

Meeting of:	<b>Healthy Living and Social Care Scrutiny Committee</b>
Date of Meeting:	<b>Tuesday, 05 December 2023</b>
Relevant Scrutiny Committee:	Healthy Living and Social Care
Report Title:	Cardiff and Vale of Glamorgan Market Stability Report 2022: Annual Delivery Plan
Purpose of Report:	To provide an update on progress on the Cardiff and the Vale of Glamorgan Market Stability Report 2022 and share the key findings of the Local Annual Delivery plan with Elected Members of the Scrutiny Committee.
Report Owner:	Head of Resource Management & Safeguarding
Responsible Officer:	Director of Social Services
Elected Member and Officer Consultation:	Head of Children & Young People Services Head of Adult Services & Vale Alliance Operational Managers & Team Managers within the Directorate Director of Health & Social Care Integration, Regional Partnership Board
Policy Framework:	<p>Development and publication of the Market Stability Report (MSR) is a statutory duty under Section 144B of the Social Services and Well-being (Wales) Act 2014 ('the 2014 Act'). The Act requires local authorities to prepare and publish market stability reports and makes provision for regulations setting out the form these must take, matters to be included, and the prescribed period for carrying out market stability assessments. These matters are set out in the Partnership Arrangements (Amendment) and Regulated Services (Market Stability Reports) (Wales) Regulations 2021.</p> <p>Local authorities <b>must</b> work with their Regional Partnership Board (RPB) partners to keep the market stability reports under regular review and revise them as necessary. The market stability assessment will need to be reviewed whenever significant changes occur within the social care market, so that the report remains a 'live' document throughout the whole of the five-year cycle. Regular review will, for example, allow local authorities and their RPB partners to trace patterns of market entry and exit, identify new and emerging trends in provision, and mitigate or manage the risks to the stability of the social care market.</p> <p>Market stability reports must be reviewed at least annually. If significant changes are identified following the annual review, local authorities must</p>

	<p>produce either a revised report or an addendum, which must be published on local authority websites, and submitted to the Welsh Ministers.</p>
<p>Executive Summary:</p> <ul style="list-style-type: none"> <li>• This report highlights the key findings of the work undertaken in the review at a local level of the updated needs of the Vale of Glamorgan in relation to the Market Stability Report.</li> <li>• The MSR was undertaken between October 2021 and July 2022. The dedicated engagement undertaken during development of the Population Needs Assessment (PNA) as well as existing data and reports were used to inform the MSR, alongside dedicated engagement work in the form of focus groups with professionals and providers. The report was published in 2022.</li> <li>• Improvements in care and support services have been made across all population groups since the 2017 Population Needs Assessment. COVID-19 has had several impacts, including increasing demand for services, especially as a result of mental health issues, and changing models of delivery for many services. The longer-term impact on care and support needs of our population, and the market's stability will require continual monitoring to ensure market sufficiency.</li> </ul> <p>The full Market Stability Report can be found here  <a href="https://cavrp.org/app/uploads/2023/03/Market-Stability-Report.pdf">https://cavrp.org/app/uploads/2023/03/Market-Stability-Report.pdf</a></p>	

## **Recommendations**

1. That Scrutiny Committee considers the changes to the market since publication of the Cardiff and the Vale of Glamorgan Market Stability Report (MSR). These key changes and the local priorities are set out in this report.
2. That Scrutiny Committee provides feedback to inform the next stages of implementation in relation to the local priorities highlighted within this report.

## **Reasons for Recommendations**

1. To ensure Scrutiny Committee is updated with respect to changes in demand and service availability since the Market Stability Report was published in 2022.
2. To enable the committee to inform the future development of regulated services, so they are sufficient to meet the population's future care and support needs.

## **1. Background**

- 1.1 The Market Stability Report was developed by the Regional Partnership Board, following engagement work with health and social care professionals, third sector organisations and independent providers.
- 1.2 The Social Services & Well-being (Wales) Act 2014 specifies regulated services which should be included within the Market Stability Report. These are presented in the Market Stability Report as individual sections. Sections include details of the current service landscape, the services required to meet the needs of our citizens, a stability assessment (risks to the market segment) and the actions required. Additional sections consider the sufficiency of services to meet future needs and the strategic themes which will require consideration to ensure stability of regional care and support markets while developing the market capacity in the region, so it is sufficient to meet anticipated levels of future care and support needs.
- 1.3 The Market Stability Report has close links with the Area Plan which has also been considered by Scrutiny Committee.
- 1.4 This scrutiny report is informed by the changes in demand and in the market that have taken place since the engagement work was undertaken for the regional MSR in 2021/22. Our analysis enables consideration of future projected need and informs our forecast of what is required. It is in that uncertain context that this report identifies the commissioning priorities for the service.

## **2. Key Issues for Consideration**

- 2.1 Since 2022 pressures on Adult and Children & Young People services have increased significantly. There are now more children in Local Authority care, and they need support services and placements that can meet their needs. More adults are being assessed as requiring packages of support and the Local Authority has worked hard with providers to ensure that this increased need can

be met. The demographic of our adult population means that the need for care and support services will continue to increase.

