

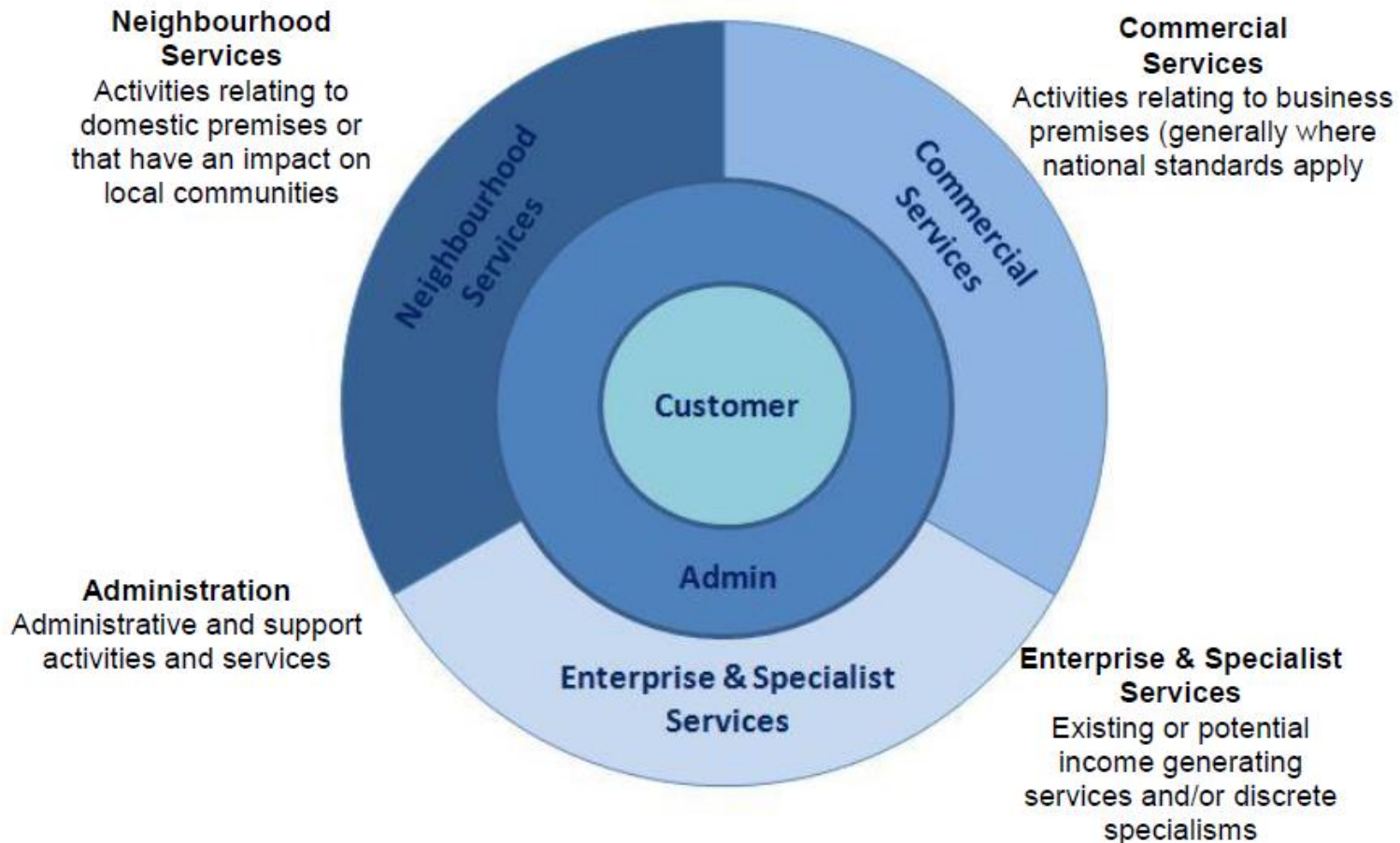
SRS Business Plan 2022-23

Homes and Safe Communities Scrutiny Committee

Background

- A fully integrated service delivering the Environmental Health, Trading Standards and Licensing functions across the Bridgend, Cardiff and Vale of Glamorgan areas.
- A single management structure
- Governance is through a Joint Working Agreement, Joint Committee and Scrutiny arrangements of the respective councils

