

No.

## HEALTHY LIVING AND SOCIAL CARE SCRUTINY COMMITTEE

Minutes of a remote meeting held on 9<sup>th</sup> February, 2021.

The Committee agenda is available [here](#).

Present: Councillor Mrs. J.E. Charles (Chairman); Councillor N.C. Thomas (Vice-Chairman); Councillors Ms. J. Aviet, O. Griffiths, S.J. Griffiths, T.H. Jarvie, R. Nugent-Finn and J.W. Thomas.

Also present: Councillors Mrs. S.M. Hanks, K.F. McCaffer (Cabinet Member for Leisure, Arts and Culture) and E. Williams (Cabinet Member for Legal, Regulatory and Planning Services).

400 MINUTES –

RECOMMENDED – T H A T the minutes of the meeting held on 12<sup>th</sup> January, 2021 be approved as a correct record.

401 DECLARATIONS OF INTEREST –

No declarations were received.

402 PRESENTATION: IMPROVING CARE FOR FRAIL OLDER PEOPLE IN THE VALE OF GLAMORGAN (SAM DAVIES WARD) – UPDATE –

On 17<sup>th</sup> September, 2019, the Committee received a presentation from the University Health Board (UHB) regarding a public engagement exercise on proposals to improve care for frail older people in the Vale of Glamorgan, following which, the Committee requested that a further presentation be provided following the end of the public consultation exercise to ensure that Committee Members were kept up to date regarding the results of the public consultation exercise and subsequent plans for Barry Hospital.

The Chief Executive of Cardiff and Vale UHB, Mr. Len Richards, with support from the Director of Operations for the Primary, Intermediate and Community Care, Ms. Lisa Dunsford, provided a PowerPoint presentation to the Committee as requested to apprise Members of the following:

- The aims and outcomes of the UHB Integrated Care System;
- The criteria for a population health focused approach;
- Regional Partnership Board programme collaborations in 2021/22;
- The future role of Barry Hospital; and
- Investments and progress to date for the Barry Hospital Health and Wellbeing Centre.

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The UHB Director of Operations for the Primary, Intermediate and Community Care added that:

- The Integrated Care System was designed to provide the right level of care in the right setting to ensure that elderly patients could age well and retain their independence;
- There would always be in-hospital care available but co-ordinated care at a local community level would help to prevent individuals from entering the hospital setting;
- Funding to support the system transformation had been confirmed;
- Prior to the national pandemic, a community workshop was facilitated by the UHB Team at Barry Hospital with the aim of ensuring that services available at the base reflected the needs of the local community via a Health and Wellbeing Centre; and
- The Minor Injuries Unit at Barry Hospital had been opened.

Following the presentation, Members raised the following comments and questions:

- Better advertising was required to promote the new CAV 24/7 service as an innovative approach for patients to access urgent care during the national pandemic. A lack of advertising would result in the service not being used;
- Retaining some beds rather than losing all beds on the Sam Davies Ward at Barry Hospital, as originally suggested at the time of the public consultation, was a welcomed change in approach;
- Listening and responding to public feedback was essential and service specifics needed to be clearly laid out for the public, for example, progress on the Frailty Unit;
- What were the results of the clinic audit as agreed during the Community Workshop in December 2019?
- More out-patient services available at Barry Hospital would help to relieve pressure on services operating at Llandough Hospital, for example, expanding X-ray facilities so all forms of X-ray could be undertaken at Barry Hospital rather than select anatomy;
- More out-patient services at Barry Hospital would also help to minimise patient travel and lower carbon emissions which was in keeping with the national response to tackle the climate emergency;
- During the Community Workshop undertaken in December 2019, it was suggested that the name of Barry Hospital be changed to the Barry Health and Wellbeing Centre however no other proposed centre would accommodate bedded wards and no public consultation had taken place to change the name which was embedded within the local community;
- Had the current staff at Barry Hospital been consulted regarding changes to services at Barry Hospital?
- The national pandemic had made it extremely difficult for independent organisations linked with Barry Hospital to operate; what efforts had been made to maintain contact with said organisations about possible service changes at the hospital?

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- Very little publicity had taken place to advertise the new Mary Lennox Community Room available for use as well as the opening of the Minor Injuries Unit;
- With technology continuing to advance, what efforts were being made to support older generations to access digital care services?
- Using audio messages on public transport would be more effective for elderly residents than visual advertisements; and
- There was an opportunity to promote care services via domiciliary care providers going forward.

