

Meeting of:	<b>Homes and Safe Communities Scrutiny Committee</b>
Date of Meeting:	<b>Wednesday, 10 November 2021</b>
Relevant Scrutiny Committee:	Homes and Safe Communities
Report Title:	Update on the Community Safety Strategy Action Plan
Purpose of Report:	To note the updates and progress on the Safer Vale Strategy Action plan.
Report Owner:	Miles Punter-Director of Environment and Housing
Responsible Officer:	Deb Gibbs - Community Safety Manager
Elected Member and Officer Consultation:	Cabinet Member for Legal, Regulatory and Planning Services Head of Housing and Building Services Finance Support Manager  Principle Lawyer for Legal Services
Policy Framework:	This report is within the Policy Framework and Budget.
<p>Executive Summary:</p> <p>This report shares progress from the Safer Vale Strategy Action Plan for the first two quarters of 2021-2022.</p> <p>Despite ongoing challenges presented by staff absence during Covid and increased workloads the partnership successfully advanced in its work against the strategy. The action plan is divided into 'ongoing actions', which consists of work that is carried out as part of the ongoing work of the partnership and 'standalone' actions which consists of singular pieces of work. During the first two quarters, there were 31 standalone actions of which one is RAG rated as red, five as amber and 25 as green.</p> <p>The Safer Vale Partnership Action Plan is a working document and a standing agenda item for the Safer Vale Operational Group. It is therefore kept under constant review and is updated as required.</p>	

## **Recommendation**

1. That Scrutiny consider the progress made against the Safer Vale Partnership Action Plan.

## **Reason for Recommendation**

1. To ensure that the council function of the Safer Vale Partnership is effectively assessing its performance of duties outlined in the Crime and Disorder Act 1998 to work with other statutory partners to formulate and implement strategies to tackle local crime and disorder in the area.

## **1. Background**

- 1.1 The Safer Vale Partnership underwent a review and restructure in 2019 as part of the development of a new strategy that would underpin the work of the Partnership from 2020 to 2023. This Strategy included an ambitious action plan that spans across the same time frame.
- 1.2 The Safer Vale Partnership is made up of South Wales Police, the Vale of Glamorgan Local Authority, South Wales Fire and Rescue, the Unified Probation Service and Cardiff and the Vale UHB. Additional membership on the operational group includes the Cardiff and Vale Area Planning Board and Change Grow Live, as the lead commissioned service for instant access substance misuse services in the Vale.
- 1.3 The Action Plan sets out actions against the Strategy's four priority areas:
  - Prevent and reduce crime and disorder. The Partnership will work to prevent and reduce crime and anti-social behaviour to keep people who live, work and visit the Vale safe and free from the fear of crime.
  - Engage. The Partnership will improve the way it connects with, involves and informs the community to increase awareness, the feeling of belonging and positive community cohesion in the Vale.
  - Safeguard. The Partnership will work to safeguard the most vulnerable in the community.
  - Work together. The Partnership is committed to strengthening partnership working to improve efficiencies and problem solving.

## **2. Key Issues for Consideration**

- 2.1** It is important to note that all agencies within the partnership continue to adjust to some of the changes in landscape following the effects of Covid-19. Increased workloads and sickness with longer periods of isolation following positive Covid-19 tests have continued to burden resources within organisations. Some of the lower priority actions within the action plan have had delays to enable partners to respond to the adverse effects of the global pandemic and other service priorities during the two quarters.
- 2.2** The Action Plan is driven by the Safer Vale Operational Group. Throughout most of the time affected by the pandemic the Operational Group met only as a 'tactical group' who were able to more rapidly and succinctly work together in response to the challenges posed by the changing landscape created by Covid-19. These tactical group ran shorter meetings and held an action log that enabled partners to provide joint responses where necessary. The Operational Group resumed 'normal' meetings in July 2021.
- 2.3** A copy of the updated Action Plan is attached at Appendix A.
- 2.4** During the first two quarters of 2021-2022, 81% of 'standalone' actions outlined in the Partnership's Action Plan received a Green performance rating reflecting the positive progress made during the quarter. 16% of standalone actions were attributed an Amber performance rating and 3% received a Red performance rating.
- 2.5** The 6 activities that received an Amber or Red performance rating, can all be attributed to either needing to allocate resources elsewhere as a result of the pressure on services due to Covid-19 or as a result of the Community Cohesion Officer Post becoming vacant in the Community Safety Team.
- 2.6** The Red performance rating relates to analysing the membership of the Community Groups in the Vale, notably Neighbourhood Watch, in order to see if there are certain characteristics or parts of the community who are not represented within the groups. This is intended to help inform any service redesign or future recruitment campaigns. This action is being worked through with the Chair of Neighbourhood Watch who has issued notice to all Neighbourhood Watch members to update their information on the new national website. The action is therefore being worked on and although behind target is expected to be completed by the end of the fourth quarter.
- 2.7** A notable change to the Partnership's activity as a result of Covid-19, in the first two quarters, has been in the ASB team returning to processing and responding to 'expected' ASB across the Vale as the joint enforcement team (JET) has taken over all Covid-19 related referrals and incidents.
- 2.8** Safeguarding saw a gradual rise in referrals and the Partnership are expanding data analysis to be aware of and respond to areas of change that might indicate safeguarding issues that were created during the time of the Covid-19 restrictions. An example of this is the increase in violence among children at school which is thought to be in part, a result of the increase in exposure to domestic abuse during the lockdown periods.
- 2.9** ASB in the workplace is one of the areas of particular focus for the Partnership over the lifetime of the current Strategy. As GP surgeries, in particular, and other

services continue to operate changed operating practices as a consequence of Covid-19, actions relating to ASB against staff will be reviewed and moved forward in the action plan.

**2.10** A selection of some of the actions achieved by the Partnership under each of the priority areas is included below.

