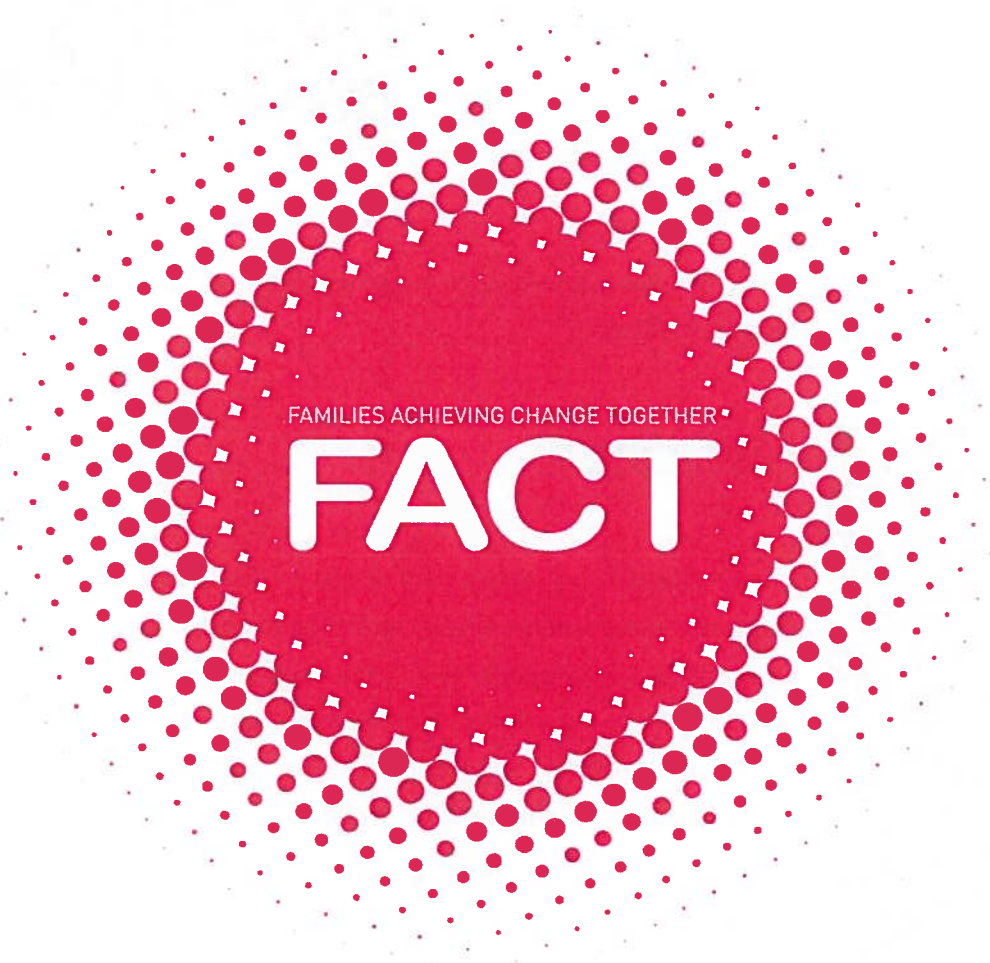




# Families First FACT Project



Ariennir gan  
**Lywodraeth Cymru**  
Funded by  
**Welsh Government**

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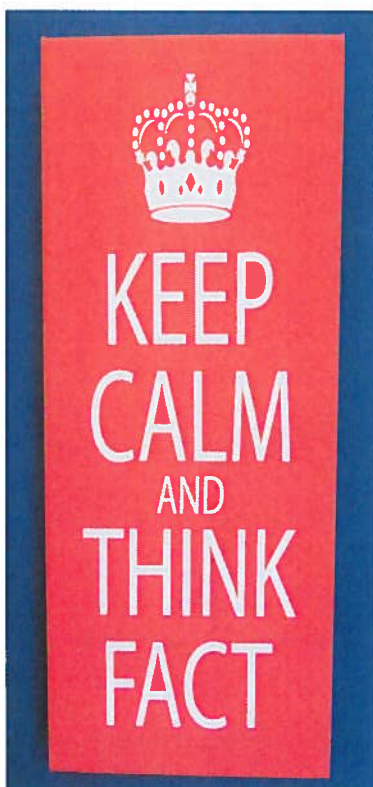
## Families First Programme

Families First is a new Welsh Government funded initiative, established to target early intervention and prevention services to children, young people and families. Minimising the need for higher level support and intervention from statutory services

The initiative recognises that some of the behaviours children and young people present are as a result of factors affecting other members of the family. To have the most positive impact on effecting change within a family, the project aims to provide families with holistic multi-agency support, tailored to the needs of individuals and the family as a whole.



