

Meeting of:	Healthy Living and Social Care Scrutiny Committee
Date of Meeting:	Tuesday, 14 January 2020
Relevant Scrutiny Committee:	Healthy Living and Social Care
Report Title:	Update on the Cardiff and Vale of Glamorgan Regional Partnership Board
Purpose of Report:	To update Members on the work of the Cardiff and Vale of Glamorgan Regional Partnership Board in relation to the integration of health and social care.
Report Owner:	Director of Social Services
Responsible Officer:	Director of Health and Social Care Integration
Elected Member and Officer Consultation:	Cabinet Member, Social Care and Health. Social Services and Senior Management Team
Policy Framework:	This is a matter for Executive decision.
<p>Executive Summary:</p> <ul style="list-style-type: none"> • This paper seeks to appraise Members of the progress made by the Cardiff and Vale of Glamorgan Regional Partnership Board (RPB). • The report summarises the progress of the RPB made since the last report in January 2019, particularly in relation to broadening its focus on children and young people, housing and demonstrating the work that has continued in relation to older people, people with learning disabilities, joint commissioning, carers, children with complex needs and capital developments. • The report concludes with an overview of the key priorities for consideration and development in the coming year, including plans to facilitate long-term financial sustainability for those projects which have proven themselves to be fundamental in supporting successful outcomes for people across the region. • Members are encouraged to explore the real impact of the RPB through case studies which can be accessed at the link provided at the end of this report. 	

Recommendations

1. To consider the work being undertaken by the Cardiff and Vale of Glamorgan Regional Partnership Board, and progress made, including in particular, the outcomes being achieved for local people.
2. To receive further annual updates on the work of the Board.

Reasons for Recommendations

1. To increase awareness of the work of the Cardiff and Vale of Glamorgan Regional Partnership Board.
2. To ensure Members continue to receive updated information regarding the progress of the Regional Partnership Board .

1. Background

- 1.1 Part 9 of the Social Services and Well-being (Wales) Act 2014 (SSWWA) requires Local Authorities to make arrangements to promote co-operation with their relevant partners and others, in relation to adults with needs for care and support, carers and children.
- 1.2 Part 9 of the Act also provides for partnership arrangements between Local Authorities and Local Health Boards (LHBs) for the discharge of their functions. It also provides Welsh Ministers with regulatory powers in relation to formal partnership arrangements (including pooled funds) and partnership boards.
- 1.3 Local Authorities and LHBs are required to establish Regional Partnership Boards (RPBs) to secure strategic planning and partnership working between Local Authorities and LHBs and to ensure effective services, care and support are in place to best meet the needs of their respective populations.
- 1.4 The objectives of the RPBs are to ensure that the partnership bodies work effectively together to:
 - Respond to the population needs assessment carried out in accordance with Section 14 of the Act;
 - Implement the plans for each of the Local Authority areas which are covered by the board, which Local Authorities and LHBs are each required to prepare and publish under Section 14 of the Act;
 - Ensure the partnership bodies provide sufficient resources for the Partnership Arrangements;
 - Promote the establishment of pooled funds where appropriate.
- 1.5 RPBs also need to prioritise the integration of services in relation to:
 - Older people with complex needs and long-term conditions, including dementia.
 - People with learning disabilities.

- Carers (including young carers).
 - Integrated Family Support Services.
 - Children with complex needs as a result of disability or illness.
- 1.6** The SSWWA came into force on 6th April 2016 and the Cardiff and Vale of Glamorgan Regional Partnership Board (RPB) met for the first time on 22nd April 2016. The Terms of Reference, membership and the governance structure are provided as background papers.
- 1.7** This Report provides an update following the last report to the Scrutiny Committee on 8th January 2019.

2. Key Issues for Consideration

- 2.1** The Partnership Arrangements (Wales) Regulations 2015 require that each Regional Partnership Board must prepare an annual report on the extent to which it has met its objectives. The 2018/19 Annual Report of the RPB is available on the Partnership's website at <https://cvihsc.co.uk/about/what-we-do/rpb-annual-report/> and provides a useful summary of key achievements over the last year. These include the following highlights:

