

Name of Committee:	Cabinet
Date of Meeting:	22/06/2023
Relevant Scrutiny Committee:	Corporate Performance and Resources
Report Title:	Q4 Sickness Absence Report 2022/2023
Purpose of Report:	To update Cabinet on the sickness absence statistics for the 1st April, 2022 to 31st March, 2023
Report Owner:	Executive Leader and Cabinet Member for Performance and Resources
Responsible Officer:	Rob Thomas – Chief Executive
Elected Member and Officer Consultation:	The overall sickness absence figures are reported quarterly through the Corporate Performance Indicators
Policy Framework:	This is a matter for Executive decision by the Cabinet

Executive Summary:

- The report sets out the sickness absence figures for the period 1st April, 2022 to 31st March, 2023 as part of the agreed performance management arrangements.
- The previous year (2021/2022) saw low levels of absence, this was due to the Covid pandemic. Absence rates now seem to be increasing year on year.

1. Recommendations

- **1.1** That the report and the April 2022 to March 2023 sickness absence figures provided in Appendix A be noted.
- **1.2** That the report be referred to Corporate Performance and Resources Scrutiny Committee for consideration, with any comments referred back to Cabinet for further consideration.

2. Reasons for Recommendations

2.1 To bring matters to the attention of Cabinet in line with corporate objectives.

2.2 To enable the Scrutiny Committee to maintain a continued focus on the management of sickness absence throughout all services of the Council and to make recommendations to Cabinet, as appropriate.

3. Backgrounds

- **3.1** The levels of sickness absence within the Council are reported to Cabinet every six months.
- **3.2** This report sets out the sickness absence information for the period 1st April, 2022 to 31st March 2023, including corporate and school employees. It also includes details of sickness absence figures for previous years for comparison.
- **3.3** This report acknowledges the work and commitment of all managers, employees and trade union colleagues in relation to the continual management of sickness absence.

4. Impact of Covid-19 Pandemic

- **4.1** Although Covid-19 restriction are now lifted, the overall absence rates compared to previous years had started to rise.
- **4.2** A number of initiatives have been introduced by the Council to manage the key drivers in tackling presenteeism, such as improving digital applications/access, lifestyle and wellbeing programmes and managing the use of annual leave. Line managers are always instrumental in looking after employee health and wellbeing.
- **4.3** The Council considers it very important that staff are given the support they require and Human Resources are working with colleagues within Health & Safety, Occupational Health and Organisational Development & Learning to support our staff who are working from home. Support is also provided to staff that have continued to work in the front line, especially in Waste, Social Care and Schools.
- **4.4** The Human Resources Business Partnership (HRBP) team continues to work closely with Occupational Health and Managers on an individual case management basis and the prompt action of Managers is prioritised to keep absences within target. A new HRBP dashboard has been created to assist with the monitoring of absences within services.
- **4.5** Members will be aware that in all cases of stress or anxiety, employees are automatically referred to occupational health for advice, offered counselling support and managers are offered training and support in completing stress risk assessments. A revised Mental Health & Wellbeing Policy incorporates detailed advice and guidance as well as the responsibilities of managers, Occupational Health and staff in recognising and dealing with stress. The policy also provides clear expectations in responding to issues of stress and associated mental health issues.

4.6 The Care First Employee Assistance Programme continues to be available to all employees within the Council and is promoted via Staff net, the Well-being Champions, Occupational Health, Health Safety and Well-being and HR Teams. A review of this service is being undertaken but hasn't progressed due to workloads so the current contract has been extended until September 2023 whilst alternatives are fully explored.

5. Positive Health Promotion

- 5.1 Work is continuing to develop positive health support as follows:-
- **5.2** Flu vaccinations were being delivered, both Corporately and in Schools/Residential Settings during October and November 2022.
- **5.3** A new Occupational Health booking system is currently being implemented with a view to roll out by July 2023, which will enable administration time of the nurses and doctors to be reduced, and thereby increasing the number of appointments
- 5.4 The Occupational Health Department is intending to offer Wellbeing/Health Screening to all employees (subject to other work commitments). This includes height, weight, BMI, Blood Pressure, Cholesterol and Blood Sugar Tests. Appointments, when available, can be made via iDev and if employees do not have access to iDev their Manager can book an appointment on their behalf. Alternatively, employees can contact the OH Department directly to book an appointment.
- **5.5** An extended Wellbeing package was rolled out to all employees across the Council from November 2020 focusing on physical, mental and financial wellbeing. This includes online virtual fitness sessions, yoga and stretching in addition to sessions on mindfulness, resilience and coping at times of change. This has continued during the last 6 months with activities promoted to staff. It is important that these activities continue for the foreseeable future and become part of the general wellbeing support for employees across the Council.
- **5.6** The HSW team promote, monitor and review workstation assessments for all staff whether they are working from home, a council building or elsewhere. The Display Screen Equipment and Eye test procedures has recently been updated to support this work.
- **5.7** The Council's Stress Management Procedures have been updated so that they can be more effectively monitored and managed, and staff can access the support that they need. To date this system is working well with some staff not requiring stress risk assessments as these are about work-related issues but being sign posted to well-being action plans to support health and home related issues.

