

## **Attendance List**

### **Objection Notice – Cubana’s Bar Temporary Event Notice**

#### Applicant

Darren from About Training (representative)

Stephen Case – Owner of Cubana’s Bar

#### Police

PC Jason Jones

## Points Raised by Applicant

Cubanas V representation from South Wales Police

Cubanas

Is a late night live and recorded music venue. Operating Friday, Saturday and Sunday, including bank holidays 10:00 - 03:30, with over 60 years of licensing experience at the premise.

It has applied for 2 temporary events notices for the following dates and times.

The representation raised by South Wales Police is based upon crime and disorder, and has been presented with a list of occurrences between June and October 23.

The times are of the occurrences ranging between 15:19, 23:17, 03:21 and 03:23  
In total there are 5 occurrences, two of which are linked to a domestic dispute.

Having reviewed the details provided for each occurrence, there appears to be little evidence that points to increase in crime and disorder.

We are happy to review each occurrence if required. However, we have not been made aware of incidents/occurrences that have taken place in other licensed premises situated near to Cubanas. As only one of the occurrences appears to have taken place inside Cubanas (domestic dispute), shouldn't we first establish if these are overspill into the area in which Cubanas is situated; rather than directly related to the premises.

Cubanas normal operating hours are 10:00 – 03:30. Therefore, the time offered by South Wales police 04:00, would only provide the venue with half an hour extra.

These are short term events to provide Cubanas customers with the incentive to use its premises over the festive period, and to give their staff members extra hours to earn money in a very unsettled industry; albeit in a time when two new premises licences have recently been granted, and two more are under application for similar operating times as Cubanas. One of these (still under application for a premise licence), has been granted a Temporary events notices with a 22:30 to 4am operational time without any representation being raised?

Therefore, isn't it fair to argue that the Temporary events notices should be allowed to run, as we are unable establish any facts that point to an increase of crime and disorder, and this representation comes from a worries over a lack of police presence, rather than an inadequate application for an unrealistic operation.

It is my belief that this cannot be provided as a reason to reject the Temporary events notices! Cubanas has an already established premises licence, an operational risk assessment, with experience organised staff. Therefore, Cubanas falls far from the rejection coming from a failure to promote the licensing objectives.

## Summary of Occurrences

(most recent first)

### 2300334120, 1<sup>st</sup> October. (linked to \*332987) Common Assault/Harassment

I was out with friends and one of them was jumped in Cocos. I got involved and ended up on the floor. Since then, I have been having constant messages and there are posts over social media. I'm concerned that they are going to do something.

*This report was made to the Police after the event. It is apparent that Police were not called to the premises at the time either by those involved or by staff. Despite the report time, it occurred approx. 02:30 on Sunday 1<sup>st</sup> October and is linked to the below call.*

### 2300332987, 1<sup>st</sup> October. (linked to above) ABH.

Assault. I've got an ex-partner I haven't been with for four years. His new girlfriend was posting about me on Facebook. I messaged her to leave me alone. Her name is [REDACTED]. **We were in the club about 02:30** and she got her older sister [REDACTED] to shout at me. [REDACTED] then ran up and punched me. It escalated and her friends got involved. They were pulling my hair and got me on the floor. I've been kicked and have a lump on my head. Chest is sore, nail been ripped off.

*As above, Police not called to venue by those involved or by staff. Person involved reported later in the day, after the event. Occurred approx. 02:30.*

### 2300287085, 26<sup>th</sup> August. Disturbance/officer requesting assistance.

At **03:21** officers were driving along Broad St when they saw an altercation between a man and a woman. It transpires that the male was trying to remove a female named [REDACTED] from the location. [REDACTED] was a **member of staff**, working as shot girl, who had been pushed to the ground by an unknown female.

*The assailant was never identified.*

### 2300234954, 14<sup>th</sup> July. Dispute at the door.

Male claiming assault by door staff. After being refused entry male has tried to video the SIA staff. One of these staff, described as big and bald, has allegedly twisted the males' fingers and taken the phone off him.

*Incident occurred at 23:17 following the refusal of entry to an intoxicated male.*

### 2300210130, 25<sup>th</sup> June. Ongoing Disturbance.

At **03:23** club manager made a call to Police stating 'there is fighting'. Ongoing disturbance heard, 'he pushed us all mate' can be heard.

**Update:** 2 groups of males outside the premise had started shouting and shoving each other requiring security to intervene and separate them. Whilst doing this security themselves were pushed from behind by persons in the vicinity.

*Once the groups were separated, they went off in separate direction. Club manager contacted Police to advise they were no longer required. The identity of those involved was never identified.*

## Occurrence details

South Wales Police ,

Printed: 14/12/2023 11:01 by SWP5153

Occurrence: **2300210130**

### Occurrence details:

Report no.: 2300210130  
 Occurrence Type: PS10 Concern for Safety  
 Occurrence time: 25/06/2023 03:23 -  
 Reported time: 25/06/2023 03:23  
 Occurrence address: COCO CUBANA, BROAD STREET, BARRY, VALE OF GLAMORGAN UK CF62  
 7AD (Loc. auth.: VALE OF GLAMORGAN, Force: SWP, LPU/BCU: CAV, Section:  
 BARRY, Sector: EB, Beat: 4907, Ward: BARUC)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 25/06/2023  
 Summary: ONGOING DISTURBANCE MALE SAYING THERE IS FIGHTING, ONGOING  
 DISTURBANCE HEARD 'HE PUSHED US ALL MATE' CAN BE HEARD  
 Remarks:

### Reports:

#### Occurrence / intelligence enquiry log:

Type	Entry time	Event time	Author	Link	Task
Investigator action	25/06/2023 04:08	25/06/2023 04:08	[REDACTED]	No	

**BWV02 – Body Worn Video Recorded - NO**

Log entry:

**BWV02 – Body Worn Video Recorded - NO**

Type	Entry time	Event time	Author	Link	Task
Investigator action	25/06/2023 05:19	25/06/2023 05:19	[REDACTED]	No	

**C08 - Investigation Update**

#### Investigation Update

Call to Police

ONGOING DISTURBANCE

MALE SAYING THERE IS FIGHTING, ONGOING DISTURBANCE HEARD 'HE PUSHED US ALL MATE' CAN BE HEARD

Log entry:

RP - Kyle

Officers have attended and have spoken to [REDACTED] who works at Coco Cubana on Broad Street where the fight had occurred.

