

Meeting of:	Cabinet
Date of Meeting:	Monday, 14 March 2022
Relevant Scrutiny Committee:	Homes and Safe Communities
Report Title:	Housing Support Grant Delivery Plan 2022-2025
Purpose of Report:	To adopt the draft Housing Support Grant Delivery Plan 2022 - 2025 and seek authorisation for its submission to Welsh Government.
Report Owner:	Cabinet Member for Housing and Building Services
Responsible Officer:	Miles Punter, Director of Environment and Housing
Elected Member and Officer Consultation:	Carolyn Michael, Interim Head of Finance Committee Reports; Legal Services; Mike Ingram, Head of Housing; Nick Jones, Operational Manager, Housing;
Policy Framework:	This report is consistent with the Policy Framework and Budget and is a matter for Executive decision by Cabinet.
<p>Executive Summary:</p> <ul style="list-style-type: none"> • The Housing Support Grant (HSG) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures. At a local level the programme takes forward a number of strategic aims, reflecting community safety and health and social care and wellbeing objectives. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes. • The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant. • In accordance with the Welsh Government Guidance for the Housing Support Grant, all local authorities are required to develop a three-year Local Delivery Plan, which must be submitted to Welsh Government by 31st March, 2022. • The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten year Homelessness Plan, with a strong emphasis on the prevention of homelessness. It is also essential in assisting the local authority to fulfil its duties under the Housing (Wales) Act 2014, and the Vale of Glamorgan's Homelessness Prevention Strategy. 	

- Welsh Government has announced indicative grant allocations for 2022-2025.
- The budgets for the programmes delivered by the HSG each remained static for 2022-2025 from the 2021-222 allocation, giving a combined total of £4,718,683.58 per annum.
- There are no direct resource implications associated with this report. All funding requirements identified for resourcing under the Housing Support Grant Programme is financed through grant funding from Welsh Government.
- The development and publication of the Housing Support Grant Delivery Plan is a requirement of Welsh Government to comply with the Housing Support Grant Guidance (Wales).
- 4 existing housing support contracts are due to expire in the next year. The details of each contract are included in the HSG Delivery plan appended. Due to the high value of these individual contracts (above £300,000), delegated authority is being sought from Cabinet to enable the award of these contracts to the successful providers.
- The Supporting People Team intends to commission 4 new supported accommodation services to fill an unmet need in current provision. The details of each service are included in the HSG Delivery plan appended. Due to the high value of these individual contracts (above £300,000), delegated authority is being sought from Cabinet to enable the award of these contracts to the successful providers.
- It is therefore recommended that the Housing Support Grant Delivery Plan 2022 - 2025 be approved and Cabinet agrees to its submission to Welsh Government in order to ensure that the Council complies with the requirements of the Housing Support Grant (HSG) Guidance (Wales) April 2021.

Recommendations

- 1.** That the Housing Support Grant Delivery Plan 2022 - 2025 be approved by Cabinet and submitted to Welsh Government.
- 2.** That Cabinet delegates authority to the Director of Environment and Housing to undertake tendering exercises to secure the services outlined in the Housing Support Grant Delivery Plan 2022-2025
- 3.** That Cabinet delegates authority to the Director of Environment and Housing, in consultation with the Leader, Cabinet Member for Housing and Building Services, Managing Director and Head of Finance, to award contracts to the most economically advantageous suppliers resulting from the procurement process as described in this report.
- 4.** That Cabinet delegates authority to the Monitoring Officer / Head of Legal and Democratic Services to agree the terms and execute the contracts.

Reasons for Recommendations

- 1.** To ensure that the Council complies with the requirements of the Housing Support Grant (HSG) Guidance (Wales) April 2021.
- 2.** To secure services in accordance with the Housing Support Grant Delivery Plan 2022-2025
- 3.** To ensure that contracts can be awarded in a timely manner to avoid disruption to services and the vulnerable people the Programme supports.
- 4.** To ensure that the contracts are properly executed.

1. Background

- 1.1** The Housing Support Grant (HSG) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures.
- 1.2** The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.
- 1.3** The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten-year Homelessness Plan, with a strong emphasis on the prevention of homelessness. It is also essential in assisting the local authority to fulfil its duties under the Housing (Wales) Act 2014, and the Vale of Glamorgan's Homelessness Prevention Strategy.
- 1.4** At a local level the programme takes forward a number of strategic aims, reflecting community safety, health and social care and wellbeing objectives. It

aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes.

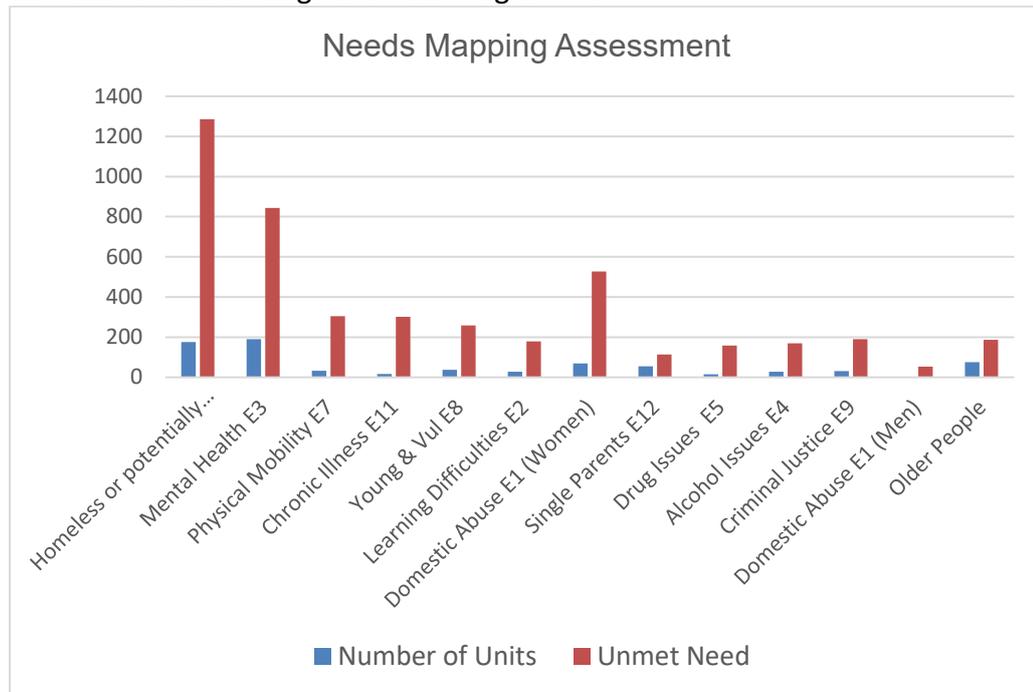
- 1.5** In accordance with the Welsh Government Guidance for the HSG, all local authorities are required to develop a three-year Local Delivery Plan for 2022-2025, which must be submitted to Welsh Government.
- 1.6** Supporting People Team has four contracts that are due to expire soon and four new services that it intends to commission to fill gaps in current provision. Formal tenders are required for the tendering and re-tendering of housing related support services to comply with the Public Contracts Regulations 2015 and the Council's Contract Procedure Rules and Financial Procedure Rules. The contracts which will require tendering and re-tendering are set out in the Housing Support Grant Delivery Plan 2022-25 Appendix 1.

2. Key Issues for Consideration

- 2.1** Attached at Appendix 1 is a copy of the HSG Delivery Plan 2022- 2025.
- 2.2** Local Authorities have received their indicative allocations for the three-year award period 2022-2025.
- 2.3** The indicative budget remains static in comparison to the previous years' budget and remains at a total of £4,718,683.58
- 2.4** The decisions were made based on financial modelling, meetings with providers, needs mapping information and service reviews. The analysis and approach taken are outlined in the HSG Delivery Plan attached at Appendix 1.
- 2.5** Work will continue to identify savings going forward to meet gaps in service, address the additional pressures created by the Covid-19 Pandemic and to protect against future potential cuts to the grant.
- 2.6** In addition to addressing the approach to any budget cuts and additional pressures resultant of the pandemic, the HSG Delivery Plan outlines the evidence collected on the support needs of vulnerable people in 2021 and the existing services being delivered, in order to evidence their continuation and the decisions on new service priorities for development.
- 2.7** An assessment of the support needs of all individuals who have contacted the Housing Division and other voluntary and statutory sector agencies in 2021 has been undertaken and through this 'self-assessment' process all of these identified that they had a support need. The issue most people identified as a need was homeless/potentially homeless followed by mental health.

2.8 Our needs mapping shows that our priority service development areas for 2022-2025 are the following: Supported Accommodation for people with complex needs, Supported Accommodation for people with Mental Health issues, Supported Accommodation for victims of domestic abuse and/or sexual violence followed by Supported Accommodation for people with Learning Difficulties.

2.9 Graph 1: Data on Clients Needs identified in 2021 compared to the Supply of Services funded through the HSG Programme.



2.10 In order to comply with relevant legislation and the Council's Contract Procedure Rules and Financial Procedure Rules, a procurement exercise is required to be undertaken for the contracts due to expire and to award contracts for new services. In addition to this, contracts will need to be put in place for any new or re-configured housing related support services to ensure that the Council is meeting its duties under the Housing (Wales) Act 2015 and meeting the needs of the community.

2.11 The total value of the contracts within scope of this exercise is approximately £5 million (over 5 years) with final costings to be decided at tender stage. The current contracts range from £34,000 to £122,000 per year and include services for a several client groups including, people experiencing domestic abuse, homelessness, mental health issues, learning difficulties and vulnerable older people

2.12 The preferred route for tendering future contracts and re-tendering existing contracts is to go out to the open market to increase the number of bids received and ensure best value for money for each service.

