

Business Management and Innovation 2012/13 Quarterly Service Plan Action Monitoring



i) Progress with actions - 2012/13 (All actions from 2012/13 Service Plan)

	Total no.	Completed	On track	Slipped	Not started
Actions	24	16	1	6	1
%	100%	67%	4%	25%	4%

ii) Actions slipped/not started (timescales) in 2012/13

Title	% Complete	Comment
BMI/A074 Implement the revised "In Safe Hands" guidance.	0	Revised guidance not yet issued by Welsh Government.
BMI/A116 Ensure implementation of agreed plans for the development of carer services.	75	Work continuing with partners to support implementation of carers measure and joint partner arrangements.
BMI/A118 Work with the independent sector around community care services and costs.	75	Agreements in place for 13/14 in relation to interim fees and plans for progressing over future years.
BMI/A120 Refer to the outcomes of the Safeguarding forum report as it relates to the Vale.	75	Work is progressing towards merger of Cardiff and Vale LSCBs within 13/14.
BMI/A121 Review the Social Services protocol for the allocation of POVA cases	75	Review of processes required (and underway) in advance of protocol review.
BMI/A124 To implement a directorate model to ensure effective learning of lessons from complaints.	75	Annual Complaints Report will incorporate lessons learnt.
BMI/A127 (OA) Survey annually the views of children involved in the child protection process and report this back to the LSCB.	75	Sample selected, arrangements being made to interview relevant children.