He stated that there were 2 separate groups of males who were outside Coco Cubana and had started arguing and shoving each other.

Security had intervened to separate the groups and whilst separating them had been shoved from behind. The 2 groups were then quickly dispersed with one group going up Broad Street and the other going the opposite direction down Broad Street.

The RP then contacted Police to state they were no longer needed due to the groups dispersing.

Official

No injuries were caused to any parties involved.

The RP stated that security were not bothered about being shoved and did not want to make a complaint. They only contacted the Police to get the males to leave and once the males had left, they had called to say they don't need Police anymore.

No injuries and no complaint forthcoming  
Suitable for finalisation

Type	Entry time	Event time	Author	Link	Task
Supervisor review	25/06/2023 05:36	25/06/2023 05:36	[REDACTED]		No

**SR01 - Supervisor Review**

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has provided the occurrence number and officer contact details to the victim.

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has updated the victim in accordance with their preferences.

Log entry:

I am satisfied that this occurrence has been completed appropriately, including the submission of relevant forms and support finalisation.

In addition to the below there is no victim confirmation as the member of staff involved had left the premises and has not made any complaint.

No HAD identified

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	25/06/2023 10:48	25/06/2023 10:48	[REDACTED]		No

**TR22 - Crime Integrity Team – PSW Keyword Audit**

Log entry:

CIT Audit/Review Correct?	<a href="#">Yes</a>
Audit/Review Comments:	Reviewed – This matter has been audited as part of the PSW keyword audit due to certain wording contained within the initial report of a possible offence. Third party report and no victim confirmation of an offence.
Crime Recorded during Review by CIT:	<a href="#">No</a> <a href="#">If Yes, click here</a>
Crime Reclassified during Review by CIT:	<a href="#">No</a>
Additional Occurrence created and linked from Review:	<a href="#">No If Yes, Click here to select occurrence</a>
Matter finalised:	<a href="#">Yes</a>
Matter returned to BCU for further work? (Endorsed below)	<a href="#">No</a> <a href="#">Click here to add text</a>

Occurrence status set to:	<a href="#">Allocated and finalised</a> <i>Occurrence status will remain as New if the Control Works incident is still live</i>	
Overdue Red Reason:	<a href="#">&lt;Select Reason if applicable&gt;</a>	
Start a BCU / IRT workflow:	Start a PSC Feedback workflow:	Start an Internal CIT workflow:
Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>

Type	Entry time	Event time	Author	Link	Task
Investigator action	01/07/2023 11:02	01/07/2023 11:02	[REDACTED]	No	T2302275768 Occurrence update Closed

**C08 - Investigation Update**

Log entry:

Investigation Update

From PC 3910 - PSC Interfacing -  
Insufficient information to fully link / complete reporting person - RP only known as [REDACTED]

## Occurrence details

South Wales Police ,

Printed: 14/12/2023 10:51 by SWP5153

Occurrence: **2300234954**

**Occurrence details:**

Report no.: 2300234954  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 14/07/2023 23:17 -  
 Reported time: 14/07/2023 23:17  
 Occurrence address: COCO CUBANA, BROAD STREET, BARRY, VALE OF GLAMORGAN UK CF62 7AD (Loc. auth.: VALE OF GLAMORGAN, Force: SWP, LPU/BCU: CAV, Section: BARRY, Sector: EB, Beat: 4907, Ward: BARUC)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 22/10/2023  
 Summary: ASSAULT I WAS TRYING TO ENTER A/L FEW MINS AGO AND THE BOUNCER TURNED ME AWAY AND I TRIED VIDEOING HIM AND THEN HE TWISTED ALL MY FINGERRS AND TOOK MY PHONE OFF ME. I GOT MY PHONE BACK, I HAVE HIS FACE ON VIDEO. I DIDNT MANGE TO GET HIS BADGE NO. MY FINGERS HURT BUT NO LASTING DAMAGE. WM, BIG AND BALD - MALE IS INTOXICATED AND KEEPS SAYING ILL SHOW YOU VIDEO \*I HAVE ADVISED MALE TO HEAD HOME, AWAY FROM AREA AND KEEP THE VIDEO TO SHOW OFFICERS\*

Remarks:

**Reports:**

**Occurrence / intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	14/07/2023 23:37	14/07/2023 23:37	[REDACTED]	No	

**TR01 - Crime Recorded**

Crime Recorded

Log entry: The crime has been recorded on initial information available at the time.

The OIC is to ensure that the correct crime has been recorded and if required a more detailed MO added to reflect the full circumstances of the crime.

The OIC must also ensure that any further crimes identified and not already recorded are created and linked.