3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

- 3.1** Looking to the long term - the Housing Support Grant Programme supports vulnerable people to attain the life skills required to maintain their home, integrate into the community and to live independently in the long term.
- 3.2** Taking an integrated approach - local service decisions are made by the Supporting People Planning Group which includes representatives from Housing, Social Services, Health and the Probation Service. In addition, consultation is carried out with managers of providers of services, front line workers and people who have lived experience of our services.
- 3.3** Involving the population in decisions - not only are the needs of service users monitored to ensure that the correct services are delivered to meet their individual needs, but feedback is collated from them during each service review to inform service improvement and future commissioning decisions. In addition, each service provider is required to work with the service user to enable them to solve problems themselves in the future. A key message delivered by the Housing Support Grant programme is "doing with" rather than "doing for" the service user in order to reduce dependency on services and enable the service user to live independently in the future.
- 3.4** Working in a collaborative way - the Housing Support Grant Programme places collaboration and coproduction at the core and these principles are monitored on a local, regional and national level through regular service reviews.
- 3.5** Understanding the root causes of issues and preventing them - the Supporting People Team is required to collect needs data on clients on an annual basis in order to inform service commissioning and delivery.

4. Resources and Legal Considerations

Financial

- 4.1** There are no direct resource implications associated with this report. All funding requirement identified for resourcing under the Housing Support Grant Programme is financed through grant funding from Welsh Government. The HSG spend plan for 2022/23 is attached at Appendix 2.
- 4.2** It should be noted that the Council has not developed an exit strategy for Housing Support Grant funded services, as the effect of a total loss of funding from Welsh Government would affect support services throughout Wales, leading to the closure or severe restrictions to the services of voluntary support organisations that are funded in this way. This is an unlikely scenario given that Supporting People, which makes up the substantial part of the Housing Support Grant was introduced in 2003 and the number of people requiring the services is continuing to increase across Wales. It is expected that this trend will continue in

the future with the introduction of the changes to the Homelessness Legislation in April 2015 from the Housing (Wales) Act 2014 and the continuing roll out of Universal Credit.

Employment

- 4.3** There is also a requirement on the Supporting People Team in the Council to continue on an annual basis to ensure that all projects remain strategically relevant to the Council and to reconfigure them if they are no longer required. In addition, the projects are monitored by the Team to ensure that they continue to provide suitable value for money support to vulnerable people, including where appropriate assistance into training and employment.

Legal (Including Equalities)

- 4.4** The development and publication of the Housing Support Grant Delivery Plan is a requirement of Welsh Government to comply within the Housing Support Grant Guidance (Wales).

5. Background Papers

- (i) Welsh Government Document - Housing Support Grant (HSG) Guidance (Wales) April 2021.



Vale of Glamorgan Council



Housing Support Grant Delivery Plan

April 2022- March 2025

Housing Support Grant (HSG) Delivery Plan

2022-2023

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Annex A: Spend Plan
Annex B: Needs and Supply Data
Annex C: Homelessness Statutory duties

1. Introduction

The Vale of Glamorgan Housing Support Grant Delivery Plan outlines the need for housing related support funded by the Housing Support Grant (HSG) in the Vale of Glamorgan from 2022-2025

The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.

Welsh Government has notified the Vale of Glamorgan Council of an indicative HSG budget of £4,718,683.58 for the financial years 2022-23, 2023-24 and 2024-25. In nominal terms this means the budget will remain flat over the 3 year period.

The HSG is an early intervention grant programme to support activity, which prevents people from becoming homeless, stabilises their housing situation, or helps potentially homeless people to find and keep accommodation. The HSG does not fund the statutory duty on local authorities to prevent homelessness, instead HSG funded services augment, complement and support the statutory service to ensure that the overall offer authorities provide helps people into the right homes with the right support to succeed. It supports vulnerable people to address the, sometimes multiple, problems they face, such as debt, employment, tenancy management, substance misuse, violence against women, domestic abuse and sexual violence, and mental health issues. Support is person centred, aimed at supporting people to secure and maintain sustainable housing by addressing their needs and working with them to develop the skills needed to maintain a tenancy.

At the core of the HSG is the prevention of homelessness, as such the HSG Delivery Plan will work to meet the strategic priorities set out in the Housing Support Programme Strategy. This will be achieved by:

- Expanding the capacity of existing floating support, supported accommodation and drop-in support services to meet increased need.
- Reconfiguring existing services to work in new ways to help deliver new strategic priorities.
- Commissioning new projects including a Complex Needs Hostel, 24hr Supported Accommodation for people experiencing mental health issues, Supported Accommodation for people with Learning difficulties and new floating support services for people with housing related support needs.

The Vale of Glamorgan HSG Delivery Plan is based upon a comprehensive needs mapping process which involves collecting data from the Housing Solutions Team, Support Providers, and a range of stakeholders.

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2. Needs assessment

Local authorities are required to undertake a comprehensive needs assessment every four years, with a light touch review every two years to inform development of their HSP Strategy as set out in the HSG Guidance issued by Welsh Government.

This needs assessment also informs the three-year HSG Delivery Plan and the needs identified in this assessment sets the response outlined in the Commissioning Plan (section 5).

2a Needs assessment process

In 2018 a referral form named the Housing Related Support (HRS) Form was introduced. This is now used by all agencies referring into the scheme including Housing Associations, Voluntary Sector Groups, the Local Health Board, Probation and internal services. A single assessment form was also introduced at this point in order that needs can be more easily identified and duplication is reduced for both the client and the services that provide support.

The needs assessment information can be broken down into area specific support needs so that if new funding should become available, services can be developed in the areas showing most need. In addition, providers have been approached to suggest ideas for “off the shelf” project proposals as required by the new guidance. These are projects that can be commissioned at short notice if funding becomes available. However, they will need to be strategically relevant and will be subject to approval via the traditional planning processes.

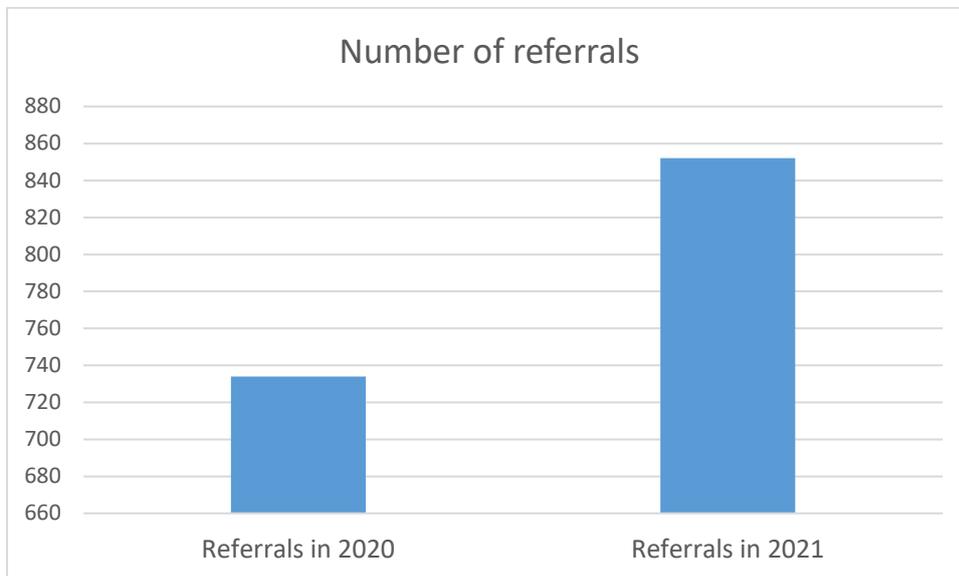
This year it has been important to interpret the traditional Supporting People data in conjunction with data from the pandemic, as well as attempting to assess the likely ongoing impacts of the pandemic on homelessness, unemployment and the resulting support needs of our citizens. We are seeing an increase in demand on homelessness and support services, and this is likely to continue as more people face financial hardship particularly with current high levels of energy costs and other inflationary pressures.

Identifying Gaps in Services

By combining the data collected over the last year and the additional information provided by the Housing Solutions statistics with the existing supply of services, a picture of the gaps in services emerge. These findings are presented to the core members of the Local Planning Group in the Vale of Glamorgan who determine the future local service priorities for development.

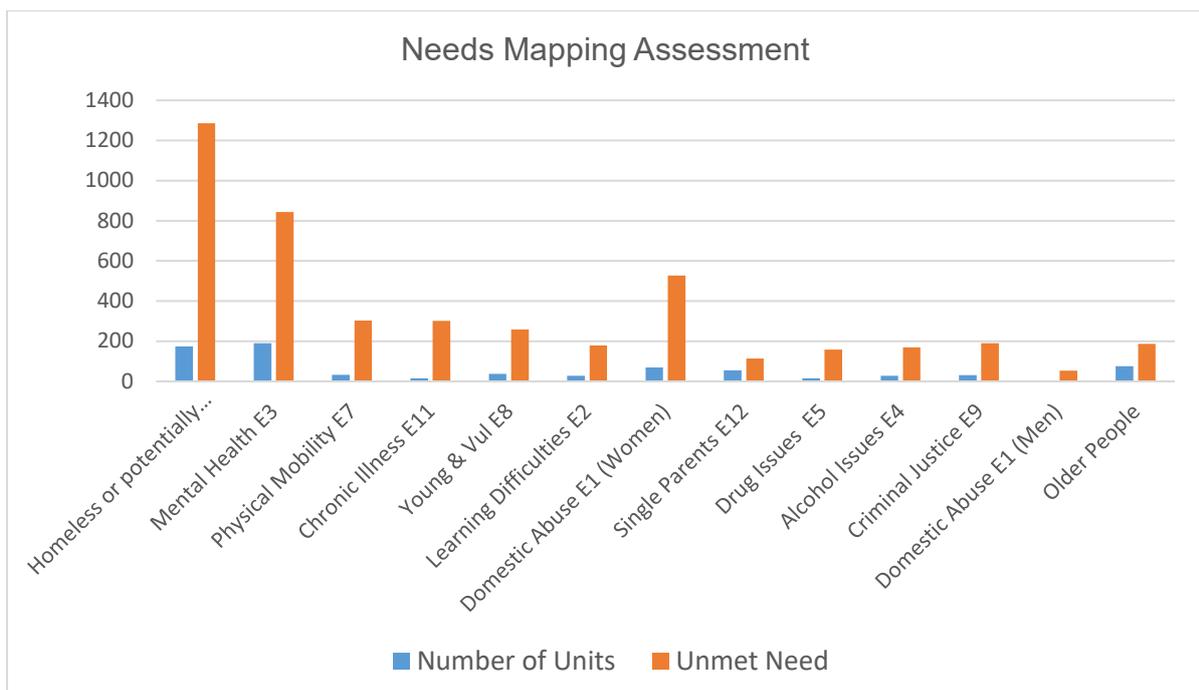
2b Key findings

There has been a significant increase in demand for support between 2020 and 2021 as the chart below illustrates:



The total numbers of referrals made to the Supporting People in 2021 increased by 16% over the previous year. This reflects the experiences of frontline support staff at the Drop-in service where demand for support was higher than originally anticipated. Consequently, this has generated more referrals to the Supporting People Team than in previous years.

