

## HEALTHY LIVING AND SOCIAL CARE SCRUTINY COMMITTEE

Minutes of a meeting held on 5<sup>th</sup> March, 2019.

Present: Councillor K.F. McCaffer (Chairman); Councillors Ms. J. Aviet, Ms. B.E. Brooks, G.D.D. Carroll, S.T. Edwards, K.P. Mahoney, L.O. Rowlands and N.C. Thomas.

Also Present: Councillor G.Kemp (Cabinet Member for Social Care, Health and Leisure)

### 799 APOLOGIES FOR ABSENCE -

These were received from Councillors Mrs. R. Nugent-Finn (Vice-Chairman) and Mrs. C.A. Cave.

### 800 MINUTES -

RECOMMENDED - T H A T the minutes of the meeting held on 5<sup>th</sup> February, 2019 be approved as a correct record.

### 801 DECLARATIONS OF INTEREST -

No declarations were received.

### 802 PRESENTATION - CARDIFF AND VALE SUICIDE AND SELF-HARM PREVENTION STRATEGY 2017-2020 -

From Public Health Wales, the Committee welcomed Fiona Kinghorn, Executive Director of Public Health and Dr. Suzanne Wood, Consultant in Public Health Medicine, who had been invited to provide an update on the Cardiff and Vale Suicide and Self-Harm Prevention Strategy.

Fiona Kinghorn began by stating that the Suicide and Self-Harm Prevention Strategy had been rolled out over a year ago and she was pleased to provide an update on progress in the context of the wider work that had been ongoing.

Members noted that the Strategy had been developed in 2017 and reported to the Scrutiny Committee on 12<sup>th</sup> June, 2017. The Strategy was based on the 'Talk to me Too' initiative and encompassed the principles that all lives matter. The Strategy included 9 strategic objectives, ranging from improved training and nationally developed work place guidance through to encouraging responsible reporting of suicide and self harm in the local media in order to reduce stigma. Other key objectives related to closer collaboration between care professionals and care agencies and for better planning between departments in order to consider suicide prevention at an earlier stage.

Dr. Suzanne Wood provided information regarding recent trends around suicides, which showed that for the Cardiff and Vale region the five year rolling average, had seen an increase. Dr. Wood outlined that it was difficult to indicate what this was down to and there was the caveat that a change in coding and better recording may have led to the rate increasing.

Dr. Wood then highlighted the importance of multi-agency working with the Cardiff and Vale Suicide and Self-Harm Prevention Steering Group containing a range of members. This included Social Services from Cardiff and the Vale, many individual Health Board Services, South Wales Police, and South Wales Fire and Rescue Service, Third Sector organisations, Her Majesty's Prison Service, Job Centre Plus and Cardiff University and Cardiff Metropolitan University. In terms of structure and governance, Dr. Wood advised that there was a two way reporting system between the Cardiff and Vale Steering Group and the Regional Steering Group for Suicide and Self Harm, which would then report to the National Advisory Group. The Cardiff and Vale Strategy for Suicide and Self-Harm Prevention was aligned to two key objectives from the Talk to Me Too initiative. This had led to the development of a local project plan which was reviewed and updated at each meeting of the Steering Group.

In terms of key achievements to date, Dr. Wood outlined the following:

- Compilation of Suicide Prevention Supporting Guidance for Practitioners
- Compilation of Suicide and Self Harm Prevention training and development data base
- Collation of data on frequently used sites/fire and rescue, British Transport Police and Coroner's data.

With regard to actions currently in progress, Dr. Wood referred to the Children and Young People Project around tackling cyber bullying, the Targeting of Middle Aged Men Project, the Workplace Mindful Employer Initiative, the Workplace Time to Change campaign and the ongoing Applied Risk Research Network Training.

Fiona Kinghorn then outlined the important work being undertaken to support emotional wellbeing and mental health. She outlined that the Public Service Board had developed a Wellbeing Plan which included a range of work aimed at tackling mental health issues at a young age which would also embed the rights of children. Fiona Kinghorn also referred to the Me, My Home, My Community Project which had led to a number of Resilience workers being available to support schools. In addition, an Emotional Wellbeing Service for Children and Young People had been developed and a Primary Mental Health Support Service had been created which included counselling support services. Furthermore, a Primary Care Cluster had been developed which included mental health liaison workers and Third Sector workers who were tasked to look at what enhanced services were available on an individual case by case basis which would mean that support available would be tailored to the individual needs of the person.

