Meeting of:	**Cabinet**
Date of Meeting:	**Thursday, 27 April 2023**
Relevant Scrutiny Committee:	Homes and Safe Communities
Report Title:	2023 Update to the Housing Support Grant Delivery Plan 2022-2025
Purpose of Report:	To inform Cabinet of the updated Housing Support Grant priorities and seek approval for 2023-2024 Housing Support Grant spend plan
Report Owner:	Cabinet Member for Public Sector Housing and Tenant Engagement
Responsible Officer:	Miles Punter, Director of Environment and Housing
Elected Member and Officer Consultation:	Matt Bowmer, Head of Finance/Section 151 Officer Committee Reports; Legal Services; Mike Ingram, Head of Housing and Building Services; Nick Jones, Operational Manager, Housing;
Policy Framework:	This report is consistent with the Policy Framework and Budget and is a matter for Executive decision by Cabinet.

Executive Summary:

- The Housing Support Grant (HSG) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures. At a local level the programme takes forward a number of strategic aims, reflecting community safety and health and social care and wellbeing objectives. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes.

- The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.

- In accordance with the Welsh Government Guidance for the HSG, all local authorities are required to develop a three-year Local Delivery Plan, which must be submitted to Welsh Government

- The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten year Homelessness Plan, with a strong emphasis on the prevention of homelessness. It is also essential in assisting the local authority to fulfil its duties under the Housing (Wales) Act 2014, and the Vale of Glamorgan's Homelessness Prevention Strategy.

- Welsh Government has announced indicative grant allocations for 2022-2025.

- The budgets for the programmes delivered by the HSG each remained static for 2022-2025 from the 2021-222 allocation, giving a combined total of £4,718,683.58 per annum.

- There are no direct resource implications associated with this report. All funding requirements identified for resourcing under the HSG Programme is financed through grant funding from Welsh Government.

- The development and publication of the HSG Delivery Plan is a requirement of Welsh Government to comply with the HSG Guidance (Wales).

- Under cabinet minutes C875 - 14th March, 2022 - the Vale of Glamorgan Council Cabinet approved the Housing Support Grant Delivery Plan 2022-2025 (attached at Appendix 3).

- As required by the Welsh Government HSG guidance each Local Authority is required to review its HSG Delivery Plan and where appropriate update its priorities and spend plan on an annual basis.

- This 2023 update to the HSG Delivery Plan 2022-2025 maintains the same delivery priorities as the HSG Delivery Plan 2022-2025.

- This 2023 update to the HSG Delivery Plan 2022-2025 includes an updated spend plan for the financial year 2023-2024 which requires approval before submission to Welsh Government.

Recommendations

1. That the 2023 Update to Housing Support Grant Delivery Plan 2022 - 2025 be approved by Cabinet.

2. That the Housing Support Grant Spend Plan 2023-2024 be approved by Cabinet for submission to Welsh Government.

Reasons for Recommendations

1. To ensure that the Council complies with the requirements of the Housing Support Grant (HSG) Guidance (Wales) April 2021.

2. To ensure that the HSG Spend Plan 2023-2024 is submitted to Welsh Government in accordance with the Housing Support Grant (HSG) conditions.

1. Background

1.1 The Housing Support Grant (HSG) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures.

1.2 The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.

1.3 The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten-year Homelessness Plan, with a strong emphasis on the prevention of homelessness. It is also essential in assisting the local authority to fulfil its duties under the Housing (Wales) Act 2014, and the Vale of Glamorgan's Homelessness Prevention Strategy.

1.4 At a local level the programme takes forward a number of strategic aims, reflecting community safety, health and social care and wellbeing objectives. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes.

1.5 In accordance with the Welsh Government Guidance for the HSG, all local authorities are required to develop a three-year Local Delivery Plan for 2022-2025, which must be submitted to Welsh Government.

1.6 Welsh Guidance requires Local Authorities to review the three-year Delivery plan on an annual basis and update the priorities and Spend Plan, which must be submitted to Welsh Government.

2. Key Issues for Consideration

2.1 Attached at Appendix 1 is a copy of the 2023 update to the HSG Delivery Plan 2022- 2025.

2.2 Local Authorities have received their indicative allocations for the three-year award period 2022-2025.

2.3 The 2023-2024 budget remains static at a total of £4,718,683.58.

2.4 The HSG delivery priorities in this 2023 update remain unchanged from the priorities set out in the HSG Delivery Plan 2022-2025. The delivery priorities are as follows:

HSG Priority One: Increase access to floating support services

HSG Priority Two: Increase access to Drop-in support services

HSG priority Three: Increase access to temporary supported accommodation

HSG Priority Four: To maintain access to alarm services which helps enable vulnerable people to live independently in their own homes

HSG Priority Five: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.

2.5 Priority service development areas for 2022-2025 remain as the following: Supported Accommodation for people with complex needs, Supported Accommodation for people with Mental Health issues, Supported Accommodation for victims of domestic abuse and/or sexual violence followed by Supported Accommodation for people with Learning Difficulties.

2.6 Attached is a copy of the HSG Spend Plan 2023-2024 which requires approval before submission to Welsh Government.

3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

3.1 Looking to the long term - the HSG Programme supports vulnerable people to attain the life skills required to maintain their home, integrate into the community and to live independently in the long term.

3.2 Taking an integrated approach - local service decisions are made by the Supporting People Planning Group which includes representatives from Housing, Social Services, Health and the Probation Service. In addition, consultation is carried out with managers of providers of services, front line workers and people who have lived experience of our services.

3.3   Involving the population in decisions - not only are the needs of service users monitored to ensure that the correct services are delivered to meet their individual needs, but feedback is collated from them during each service review to inform service improvement and future commissioning decisions. In addition, each service provider is required to work with the service user to enable them to solve problems themselves in the future. A key message delivered by the HSG programme is "doing with" rather than "doing for" the service user in order to reduce dependency on services and enable the service user to live independently in the future.

3.4   Working in a collaborative way - the HSG Programme places collaboration and coproduction at the core and these principles are monitored on a local, regional and national level though regular service reviews.

3.5   Understanding the root causes of issues and preventing them - the Supporting People Team is required to collect needs data on clients on an annual basis in order to inform service commissioning and delivery.

4. Climate Change and Nature Implications

4.1   There are no implications for climate change and nature to consider.

5. Resources and Legal Considerations

Financial

5.1   There are no direct resource implications associated with this report. All funding requirement identified for resourcing under the HSG Programme is financed through grant funding from Welsh Government. The HSG spend plan for 2023/24 is attached at Appendix 2.