2.10.1 Under the priority "prevent and reduce crime and disorder", the Partnership made specific commitments to carry out activities that:

- review processes within community safety structures to ensure efficiencies and good information sharing
- establish processes for referrals into other services where joint working is needed
- create a new home starter pack so that all new tenants receive information relating to community safety and how to navigate the various systems involved within community safety in the Vale.

2.10.2 Under the priority "engage" the Partnership has:

- created updated ward profiles to know what is available in each ward across the Vale. These profiles will be used to inform funding requests and overlay crime information to better understand the need and provision of services across the Vale.
- recruit domestic abuse champions within partner agency organisations. Six new champions have been recruited who work to actively promote and refresh information regarding domestic abuse within their organisations.

2.10.3 Under the priority "safeguard" the Partnership activity has focused on activities to

- Improve feedback mechanisms following referral from the DAARC service to support services. Feedback regarding ongoing actions enables officers to know whether the outcomes desired by the victim at the start of their support journey have been achieved, indicating an effective referral. The team have been working in partnership to create a feedback mechanism, which is being trialled and reviewed throughout the next few months.
- Review the IDVA provision. A successful review has taken place which has also included the team sourcing additional funding to increase the IDVA provision across the Vale.

2.10.4 Under the priority "work together", the Partnership has committed work to

- Review the membership of Channel Panel. This has taken place and a new vice chair, with an expertise in safeguarding, has been appointed from the Vale.
- Creation of information sheets. New data sheets have been created by the VAWDASV team to inform housing of important information relating to the domestic abuse occurring within their housing stock. This information is vital in supporting housing to support some of their vulnerable tenants. The Fire and Rescue Service have created an information sheet with key contacts for Community Safety. This information is crucial in ensuring that a fluid and

constant exchange of information can take place between colleagues from different organisations.

- 2.11** The Safer Vale Partnership has also had successful outcomes through the 'ongoing actions' throughout the six-month period. The Community Safety Team had a successful week of engagement during ASB Awareness week and a successful month of engagement through the Summer ASB Roadshow. Face to face engagement took place across several different locations in the Vale. The highlight report for September containing details of the roadshow is attached at Appendix B. After a long period of engagement that had to occur exclusively through online platforms, these roadshows were a particularly important step in reviving the fundamentally important face to face contact that the Community Safety Team has with residents of the Vale.
- 2.12** A further positive development has been in the increase in deployable cameras, which now stand at 11 cameras that are deployed to ASB hotspots across the Vale. The cameras were instrumental in identifying unknown youths who were perpetrating ASB on Kings Square, Barry. They were equally effective in their ability to provide indisputable evidence, in reducing ASB call outs where there was an accusation of ASB that was not taking place.
- 2.13** Across the two quarters, a number of Capital funding opportunities were released by the Home Office, entitled 'Safer Streets'. These opportunities were for funds to support responses to the death of Sarah Everard and women's safety on the streets. The Vale were disappointed to not be able to access a number of these opportunities as a result of crime rates not meeting criteria thresholds and the fourth round of funding which could be accessed, required an emphasis on night time crime around a night time economy, which is not the focus of crime and disorder on the streets in the Vale. In addition to this, physical security measures could not be applied for, which consultation has told us is what would most affect resident's feelings of safety on the streets.
- 2.14** In response to this, the Partnership have drafted a request for a rolling pot of capital funding that Community Safety can access, to respond to the safety needs of the Vale as and when they arise. This rolling pot of funding would be used both preventatively and proactively, to purchase street lighting, or to effect changes in the physical environment that would improve the safety of resident's in the Vale.
- 2.15** A second response to the Safer Streets funding opportunities is an agreement for the Safer Vale Operational group to create a catalogue of funding proposals against the priorities of the Partnership. This will ensure that when funding opportunities arise with short deadlines, as is often the case, the Partnership are in a position to refer to a list that has secured the necessary collaboration between partners, the necessary consultation with residents and has been scored against a prioritisation matrix to give confidence that the proposal will have the greatest impact against our areas of greatest need.

### **3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?**

- 3.1** Long Term: The Safer Vale Partnership Action Plan actively seeks to reduce crime and disorder in the long term and to create sustainable solutions for those who are victims of crime and disorder in the Vale.
- 3.2** Preventative: The Safer Vale Partnership Action plan has a particular focus on the prevention of crime and disorder. The strategy requires partners to share information to create effective preventative responses.
- 3.3** Integration: The Safer Vale Partnership Action Plan has been adopted by all partners and integrated within existing programmes of work.
- 3.4** Collaboration: The Safer Vale Partnership Action Plan is a piece of work developed by all partners and will be delivered and monitored collaboratively.
- 3.5** Involvement: Residents of the Vale of Glamorgan were consulted as part of the strategy development and further consultation will be undertaken to establish reduce crime and disorder in the long term and to create sustainable solutions for those who are victims of crime and disorder in the Vale.

### **4. Resources and Legal Considerations**

#### **Financial**

- 4.1** There are no direct resource implications associated with this report. The Safer Vale Partnership Action Plan is being delivered using existing partnership funding. Any unforeseen changes or amendments that require funding will be subject to the Safer Vale Partnership seeking external /partnership funding.

#### **Employment**

- 4.2** There are no employment implication ins respect of the Safer Vale Partnership Strategy

#### **Legal (Including Equalities)**

- 4.3** The delivery of the Safer Vale Partnership Action plan is a statutory requirement under the Crime and Disorder act 1998.
- 4.4** The action plan can be made available in Welsh.

### **5. Background Papers**

None.