The Committee noted that the next steps of the Strategy would include the ongoing project management to progress strategic objectives/actions, the monitoring of suicide rates and the monitoring and review of frequently used sites.

A Committee Member queried the waiting times for individuals requiring mental health support which appeared to be longer than anticipated. The Member also queried whether there had been any improvement to the working practices of the mental health services following the move from the Amy Evans building. In reply to the Member's comments regarding waiting times, Fiona Kinghorn advised that there was the Crisis Team available, but she asked if the Member was aware of an individual case then this could be discussed in private outside of the meeting. Fiona Kinghorn also advised that there were targets in place around waiting times and these were scrutinised on a weekly basis by senior managers. The performance of the Crisis Team was regularly reviewed in order to assess how well this service was doing. With regards to the Amy Evans building, the Head of Adult Services stated that a report on this would be presented to the Committee in May which would include information following a recent inspection carried out.

A Committee Member stated that the most likely service available for individuals was counselling, and the Member asked what else was available. In reply, Fiona Kinghorn stated that the support offered should be tailored to the individual needs and that counselling was not for everyone. She added that practitioners had the ability to choose from a wide range of options which would not necessarily be from a clinical basis. The role of Primary health workers was being developed, so training was being provided around what support services would best meet the individual's needs.

A Committee Member queried how the Strategy linked in with patients being presented at Accident and Emergency Departments. In reply, Fiona Kinghorn stated that there were 8 Clinical Boards within the Cardiff and Vale Health Board and one of the 8 Boards covered the area of mental health. Support and training would be provided by the Mental Health Board to the other Clinical Boards which included the Accident and Emergency Departments. The Mental Health Board would look at the approaches available and provide out-reach support to the other Boards which included professional training to practitioners within Accident and Emergency Departments.

The Committee queried the referral process and whether there was a fast track approach. In reply, Fiona Kinghorn stated that generally referrals would be through a person's G.P. and she outlined that mental health support workers were on call for urgent cases. She outlined that G.P.s would be able to refer individuals onto liaison workers particularly for those individuals finding it difficult to access services. Fiona Kinghorn further advised that as G.P.s did not work over weekends, there was an Out of Hour's service available across 3 points covering the Cardiff and Vale Health Board. This meant that the same support was available, with Out of Hour's workers able to access mental health services.

Subsequently, the Committee

RECOMMENDED - T H A T the progress to date in delivering the Cardiff and Vale Suicide and Self-Harm Prevention Strategy be noted.

### 803 RESHAPING SERVICES - A SUSTAINABLE APPROACH TO THE PROVISION OF SINGLE USER OUTDOOR SPORTS FACILITIES (REF) -

The Operational Manager - Neighbourhood Services, Healthy Living and Performance presented the report which provided an update on the progress being made in relation to the Reshaping Services Programme - A Sustainable Approach to the Provision of Single User Outdoor Sports Facilities. The report had been referred by Cabinet at its meeting on 18<sup>th</sup> February, 2019 for the Scrutiny Committee's consideration. With Cabinet resolving –

“(1) T H A T the significant and positive progress made in relation to single user sports grounds facilities be noted.

(2) T H A T the report be referred to the Healthy Living and Social Scrutiny Committee for its consideration.

(3) T H A T subject to consideration by the Healthy Living & Social Care Scrutiny Committee, Cabinet agrees to clubs in Tranche 1 using Council facilities being given a deadline of 1st September, 2019 to take over the management of their individual sites.

(4) T H A T subject to consideration by the Healthy Living & Social Care Scrutiny Committee, a further report is submitted to Cabinet on timescales for Clubs in Tranches 2 and 3 to take over the management of their individual sites.

(5) T H A T subject to consideration by the Healthy Living & Social Care Scrutiny Committee, a capital reserve be established for Clubs taking over buildings for the first time for the first five years of operation to cover unexpected major capital costs with buildings where the Club was not at fault.

