

THE VALE OF GLAMORGAN COUNCIL

HOMES AND SAFE COMMUNITIES SCRUTINY COMMITTEE: 18TH SEPTEMBER, 2019

REFERENCE FROM CABINET: 9TH SEPTEMBER, 2019

**“C87 SUPPORTING PEOPLE CONTRACTS – ONE STOP SHOP (HBS)
(SCRUTINY – HOMES AND SAFE COMMUNITIES) –**

The Cabinet Member for Housing and Building Services presented the report which sought permission to commission a One Stop Shop to deliver support services to individuals who had housing related support needs, including those who were homeless or threatened with homelessness and began by stressing the importance of the service.

The provision would be delivered from a centrally based office and provide satellite services across the Vale of Glamorgan to meet demand. Service users would be able to ‘drop in’ to the One Stop Shop for support, which could potentially allow for the delivery of group courses, as well as hosting other appropriate, related services. In addition, the Service would provide outreach support, for example, accompanying service users to appointments.

The need to develop this Service was evidenced in the Council's Supporting People Local Commissioning Plan, and was compliant with the Supporting People Programme Guidance from Welsh Government. It also reflected the vision and direction of travel of the Programme. The service would be able to provide support on demand, reducing waiting times and providing a more early intervention, preventative service. It would free up floating support services to be targeted at the most vulnerable people living in the Vale of Glamorgan

It would also help to protect the most vulnerable service users if funding was reduced in the future by providing more efficient, targeted services. In addition, it would assist the local authority in fulfilling its duties under The Housing (Wales) Act 2014, The Social Services and Wellbeing (Wales) Act 2014 and The Well-being of Future Generations (Wales) Act 2015.

Similar services developed in neighbouring local authorities have reported that high numbers of people who do not normally engage with traditional SPPG services have accessed support through "One Stop Shops", providing more opportunity for an early intervention, preventative approach and reducing the burden on statutory services, such as Homelessness Services, Social Services, Police and Health.

The Leader added that the service would provide the opportunity to engage with hard to reach individuals and allow services to be even more accessible.

This was a matter for Executive decision.

Cabinet, having considered the report and all the issues and implications contained therein

RESOLVED –

(1) That the Head of Housing and Building Services be authorised to enter into a competitive tendering process to commission a One Stop Shop Service to deliver support services to individuals who have housing related support needs, including those who are homeless or threatened with homelessness.

(2) That the Council's Monitoring Officer/Head of Legal Service and Democratic Services be authorised to execute the contract for a period of three years with an option to extend for up to a further two years.

(3) That the report be referred to the Homes and Safe Communities Scrutiny Committee for consideration.

(4) That a further report be brought to Cabinet in twelve months' time outlining the progress made and outcomes achieved by the One Stop Shop Project.

Reasons for decisions

(1) The service is consistent with the Supporting People Local Commissioning Plan, and the Supporting People Programme Guidance, reflect the vision and direction of travel of the programme. Providing an early intervention, preventative approach and reduce the burden on statutory services

(2) To comply with the Council's Financial Regulations and Contract Standing Orders.

(3) The Homes and Safe Communities Scrutiny Committee has oversight of the Project.

(4) To ensure the Project is providing a good quality service which is delivering the required outcomes for service users.”

Attached as Appendix: Report to Cabinet – 9th September, 2019