	Key	
		Behind Target
		At risk of delay
		On track
		Closed Action
		Next Quarter's Action

	DELIVERY PLAN ITEM	NO.	HOW CAN WE DO THIS?	PARTNERS	RESPONSIBLE OFFICER	MONITORING		DEADLINE
						Indicator	Comment	
PREVENT AND REDUCE		11	Go through the Safer Vale Funday and Festvale community responses to determine what people want to know about what is going on in their area, and how best to send that information	COUNCIL	Georgia Williams/Benni Lepine	New communications strategy	New Communications Strategy has been created. Much of this strategy relates to the ongoing engagement of the Community Safety Team. A task and finish group will be proposed to gain feedback regarding the partnership elements of the communications strategy and to establish partnership ownership of the actions under this strategy.	Jul-21
	To invest in preventative and early intervention approaches	15	Design and distribute a New Home Community Safety Pack to maintain a Safer Vale and encourage a cohesive community.	COUNCIL	Stacey Evans	Number of packs	Documents required for this pack have been collated and the deadline is anticipated by Qtr 2. Discussions are being held to look at funding possibilities for the roll out of the packs.	Ongoing
		16	Work with Cardiff to develop a joint PREVENT plan and a partnership plan for CONTEST	COUNCIL	Benni Lepine	New Plan in Place		Jan-22
	To adopt a consistent and trauma informed approach across agencies in response to ASB and Crime	22	Create and monitor a process for ensuring that all relevant referrals go through to the ACES PCSO.	COUNCIL	Stacey Evans/ Julie Grady	New process in place Number of referrals	Process for referring into the ACES PCSO has been discussed and is being worked through. Referrals were sent through on 7 April, 6 May & 6 June	ongoing
		23	Review the NRP process looking at the effectiveness of the NRPs	COUNCIL	Stacey Evans	Recommendations from NRP review	Report of review of process has been drafted and will be presented to the Operational Group for consideration and discussion.	Oct-21
		32	Work with partners in the Youth Offending Service to support the delivery of the Youth Justice Blueprint	ALL PARTNERS	Paula Barnett		Work with Youth Offending Service is ongoing.	Ongoing
		33	Work with partners in the National Probation Service to support the delivery of the National Probation Service work plan	ALL PARTNERS	Rebecca McCool		Work with the National Probation Service is ongoing.	Ongoing
		2	Refresh and update information on the Safer Vale Website	COUNCIL	Georgia Williams	New webiste Increase in website activity	Meetings held with comms to look at implementing the Safer Vale website on the Council website. Operational Group informed of method for including partnership information on the webiste.	Oct-21
		4	Analyse membership of community group volunteers.	COUNCIL	Georgia Williams	Report on community group membership with recommendations	Priorities have meant that this has been deferred to Qtr 3, when the Cohesion Officer will be able to meet with the Community Group leads to look at membership.	Apr-21
		5	Create a map of support and third sector services to understand what is being offered by who across the Vale.	COUNCIL	Georgia Williams	Community map	Ward profiles are being completed by the Community Safety team.	Oct-21
	6	Map the Community Groups against what crimes are happening in their areas.	POLICE/COUNCIL	Amy Forsyth/Jeff Lewis	Report on community group with crime cross reference + recommendations	NHW are working through this action	Oct-21	

ENGAGE

	9	Review the process for identifying vulnerability and ensure alignment with All Wales approach for reporting to social services and partners	FIRE	Jim Coles/David Burton	Review Complete		Jan-22
	10	Engage with the Community Groups to create domestic abuse champions within each of our Community Groups.	COUNCIL	Julie Grady	Number of domestic abuse champions	Commnity groups have been engaged and currently there are 6 DA champions in house.	Jul-21
	11	Raise the profile of white ribbon and create a database that tracks those who are accredited	ALL PARTNERS	Julie Grady	Increase in accreditations Increase in ambassadors	Meetings being held to look at recommissioning the accreditation of white ribbon. Database has been created in anticipation of funding becoming available to ensure continuation of white ribbon initiative.	Oct-21
	13	Raise the profile of walk a mile in her shoes and run a campaign in preparation to encourage increased participation.	ALL PARTNERS	Julie Grady	Increased number of individuals involved with event	Walk a Mile in her shoes is being prepared for May next year with a provisional date and campaign being secured for September in case issues with Covid create a further delay.	Oct-21
	15	Coordinate the creation of a short video between partners to describe the Safer Vale Partnership	ALL PARTNERS	Georgia Williams	Video created	This action was deferred as a result of Covid restrictions however development work has started and will be discussed at the Operational Group Meeting in June. <b>Qtr 2 Update:</b> A task and finish group has been established to begin developing the video, currently partners are in talks with their comms departments to secure the right representation across the group.	Jul-20
	20	Encourage substance misuse services get involved with community hub days	APB	Eleri Probert			Jan-22
	21	Work with partners to improve the publicising of joint community safety initiatives as Safer Vale.	POLICE/COUNCIL	Benni Lepine/Jeff Lewis	Process for joint publishing	An action has been made for partnership branding to be an extended Operational Group meeting agenda item. The identity of the partnership, how it is branded to the public through social media and engagement platforms needs to be a partnership exercise and this will also include agreeing when Safer Vale is used as the brand rather than or in addition to individual organisation branding. Meeting scheduled for February 2022.	Oct-21
	23	Establish a process for the Partnership to authorise and agree Press Releases issued for Community Safety Initiatives.	ALL PARTNERS	Benni Lepine	New process created.	A task and finish group to look at this will be proposed. On the Operational Group agenda for July 2021. <b>Qtr 2 Update:</b> This item has been included in the planning for the longer branding session scheduled for February 2022.	Jul-21
	26	Coordinate the Safer Vale Fun Day on behalf of the Safer Vale Partnership. All partners to have an involvement with the day.	COUNCIL/ALL PARTNERS	Georgia Williams	Safer Vale Funday held	Safer Vale Funday could not go ahead this year as a result of Covid restrictions.	Jun-21
	29	Closer interaction with Established and developing Community groups to deliver Fire & Community safety in partnership with delivering Safer Vale Advice and messages.	FIRE	Jim Coles/David Burton		Open days at stations and community events have been severely effected by Covid restrictions, Fire service personnel will continue to work closely with community groups to deliver community fire safety advice and target NFCC and local authourity initiatives to achieve this.	Apr-21
	31	Work with Housing to establish the number of Neighbourhood Watch members who are housing tenants	COUNCIL	Georgia Williams	New dataset	NW members will take a lead on this piece of work which will take place after the summer holidays once full contingencies of staff are returned. <b>Qtr 2 Update:</b> NW are now trying to get everyone on the central NW Neighbourhood Alert system by registering themselves and their local Watch on the ourwatch.org website. A new version has just been developed and gone live	Jul-21
	33	Link in with the Police Youth Volunteers and Fire Cadets to engage more young people in Neighbourhood Watch	COUNCIL/POLICE & FIRE	Benni Lepine	Number of young people involved with Neighbourhood watch		Jan-22