5.2   It should be noted that the Council has not developed an exit strategy for HSG funded services, as the effect of a total loss of funding from Welsh Government would affect support services throughout Wales, leading to the closure or severe restrictions to the services of voluntary support organisations that are funded in this way. This is an unlikely scenario given that Supporting People, which makes up the substantial part of the HSG was introduced in 2003 and the number of people requiring the services is continuing to increase across Wales. It is expected that this trend will continue in the future with the introduction of the changes to the Homelessness Legislation in April 2015 from the Housing (Wales) Act 2014 and the continuing roll out of Universal Credit.

Employment

5.3   There is also a requirement on the Supporting People Team in the Council to continue on an annual basis to ensure that all projects remain strategically relevant to the Council and to reconfigure them if they are no longer required. In addition, the projects are monitored by the Team to ensure that they continue to

provide suitable value for money support to vulnerable people, including where appropriate assistance into training and employment.

Legal (Including Equalities)

5.4 The development and publication of the HSG Delivery Plan is a requirement of Welsh Government to comply within the HSG Guidance (Wales).

6. Background Papers

None.

Vale of Glamorgan Council

2023 Update to the HSG Delivery Plan 2022 - 2025

1.   Delivery priorities

The Supporting People Team has the following HSG priorities for the duration of this award period: (these priorities remain unchanged since the HSG Delivery Plan 2022-2025 was published)

HSG Priority One: Increase access to floating support services

HSG Priority Two: Increase access to Drop-in support services

HSG priority Three: Increase access to temporary supported accommodation

HSG Priority Four: To maintain access to alarm services which helps enable vulnerable people to live independently in their own homes

HSG Priority Five: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.

Priority service development areas for 2022-2025 remain as the following:

Supported Accommodation for people with complex needs.

Supported Accommodation for people with Mental Health issues.

Supported Accommodation for victims of domestic abuse and/or sexual violence.

Supported Accommodation for people with Learning Difficulties.

2. Spend Plan 2023-2024

Project Type	Number of Units	Spend against Project Type	Reason for change (if any change)
Private Rented Sector Access Schemes	267	£113,025.00	
Emergency Accommodation Provision	16	£5000.00	
Daytime Drop-in Service	330	£385,000.00	
Enforcement, investigation or compliance with housing legislation	-	£9,552.22	

Floating Support – VAWDASV	33	£170,458.00	
Floating Support – Learning Disability	20	£89,771.00	
Floating Support – Mental Health	105	£381,320.00	
Floating Support – Substance Misuse and/or Alcohol Issues	37	£149,140.00	
Floating Support – Ex-offenders	7	£28,823.00	
Floating Support – Young People	32	£220,124.00	
Floating Support – Older People	60	£123,823.00	
Floating Support - Generic	235	£ 738,296.84	
Floating Support - Other	40	£111,897.00	
Temp Supported Accommodation – Learning Disability	34	£ 148,790.93	Planned allocation reduced due to higher-than-expected costs for 24hr mental health project
Temp Supported Accommodation – Mental Health	28	£558,314.07	558,314.07 location increased due to higher-than-expected commissioning costs.
Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)	9	£64,320.00	
Temp Supported Accommodation – Ex-offenders	18	£75,474.00	
Temp Supported Accommodation – Young People	42	£464,098.00	
VAWDASV	6	£35,000.00	
Temp Supported Accommodation - Other	18	£419,311.00	
Alarm Services	2,402	£130,113.52	
Refuges - Female	10	£154,834.00	

Target Hardening Equipment	770	£30,000.00	
Non-statutory HSG funded posts	2	£80,000.00	
Other - General	1	£32,198.00	
Total	**4607**	**£4,718,683.58**	

1. Private Rented Sector (PRS) Access Scheme
   - HSP Priority 4: Increase Access to the Private Rented Sector
   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding will continue with the PRS service to help people on the Vale Assisted Tenancy Scheme (VATS) maintain their tenancies.

2. Emergency Accommodation Provision
   - HSP Priority 6: Increase the supply of permanent and temporary accommodation
   - This funding will continue for Emergency accommodation in Penarth.

3. Mediation Services
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness.

   - This funding will continue to the fund mediation service to help enable families to stay together and prevent homelessness. It is also being expanded to tenant and landlord mediation.

4. Day-time Drop-in Service
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 2: increase access to Drop-in Support Services
   - This funding will continue to fund the Vale One Stop Shop Drop-in Service to help people maintain their tenancies

5. Enforcement, investigation or compliance with housing legislation
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - This funding for Rent Smart Wales will ensure landlords comply with housing legislation.

6. Activities designed to promote and publicise compliance with housing legislation
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - This funding will continue to promote and publicise compliance with housing legislation.

7. Floating Support – VAWDASV

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

- HSG Priority 1: Increase Access to Floating Support Services
- This funding will continue to fund housing support for victims for domestic abuse and sexual violence. We are continuing to work with CCG reps to explore support for children.

8. Floating Support – Learning disability
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding is for the Esgyn service which provides support for people with Learning disabilities.

9. Floating Support – Mental Health
   - HSP Priority 3: Strengthen and expand access to mental health support services
   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding is for several mental health floating support services.

10. Floating Support – Substance Misuse and/or Alcohol Issues
    - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

    - HSG Priority 1: Increase Access to Floating Support Services
    - This funding is for floating support for the Ffynnon project for people with substance misuse and alcohol issues.

11. Floating Support – Ex-offenders

    - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

    - HSG Priority 1: Increase Access to Floating Support Services
    - This funding is for the Holton Road criminal justice floating support service.

12. Floating Support – Young People

    - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

    - HSG Priority 1: Increase Access to Floating Support Services
    - This funding is for the TESS 7 and Tom Holmes Young People's floating support services.

13. Floating Support – Older People

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 1: Increase Access to Floating Support Services
- This funding is for the Golau Caredig floating support service and Croeso Pawb drop in service.

14. Floating Support – Generic
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 1: Increase Access to Floating Support Services
   - This fund is for several generic floating support contracts.

15. Floating Support – Other
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 1: Increase Access to Floating Support Services
   - This fund for the Teulu project which provides support to families with support needs.

16. Temp Supported Accommodation – Learning Disability
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the new Learning Disability supported accommodation.

17. Temp Supported Accommodation – Mental Health
   - HSP Priority 3: Strengthen and expand access to mental health support services
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the new 24hour Mental Health Supported Accommodation

18. Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the Croes Ffin substance misuse supported accommodation project.

