

No.

## HEALTHY LIVING AND SOCIAL CARE SCRUTINY COMMITTEE

Minutes of a Remote Meeting held on 10<sup>th</sup> January 2023.

The Committee agenda is available [here](#).

The recording of the meeting is available [here](#).

Present: Councillor J.E. Charles (Chair); Councillor N.C. Thomas (Vice-Chair); Councillors C.A. Cave, A.M. Collins, C.M. Cowpe, R. Fisher, S. Lloyd-Selby, J. Lynch-Wilson, J.M. Norman, and C. Stallard.

Also present: Councillors I. Buckley, L. Burnett (Executive Leader and Cabinet Member for Performance and Resources), W.A. Hennessy, G. John (Cabinet Member for Leisure, Sport, and Wellbeing) and E. Williams (Cabinet Member for Social Care and Health).

### 598 ANNOUNCEMENT –

Prior to the commencement of the business of the Committee, the Democratic and Scrutiny Services Officer read the following statement: “May I remind everyone present that the meeting will be live streamed as well as recorded via the internet and this recording archived for future viewing.”

### 599 APOLOGIES FOR ABSENCE –

These were received from Councillors G.M. Ball and H.M. Payne.

### 600 MINUTES –

RECOMMENDED – T H A T the minutes of the meeting held on 6<sup>th</sup> December 2022 be approved as a correct record.

### 601 DECLARATIONS OF INTEREST –

Councillor S. Lloyd-Selby declared a personal interest in Agenda Item 5 – Update on the Cardiff and Vale of Glamorgan Regional Partnership Board. Councillor Lloyd-Selby had multiple family members in receipt of Telecare support and one family member in receipt of a care package. Councillor Lloyd-Selby had a dispensation from Standards Committee to speak only on issues relating to Telecare and Care Package services at Vale of Glamorgan Council meetings. The Councillor remained in the meeting for the item.

## 602 LEISURE MANAGEMENT CONTRACT – YEAR 10 PERFORMANCE REPORT (DEH) –

The Operational Manager for Neighbourhood Services, Healthy Living and Performance, with support from the Regional Director Wales & Southwest for Parkwood Leisure, presented the report related to the final year of the initial 10-year Legacy Leisure Management Contract; the context for which was set out in paragraphs 1.2. and 1.2 of the report. The contract had recently been extended to 2030. The delays to signing the extension agreement had been mainly due the impact of the Covid-19 National Pandemic.

Legacy Leisure, the Council's Leisure Management contractor, was required to produce an Annual Report detailing performance, service improvements and any operating issues. The Report was presented to the Healthy Living and Social Care Scrutiny Committee to allow Committee to assess the performance of the Leisure Management Contract over the past 12 months.

Officers advised that the Year 10 report was different to previous reports as it detailed the performance from August 2021 to July 2022 and therefore reflected the recovery the service had had to undergo as a result of the end of Covid restrictions.

The covering report also detailed further actions that had been taken in response to the work undertaken by Audit Wales on the Sustainable Development Principle in their review of Outsourced Leisure Provision in November 2020. The Audit Wales report challenged the Council to assure itself that the contract was providing value for money and strengthened its application of the Sustainable Development Principle as part of extending the contract. Whilst officers had been able to demonstrate that the contract provided value for money, by undertaking a comparative exercise against all other Councils in Wales, further work was acknowledged to be required to strengthen the application of the Sustainable Development Principle.

Following the Officer presentation, and subsequent questions from the Committee, Officers added the following points of advice:

- Members of the Committee would shortly be offered the opportunity to visit each of the Vale of Glamorgan Leisure Centre sites to view the recently refurbished facilities starting with the centres in Barry and Penarth. Invitations would be forwarded via the Democratic & Scrutiny Services Officer as soon as appropriate dates could be found in collaboration with the centres. It was intended that the centre tours would kick-start the process for re-establishing the Leisure Centre Working Group which historically visited a centre per quarter and had oversight of future development programmes at each site.
- To assist in addressing the Audit Wales concerns, Legacy Leisure had appointed an additional outreach worker to work within the Community and the post holder would specifically champion the community aspect of work. The Active Community Manager had already undertaken a number of initiatives and, in addition, was linking up with the Council's own Sport and Play team to develop further physical activity opportunities in the Communities. The specific targeted approach by Legacy Leisure to improving well-being within the community could be seen in Appendices D and E of the

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report. Though these documents were produced in the context of the current legislation in England, the main principles of the Active Community Plan for Hengrove (Appendix E), contained many of the aspects of the 5 ways of working and a similar document will be developed for the Vale of Glamorgan in 2023, in conjunction with the work currently being undertaken to introduce new performance indicators aimed at demonstrating better the Sustainable Development principles of the Council's Leisure Partnerships.