SAFEGUARD		6	Create an appropriate feedback mechanism to monitor whether victims received the support they expected and needed.	COUNCIL	Becky Lane	New feedback process in place	Feedback mechanism has been created and will be trialled over the upcoming months to establish whether or not the domestic abuse team are able to get meaningful data about outcomes from support services.	Jul-21	
		7	Link in with SEEdS to look at how input in service planning and delivery can be received from victims of domestic abuse	COUNCIL	Julie Grady	Increase in victims involved with service design and delivery	Currently work has been underway to develop links with service users through the commissioned third sector support provider in the Vale. This was seen as important to ensure the most local response was considered in the first instance. Work will begin with SEEdS to enhance and expand feedback and input.	Apr-21	
		12	Work with housing to develop training for contractors and other individuals who access properties to develop the skills and confidence to identify and report suspected domestic abuse within housing properties.	COUNCIL	Julie Grady	New training programme created Number of individuals identified	Training has been provided and is being rolled out to housing providers through the National Training Framework Ask and Act. Further funding has also been secured to roll out training for hairdressers and others likely to come into contact with victims to be able to identify the signs of domestic abuse and act accordingly.	Oct-21	
	Improve level of support for those with complex needs		24	Review and improve the sharing of information from Fire Crime & Community Safety Dept for the Problem Solving Group (PSG)	FIRE	Jim Coles/David Burton		Information sharing takes place via various avenues including local policing teams and fire crime practitioners, this will continue to be reviewed and adapted as required	Apr-21
			27	Review the IDVA provision	COUNCIL	Julie Grady	review of IDVA provision with recommendations	This has been completed and the new IDVA provision will commence in August 2021.	Jul-21
WORK TOGETHER		2	Look at the tasking process and establish a better process for information sharing prior to and during the meeting.	COUNCIL/POLICE	Stacey Evans/Jeff Lewis	Review of tasking with recommendations	This has been completed alongside the earlier review of the group. All processes are felt to be in hand and working well. No further recommendations were felt to be needed.	Oct-21	
		4	Review representation of Channel Panel for the Vale	COUNCIL	Stacey Evans	Review of representation with recommendations	Membership has been reviewed and Nicole Devonish will take on the role of Vice Chair, who's expertise in Safeguarding will compliment the role of the pannel.	Jul-21	
		8	Create a process for engaging RSLs in the DAARC service.	COUNCIL	Julie Grady	Number of RSLs engaged with DAARC	RSLs are engaged and information is shared to enhance service support where consent has been given.	Apr-21	
		11	Create a process for information sharing between the DAARC, ASB team and PSG to ensure a more holistic service that engages cross priority linkages	COUNCIL	Benni Lepine	New process for information sharing	Information sharing between the three disciplines is fluid and cross priority linkages are known and discussed to ensure the whole picture can be addressed when providing an intervention to those involved in services.	Apr-21	
		12	Create a monthly roundup information sheet for VOG housing with information on numbers and characteristics of those through the DAARC process who are housing tenants.	COUNCIL	Becky Lane	Monthly roundup sheet circulated	New roundup sheet created	Oct-21	
		19	Link in with IRIS managers to help influence areas of need for training and to receive relevant information.	COUNCIL	Amy Watkins	New plan for training New information sharing process	This has been taken on by the newly recommissioned service (Atal y Fro) who are currently in the process of working with additional surgeries to bring them on board.	Oct-21	
		23	Creation of an information sheet detailing key contacts for different aspects of community safety within each organisations areas of responsibility For operational crews in Vale Station areas.	FIRE	Jim Coles/David Burton		Information Sheet has been created and distributed	Apr-21	
		25	Work with partners on the creation of an information sheet detailing key contacts for different aspects of community safety within each organisation	ALL	Georgia Williams	New information sheet designed and shared	GW's post became vacant during the Qtr and a post hasn't yet been replaced. A new kickstart post is expected within the team in the upcoming month, this action will be allocated to this role. Request to the group for these actions to be deferred to Apr 22	Oct-21	

