<u>Member Development Expo Working Group – Member Comments & Suggestions</u>. Monday 24th October, 2018 6pm, Corporate Suite.

- 1. "There are three levels to the Member's role: 1) Understanding, 2) Practicalities, 3) Motivation."
- 2. "The more that Officers engage with Members, the more comfortable Members will be to input and engage."
- 3. "The WLGA Competency Framework for Members should be distributed at Induction Stage rather than Candidate Stage."
- 4. "The General Public have a very poor understanding of what the Council actually does/can do for them."
- 5. "The fundamental aim of every Councillor is to support the constituents in their ward but, Local Government has developed over the years into a big business which means that Councillors have to step back from politics to a degree."
- 6. "A Member's decision is not always based on Politics (we are not Westminster), it's about a duty of care to the community."
- 7. "When I was elected, I only knew what I needed to know because of talking with the 'returning' Members in my political party. However, we may see an increase in Independent Members so how would they receive support?"
- 8. "A Rules of Debate training session is required at the very beginning of the term and now!"
- 9. "There are advocators of the Council's work on Social Media that are over looked by the negative comments. How do we bring these to the forefront?"

Suggestions:

- 1. An Orientation of Council Offices to meet 'on the ground' service Officers, as well as the Directors.
- 2. Review Members' Competency Skills around ICT, using their phones and laptops, every six months.
- 3. Training around basic computer skills/software navigation for Members.
- 4. A Beginners (Crib Sheet) Guide for Members that states the obvious as well as the not so obvious and everything in between.