SRS structure



The SRS business planning process

The SRS Business Plan

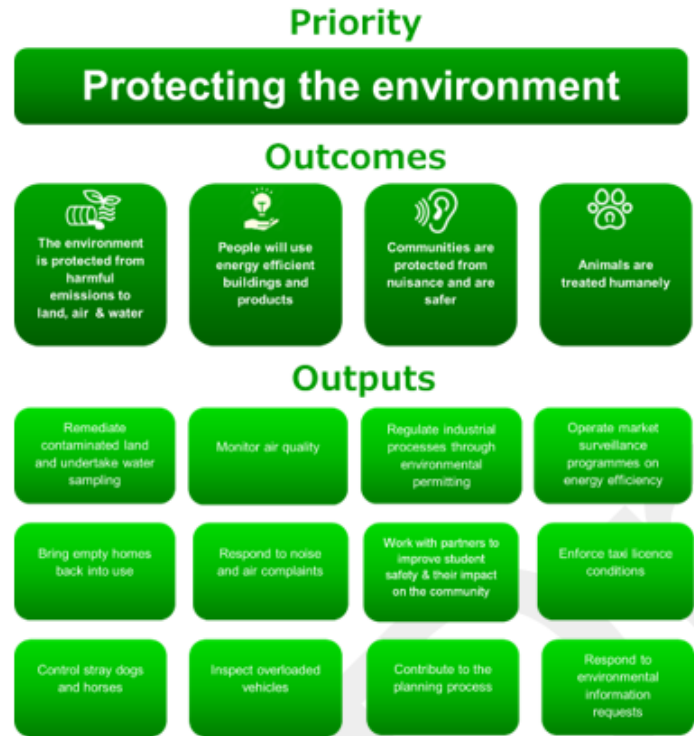
- Delivers the statutory requirements placed upon each Council
- Supports the corporate priorities of each Council through our five strategic themes



SRS strategic themes



Turning strategic themes into outcomes



In addition, our outcomes also contribute to the following wellbeing goals:-



Reflecting on 2021-22

The Business Plan sets out service achievements in 2021-22 under each of the strategic themes. Just a few examples:

- Responding to the COVID-19 pandemic (escalation of cases from the TTP service, supporting high risk settings, ensuring business and returning traveller compliance)
- Maintaining business as usual work as far as possible (including the food programme, housing, pollution and trading standards interventions)

Reflecting on 2021-22

- 94% of reported scams and doorstep crime incidents prevented or resolved through intervention
- Prosecution of 7 rogue traders and doorstep criminals:-
 - A combined total of nearly 10 years in custodial sentences
 - A 12 month community order
 - Compensation of £3080 awarded to those affected
- Prosecution in two major cases of illegal dog breeding
- Further outreach by the Wales Illegal Money Lending Unit and piloting the 'Near Miss' scheme
- 53,682 packets of illegal cigarettes and 152.5kg of hand rolling tobacco were seized with an estimated retail value of £697,942

Looking ahead

Challenges for the Shared Service:

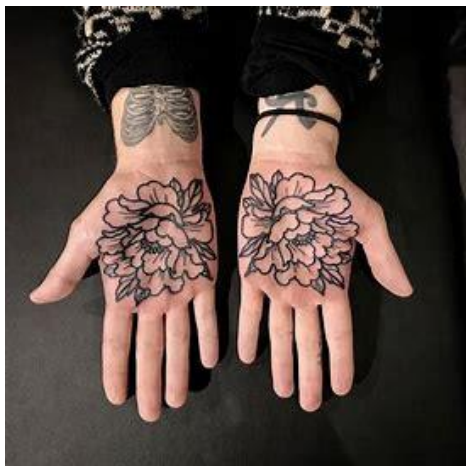
- The need to respond to the emergence of any coronavirus variants of concern as we approach winter
- The need to recover lost ground in our business as usual interventions, for example the food programme
- Addressing current difficulties in recruitment and retention of staff in certain roles and the need to develop a workforce strategy embracing new ideas, including regulatory apprenticeships

Looking ahead

Emerging issues:

- The cost of living crisis and its effects in the marketplace
- Climate change and minimum energy efficiency standards in the private rented sector
- New legislation – e.g. Renting Homes (Wales) Act, Public Health (Wales) Act provisions relating to Special Procedures, and smoke-free requirements
- Supply chain difficulties (many causes including EU Exit, the war in Ukraine and associated sanctions)

Looking ahead



Next steps

- The Business Plan will be presented to the SRS Joint Committee on 28th June
- Consultation with partner agencies is still ongoing, so the Plan may be subject to a degree of change
- The thoughts of the Homes and Safe Communities Scrutiny Committee are welcomed on the 2022-23 Business Plan, and ideas for improvement