Type	Entry time	Event time	Author	Link	Task
Investigator action	15/07/2023 01:20	15/07/2023 01:20	[REDACTED]	No	

**C08 - Investigation Update**

Investigation Update

ASSAULT  
 I WAS TRYING TO ENTER A/L FEW MINS AGO AND THE BOUNCER TURNED ME AWAY AND I TRIED



VIDEOING HIM AND THEN HE TWISTED ALL MY FINGERRS AND TOOK MY PHONE OFF ME. I GOT MY PHONE BACK, I HAVE HIS FACE ON VIDEO. I DIDNT MANGE TO GET HIS BADGE NO. MY FINGERS HURT BUT NO LASTING DAMAGE.  
 WM, BIG AND BALD - MALE IS INTOXICATED AND KEEPS SAYING ILL SHOW YOU VIDEO  
 \*I HAVE ADVISED MALE TO HEAD HOME, AWAY FROM AREA AND KEEP THE VIDEO TO SHOW OFFICERS\*

RP – [REDACTED]

Officers have attended [REDACTED] home address after his report to police that a bouncer had grabbed his phone off him.

Officers spoke to his partner and awaited him to return home.

He exited a taxi and was clearly intoxicated, walking in front of an oncoming car.

He smelt of intoxicants and was slurring his words.

He also told officers he had already tried to call 101 to cancel police attendance because he didn't think it needed police to attend and it was stupid.

He told officers that the bouncer had issues with him and had done for a while.

He was asked why he didn't stop going there if he always had issues, but stated that because he had a problem with just one bouncer, that shouldn't stop him from going there.

He showed officers the recording he had taken.

Log entry:

This was filmed on his phone, it shows the doorman lent on the railings, [REDACTED] then approaches him from around 5-6 meters away, walks right up to him and raises his phone to just below the door staffs face, around 10-12 inches from his face.

He then asks for his number and the door staff puts his hand to the phone, seemingly grabbing it and turning it away from him.

This appears to be reasonable force to make space between an intoxicated male who was not allowed entry into the club due to his obvious intoxication and aggression.

TO add to this, when [REDACTED] was asked why he wanted to go into the bar, why he had felt the need to walk right up to the door staff and that he had put the phone in the door staffs face/personal space, he became aggressive to officers.

Swearing at them and become annoyed that they disagreed with him as he stated that the phone was "nowhere near him".

As already stated [REDACTED] had already called 101 to stop police coming out, therefore negating the assault, alongside the video showing him putting a phone in the face of door staff after causing a scene for not being allowed in.

Matter to be finalised, task sent for no criming.

Type	Entry time	Event time	Author	Link	Task
Supervisor review	15/07/2023 01:55	15/07/2023 01:55	[REDACTED]	No	T2302547226 For finalisation Closed

**SR01 - Supervisor Review**

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has provided the occurrence number and officer contact details to the victim.

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has updated the victim in accordance with their preferences.

Log entry:

I am satisfied that this occurrence has been completed appropriately, including the submission of relevant forms and support finalisation.

I have noted the below update from attending officer PC [REDACTED].

PC Hughes has negated the offence, stating that reasonable force was used to remove the male from his immediate personal space after refusing him entry to the location.

A task has been sent to no crime.

Suitable for finalisation.

Type	Entry time	Event time	Author	Link	Task
Victim contact	15/07/2023 10:08	15/07/2023 10:08	[REDACTED]	No	

OIC01 - Victim Requesting Update / Contact from OIC

**\*\*You MUST ensure that the 'OFFICER IN CASE' and 'SUPERVISING OFFICER' are linked the occurrence prior to adding this entry \*\***

Log entry:

<b>REMEMBER: You must apply THRIVE to every contact.</b>	
Contact Received from:	[REDACTED]
by:	Phone
Update Requested:	RP WITHDRAWING SUPPORT FOR ANY FURTHER ACTION, HE STATES HE 'DOESNT REALLY CARE ABOUT IT THIS MORNING' AND 'DOESNT WANT TO WASTE POLICE TIME'
Best Contact Details:	[REDACTED]
Times to avoid calling:	
Task Sent to OIC:	<a href="#">T2302549900</a>
Task sent to Supervising Officer	<a href="#">Task</a>
Have you checked the officers rota and managed expectations?	<a href="#">Yes/No</a>
Any Additional information?	<a href="#">Click here to enter text</a>

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	25/07/2023 08:51	25/07/2023 08:51	[REDACTED]	No	T2302547155 For your attention Closed

TR25 - Crime Integrity Team - No Crime Review

CIT Audit/Review Correct?	<a href="#">Yes/No</a>
Crime Cancelled from Review?	<a href="#">No</a>
Crime Reclassified from Review?	<a href="#">Yes/No</a>
Additional Occurrence created and linked from Review:	<a href="#">Yes/No If Yes, Click here to select occurrence</a>
Audit/Review	This matter has been reviewed. I note the update however the initial allegation made by the victim is that the male has twisted his fingers in order to remove the phone resulting in pain. For that reason matter cannot be no crimed as this does not support

Comments:	reasonable force used. I note the IP does not wish to pursue therefore unless this aspect can be fully negated please update with outcome codes to finalise. Please confirm whether the pain was lasting as this could amount to an ABH	
Matter finalised?	<a href="#">No</a>	
Matter returned to BCU for further work? (Endorsed below)	<a href="#">Yes</a> <a href="#">Click here to add text</a>	
Occurrence status set to:	<a href="#">Overdue - Red</a>	
Overdue Red Reason:	ODR03 - Crime Outcome code incorrect/missing	
Start a BCU / IRT workflow:	Start a PSC Feedback workflow:	Start an Internal CIT workflow:
Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>

Log entry:

Type	Entry time	Event time	Author	Link	Task
Crime outcomes	25/07/2023 21:49	25/07/2023 21:49	[REDACTED]	No	

**Crime Outcome 16 - Victim Declines/Withdraws Support, Named Suspect Identified**

The below criteria must be met before the crime will be finalised and the relevant Crime Outcome code applied. By completing this OEL entry, you are confirming that all of the below requirements have been met;

I confirm the following;

1. The suspect is identified and linked.

Log entry:

2. Evidential difficulties have prevented further police action as victim does not support (or has withdrawn support from) police action.