(6) T H A T subject to consideration by the Healthy Living & Social Care Scrutiny Committee, Cabinet endorses the principle of determination / eligibility of access to the reserve for payments in respect to Resolution (5) above be delegated to the Director of Environment and Housing in consultation with the Head of Finance and the Cabinet Member for Social Care, Health and Leisure.

(7) T H A T Cabinet receives a further report on this matter in spring 2019.”

The report provided an update on progress being made in relation to the transferring of responsibility for single use sports facilities from the Council to clubs. The report also highlighted issues that had arisen in initial conversations with clubs.

It was proposed that the transfers would now be divided into various tranches with priority being given to bowls clubs in tranche 1. Two further tranches involving mainly clubs with their own club house facilities would come under tranche 2 and those clubs where the issues were more complicated would be grouped in tranche 3.

A breakdown of the various tranches was attached at Appendix A to the Cabinet report.

A Committee Member asked a series of questions, the first related to the capital reserve to be established for clubs taking over buildings for the first time for the first 5 years of operation to cover unexpected major capital costs. The Member queried how much would be allocated to this reserve. In reply, the Operational Manager stated that a detailed understanding of the buildings would be required before the budget was set, prior to which the Council would look to reduce costs such as by improving water storage. The Member's second query was for greater elaboration on what would happen to those facilities that were not considered viable for transfer. In reply, the Operational Manager referred to the bowling facilities at Cadoxton which could potentially merge with the Central Bowling Green in Barry. This was the only example in Tranche 1.

Thirdly, the Member referred to paragraph 3.4 of the report, commenting that there appeared to be a new focus on multi-use sites. The Operational Manager advised that the initial report to Scrutiny had made reference to options in order to reduce the levels of subsidy for multi-use sports sites, and so discussion with clubs had begun. The Member's fourth query related to the use of open spaces that would be utilised for other purposes such as dog walking and personal recreational use. In response, the Operational Manager stated that all playing fields in tranche 1 related to bowling clubs, as these were the most straight forward as their use were mainly for bowling. With regard to football pitches and the like, the issues would be more complicated, and so, more time was needed to look at the layout of each area and how a transfer would be implemented. The Operational Manager stated that he was well aware of these sorts of issues, but the answer would depend on future use of the sites. Some clubs in other parts of Wales had fenced off pitches, and therefore discussions would be needed with clubs on a one to one basis to evaluate what proposals would work and how public open spaces would be available for the use of children and young people. The Member's fifth query was what plant machinery and maintenance equipment would be provided to those clubs who agreed to take over the facilities. In reply, the Operational Manager stated that there was a need to look at economies of scale and how clubs could work together around the maintenance of sites.

Following this, a Committee Member queried whether there were any employment implications and what would happen if no facilities were transferred. With regard to employment implications, the Operational Manager advised that there would not be any for Tranche 1, but this could change for Tranches 2 and 3. If so, then this would be the subject to a further report. In reply to Members second query, the Operational Manager stated clubs had been given time to plan and consider the transfer of sites, but the Council had to achieve budgetary savings. If proposals did not meet deadlines then a further report on options would be required.

In reply to a Member's query regarding the future of Victoria Park and Jenner Park, the Operational Manager stated that interest around the use of Victoria Park was expected. With regard to Jenner Park, the Operational Manager advised that this had the potential for an Asset Transfer and discussions around this were ongoing. This would be the subject of a report to Cabinet.

The Committee queried whether funding would be provided for those clubs that agreed to the transfer of facilities. In reply, the Operational Manager stated that discussions with all clubs and organisations had taken place with these being made aware of the opportunities available to access grant funding, as well as the importance for each club to raise sufficient income to cover its operating costs. Advice and guidance would be provided to clubs with some having to consider the level of fees and charges set for the use of their facilities.

With regard to future investment for leisure, the Operational Manager referred to the contract with Legacy Leisure, which meant that the Vale Council was one of the few authorities not to have a revenue budget stream. He went on to refer to the agreement in place around the setting of fees, and how the Vale was the number one ranked Local Authority in Wales for participation. He stated that the Council was keen to maintain its position, and so would look to access funding from Sports Wales in order to encourage elderly participants and to promote sport and physical activities at schools.