- To meet Sustainable Development Principles, centres were also working to reduce their utility use and increase investment in carbon neutral practices. A Sustainability Manger had recently been appointed by Legacy Leisure who was working their way through assessing all centres for opportunities to invest to improve centre sustainability both in the short and long term.
- Customer engagement initiatives such as 'Member of the Month' had already been implemented across centres. The key message across all methods of communication was that Vale of Glamorgan Leisure Centres 'were for all.' Centres were already doing a lot to engage with customers and to encourage existing customers to be advocates for the service, but the organisation was always striving to improve. The re-introduction of customer panels was under consideration for the future which was sadly an initiative that had to be postponed due to social restrictions as a result of the national pandemic. It was pleasing to see a lot of positive feedback on the centres being received via the Legacy Leisure social media channels.
- Going forward, the centres wished to promote services via case study examples demonstrating the impact for the individual rather than just member statistics and improve on publishing the good work already undertaken.

In conclusion, multiple members of the Committee commended the continued success of the Council and Legacy Leisure partnership and expressed their pride in the positive relationship and financial profit as a result. The Legacy Leisure partnership had been a great opportunity for the Council resulting in the Council being able to retain its leisure facilities for the benefit of Vale of Glamorgan residents.

With no further comments or questions, the Committee subsequently

RECOMMENDED –

- (1) T H A T the performance of the Legacy Leisure Contract for Year 10 be noted and commended.
- (2) T H A T a Year 11 performance report for the Leisure Management Contract be presented to Committee in late 2023.
- (3) T H A T the actions proposed to embed the Sustainable Development Principles contained within Well-Being of Future Generations (Wales) Act 2015, for the remaining years of the contract, be noted.

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### Reasons for recommendations

- (1) Having regard to the content of the report and the performance of the contractor during the reporting period.
- (2) To ensure that the Healthy Living and Social Care Scrutiny Committee is informed of progress on the Leisure Management Contract on an annual basis.
- (3) To ensure that the Service responds to the findings of the Audit Wales report and in particular to ensure that the work underway on the Leisure Management Contract strengthens the application of the Sustainable Development Principle as detailed in the Audit Wales report.

### 603 UPDATE ON THE CARDIFF AND VALE OF GLAMORGAN REGIONAL PARTNERSHIP BOARD (DSS) –

The report provided Members with a briefing on the work of the Cardiff and Vale of Glamorgan Regional Partnership Board (RPB). Full details of the activities and impact of the RPB could be found in the 2021/22 RPB Annual Report hyperlinked within the covering report.

The Director of Health and Social Care Integration for the Cardiff and Vale Integrated Health and Social Care Partnership summarised the progress of the RPB made since the last report received in January 2022 as set out in paragraphs 2.3 – 2.28 of the covering report, recognising the ongoing and pervasive impact of COVID-19 on services across the partnership and the associated effect on the progress of more strategic developments.

The RPB was required to produce a Joint Area Plan every 5 years. The next was due in March 2023 and partners were currently considering the priorities that needed to be addressed by working in partnership. The focus remained on the Board's overarching themes of starting well, living well, and ageing well and on delivering person-centred, joined up care and support. As well as the development of longer-term integrated care, the Board continued to work closely as partners to address the urgent and immediate issues impacting on residents and its workforce, in particular securing the domiciliary care workforce and supporting people to return home from hospital. 2023/24 would continue to be challenging as the Board balanced increasing demand and complexity with reduced funding. The RPB needed to balance the continued development and modernisation of health and care services with responding to immediate service pressures.

Following the Officer's presentation, and subsequent questions from the Committee, Officers added the following points of advice:

- The RPB had supported the Council to invest in an innovative falls service, commissioning St John's Ambulance to respond to fallers and help them stay at home. This service was ensuring that people who could stay at home could do so, and reduced demand on both ambulance and hospital services.

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Further information on the innovative and well received working relationship with St. John's ambulance would be provided to Committee in due course as part of its Annual Telecare Services Report once the service had had time to establish.

- Care Forum Wales gave the Vale of Glamorgan Social Services an award for the care they received during the national pandemic which was well received by staff working in the relevant sector and a unique achievement as the forum had not awarded a Local Authority to date.
- In the Vale of Glamorgan, there were schemes in various stages of development including provision for people with physical disabilities and complex care needs, the development of the Integrated health and wellbeing centre at Barry Community Hospital and the Wellbeing Hub at Penarth. A Cabinet report was currently being prepared on the Wellbeing Hub in Cogan pending information requested from the University Health Board. The Cabinet report would give members an indication of the routes the Council would be looking to take.

With no further comments or question, the Committee subsequently

#### RECOMMENDED –

(1) T H A T the work being undertaken, and progress being made by the Cardiff and Vale of Glamorgan Regional Partnership Board, in particular the outcomes being achieved for local people, be noted.

(2) T H A T a further annual update on the work of the Board be received by the Committee in January 2024.

#### Reasons for recommendations

(1) Having regard to the content of the report to increase awareness of the work of the Cardiff and Vale of Glamorgan Regional Partnership Board and to ensure links to the wider Vale of Glamorgan Local Authority agenda and key priorities.

(2) To ensure that Committee remains informed and engaged with the work of the Regional Partnership Board on an annual basis.