3: Details of **WHY** and at **WHAT STAGE** of the investigation is the victim unable to support or assist with **ANY** investigation : Did not want to make a complaint

4. In respect of point 3 please ensure that any ePNB entries, MG11's or copy of text messages/emails are attached to the occurrence prior to finalisation. If the retraction has been captured on BWV please ensure that this evidence is available for perusal. NB (Emails/texts WILL NOT be accepted for Domestic incidents).

5: Has an evidence led prosecution been considered? [Yes/No <If not, please provide the reason why?>](#)

Type	Entry time	Event time	Author	Link	Task
Crime outcomes	25/07/2023 21:50	25/07/2023 21:50	[REDACTED]	No	

**Crime Outcome 19 - Supervisor Endorsement**

The below criteria must be met before the crime will be finalised and the relevant Crime Outcome code applied. By completing this OEL entry, you are confirming that all of the below requirements have been met;

Log entry:

I confirm the following;

1. I am the OIC's supervisor, I have reviewed this occurrence and agree the outcome as indicated. I confirm

- that all relevant entries to justify the outcome are correct.
- 2. The crime classification is correct and the victim has been fully updated.
- 3. All relevant forms have been submitted.
- 4. All victim contact OEL codes have been completed, and the victim has been updated in line with the Victim's Code of Practice.

Type	Entry time	Event time	Author	Link	Task
Supervisor review	25/07/2023 21:50	25/07/2023 21:50	[REDACTED]	No	

**VK01 - Supervisor Review**

Supervisor Review

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has provided the occurrence number and officer contact details to the victim.

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has updated the victim in accordance with their preferences.

Log entry: I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:-  
[\[Add free text entry here; detailing further action\(s\) required\]](#)

As this matter is a Domestic Abuse case and has not resulted in a charge or bail with suitable conditions, I have considered whether a DVPN/DVPO should be applied for and have documented the rationale as follows:-  
[\[Add free text entry here; detailing rationale here\]](#)

I am satisfied that this occurrence has been completed appropriately, including the submission of relevant forms and support finalisation.

Type	Entry time	Event time	Author	Link	Task
Victim contact	15/08/2023 14:32	15/08/2023 14:32	[REDACTED]	No	

**VU02 - Initial Victim Contact**

I have spoken to the victim, and confirmed that their preferred means of contact is [Mobile](#).  
 Agreed timescales for updates is . N/A

Log entry: I confirm I have provided the victim with their occurrence number and my personal contact details.  
 I have completed the initial Victims Needs Assessment ([No](#)) and the victim will not receive an enhanced service under the Victims Code.

I have offered to refer the victim to South Wales Victim Focus, which they declined. VICTIM HUB REVIEW  
[\[Click here to add the Victim Focus referral \(if required\)\]](#)

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	15/09/2023 18:00	15/09/2023 18:00	[REDACTED]	No	

**TR32 - Crime Integrity Team - Pending Finalisation Review**

CIT Audit/Review Correct?	<a href="#">No</a>
Audit/Review Comments:	Occurrence reviewed- Co 16 code used to finalise - there is no subject linked - please fully attach subject or use alternative

	suitable code -thanks	
Crime Recorded during Review by CIT?	<a href="#">No</a>	
Crime Reclassified during Review by CIT?	<a href="#">No</a>	
Additional Occurrences created and linked from review?	<a href="#">No If Yes, Click here to select occurrence</a>	
Matter finalised?	<a href="#">No</a>	
Matter returned to BCU for further work? (Endorsed below)	<a href="#">No</a>	
Occurrence status set to:	<a href="#">Overdue - Red</a>	
Overdue Red Reason:	ODR04 - CO16 template Missing / Incomplete / Query	
Start a BCU / IRT workflow:	Start a PSC Feedback workflow:	Start an Internal CIT workflow:
Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>

Log entry:

Type	Entry time	Event time	Author	Link	Task
Crime outcomes	17/09/2023 06:29	17/09/2023 06:29	[REDACTED]	No	

**Crime Outcome 14 - Victim Declines/Unable to Support Action to Identify Offender**

The below criteria must be met before the crime will be finalised and the relevant Crime Outcome code applied. By completing this OEL entry, you are confirming that all of the below requirements have been met;

Log entry:

I confirm the following;

1. The named suspect is not identified (e.g. nickname only known)
2. The crime is confirmed but the victim declines/is unable to support further police investigations to identify the offender.
3. Details of the enquiries made to identify the suspect are provided here: [<Provide details of enquiries made to identify suspect here>](#)

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	22/10/2023 15:34	22/10/2023 15:34	[REDACTED]	No	

**TR32 - Crime Integrity Team - Pending Finalisation Review**

CIT Audit/Review Correct?	<a href="#">Yes</a>
Audit/Review Comments:	Suitable for finalisation as per supervisors review. IP stated in call log that no lasting damage to fingers. CO18 added on behalf of BCU as no name was provided of subject.
Crime Recorded during Review by CIT?	<a href="#">No</a>

Log entry:

Crime Reclassified during Review by CIT?	<a href="#">No</a>	
Additional Occurrences created and linked from review?	<a href="#">No If Yes, Click here to select occurrence</a>	
Matter finalised?	<a href="#">Yes</a>	
Matter returned to BCU for further work? (Endorsed below)	<a href="#">No</a> <a href="#">Click here to add text</a>	
Occurrence status set to:	<a href="#">Allocated and finalised</a>	
Overdue Red Reason:	<a href="#">&lt;Select Reason if applicable&gt;</a>	
Start a BCU / IRT workflow:	Start a PSC Feedback workflow:	Start an Internal CIT workflow:
Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>