Following Members' comments, the UHB Representatives advised the following:

- With regards to the aforementioned changes to the Sam Davies Ward, it was acknowledged that the UHB could have advertised the proposal more clearly and a change of model approach, rather than an overall closure, had been taken following public consultation. The Sam Davies Ward was still operational and primarily occupied by Vale of Glamorgan residents;
- The Frailty Unit model was still under development. Assessments of the unit had already been undertaken however decisions were currently on hold as a result of the national pandemic;
- The clinic audit was agreed to assess room utilisation at Barry Hospital with the aim of re-configuring clinic space to increase the number of services available at the hospital if/when applicable. The audit exercise was undertaken as agreed and the results had been collated into a working document that would be used to inform future public engagement exercises. The working document could be shared with the Committee Members following the meeting;
- The change of name for Barry Hospital was suggested to better align with the overarching health and wellbeing strategy and to reflect that services offered at the base were also designed around preventive care as well as hospital-based care;
- The service structure at Barry Hospital had not been set therefore, conversations had not yet been had with current staff;
- An eight to ten week engagement timeline was previously set however, efforts had paused as a result of the national pandemic. Following the recent engagement exercise to publicise CAV24/7, confidence had been built to use virtual engagement methods going forward but further planning was required before any further engagement exercises were undertaken;
- With regards to the new Mary Lennox Community Room at Barry Hospital, the Head of Adult Services for the Council advised that ongoing conversations were taking place with third sector organisations, led by Glamorgan Voluntary Services, to promote use of the space;
- A Communication Plan was executed to promote the opening of the Minor Injuries Unit at Barry Hospital that included several different methods of promotion. The plan could be shared with the Committee Members following the meeting; and
- It was acknowledged that further work was required to help bridge the digital gap for service users and help would be sought from external organisations

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specialising in digital skills and engagement going forward.

In conclusion, the Committee raised concerns received from local constituents regarding waiting times, parking and queuing conditions at the Holm View Covid-19 mass vaccination centre during winter conditions.

In response, the UHB Representatives advised that it was important to maintain a steady flow of individuals through the centre and the leadership team at the centre were responding to any delays as quickly and efficiently as possible. Individuals were encouraged to arrive at the centre at the exact time of their appointment.

RECOMMENDED – T H A T the University Health Board be thanked for its presentation.

Reason for recommendation

Members are kept up to date on changes to services available at Barry Hospital as a result of the University Health Board Integrated Care approach and future development of the Barry Hospital Health and Wellbeing Centre.

403 LEISURE MANAGEMENT CONTRACT – YEAR 8 PERFORMANCE REPORT (DEH) –

The Operational Manager for Neighbourhood Services, Healthy Living and Performance advised that Legacy Leisure, the Council's Leisure Management Contractor, was required to produce an annual report detailing performance, service improvements and any operating issues and that the Leisure Management Contract was now into Year 9 of an initial 10 year contract. Therefore, the tabled report considered Year 8 of the contract, 1<sup>st</sup> August, 2019 to 31<sup>st</sup> July, 2020, which was largely not impacted by the national pandemic.

The Year 8 Report demonstrated that despite some challenging market conditions and disruption to services due to Covid-19, upgrading works and performance had remained high.

The Officer brought Members' attention to paragraph 2.5 of the report which stated that following on from the recent Audit Wales report considered by the Committee, officers had undertaken a research exercise to determine the revenue cost of the Vale of Glamorgan's service in comparison to other Local Authority Leisure Centre services in Wales. The exercise demonstrated that the Vale of Glamorgan was the only Local Authority in Wales with a known revenue surplus prior to Covid-19 as well as having a low leisure provision cost.

Following the Officer's presentation and subsequent questions from the Committee, the Operational Manager for Neighbourhood Services, Healthy Living and Performance along with the Legacy Leisure Contract Manager advised the following:

- Maintenance of facilities had continued though-out the national pandemic. Therefore, apart from a small window to re-heat swimming pools, facilities

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would be available for users as soon as centres were permitted to re-open in line with government regulations;

- Legacy Leisure continued to maintain a good online and social media presence to communicate remotely with service users when required;
- The dry changing room facilities at Barry Leisure Centre would be available to service users once the centre re-opened;
- Parking limitations at Barry Leisure Centre continued to be an issue for service users and a strategy to tackle non-service users parking in the centre car park would be welcomed by Legacy Leisure;
- Contact with local schools had naturally dipped as a result of the national pandemic however, efforts would be continued once pandemic restrictions were lifted to engage young people with leisure services;
- In the long term, the biggest challenge for centres continued to be social distancing and therefore use of space. Use of the facilities would be continued by appointment only to ensure strict cleaning systems and to maximise customer numbers. Feedback from service users during previous lockdown periods had been positive and service users felt confident that facilities were safe;
- To facilitate outdoor fitness classes, consideration would need to be given to the necessary insurance, funding and licenses before classes took place. Welsh Government funding had been applied for but not received to date;
- Any new technology introduced to support service users to use the centre facilities and car park would need to be simple and efficient. External technologies were already available to allow service users to reserve parking spaces in conjunction with their membership use but extensive research would be required before adoption; and
- The Holm View Leisure Centre was now operating as the Covid-19 mass vaccination centre for the Vale of Glamorgan. No plans were currently under consideration to open further vaccination centres in the western vale.

RECOMMENDED – T H A T the performance of the Legacy Leisure Contract for Year 8 be noted.

#### Reason for recommendation

Having reviewed the performance of the contractor over the past 12 months.