- **5.8** In addition the HSW Team and Occupational health team have commenced a joint piece of work to normalise menopause across the Council following attendance of a menopause conference provided by Senedd insight.
- **5.9** The Council now has nearly 40 trained (via Time to Change Wales) mental health champions whose primary role involves:
 - Promoting health campaigns e.g. World Mental Health Day.
 - Encouraging colleagues to participate in the Council's wellbeing initiatives / challenges.
 - Involvement in events and collaborative working with other Champions across the Council and other organisations.
 - Role modelling and promoting a healthy culture within the workplace.
 - Organising activities which will now take place online, such as online Yoga classes.
 - Signposting colleagues to relevant services
- **5.10** A full report containing the breakdown of sickness absence levels per FTE across all Directorates and services continues to be reviewed by the Council's Strategic Leadership Team each quarter and any required action is taken. The main performance management elements of the management of sickness absence is set out below:-
 - All Directorates continue to review absence levels within Directorate management Teams on a monthly basis and in accordance with a service-based action plan.
 - The focus on absence has been based on the scrutiny of priority absence reports within each directorate and service area. This has been helpful in focusing attention and support on particular absence cases.
 - Long-term absence cases continue to be dealt with on an individual case management basis. Human Resource Business Partners work closely with managers to maintain communication with employees, along with Occupational Health, to support employees' wellbeing and their return to work.
 - The management of sickness absence continues to be a high priority for the Council and an important 'Corporate Health' indicator.

6. Appendices for Consideration

- 6.1 Appendix A Breakdown of Absence by Service Area
- 6.2 Appendix B Overall Sickness Rates

The total days/shifts lost per FTE for the period April 2022 to March 2023 indicate an increase in absence levels compared to same period in 2022. In addition, this is higher than performance in 2021.

It should be noted that this was expected due to the removal of restrictions within Wales in relation to Covid-19.

All directorates are above their target figures except for Learning and Skills and Place in relation to days lost per FTE.

Stress (non-work related) continues to be the most common reason for sickness absence at 24%. This is followed by Viral Infections (17%) and Other Musculoskeletal (10%). For 2021 and 2022, Stress (non-work related) was also the most common reason for sickness absence. Viral infection is the highest reason for short term absence (37%). Stress (non-work related) continues to be the most common long term reason for sickness absence (31%).

6.3 Appendix C – Sickness Breakdown by Directorate

Data showing the top 5 reasons for sickness absence for each Directorate, including the breakdown of reason for stress related absence.

6.4 Appendix D – Sickness by Age

7. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

7.1 Long Term

Sickness reporting is reportable as part of the Public Accountability Measures (PAM's) which has been developed by the WLGA led task and finish group. It demonstrates how authorities are contributing to the well-being goals. Sickness has been identified as contributing to a Prosperous Wales and Healthier Wales. Reporting accurate data will help the Council account for future trends and the need to undertake regular reviews of the policies that impact on sickness rates

7.2 Prevention

The management of sickness absence together with wellbeing initiatives will help support service delivery including the meeting of corporate / service objectives

7.3 Integration

The management of absence identifies a range of issues that affect all areas of the Council's workforce. The objectives aim to identify what can be achieved when absence is managed effectively.

7.4 Collaboration

A key factor in managing sickness absence is the support from Corporate Management Team, Managers, HR, Occupational Health and Trade Unions.

7.5 Involvement

Regular reporting and management of absence ensures that we are open and transparent in relation to our approach to sickness absence. Any changes to the Attendance and Wellbeing Policy will be subject to the usual consultation process with Cabinet, Scrutiny, Managers and Trade Unions.