- 2.2** When the MSR was undertaken in 2021/22 the region was emerging from covid and since this time there have been changes within the market. In places the market remains fragile. For example, there were significant delays in placing packages of care in domiciliary care market within the Vale of Glamorgan during the Autumn and Winter of 2022. Whilst the market situation has now improved, and packages of care can be placed quickly it remains fragile and an area of pressure.
- 2.3** There are several priority areas identified and it will be a huge challenge for the Vale of Glamorgan to be able to ensure that all these competing needs are met in full. To prioritise and focus attention on those areas of need an action plan will be developed. Set out below re the identified priority areas for services:
- 2.3.1** We continue to have an increase in Unaccompanied Asylum-Seeking Children (UASC) being placed with the Local Authority with potentially up to 10 further UASC due to be supported by the Council during the financial year. It has been identified that there is a need to provide at least 2 further Houses of Multiple Occupation, potentially within the Vale of Glamorgan.
- 2.3.2** Supported accommodation for care leavers was identified as an area where demand was outweighing supply. We would like to identify a suitable 3 bedroomed property for young people between the ages of 18 and 21 who are leaving care, with on-site support provided. The service also identified the need for a further 4 bedroomed House of Multiple Occupation for care leavers.
- 2.3.3** Residential accommodation for Children Looked After remains an area of priority due to an increase in demand but also as a response to the Welsh Governments proposals to eliminate profit from the care of Children Looked After. Two in county residential homes in partnership with the third sector will go live in 23/24. Projections highlight that provision of in-County residential accommodation for children and young people, with a focus on provision of placements for those aged between 8 and 14 years of age will continue to be an area of priority.
- 2.3.4** Parent and child foster placements. It was identified that the Local Authority would benefit from having increased numbers of in-house foster carers to be specifically trained and supported to provide placements for parent and child placements.
- 2.3.5** Foster carers and Connected Persons – Given the increase in the number of Children Looked After there needs to be an increase in the recruitment of mainstream foster carers to meet demand, and continued emphasis on identifying Connected Persons to provide care and support to Children Looked After.
- 2.3.6** Adoption – The numbers of children being referred for adoption are projected to continue rising, with the need for more adopters to be approved to meet this need.

- 2.3.7 Care at home –There will be a need for domiciliary care capacity to be increased to ensure the Council is able to support citizens who are assessed as requiring care and support in their own homes. Such services will be required to focus on prevention of escalation in care and support needs and be based on the citizens’ required outcomes.
- 2.3.8 Residential and nursing care for citizens aged 65+ - there are currently limited numbers of vacancies within existing residential and nursing homes in the Vale of Glamorgan. With the age and support projections within the PNA and MSR, there is a need for further beds to be established. It is likely that the majority of care home provision will need to be able to support citizens with a dementia by March 2027.
- 2.3.9 Residential and nursing care for citizens aged 18 to 64 – with more citizens being diagnosed with early on-set dementia, this is an area where care home provision will need to be developed or existing provision adapted, with appropriate upskilling of staff. Several commissioned providers have identified this as an area of need within their business plans.
- 2.3.10 Extra Care – the planned new Extra Care facility within Penarth will assist with some of the need for additional care at home provision but needs to be completed in a timely manner to have the maximum impact on projected numbers of citizens requiring care and support at home.
- 2.3.11 Supported living (Learning Disabilities) – Work will need to continue to identify and develop opportunities for further properties that can be utilised as supported living for citizens with a learning disability who wish to maintain their own tenancies within communities.
- 2.3.12 Increasing Employment Support and Opportunities – There is a need to engage with the Vale’s largest employers (including the local authority) and voluntary agencies to develop employment support and opportunities to citizens with a learning disability and/or physical disability.
- 2.3.13 Substance misuse accommodation – this has been identified as an area of need by the Area Planning Board, with consultation currently being undertaken to assess the future requirements for services.
- 2.3.14 Shared Lives Scheme (Adult Placements) – 50% of current Host carers are over 60 years of age; significant numbers of new Hosts need to be identified, trained and supported to ensure that future levels of demand can be met. There is a development plan in place to address these issues.
- 2.3.15 Staff recruitment- The fragility of staffing services was a theme that ran throughout the engagement sessions.
- 2.4** The MSR is a regional report, and the above are local priorities. We need to ensure we are suitably prepared to deliver for Vale of Glamorgan residents in the future. We continue to work on integrating services and delivering on a regional basis where sensible to do so.

