

Meeting of:	<b>Cabinet</b>
Date of Meeting:	<b>Monday, 29 July 2019</b>
Relevant Scrutiny Committee:	Healthy Living and Social Care
Report Title:	Improve Access to Domiciliary Care Capacity within the Western Vale Locality
Purpose of Report:	To request Cabinet approval for a procurement process to be undertaken in order to identify domiciliary care provider/s specifically for the Western Vale.
Report Owner:	Cabinet Member, Social Care & Health
Responsible Officer:	Director of Social Services
Elected Member and Officer Consultation:	Operational Manager, Commissioning and Information Operational Manager, Accountancy Operational Manager Legal
Policy Framework:	This is a matter for Executive decision by Cabinet.
<p>Executive Summary:</p> <ul style="list-style-type: none"> <li>• This reports outlines the basis for the Intermediate Care Fund grant that has been awarded in order improve capacity for domiciliary care provision in the Western Vale.</li> <li>• This will enable access to services to support people within their own homes to live independently and build community resilience in a rural area which is proving difficult to provide services to currently.</li> </ul>	

## **Recommendations**

1. That Cabinet authorises the Director of Social Services and the Head of Finance, in consultation with the Cabinet Member for Healthy Living and Social Care, to:
  - a. Commence tendering procedures for the services outline in this report; and
  - b. Accept and award tender for this service in accordance with the Council's Contract Standing Orders;
  - c. Authorise the monitoring Officer / Head of Legal and Democratic Services to execute the Contract.

## **Reasons for Recommendations**

1. To ensure that the Council:
  - a. Provides care and support services in a cost effective way and meets the assessed needs of Service Users;
  - b. Meets the requirements of its Financial Regulation and Contract Standing Orders.
  - c. To provide authority for the relevant Contract to be executed.

## **1. Background**

- 1.1 There are on-going issues regarding capacity within the Western Vale to provide domiciliary care in a timely manner. This provides support with discharge from or prevent of admission to hospital and enables people to live independently within their own homes and community. As a result, discharges from hospital are currently taking longer due to limited domiciliary care capacity.
- 1.2 An application was made to the Intermediate Care Fund for a pilot service to be funded for a period of two years, ending on 31st March 2021.
- 1.3 The service supports the strategy of providing care and support closer to an individual's home, with care planned around the individual in line with the Council's 'Your Choice' policy, which is outcome focused and strengths-based.

## **2. Key Issues for Consideration**

- 2.1 The service will facilitate effective and timely discharge from secondary care back to the community.
- 2.2 Inappropriate admissions to residential care or hospital due to lack of domiciliary care services in the area will be prevented.
- 2.3 The service will provide resilience for the domiciliary care market. The grant has been awarded on the basis that the service will explore the use of third sector and/or not for profit providers to support this service development within the rural area, given the challenges faced to date by the independent provision.

- 2.4 Contract Standing Orders require that the service be subject to a procurement process, with submissions being requested from third sector and not for profit organisations.
- 2.5 Due to the nature of the funding, the service is required to start as soon as possible and it is envisaged that the provider/s will be identified by 31st August 2019 at the latest.

### **3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?**

- 3.1 In the short term, citizens will receive timely and appropriate support to enable them to remain in their own homes and live independently for as long as possible. The service will allow for a more detailed assessment of the current and future demands for such a service in the Western Vale.
- 3.2 The service will prevent delayed discharges, reducing the time spent in hospital and the need for increased care and support arrangements. Furthermore, it will enable citizens to live as independently as possible at home, reducing demand on acute care. People will remain in their own homes with high standards of care and support, with positive outcomes for them and their families.
- 3.3 The service will support vulnerable people in the Western Vale who are known to Social Services to be supported with services that meet their assessed care and support needs. It will minimise the delays in transfer of care and discharge from hospital through improved co-ordination of services.
- 3.4 The service will be a collaborative approach to service delivering in so much as it will be commissioned with third sector and/or not for profit providers.
- 3.5 Concerns regarding the domiciliary care provision in the Western Vale are being monitored and collated via the Provider Performance Protocol, whereby citizens and families can raise issues with the Social Services Directorate. Lack of robust service provision that meets assessed need has been highlighted as a particular issue.

### **4. Resources and Legal Considerations**

#### **Financial**

- 4.1 The grant funding allocation for this service is £150,000 per annum for a two year period, ending on 31st March 2021. Within the first year of the project, provider/s will be identified, staff recruited and the service set up within the Llantwit Major area.

#### **Employment**

- 4.2 There are no employment implications for the Council. Staff employed to deliver the service will be employed directly by the commissioned provider/s.

### **Legal (Including Equalities)**

**4.3** There are no legal implications associated with this report.

### **5. Background Papers**