A Committee Member commented that he recalled a figure of £25k per year for maintenance of a bowling green, which he felt could be carried out at a quarter of the cost. The Member commented that the figure of £25k needed to be fully explained as he could not accept this as a true cost. The Member went on to state that the Council was in the process of endangering team sports in the Vale, and he referred to the impact and cost to Social Services if only a small number of individuals decided not to actively partake in a sport. The Member stated that all these must be taken into account.

Subsequently it was

**RECOMMENDED - T H A T** the decisions of Cabinet on the Sustainable Approach to the Provision of Single Use Outdoor Sports Facilities made at its meeting on 18<sup>th</sup> February, 2019 be endorsed.

Reason for recommendation -

Following consideration of the Cabinet proposals around provision of single user outdoor sports facilities.

**804 DIRECTORATE OF ENVIRONMENT AND HOUSING - PROPOSED FEES AND CHARGES FOR 2019/2020 (REF) -**

The Operational Manager (Neighbourhood Services - Healthy Living and Performance) presented the report which outlined proposals for fees and charges for the Directorate of Environment and Housing for 2019/20.

The fees and charges recommended mainly reflected an inflation increase of 3.2% rounded up to the nearest 10 pence. Members were advised that some fees and charges had increased in addition to inflation to reflect the take up of services and the cost of delivery. The relevant fees for the Committee to consider were attached at Appendix 1 under Neighbourhood Services.

A Committee Member queried why the cost to hire a lacrosse pitch was more than it was to hire a football or rugby pitch. In reply, the Operational Manager stated that he would confirm the reason for this and advise Members via email. The Member also queried how many season tickets had been sold for the Pitch and Putt Golf in Penarth. Members were advised that this was under review and information would be provided via email.

Finally, the Operational Manager confirmed that fees for filming had been changed in order for there to be a more consistent approach.

Having considered the reference from Cabinet, the Committee

**RECOMMENDED - T H A T** the proposals for fees and charges and the required policy process changes as set out in the report and the associated appendices be endorsed.

Reason for recommendation

Following consideration of the report regarding fees and charges for 2019/20.

**805 REVENUE AND CAPITAL MONITORING FOR THE PERIOD 1<sup>ST</sup> APRIL, 2018 TO 31<sup>ST</sup> JANUARY, 2019 (DEH) -**

The Operational Manager (Accountancy) presented the report the purpose of which was to advise the Scrutiny Committee of the progress related to revenue and capital expenditure for the period 1<sup>st</sup> April, 2018 to 31<sup>st</sup> January, 2019.

Members noted that the current forecast for the 2018/19 revenue budget was for an outturn within target.

**Children and Young People Services** - The major issue concerning this service for the current year was the pressure on the children's placements budget given the complexities of the children currently being supported and the high cost placements some of these children required to meet their needs. Work continued to ensure that children are placed in the most appropriate and cost effective placements, however in the context of the complexity of need and the national challenges in identifying placements, this budget would overspend. It should be noted that due to the potential high cost of each placement, the outturn position could fluctuate with a change in the number of children looked after and/or the complexity of need. Welsh Government had provided a one off in year grant for 2018/19 to support Sustainable Social Services with an allocation of £513k for this Council. This funding will be used to offset the pressures within Childrens Services. The service also held a reserve that could be accessed at year end to fund high cost placements if required.

**Adult Services** - The major issue concerning this service for the coming year would continue to be the pressure on the Community Care Packages budget. This budget was extremely volatile and was influenced by legislative changes such as the National Living Wage. The outturn position was difficult to predict. The service also

continued to be affected by the pressures of continued demographic growth, an increase in the cost of service provision and the Community Care Packages budget would have to achieve further savings this year. The service would strive to manage growing demand and would develop savings initiatives which may be funded via regional grants. Welsh Government had continued to provide Integrated Care Fund (ICF) grant to Cardiff and Vale University Health Board to allow collaborative working between Health and Cardiff and the Vale Councils however the level of grant funding was not guaranteed on an ongoing basis.

The outturn position was difficult to predict and while a breakeven position was projected at year end, additional grant funding was being provided by Welsh Government and also through ICF. It was therefore anticipated that the final position for the year could be more favourable.

Leisure Services - The Parks element of the revenue budget could no longer be reported separately, as operational, it was an integrated part of the new Neighbourhood Services. It was therefore only possible to report the Leisure and Play element under this heading. As Parks capital schemes were separately identifiable they would continue to be reported to this Committee.