### 3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

#### Five Ways of Working

- 3.1 Long term:** The Code of Practice states that each Market Stability report must look forward to the subsequent report, i.e., five years. Each section within this draft report considers what changes may take place to the populations care and support needs and market stability up until 2027, and projects the sufficiency of the care and support market to meet the populations needs.
- 3.2 Integration:** In respect of the MSR, Well-being Assessments were conducted in both Cardiff and the Vale of Glamorgan Local Authorities concurrent to the Population Needs Assessment. Regular meetings were held between lead authors to promote cohesion between the assessments. The final Population Needs Assessment and the Well-being Assessments provided the citizen engagement and intelligence which have informed the care and support needs reflected in the Market Stability Report. Additional engagement with external and internal stakeholders has taken place to inform our local priorities.
- 3.3 Involvement:** consultation is not formally required under the Social Services and Well-being (Wales) Act 2014, however, the Code of Practice stipulates that the Market Stability Report should reflect the findings of the Population Needs Assessment, where the need for citizen engagement was emphasised in the Population Needs Assessment Supplementary Guidance issued in March 2021. In order to involve others in the development of our local priorities the following approach was undertaken:
- Engagement with key officers
  - Internal engagement with partners
  - External engagement with partners
  - Engagement with providers
- 3.4 Collaboration:** the market stability and sufficiency assessments, which fed into the Market Stability Report were conducted as a partnership between the Local Authorities of Cardiff and the Vale of Glamorgan, Cardiff and Vale University Health Board, the Regional Partnership Board, providers of commissioned services, and third sector representatives. The work undertaken to develop the local priorities has continued with this approach and is shared through a Regional Commissioning Board which reports to the Regional Partnership Board.
- 3.5 Prevention:** The recent population needs assessment process identified many gaps relating to non-regulated services where there is a link between the gaps and increased need for regulated services. If these services were in place and effective, more people would be able to live their lives without needing support from the regulated services in the scope of this Market Stability Report. During the development of our local priorities gaps in prevention services were identified and considered.

- 3.6 Well-being Objectives:** The Market Stability Report has well-being at its core. Key well-being objectives included within the assessment of market sufficiency to meet the care and support needs of citizens include the following:
- a. **A Healthier Wales:** the assessment of care and support needs, and the range and level of services required was conducted during development of the Population Needs Assessment (PNA). During the assessment of market sufficiency, the PNA identified where development and improvement of services to support and promote health and well-being need to take place.
  - b. **A more equal Wales:** The Supplementary Guidance issued by Welsh Government requests the consideration for self-funders during market sufficiency analysis. This is presented within relevant sections in the MSR.
  - c. **A Wales of vibrant culture and thriving Welsh language:** Welsh language needs identified within the Population Needs Assessment were considered within the sufficiency assessment for each regulated service.

## **4. Climate Change and Nature Implications**

- 4.1** There are no climate change and nature implications as a direct result of this report.

## **5. Resources and Legal Considerations**

### **Financial**

- 5.1** The priorities in this report highlight the need for additional services for children and adults. In order to meet these projected needs, there will be potential significant resource implications.
- 5.2** As the cost of delivering and providing care continues to increase our ability as a council to focus on anything other than our statutory duties will become more challenging. Our ability to continue be creative and innovative to meet the unmet needs identified within this report will become more difficult. However, where possible we will continue to be transformative in our approach, whilst working to ensure that we have a balanced budget.

### **Employment**

- 5.3** Recruiting and retaining staff with the skills needed to support people with complex support needs is a significant challenge within the care and support market. Evidence of initiatives that have been undertaken by services to try and meet this challenge has been considered. There will continue to be a need to be innovative in this area in order to meet the identified needs.

### **Legal (Including Equalities)**

- 5.4** Development and publication of the Market Stability Report is a statutory duty under Section 144B of the Social Services and Well-being (Wales) Act 2014 ('the 2014 Act'). The Act requires local authorities to prepare and publish market

stability reports and makes provision for regulations setting out the form these must take, matters to be included, and the prescribed period for carrying out market stability assessments. These matters are set out in the Partnership Arrangements (Amendment) and Regulated Services (Market Stability Reports) (Wales) Regulations 2021.

- 5.5 The preparation and publication of market stability reports must be carried out on a regional footprint, with local authorities and Local Health Boards working together through the seven Regional Partnership Boards (RPBs). The composition, role and functions of RPBs are explained in statutory guidance on partnership arrangements in respect of Part 9 of the 2014 Act.
- 5.6 Following initial publication, there is a requirement for an update on sufficiency and stability of the market to be submitted to Welsh Government annually. This report will help to inform Welsh Government regarding sufficiency and stability within the market for the Vale of Glamorgan.

## **6. Background Papers**

- 6.1 Cardiff and Vale of Glamorgan Market Stability Report, available from <https://cavrpb.org/app/uploads/2023/03/Market-Stability-Report.pdf>
- 6.2 Cardiff and Vale of Glamorgan Joint Area Plan 2023-28 [online], available from [https://cavrpb.org/app/uploads/2023/08/CAVG\\_AREA\\_PLAN\\_2023\\_2028-2.pdf](https://cavrpb.org/app/uploads/2023/08/CAVG_AREA_PLAN_2023_2028-2.pdf)