based on population projections for the Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18+.

Vale of Glamorgan	2016	2017	2018	2019	2020
<b>Mental Health</b>	25,930	25,986	26,042	26,042	26,157
<b>Dementia</b>	1,826	1,932	1,986	2,039	2,094

### People Drug/Alcohol Dependence E4 & E5

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	TESS	Various	Various	Floating Support	12A 2D	VoG
SPRGFS115	Newlands SMS	Hafod Care	Various	Floating Support	9A 4D	VoG
SPRGFS131	Ffynnon Project	Gwalia	Various	Floating Support	4A and D	VoG
SPRGSUP166	Croes Ffin	Wallich	Newydd	Supported Housing	9A and D	Barry
SPRGFS174	Independence	Reach	Various	Floating Support	2A and 2D	VoG
<b>Total</b>					<b>8 drugs 21 alcohol 15 drugs and alcohol</b>	

### INAMs ANALYSED 525 – 16 CLIENTS WITH ALCOHOL ISSUES AND 9 WITH DRUG USE = LEAD ISSUES.

	Lead Issue - Alcohol	Lead Issue - Drugs
<b>Female</b>	9	3
<b>Male</b>	4	3
<b>Total</b>	<b>13</b>	<b>6</b>

These INAMs also showed the following numbers of clients who had support needs in respect of alcohol dependence:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
19	13	20	19	24	19

These INAMs also showed the following numbers of clients who had support needs in respect of drug dependence:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
26	11	30	19	20	9

Support Issue	Other Support Issues	Number
Alcohol Issues	Domestic Abuse	3
Alcohol Issues	Learning Difficulties	5
Alcohol Issues	Mental Health	12
Alcohol Issues	Drug Issues	6
Alcohol Issues	Refugees	1
Alcohol Issues	Physical Mobility	7
Alcohol Issues	Young & Vulnerable	1
Alcohol Issues	Criminal Justice	3
Alcohol Issues	Homeless or potentially homeless	5
Alcohol Issues	Chronic Illness	4
Alcohol Issues	Vulnerable Parent	0
Alcohol Issues	Vulnerable Older People	5
<b>Total</b>		<b>52</b>

Support Issue	Other Support Issues	Number
Drug issues	Domestic Abuse	2
Drug issues	Learning Difficulties	4
Drug issues	Mental Health	8
Drug issues	Alcohol issues	4
Drug issues	Refugees	0

Drug issues	Physical Mobility	5
Drug issues	Young & Vulnerable	1
Drug issues	Criminal Justice	4
Drug issues	Homeless or potentially homeless	5
Drug issues	Chronic Illness	2
Drug issues	Vulnerable Parent	2
Drug issues	Vulnerable Older People	2
<b>Total</b>		<b>49</b>

### Additional Data

There are currently 1 people with alcohol issues on the council's waiting list for a floating support service.

There are currently 0 people with drug issues on the council's waiting list for a floating support service.

The Wallich have advised that the Croes Ffin project receives a large number of referrals for clients who cannot assist due to them still having a drug or alcohol problem. The Croes Ffin project can only accept referrals for people who have stopped using drink/drugs; as a result a number of people are going unassisted.

Between July 2017 and July 2018 the Vale Alcohol and Drugs Team supported a total of 14 individuals with substance misuse issues that had housing support needs.

National Statistics based on Population Projections for the Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for people aged 16 and over:

#### **Numbers Predicted to binge drink (in Vale of Glamorgan)**

2017 - 26,688

2018 - 26,650

2019 - 26,612

2020 - 26,570

#### **Numbers who Misuse of Drugs (aged 16 – 69 – numbers unavailable for those aged 60+) Vale of Glamorgan**

2017 – 10,294

2018 – 10,110

2019 – 10,018  
 2020 – 9,925

**People with a Physical disability who require support(E7)**

**Current service users with Physical disability as a lead need:**

<b>Project</b>	<b>Name</b>	<b>Support Provider</b>	<b>Landlord</b>	<b>Project Model</b>	<b>No of Units</b>	<b>Location</b>
SPRGFS 108	TESS	Various	VOGC	Floating Support	26	VOG
SPRGFS174	Indep Scheme	Taff	Various	Floating Support	7	VOG
<b>Total</b>					<b>33</b>	