#### 2018/19 Savings Targets

As part of the Final Revenue Budget Proposals for 2018/19, a savings target of £6.298m was set for the Authority. Attached at Appendix 1 was a statement detailing all savings targets relating to this Committee.

Appendix 2 provided further detail of the savings within the Social Services Budget Programme. The corporate programme board and project teams overseeing the plan would continue to monitor and ensure its delivery. As in previous years, ongoing progress updates would be reported to Committee as part of the overall financial monitoring report for the Directorate.

It was anticipated this year that the saving target set would be achieved.

#### Capital

Appendix 3 detailed financial progress on the Capital Programme as at 31st January 2019.

Social Services Asset Renewal - These funds had been allocated towards the cost of an electrical upgrade, programmed for Ty Dewi Sant in 2019/20. It had therefore been requested that £20k be carried forward from into 2019/20 Capital Programme.

External Ground Works, Youth Offending and Cartref Porthceri Buildings- Drain surveys had been carried out and the required works would be programmed for 2019/20. It had therefore been requested that £33k be carried forward into the 2019/20 Capital Programme.

Fire Precaution Works - Works were required to the fire doors and the Property Section were analysing the fire risk assessments to prioritise remedial works. These



works would be programmed for 2019/20 and it had therefore been requested that £16k be carried forward into the 2019/20 Capital Programme.

Residential Home Refurbishment - Some work had been carried out during 2018/19 however further work was planned for 2019/20. It had therefore been requested that £16k be carried forward into the 2019/20 Capital Programme.

ICF Trysor o Le - Emergency powers had been used to include a new £12k scheme into the 2018/19 Capital Programme funded by ICF grant. The scheme aimed to improve the current facilities via the purchase of an Integrex SENSE interactive sensory centre and enhance flooring to accommodate physiotherapy and sensory sessions.

ICF Social Enterprise Pilot- Emergency powers had been used to include a new £16k scheme into the 2018/19 Capital Programme to be funded by ICF grant. The scheme would aim to refurbish an unoccupied unit within the Vale of Glamorgan to deliver a social enterprise in partnership with a leading charity for adults with learning disabilities.

ICF Transition Smart House - Emergency powers had been used to include a new £30k scheme into the 2018/19 Capital Programme funded by ICF grant. The scheme would develop a Smart House for young adults with a learning disability using internet and locally connected networking devices to enable the remote controlling and monitoring of appliances and systems such as lighting, heating and to keep in touch with family and friends.

Glyndwr Hall - This scheme included various works at the hall including a new roof. The scheme totalled £61k and would be part funded by Insurance £16k, £15k from the Community Centres Works budget, a contribution from the hall association £8k and £22k from s106. Delegated authority had already been used to include the £22k s106 funding and it had been requested that the 2018/19 Capital programme be increased for the £8k contribution from the hall association and £15k be vired from the Community Centre Works scheme.

Community Centre Works- Emergency powers had been used to reduce the 2018/19 Capital programme by £25k. The works to be undertaken were deemed to be more appropriately classed as revenue expenditure. This expenditure was to be funded by a reserve.

Electrical Renewal Barry and Penarth Leisure centre - Works at Barry Leisure Centre would be completed during April and works at Penarth Leisure Centre would commence in April and be completed by late Summer. It had therefore been requested that £800k be carried forward into the 2019/20 capital programme.

Barry and Penarth Leisure Centre Upgrade of Changing rooms - There had been unforeseen issues regarding the drainage and the floor at the leisure centres which had delayed progress to this scheme. Works at Barry Leisure Centre would be completed during June and works to the dry changing room in Penarth Leisure Centre would be completed during March and the wet changing room would be

completed during August. It had therefore been requested that £665k be carried forward into the 2019/20 capital programme.

Cowbridge Leisure Centre Roofing - Due to the nature of the works required to the roof, it was not possible to carry out the works during the winter months. It had therefore been requested to carry forward £372k from 2018/19 into the 2019/20 Capital Programme for the works to be completed in the new financial year.