8. Climate Change and Nature Implications

- 8.1 Human activity is cited as the main cause of climate change, but organisations also contribute significantly, with businesses contributing 17% of the greenhouse gas emissions in the UK in 2019. Organisations emit greenhouse gases through their energy and resource use, transport and travel, waste management and supply chain.
- **8.2** HR practitioners are in a unique position due to their connections across their organisations, through their roles and the requirement to engage with all levels, disciplines and sectors. Every employee will have contact with aspects of HR throughout their employment through to the point at which they leave.
- **8.3** HR practitioners have the potential to play a significant leadership role in implementing all aspects of environmental sustainability through policies and procedures relating to.
 - recruitment and selection
 - performance management
 - learning and development
 - leadership and engagement.
- **8.4** The values of the Council include environmental sustainability, the culture of the organisation is formed when these values are put into action. For HR practitioners, this means the integration of environmental sustainability throughout all of our policies, procedures and practices, and then clearly articulating this to all stakeholders.

9. Resources and Legal Considerations

Financial

9.1 The need to continue to maintain reasonable levels of absence will be important as the Council responds to ongoing financial pressures.

Employment

9.2 The incidence of high levels of absence has significant resource implications and places constraints on the continued delivery of high-quality service provision.

Legal (Including Equalities)

9.3 All legal implications including the Equality Act, Human Rights Act and General Data Protection Regulations have been considered within the implementation of policy provisions.

10. Background Papers

None.

Appendix A - Sickness Absence Breakdown by Service Area (2022/23)

Period 01-APRI	L-2022 to 31-MAR-2023						COMPA	RISON
Directorate	Service	Average FTE	Short Term Days Lost per FTE	Long Term Days Lost per FTE	22/23 Days Lost per FTE	22/23 Annual Target	21/22 Days Lost Per FTE	20/21 Days Lost Per FTE
	Building Services	144.79	3.70	9.55	13.25	12.50	13.91	14.13
	Director's Office - EHS	33.36	1.09	9.80	10.88	5.90	6.41	6.48
Environment & Housing Services	Housing Services	66.15	3.31	13.04	16.35	9.00	8.69	17.91
Ū	Neighbourhood Services and Transport	265.26	4.61	14.28	18.89	14.50	18.56	13.62
	Shared Regulatory Services	171.94	2.78	7.69	10.47	7.50	10.11	6.32
Environment & H	lousing Services Totals	681.50	3.66	11.27	14.93	11.18	13.83	11.93
	Additional Learning Needs and Wellbeing	55.37	2.67	2.42	5.09	9.00	8.11	7.31
	Director's Office - L&S	10.84	0.31	0.00	0.31	5.90	3.82	3.08
Learning & Skills	Standards and Provision	55.45	3.95	10.87	14.82	11.50	17.40	11.85
	Strategy, Community Learning and Resources	88.30	2.15	3.19	5.34	9.00	5.68	6.41
Learning & Skills	s Totals	209.96	2.67	4.85	7.52	9.47	9.73	8.16
	Director's Office - RES	21.99	0.59	0.00	0.59	5.90	6.98	7.48
	Financial Services	108.66	2.45	9.13	11.58	5.90	12.40	10.94
Dessures	Human Resources Service	45.97	1.06	14.23	15.29	5.90	9.98	3.33
Resources	ICT Services	44.07	2.47	1.97	4.45	5.90	3.11	1.25
	Legal and Democratic Services	48.82	1.93	3.28	5.21	5.90	6.11	3.65
	Policy and Business Transformation	56.06	5.38	8.31	13.69	5.90	14.87	12.03
Resources Total	S	325.57	2.56	7.25	9.80	5.90	8.30	6.29
Diago	Directors Office - Place	0.50	0.00	0.00	0.00	0.00	0.00	0.00
Place	Regeneration and Planning	87.51	2.04	0.93	2.97	5.90	2.10	1.65
Place Totals	•	88.01	2.03	0.93	2.96	5.90	2.10	1.65
	Adult Services	232.83	5.46	18.51	23.97	15.00	19.39	17.57
	Children and Young People Services	225.59	3.53	12.53	16.06	12.00	12.17	8.43
Social Services	Director's Office - SS	12.00	2.00	3.50	5.50	5.90	6.52	9.73
	Resource Management and Safeguarding	177.19	5.07	11.95	17.02	13.00	15.01	14.79
Social Services	Totals	647.61	4.62	14.36	18.97	13.29	15.55	13.66
Corporate Total	- Excluding Schools	1952.65	3.61	10.47	14.08	10.36	12.73	10.80
Schools		1822.48	4.17	7.31	11.48	8.00	9.85	6.13
Total Including S	Schools	3775.13	3.88	8.94	12.82	9.20	11.35	8.59

Overall Sickness Rates

The overall sickness absence rates [i.e. working time lost per Full Time Equivalent (FTE)] for 1st April 2022 to 31st March 2023 are set out in the table below with comparative data for the same period in 2020/2021 and 2021/2022.