## Occurrence details

South Wales Police ,

Printed: 14/12/2023 10:44 by SWP5153

Occurrence: **2300287085**

### Occurrence details:

Report no.: 2300287085  
 Occurrence Type: PS10 Concern for Safety  
 Occurrence time: 26/08/2023 03:21 -  
 Reported time: 26/08/2023 03:21  
 Occurrence address: COCO CUBANA, BROAD STREET, BARRY, VALE OF GLAMORGAN UK CF62 7AF (Loc. auth.: VALE OF GLAMORGAN, Force: SWP, LPU/BCU: CAV, Section: BARRY, Sector: EB, Beat: 4907, Ward: BARUC)  
 Clearance status: Under investigation  
 Concluded: No  
 Concluded date:  
 Summary: ASSISTANCE EB54  
 Remarks:

### Reports:

#### Occurrence / intelligence enquiry log:

Type	Entry time	Event time	Author	Link	Task
Investigator action	26/08/2023 06:38	26/08/2023 06:38	[REDACTED]	No	

#### C08 - Investigation Update

##### Investigation Update

##### **LOCATION**

[COCO CUBANA, BROAD STREET, BARRY, VALE OF GLAMORGAN UK CF62 7AF](#)

##### **PEOPLE INVOLVED**

##### **CIRCUMSTANCES**

Officers were driving along Broad street when they saw what looked like an altercation between a Male and Female when officers pulled over and spoke to them, officers were informed that the male was actually trying to remove [REDACTED] away to stop an argument escalating any further.

Log entry:

When officers spoke to [REDACTED] she said that she works in COCO's as shot girl and when she was leaving work an unknown female approached her and pushed her over no injuries were disclosed to officers and [REDACTED] was unable to give any type of description of the other female involved.

[REDACTED] stated that she had not had any alcohol but she appeared intoxicated to officers, [REDACTED] was taken home by her friends in a Taxi after refusing to allow officers to transport her to her home address.





## Occurrence details

South Wales Police ,

Printed: 13/12/2023 15:52 by SWP5153

Occurrence: **2300332987****Occurrence details:**

*Report no.:* 2300332987  
*Occurrence Type:* CR37 Violence Against The Person  
*Occurrence time:* 01/10/2023 15:52 -  
*Reported time:* 01/10/2023 15:52  
*Occurrence address:* COCO CUBANA, BROAD STREET, BARRY, VALE OF GLAMORGAN UK CF62 7AD (Loc. auth.: VALE OF GLAMORGAN, Force: SWP, LPU/BCU: CAV, Section: BARRY, Sector: EB, Beat: 4907, Ward: BARUC)  
*Clearance status:* Under investigation  
*Concluded:* No  
*Concluded date:*  
*Summary:*

ASSAULT I'VE GOT AN EX-PARTNER I HAVEN'T BEEN WITH FOR FOUR YEARS. HIS NEW GIRLFRIEND WHO I HAVE NEVER MET WAS POSTING ABOUT ME ON FB AND I MESSAGED HER TO LEAVE ME ALONE. SHE WAS OUT LAST NIGHT AND I IGNORED HER. WE WERE THEN IN THE CLUB AND ABOUT 2.30 SHE HAD AN OLDER SISTER CALLED [REDACTED], HER NAME IS GEORGIA. SHE GOT HER SISTER TO SHOUT AT ME. [REDACTED] THEN RAN UP AND PUNCHED ME. IT ESCALATED AND HER FRIENDS GOT INVOLVED AND THEY WERE PULLING MY HAIR AND GOT ME ON TO THE FLOOR. I'VE BEEN KICKED TO HEAD AND I'VE GOT A LUMP ON MY HEAD. I DON'T KNOW WHO KICKED ME. THE SAT WAS KNEELING ON MY CHEST WHEN I WAS ON THE FLOOR AND MY CHEST IS SORE. I HAVE A BROKEN FINGER AND MY NAIL HAS BEEN RIPPED OFF TO

Remarks:

**Reports:****Occurrence / intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Victim contact	02/10/2023 17:23	02/10/2023 17:23	[REDACTED]	No	

**VU03 - Victim Update**

*Log entry:* I have contacted the victim via their preferred means and within agreed timescales, however they were not available.

I have left a voicemail with my contact details

Type	Entry time	Event time	Author	Link	Task
Investigator action	02/10/2023 19:46	02/10/2023 19:46	[REDACTED]	No	

**C08 - Investigation Update**Investigation Update

Official

Log entry:

PLEASE SEE THE RELATED OCCURRENCE REGARDING OTHER ALLEGATIONS MADE. I TOOK ONE REPORT AS CALL TAKER THAT I HAVE LINKED.

Type	Entry time	Event time	Author	Link	Task
Investigator action	03/10/2023 08:17	03/10/2023 08:17	[REDACTED]	No	

**C08 - Investigation Update**

Log entry:

Investigation Update  
I have noted this and the related occurrences.  
I will be in contact with the premise to discuss the incident.

Type	Entry time	Event time	Author	Link	Task
Victim contact	05/10/2023 01:13	05/10/2023 01:13	[REDACTED]	No	

**VU03 - Victim Update**

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I have sent a text message due to the time of night. I have requested the best time to make contact to discuss the matter. I have also sent a NICE Investigate link for any photos/recordings of the incident/injuries.

Type	Entry time	Event time	Author	Link	Task
Victim contact	06/10/2023 03:26	06/10/2023 03:26	[REDACTED]	No	

**VU03 - Victim Update**

Log entry:

I have contacted the victim via their preferred means and within agreed timescales. They were informed that I have spoken to the RP at the start of my shift tonight. Unfortunately, her baby started crying and she requested me to ring back in half an hour.  
However, I was then sent to another emergency call.  
I have sent the RP a text with details of when I am next on shift and a request to meet up then.