Murch Play Area - It had been requested that a new £120k scheme was included in the Capital programme, £5k in 2018/19 and £115k in 2019/20 for the upgrade of the play area at Murchfield Community Centre. The works were to be funded by s106 monies.

Grange Play Area- It had been requested that a new £85k scheme was included in the Capital programme, £4k in 2018/19 and £81k in 2019/20 for the upgrade of the play area to be funded by S106 monies.

Twyn Yr Odyn Play Area- It had been requested that a new £20k scheme be included in the 2019/20 Capital Programme for the upgrade of the play area to be funded by S106 monies.

In relation to paragraph 4.18 and community centre works a Committee Member queried which reserve would be used to fund this capital project. In reply, the Operational Manager (Accountancy) stated that this would be clarified and reported back to Members via email.

A Committee Member, in referring to budgetary pressures within Children and Young Peoples Services and Adult Services, stated that it was likely that these budgets would be affected by Brexit and further drives for efficiency savings. The Member also referred to inflationary pressures which would not be covered by the increase to the Welsh Government cap on charges for social care services. The Member commented that the whole budget for Social Services was facing increased pressures, and so actions were needed to address this. In reply, the Operational Manager (Accountancy) stated that the Member's comments related to the 2019/20 budget which had yet to be set. She referred to ongoing discussions with providers regarding care fees and that consideration had been given to the additional £10 on top of the Welsh Government's cap. There was an acknowledgement of the pressures within these budgets and a reserve had been set aside as a backstop, but a word of caution was issued as this reserve could only be use once.

In clarifying the reporting arrangements for the Parks' element of Leisure Services, the Committee was advised that this was as a result of a restructure, which meant that reporting was based on a function/task basis and was very difficult to segregate.

Having considered the report, the Committee

#### RECOMMENDED -

(1) T H A T the position in regard to the 2018/19 Revenue and Capital Budgets be noted.

(2) T H A T the progress made in delivering the Social Services budget programme be noted.

Reasons for recommendations

(1) To ensure that Members are aware of the projected revenue and capital outturn for 2018/19.

(2) To ensure that Members are aware of progress made to date on the Social Services budget programme.

806 INTERNAL DAY SERVICES AND TELECARE - PROPOSED FEES AND CHARGES FOR 2019/2020 (DSS) –

The Head of Resource Management and Safeguarding presented the report which provided pre-Cabinet scrutiny for changes to fees and charges in respect of Internal Day Services for 2019/20. The report also sought to update Members on the plans for charging for Telecare Services for 2019/20.

Proposals within the report reflected an inflationary increase of 2.3% for Internal Day Services and reflected no change in charging for Telecare Services.

A Committee Member referred to a section within the Social Services and Wellbeing Act and the need to waiver fees in certain circumstances. In reply, the Head of Resource Management and Safeguarding advised that the Member's query related to a report provided at the Committee's previous meeting on Discretionary Charges for Social Services. Therefore a determination on this had already been made.

Subsequently it was

RECOMMENDED -

(1) T H A T the fee proposals for Internal Day Services and Telecare Services as set out in the report and the associated appendices be endorsed.

(2) T H A T the comments of the Healthy Living and Social Care Scrutiny Committee be appended to the Cabinet report to be presented at its meeting to be held on 18<sup>th</sup> March, 2019.

Reason for recommendations -

(1) To obtain Scrutiny consideration of the charging of fees proposals for 2019/20 prior to a decision by Cabinet.

(2) To inform Cabinet of the views of the Healthy Living and Social Care Scrutiny Committee.

## 807 VALE OF GLAMORGAN WELLBEING/IMPROVEMENT OBJECTIVES AND IMPROVEMENT PLAN PART ONE 2019/20 (DSS) -

The Director of Social Services presented the report which sought Member's endorsement of the Improvement Plan Part One that outlined the Council's Wellbeing and Improvement Objectives, the associated priority actions reflected in Service Plans and proposed service improvement targets for 2019/20.

The Local Government (Wales) Measure 2009 and the Well-being of Future Generations (Wales) Act 2015 (WFGA), both placed specific duties on the Council in relation to objective setting and reporting duties. Under the Well-being of Future Generations (Wales) Act, the Council was required to publish its Well-being Objectives by 31 March 2017 and to keep these under review. Under the Measure, the Council also had to set annual Improvement Objectives and publish these as soon as possible at the start of the financial year.