The needs mapping process broken down into client groups indicated the current unmet need based on comparing demand with the number of units is displayed in the chart below:



The three highest areas of unmet identified in the are:

- Homeless or Potentially Homeless
 - Mental Health
 - Domestic Abuse
- (see annex B for more needs data)

The high demand for support from people who are homeless or at risk of homelessness reflects the significant increase in the numbers who presented to the Vale of Glamorgan Housing Solutions Team.

For example, in the Vale of Glamorgan 459 households were accepted as homeless under Section 73 in 2020-21 which compares to 342 households accepted as homeless under Section 73 of the Act in 2019-2020. In 2020-21 138 households were accepted as homeless and in priority need under Section 75 which compares to 90 households in 2019-20.

The increased demand from people presenting with Mental Health reflects a trend observed since the outset of the Covid-19 pandemic where increased numbers of people have reported experiencing mental health issues during their needs assessments. This corresponds with research by Mind Cymru published in 2021 which indicates that the number of people experiencing mental health issues in Wales has risen and the numbers reporting increased anxiety have both increased since the beginning of the Covid-19 pandemic.

The needs data indicates that the numbers presenting with Domestic Abuse issues have increased since the Covid-19 pandemic which corresponds with the increased number of people presenting to Domestic abuse drop-in service in the Vale. This reflects a national trend across the UK where an increase in victims reporting domestic abuse in 2021 was recorded by Refuge UK.

3. Delivery priorities

The Supporting People Team has the following HSG priorities for the duration of this award period:

HSG Priority One: Increase access to floating support services

HSG Priority Two: Increase access to Drop-in support services

HSG priority Three: Increase access to temporary supported accommodation

HSG Priority Four: To maintain access to alarm services which helps enable vulnerable people to live independently in their own homes

HSG Priority Five: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.

Spend Plan 2022-2023

Project Type	Number of Units	Spend against Project Type
Private Rented Sector Access Schemes	267	£113,025.00
Emergency Accommodation Provision	16	£5000.00
Mediation Service	85	£9000.00
Daytime Drop-in Service	330	£385,000.00
Enforcement, investigation or compliance with housing legislation	-	£6,000.00
Activities designed to promote and publicise compliance with housing legislation	-	£3,523.00
Floating Support – VAWDASV	33	£170,458.00
Floating Support – Learning Disability	20	£89,771.00
Floating Support – Mental Health	105	£380,272.00
Floating Support – Substance Misuse and/or Alcohol Issues	37	£149,140.00
Floating Support – Ex-offenders	7	£28,823.00
Floating Support – Young People	32	£135,316.00
Floating Support – Older People	60	£123,823.00
Floating Support - Generic	235	£814,134.06
Floating Support - Other	40	£111,897.00
Temp Supported Accommodation – Learning Disability	34	£300,262.00

Temp Supported Accommodation – Mental Health	28	£406,843.00
Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)	9	£64,320.00
Temp Supported Accommodation – Ex-offenders	18	£75,474.00
Temp Supported Accommodation – Young People	42	£464,098.00
Temp Supported Accommodation - Other	18	£419,311.00
Alarm Services	2,402	£130,113.52
Refuges - Female	10	£154,834.00
Refuges - Other	6	£35,000.00
Target Hardening Equipment	770	£30,000.00
Non-statutory HSG funded posts	2	£80,000.00
Other - General	1	£33,246.00
Total	4607	£4,718,683.58

1. Private Rented Sector (PRS) Access Scheme
 - HSP Priority 4: Increase Access to the Private Rented Sector
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding will continue with the PRS service to help people on the Vale Assisted Tenancy Scheme (VATS) maintain their tenancies.

2. Emergency Accommodation Provision
 - HSP Priority 6: Increase the supply of permanent and temporary accommodation
 - This funding will continue for Emergency accommodation in Penarth.

3. Mediation Services
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness.
 - This funding will continue to the fund mediation service to help enable families to stay together and prevent homelessness. It is also being expanded to tenant and landlord mediation.

4. Day-time Drop-in Service
 - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
 - HSG Priority 2: increase access to Drop-in Support Services
 - This funding will continue to fund the Vale One Stop Shop Drop-in Service to help people maintain their tenancies

5. Enforcement, investigation or compliance with housing legislation
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - This funding for Rent Smart Wales will ensure landlords comply with housing legislation.

6. Activities designed to promote and publicise compliance with housing legislation
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - This funding will continue to promote and publicise compliance with housing legislation.
7. Floating Support – VAWDASV
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding will continue to fund housing support for victims for domestic abuse and sexual violence. We are continuing to work with CCG reps to explore support for children.
8. Floating Support – Learning disability
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for the Esgyn service which provides support for people with Learning disabilities.
9. Floating Support – Mental Health
 - HSP Priority 3: Strengthen and expand access to mental health support services
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for several mental health floating support services.
10. Floating Support – Substance Misuse and/or Alcohol Issues
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for floating support for the Ffynnon project for people with substance misuse and alcohol issues.
11. Floating Support – Ex-offenders
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for the Holton Road criminal justice floating support service.
12. Floating Support – Young People
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

- HSG Priority 1: Increase Access to Floating Support Services
- This funding is for the TESS 7 and Tom Holmes Young People's floating support services.

13. Floating Support – Older People

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 1: Increase Access to Floating Support Services
- This funding is for the Golau Caredig floating support service and Croeso Pawb drop in service.

14. Floating Support – Generic

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 1: Increase Access to Floating Support Services
- This fund is for several generic floating support contracts.

15. Floating Support – Other

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 1: Increase Access to Floating Support Services
- This fund for the Teulu project which provides support to families with support needs.

16. Temp Supported Accommodation – Learning Disability

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the new Learning Disability supported accommodation.

17. Temp Supported Accommodation – Mental Health

- HSP Priority 3: Strengthen and expand access to mental health support services
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the new 24hour Mental Health Supported Accommodation

18. Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the Croes Ffin substance misuse supported accommodation project.

19. Temp Supported Accommodation – Ex-offenders

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the Holton Road criminal justice supported accommodation

20. Temp Supported Accommodation – Young People

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding for our Ty John Rowley, Ty'r Fro & Ty Newydd young people's supported accommodation projects.

21. Temp Supported Accommodation – Other

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the new complex needs hostel supported accommodation project.

22. Alarm Services

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 4: To maintain access to alarm services which supports vulnerable people to live independently in their own homes
- This funding is for a range emergency alarm services for vulnerable older people at risk of slips, trips or falls across all tenures.

23. Refuges – Female

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the refuge which provides temporary supported accommodation for victims of domestic abuse.

24. Refuges – Other

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the gender neutral dispersed supported accommodation.

25. Target Hardening Equipment

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 4: To fund alarm services which supports vulnerable people to live independently in their own homes

- This funding is for target hardening of the houses of domestic abuse victims in the Vale which is done in partnership with the Community Safety Team.

26. Non-statutory HSG funded posts

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 1: Increase Access to Floating Support Services
- This funding is for a support role to work with housing solutions clients, to support them through the application process, assess their support needs. Plus, funding for a Mental Health link worker to identify housing solutions clients with MH needs, advise colleagues on how this will impact their housing situation and signpost clients to relevant agencies.

27. Other – General

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 5: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.
- This funding is for the Supporting People Gateway officer and the daily running of the Gateway Service.

4. Stakeholder engagement

1. The Supporting People Local Planning Group

The core members continue to meet to examine the needs data once it is collated.

The core members of the Supporting Planning Group are:

- Operational Manager Public Sector Housing (Chair)
- Operational Manager, Mental Health Services
- Operational Manager Public Health Wales
- Operational Manager Social Services
- Vale Manager, South Wales Area National Probation Service
- Vale Locality Lead Nurse, Cardiff and Vale University Health Board
- Voluntary Sector Representative

2. Consultation

As a Local Authority we recognise that to ensure any services being developed are fit for purpose a coproduction approach is essential. We therefore carry out consultation on a regular basis and through a variety of formats to capture as much information from our clients and stakeholders as possible.

3. The Supporting People Liaison Group

This is a forum for all Supporting People stakeholders and allows for the exchange of information and for all stakeholders to participate in the planning process. Meetings take place quarterly. This is an inclusive forum, to which service users are also invited.

4. Service User Consultation

In 2010 the Council commissioned external Consultants to work with service users to put together a Service User Participation Framework to set out how they wanted to engage with the Council, both on service improvement and new developments.

In response to this consultation, the Service User Consultation Framework was developed and the following procedures were introduced by the Council's Supporting People Team:

- At least 20% of both existing and former service users are interviewed as part of each service review (10% in alarm services).
- Posters and leaflets are available and circulated to service users to advise them how to contact and provide feedback to the Supporting People Team, if they wish.
- The Supporting People Team attends all support provider participation events, with a stall. A questionnaire is used to gather service user feedback.
- An annual Supporting People Newsletter is circulated to all service users.
- A web-based service user questionnaire is available on the Vale of Glamorgan Council's website for completion.
- All support providers must provide an annual Service User Participation report detailing how service user views are gathered, the impact on the service, and how feedback is provided to the service users.
- Housing Solutions client satisfaction survey is completed to ensure the customer remains at the centre of the service and their care remains excellent.