Type	Entry time	Event time	Author	Link	Task
Investigator action	24/10/2023 19:02	24/10/2023 19:02	[REDACTED]	No	

**C08 - Investigation Update**

Investigation Update

Log entry:

I have received a text from [REDACTED] stating that he is attending Coco's today and will review the incident book and CCTV footage. He will let me know if the footage covers the initial fight inside the club. When I have confirmation from him of what details he has, I will update

Type	Entry time	Event time	Author	Link	Task
Supervisor review	28/10/2023 22:45	28/10/2023 22:45	[REDACTED]	No	

**SR03 - Other**

Log entry:

Other

OIC has matter in hand

Type	Entry time	Event time	Author	Link	Task
Victim contact	02/11/2023 16:16	02/11/2023 16:16	[REDACTED]	No	

**VU03 - Victim Update**

Log entry:

I have contacted the victim via their preferred means and within agreed timescales. They were informed that [REDACTED] is available to make a statement tomorrow night at 22:00 hrs. I am working a night shift so will attend there prior to briefing.

Type	Entry time	Event time	Author	Link	Task
Investigator action	05/11/2023 07:02	05/11/2023 07:02	[REDACTED]	No	

**C08 - Investigation Update**

Investigation Update

Log entry:

**OUTSTANDING ACTIONS**

There are 3 linked occurrences. The subject has started a fight inside Coco's and then carried on fighting outside. I have requested CCTV from inside Coco's - this has been downloaded onto a USB. The Nice investigate would not work.

The IP has been contacted to make a statement, however due to exigencies of duty it has not been possible to complete. These need to be completed prior to the subject being spoken to. When the statements are complete, the DP can be va/arrested for the offences.

I am currently working a night shift followed by annual leave. I will complete all outstanding action on my return

Type	Entry time	Event time	Author	Link	Task
Victim contact	20/11/2023 15:16	20/11/2023 15:16	[REDACTED]	No	

**VU03 - Victim Update**

I have contacted the victim via their preferred means and within agreed timescales, however they were not available.

I will attempt contact again on [21/11/2023 15:16](#)

I have tried to contact the IP again, however, there was no reply. I have left a voicemail requesting contact

Log entry:

Type	Entry time	Event time	Author	Link	Task
Investigator action	21/11/2023 22:13	21/11/2023 22:13	#SWP6327 LEWIS, JULIE-ANN	No	

**C08 - Investigation Update**

Log entry:

Investigation Update

I have received a text from [REDACTED] stating that he is available to provide the USB tomorrow (22/11/23) I have still not received any contact from the [REDACTED]. If she does not respond by tomorrow I will send a 7 day letter to her

Type	Entry time	Event time	Author	Link	Task
Investigator action	25/11/2023 03:59	25/11/2023 03:59	[REDACTED]	No	

**C08 - Investigation Update**

Log entry:

Investigation Update

I have attended Coco's and obtained the CCTV.

I have still not had a response from the RP, I have sent a 7 day letter - copy attached to reports tab

Type	Entry time	Event time	Author	Link	Task
Supervisor review	10/12/2023 16:19	10/12/2023 16:19	[REDACTED]	No	

**SR07 - Further Actions Required**

Log entry:

Further Actions Required

I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan. OIC to continue to make contact with IP to see if they are still supporting police action.] OIC to update OEL with outstanding actions.

## Occurrence details

South Wales Police ,

Printed: 13/12/2023 15:42 by SWP5153

Occurrence: **2300334120**

**Occurrence details:**

Report no.: 2300334120  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 02/10/2023 15:19 -  
 Reported time: 02/10/2023 15:19  
 Occurrence address: COCO CUBANA, BROAD STREET, BARRY, VALE OF GLAMORGAN UK CF62 7AD (Loc. auth.: VALE OF GLAMORGAN, Force: SWP, LPU/BCU: CAV, Section: BARRY, Sector: EB, Beat: 4907, Ward: BARUC)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 20/11/2023  
 Summary: ASB I HAVE BEEN HARASSED SINCE SATURDAY. I WAS OUT WITH FRIENDS, ONE OF THEM WAS JUMPED BY MULTIPLE GIRLS IN COCOS NIGHTCLUB. I GOT INVOLVED AND ENDED UP ON THE FLOOR. SINCE THEN I AM HAVING CONSTANT MESSAGES AND THERE ARE POSTS ALL OVER SOCIAL MEDIA. I AM CONCERNED THAT THEY ARE GOING TO DO SOMETHING. I HAVE ALREADY HAD TO DELETE MY FACEBOOK. THERE WAS A POST THAT WAS PUT UP ABOUT ME SAYING THAT I HAVE SEX WITH UNDERAGE CHILDREN. I HAVE NOW BLOCKED THEM OFF EVERYTHING

Remarks:

**Reports:**

**Occurrence / intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	02/10/2023 15:46	02/10/2023 15:46	#SWP58321 [REDACTED]	No	

**IRT01 - Occurrence suitable for progression by the Incident Resolution Team or BCU Scheduled Response**

*I have fully reviewed this incident/occurrence in line with the relevant policy/procedure. I have determined that a Grade 4 response is appropriate.*

	<b>Any information that IRT and/or BCU should be aware of:</b>	
Log entry:	<p><b>Does the incident come under any of the following categories?</b></p> <ul style="list-style-type: none"> <li>• Hate Crime.</li> <li>• Domestic Violence/Incidents – Where the offender is either the current partner or ex-partner.</li> <li>• Forced marriage.</li> <li>• Honour-based violence.</li> <li>• Female Genital Mutilation.</li> <li>• Robbery.</li> <li>• Section 18 and 20 assaults - GBH with and without intent.</li> </ul>	<p style="color: blue; text-decoration: underline;">No</p> <p><b>If Yes, you must select the BCU G4 workflow.</b></p>