Total days / shifts lost per FTE (total days lost)	April to March 2020/2021	2022/2023	Target 2023 Q4	
Environment & Housing	11.93 (7873)	13.83 (9279)	14.93 (10174)	11.18
Learning and Skills	8.16 (1696)	9.73 (2007)	7.52 (1579)	9.47
Corporate Resources	6.29 (2603)	8.30 (3434)	9.80 (3192)	5.90
Place	1.65 (144)	2.10 (183)	2.96 (260)	5.90
Social Services	13.66 (7980)	15.55 (9475)	18.98 (12286)	13.29
Corporate Total - excluding Schools	10.80 (20151)	12.73 (24195)	14.08 (27491)	10.36
Schools	6.13 (10286)	9.85 (17105)	11.48 (20921)	8.00
Total Absence	8.59 (30437)	11.35 (41300)	12.82 (48412)	9.20

A more detailed breakdown of absence in each Service area is included within Appendix A.

The following table shows a breakdown of each month in Quarter 4 for 2021 / 2022 / 2023. The figures for July / August / September / March show higher days lost in 2023 compared to 2022 and 2021. This is a trend that will need to be reduced.

	2021 *		2022 *		2023		
Month	Number of	Days	Number of	Days	Number of	Days	
	Absences	Lost	Absences	Lost	Absences	Lost	
April	198	1987	432	2982	504	3068	
Мау	182	1944	470	3232	560	3569	
June	207	1933	466	3118	588	3572	
July	199	1940	392	2965	711	4284	
August	187	1787	230	2579	300	3042	
September	442	2517	583	3176	571	3709	
October	446	2859	669	3908	883	4804	
November	445	2863	702	3907	753	4132	
December	402	3344	607	3925	1051	5369	
January	313	3245	499	3714	706	4340	
February	305	2750	488	3566	621	3823	
March	404	3268	551	4228	626	4500	

* Reported at Q2

Number of Absences = Number of Absent Employees in each individual month (i.e. an absence 15th April to 2nd June will be reported in April / May / June respectively)

Days Lost = this is the total days lost in each individual month

The reasons for sickness absence across the authority (including in Schools) over the period April 2022 to March 2023 are listed in the below table compared to 2021 and 2022. The figures include both the total FTE days lost and percentages.

In reference to the length of absence, members will note from the below table that 76% of all absence are categorised as long term (i.e. over 4 weeks in duration), compared with 24% short term absence.

Note that the percentages are added up separately for the short-term, long term and total absences. Due to the fact that short-term absence is 24% of absence, the total of short-term and long term won't add up to the total percentage figure. This is also the case for the Directorate tables on the following pages.

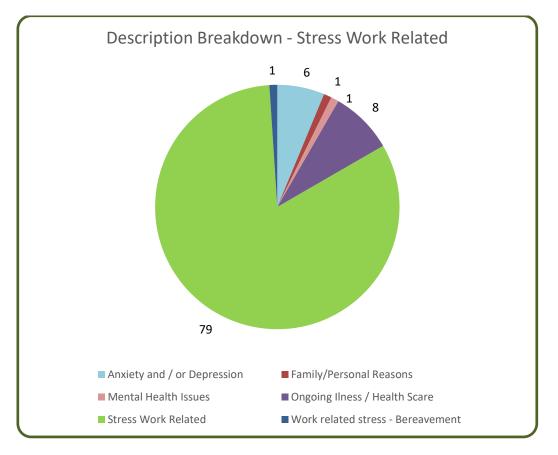
Days Lost (%)	Short T	erm		Long Te	erm		Total Absence			
Absence Reason	2021	2022	2023	2021	2022	2023	2021	2022	2023	
Stress Non	598	1030	1126	7409	9023	10356	8007	10053	11482	
Work	10%	10%	8%	30%	29%	31%	26%	24%	24%	
Viral	1634	3822	5483	1165	1461	2882	2799	5283	8366	
Infection	28%	37%	37%	5%	5%	9%	9%	13%	17%	
Musculo-	622	811	746	4143	5034	4240	4766	5845	4987	
skeletal	11%	8%	5%	17%	16%	13%	16%	14%	10%	
Operations	249	521	584	2266	3569	4333	2515	4090	4917	
/ Recovery	4%	5%	4%	9%	11%	13%	8%	10%	10%	
Stress Work	208	211	345	3588	5163	4061	3795	5373	4406	
	4%	2%	2%	15%	17%	12%	13%	13%	9%	
Pandemic	622	857	2809	1294	1435	1432	1916	2293	4240	
	11%	8%	19%	5%	5%	4%	6%	6%	9%	
Back	282	420	347	860	1356	1941	1142	1776	2288	
Problems	5%	4%	2%	4%	4%	6%	4%	4%	5%	
Stomach	564	985	1362	721	583	681	1285	1568	2043	
Ailments	10%	10%	9%	3%	2%	2%	4%	4%	4%	
Headache /	366	539	432	940	878	1347	1306	1417	1778	
Migraine	6%	5%	3%	4%	3%	4%	4%	3%	4%	