Children and Young People

- 2.2** In the last year the Partnership has broadened the scope of the Board to include a focus on the needs of children and young people, in addition to its existing attention to improving outcomes for older people across the Region.
- 2.3** To support this work, a new Children and Young People's Board has been established to enable integrated planning and service development across the region. The role of this multi-disciplinary partnership will be to plan and support delivery of a joined up and child and family-centred approach to services. It will address the barriers faced by children, young people and their families in accessing services and will focus on how partners can work together as a whole system to improve outcomes.
- 2.4** The following priority areas have been identified for children and young people:
- Improve the offer available to support emotional health and wellbeing.
 - Develop a shared framework with agreed common approaches to working with children and young people across the region.
 - Increase the availability of co-ordinated information, advice and guidance to enable children, young people and their families to access early help.
 - Increase the level of influence and involvement of children, young people and their families in service design and delivery.
 - Develop and deliver changes in practice across agreed integrated care pathways.
 - Drive a joint and shared approach to workforce development and deployment;

- Utilise new ICF funding to develop key services for children on the edge of care including Family Group Conferencing, Therapeutic Interventions and Re-unification.

Housing

- 2.5** A multi-agency Health, Housing and Care Board has been formed to address the needs identified in the report commissioned by the RPB in 2017-18 from the Housing Learning and Improvement Network (LIN) using ICF funding. The membership consists of all Registered Social Landlords (RSLs) within the Region, Local Authority Housing leads, social care leads and the Health Board's primary and community care leads. Two RSL representatives from the Board have been selected to sit on the RPB.

Older Persons Housing Strategies

- 2.6** Both Cardiff Council and Vale of Glamorgan Council have current Local Housing Strategies. The Vale of Glamorgan Council are in the process of developing an Older Persons Housing Strategy which is informed by the recommendations within the Housing LIN report

Older People

- 2.7** The RPB has continued its commitment to improving the lives of older people by developing integrated services, utilising both the Integrated Care Fund and Transformation monies made available by Welsh Government.
- 2.8** Examples of the work of the RPB include a nurse-led multi-disciplinary triage team working as part of *Contact One Vale* which has successfully resolved 6,905 cases in 2018-19, enabling Vale residents to be supported within their community or to expedite discharge from hospital. This has contributed to 79% of all adult service enquiries being resolved without the need for further referral. Transformation Funding is now being used to trial the development of a single point of access for GP triage operating from the Vale of Glamorgan Council's contact centre, C1V This will direct people to the right service to meet their needs, first time.
- 2.9** The Partnership has also tested the effectiveness of various Discharge to Assess pathways enabling people to return home from hospital without delay, with the right support and rehabilitation. This ensures that older people in particular, don't lose their independence as a result of a hospital stay:
- 200 people received ongoing assessment, reablement and support following their hospital stay.
 - 85% were then able to return home with a reduced package of care because their level of independence was maintained or improved.
 - A *Get Me Home+* model has now been established with close alignment to the Vale Community Resource Service, piloting ongoing reablement and assessment in people's own homes.
- 2.10** The Partnership has also developed a range of projects to support the needs of people living with dementia. The region has now empowered 25,800 citizens to

become Dementia Friends and work is well underway to support towns across the Vale of Glamorgan to become 'dementia friendly'.

Joint Commissioning arrangements: Cardiff and Vale of Glamorgan pooled fund for care home accommodation services for older people

2.11 A Regional Commissioning Board has been established, chaired by the Director of Social Services for the Vale of Glamorgan Council on behalf of the Partnership. Significant progress has been made to establish more aligned approaches to commissioning where this achieves benefits for the partners and local people:

- In response to the requirement set out in the SSWW Act, a pooled budget arrangement between the two local authorities and the Health Board has been established in relation to the provision of care home accommodation for older people. This came into effect on 1st April 2018 and a twelve-month deed of extension was approved by the partners in March 2019.
- The Partnership now seeks to align provider engagement, fee negotiations and uplift for care home accommodation services and domiciliary care services across the region. In March 2018, Vale of Glamorgan Council and Cardiff and Vale UHB communicated their respective uplifts using a common letter to providers. This supported partners when entering into negotiations for 2018/19 with providers, and enabled each to maintain their position.
- Partners will now seek to share learning from the methodology used to negotiate fee uplifts and engage with providers, then explore the necessary steps to align this process. Partners are working together to jointly communicate fee uplifts to providers across the region for 2020/21.
- A common service specification for care home accommodation services for older people has been developed so that it reflects recent legislation, best practice and local need. This draft specification is in the process of being developed through consultation with stakeholders.
- Mapping of existing commissioning processes for domiciliary and residential care of the three partners took place over 2018/19. This has shown that over 40% of Vale's brokerage case load for domiciliary care is on behalf of Cardiff and Vale UHB. A decision has been taken to stream line processes between the Vale of Glamorgan and UHB.
- During 2018/19 the partnership has also focused on the Escalating Concerns and Home Closure policies. These have been updated to reflect the changes in requirements brought about by Regulation and Inspection of Social Care (Wales) Act 2016. A toolkit will now be developed to include a risk matrix, checklist, templates, pro forma letters and a training programme to ensure consistency across the region.