The Regional Collaborative Committee also developed a Regional Service User Participation Framework in early 2015, which has been implemented by the Supporting People Team. The findings continued to reflect the position outlined above.

However due to the increased focus on service user involvement with the HSG Programme and developments in technology a new Service User Engagement

Strategy Task and Finish Group was formed in 2018 by the RCC, consisting of the Supporting People Leads, the Regional Development Coordinator, provider and landlord representatives. This group held a consultation event with service users hosted by Cymorth Cymru in late 2018 which informed the direction of travel for the group. The group has developed a strategy to engage with service users in a variety of ways based on the information they learned from this event, including through the use of social media, online surveys and traditional face to face settings. A survey has been developed that is now being used on the website in order to give service users another means to tell us what they want from support.

During 2019 we held two consultation events. One was aimed at managers of Supporting People funded services and other stakeholders. The other event was aimed at front line staff and service users. Both events were well attended and gave us lots of information to use in future service development. The overwhelming message from the events was that more “drop in” support services were needed so that service users can get support at the point they need it. We also asked how people would like this type of service provided and what they think would improve our current drop-in services. This information helped to inform the service specification for the One Stop Shop as well as helping us establish the priorities for future commissioning.

2021 Stakeholder Survey

In the wake of the Covid-19 pandemic and the significant changes it has brought to society and the environment of support it was decided that an online stakeholder survey should be carried out with stakeholders and service users to gather their views on the shape of the future of housing related support services in the Vale of Glamorgan

In 2021 the survey was launched, and all stakeholders and service users were invited to take part. Due to potential barriers linked with digital participation support providers across the Vale were asked to support service users to take part in the consultation process where support was required.

As part of the consultation Participants were asked a range of questions about housing related support services including the following:

- what they felt about the existing provision of support services
- whether existing services needed expanding or improving
- whether they felt there were any gaps in existing services
- if responders had any ideas or suggestions for new services
- if responders had any ideas ways to improve existing services.

Summary of feedback:

- **37.5% of responders felt that floating support services needed to be expanded.**

Comments included:

“There is a long waiting list for support”

“More capacity is needed”

“More MH [mental health] services are needed”

- **75% of responders felt that current provision of Supported Accommodation needed to be expanded.**

Comments included:

“More mental health provision and complex needs required”

“There needs to be further supported accommodation for people with complex needs requiring higher levels of support.”

“More supported accommodation provision for individuals and families experiencing any form of Domestic Violence”

- **19% of responders felt the Drop-services needed expanding**

Comments included:

“The one Stop Shop appears to be oversubscribed”

“More capacity is needed”

When asked about gaps in services and for ideas to improve services the dominant themes from participants were:

- Greater provision for temporary supported accommodation is needed in the Vale
- There is a need for a 24-hour Mental Health supported accommodation is needed
- There is a need for a Complex Needs supported accommodation
- There is a need for a Learning Disabilities Supported Accommodation
- There is a need to expand Domestic Abuse refuge space
- Current floating support services need increased capacity – particularly for mental health.
- Current drop-in services need increased capacity – particularly the One Stop Shop.

Links with the Children and Communities Grant (CCG)

Excellent links already exist between the strategic and operational staff across both Grants.

The locally developed Poverty Alignment Group (PAG) was established in 2014 and had developed good links between many of the relevant partners involved in both the CCG Grant and HSG. More recently, in preparation for flexible funding, an overarching Flexible Funding board has been developed to ensure strategic oversight across both grants and further strengthen the links between the two new project groups.

5. Commissioning Plan

Tendering Services:

The Supporting People Team has four housing related support contracts which are due to expire soon and four new services which it plans to commission.

In order to comply with relevant legislation and the Council's Contract Procedure Rules and Financial Procedure Rules, a procurement exercise is required to be undertaken for the contracts due to expire and for commissioning new services. In addition to this, contracts will need to be put in place for any new or re-configured housing related support services to ensure that the Council is meeting its duties under the Housing (Wales) Act 2015 and meeting the needs of the community.

In all these cases each new contract will be advertised on the sell2wales website for a minimum of 30 days and a fair and robust tendering process will take place overseen by the Supporting People Coordinator. In all cases an open tendering process will be used which will require all providers to pass the standard Vale of Glamorgan council pre-qualification questionnaire (PQQ), provide a written submission with answers to questions set by the Supporting People Commissioning Panel and also attend an interview process with the Supporting People Commissioning Panel.

The total value of the contracts within scope of this exercise is approximately £5 million (over 5 years) with final costings to be decided at tender stage. The current contracts range from £34,000 to £122,000 per year and include services for a several client groups including, people experiencing domestic abuse, homelessness, mental health issues, learning difficulties and vulnerable older people

The contracts due to be retendered:

The Community Mental Health Floating Support scheme

This service is a floating support service delivering flexible housing related support to people suffering with Mental Health Issues in the Vale with the aim of preventing homelessness. This service includes Crisis support for individuals who are at urgent risk of homelessness.

The aim of this project is to provide housing support to improve outcomes for people at risk of homelessness to access information, advice, support and resources to enable them to make informed choices. The service working with individual service users involves a tailored support plan that best meets their needs. The plan focuses on both practical and emotional issues, in order that each person has the best opportunity of living independently as a responsible member of their community.

Contract expiration date: 9th July 2022

The Older Persons Service

Golau Caredig Floating Support

This service is a 60 low level unit floating service delivering flexible housing related support to vulnerable older people (age 55+) living in the Vale of Glamorgan with the aim of preventing homelessness and help to maintain independence.

The aim of this project is to provide housing support to improve outcomes for vulnerable older people to access information, advice, support and resources to enable them to make informed choices. The service working with individual service users involves a tailored support plan that best meets their needs. The plan focuses on both practical and emotional issues, in order that each person has the best opportunity of living independently as a responsible member of their community.

Croeso Pawb drop-in Service

This service delivers regular drop-in sessions providing housing advice & support sessions sheltered/extra care accommodation across the Vale for vulnerable older people. The aim of this pilot is to provide regular drop-in sessions across the Vale which provides advice and support around finances, benefits, suitable accommodation, other housing related issues and sign posting to other agencies (where appropriate). The service is aimed at supporting vulnerable older people and people with low-level dementia and is open to both residents living in sheltered accommodation and elsewhere in the community. The service objective is to help maximise the independence of service users through holding regular drop-in sessions at sheltered accommodation across the Vale.

Contract expiration date: 31st March 2023

Dispersed Refuge Service

This service specification applies to a 6-unit dispersed accommodation scheme for people who need a safe place to live in and require housing related support because of having experienced domestic abuse and/or sexual violence.

The aim of this service is to provide safe, secure, temporary accommodation in a variety of confidential locations in the Vale of Glamorgan for victims of domestic abuses and/or sexual violence who are unable to live in a traditional refuge setting for a variety of reasons. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to live independently. The service will provide flexible housing related support to a maximum of 6 individuals in a temporary accommodation project.

Contract expiration date: 31st March 2023

Poverty Action Group (PAG) Service

This service is a floating support service to work alongside the Poverty Action teams of Families First, Flying Start and Communities First to provide housing related support to their clients living in the Vale of Glamorgan.

The aim of this service is to provide housing related support to people being supported by the Poverty Action Group teams within the Vale of Glamorgan. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to live independently within a home. The service will provide flexible housing related support to individuals in their own accommodation. The support will be delivered through the Team Around the Family model and will be a flexible model of support which is tailored to meet individual needs.

Contract expiration date: 31st March 2023

Commissioning Priorities: New Services 2022-23

Complex Needs Hostel

This service will provide 24 hour supported accommodation for up to 13 individuals with complex needs.

The aim of this service is to provide flexible housing related support to vulnerable people with complex needs in a temporary supported accommodation setting. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to move-on successfully. Referrals will be made via the Supporting People Gateway.

24 Hour Mental Health Supported Accommodation

This service will provide 24 hour supported accommodation for up to 7 individuals experiencing mental health issues.

The aim of this service is to provide flexible housing related support to vulnerable people experiencing mental health issues in a temporary supported accommodation setting. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to move-on successfully. Referrals will be made via the Supporting People Gateway.

Learning Disabilities Supported Accommodation

This service will provide supported accommodation for 4 to 6 individuals with low level learning difficulties. The aim of this service is to provide flexible housing related support to vulnerable people experiencing mental health issues in a temporary supported accommodation setting. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be

able to move-on successfully. Referrals will be made via the Supporting People Gateway.

Second stage Refuge service

This service will provide supported refuge accommodation for 5 women who are victims of domestic abuse and/or sexual violence in a secure and undisclosed location in the Vale of Glamorgan. The aim of this service is to provide safe, secure, temporary accommodation in a confidential location. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to live independently. This service is aimed at victims that require a reduced level of support and are closer to move-on when compared to service users accessing the standard Refuge service

6. Equalities Impact Assessment

An Equalities Impact Assessment is carried out in the early stages for each new service that is planned to be developed and ahead of any changes to service delivery.

