

ANNUAL DELIVERY PLAN MONITORING REPORT 2020/21



PERFORMANCE SUMMARY

ANNUAL DELIVERY PLAN 2020 / 2021

OVERALL RAG STATUS FOR THE ANNUAL DELIVERY PLAN IS **AMBER**

| Overall Actions | RAG | Direction of Travel | Overall PI's | RAG | Direction of Travel | Overall Objective | RAG | Direction of Travel |
|----------------------|-----|---------------------|----------------------|-----|---------------------|----------------------|-----|---------------------|
| Objective 1 | A | ↔ | Objective 1 | A | ↓ | Objective 1 | A | ↔ |
| Objective 2 | A | ↔ | Objective 2 | A | ↔ | Objective 2 | A | ↔ |
| Objective 3 | A | ↔ | Objective 3 | A | ↓ | Objective 3 | A | ↔ |
| Objective 4 | A | ↔ | Objective 4 | A | ↔ | Objective 4 | A | ↔ |
| Annual Delivery Plan | A | ↔ | Annual Delivery Plan | A | ↔ | Annual Delivery Plan | A | ↔ |

WHAT HAVE WE ACHIEVED?

Objective 1: Work with and for our communities

Results from a customer feedback exercise undertaken in 2019/20 were received into the Shared Regulatory Service which revealed that customer satisfaction was excellent.

All building compliance data is up to date and progress has been made in ensuring that Social Services buildings have effective and robust building compliance arrangements in place.

Objective 3: Support People at home and in their community

The One Stop Shop advice service continues to offer support services to individuals with housing related support needs, including those who are homeless or threatened with homelessness.

The ASB team worked through 1,263 ASB incidents generating 532 referrals. Additional CCTV cameras have now been deployed in identified hotspots to help reduce incidents in these areas and early indications show a positive impact.

Brecon Court and Holm View phase 1 development is now ready for new tenants.

Objective 2: Support learning, employment and sustainable economic growth

The Barry Secondary Learning Communities procurement project received “highly commended” in the Wales Go Awards, Social Value category and was short listed for the Welsh Government and UK Go Awards in Social Value.

Supported the development of volunteering and time-banking opportunities available within the community for the benefit of our citizens with care and support needs.

Objective 4: Respect, enhance and enjoy our environment

Continued to investigate opportunities for an affordable carbon neutral housing development and have undertaken work to help improve thermal efficiency in our existing housing stock.

Work has progressed in establishing an integrated enforcement team to help minimise the detrimental impact of pollution to our environment and on people’s well-being.

The environmental scheme at Margaret Avenue has been completed however it has not yet been possible to open the community garden to the public in light of the current Covid restrictions.



PERFORMANCE SNAPSHOT:

HOMES & SAFE COMMUNITIES SCRUTINY COMMITTEE

| Actions and measures within the remit of this Scrutiny Committee | | PERFORMANCE STATUS | | | | | |
|--|----------|--|----------|--|-----------|--|------------------|
| | |  GREEN | |  AMBER | |  RED | |
| Actions | Measures | Actions | Measures | Actions | Measures | <u>Actions</u> | <u>Measures</u> |
| 37 | 7 | 25 (68%) | 5 (71%) | 3 (8%) | 1 (14.5%) | <u>9 (24%)</u> | <u>1 (14.5%)</u> |

| ACTIONS SLIPPED | |
|---------------------------|-------------|
| COVID-19 Related reasons | 7 / 9 (78%) |
| NON-COVID Related reasons | 2 / 9 (22%) |

| PERFORMANCE MEASURES SLIPPED | |
|------------------------------|--------------|
| COVID-19 Related reasons | 1 / 1 (100%) |
| NON-COVID Related reasons | 0 / 1 (0%) |

WHAT DO WE NEED TO IMPROVE?

Objective 1: Work with and for our communities

The Council's significant shift towards greater use of digital technology to prevent spread of infection may exacerbate the existing digital divide and increase social exclusion.

Development of the Tenant and Leaseholder Engagement Strategy has been impeded by the absence of the project lead.

Limited progress made in identifying a suitable site for the Gypsy and Traveller community.

Objective 3: Support people at home and in their community

Work on developing a new Community Investment Strategy has continued but has been impacted by the absence of the project lead.

The ongoing restrictions resulting from the pandemic has prevented officers from visiting households in order to progress Disabled Facility Grants.

Progress on the development of an Older Person Accommodation with Care, Care Ready and Support Strategy has been impeded as we focus on additional housing presentations caused by the pandemic.

Objective 2: Support learning, employment and sustainable economic growth

We have suspended the majority of face to face Community Investment interventions and projects in line with Covid-19 regulations.

The SRS have been unable to implement actions to improve business trading practises due to the pandemic and redirection of resources. Training courses have not been delivered due to social distancing restrictions but business owners continue to be supported with Covid-19 compliance.

Objective 4: Respect, enhance and enjoy our environment

Work to develop a sustainable alternative sewage arrangement for residents at Channel View, Marcross has been delayed by 6 weeks as a staff member that was leading the tender exercise has left the team.

The environmental scheme at Margaret Avenue has been completed however it has not yet been possible to open the community garden to the public in light of the current Covid-19 restrictions.



CORONAVIRUS RECOVERY UPDATE

- ❖ Provision of bed and breakfast accommodation for homeless persons in accordance with the Welsh Government Covid-19 Homelessness Plan.
- ❖ We will submit bids to WG for longer term accommodation to address the increased homelessness demand as we come out of transition and into recovery.
- ❖ Worked with tenants to provide advice and support enabling them to better manage their finances manage the early effects of Universal Credit during the pandemic.
- ❖ Working with partners across the Vale and wider area to address and improve issues of social cohesion.
- ❖ Support provided for the increased instance of anti-social behaviour including preventative measures such as the purchase of mobile CCTV units.
- ❖ Increased enforcement activity ensuring that businesses comply with social distancing and other COVID-19 controls including new alcohol licencing arrangements.
- ❖ SRS have lead on the Track, Trace, Protect project for all three authorities.
- ❖ Expansion of Vale Hero's and Stronger Communities fund to support more community projects with particular emphasis on bringing together funding sources.
- ❖ Continue to deliver affordable housing to meet needs through the planning system.
- ❖ Support Housing Services to deliver new Council House building through planning policy agent support services.
- ❖ Families First has continued to provide full funding to its Young Carers respite service to support vulnerable and isolated young people. A full programme of activities and support has been ongoing.
- ❖ Families First Disability strand services (Families First Holiday club, Integrated Youth Provision and The Index) have continued to provide information and respite services for disabled young people and their families during holiday periods.