**INAM'S ANALYSED -**

525 INAMs received in total – 15 Female clients & 15 Male with learning difficulties as a lead issue.

	<b>Lead Issue – Physical Disability</b>
<b>Female</b>	19
<b>Male</b>	12
<b>Total</b>	<b>31</b>

These INAM's also showed the following numbers of clients who had support needs in respect of Physical Disability:

<b>MILD ISSUES</b>		<b>MODERATE ISSUES</b>		<b>SERIOUS ISSUES</b>	
<b>Men</b>	<b>Women</b>	<b>Men</b>	<b>Women</b>	<b>Men</b>	<b>Women</b>
<b>26</b>	<b>18</b>	<b>22</b>	<b>29</b>	<b>10</b>	<b>19</b>
<b>Support Issue</b>		<b>Other Support Issues</b>		<b>Number</b>	
Physical Disability		Domestic Abuse		4	
Physical Disability		Learning Disabilities		6	
Physical Disability		Mental Health		19	
Physical Disability		Alcohol Issues		2	
Physical Disability		Drug Use		1	
Physical Disability		Refugee		0	
Physical Disability		Young and Vulnerable		2	
Physical Disability		Criminal Justice Issues		7	
Physical Disability		Homeless/Potentially Homeless		8	
Physical Disability		Chronic Illness		21	
Physical Disability		Vulnerable Parents		4	
Physical Disability		Vulnerable Older Person		11	
<b>Total</b>				<b>85</b>	

### Additional Data

There are currently 4 people on the council's waiting list for a floating support service.

#### **National statistics based on Population Projections for the Vale of Glamorgan:**

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18 and over and includes the predicted numbers for those people with a hearing impairment, visual impairment and mobility issues:

2017 – 23,000

2018 – 23,523

2019 – 24,046

2020 – 24,570

#### **Young & Vulnerable People who require support E8:**

<b>Project</b>	<b>Name</b>	<b>Provider</b>	<b>Landlord</b>	<b>Model</b>	<b>No of units</b>	<b>Location</b>
SPRGFS108	TESS	Various	Various	Floating Support	10	VoG
SPRGSTH118	Ty John Rowley	Llamau	UWHA	Supported Housing	6	Barry
SPRGFS119	Tom Holmes	Llamau	Various	Floating Support	10	VoG
SPRGPIP152	Ty'r Fro	Llamau	VOGC	Supported Housing	6	Barry
	Ty Newydd	Llamau	UWHA	Supported Housing	6	Barry
<b>Total</b>					<b>38</b>	

#### **INAMs ANALYSED 713 - 22 CLIENTS – 12 FEMALE and 11 MALE WITH YOUNG & VULNERABLE AS LEAD ISSUE.**

	<b>Lead Issue – Young &amp; Vulnerable</b>
<b>Female</b>	12
<b>Male</b>	7
<b>Total</b>	<b>19</b>

These INAMs also showed the following numbers of clients who had support needs in respect of being young & vulnerable:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
14	24	15	30	42	43

Support Issue	Other Support Issues	Number
Young & Vulnerable	Domestic Abuse	8
Young & Vulnerable	Learning Difficulties	10
Young & Vulnerable	Mental Health	12
Young & Vulnerable	Drug Issues	2
Young & Vulnerable	Alcohol Issues	4
Young & Vulnerable	Refugees	0
Young & Vulnerable	Physical Mobility	3
Young & Vulnerable	Criminal Justice	4
Young & Vulnerable	Homeless or potentially homeless	11
Young & Vulnerable	Chronic Illness	1
Young & Vulnerable	Vulnerable Parent	6
Young & Vulnerable	Vulnerable Older People	0
<b>Total</b>		<b>61</b>

**Additional Information:**

There are currently 0 people with young & vulnerable on the council's waiting list for a floating support service.