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Local Authority HSG Spend Plan 2022/23 Version 1.0
Table 1

Spend Plan collection period		Local Authority HSG Spend Plan 2022/23					
Regional Collaborative Committee:		The Vale & Cardiff					
Local Authority:		The Vale of Glamorgan					
HSG Annual Allocation:		4,718,683.58					
Project Type	Project Type Breakdown	Client Units	Total HSG spend against Project Type	Spend per Unit	Local Authority contribution	Priority Reference No	Notes (brief explanation of spend)
		Numbers	£	£	£	Text	Text
PRs Access Schemes	TOTAL	267	113025.00	423	0.00	HSP Priority 4 HSG Priority 4	Support scheme for PRS sector.
Rapid rehousing/Housing Led Services	Housing Led	0	0.00	0	0.00	n/a	n/a
	Housing First (verified)	0	0.00	0	0.00	n/a	n/a
	Housing First (unverified)	0	0.00	0	0.00	n/a	n/a
	TOTAL	0	0.00	0	0.00		
Emergency Accommodation Provision	General	16	5000.00	313	0.00	HSP Priority 6	Funding for Penarth accommodation service
	Specific 'dry' accommodation	0	0.00	0	0.00	n/a	n/a
	Specific 'wet' accommodation	0	0.00	0	0.00	n/a	n/a
	TOTAL	16	5,000.00	313	0.00		
Rough Sleeper Assertive Outreach services	TOTAL	0	0.00	0	0.00	n/a	n/a
Mediation services	Landlord	0	0.00	0	0.00	n/a	n/a
	Family	85	9000.00	106	0.00	HSP Priority 1	This funding is to continue the vale mediation service which works to prevent homelessness where possible
	TOTAL	85	9,000.00	106	0.00		
Daytime drop in services	TOTAL	330	385,000.00	1,167	0.00	HSP Priority 5 HSG Priority 2	The one stop shop drop-in support service.
Enforcement, investigation or compliance with housing legislation	TOTAL	0	6,000.00	0	0.00	HSP Priority 1	This funding is for rent smart wales.
Activities designed to promote and publicise compliance with housing legislation	TOTAL	0	3,523.00	0	0.00	HSP Priority 1	This funding for activities to promote the compliance needed with housing legislation.
Floating Support	VAWDASV	33	170,458.00	5,165	0.00	HSP Priority 1 HSG Priority 1	Combined VAWDASV service
	Learning disability	20	89,771.00	4,489	0.00	HSP Priority 1 HSG	This funding is for the specialist LD
	Physical disability	0	0.00	0	0.00	n/a	n/a
	Mental health	105	380,272.00	3,622	0.00	HSP Priority 3 HSG	This funding for a range of mental
	Substance misuse and/or alcohol issues	37	149,140.00	4,031	0.00	HSP Priority 1 HSG	This funding for TESS 7 & Newlands
	Ex-offenders	7	28,823.00	4,118	0.00	HSP Priority 1 HSG	This funding for specialist ex-offenders
	Young people	32	135,316.00	4,229	0.00	HSP Priority 1 HSG	This funding for TESS 6 & Tom Holmes
	Refugees	0	0.00	0	0.00	n/a	n/a
	Older people	60	123,823.00	2,064	0.00	HSP Priority 1 HSG	This funding is for Golau Caredig and
	Gypsy and travellers	0	0.00	0	0.00	n/a	n/a
	Generic	235	814,134.06	3,464	0.00	HSP Priority 1 HSG	This funding for generic TESS and
	Other	40	111,897.00	2,797	0.00	HSP Priority 1 HSG	This funding is for our new Teulu
TOTAL	569	2,003,634.06	10,000	0.00			
Temporary Supported Accommodation	Learning disability	34	300,262.00	8,831	0.00	HSP Priority 1 HSG Priority 3	This funding is for new 24hour LD supported accommodation
	Physical disability	0	0.00	0	0.00	n/a	n/a
	Mental health	28	406,843.00	14,530	0.00	HSP Priority 3 HSG Priority 3	This funding is for new 24hour MH supported accommodation
	Substance misuse and/or alcohol issues (Wet accommodation)	0	0.00	0	0.00	n/a	n/a
	Substance misuse and/or alcohol issues (Dry accommodation)	9	64,320.00	7,147	0.00	HSP Priority 1 HSG Priority 3	This funding for Croes Ffin substance misuse project.
	Ex-offenders	18	75,474.00	4,193	0.00	HSP Priority 1 HSG Priority 3	This funding is for our ex offenders project on Holton Road.
	Young people	42	464,098.00	11,050	0.00	HSP Priority 1 HSG Priority 3	This funding is for Ty'r Fro, Ty John Rowley & Ty Newydd projects.
	Older people	0	0.00	0	0.00	n/a	n/a
	Refugees	0	0.00	0	0.00	n/a	n/a
	VAWDASV	0	0.00	0	0.00	n/a	n/a
	Generic	0	0.00	0	0.00	n/a	n/a
	Generic - intensive needs	0	0.00	0	0.00	n/a	n/a
Other	18	419,311.00	23,295	0.00	HSP Priority 5 HSG Priority 3	This funding is for the new complex needs hostel.	
TOTAL	149	1,730,308.00	47,000	0.00			
Permanent Supported Accommodation	Older people	0	0.00	0	0.00	n/a	n/a
	Learning disability	0	0.00	0	0.00	n/a	n/a
	Mental Health	0	0.00	0	0.00	n/a	n/a
	Other	0	0.00	0	0.00	n/a	n/a
	TOTAL	0	0.00	0	0.00		
Extra Care services	TOTAL	0	0.00	0	0.00	n/a	n/a
Alarm services	VAWDASV	0	0.00	0	0.00	n/a	n/a
	Other	2,402	130,113.52	54	0.00	HSP Priority 5 HSG	This funding is for VOGC, WWHA,
	TOTAL	2,402	130,113.52	54	0.00		
Refuges	Male	0	0.00	0	0.00	n/a	n/a
	Female	10	154,834.00	15,483	0.00	HSP Priority 5 HSG	This funding is expansion of existing
	Other	6	35,000.00	5,833	0.00	HSP Priority 5 HSG	This funding is for gender neutral
	TOTAL	16	189,834.00	15,483	0.00		
Target Hardening Equipment	TOTAL	770	30,000.00	39	0.00	HSP Priority 5 HSG	This funding target hardening of the
Non Statutory HSG Funded Posts	TOTAL	2	80,000.00	40,000	0.00	HSP Priority 5 HSG	Funding for a support role to work with
Other Homelessness Prevention Projects	TOTAL	0	0.00	0	0.00	n/a	n/a
Other	Uncommitted Spend	0	0.00	0	0.00	n/a	n/a
	General Other	1	33,246.00	33,246	0.00	HSP Priority 5 HSG	This funding is for the Gateway officer
	TOTAL	1	33,246.00	33,246	0.00		
GRAND TOTAL		4,607	4,718,683.58		0.00		



Llywodraeth Cymru
Welsh Government

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Units vs. cost check (Le where there is a unit has a cost been allocated)				
PRS Access Scheme		✓	✓	✓
Rapid rehousing/Housing led services - Housing led		✓	✓	✓
Rapid rehousing/Housing led services - Housing First (verified)		✓	✓	✓
Rapid rehousing/Housing led services - Housing First (unverified)		✓	✓	✓
Emergency Accommodation provision - General		✓	✓	✓
Emergency Accommodation provision - Specific 'dry' accommodation		✓	✓	✓
Emergency Accommodation provision - Specific 'wet' accommodation		✓	✓	✓
Rough Sleeper Assertive Outreach services		✓	✓	✓
Mediation services - Landlord		✓	✓	✓
Mediation services - Family		✓	✓	✓
Daytime drop in services		✓	✓	✓
Enforcement, investigation or compliance with housing legislation		✓	✓	✓
Activities designed to promote and publicise compliance with housing legislation		✓	✓	✓
Floating Support - VAWDASV		✓	✓	✓
Floating Support - Learning disability		✓	✓	✓
Floating Support - Physical disability		✓	✓	✓
Floating Support - Mental health		✓	✓	✓
Floating Support - Substance misuse and/or alcohol issues		✓	✓	✓
Floating Support - Ex-offenders		✓	✓	✓
Floating Support - Young people		✓	✓	✓
Floating Support - Refugees		✓	✓	✓
Floating Support - Older people		✓	✓	✓
Floating Support - Gypsy and travellers		✓	✓	✓
Floating Support - Generic		✓	✓	✓
Floating Support - Other		✓	✓	✓
Temporary Supported Accommodation - Learning disability		✓	✓	✓
Temporary Supported Accommodation - Physical disability		✓	✓	✓
Temporary Supported Accommodation - Mental health		✓	✓	✓
Temporary Supported Accommodation - Substance misuse and/or alcohol issues (Wet accommodation)		✓	✓	✓
Temporary Supported Accommodation - Substance misuse and/or alcohol issues (Dry accommodation)		✓	✓	✓
Temporary Supported Accommodation - Ex-offenders		✓	✓	✓
Temporary supported Accommodation - Young people		✓	✓	✓
Temporary supported Accommodation - Older people		✓	✓	✓
Temporary supported Accommodation - Refugees		✓	✓	✓
Temporary Supported Accommodation - VAWDASV		✓	✓	✓
Temporary Supported Accommodation - Generic		✓	✓	✓
Temporary supported Accommodation - Generic Intensive needs		✓	✓	✓
Temporary supported Accommodation - Other		✓	✓	✓
Permanent Supported Accommodation - Older people		✓	✓	✓
Permanent Supported Accommodation - Learning disability		✓	✓	✓
Permanent Supported Accommodation - Mental Health		✓	✓	✓
Permanent Supported Accommodation - Other		✓	✓	✓
Extra care services		✓	✓	✓
Alarm services - VAWDASV		✓	✓	✓
Alarm services - Other		✓	✓	✓
Refuges - Male		✓	✓	✓
Refuges - Female		✓	✓	✓
Refuges - Other		✓	✓	✓
Target Hardening Equipment		✓	✓	✓
Non Statutory HSG Funded Posts		✓	✓	✓
Other Homelessness Prevention Projects		✓	✓	✓
Other - Uncommitted Spend		✓	✓	✓
Other - General		✓	✓	✓

Return to HOME page click here Certificate of Chief Financial Officer or authorised representative Summary declaration I certify that, to the best of my knowledge and belief, the information provided on this form is correct and consistent with the estimates and calculations made by my authority to calculate the budget and expenditure of the Housing Support Grant		Certificate of the LA Housing Support Grant lead (This should be the agreed lead person identified by the Local Authority for the HSG). Summary declaration I certify that, to the best of my knowledge and belief, the information provided on this form is correct and consistent with the estimates and calculations made by my authority to calculate the budget and expenditure of the Housing Support Grant		Certificate of Head of Finance, Supported Housing & Homelessness (Welsh Government) Summary declaration I certify that, to the best of my knowledge and belief, the information provided on this form has been checked against the criteria for the expenditure of the Housing Support Grant	
Name:	Carolyn Michael <small>(Print name)</small>	Name:	Hedd Wyn John <small>(Print name)</small>	Name:	Karen Tudor <small>(Print name)</small>
Role:	Interim Head of Finance	Role:	Supporting People Coordinator	Role:	
Signature:	<i>Michael</i>	Signature:	H. John	Signature:	
Date:	28.01.22 <small>(dd/mm/yyyy)</small>	Date:	25/01/2022 <small>(dd/mm/yyyy)</small>	Date:	

ANNEX B: TOTAL NEED AND SUPPLY INFORMATION 2021

Data from the period 30th November 2020 – 1st December 2021.