The Corporate Plan was the Council's key means of complying with the Local Government Measure 2009, which required the Council to set 'Improvement Objectives' annually and demonstrate continuous improvement. The Plan set out the Council's Well-being Outcomes and Objectives for 2016-2020 as well as its vision and values with reference to the Well-being of Future Generations (Wales) Act 2015 and had been informed by local needs and available resources and incorporated the views of residents, partners and staff.

In order to ensure the Council continued to discharge its duties to publish Well-being and Improvement Objectives under the Local Government (Wales) Measure 2009 and the Well-being of Future Generations (Wales) Act 2015, in April 2016, Cabinet formally endorsed the eight Corporate Plan Well-being Objectives as the Council's Well-being and Improvement Objectives.

Appendix 1 outlined the Council's 8 Well-being (Improvement) Objectives for 2019/20.

### Service Plans 2019/20

Service Plans were the primary planning documents of the Council and a key building block in its Performance Management Framework. They outlined how each service would contribute towards achieving our Corporate Plan Well-being Outcomes and Objectives and were the key means by which performance for the Corporate Plan was monitored and measured. Consequently, an annual review of planning arrangements had been undertaken to ensure that the Council's plans continued to meet statutory requirements and to continuously improve the approach to performance planning and monitoring.

In line with this approach, Service Plans had been informed by the Annual Self-assessment which was now embedded as a process as part of developing the Council's Annual Report. The Annual report endorsed by Members in September 2018 reviewed our performance over the past year and identified key challenges and priorities covering all services and these had informed the development of Service

Plans for 2019/20. Appendix 2 contained the Service Plans for 2019/20 aligned with Well-being Outcome 4, 'An Active and Healthy Vale'.

Appendix 2 contained the Service Plans for those services which contributed to Well-being Outcome 4 which the committee was responsible for monitoring (Children & Young People's Services, Adult Services and the Resource Management & Safeguarding Service).

The majority of services contributed to more than one Council priority, illustrating the cross-cutting nature of the Corporate Plan. Appendix 3 included the contributions from all other service areas to Well-being Outcome 4. These related largely to AH1, AH2, AH3, AH5, AH6, AH8 and AH16 demonstrating contribution to the Corporate Plan priorities around promoting active and healthy lifestyles, which fell within the remit of this Committee. Equally, all Service Plans incorporated the actions CP1 and CP2 demonstrating commitment to our corporate priorities, Reshaping Services and the Council's Workforce Plan. Progress against these actions would be reported via quarterly performance reports to the relevant Committee, Corporate Performance and Resources.

The report presented the proposed service improvement targets aligned with Well-being Outcome 3 priorities as outlined in the Corporate Plan 2016-2020. Appendix 4 outlined the proposed targets for the Healthy Living and Social Care Scrutiny Committee and included all relevant performance indicators that fit within the remit of the Committee. Targets had been set for those performance indicators that were continuing into 2019/20 where appropriate to do so.

The consideration of these proposed performance improvement targets by Members was a key feature of the internal challenge process. Following review/endorsement by the Committee, these performance targets would be reported to Cabinet on 1st April 2019 for approval.

A Committee Member in referring to the new report templates stated that the report recommendations were less obvious within the new report template and suggested that the recommendations could be highlighted in order that that section could be found more quickly.

A Member referred to page 7 of appendix 1, and the paragraph regarding budget consultation and preferred options. Results for preferred options were presented with a mean score, with the closest the mean being to 1, the more preferable the option was amongst residents. The Member outlined that a means score of 2.45 had attributed to the option of charging for services that were currently free. The Members stated that this was contradictory to comments/conclusions contained in the report. The Member therefore raised concern with the way information and statistics were being presented. The Committee agreed that this should be looked into further.

Subsequently, it was

## RECOMMENDED -

(1) T H A T the comments as set out above (to highlight the recommendation section) regarding the formatting of the new report template be forwarded to the Performance and Development Team.

(2) T H A T the statistical evidence provided in the Improvement Plan be reviewed.

Reasons for recommendations

(1) In order that the recommendations section of the reports are highlighted and easier to find.

(2) In order for the statistical information presented within the Improvement Plan be reflective of its conclusions.