The initiative established in the Vale of Glamorgan is delivered through a raft of supported programmes which are interlinked and tied to the FACT team.



### FACT Project

The FACT team is a crucial part of the project as it manages the referrals, and provides a team of Project Workers and Social Care Officers who complete a 'Joint Assessment Family Framework' (JAFF) to ensure that they deliver family support through holistic multi-agency service tailored to the identified needs of individuals and the family as a whole.

The FACT team has been developed in line with the 'Team Around the Family' (TAF) model .

## FACT Project— Aims and Objectives

To identify and co-ordinate support enabling families to make positive changes, reducing the numbers of families developing more complex and challenging needs. The service aims to do the following:

- ◆ Early identification of un-met need and provision of service that reduce or prevent families requiring statutory or specialist services.
- ◆ To ensure a whole family approach to improving the outcomes for children, young people and their families.
- ◆ Using a multi agency approach delivering and co-ordinating other services to provide a time limited holistic and focussed support package around the family.



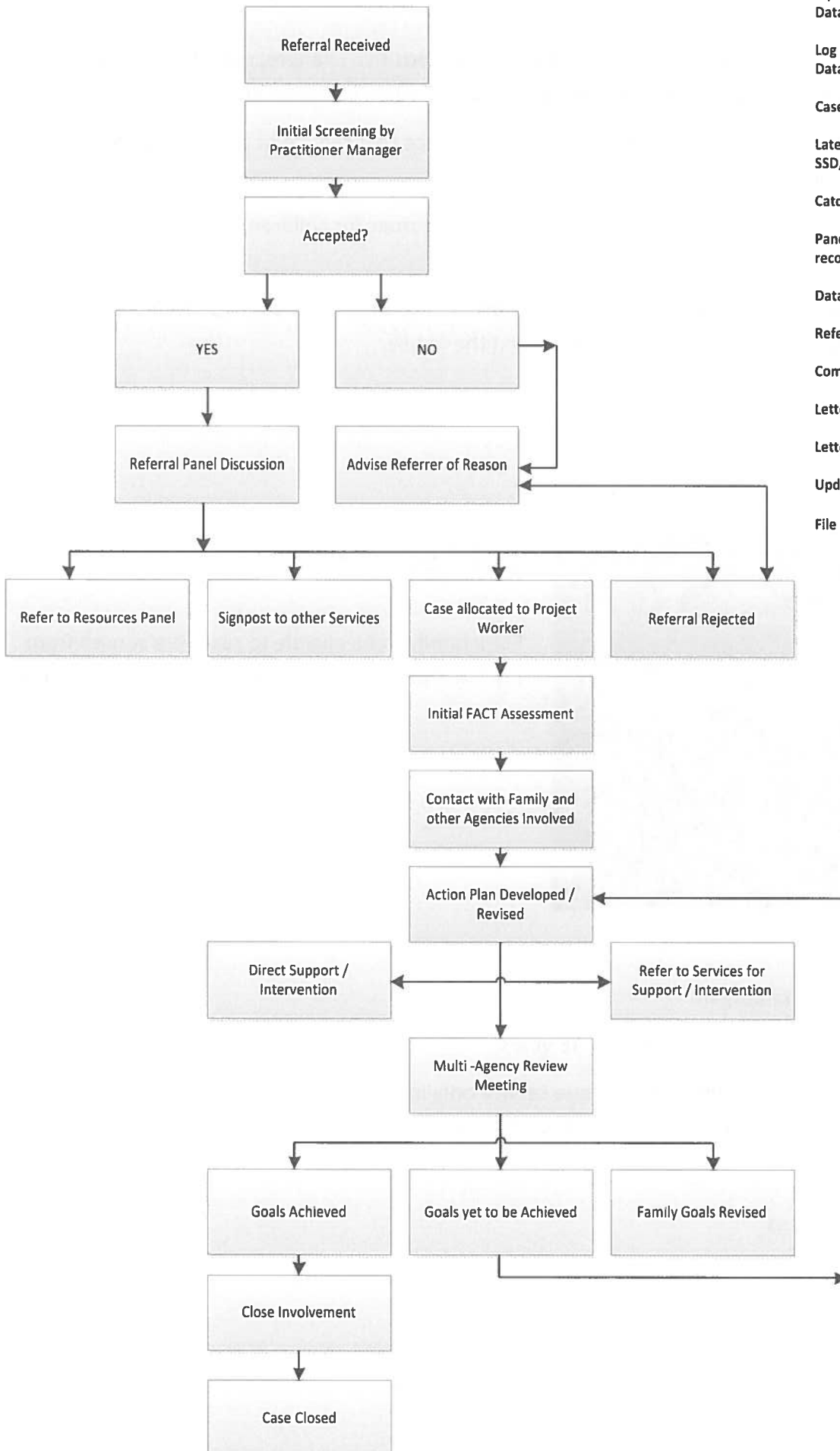
### FACT Criteria

For a family to be eligible to receive a service from the FACT project the following criteria must be met:

- Residing in the Vale of Glamorgan.
- Children and young people aged between 0 - 18 years.
- Needs of the family cannot be addressed by one service only in relation to – Child/Young person's progress or well being, development, learning, social interaction and family environment.
- Consent is required.
- Not open to Social Services

# FACT Business Process

## ADMINISTRATION



Input referral on to database  
Database (ICS.)