Current service users with Domestic abuse as a lead issue:

Project	Name	Support Provider	Landlord	Project Model	No of Beds	Location
SPRGFS108	TESS	Various	Various	Floating Support (including support at second stage refuge)	58	VOG
SPRGPR 135	Women's Refuge	Atal y Fro	UWHA	Direct Access	5	Barry
SPRGFS101	Dispersed Scheme	Ata y Fro	Various	Floating Support	6	VOG
Total					69	

852 HRSs analysed – 158 Female clients & 11 Male returned with Domestic Abuse as a lead issue.

	Lead Issue – Domestic Abuse
Female	158
Male	11
Total	169

These HRS's also showed the following numbers of clients who had support needs in respect of Domestic Abuse:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
14	46	15	93	17	114

Support Issue	Other Support Issues	Number
Domestic Abuse	Learning Difficulties	6
Domestic Abuse	Mental health Issues	39
Domestic Abuse	Alcohol Issues	5
Domestic Abuse	Drug Issues	7
Domestic Abuse	Refugees	0
Domestic Abuse	Physical Mobility	9
Domestic Abuse	Young & Vulnerable	23
Domestic Abuse	Criminal Justice	14
Domestic Abuse	Homeless or potentially homeless	32
Domestic Abuse	Chronic Illness	8
Domestic Abuse	Vulnerable Single Parent	25
Domestic Abuse	Older Person	8
Total		176

Additional Data

There are currently 8 females on the waiting list with domestic abuse as a lead issue waiting for floating support. There is 1 female on the waiting list for domestic abuse supported accommodation.

National Statistics based on Population Projections for Vale of Glamorgan

Based on the population projections taken from the Daffodil system for those aged 18 and over and the reported data from the ONS 2019 which estimates that 3.8% of men and 7.5% of women have suffered domestic abuse. The numbers at risk of domestic abuse equate to:

Year	Men	Women	Total
2020	1,907	4,027	5,934
2025	1,937	4,093	6,030

People with Learning difficulties (E2) (outside of those funded through community care)

Project	Name	Support Provider	Landlord	Project Model	Location	No units
SPRGFS 108	TESS	Various	Various	Floating Support	VOG	21
	Esgyn service	Hafod	Various	Floating Support	VOG	20
						41

Generic Supported Housing Projects

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of Beds
SOGSUP018	Adult Placement Service	Various	Various	Shared Housing	VOG	28
Total						28

HRS'S ANALYSED -

852 HRS's received in total – 15 Female clients & 7 Male with learning difficulties as a lead issue.

	Lead Issue – Learning difficulties
Female	15
Male	7
Total	22

These HRS's also showed the following numbers of clients who had support needs in respect of learning difficulties:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
26	20	24	35	24	23
Support Issue		Other Support Issues		Number	
Learning Difficulties		Domestic Abuse		3	
Learning Difficulties		Mental Health		5	
Learning Difficulties		Alcohol Issues		1	
Learning Difficulties		Drug use		3	
Learning Difficulties		Refugee		0	
Learning Difficulties		Physical Mobility		3	
Learning Difficulties		Young & Vulnerable		6	
Learning Difficulties		Criminal Justice Issues		2	
Learning Difficulties		Homeless/potentially homeless		4	
Learning Difficulties		Chronic illness		0	
Learning Difficulties		Vulnerable Parents		1	
Learning Difficulties		Vulnerable Older Person		4	
Total				32	

Additional Data

There are currently 1 people on the Council's waiting list for a floating support service with Learning Disabilities as their lead need.

National Statistics based on population projections for the Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18+. These are the projected client numbers for people with a learning disability in the Vale of Glamorgan (including Downs Syndrome):

Year

2020 – 2,462

2025 - 2,450

Mental Health Issues – E3

Current services users with mental health as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of Units	Location
SPRGFS 108	TESS	Various	VOGC	Floating Support	138	VOG
SPRGFS	CMHT	Platform	Various	Floating Support	12	VOG
SPRGFS174	Independence Scheme	TAFF	Various	Floating Support	9	VOG
SPRGSUP106	Holmes St	Platform	Hafod HA	Supported Housing	5	Barry
SPRGFS 112 & 154	Newydd Floating Support	Platform	Newydd	Floating Support	8	VOG
SPRGSUP114	Windsor Rd	Platform	Hafod HA	Supported Housing	6	Penarth
SPRGFS 116	Vale Floating Support	Platform	Various	Floating Support	12	VOG
Total					190	

HRS'S ANALYSED -

852 HRSs received in total – 95 Female clients & 86 Male with mental health as a lead issue.

	Lead Issue – Mental Health
Female	95
Male	86
Total	181

These HRS's also showed the following numbers of clients who had support needs in respect of Mental Health issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
22	31	51	110	128	163
Support Issue		Other Support Issues		Number	
Mental Health		Domestic Abuse		23	
Mental Health		Learning Difficulties		27	
Mental Health		Alcohol Issues		32	
Mental Health		Drug Issues		30	
Mental Health		Refugees		0	
Mental Health		Physical Mobility		42	
Mental Health		Young & Vulnerable		23	
Mental Health		Criminal Justice		22	
Mental Health		Homeless or potentially homeless		41	
Mental Health		Chronic Illness		37	
Mental Health		Vulnerable Single Parent		24	
Mental Health		Older People		20	
Total				321	

Additional Data

There are currently 9 people on the Council's waiting list for a floating support service and 18 on the council's waiting list for mental health supported accommodation.

National Statistics based on population projections for the Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18+.

Vale of Glamorgan	2020	2025	
Mental Health	26,157	26,802	
Dementia	2,094	2,428	

People Drug/Alcohol Dependence E4 & E5

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	ITESS	Various	Various	Floating Support	14A 4D	VoG
SPRGFS115	Newlands SMS	Hafod Care	Various	Floating Support	9A 4D	VoG
SPRGFS131	Ffynnon Project	Pobl	Various	Floating Support	4A and D	VoG
SPRGSUP166	Croes Ffin	Wallich	Newydd	Supported Housing	9A and D	Barry
Total					8 drugs 21 alcohol 15 drugs and alcohol	

HRS's ANALYSED 852 – 16 CLIENTS WITH ALCOHOL ISSUES AND 12 WITH DRUG USE = LEAD ISSUES.

	Lead Issue - Alcohol	Lead Issue - Drugs
Female	8	5
Male	8	7
Total	16	12

These HRS's also showed the following numbers of clients who had support needs in respect of alcohol dependence:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
19	13	23	20	27	24

These HRS's also showed the following numbers of clients who had support needs in respect of drug dependence:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
27	13	29	18	21	12

Support Issue	Other Support Issues	Number
Alcohol Issues	Domestic Abuse	4
Alcohol Issues	Learning Difficulties	5
Alcohol Issues	Mental Health	11
Alcohol Issues	Drug Issues	5
Alcohol Issues	Refugees	1
Alcohol Issues	Physical Mobility	8
Alcohol Issues	Young & Vulnerable	1
Alcohol Issues	Criminal Justice	3
Alcohol Issues	Homeless or potentially homeless	6
Alcohol Issues	Chronic Illness	4
Alcohol Issues	Vulnerable Parent	0
Alcohol Issues	Vulnerable Older People	6
Total		54

Support Issue	Other Support Issues	Number
Drug issues	Domestic Abuse	3
Drug issues	Learning Difficulties	4
Drug issues	Mental Health	6
Drug issues	Alcohol issues	5
Drug issues	Refugees	0
Drug issues	Physical Mobility	6
Drug issues	Young & Vulnerable	1
Drug issues	Criminal Justice	5
Drug issues	Homeless or potentially homeless	4
Drug issues	Chronic Illness	1
Drug issues	Vulnerable Parent	2
Drug issues	Vulnerable Older People	3
Total		40

Additional Data

There is currently 1 people with alcohol issues on the council's waiting list for a floating support service.
There is currently 1 people with drug issues on the council's waiting list for a floating support service.

In addition to this a total of 6 people with alcohol and/or substance misuse issues on the waiting list for supported accommodation.