19. Temp Supported Accommodation – Ex-offenders
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the Holton Road criminal justice supported accommodation

20. Temp Supported Accommodation – Young People
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding for our Ty John Rowley, Ty'r Fro & Ty Newydd young people's supported accommodation projects.

21. Temp Supported Accommodation – Other
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the new complex needs hostel supported accommodation project.

22. Alarm Services
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 4: To maintain access to alarm services which supports vulnerable people to live independently in their own homes
   - This funding is for a range emergency alarm services for vulnerable older people at risk of slips, trips or falls across all tenures.

23. Refuges – Female
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the refuge which provides temporary supported accommodation for victims of domestic abuse.

24. Refuges – Other
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the gender neutral dispersed supported accommodation.

25. Target Hardening Equipment
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 4: To fund alarm services which supports vulnerable people to live independently in their own homes
   - This funding is for target hardening of the houses of domestic abuse victims in the Vale which is done in partnership with the Community Safety Team.

26. Non-statutory HSG funded posts
    - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
    - HSG Priority 1: Increase Access to Floating Support Services
    - This funding is for a support role to work with housing solutions clients, to support them through the application process, assess their support needs. Plus, funding for a Mental Health link worker to identify housing solutions clients with MH needs, advise colleagues on how this will impact their housing situation and signpost clients to relevant agencies.

27. Other – General
    - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
    - HSG Priority 5: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.
    - This funding is for the Supporting People Gateway officer and the daily running of the Gateway Service.

Local Authority HSG Spend Plan 2023/24 Version 1.0
Table 1

Spend Plan collection period		Local Authority HSG Spend Plan 2023/24				
Regional Collaborative Committee:		The Vale & Cardiff				
Local Authority:		The Vale of Glamorgan				
HSG Annual Allocation:		4,718,683.58				

Llywodraeth Cymru
Welsh Government

Project Type	Project Type Breakdown	Client Units	Total HSG spend against Project Type	Spend per Unit	Local Authority contribution	Priority Reference No	Notes (brief explanation of spend)	Does total match sum UNITS vertical	Does total match sum £ vertical
		Numbers	£	£	£	Text	Text		
PRS Access Schemes	TOTAL	267	113025.00	423	0.00		Support scheme for Private rented sector		
Rapid rehousing/Housing Led Services	Housing Led	0	0.00	0	0.00				
	Housing First (verified)	0	0.00	0	0.00				
	Housing First (unverified)	0	0.00	0	0.00				
	TOTAL	0	0.00		0.00			✔	✔
Emergency Accommodation Provision	General	16	5000.00	313	0.00		This funding is for the accommodation service in Penarth.		
	Specific 'dry' accomodation	0	0.00	0	0.00				
	Specific 'wet' accomodation	0	0.00	0	0.00				
	TOTAL	16	5,000.00		0.00			✔	✔
Rough Sleeper Assertive Outreach services	TOTAL	0	0.00	0	0.00				
Mediation services	Landlord	0	0.00	0	0.00				
	Family	0	0.00	0	0.00				
	TOTAL	0	0.00		0.00			✔	✔
Daytime drop in services	TOTAL	330	385,000.00	1,167	0.00		Funding for the one stop shop drop-in support service		
Enforcement, investigation or compliance with housing legislation	TOTAL	0	9,552.22	0	0.00		This funding is for rent smart wales.		
Activties designed to promote and publicise compliance with housing legislation	TOTAL	0	0.00	0	0.00		M		
Floating Support	VAWDASV	33	170,458.00	5,165	0.00		Funding to continue VAWDASV floating support.		
	Learning disability	20	89,771.00	4,489	0.00		This funding is to continue the		
	Physical disability	0	0.00	0	0.00				
	Mental health	105	381,320.00	3,632	0.00		Funding to continue existing MH		
	Substance misuse and/or alcohol issues	37	149,140.00	4,031	0.00		This funding is to continue the TESS7		
	Ex-offenders	7	28,823.00	4,118	0.00		This funding is to continue the		
	Young people	117	220,124.00	1,881	0.00		This funding is to continue our TESS 6		
	Refugees	0	0.00	0	0.00				
	Older people	60	123,823.00	2,064	0.00		This funding is to continue our Golau		
	Gypsy and travellers	0	0.00	0	0.00				
	Generic	235	738,296.84	3,142	0.00		Funding to continue with generic		
	Other	40	111,897.00	2,797	0.00		This funding is to continue our services		
	TOTAL	654	2,013,652.84		0.00			✔	✔
Temporary Supported Accommodation	Learning disability	34	148,790.93	4,376	0.00		Funding to continue the LD service.		
	Physical disability	0	0.00	0	0.00				
	Mental health	28	558,314.07	19,940	0.00		new 24h project funder construction.		
	Substance misuse and/or alcohol issues (Wet accomodation)	0	0.00	0	0.00				
	Substance misuse and/or alcohol issues (Dry accomodation)	9	64,320.00	7,147	0.00		This increased funding is for our Croes Ffin project which is jointly commissioned with Cardiff		
	Ex-offenders	18	75,474.00	4,193	0.00		This service is for our ex offenders projects based at Holton Road.		
	Young people	42	464,098.00	11,050	0.00		Funding for YP supported housing projects.		
	Older people	0	0.00	0	0.00				
	Refugees	0	0.00	0	0.00				
	VAWDASV	6	35,000.00	5,833	0.00		This funding is to continue with our gender neutral dispersed service.		
	Generic	0	0.00	0	0.00				
	Generic - intensive needs	18	419,311.00	23,295	0.00		new complex needs hostel to be commissioned to meet gap in service provision.		
	Other	0	0.00	0	0.00				
	TOTAL	155	1,765,308.00		0.00			✔	✔
Permanent Supported Accommodation	Older people	0	0.00	0	0.00				
	Learning disability	0	0.00	0	0.00				
	Mental Health	0	0.00	0	0.00				
	Other	0	0.00	0	0.00				
	TOTAL	0	0.00		0.00			✔	✔
Extra Care services	TOTAL	0	0.00	0	0.00				
Alarm services	VAWDASV	0	0.00	0	0.00				
	Other	2,402	130,113.52	54	0.00		This service is to contine funding		
	TOTAL	2,402	130,113.52		0.00			✔	✔
Refuges	Male	0	0.00	0	0.00				
	Female	10	154,834.00	15,483	0.00		Funding for the VAWDASV refuge		
	Other	0	0.00	0	0.00				
	TOTAL	10	154,834.00		0.00			✔	✔
Target Hardening Equipment	TOTAL	770	30,000.00	39	0.00		This funding is to continue with funding		
Non Statutory HSG Funded Posts	TOTAL	2	80,000.00	40,000	0.00		Funding for support worker to work		
Other Homelessness Prevention Projects	TOTAL	0	0.00	0	0.00				
Other	Uncommitted Spend	0	0.00	0	0.00				
	General Other	1	32,198.00	32,198	0.00		This funding is for the Gateway officer		
	TOTAL	1	32,198.00		0.00			✔	✔
GRAND TOTAL		4,607	4,718,683.58		0.00			✔	✔