Log referral in FACT Family  
Database.

Case & electronic file created.

Lateral checks made e.g.  
SSD,YOS,CAMHS.

Catchment areas checks made.

Panel complete & decisions  
recorded.

Databases updated.

Referrer advised.

Complete evaluation.

Letter to Family.

Letter to Referrer.

Update Databases.

File closure and case archived.

## FACT Assessments

The service undertakes two assessments as part of the service's operational plan that consists of:

- JAFF (Joint Assessment Family Framework )
- Outcome Star



## JAFF Assessment

The JAFF is a National Assessment that every “Team Around the Family” (TAF) must use and is built from the Common Assessment Framework domains and helps form a clear and accurate picture of the individual and a comprehensive picture of the family.

Areas covered include:

- The Childs Development Needs (including Health, emotional and behavioural development, identity, family and social relationships, social presentation/self care skills and anti social behaviour).
- Parenting Capacity (including basic skills, ensuring safety, emotional warmth, stimulation, guidance and boundaries and stability).

## How does it work?

A referral form based on JAFF is completed by any professional, where there is concern regarding a family.

This may include issues relating to:

- Mental Health
- Housing
- Parenting
- Behaviour
- Finance
- Attendance



When an assessment is required the Project Worker will attend the family home using the JAFF assessment to identify the strengths and needs of the family. The completed assessment form will be considered by the appropriate Project Worker, and may result in:

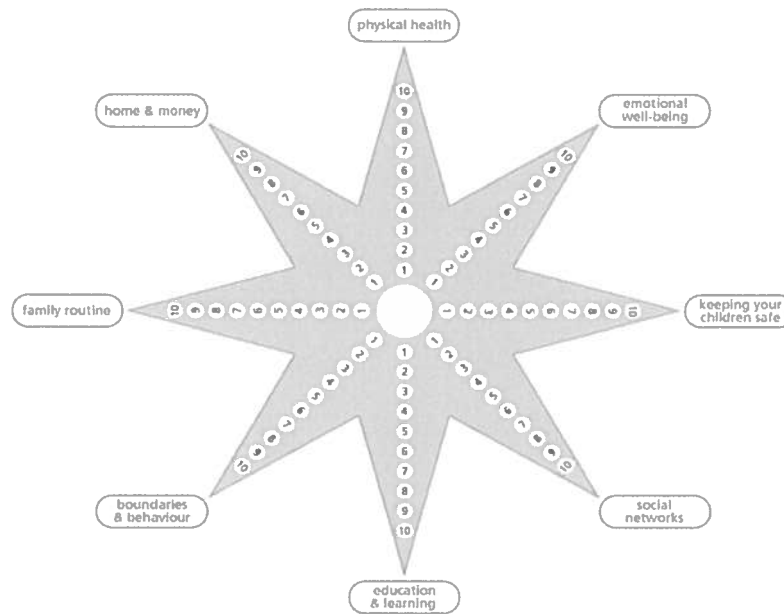
- FACT/Multi Agency support
- Signposting to other services

The family will receive a "JAFF score" after the initial assessment stage and on completion of the service based on the strengths and needs identified with the aim of lowering the initial score throughout FACT intervention to demonstrate the positive impact the service has had on the family. Each domain in the JAFF assessment is scored between a 0-4:

- 0 score - no needs identified
- 1 score - minor needs identified
- 2 score - moderate needs identified
- 3 score - significant needs identified
- 4 score - complex needs identified

## Outcome Star—Family Star

The Family Star is a version of Outcome Star, a family of tools for supporting and measuring change when working directly with people. The tool enables parents to make changes by providing them with an understanding of the steps they need to take to be more effective parents and a way of plotting their progress.



The Family Star focuses on eight core areas that have been found to be critical to enabling children to thrive :

- Promoting physical health
- Meeting emotional needs
- Keeping your child safe
- Social networks
- Supporting learning
- Setting boundaries
- Keeping a family routine
- Providing home and money

## How does it work?

The family complete an initial family star at the start of the service and score themselves out of 10 on the various sections highlighted above. This is then repeated at the end of intervention to determine the whether the family feel they have improved.