National Statistics based on Population Projections for the Vale of Glamorgan

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for people aged 16 and over:

Numbers Predicted to binge drink (in Vale of Glamorgan)

2020 - 26,570

2025 - 26,394

Numbers who Misuse of Drugs (aged 16 – 69 – numbers unavailable for those aged 60+) Vale of Glamorgan

2020 – 9,925

2025 - 9,668

People with a Physical disability who require support(E7)

Current service users with Physical disability as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of Units	Location
SPRGFS 108	ITESS	Various	VOGC	Floating Support	33	VOG
Total					33	

HRS'S ANALYSED -

852 HRS's received in total – 22 Female clients & 18 Male with physical disability as a lead issue.

	Lead Issue – Physical Disability
Female	22
Male	18
Total	40

These HRS's also showed the following numbers of clients who had support needs in respect of Physical Disability:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
30	23	35	47	47	44
Support Issue		Other Support Issues		Number	
Physical Disability		Domestic Abuse		6	
Physical Disability		Learning Disabilities		2	
Physical Disability		Mental Health		14	
Physical Disability		Alcohol Issues		3	
Physical Disability		Drug Use		1	
Physical Disability		Refugee		0	
Physical Disability		Young and Vulnerable		2	

Physical Disability	Criminal Justice Issues	7
Physical Disability	Homeless/Potentially Homeless	9
Physical Disability	Chronic Illness	15
Physical Disability	Vulnerable Parents	4
Physical Disability	Vulnerable Older Person	7
Total		70

Additional Data

There is currently 1 person on the council's waiting list for a floating support service.

National statistics based on Population Projections for the Vale of Glamorgan:

This information has been taken from the Daffodil Cymru website. This is a web based system developed by the Institute of Public Care (IPC) for Welsh Government for people aged 18 and over and includes the predicted numbers for those people with a hearing impairment, visual impairment and mobility issues:

2020 – 24,570

2025 – 24,963

Young & Vulnerable People who require support E8:

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	ITESS	Various	Various	Floating Support	10	VoG
SPRGSTH118	Ty John Rowley	Llamau	UWHA	Supported Housing	6	Barry
SPRGFS119	Tom Holmes	Llamau	Various	Floating Support	10	VoG
SPRGPIP152	Ty'r Fro	Llamau	VOGC	Supported Housing	6	Barry
	Ty Newydd	Llamau	UWHA	Supported Housing	6	Barry
Total					38	

HRSs ANALYSED 852- 32 CLIENTS – 18 FEMALE and 14 MALE WITH YOUNG & VULNERABLE AS LEAD ISSUE.

	Lead Issue – Young & Vulnerable
Female	18
Male	14
Total	32

These HRS's also showed the following numbers of clients who had support needs in respect of being young & vulnerable:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
18	28	20	29	42	46

Support Issue	Other Support Issues	Number
Young & Vulnerable	Domestic Abuse	9
Young & Vulnerable	Learning Difficulties	16
Young & Vulnerable	Mental Health	12
Young & Vulnerable	Drug Issues	2
Young & Vulnerable	Alcohol Issues	5
Young & Vulnerable	Refugees	0
Young & Vulnerable	Physical Mobility	4
Young & Vulnerable	Criminal Justice	4
Young & Vulnerable	Homeless or potentially homeless	9
Young & Vulnerable	Chronic Illness	1
Young & Vulnerable	Vulnerable Parent	7
Young & Vulnerable	Vulnerable Older People	0

Total	69
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Additional Information:

There are currently 4 people with young & vulnerable on the council's waiting list for a floating support service and 8 waiting on the council's waiting list for young people's supported accommodation.

The following are projections for 16 to 24 year olds in the Vale of Glamorgan from Stats Wales:

(not all would be classed as vulnerable and require housing related support to enable them to live independently)

2020 – 8,920

2025 - 8,210

Ex-offenders E9:

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	ITESS	Various	Various	Floating Support	8	VoG
SPRGSUP132	Ty Muse	Pobl	Newydd	Supported Housing	4	Barry
SPRGSUP133	Bawden House	Pobl	Newydd	Supported Housing	6	Barry
SPRGFS134	Vale Floating Support	Pobl	Various	Floating Support	5	Barry
	244 Holton Rd	Pobl	Pobl	Supported Housing	8	Barry
Total					31	

HRS's ANALYSED 852 – 4 FEMALE & 10 MALE WITH CRIMINAL JUSTICE ISSUES AS A LEAD ISSUE:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
19	8	19	16	23	11

Support Issue	Other Support Issues	Number
Criminal Justice Issues	Domestic Abuse	3
Criminal Justice Issues	Learning Difficulties	3

Criminal Justice Issues	Mental Health	6
Criminal Justice Issues	Drug Issues	7
Criminal Justice Issues	Alcohol Issues	4
Criminal Justice Issues	Refugees	0
Criminal Justice Issues	Physical Mobility	7
Criminal Justice Issues	Young & Vulnerable	18
Criminal Justice Issues	Homeless or potentially homeless	23
Criminal Justice Issues	Chronic Illness	6
Criminal Justice Issues	Vulnerable Parent	20
Criminal Justice Issues	Vulnerable Older People	6
Total		103

Additional information:

Currently there are 2 people on the council's waiting list for a floating support service. 6 people are on the waiting list for supported accommodation.

Homeless/Potentially Homeless who require support E10:

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	ITESS	Various	Various	Floating Support	145	VoG
	PRS scheme	Pobl	VATS	Floating support	30	VOG
Total					175	

HRs ANALYSED 852 – 143 FEMALE AND 146 MALE WITH HOMELESS/ POTENTIALLY HOMELESS AS LEAD ISSUE:

These HRs also showed the following numbers of clients who had support needs in respect of being Homeless or potentially homeless:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
15	25	15	31	174	171

Support Issue	Other Support Issues	Number
Homeless or Potentially Homeless	Domestic Abuse	78
Homeless or Potentially Homeless	Learning Difficulties	54
Homeless or Potentially Homeless	Mental Health	162

Homeless or Potentially Homeless	Drug Issues	59
Homeless or Potentially Homeless	Alcohol Issues	54
Homeless or Potentially Homeless	Refugees	1
Homeless or Potentially Homeless	Physical Mobility	64
Homeless or Potentially Homeless	Young & Vulnerable	77
Homeless or Potentially Homeless	Criminal Justice	58
Homeless or Potentially Homeless	Chronic Illness	69
Homeless or Potentially Homeless	Vulnerable Parent	35
Homeless or Potentially Homeless	Vulnerable Older People	25
Total		736

Additional Information

There are currently 5 people with homeless/potentially homeless people as their lead need on the council's waiting list for a floating support service.

Statswales indicates that 459 households were accepted as homeless under Section 73 in 2020-21 which compares to 342 households accepted as homeless under Section 73 of the Act in 2019-2020.

Statswales indicates that 138 households were accepted as homeless and in priority need under Section 75 in 2020-21 which compares to 90 households in 2019-20.

People with Chronic Illness (E11):

Current service users with Chronic Illness as a lead issue:

Project	Name	Support Provider	Landlord	Project Model	No of Units	Location
SPRGFS 108	ITESS	Various	VOGC	Floating Support	16	VOG
Total					16	

HRS'S ANALYSED -

852 HRS's received in total – 14 Female clients & 15 Male with learning difficulties as a lead issue.

	Lead Issue – Chronic Illness
Female	14
Male	15
Total	29

These HRS's also showed the following numbers of clients who had support needs in respect of Chronic Illness:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
16	18	22	36	47	65
Support Issue		Other Support Issues		Number	
Chronic Illness		Domestic Abuse		4	
Chronic Illness		Learning Difficulties		9	
Chronic Illness		Mental health		20	
Chronic Illness		Alcohol Issues		1	
Chronic Illness		Drugs use		2	

Chronic Illness	Refugee	0
Chronic Illness	Physical Disability	25
Chronic Illness	Young and Vulnerable	2
Chronic Illness	Criminal Justice Issues	4
Chronic Illness	Homeless/Potentially Homeless	6
Chronic Illness	Vulnerable Parents	2
Chronic Illness	Vulnerable Older Person	8
Total		83

Additional information:

There are currently 2 people on the Council's waiting list for a floating support service.

National Statistics based on Population Projections for the Vale of Glamorgan:

Daffodil provides population projections for chronic illness under the categories: Limiting Long Term illness; Bronchitis/emphysema; Cancer; Diabetes; Heart Condition and Stroke. The following are the projection figures for all these added together (those with multiple conditions will be counted twice as there is no way to identify them).

People with a Chronic Illness (including HIV, Aids):

2022 – 41,751

The prevalence for HIV and Aids is at 2:1 per 1,000 women as of 2012 (nat.org.uk). Given the population projections from Daffodil this would suggest the following projections, for those aged 18 and over.

Number of people with HIV/AIDS:

2022: 105 Male 54 Female (159 Total)

(due to a change in the way data is collected by Daffodil, previous projections were not available for this category)

Vulnerable Older People (E13)

Project	Name	Support Provider	Landlord	Project Model	No of units	Location
SPRGFS 108	ITESS	Various	Various	Floating Support	15	VOG
SPRGFS	Golau Caredig	Hafod Care	Hafod	Floating Support	60	VOG
Total					75	

HRS's ANALYSED 852 - 25 CLIENTS – 16 FEMALE and 9 MALE WITH VULNERABLE OLDER PERSON AS LEAD ISSUE. These HRS's also showed the following numbers of clients who had support needs in respect of being vulnerable older person:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
3	8	12	31	37	44

Support Issue	Other Support Issues	Number
Vulnerable Older Person	Domestic Abuse	5
Vulnerable Older Person	Learning Difficulties	5
Vulnerable Older Person	Mental Health	20
Vulnerable Older Person	Drug Issues	0
Vulnerable Older Person	Alcohol Issues	6
Vulnerable Older Person	Refugees	0
Vulnerable Older Person	Physical Mobility	26
Vulnerable Older Person	Young & Vulnerable	1
Vulnerable Older Person	Criminal Justice Issues	2
Vulnerable Older Person	Homeless/potentially homeless	12
Vulnerable Older Person	Chronic illness	19
Vulnerable Older Person	Vulnerable Parents	2
Total		98

Additional Information:

There are currently 4 people on the Council's waiting list for a floating support service.

In addition to the sheltered projects there are also 828 designated properties with an alarm service and many of these clients have a physical disability and/or chronic illness.

The population projections show the following increases expected in the 55+ population over the next 4 years.

2020 – 46,860

2025 – 50,160

As well as the population projections for those over the age of 55, Daffodil provides the projections for those 65 and over with dementia.