Match Allocation ✔

0   0

Count Blank   0   Count of Zero   63

32   31

Units vs. cost check (I.e where there is a unit has a cost been allocated)		
PRS Access Scheme	✓	✓
Rapid rehousing/Housing led services - Housing led	✓	✓
Rapid rehousing/Housing led services - Housing First (verified)	✓	✓
Rapid rehousing/Housing led services - Housing First (unverified)	✓	✓
Emergency Accommodation provision - General	✓	✓
Emergency Accommodation provision - Specific 'dry' accomodation	✓	✓
Emergency Accommodation provision - Specific 'wet' accomodation	✓	✓
Rough Sleeper Assertive Outreach services	✓	✓
Mediation services - Landlord	✓	✓
Mediation services - Family	✓	✓
Daytime drop in services	✓	✓
Enforcement, investigation or compliance with housing legislation	✗	✓
Activities designed to promote and publicise compliance with housing legislation	✓	✓
Floating Support - VAWDASV	✓	✓
Floating Support - Learning disability	✓	✓
Floating Support - Physical disability	✓	✓
Floating Support - Mental health	✓	✓
Floating Support - Substance misuse and/or alcohol issues	✓	✓
Floating Support - Ex-offenders	✓	✓
Floating Support - Young people	✓	✓
Floating Support - Refugees	✓	✓
Floating Support - Older people	✓	✓
Floating Support - Gypsy and travellers	✓	✓
Floating Support - Generic	✓	✓
Floating Support - Other	✓	✓
Temporary Supported Accommodation - Learning disability	✓	✓
Temporary Supported Accommodation - Physical disability	✓	✓
Temporary Supported Accommodation - Mental health	✓	✓
Temporary Supported Accommodation - Substance misuse and/or alcohol issues (Wet accomodation)	✓	✓
Temporary Supported Accommodation - Substance misuse and/or alcohol issues (Dry accomodation)	✓	✓
Temporary Supported Accommodation - Ex-offenders	✓	✓
Temporary Supported Accommodation - Young people	✓	✓
Temporary Supported Accomodation - Older people	✓	✓
Temporary Supported Accommodation - Refugees	✓	✓
Temporary Supported Accommodation - VAWDASV	✓	✓
Temporary Supported Accommodation - Generic	✓	✓
Temporary Supported Accommodation - Generic Intensive needs	✓	✓
Temporary Supported Accommodation - Other	✓	✓
Permanent Supported Accommodation - Older people	✓	✓
Permanent Supported Accommodation - Learning disability	✓	✓
Permanent Supported Accommodation - Mental Health	✓	✓
Permanent Supported Accommodation - Other	✓	✓
Extra care services	✓	✓
Alarm services - VAWDASV	✓	✓
Alarm services - Other	✓	✓
Refuges - Male	✓	✓
Refuges - Female	✓	✓
Refuges - Other	✓	✓
Target Hardening Equipment	✓	✓
Non Statutory HSG Funded Posts	✓	✓
Other Homelessness Prevention Projects	✓	✓
Other - Uncommited Spend	✓	✓
Other - General	✓	✓

Certificate of Chief Financial Officer or authorised representative

Summary declaration

I certify that, to the best of my knowledge and belief, the information provided on this form is correct and consistent with the estimates and calculations made by my authority to calculate the budget and expenditure of the Housing Support Grant

Name:	Matt Bowmer	(Print name)
Role:	Head of Finance	
Signature:		
Date:	02/02/2023	(dd/mm/yyyy)

Certificate of the LA Housing Support Grant lead (This should be the agreed lead person identified by the Local Authority for the HSG).

Summary declaration

I certify that, to the best of my knowledge and belief, the information provided on this form is correct and consistent with the estimates and calculations made by my authority to calculate the budget and expenditure of the Housing Support Grant

Name:	Hedd Wyn John	(Print name)
Role:	Supporting People Coordinator	
Signature:	H.John	
Date:	31/01/2023	(dd/mm/yyyy)

Certificate of Head of Finance, Supported Housing & Homelessness (Welsh Government)

Summary declaration

I certify that, to the best of my knowledge and belief, the information provided on this form has been checked against the criteria for the expenditure of the Housing Support Grant
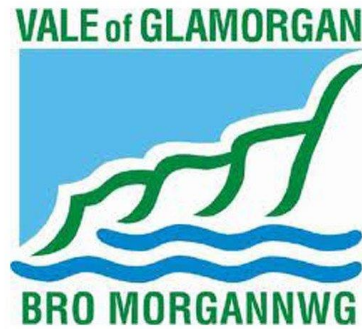
Name:	Karen Tudor	(Print name)
Signature:		
Date:		(dd/mm/yyyy)

Vale of Glamorgan Council

Housing Support Grant Delivery Plan

April 2022- March 2025

Housing Support Grant (HSG) Delivery Plan

2022-2023

Contents

Annexes

1. Introduction

The Vale of Glamorgan Housing Support Grant Delivery Plan outlines the need for housing related support funded by the Housing Support Grant (HSG) in the Vale of Glamorgan from 2022-2025

The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.

Welsh Government has notified the Vale of Glamorgan Council of an indicative HSG budget of £4,718,683.58 for the financial years 2022-23, 2023-24 and 2024-25. In nominal terms this means the budget will remain flat over the 3 year period.

The HSG is an early intervention grant programme to support activity, which prevents people from becoming homeless, stabilises their housing situation, or helps potentially homeless people to find and keep accommodation. The HSG does not fund the statutory duty on local authorities to prevent homelessness, instead HSG funded services augment, complement and support the statutory service to ensure that the overall offer authorities provide helps people into the right homes with the right support to succeed. It supports vulnerable people to address the, sometimes multiple, problems they face, such as debt, employment, tenancy management, substance misuse, violence against women, domestic abuse and sexual violence, and mental health issues. Support is person centred, aimed at supporting people to secure and maintain sustainable housing by addressing their needs and working with them to develop the skills needed to maintain a tenancy.