**The following are projections for 16 to 24 year olds in the Vale of Glamorgan from Stats Wales:**

(not all would be classed as vulnerable and require housing related support to enable them to live independently)

- 2017 – 9,556
- 2018 – 9,344
- 2019 – 9,132
- 2020 – 8,920

**Ex-offenders E9:**

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	TESS	Various	Various	Floating Support	7	VoG
SPRGFS174	Independence	Taff	Various	Floating Support	1	VOG
SPRGSUP132	Ty Muse	Gwalia	Newydd	Supported Housing	4	Barry
SPRGSUP133	Bawden House	Gwalia	Newydd	Supported Housing	6	Barry
SPRGFS134	Vale Floating Support	Gwalia	Various	Supported Housing	5	Barry
<b>Total</b>					<b>23</b>	

**INAMs ANALYSED 713 – 4 FEMALE & 5 MALE WITH CRIMINAL JUSTICE ISSUES AS A LEAD ISSUE:**

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
18	8	17	15	21	16

Support Issue	Other Support Issues	Number
Criminal Justice Issues	Domestic Abuse	2
Criminal Justice Issues	Learning Difficulties	3
Criminal Justice Issues	Mental Health	6
Criminal Justice Issues	Drug Issues	5
Criminal Justice Issues	Alcohol Issues	4
Criminal Justice Issues	Refugees	0
Criminal Justice Issues	Physical Mobility	7
Criminal Justice Issues	Young & Vulnerable	18
Criminal Justice Issues	Homeless or potentially homeless	25
Criminal Justice Issues	Chronic Illness	5
Criminal Justice Issues	Vulnerable Parent	23
Criminal Justice Issues	Vulnerable Older People	7
<b>Total</b>		<b>105</b>

**Additional information:**

There are currently 0 people on the council's waiting list for a floating support service. Priority is given to referrals from Probation and therefore the numbers on the waiting list is usually low.

**Homeless/Potentially Homeless who require support E10:**

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	TESS	Various	Various	Floating Support	125	VoG
SPRGFS174	Independence	Reach	Various	Floating Support	20	VoG
<b>Total</b>					<b>145</b>	

**INAMs ANALYSED 713 – 134 FEMALE AND 118 MALE WITH HOMELESS/ POTENTIALLY HOMELESS AS LEAD ISSUE:**  
**These INAMs also showed the following numbers of clients who had support needs in respect of being Homeless or potentially homeless:**

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
<b>12</b>	<b>22</b>	<b>11</b>	<b>30</b>	<b>151</b>	<b>165</b>

Support Issue	Other Support Issues	Number
Homeless or Potentially Homeless	Domestic Abuse	70
Homeless or Potentially Homeless	Learning Difficulties	51
Homeless or Potentially Homeless	Mental Health	146
Homeless or Potentially Homeless	Drug Issues	59
Homeless or Potentially Homeless	Alcohol Issues	46
Homeless or Potentially Homeless	Refugees	1
Homeless or Potentially Homeless	Physical Mobility	65
Homeless or Potentially Homeless	Young & Vulnerable	73
Homeless or Potentially Homeless	Criminal Justice	49
Homeless or Potentially Homeless	Chronic Illness	66
Homeless or Potentially Homeless	Vulnerable Parent	33
Homeless or Potentially Homeless	Vulnerable Older People	19
<b>Total</b>		<b>655</b>

### Additional Information

There are currently 8 people with homeless/potentially homeless people as their lead need on the council's waiting list for a floating support service.

Statswales indicate that 120 households were accepted as homeless in the Vale of Glamorgan in 2017-2018 under Section 75 Act and 300 households were accepted as homeless under Section 73 of the Act during the same period, which compares to 129 households accepted as homeless under Section 75 of the Act in 2016-2017 and 372 under Section 73 of the Act in the same period.

### People with Chronic Illness (E11):

#### Current service users with Chronic Illness as a lead issue:

<b>Project</b>	<b>Name</b>	<b>Support Provider</b>	<b>Landlord</b>	<b>Project Model</b>	<b>No of Units</b>	<b>Location</b>
SPRGFS 108	TESS	Various	VOGC	Floating Support	14	VOG
SPRGFS174	Indep Scheme	Reach	Various	Floating Support	1	VOG
SPRGFS173	Staying Put	Reach	Various	Floating Support	1	VOG
<b>Total</b>					<b>16</b>	

### INAM'S ANALYSED -

713 INAMs received in total – 10 Female clients & 12 Male with learning difficulties as a lead issue.

	<b>Lead Issue – Chronic Illness</b>
<b>Female</b>	10
<b>Male</b>	12
<b>Total</b>	<b>22</b>

These INAM's also showed the following numbers of clients who had support needs in respect of Chronic Illness:

<b>MILD ISSUES</b>		<b>MODERATE ISSUES</b>		<b>SERIOUS ISSUES</b>	
<b>Men</b>	<b>Women</b>	<b>Men</b>	<b>Women</b>	<b>Men</b>	<b>Women</b>
<b>17</b>	<b>14</b>	<b>21</b>	<b>37</b>	<b>46</b>	<b>68</b>
<b>Support Issue</b>		<b>Other Support Issues</b>		<b>Number</b>	
Chronic Illness		Domestic Abuse		4	
Chronic Illness		Learning Difficulties		6	
Chronic Illness		Mental health		18	
Chronic Illness		Alcohol Issues		1	
Chronic Illness		Drugs use		1	
Chronic Illness		Refugee		0	
Chronic Illness		Physical Disability		24	
Chronic Illness		Young and Vulnerable		1	
Chronic Illness		Criminal Justice Issues		1	
Chronic Illness		Homeless/Potentially Homeless		8	
Chronic Illness		Vulnerable Parents		2	
Chronic Illness		Vulnerable Older Person		11	
<b>Total</b>				<b>77</b>	

### **Additional information:**

There are currently 0 people on the Council's waiting list for a floating support service.

### **National Statistics based on Population Projections for the Vale of Glamorgan:**

Daffodil provides population projections for chronic illness under the categories: Limiting Long Term illness; Bronchitis/emphysema; Cancer; Diabetes; Heart Condition and Stroke. The following are the projection figures for all these added together (those with multiple conditions will be counted twice as there is no way to identify them).

### **People with a Chronic Illness (including HIV, Aids):**

2017 – 39,942

2018 – 40,545

2019 – 41,148

2020 – 41,751

The prevalence for HIV and Aids is at 2:1 per 1,000 women as of 2012 (nat.org.uk). Given the population projections from Daffodil this would suggest the following projections, for those aged 18 and over.

### **Number of people with HIV/AIDS:**

2020: 105 Male 54 Female (159 Total)

(due to a change in the way data is collected by Daffodil, previous projections were not available for this category)

### **Vulnerable Older People (E13)**

<b>Project</b>	<b>Name</b>	<b>Support Provider</b>	<b>Landlord</b>	<b>Project Model</b>	<b>No of units</b>	<b>Location</b>
SPRGFS 108	TESS	Various	Various	Floating Support	13	VOG
SPRGFS 17	Independence	Reach	Various	Floating Support	2	VOG
SPRGFS	Golau Caredig	Hafod Care	Hafod	Floating Support	42	VOG
<b>Total</b>					<b>57</b>	

**INAMs ANALYSED 713 - 22 CLIENTS – 13 FEMALE and 9 MALE WITH VULNERABLE OLDER PERSON AS LEAD ISSUE.**

These INAMs also showed the following numbers of clients who had support needs in respect of being vulnerable older person:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
2	5	12	29	38	33

Support Issue	Other Support Issues	Number
Vulnerable Older Person	Domestic Abuse	3
Vulnerable Older Person	Learning Difficulties	4
Vulnerable Older Person	Mental Health	13
Vulnerable Older Person	Drug Issues	0
Vulnerable Older Person	Alcohol Issues	5
Vulnerable Older Person	Refugees	0
Vulnerable Older Person	Physical Mobility	16
Vulnerable Older Person	Young & Vulnerable	1
Vulnerable Older Person	Criminal Justice Issues	0
Vulnerable Older Person	Homeless/potentially homeless	5
Vulnerable Older Person	Chronic illness	15
Vulnerable Older Person	Vulnerable Parents	2
<b>Total</b>		<b>64</b>

There are also the following sheltered accommodation units within the Authority for people over the age of 60 (55 in some complexes). These units include a community alarm service:

Project	Landlord	Number	Location
Phillipa Freeth Court	Newydd HA	46	Barry
Arthur Davies Ct	Newydd HA	30	Barry
Ty Cerrig	Newydd HA	12	Barry
Copperfield Ct	Newydd HA	14	Barry
Crawshay Court	VOGC	38	Llantwit Major
Ellis Fisher Ct	Newydd HA	35	Barry
Fairoaks	VOGC	98	Dinas Powys
Gwenog Ct	VOGC	86	Barry
Gwyn James Ct	Newydd HA	25	Penarth
Hanover Ct	Wales & West	55	Barry
Hanover Ct	Wales & West	25	Dinas Powys
Longmeadow Ct	VOGC	24	Cowbridge
Oak Court	Wales & West	42	Penarth
Redlands House	VOGC	89	Penarth
St Donat's Court	Wales & West	6	Llantwit Major
<b>Total</b>		<b>625</b>	

**Additional Information:**

There are currently 2 people on the Council's waiting list for a floating support service.