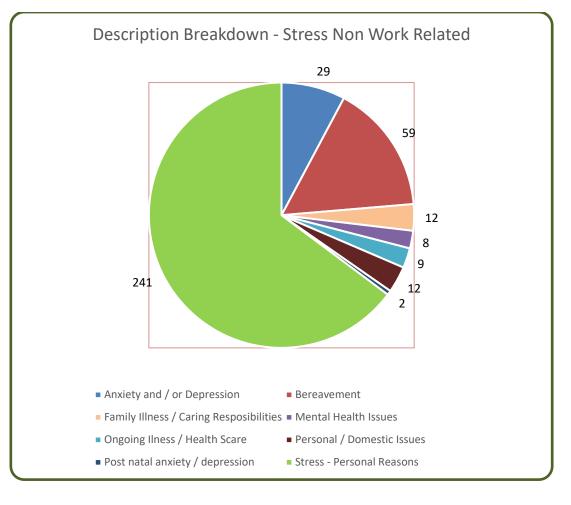
Chest	201	464	668	200	307	443	401	771	1111
Problems	3%	5%	5%	0.8%	1%	1%	1%	2%	1%
Heart	33	72	60	549	866	870	583	938	930
Problems	0.6%	0.7%	0.4%	2%	3%	3%	2%	2%	2%
Genito-	73	212	204	247	387	424	320	598	628
Urinary	1%	2%	1%	1%	1%	1%	1%	1%	1%
Pregnancy	176	194	301	387	351	290	563	545	590
Related	3%	2%	2%	2%	1%	1%	2%	1%	1%
Undisclosed	185	41	148	742	353	367	927	294	515
	3%	0.4%	1%	3%	1%	1%	3%	1%	1%
RTA /	38	34	46	55	273	83	93	307	129
Whiplash	0.6%	0.3%	0.3%	0.2%	0.8%	0.2%	0.3%	0.7%	0.3%
% of overall absence (Total Days)	5870	10230	14660	24567	31070	33752	30437	41300	48412

Rates



The following graphs show the breakdown of Stress Work Related and Stress Non Work Related descriptions for the Council from April 2022 - March 2023





All Wales Comparative	Sickness Data 202	1/22 and data from
2022/23 where available	e	
	2021/22	2022/23
Flintshire	-	
Rhondda Cynon Taf	-	
Ceredigion	8.7	12.7
Isle of Anglesey	8.8	9.2
Merthyr Tydfil	9.2	
Denbighshire	9.8	
Pembrokeshire	10.0	10.0
Newport	10.0	
Gwynedd	10.1	
Conwy	10.5	10.4
Powys	11.2	10.3
Carmarthenshire	11.4	
Vale of Glamorgan	11.4	12.8
Swansea	12.0	
Bridgend	12.4	13.2
Torfaen	12.4	12.5
Cardiff	12.7	12.0
Monmouthshire	13.1	12.7
Neath Port Talbot	13.3	12.8
Wrexham	13.6	
Caerphilly	14.1	
Blaenau Gwent	16.5	15.45
Wales	11.8	