	DELIVERY PLAN ITEM	NO.	HOW CAN WE DO THIS?	PARTNERS	RESPONSIBLE OFFICER	MONITORING								
						Indicator	Q1	Comment	Q2	Comment	Q3	Comment	Q4	Comment
PREVENT AND REDUCE		2	Routinely share relevant Substance Misuse services data with the Problem Solving Group	APB	Eleri Probert				0	Substance misuse are on the membership for the PSG and attend where a case presents the need for joint working across the two sectors.				
		4	Liaise with partners to look at repeat callers to all services and how best to use the PSG to inform all agencies of the ASB being committed by frequent flyers.	POLICE / AMBULANCE /HEALTH/COUNCIL	Stacey Evans/Amy Forsyth	Recommendation for new process for frequent fliers	0	No new cross referrals were flagged throughout the quarter.	3	Cross referrals were flagged throughout the Qtr. It was identified that more synergy might be needed between the emergency services to have some frequent flyers identified and discussed in more detail. This has been addressed with the team expanding the membership of the PSG further and establishing links with WAST to increase information sharing.				
		5	Continue to process all ASB referrals onto Niche within 2 working days	COUNCIL	Nathan Crothers	Number of ASB referrals processed in two days	188	The team have continued to process ASB referrals. Of these 188 were Youth ASB which shows an increase and an increase was also seen in mate crime which is where a perpetrator befriends a vulnerable person with the intention of exploiting them.	315	The team have continued to process referrals throughout the quarter. Over the summer, Barry Island was a particular hotspot area, with mostly out of area youths coming to the Island and perpetrating ASB. The Community Safety Team, Environmental Health and the Vale of Glamorgan Council's Legal Team successfully obtained a breach on a Sully resident for feeding the birds. The perpetrator was issued with a Community Protection Notice on 26th November 2020, however she continued to feed the birds which resulted in her being found guilty on 6th August 2021 and fined £5,583.38.				
		13	Create a bimonthly release on social media informing the public of facts regarding the domestic abuse incidents.	COUNCIL	Becky Lane	Number of releases and number of reaches	24	Campaigns specific to domestic abuse have included the promotion of Clares Law	19	Information regarding Clare's law, safety services gaining support through national helplines and local services was published to support the promotion of the landscape of domestic abuse.				
		17	Continue to offer target hardening to victims of domestic abuse	COUNCIL/POLICE	Becky Lane	Number of properties % Feel safer % Happy with service	25	Target hardening has seen an increase in uptake from last year	32	Target hardening has continued to show an increase from the previous year. Target hardening has included door locks, window lock, CCTV, intruder alarms.				
		18	Continue to provide a service for standard and medium risk PPNs.	COUNCIL	Amy Watkins	Number of PPNs processed in 48 working hours	179	The DAARC service has continued to process all standard and medium PPNs with consent. Figures have remained consistent although it has been difficult to analyse trends based only on referrals with consent.	164	During the Qtr. The DAARC received and processed 164 PPNs of which 18 were of standard risk and 144 were medium risk. This is a 57% decrease from the same time last year				
		19	Review deliberate Fire incidents to determine Fire Setting behaviour with Fire Crime & Community Safety Dept. Work in partnership with local policing teams to develop engagement opportunities for the Problem Solving Group (PSG)	FIRE	Jim Coles/David Burton					Weely reports are now generated through SWFS Stats department, these are monitored to identify trends, and information shared with local policing teams and local authority as part of Operation Elstree this will continue to be shared in Cardiff south and Vale partnership meetings				
		21	Continue to prevent and tackle incidents of anti-social behaviour including implementing restorative justice approaches for young people.	COUNCIL/POLICE	Amy Forsyth	Number of NRPs % who don't go through to additional stages	7		1	Yos and ASB team continue to work in partnership to hold NRPs for young offenders of ASB.				
		22	Create and monitor a process for ensuring that all relevant referrals go through to the ACES PCSO.	COUNCIL	Stacey Evans/ Julie Grady	New process in place Number of referrals	19		11	Referrals have continued to be made from the ASB team to the ACES PCSO.				

Engage	Respond to the need for a service for perpetrators in the Vale	27	Review deliberate Fire incidents to determine Fire Setting & ASB/ Road safety behaviour with Fire Crime & Community Safety Dept. Work in partnership with local policing teams to develop engagement opportunities for the Problem Solving Group (PSG)	FIRE	Jim Coles/David Burton					Weekly reports are now generated through SWFS Stats department, these are monitored to identify trends, and information shared with local policing teams and local authority as part of Operation Elstree this will continue to be shared in Cardiff south and Vale partnership meetings					
		28	Explore options for delivering a range of community perpetrator interventions (including the DRIVE pilot in Cardiff)	COUNCIL	Julie Grady	Options for new perpetrator programme	30	The DRIVE programme is fully implemented and working at capacity.	33	The DRIVE project for perpetrators continues to run to full capacity and continues to show promising outcomes. Excellent relationships with partner agencies have been formed, particularly HMPPS where essential and appropriate information is shared. The Case Managers continue to have regular meetings with the IDVAs this is very positive and there are partner agencies being involved in suggestions for allocations ensuring strong multi agency partnership working. Good levels of engagement with service users is ongoing despite the restrictions and limitations on contact due to COVID. Where MARAC (Multi Agency Risk Assessment Conference) meetings are held Drive Team Lead has a continued presence. Since its inception, DRIVE has worked with 39 service users, 46 victims and 92 children and young people.					
		Support the Delivery of Partnership Plans	30	Work with the Area Planning Board to address the issues caused by alcohol and Substance misuse in the Vale	APB/ALL	Eleri Probert			v Partnership working continues to support the work of the Area Planning Board	v Partnership working continues to support the work of the Area Planning Board. During the Qtr a review of needle and syringe programmes across Cardiff and the Vale was conducted and recommendations will be implemented into the Action Plan.					
			32	Work with partners in the Youth Offending Service to support the delivery of the Youth Justice Blueprint	ALL PARTNERS	Paula Barnett			v Partnership working continues to support the work of the Youth Justice Blueprint	v Partnership working continues to support the work of the Youth Justice Blueprint					
			33	Work with partners in the National Probation Service to support the delivery of the National Probation Service work plan	ALL PARTNERS	Rebecca Zammit			v Partnership working continues to support the work of the NPS	v Partnership working continues to support the work of the NPS					
		Engage the community in the delivery of com	12	Utilise social media platforms to create polls to engage the community and gather resident feedback	COUNCIL	Georgia Williams	Number of Polls	1	1 poll was used throughout the quarter to gather information regarding perceptions of safety on the streets.	2	2 Polls were run across the quarter to get Community Feedback regarding feelings of safety on the street at night.				
	16		Create a communications schedule that sees a frequent and consistent release of information to the public concerning Community Safety utilising a variety of communication platforms.	COUNCIL	Georgia Williams	Schedule created Number of releases	244	127 tweets, 104 Facebook Posts and 13 Instagram posts were published throughout the quarter covering a range of different community safety topics.	241	125 Twitter posts 109 Facebook posts and 7 Instagram posts were published throughout the Qtr covering a range of different community safety topics.					
	25		Schedule a calendar of events and work with partners to increase the use of TREV to engage the community.	ALL PARTNERS	Nathan Crothers	Number of TREV engagements	0	Following the easing of restrictions the team will relaunch TREV in ASB Awareness week through July.	13	TREV was used with BTP SWP Council, RSLs to engage residents on a range of subjects throughout the summer roadshow and ASB roadshow to celebrate ASB awareness Week.					