Children with Complex Needs

2.12 The Integrating Disability Services pilot project tests the concept of integrated working between agencies to reduce duplication, streamline services, reduce complexity for parents and potentially identify potential cost avoidance opportunities within existing services.

2.13 An integrated pathway aims to formalise the way in which agencies work together to support people with complex needs during childhood and also through their transition phase into adulthood and beyond. Various elements of this pathway have been developed and piloted with a specially identified cohort of 94 children.

2.14 This year:

- 318 referrals were received by front door learning disability services, streamlining referrals and need from initial contact with the service.
- 30 parents have received support to deal with children with autistic spectrum disorder.
- 31 young people have been involved in a trial of pre-diagnostic school interventions within the Vale.
- 74 children have been observed at school to support neuro developmental diagnostic processes.
- 2 'Unpicking neuro developmental differences' training days have been delivered to Additional Learning Need Coordinators across the region.

Integrated Autism Service

2.15 The Integrated Autism Service continues to evolve and develop in line with nationally agreed priorities and plans. This includes advice and signposting, consultation for professionals, individual work and a range of group interventions. The team's pathways and processes are now well-established and many positive working relationships have been made. This has led to joint-working and additional services for people with autism, such as a bespoke Confidence Building course designed by Innovate Trust.

2.16 Throughout 2018-2019 the referral numbers for diagnostic assessment have steadily increased. The team have reviewed the process for diagnostic assessment and made changes with a view to improving efficiency, whilst maintaining a high standard. Despite this, the waiting list continues to lengthen due to demand exceeding the capacity of the team. This picture appears to be reflected across Wales and a national demand modelling exercise is to commence shortly to inform future steps.

Learning Disabilities Strategy

2.17 Partners launched the first regional Commissioning Strategy for Adults with a Learning Disability 2019-2024 in June 2019. Rooted in co-production and partnership, the Joint Commissioning Strategy for Adults with a Learning Disability, outlines a commitment to working with people with a learning disability in developing services, with a focus on eight priority areas identified through consultation and engagement with individuals, carers, families and partner agencies.

2.18 The shared vision and core principles central to the Strategy are that people with a learning disability are supported to have: *'a good quality of life and to live the lives they want to lead; living locally where they feel good and well, where they*

are valued and included in their communities and have equal access to appropriate support that ensures independence, choice and control.'

Carers

- 2.19** The RPB has commissioned a Cardiff and Vale Carers Gateway. ICF funding has now been allocated and following a procurement process, Carers Trust South East Wales has been awarded the contract to implement the service.
- 2.20** A carers expert panel is meeting regularly and engaging with more carers. The panel has supported recruitment of a carer representative to the RPB in liaison with Glamorgan Voluntary Services and C3SC. YMCA project workers have undertaken a number of awareness raising sessions at school assemblies, with GP's, university students and with professionals to raise awareness and to identify 'hidden' young carers.
- 2.21** Carers Trust South East Wales have continued their Young Carers in Schools accreditation project, successfully supporting schools to achieve the accreditation and supporting them to become more young carer aware. The young carers work to identify carers in schools. GP practices have seen a demonstrable increase in our early identification of young carers and our ability to provide support for their roles.
- 2.22** The Health Board's Patient Experience Team undertake education sessions to encourage staff to recognise carers and to involve them in discharge planning. To date 3,193 newly appointed staff have undertaken the carer awareness training and 741 staff have attended additional sessions.

Regional Outcomes Framework and Area Plan

- 2.23** The Regional Partnership Board is in the process of developing a Regional Outcomes Framework. The purpose is to articulate the ambitions of the Board, shared across the partnership. It will enable the Board to align its strategies and activities to delivering the outcomes and it will be able to measure progress against jointly agreed, partnership-wide outcomes. This will help to inform the revision and development of the Area Plan during 2020, setting out the priorities for the future.

Welsh Community Care Information System

- 2.24** The Welsh Community Care Information System (WCCIS) has been mandated by Welsh Government for implementation across Wales to enable sharing of electronic information to support the delivery of coordinated care, enabling staff from NHS and social care services to take an integrated approach to assessment, care planning and service delivery. The system has been implemented by social services in the Vale of Glamorgan, replacing and significantly improving on the previous SWIFT system. Additional functionality continues to be developed, specifically extension of the finance module. Other key partners across the Regional Partnership Board however are citing significant risks to implementation that would reduce the functionality available on their current systems.