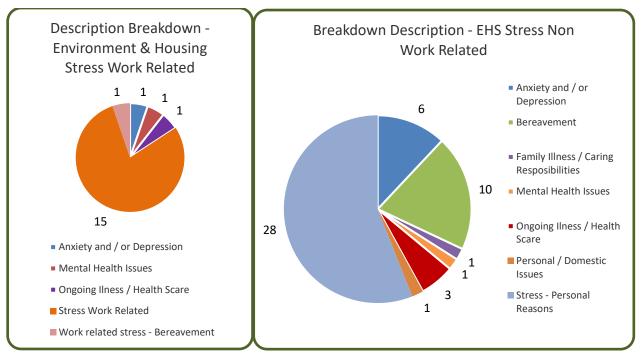
Sickness Breakdowns by Directorate

Environment and Housing - Top 5 Reasons - April 2022 to March 2023

The Top 5 reasons for Environment and Housing show that Stress - Non Work Related has become the highest reported reason for absence in Q4 for 2023 (29%). It can be noted that this is based on an increase in long term sickness related to this absence type.

Days Lost (%)	Short T	erm		Long Te	erm		Total Absence		
EHS - Top 5	2020/	2021/	2022/	2020/	2021/	2022/	2020/	2021/	2022/
Absence	2021	2022	2023	2021	2022	2023	2021	2022	2023
Stress Non	57	127	121	1926	1367	1968	1983	1494	2089
Work Related	4%	7%	9%	30%	18%	34%	25%	16%	29%
Operations	69	34	97	490	772	1332	559	806	1428
and	5%	2%	7%	8%	10%	23%	7%	9%	20%
Recovery									
Musculo-	226	249	269	1105	1781	1005	1331	2030	1274
skeletal	17%	14%	21%	17%	24%	17%	17%	22%	18%
Stress Work	58	61	72	1109	1812	1142	1167	1872	1214
Related	4%	3%	6%	17%	24%	19%	15%	20%	17%
Viral	342	650	748	288	124	417	630	774	1166
Infections	25%	37%	57%	4%	2%	7%	8%	8%	16%

The following graphs show the breakdown of Stress Work Related and Stress Non Work Related descriptions for Environment & Housing from April 2022- March 2023

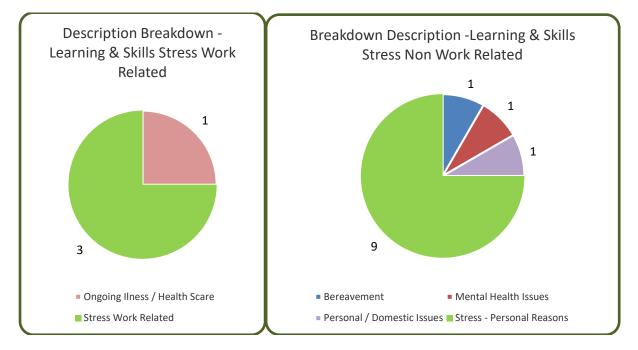


Learning and Skills - Top 5 Reasons - April 2022 to March 2023

The Top 5 reasons for Learning and Skills show that Stress Non Work Related with the highest sickness reasons at 40%. We have seen significant increases in Stress Non Work Related and Viral Infections from 2022 figures. Sickness within Learning and Skills has declined since 2020 which may be linked to the implementation of Big Fresh Catering Company Ltd.

Days Lost (%)	Short Term			Long Te	Long Term			Total Absence		
LS - Top 5	2020/	2021/	2022/	2020/	2021/	2022/	2020/	2021/	2022/	
Absence	2021	2022	2023	2021	2022	2023	2021	2022	2023	
Stress Non	41	21	47	382	610	452	423	632	499	
Work Related	24%	6%	10%	25%	37%	59%	25%	31%	40%	
Viral	69	125	229	22	55	4	91	180	233	
Infections	40%	36%	50%	1%	3%	1%	5%	9%	19%	
Musculoskele	15	20	27	347	314	156	363	334	183	
tal	9%	6%	6%	23%	19%	20%	22%	17%	15%	
Pandemic	17	34	158	239	61	20	256	95	178	
	10%	10%	34%	16%	4%	3%	15%	5%	14%	
Stress Work	0	5	0	0	304	139	0	309	139	
Related	0%	1%	0%	0%	18%	18%	0%	15%	11%	

The following graphs show the breakdown of Stress Work Related and Stress Non Work Related descriptions for Learning & Skills from April 2022 – March 2023