Safeguarding	1	Continue to progress the established volunteer scheme within service & Fire Cadets.	FIRE	Andy Morgan/Roger Magan				Fire cadets now back on stations as usual following suspension during covid, also Timebanking opportunities at both Barry and Penarth fire stations discussed					
	10	Increase awareness of Clare's law	COUNCIL	Becky Lane	Number of Clare's Law Applications	20	Clare's Law applications have increased from this time last year. Engagement will continue to work to increase this figure	23	Clare's Law applications have increased from this time last year. Engagement will continue to work to increase this figure				
	11	Continue the roll out of the National Training Framework for violence against women, domestic abuse and sexual violence.	COUNCIL	Julie Grady	Number of training sessions Number of individuals trained	68	Training has continued in the roll out of level 3 training which is aimed at people who can do more than 'ask and act'. This will further the ability of professionals to take a more prominent roll in safeguarding those experiencing VAWDASV.	248	National Training Framework and to date, 248 individuals were trained across the Qtr from both the Local Authority and the Health board. This training ensures that professionals are able to spot the signs of domestic abuse, equips them with the skills to 'ask' if appropriate and ensures they are able to 'act' upon the information they have received. The team were successful in securing an additional budget for developing training for those in the beauty sector so they are able to identify domestic abuse and know how and when to refer to appropriate support.				
	14	Continue to support development of the APBs strategy.	ALL PARTNERS	Eleri Probert		v	APB meetings attended by the Community Safety Manager and cross over between the two boards remains mutually supportive.	v	APB meetings attended by the Community Safety Manager and cross over between the two boards remains mutually supportive.				
	16	Fire, Road, Water & Community safety which cover elements of ASB around these areas already being delivered to KS1 -KS4 within SW Schools. Review and delivery of joint partners safety message in relation to ASB.	FIRE	Roger Magan/Andy Morgan					This is already in place and is controlled by SWFRS media and comms dept and Community safety dept. This was tested by op elstree during the summer with joint media and comms . KS 1 - KS4 is now back to face to face school visits following the easing of restrictions.				
	18	Roll out training for Safeguarding	COUNCIL	Natasha James	No. of training sessions delivered	0	A safeguarding training plan has been established and will be rolled out as of the next quarter.	2	Update on adult safeguarding to Social Services, adult mental health. The training has included an overview of roles and responsibilities and referral protocols into the service.				
	19	Improve Tension Monitoring across the Vale	COUNCIL/POLICE	Georgia Williams/Jeff Lewis	No. of tension monitoring forms completed.	1	Tensions across the quarter have mostly related to neighbour disputes.	6	The Tension Monitoring Form distribution list has been expanded to include members of the Community Cohesion Group who have subsequently promoted its use among their community groups.				
	30	Work with partners to ensure the relevant VAWDASV objectives are implemented	ALL PARTNERS	Julie Grady	VAWDASV action monitoring	v	The VAWDASV lead continues to support the development of the VAWDASV strategy through the completion of actions on the VAWDASV action plan.	v	The VAWDASV lead continues to support the development of the VAWDASV strategy through the completion of actions on the VAWDASV action plan.				
	31	Coordinate and manage the prompt review of any domestic homicides that occur in the Vale in line with the SVP's statutory responsibility	ALL PARTNERS	Deb Gibbs	All DHRs completed in given timeframe.	N/A	No DHRs this quarter.	N/A	No DHRs this quarter.				
Work Together	5	Work with the community, third sector and partners to improve the reporting of hate crime.	COUNCIL	Georgia Williams	Number of reports of hate crime Community understanding of hate crime	46	Hate crimes across the quarter are the second lowest per 1000 population compared with other CSP areas in South Wales. Transgender hate crime remains disproportionately high and partners are investigating this.	67	There were 67 hate crime / incidents across the quarter. The Community Cohesion Officer has continued to work with SWP Hate Crime Officer to look at any solutions to incidents of hate across the Vale. The majority of incidents relate to racial incidents. Transgender incidents have seen a reduction across the Qtr and a reduction from the previous Qtr.				
	6	Maintain existing good links with other areas to help inform best practice and wider information sharing.	COUNCIL	Stacey Evans	No of meetings with other areas	2	All regional and national meetings attended to share best practice and information.	2	All regional and national meetings attended to share best practice and information.				

## ASB

Comparison between September 2020 & September 2021

During September the team carried out a site visit with Council colleagues and partners to look at improvements to Maslin Park. Cutting down trees around the stairs will improve the safety and usability of the park.

**116 ASB referrals in September 2020**  
**104 ASB referrals in September 2021**

90 ASB referrals in August 2021  
 Number of referrals has increased by 25% from last month.

The redeployable cameras are currently located in Rectory Road Lane, Penarth Esplanade, Maslin Park, Chickenwood Park, The Kymin, Caerleon Road, Court Road, Castleland and Ogmore. The cameras are proving instrumental in assisting in the management of ASB hotspot areas.

**Goodbye!**  
 This month the team say goodbye and thank you to Georgia Williams, the Community Safety Team's Community Cohesion Officer. We wish Georgia well in all her future endeavours!