In addition to the sheltered projects there are also 828 designated properties with an alarm service and many of these clients have a physical disability and/or chronic illness.

The population projections show the following increases expected in the 55+ population over the next 4 years.

2016 – 43,588  
2017 – 44,406  
2018 – 45,224  
2019 – 46,042  
2020 – 46,860

As well as the population projections for those over the age of 55, Daffodil provides the projections for those 65 and over with dementia.

2016 – 1,844  
2017 – 1,897  
2018 – 1,950  
2019 – 2,003  
2020 – 2,058

It is also predicted that the number of people aged 65%+ in the Vale is due to increase by around 45% in the 20 year period between 2015 – 2035 from 26,120 to 38,030. This is due to an increasing life expectancy and continuing net in-migration of people aged 65+ into the Vale of Glamorgan over the period.

Daffodil also provides population projections for people over 65 who will require assistance with all domestic tasks, all self-care and the number expected to be admitted to hospital due to a fall. (Those appearing in more than one category will be counted twice as there is no way to identify them).

2016 – 20,360  
2017 – 20,885  
2018 – 21,410  
2019 – 21,935  
2020 – 22,461

These issues have wide ranging implications for the Housing provision in the Authority and highlight the need to provide an adequate supply of special forms of housing to meet the varied needs of older people to ensure that they can remain independent

for as long as possible in a safe and stable environment.

### Vulnerable Single Parents

#### Current service users with vulnerable parent as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of units	Location
SPRGFS 108	TESS	Various	VOGC	Floating Support	9	VOG
SPRGFS 107	Vale Vulnerable Families	Hafod Care	Newydd	Floating Support & Supported Housing	31	VOG
	PAG pilot	Taff	Various	Floating Support	15	VOG
<b>Total</b>					<b>55</b>	

#### 713 – INAMs analysed – 19 Female Clients & 2 Male with Vulnerable Single Parent as a lead need.

These INAM's also showed the following numbers of clients who had support needs in respect of being a Vulnerable Parent:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
3	10	7	24	4	49
Support Issue		Other Support Issues		Number	
Vulnerable Parent		Domestic Abuse		5	
Vulnerable Parent		Learning Difficulties		4	
Vulnerable Parent		Mental Health		9	
Vulnerable Parent		Alcohol issues		2	
Vulnerable Parent		Drug Issues		2	
Vulnerable Parent		Refugees		0	
Vulnerable Parent		Physical Mobility		3	
Vulnerable Parent		Young & Vulnerable		4	
Vulnerable Parent		Criminal Justice		1	
Vulnerable Parent		Homeless or potentially homeless		5	

Vulnerable Parent	Chronic Illness	5
Vulnerable Parent	Vulnerable Older Person	0
<b>Total</b>		<b>40</b>

**Additional Data:**

Currently there's 0 person with vulnerable single parent as a lead need on our waiting list for floating support.

**National Statistics based on Populations Projections for the Vale of Glamorgan:**

The 2011 census counted 4,031 single parent family households with dependent children living in the Vale of Glamorgan. The total number of households was 53,505 (ONS).

Daffodil provides the following projections for the number of households if the percentage of single parent families with dependent children remains 7.53% the projected estimates are below:

**Projected Number of Single Parents:**

2017 – 4,151

2018 – 4,162

2019 – 4,173

2020 – 4,184

## **CONTACT US**

### **VALE OF GLAMORGAN COUNCIL**

**Supporting People Team**

**Environment & Housing**

**Civic Offices**

**Holton Road**

**Barry**

**Vale of Glamorgan**

**CF63 4RU**

**Phone: 01446 709793**

**Email: [SupportingPeople@valeofglamorgan.gov.uk](mailto:SupportingPeople@valeofglamorgan.gov.uk)**