At the core of the HSG is the prevention of homelessness, as such the HSG Delivery Plan will work to meet the strategic priorities set out in the Housing Support Programme Strategy. This will be achieved by:

- Expanding the capacity of existing floating support, supported accommodation and drop-in support services to meet increased need.
- Reconfiguring existing services to work in new ways to help deliver new strategic priorities.
- Commissioning new projects including a Complex Needs Hostel, 24hr Supported Accommodation for people experiencing mental health issues, Supported Accommodation for people with Learning difficulties and new floating support services for people with housing related support needs.

The Vale of Glamorgan HSG Delivery Plan is based upon a comprehensive needs mapping process which involves collecting data from the Housing Solutions Team, Support Providers, and a range of stakeholders.

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2. Needs assessment

Local authorities are required to undertake a comprehensive needs assessment every four years, with a light touch review every two years to inform development of their HSP Strategy as set out in the HSG Guidance issued by Welsh Government.

This needs assessment also informs the three-year HSG Delivery Plan and the needs identified in this assessment sets the response outlined in the Commissioning Plan (section 5).

2a   Needs assessment process

In 2018 a referral form named the Housing Related Support (HRS) Form was introduced. This is now used by all agencies referring into the scheme including Housing Associations, Voluntary Sector Groups, the Local Health Board, Probation and internal services. A single assessment form was also introduced at this point in order that needs can be more easily identified and duplication is reduced for both the client and the services that provide support.

The needs assessment information can be broken down into area specific support needs so that if new funding should become available, services can be developed in the areas showing most need. In addition, providers have been approached to suggest ideas for "off the shelf" project proposals as required by the new guidance. These are projects that can be commissioned at short notice if funding becomes available. However, they will need to be strategically relevant and will be subject to approval via the traditional planning processes.

This year it has been important to interpret the traditional Supporting People data in conjunction with data from the pandemic, as well as attempting to assess the likely ongoing impacts of the pandemic on homelessness, unemployment and the resulting support needs of our citizens. We are seeing an increase in demand on homelessness and support services, and this is likely to continue as more people face financial hardship particularly with current high levels of energy costs and other inflationary pressures.

Identifying Gaps in Services

By combining the data collected over the last year and the additional information provided by the Housing Solutions statistics with the existing supply of services, a picture of the gaps in services emerge. These findings are presented to the core members of the Local Planning Group in the Vale of Glamorgan who determine the future local service priorities for development.

2b   Key findings

There has been a significant increase in demand for support between 2020 and 2021 as the chart below illustrates:

Number of referrals
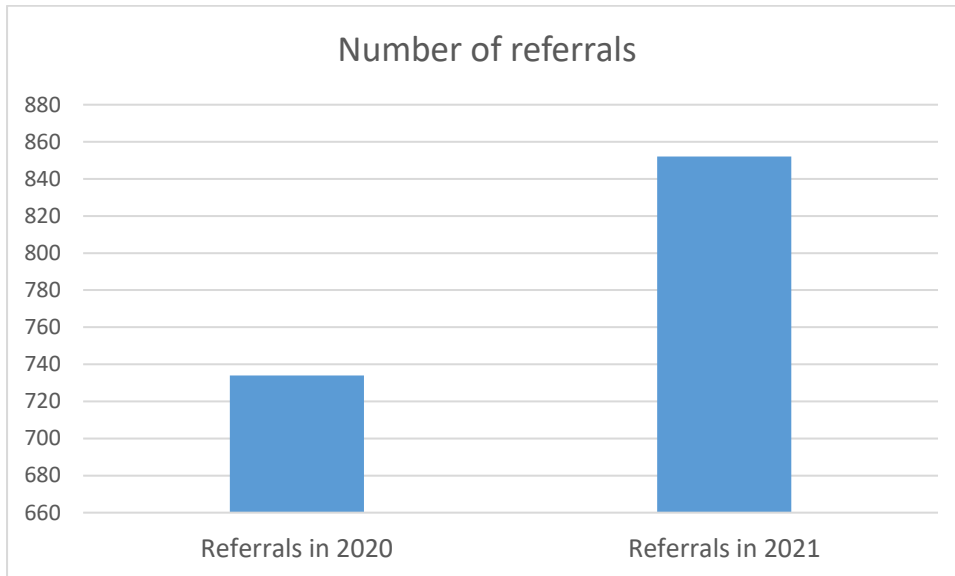
The total numbers of referrals made to the Supporting People in 2021 increased by 16% over the previous year. This reflects the experiences of frontline support staff at the Drop-in service where demand for support was higher than originally anticipated. Consequently, this has generated more referrals to the Supporting People Team than in previous years.

The needs mapping process broken down into client groups indicated the current unmet need based on comparing demand with the number of units is displayed in the chart below:

Needs Mapping Assessment
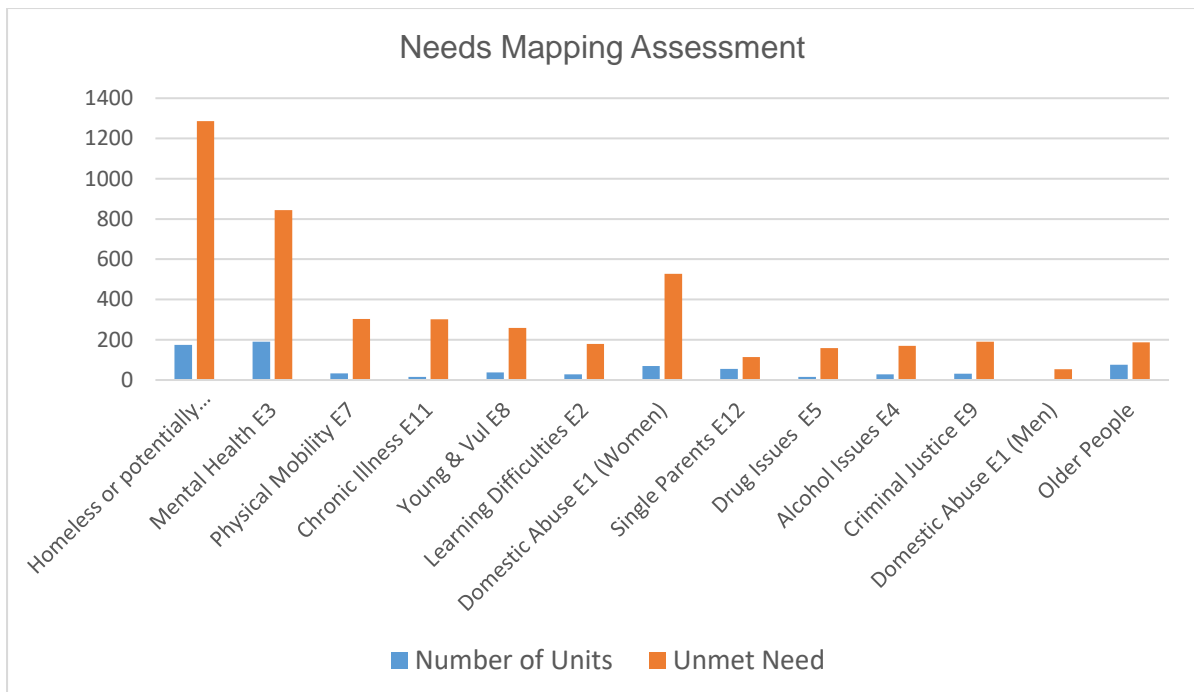
The three highest areas of unmet identified in the are:

- Homeless or Potentially Homeless
- Mental Health
- Domestic Abuse
  (see annex B for more needs data)

The high demand for support from people who are homeless or at risk of homelessness reflects the significant increase in the numbers who presented to the Vale of Glamorgan Housing Solutions Team.

For example, in the Vale of Glamorgan 459 households were accepted as homeless under Section 73 in 2020-21 which compares to 342 households accepted as homeless under Section 73 of the Act in 2019-2020. In 2020-21 138 households were accepted as homeless and in priority need under Section 75 which compares to 90 households in 2019-20.

The increased demand from people presenting with Mental Health reflects a trend observed since the outset of the Covid-19 pandemic where increased numbers of people have reported experiencing mental health issues during their needs assessments. This corresponds with research by Mind Cymru published in 2021 which indicates that the number of people experiencing mental health issues in Wales has risen and the numbers reporting increased anxiety have both increased since the beginning of the Covid-19 pandemic.

The needs data indicates that the numbers presenting with Domestic Abuse issues have increased since the Covid-19 pandemic which corresponds with the increased number of people presenting to Domestic abuse drop-in service in the Vale. This reflects a national trend across the UK where an increase in victims reporting domestic abuse in 2021 was recorded by Refuge UK.

3.   Delivery priorities

The Supporting People Team has the following HSG priorities for the duration of this award period:

HSG Priority One: Increase access to floating support services

HSG Priority Two: Increase access to Drop-in support services

HSG priority Three: Increase access to temporary supported accommodation

HSG Priority Four: To maintain access to alarm services which helps enable vulnerable people to live independently in their own homes

HSG Priority Five: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.

Spend Plan 2022-2023

Project Type	Number of Units	Spend against Project Type
Private Rented Sector Access Schemes	267	£113,025.00
Emergency Accommodation Provision	16	£5000.00
Mediation Service	85	£9000.00
Daytime Drop-in Service	330	£385,000.00
Enforcement, investigation or compliance with housing legislation	-	£6,000.00
Activities designed to promote and publicise compliance with housing legislation	-	£3,523.00
Floating Support – VAWDASV	33	£170,458.00
Floating Support – Learning Disability	20	£89,771.00
Floating Support – Mental Health	105	£380,272.00
Floating Support – Substance Misuse and/or Alcohol Issues	37	£149,140.00
Floating Support – Ex-offenders	7	£28,823.00
Floating Support – Young People	32	£135,316.00
Floating Support – Older People	60	£123,823.00
Floating Support - Generic	235	£814,134.06
Floating Support - Other	40	£111,897.00
Temp Supported Accommodation – Learning Disability	34	£300,262.00

Temp Supported Accommodation – Mental Health	28	£406,843.00
Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)	9	£64,320.00
Temp Supported Accommodation – Ex-offenders	18	£75,474.00
Temp Supported Accommodation – Young People	42	£464,098.00
Temp Supported Accommodation - Other	18	£419,311.00
Alarm Services	2,402	£130,113.52
Refuges - Female	10	£154,834.00
Refuges - Other	6	£35,000.00
Target Hardening Equipment	770	£30,000.00
Non-statutory HSG funded posts	2	£80,000.00
Other - General	1	£33,246.00
Total	**4607**	**£4,718,683.58**

1. Private Rented Sector (PRS) Access Scheme
   - HSP Priority 4: Increase Access to the Private Rented Sector
   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding will continue with the PRS service to help people on the Vale Assisted Tenancy Scheme (VATS) maintain their tenancies.

2. Emergency Accommodation Provision
   - HSP Priority 6: Increase the supply of permanent and temporary accommodation
   - This funding will continue for Emergency accommodation in Penarth.

3. Mediation Services
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness.

   - This funding will continue to the fund mediation service to help enable families to stay together and prevent homelessness. It is also being expanded to tenant and landlord mediation.

4. Day-time Drop-in Service
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 2: increase access to Drop-in Support Services
   - This funding will continue to fund the Vale One Stop Shop Drop-in Service to help people maintain their tenancies

5. Enforcement, investigation or compliance with housing legislation
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - This funding for Rent Smart Wales will ensure landlords comply with housing legislation.

6. Activities designed to promote and publicise compliance with housing legislation
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - This funding will continue to promote and publicise compliance with housing legislation.

7. Floating Support – VAWDASV
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding will continue to fund housing support for victims for domestic abuse and sexual violence. We are continuing to work with CCG reps to explore support for children.

8. Floating Support – Learning disability
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding is for the Esgyn service which provides support for people with Learning disabilities.

9. Floating Support – Mental Health
   - HSP Priority 3: Strengthen and expand access to mental health support services
   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding is for several mental health floating support services.

10. Floating Support – Substance Misuse and/or Alcohol Issues
    - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

    - HSG Priority 1: Increase Access to Floating Support Services
    - This funding is for floating support for the Ffynnon project for people with substance misuse and alcohol issues.

11. Floating Support – Ex-offenders

    - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

    - HSG Priority 1: Increase Access to Floating Support Services
    - This funding is for the Holton Road criminal justice floating support service.

12. Floating Support – Young People

    - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness

- HSG Priority 1: Increase Access to Floating Support Services
- This funding is for the TESS 7 and Tom Holmes Young People's floating support services.

13. Floating Support – Older People
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding is for the Golau Caredig floating support service and Croeso Pawb drop in service.

14. Floating Support – Generic
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 1: Increase Access to Floating Support Services
   - This fund is for several generic floating support contracts.