179

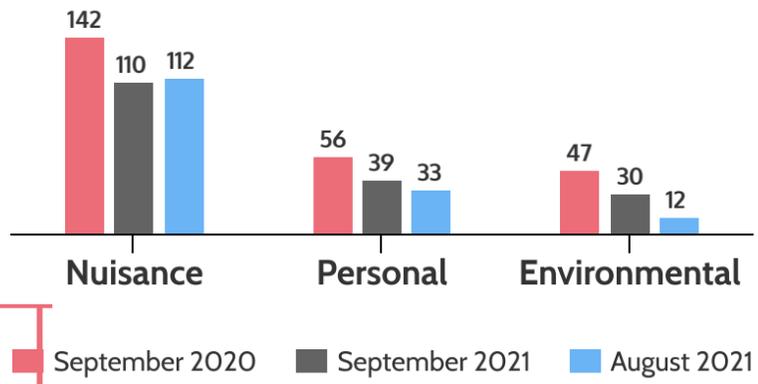
157 August 2021

Incidents in September 21

245

Incidents in September 20

27% decrease



## DAARC

54

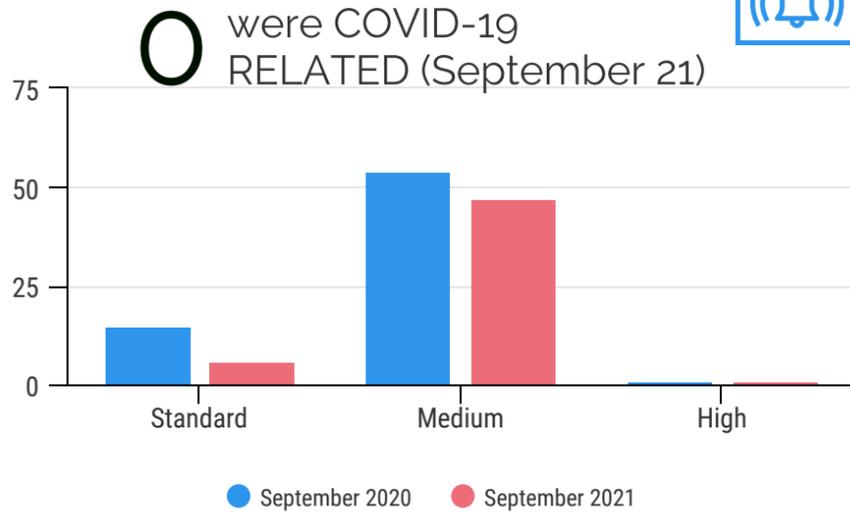
54 August 2021

PPNs received with consent September 21

70

PPNs received with consent September 20

23% decrease



17 were repeat victims

6 = male victims  
 48 = female victims

4 of the victims are recorded as BME

22 victims were 25-34 years old

During September 14 properties were target hardened. This has involved 8 high risk and 6 medium risk victims. 100% of those who completed an evaluation were happy with the service.

17 properties in August 21

27% increase

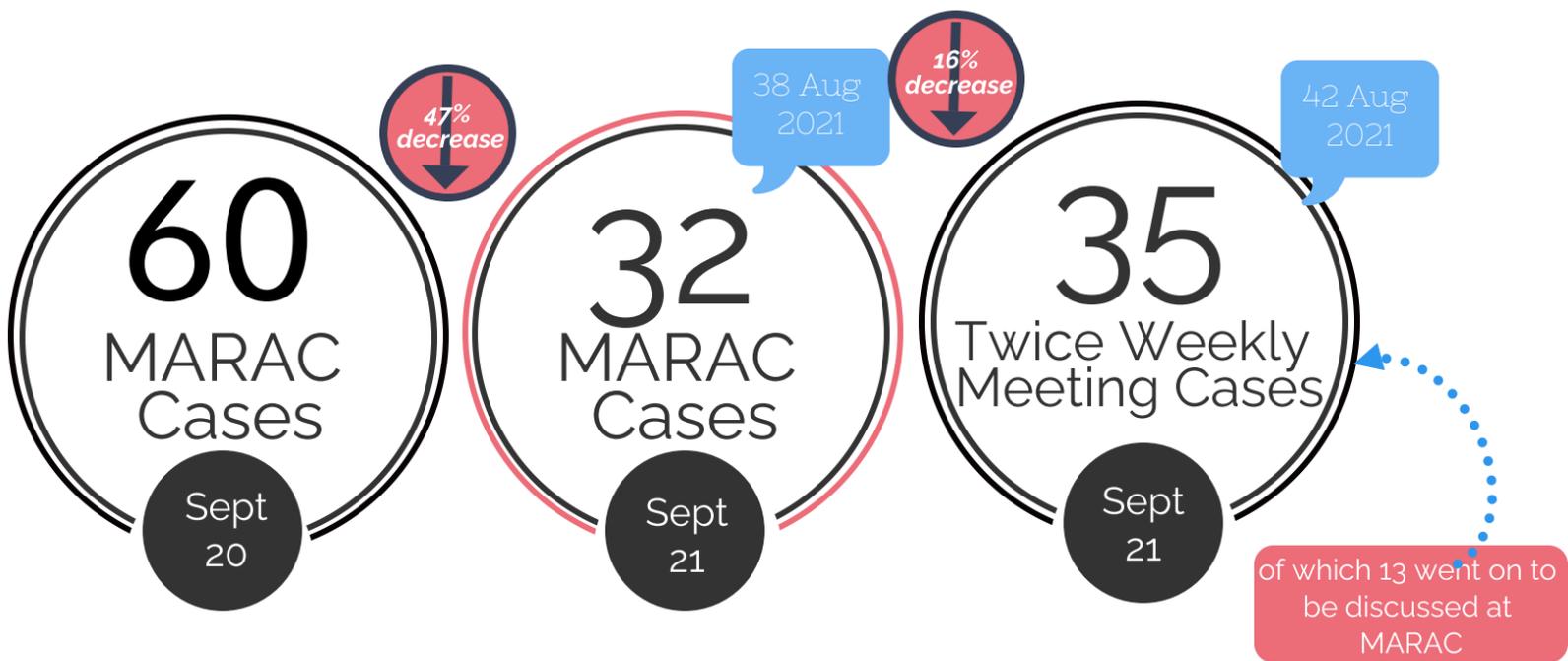
During September 2020 11 properties received target hardening