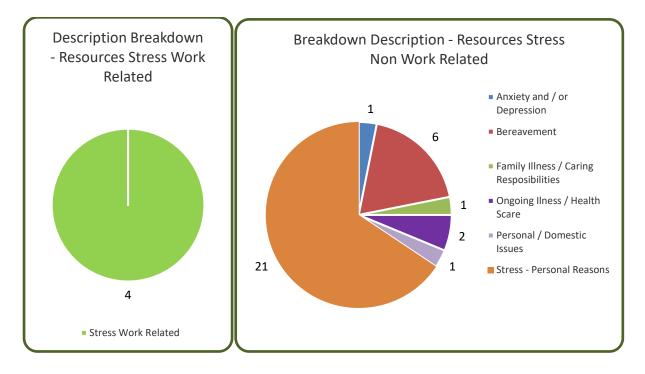


Corporate Resources - Top 5 Reasons - April 2022 to March 2023

The Top 5 reasons for Resources shows Stress Non-Work Related as the highest contributor to absence, which has increased by 26% since 2022. Stomach Ailments and the Pandemic have seen significant increases since 2022 - Stomach Ailments from 3% to 14% and the Pandemic from 2% to 12% but this may be related to individual cases.

Days Lost (%)	Short T	erm		Long Te	Long Term			Total Absence		
RES - Top 5	2020/	2021/	2022/	2020/	2021/	2022/	2020/	2021/	2022/	
Absence	2021	2022	2023	2021	2022	2023	2021	2022	2023	
Stress Non	106	103	95	827	665	1097	932	768	1192	
Work Related	18%	16%	16%	41%	24%	57%	36%	22%	48%	
Stress Work	29	36	17	406	495	348	435	531	365	
Related	5%	5%	3%	20%	18%	18%	17%	15%	15%	
Stomach	69	51	44	54	48	300	123	99	344	
Ailments	12%	8%	8%	3%	2%	16%	5%	3%	14%	
Viral	149	227	303	4	82	0	153	309	303	
Infections	25%	34%	52%	0%	3%	0%	6%	9%	12%	
Pandemic	24	64	119	16	0	175	40	64	294	
	4%	10%	21%	0.8%	0%	9%	2%	2%	12%	

The following graphs show the breakdown of Stress Work Related and Stress Non Work Related descriptions for Resources from April 2022 - March

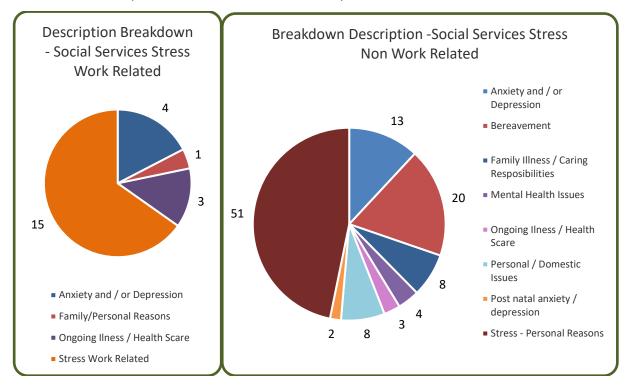


Social Services - Top 5 Reasons - April 2022 to March 2023

The Top 5 reasons for Social Services shows Stress Non Work Related as the highest contributor to absence and has seen a marked increase since 2021. Viral Infections have also seen a marked increase from 6% in 2021 to 21% in 2023. Operations and Recovery has moved from the top 5 reasons which is encouraging.

Days Lost (%)	Short T	erm		Long Te	erm		Total Absence		
SS - Top 5	2020/	2021/	2022/	2020/	2021/	2022/	2020/	2021/	2022/
Absence	2021	2022	2023	2021	2022	2023	2021	2022	2023
Stress Non	186	258	350	2043	2822	3377	1384	2228	3727
Work Related	14%	12%	16%	31%	38%	48%	16%	28%	40%
Viral	258	702	1008	214	323	964	472	1025	1973
Infection	19%	33%	45%	3%	4%	14%	6%	11%	21%
Musculo-	198	186	105	1432	1347	1307	1630	1533	1412
skeletal	15%	9%	5%	22%	18%	19%	20%	16%	15%
Pandemic	94	156	663	418	251	460	511	407	1122
	7%	7%	30%	6%	3%	7%	6%	4%	12%
Stress Work	63	20	105	1031	926	873	1094	946	977
Related	5%	1%	5%	16%	13%	13%	14%	10%	11%

The following graphs show the breakdown of Stress Work Related and Stress Non Work Related descriptions for Social Services from April 2022 – March 2023

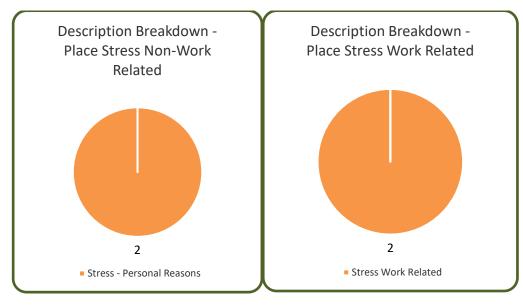


Place - Top 5 Reasons - April 2022 to March 2023

The Directorate of Place was newly formed in 2022 and therefore no comparative data is available for 2020 and 2021. The Top 5 reasons for Places shows Viral Infections as the highest contributor to absence in 2023 at 49%, which is also the highest short term absence and the join highest long term absence.