15. Floating Support – Other
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 1: Increase Access to Floating Support Services
   - This fund for the Teulu project which provides support to families with support needs.

16. Temp Supported Accommodation – Learning Disability
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the new Learning Disability supported accommodation.

17. Temp Supported Accommodation – Mental Health
   - HSP Priority 3: Strengthen and expand access to mental health support services
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the new 24hour Mental Health Supported Accommodation

18. Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the Croes Ffin substance misuse supported accommodation project.

19. Temp Supported Accommodation – Ex-offenders

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the Holton Road criminal justice supported accommodation

20. Temp Supported Accommodation – Young People
   - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding for our Ty John Rowley, Ty'r Fro & Ty Newydd young people's supported accommodation projects.

21. Temp Supported Accommodation – Other
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the new complex needs hostel supported accommodation project.

22. Alarm Services
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 4: To maintain access to alarm services which supports vulnerable people to live independently in their own homes
   - This funding is for a range emergency alarm services for vulnerable older people at risk of slips, trips or falls across all tenures.

23. Refuges – Female
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the refuge which provides temporary supported accommodation for victims of domestic abuse.

24. Refuges – Other
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 3: Increase access to Temporary Supported Accommodation
   - This funding is for the gender neutral dispersed supported accommodation.

25. Target Hardening Equipment
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 4: To fund alarm services which supports vulnerable people to live independently in their own homes

- This funding is for target hardening of the houses of domestic abuse victims in the Vale which is done in partnership with the Community Safety Team.

26. Non-statutory HSG funded posts
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 1: Increase Access to Floating Support Services
   - This funding is for a support role to work with housing solutions clients, to support them through the application process, assess their support needs. Plus, funding for a Mental Health link worker to identify housing solutions clients with MH needs, advise colleagues on how this will impact their housing situation and signpost clients to relevant agencies.

27. Other – General
   - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
   - HSG Priority 5: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.
   - This funding is for the Supporting People Gateway officer and the daily running of the Gateway Service.

4.   Stakeholder engagement

1. The Supporting People Local Planning Group

The core members continue to meet to examine the needs data once it is collated.

The core members of the Supporting Planning Group are:

• Operational Manager Public Sector Housing (Chair)

• Operational Manager, Mental Health Services

• Operational Manager Public Health Wales

• Operational Manager Social Services

• Vale Manager, South Wales Area National Probation Service

• Vale Locality Lead Nurse, Cardiff and Vale University Health Board

• Voluntary Sector Representative

2. Consultation

As a Local Authority we recognise that to ensure any services being developed are fit for purpose a coproduction approach is essential. We therefore carry out consultation on a regular basis and through a variety of formats to capture as much information from our clients and stakeholders as possible.

3. The Supporting People Liaison Group

This is a forum for all Supporting People stakeholders and allows for the exchange of information and for all stakeholders to participate in the planning process. Meetings take place quarterly. This is an inclusive forum, to which service users are also invited.

4. Service User Consultation

In 2010 the Council commissioned external Consultants to work with service users to put together a Service User Participation Framework to set out how they wanted to engage with the Council, both on service improvement and new developments.

In response to this consultation, the Service User Consultation Framework was developed and the following procedures were introduced by the Council's Supporting People Team:

→ At least 20% of both existing and former service users are interviewed as part of each service review (10% in alarm services).

→ Posters and leaflets are available and circulated to service users to advise them how to contact and provide feedback to the Supporting People Team, if they wish.

→ The Supporting People Team attends all support provider participation events, with a stall. A questionnaire is used to gather service user feedback.

→ An annual Supporting People Newsletter is circulated to all service users.

→ A web-based service user questionnaire is available on the Vale of Glamorgan Council's website for completion.

→ All support providers must provide an annual Service User Participation report detailing how service user views are gathered, the impact on the service, and how feedback is provided to the service users.

→ Housing Solutions client satisfaction survey is completed to ensure the customer remains at the centre of the service and their care remains excellent.

The Regional Collaborative Committee also developed a Regional Service User Participation Framework in early 2015, which has been implemented by the Supporting People Team. The findings continued to reflect the position outlined above.

However due to the increased focus on service user involvement with the HSG Programme and developments in technology a new Service User Engagement

Strategy Task and Finish Group was formed in 2018 by the RCC, consisting of the Supporting People Leads, the Regional Development Coordinator, provider and landlord representatives. This group held a consultation event with service users hosted by Cymorth Cymru in late 2018 which informed the direction of travel for the group. The group has developed a strategy to engage with service users in a variety of ways based on the information they learned from this event, including through the use of social media, online surveys and traditional face to face settings. A survey has been developed that is now being used on the website in order to give service users another means to tell us what they want from support.

During 2019 we held two consultation events. One was aimed at managers of Supporting People funded services and other stakeholders. The other event was aimed at front line staff and service users. Both events were well attended and gave us lots of information to use in future service development. The overwhelming message from the events was that more "drop in" support services were needed so that service users can get support at the point they need it. We also asked how people would like this type of service provided and what they think would improve our current drop-in services. This information helped to inform the service specification for the One Stop Shop as well as helping us establish the priorities for future commissioning.

2021 Stakeholder Survey

In the wake of the Covid-19 pandemic and the significant changes it has brought to society and the environment of support it was decided that an online stakeholder survey should be carried out with stakeholders and service users to gather their views on the shape of the future of housing related support services in the Vale of Glamorgan

In 2021 the survey was launched, and all stakeholders and service users were invited to take part. Due to potential barriers linked with digital participation support providers across the Vale were asked to support service users to take part in the consultation process where support was required.

As part of the consultation Participants were asked a range of questions about housing related support services including the following:

- what they felt about the existing provision of support services
- whether existing services needed expanding or improving
- whether they felt there were any gaps in existing services
- if responders had any ideas or suggestions for new services
- if responders had any ideas ways to improve existing services.

Summary of feedback:

- **37.5% of responders felt that floating support services needed to be expanded.**

Comments included:

"There is a long waiting list for support"

"More capacity is needed"

"More MH [mental health] services are needed"

- **75% of responders felt that current provision of Supported Accommodation needed to be expanded.**

Comments included:

"More mental health provision and complex needs required"

"There needs to be further supported accommodation for people with complex needs requiring higher levels of support."