10 Applications (8 August)

**Clare's Law**  
 The Domestic Violence Disclosure Scheme

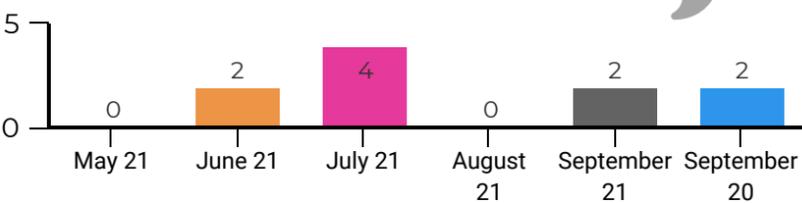
## MARAC

A slight decrease in MARAC referrals was seen from the previous month. Cases continue to show increased complexities, in September 2020 only 7 of the victims and/or perpetrators had links to Alcohol. In September 21 this has increased to 15 victims and/or perpetrators. BME cases remain the same in Sept 20 and Sept 21.



## COMMUNITY COHESION

Tension Monitoring Referrals



0 Covid-19 Related

## ENGAGEMENT

During September the team held 5 training events. The different social media posts raised awareness on ASB, publicising engagement events, publicising awareness days, racial & hate crime and scam advice. 3 Cohesion meetings and 2 task and finish group meetings were held to find solutions to the cohesion issues presented this month.

### Community Engagement

0 Letter Drops

9 Public Engagement  
 3

### Social Media - Community Engagement

41 Twitter  
 37 Posts

35 Facebook  
 28 Posts

3 Instagram  
 0 Posts



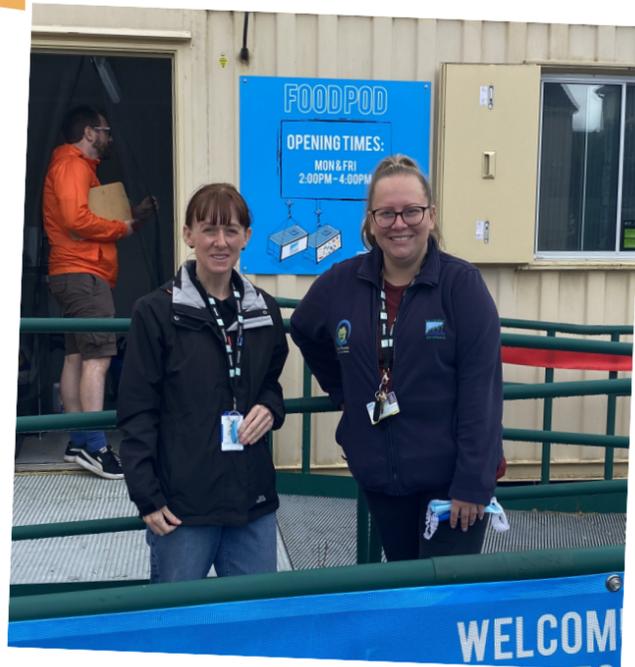
## ASB Summer Roadshows

With the nights getting darker earlier and the feeling of autumn firmly set in, its time to reflect back on what was a truly excellent summer of engagement. After so many months of having missed face to face contact with the Vale the team were thrilled to dust off TREV and get back on the road. Here is a summary of what the Council, SWP, British Transport Police, Social Landlords together with Elected Members got up to while school was out for the summer....



### The Locations

- Barry Island
- Rhoose Social Club
- Rhoose Point
- St Lukes, Penarth
- Paul Lewis Community Centre, St Athan
- Seys Court, Llantwit Major
- Frampton Lane, Llantwit Major
- Pontalun Close, Barry
- Stratford Green, Barry
- The Knap, Barry- NHW
- Castleland Community Centre, Barry
- Sully Sports and Social Club
- Pencoedre Splash Pad



### The Purpose



The aim of the engagement roadshows was to engage with the local community to give them the opportunity to speak to the community safety team and partnership organisations. It gave residents the chance to speak about any issues they were experiencing, a chance to meet the team, a chance to ask about what work the community safety team do, and chance to fill in questionnaires regarding ASB.

### David Ellis, NHW

"The residents of Llantwit Major, especially those belonging to the Pentre'r Felin Neighbourhood Watch group, very much appreciated the visit of the Safer Vale's engagement team to the Windmill Lane area of the town on August 12th. **Several residents met the team to convey their concerns about various issues in the area,** including the need to reduce anti-social behaviour and to improve lighting to enable people to feel safer when walking in the vicinity. Overall, the exercise was very useful and worthwhile, which hopefully will now result in positive action."

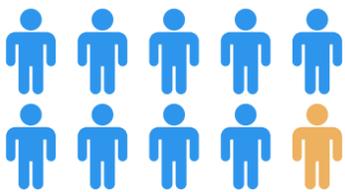
### Kirsty McDonald, VOG Housing

For the St. Luke's engagement event we were able to provide a sense of reassurance to the community once again showing how positive working together can be.

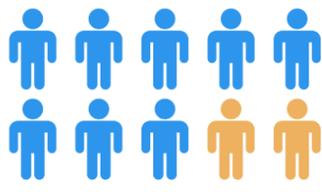
A special thanks to our Elected Members for their support during these events.

## Your Responses - Windmill Playing Fields

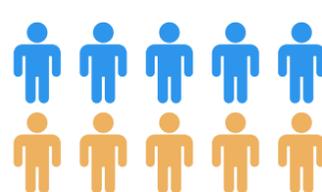
Make your voice heard! Please e-mail [Safervale@valeofglamorgan.gov.uk](mailto:Safervale@valeofglamorgan.gov.uk) if you would like to take part in community consultations!



6/7 thought ASB is a problem



5/7 thought ASB has remained the same in the last 12 months



3/7 had reported the ASB



3/7 felt safe in the fields