2020 – 2,058

2025 - 2,428

It is also predicted that the number of people aged 65%+ in the Vale is due to increase by around 45% in the 20 year period between 2015 – 2035 from 26,120 to 38,030. This is due to an increasing life expectancy and continuing net in-migration of people aged 65+ into the Vale of Glamorgan over the period.

Daffodil also provides population projections for people over 65 who will require assistance with all domestic tasks, all self-care and the number expected to be admitted to hospital due to a fall. (Those appearing in more than one category will be counted twice as there is no way to identify them).

2020 – 22,461

2025 - 25,577

These issues have wide ranging implications for the Housing provision in the Authority and highlight the need to provide an adequate supply of special forms of housing to meet the varied needs of older people to ensure that they can remain independent for as long as possible in a safe and stable environment.

Vulnerable Single Parents

Current service users with vulnerable parent as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of units	Location
SPRGFS 108	TESS	Various	VOGC	Floating Support	9	VOG
SPRGFS 107	Teulu Project	Hafod Care	Newydd	Floating Support & Supported Housing	31	VOG
	PAG service	Taff	Various	Floating Support	15	VOG
Total					55	

852 – HRS’s analysed – 18 Female Clients & 4 Male with Vulnerable Single Parent as a lead need.

These HRS’s also showed the following numbers of clients who had support needs in respect of being a Vulnerable Parent:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
3	12	7	25	7	45
Support Issue		Other Support Issues		Number	
Vulnerable Parent		Domestic Abuse		5	
Vulnerable Parent		Learning Difficulties		5	
Vulnerable Parent		Mental Health		9	
Vulnerable Parent		Alcohol issues		3	
Vulnerable Parent		Drug Issues		2	
Vulnerable Parent		Refugees		0	
Vulnerable Parent		Physical Mobility		3	
Vulnerable Parent		Young & Vulnerable		5	
Vulnerable Parent		Criminal Justice		1	
Vulnerable Parent		Homeless or potentially homeless		6	
Vulnerable Parent		Chronic Illness		5	
Vulnerable Parent		Vulnerable Older Person		0	
Total				44	

Additional Data:

Currently there's 1 people with vulnerable parent as a lead need on our waiting list for floating support and a further 3 people on the waiting list for the vulnerable families supported accommodation.

National Statistics based on Populations Projections for the Vale of Glamorgan:

The 2011 census counted 4,031 single parent family households with dependent children living in the Vale of Glamorgan. The total number of households was 53,505 (ONS).

Daffodil provides the following projections for the number of households if the percentage of single parent families with dependent children remains 7.53% the projected estimates are below:

Projected Number of Single Parents:

2020 – 4,184

2025 – 4,257

Needs mapping – unmet need 2021

Client Group	Mild Issue	Moderate Issue	Serious Issue	Lead Issue	Other Needs Data from Practitioners	Needs from Dual Diagnosis analysis HRS's	Number of Units	Unmet Need Based on Lead & Other Data
Homeless or potentially homeless E10	40	46	345	289	5	736	175	1286
Mental Health E3	53	161	291	181	27	321	190	844
Physical Mobility E7	53	82	91	40	1	70	33	304
Chronic Illness E11	34	58	112	29	2	83	16	302
Young & Vul E8	46	49	88	32	12	69	38	258
Learning Difficulties E2	47	58	47	22	1	32	28	179
Domestic Abuse E1 (Women)	45	94	114	158	9	176	69	527
Single Parents E12	15	32	52	22	4	44	55	114
Drug Issues E5	40	47	33	12	1	40	15	158
Alcohol Issues E4	32	43	51	16	1	54	28	169
Criminal Justice E9	27	35	34	14	8	103	31	190
Domestic Abuse E1 (Men)	14	15	17	11	0	0	3	54
Refugee E6	-	-	-	-	-	-	-	-
Older People	11	43	81	25	4	98	75	187

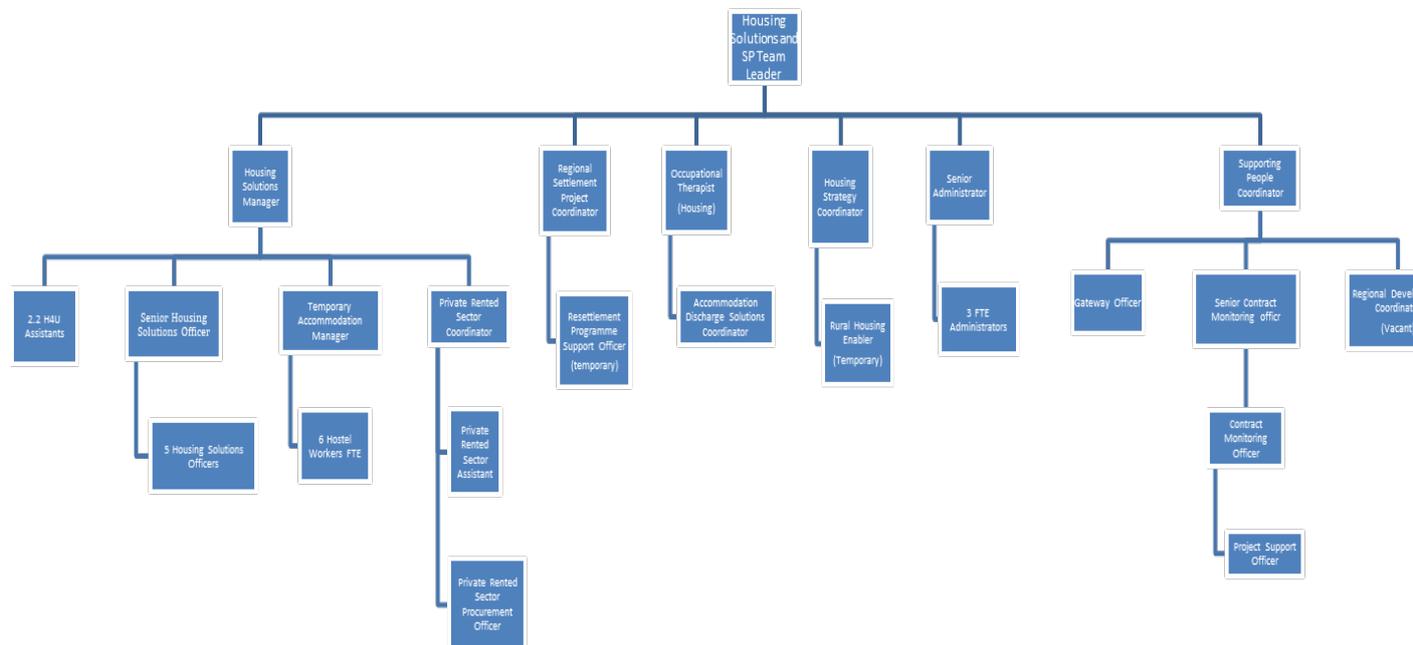
Annex C- Homelessness Statutory duties

The Vale of Glamorgan's homelessness statutory duties are carried out by the Housing Solutions Team in line with the Housing (Wales) Act 2014. Homeless prevention is at the core of the service, although this has been increasingly challenging since the start of the pandemic.

A key resource in the Vale of Glamorgan that contributes to efforts to address homelessness is the level of staff resources committed to this function within the Council and its partner organisations. There are many examples of the individuals in these posts working collaboratively to develop solutions to local problems.

Excellent working relationships exist between the Housing Solutions Team and the HSG Team, with representatives from the Housing Solutions Team sitting on each of the HSG multi agency Gateways, as well as other forums such as MAPPA and MARAC. Both teams are overseen by the Housing Solutions and Supporting People Team Leader, but separate managers supervise each individual team, with the Housing Solutions Manager overseeing the statutory function and the Supporting People Coordinator being responsible for the HSG Team. This ensures a coordinated approach while also keeping the two functions focussed on their specific responsibilities.

Please see existing staff structure below:



Other initiatives

Vale Assisted Tenancy Scheme

The Vale Assisted Tenancy Scheme (VATS) provides greater housing options for households at risk of homelessness or those who are financially unable to access

private rented accommodation without financial assistance. Essentially it is a private rented sector access scheme, in which a dedicated team within the Council's Housing Solutions Service work with tenants and landlords to secure properties for households in need.

Financial support is provided, in the form of bonds and rent in advance. Landlords can receive direct payment of Housing Benefit if their property is let by the Council, as well as ongoing advice and support for both the landlord and tenants for the life of the tenancy. The scheme continues to develop and grow. A quarterly landlord forum is in place, attended by the VATS Team and the Private Rented Support Team. This is open to all private rented sector landlords, whether they are working with the VATS scheme or not.

More recently a dedicated support service for people accommodated through the VATS scheme was developed using HSG funding. However, clear boundaries are in place between the functions and work to complement each element of the service.

Rapid Rehousing

The pandemic has forced the local authority to establish a number of new initiatives to ensure the timely rehousing of the additional cohort of clients housed under the PHW Guidance. In response to the challenge some roles within the Housing Solutions Team have altered to meet the new challenges and an additional worker has been recruited to assist with transitions from the hotels to alternative temporary and permanent accommodation.

The team also monitor the rent accounts for each client living in temporary accommodation and ensure that appropriate support is in place, directly with the team, and /or by way of a referral to the HSG Team.

More recently a new initiative has been introduced that includes both core funded staff and HSG funded staff working closely together to identify the most appropriate move on options for people currently in hotel accommodation. Again the roles within the teams are clearly defined but demonstrate the need for people's needs to be met in a holistic way.

Please see the main summary of spend for 2020/2021 below:

<i>Budget heading</i>	<i>2020/21 Budget</i>	<i>2020/21 Actual spend</i>
Homelessness staff costs	£545,397	£442,097
Spend to save	£140,000	£128,062
Bond payments	£15,000	£21,450
Ty lolo costs (HRA net of rent)	£217,520	£216,955
Costs of managing Council owned dispersed TA	£40,976	£33,265
Total	£958,893	£841,829