"More supported accommodation provision for individuals and families experiencing any form of Domestic Violence"

- **19% of responders felt the Drop-services needed expanding**

Comments included:

"The one Stop Shop appears to be oversubscribed"

"More capacity is needed"

When asked about gaps in services and for ideas to improve services the dominant themes from participants were:

- Greater provision for temporary supported accommodation is needed in the Vale
- There is a need for a 24-hour Mental Health supported accommodation is needed
- There is a need for a Complex Needs supported accommodation
- There is a need for a Learning Disabilities Supported Accommodation
- There is a need to expand Domestic Abuse refuge space
- Current floating support services need increased capacity – particularly for mental health.
- Current drop-in services need increased capacity – particularly the One Stop Shop.

Links with the Children and Communities Grant (CCG)
Excellent links already exist between the strategic and operational staff across both Grants.
The locally developed Poverty Alignment Group (PAG) was established in 2014 and had developed good links between many of the relevant partners involved in both the CCG Grant and HSG. More recently, in preparation for flexible funding, an overarching Flexible Funding board has been developed to ensure strategic oversight across both grants and further strengthen the links between the two new project groups.

5. Commissioning Plan

Tendering Services:

The Supporting People Team has four housing related support contracts which are due to expire soon and four new services which it plans to commission.

In order to comply with relevant legislation and the Council's Contract Procedure Rules and Financial Procedure Rules, a procurement exercise is required to be undertaken for the contracts due to expire and for commissioning new services. In addition to this, contracts will need to be put in place for any new or re-configured housing related support services to ensure that the Council is meeting its duties under the Housing (Wales) Act 2015 and meeting the needs of the community.

In all these cases each new contract will be advertised on the sell2wales website for a minimum of 30 days and a fair and robust tendering process will take pace overseen by the Supporting People Coordinator. In all cases and open tendering process will be used which will require all providers to pass the standard Vale of Glamorgan council pre-qualification questionnaire (PQQ), provide a written submission with answers to questions set by the Supporting People Commissioning Panel and also attend an interview process with the Supporting People Commissioning Panel.

The total value of the contracts within scope of this exercise is approximately £5 million (over 5 years) with final costings to be decided at tender stage. The current contracts range from £34,000 to £122,000 per year and include services for a several client groups including, people experiencing domestic abuse, homelessness, mental health issues, learning difficulties and vulnerable older people

The contracts due to be retendered:

The Community Mental Health Floating Support scheme

This service is a floating support service delivering flexible housing related support to people suffering with Mental Health Issues in the Vale with the aim of preventing homelessness. This service includes Crisis support for individuals who are at urgent risk of homelessness.

The aim of this project is to provide housing support to improve outcomes for people at risk of homelessness to access information, advice, support and resources to enable them to make informed choices. The service working with individual service users involves a tailored support plan that best meets their needs. The plan focuses on both practical and emotional issues, in order that each person has the best opportunity of living independently as a responsible member of their community.

Contract expiration date: 9th July 2022

The Older Persons Service

Golau Caredig Floating Support

This service is a 60 low level unit floating service delivering flexible housing related support to vulnerable older people (age 55+) living in the Vale of Glamorgan with the aim of preventing homelessness and help to maintain independence.

The aim of this project is to provide housing support to improve outcomes for vulnerable older people to access information, advice, support and resources to enable them to make informed choices. The service working with individual service users involves a tailored support plan that best meets their needs. The plan focuses on both practical and emotional issues, in order that each person has the best opportunity of living independently as a responsible member of their community.

Croeso Pawb drop-in Service

This service delivers regular drop-in sessions providing housing advice & support sessions sheltered/extra care accommodation across the Vale for vulnerable older people. The aim of this pilot is to provide regular drop-in sessions across the Vale which provides advice and support around finances, benefits, suitable accommodation, other housing related issues and sign posting to other agencies (where appropriate). The service is aimed at supporting vulnerable older people and people with low-level dementia and is open to both residents living in sheltered accommodation and elsewhere in the community. The service objective is to help maximise the independence of service users through holding regular drop-in sessions at sheltered accommodation across the Vale.

Contract expiration date: 31st March 2023

Dispersed Refuge Service

This service specification applies to a 6-unit dispersed accommodation scheme for people who need a safe place to live in and require housing related support because of having experienced domestic abuse and/or sexual violence.

The aim of this service is to provide safe, secure, temporary accommodation in a variety of confidential locations in the Vale of Glamorgan for victims of domestic abuses and/or sexual violence who are unable to live in a traditional refuge setting for a variety of reasons. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to live independently. The service will provide flexible housing related support to a maximum of 6 individuals in a temporary accommodation project.

Contract expiration date: 31st March 2023

Poverty Action Group (PAG) Service

This service is a floating support service to work alongside the Poverty Action teams of Families First, Flying Start and Communities First to provide housing related support to their clients living in the Vale of Glamorgan.

The aim of this service is to provide housing related support to people being supported by the Poverty Action Group teams within the Vale of Glamorgan. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to live independently within a home. The service will provide flexible housing related support to individuals in their own accommodation. The support will be delivered through the Team Around the Family model and will be a flexible model of support which is tailored to meet individual needs.

Contract expiration date: 31st March 2023

Commissioning Priorities: New Services 2022-23

Complex Needs Hostel

This service will provide 24 hour supported accommodation for up to 13 individuals with complex needs.

The aim of this service is to provide flexible housing related support to vulnerable people with complex needs in a temporary supported accommodation setting. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to move-on successfully. Referrals will be made via the Supporting People Gateway.

24 Hour Mental Health Supported Accommodation

This service will provide 24 hour supported accommodation for up to 7 individuals experiencing mental health issues.

The aim of this service is to provide flexible housing related support to vulnerable people experiencing mental health issues in a temporary supported accommodation setting. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to move-on successfully. Referrals will be made via the Supporting People Gateway.

Learning Disabilities Supported Accommodation

This service will provide supported accommodation for 4 to 6 individuals with low level learning difficulties. The aim of this service is to provide flexible housing related support to vulnerable people experiencing mental health issues in a temporary supported accommodation setting. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be

able to move-on successfully. Referrals will be made via the Supporting People Gateway.

Second stage Refuge service

This service will provide supported refuge accommodation for 5 women who are victims of domestic abuse and/or sexual violence in a secure and undisclosed location in the Vale of Glamorgan. The aim of this service is to provide safe, secure, temporary accommodation in a confidential location. The service will offer support and information to people, to enable them to gain or maintain the skills and confidence they need to be able to live independently. This service is aimed at victims that require a reduced level of support and are closer to move-on when compared to service users accessing the standard Refuge service

6. Equalities Impact Assessment

An Equalities Impact Assessment is carried out in the early stages for each new service that is planned to be developed and ahead of any changes to service delivery.

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