Days Lost (%)	Short T	erm		Long Te	erm		Total Absence		
PLC - Top 5	2020/	2021/	2022/	2020/	2021/	2022/	2020/	2021/	2022/
Absence	2021	2022	2023	2021	2022	2023	2021	2022	2023
Viral	0	0	67	0	0	41	0	0	108
Infection	0%	0%	48%	0%	0%	50%	0%	0%	49%
Stress Work	0	0	6	0	0	41	0	0	47
Related	0%	0%	4%	0%	0%	50%	0%	0%	21%
	0	0	30	0	0	0	0	0	30
Pandemic	0%	0%	22%	0%	0%	0%	0%	0%	14%
Musculoskele	0	0	18	0	0	0	0	0	18
tal	0%	0%	13%	0%	0%	0%	0%	0%	8%
Operations	0	0	18	0	0	0	0	0	18
and Recovery	0%	0%	13%	0%	0%	0%	0%	0%	8%

The following graphs show the breakdown of Stress Work Related. No instances of Stress Non Work Related descriptions for Place from April 2022 – March 2023

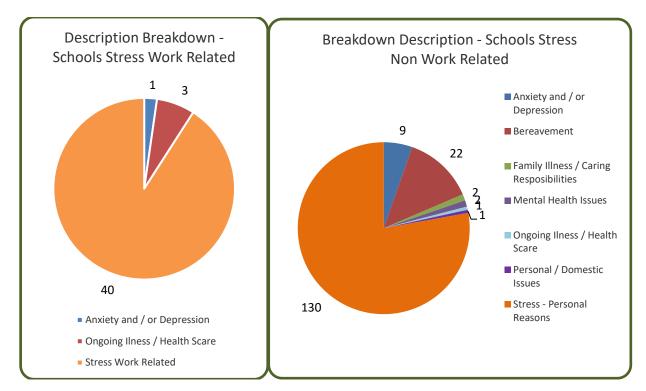


Schools - Top 5 Reasons - April 2022 to March 2023

The Top 5 reasons for Schools shows Viral Infections as the highest contributor to absence in 2023 (31%) and increased since 2021 (14%). Operations and Recovery has increased since 2021 (7%) to 2022 (9%) to 15% in 2023. Viral Infections is still the highest short term absences at 56%

Days Lost (%)	Short Term			Long Term			Total Absence		
SCH - Top 5	2020/	2021/	2022/	2020/	2021/	2022/	2020/	2021/	2022/
Absence	2021	2022	2023	2021	2022	2023	2021	2022	2023
Viral	816	2118	3127	638	878	1456	1453	2996	4583
Infection	34%	40%	56%	8%	7%	16%	14%	18%	31%
Stress Non	209	521	505	2231	3558	3462	2440	4079	3967
Work	9%	10%	9%	28%	30%	38%	24%	24%	27%
Operations &	113	303	333	631	1270	1901	744	1573	2234
Recovery	5%	6%	6%	8%	11%	21%	7%	9%	15%
Musculoskele	132	337	310	1118	1419	1730	1250	1756	2040
tal	5%	6%	6%	14%	12%	19%	12%	10%	14%
	430	461	1301	580	920	636	1010	1381	1937
Pandemic	18%	9%	23%	7%	8%	7%	10%	8%	13%

The following graphs show the breakdown of Stress Work Related. No instances of Stress Non Work Related descriptions for Schools from April 2022 – March 2023



Sickness by Age Range

It is also noted that sickness rates generally increase with age. The following showing a comparison related to age groups across the Council and Schools.

Age Group	FTE number	FTE Sickness Days Lost	Days lost per person (FTE days lost / FTE)
16-24	136	1248	9.19
25-34	718	5408	7.53
35-49	1437	15251	10.61
50-64	1434	24119	16.82
65 and over	114	2386	20.87