<ul style="list-style-type: none"> <li>• Residential Burglary of a Home including buildings that are directly attached to the home such as a garage or outhouse</li> <li>• Sexual offences including historic rape and exposure.</li> <li>• Child concern and welfare.</li> <li>• Child Criminal Exploitation (IE. County Lines' • Child Sexual Exploitation</li> <li>• Modern slavery.</li> <li>• Human trafficking.</li> <li>• Information/concern relating to extremism and extremists.</li> </ul>	<p><b>IF No, you must select the relevant IRT workflow</b> Any Occurrence which requires a PPN submission will require attendance and should be tasked directly to BCU.</p>
<b>START TASK WORKFLOW</b>	<a href="#">T2303613150</a>

Type	Entry time	Event time	Author	Link	Task
Victim contact	02/10/2023 16:25	02/10/2023 16:24	[REDACTED]	No	
<p>MOBUPDATE : Victim Update</p> <p>VU04</p> <p>I have updated the victim on the outcome of the investigation.</p> <p>I have offered the victim the opportunity to complete a Victim Personal Statement (if applicable ).</p> <p>I have informed the victim of their Right to Review (if the suspect was interviewed and the case resulted in NFA from a Police decision that there was insufficient evidence to charge, or to meet the Threshold Test for referral to the CPS) "</p> <p>Log entry: MOBUPDATE: Text to rp.....</p> <p>Terri Anne. Police here.</p> <p>Re harassment. Ref 2300334120</p> <p>Please send any evidential material to email swp101@south-wales.police.uk</p> <p>I will phone you again to discuss.</p> <p>Kind Regards [REDACTED]</p>					

Type	Entry time	Event time	Author	Link	Task
Crime outcomes	02/10/2023 16:27	02/10/2023 16:27	[REDACTED]	No	T2303613150 For action Closed

**Crime Outcome 18 - Investigation Complete, No Suspect Identified**

**The below criteria must be met before the crime will be finalised and the relevant Crime Outcome code applied. By completing this OEL entry, you are confirming that all of the below requirements have been met;**

Log entry:	<p>I confirm the following;</p> <ol style="list-style-type: none"> <li>1. The crime has been investigated as far as reasonably possible. Case closed pending further investigative opportunities becoming available.</li> <li>2. This investigation is complete and no further lines of enquiry to identify the offender exist at this time.</li> <li>3. The occurrence can be finalised.</li> </ol>
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Type	Entry time	Event time	Author	Link	Task
Victim contact	02/10/2023 16:42	02/10/2023 16:42	[REDACTED]	No	T2303613150 For action Closed

**IRTC01 – Incident Resolution Team Finalised Crime Occurrence  
VU01 - Victim Needs Assessment**

<b>Victim Needs Assessment</b>	
<b>Are they a victim of the most serious crime?</b>	<b>Not a victim of a serious crime</b>
<b>Is the victim persistently targeted?</b>	<b>NO - not persistently targeted</b>
<b>Is the victim vulnerable or intimidated?</b>	<b>NO - not vulnerable or intimidated</b>

**Guidance:**

If you have answered yes to any of these questions then the victim is entitled to an enhanced service under the Victim's Code of Practice. If you believe there are other reasons that the victim should receive an enhanced service then please document these, and consider that the victim is entitled to the enhanced service.

**What is an enhanced service?** [\[Click here for guidance\]](#)

**VU02 - Initial Victim Contact**

I have spoken to the victim, and confirmed that their preferred means of contact is [Mobile](#). Agreed timescales for updates is .AWAITING MATERIAL. SUSPECTS TO BE FORMALLY IDENTIFIED.

I confirm I have provided the victim with their occurrence number and my personal contact details.

*Log entry:* I have completed the initial Victims Needs Assessment ([No](#)) and the victim will not receive an enhanced service under the Victims Code.

I have not referred the victim to South Wales Victim Focus / other support agencies. [\[Add details here\]](#)

[\[Click here to add the Victim Focus referral \(if required\)\]](#)

**VU03 - Victim Update**

I have not re-contacted the victim as they were made aware that the occurrence was being finalised as a result of my interaction with them.

**VU04 - Victim Update**

I have updated the victim on the outcome of the investigation.

I have offered the victim the opportunity to complete a Victim Personal Statement (*if applicable*).

I have informed the victim of their Right to Review (*if the suspect was interviewed and the case resulted in NFA from a Police decision that there was insufficient evidence to charge, or to meet the Threshold Test for referral to the CPS*). [\[Click here for guidance on Right to Review\]](#)

**IRT Officer Update**

[\[Add free text entry here; detailing timescale for updates\]](#)

SPOJKE TO VICTIM. SHE WOULD LIKE TO MAKE A COMPLAINT. SHE WILL SEND MATERIAL TO PSC EMAIL ADDRESS. MATTER FINALISED UNTIL RECEIVED AND SUSPECTS IDENTIFIED. This crime is now finalised.

Type	Entry time	Event time	Author	Link	Task
Crime outcomes	02/10/2023 21:37	02/10/2023 21:37	[REDACTED]	No	

Crime Outcome 19 - Supervisor Endorsement

The below criteria must be met before the crime will be finalised and the relevant Crime Outcome code applied. By completing this OEL entry, you are confirming that all of the below requirements have been met;

Log entry: I confirm the following;

1. I am the OIC's supervisor, I have reviewed this occurrence and agree the outcome as indicated. I confirm that all relevant entries to justify the outcome are correct.
2. The crime classification is correct and the victim has been fully updated.
3. All relevant forms have been submitted.
4. All victim contact OEL codes have been completed, and the victim has been updated in line with the Victim's Code of Practice.