ICF Capital

2.25 A three year capital development fund was released via the Integrated Care Fund in 2018-19 with a total of £13.335m for the Region. A full programme of projects for this period has now been presented for approval to Welsh Government and the great majority have now been approved with the exception of the Llantwit Major Hub development. This includes the following developments in the Vale of Glamorgan:

- Scoping for the Older People's Village in Penarth.
- Various developments to residential care home accommodation to improve access for people with dementia.
- Ongoing development of the Ty Deri special school site.

Moving Forward

2.26 It is clear that current Ministerial intentions are to develop Regional Partnership Boards as the key vehicle to drive a more integrated form of working in all regions across the Wales. Most recently, every RPB was given responsibility for oversight of Winter Funding monies, newly announced Preventative Fund and also funding to support continuous engagement with local people. In recognition of this increased responsibility and the need to ensure effective working with other functions, RPBs have also been asked to broaden the range of member representation with colleagues from Housing and Education now joining as permanent members.

2.27 As the RPB looks to the future, its intention is to revisit the existing Area Plan during 2020 with the aim of refreshing and clarifying the overall priorities for delivery. This will include the development of programmes centred on significant strategic enablers such as:

- Workforce development.
- Digital innovation including information sharing, digital inclusion, AI and assistive technology and enabling integrated assessment and care planning.
- Joint commissioning.
- Business intelligence and insights.

2.28 The RPB will also refresh its governing and reporting arrangements to ensure that they are proportionate whilst providing assurance to all stakeholders. The development of co-production principles to facilitate ongoing engagement with service users and other stakeholders will form a fundamental part of that process. The RPB will also ensure robust involvement and consultation in relation to service changes, developments and improvements.

2.29 The RPB is also alert to the need to ensure the financial sustainability of developments funded through short-term funding streams. The RPB will embark on an exercise to ensure the ongoing financial sustainability of those short-term funded services which have shown themselves to be fundamental in supporting successful outcomes for citizens across the region. This will involve close

collaboration with partners in all areas and may require the inclusion of key investments within future council spending plans.

- 2.30** Developing strong links with both Public Service Boards in the region will be a fundamental part of this process in order to ensure the effective alignment of all available resources to improve health and wellbeing outcomes for people. NHS and social care services can only influence a small proportion of this, and it will become increasingly important to align strategic planning with education, housing, the environment and employment to have an impact on the health and wellbeing of the population.

3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

- 3.1** The work of the Cardiff and Vale of Glamorgan Regional Partnership Board plays a key role in supporting the delivery of sustainable social services in the long term. Engagement, Integration, Involvement, Collaboration and Prevention are all founding principles of the Partnership as demonstrated within the Terms of Reference for the Board.

4. Resources and Legal Considerations

Financial

- 4.1** Whilst the ICF and Transformation funding has been welcomed by the RPB, there remain significant concerns regarding the ongoing nature of the core ICF allocation (£11,803,000), which currently has only been confirmed until the end of March 2020.
- 4.2** The Transformation Fund is also only available for a limited period of time to December 2020, with a number of projects finishing before that. Exit and sustainability plans are being developed across the partnership for both funds. This will include the identification of those projects which merit ongoing funding, including mainstreaming and these will be highlighted as part of ongoing discussions within the Council.

Employment

- 4.3** Both the ICF and Transformation Funds have enabled the employment of key staff within the Council. Every effort has been taken to limit the number of permanent roles. Nevertheless, the 4 year period of the ICF's existence along with the need to secure key skills sets from a limited pool of availability has meant that a significant pool of permanent staff are now funded through this short term resource.

Legal (Including Equalities)

- 4.4** The work outlined in this report sets out the progress of the RPB in meeting the requirements of Part 9 of the SSWWA. The Partnership Arrangements

Regulations places a requirement on Local Authorities to establish and maintain pooled funds in relation to:

- The exercise of their care home accommodation;
- The exercise of family support function;
- Such of their specified functions as they decide they will exercise jointly in consequence of the assessment carried out under Section 14 of the Act or any plans prepared under Section 14(a) of the Act.

5. Background Papers

The RPB annual report 2018/19 can be found at the following link:

<https://cvihsc.co.uk/about/what-we-do/rpb-annual-report/>

The RPB Terms of Reference can be found at the following link:

<https://cvihsc.co.uk/about/who-we-are/rpb-terms-reference/>

The impact of the work of the RPB on local people can be found in a number of case studies to be found at the following link:

<https://cvihsc.co.uk/citizen-studies/>