## 808 QUARTER 3 (2018-19) PERFORMANCE REPORT - AN ACTIVE AND HEALTHY VALE (DSS) -

The Director of Social Services presented the report which provided performance results for Quarter 3, 1<sup>st</sup> April to 31<sup>st</sup> December, 2018 for the Corporate Plan Wellbeing Outcome 4 - An Active and Healthy Vale.

An overall GREEN RAG status had been attributed to Well-being Outcome 4, 'An Active and Healthy Vale', to reflect the excellent progress made towards achieving improved outcomes for residents and our customers during the quarter.

At Quarter 3, 45 (96%) of the 47 Service Plan actions attributed to this Well-being Outcome were on track to be delivered giving an overall green performance status for actions.

Of the 31 performance measures aligned to this Well-being outcome, 17 were annual measures; consequently these would be reported at the end of the year. Of the 7 measures where data was provided at Quarter 3, 2 were attributed a green performance status and 5 a red status.

In relation to the Objective 'encouraging and promoting active and healthy lifestyles' 100% of actions were on track for delivery giving an overall green performance status reflecting the excellent progress made at Q3.

94% (34) of actions were attributed a green performance status in relation to the Objective 'Safeguarding those who are vulnerable and promoting independent living'. 6% (2) of planned actions aligned to this objective had been attributed a red status and as a result there was a need to progress the launch of the 'Buy with Confidence' scheme and the delivery of an underage alcohol sales scheme.

2/16 PIs aligned to Objective 7 'encouraging and promoting active and healthy lifestyles' were attributed a green performance status. 11 of the indicators were

annual indicators therefore would be reported at end of year. Data was not reported for 4 applicable indicators.

Of the 15 measures aligned to Objective 8, 'safeguarding those who are vulnerable and promoting independent living', 6 were annual and 9 were reported quarterly. Data was available for 5 measures all of which were attributed a red status. The PI's that were categorised as red related to the percentage of re-registrations of children on LA Child Protection Registers; the percentage of all Year 11 LAC pupils in any LA maintained school, who leave compulsory education, training or work based learning without an approved external qualification; the rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over; the percentage of adult protection enquiries completed within statutory timescales and the number of new Telecare users. 4 measures had not been reported due to the issues that continued to be experienced with extracting data from the Welsh Community Care Information System.

A detailed report outlining the progress this quarter towards achieving Well-being Outcome 4 was provided at Appendix A.

A Committee Member referred to Corporate Plan Action AH16 - undertake an annual programme of targeted inspections at premises undertaking commercial activities that affect vulnerable people. The action status for this being Red. The Committee agreed that a report on this action would be provided by a relevant officer from the Shared Regulatory Services.

A Committee Member commented that the Committee should note the likely impact on the Council's performance as a result of budgetary pressures and increase in demand for services. The Committee agreed that this was something that should be highlighted with Cabinet.

Subsequently, it was

#### RECOMMENDED -

- (1) T H A T the performance results and progress towards achieving key outcomes in line with the Corporate Plan Wellbeing Outcome 4 - Residents of the Vale of Glamorgan lead healthy lives and other people are protected and supported be noted.
- (2) T H A T the remedial actions to be taken to address the areas of under-performance and to tackle the key challenges be noted.
- (3) T H A T an update report on Corporate Plan Action AH16 - Undertake an Annual Programme of Targeted Inspections at Premises Undertaking Commercial Activities that Affect Vulnerable People be provided.
- (4) T H A T Cabinet be advised of the Committee's view that performance in relation to delivering Wellbeing Outcome 4 - An Active and Healthy Vale, is likely to be affected by budgetary pressures within Social Services.

Reasons for recommendations

(1&2) Following consideration of performance results and progress towards achieving key outcomes in line with the Corporate Plan Wellbeing Outcome 4 - Residents of the Vale of Glamorgan lead healthy lives and other people are protected and supported.

(3) In order for the Committee to assess progress in relation to Corporate Plan Act AH16 - Under and Annual Programme of Targeted Inspections at Premises Undertaking Commercial Activities that Affect Vulnerable People.

(4) In order to advise Cabinet of the probable detrimental effect upon the Council's performance as a result of budgetary pressures within Social Services.