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	03/10/2023 10:29	03/10/2023 10:29	[REDACTED]	No	

TR22 - Crime Integrity Team – PSW Keyword Audit

	CIT Audit/Review Correct?	<a href="#">No</a>
	Audit/Review Comments:	<p>This should have been recorded at FPOC. IRT have contacted the RP for further details and have closed this as a CO18 without having even spoken to the victim nor ensuring the matter was recorded?</p> <p>I have recorded a harassment for the unwanted messages in relation to the RP.</p> <p>She also makes a third party report of a friend being "jumped" in a nightclub. HOCCR states that reasonable efforts are made to identify the victims of crime. Please would the OIC identify the friend and speak with them to confirm/negate any offences and record if required.</p> <p>In addition the RP states that she got involved in the incident in the nightclub - please confirm whether she is stating she has been assaulted or not and confirm whether the subjects/one of the subjects are the same as for the harassing phone calls. If not then a further crime will be required. Thanks</p>
Log entry:	Crime Recorded during Review by CIT:	<p><a href="#">Yes</a></p> <p>The Crime has been recorded on initial information available at the time. The OIC is to ensure that the correct crime has been recorded and if required a more detailed MO added to reflect the full circumstances of the crime. The OIC must also ensure that any further crimes identified and not recorded are created and linked</p>
	Crime Reclassified during Review by CIT:	<a href="#">N/A</a>
	Additional Occurrence created and linked from Review:	<a href="#">No If Yes, Click here to select occurrence</a>
	Matter finalised:	<a href="#">No</a>
	Matter returned to BCU for further work? (Endorsed below)	<p><a href="#">Yes</a></p> <p><a href="#">Click here to add text</a></p>
	Occurrence status	<a href="#">Overdue - Red</a>



set to:	Occurrence status will remain as New if the Control Works incident is still live	
Overdue Red Reason:	ODR01 - Additional occurrences needed / Query whether needed / Additional Occurrence identified	
Start a BCU / IRT workflow:	Start a PSC Feedback workflow:	Start an Internal CIT workflow:
Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>

Type	Entry time	Event time	Author	Link	Task
Supervisor review	05/10/2023 23:23	05/10/2023 23:23	[REDACTED]	No	

**SR17 - IRT Supervisor Review**

Log entry: I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken - TASK TO OIC TO NOTE CIT UPDATE AND TO REPLY AND CONFIRM .

Type	Entry time	Event time	Author	Link	Task
Victim contact	08/10/2023 08:07	08/10/2023 08:07	[REDACTED]	No	T2303629425 For action Closed

**VU04 - Victim Update**

I have updated the victim on the outcome of the investigation.

I have offered the victim the opportunity to complete a Victim Personal Statement (*if applicable*).

Log entry: I have informed the victim of their Right to Review (*if the suspect was interviewed and the case resulted in NFA from a Police decision that there was insufficient evidence to charge, or to meet the Threshold Test for referral to the CPS*). [\[Click here for guidance on Right to Review\]](#)

THE MATTER WAS NEVER REPORTED TO THE POLICE AS NO POLICE ACTION WAS REQUESTED BY THE VICTIM/RP AT THE TIME AND NO DETAILS KNOWN OF THE ALLEDGED JUMPING. WHAT WAS REPORTED WAS THE FOLLOW UP ACTION OF UNWANTED TEXT MESSAGES.

Type	Entry time	Event time	Author	Link	Task
PSC/TIU review	02/11/2023 10:19	02/11/2023 10:19	[REDACTED]	No	

**TR32 - Crime Integrity Team - Pending Finalisation Review**

CIT Audit/Review Correct?	<a href="#">No</a>
Audit/Review Comments:	<b>Reviewed</b> - In any cases of NON Domestic Stalking / Harassment, OIC's should be completing a Stalking Harassment Risk Identification Tool and link and complete prior to requesting finalisation.
Crime Recorded during Review by CIT?	<a href="#">No</a>
Crime Reclassified during	<a href="#">No</a>

Review by CIT?		
Additional Occurrences created and linked from review?	<a href="#">No</a> <a href="#">If Yes, Click here to select occurrence</a>	
Matter finalised?	<a href="#">No</a>	
Matter returned to BCU for further work? (Endorsed below)	<a href="#">Yes</a> <a href="#">Click here to add text</a>	
Occurrence status set to:	<a href="#">Overdue - Red</a>	
Overdue Red Reason:	ODR08 - Mandatory form missing	
Start a BCU / IRT workflow:	Start a PSC Feedback workflow:	Start an Internal CIT workflow:
Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>	Task ID: <a href="#">Click here to start workflow</a>

Log entry:

Type	Entry time	Event time	Author	Link	Task
Victim contact	09/11/2023 08:11	09/11/2023 08:11	# [REDACTED]	No	T2304097380 For your attention Closed

**VU03 - Victim Update**

Log entry: I have contacted the victim via their preferred means and within agreed timescales. They were informed that [\[Enter free text here, detailing any investigation update.\]](#) S & H TOOL COMPLETED

Type	Entry time	Event time	Author	Link	Task
Supervisor review	09/11/2023 19:53	09/11/2023 19:53	# [REDACTED]	No	

**SR01 - Supervisor Review**

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has provided the occurrence number and officer contact details to the victim.

I am the supervising officer and I have reviewed this occurrence and am satisfied that the OIC has updated the victim in accordance with their preferences.

Log entry: I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken - [\(Add free text entry here; detailing further action\(s\) required\)](#).

I am satisfied that this occurrence has been completed appropriately, including the submission of relevant forms and support finalisation.

**Only applicable if DV Occurrence**

As this matter is a Domestic Abuse case and has not resulted in a charge or bail with suitable conditions, I have considered whether a DVPN/DVPO should be applied for and have documented the rationale as follows:- [\(Add free text entry here; detailing rationale here\)](#).