

Meeting of:	<b>Homes and Safe Communities Scrutiny Committee</b>
Date of Meeting:	<b>Monday, 09 January 2023</b>
Relevant Scrutiny Committee:	Homes and Safe Communities
Report Title:	Update on the Community Safety Strategy Action Plan
Purpose of Report:	To consider the updates and progress of the Safer Vale Strategy Action plan.
Report Owner:	Miles Punter-Director of Environment and Housing
Responsible Officer:	Deb Gibbs - Community Safety Manager
Elected Member and Officer Consultation:	Cabinet Member for Public Sector Housing and Tenant Engagement Head of Housing and Building Services Finance Support Manager Principle Lawyer for Legal Services
Policy Framework:	This report is within the Policy Framework and Budget.
<p>Executive Summary:</p> <ul style="list-style-type: none"> <li>• This report shares progress from the Safer Vale Strategy Action Plan for the period since the last Scrutiny update in November 2021.</li> <li>• Although partners are now operating very much within a period of recovery from the Covid-19 pandemic, there continue to be challenges brought about by staff absences as a result of covid and impact on delivery of some actions.</li> <li>• The Safer Vale Partnership Action Plan is a working document and a standing agenda item for the Safer Vale Operational Group. It is therefore kept under constant review and is updated as required. The Safer Vale Partnership have begun work on the draft of the next Safer Vale Partnership Strategy and Delivery Plan that will be launched in April 2023. It is expected that the next strategy will cover a period of five years and will support an annual delivery plan.</li> </ul>	

## **Recommendations**

1. That Committee considers and notes the report highlighting the progress to date implementing the Safer Vale Strategy Action Plan.

## **Reasons for Recommendations**

1. To ensure that the Council's role in the Safer Vale Partnership is being effectively monitored and that the necessary work is being undertaken, with other statutory partners, to formulate and implement strategies to tackle local crime and disorder in the Vale of Glamorgan.

### **1. Background**

- 1.1 The current Safer Vale Partnership strategy was created as part of a review and restructure of the Partnership that took place in 2019. This Strategy included an ambitious action plan that spans across the same time frame -2019/ 2022.
- 1.2 The Safer Vale Partnership is made up of South Wales Police, the Vale of Glamorgan Local Authority, South Wales Fire and Rescue, the National Probation Service and Cardiff and the Vale UHB. Additional membership on the operational group includes the Cardiff and Vale Area Planning Board, Housing Providers and third sector representation.
- 1.3 The Action Plan sets out actions against the Strategy's four priority areas:
  - Prevent and Reduce Crime and Disorder. The Partnership will work to prevent and reduce crime and anti-social behaviour to keep people who live, work and visit the Vale safe and free from the fear of crime.
  - Engage. The Partnership will improve the way it connects with, involves and informs the community to increase awareness, the feeling of belonging and positive community cohesion in the Vale.
  - Safeguard. The Partnership will work to safeguard the most vulnerable in the community.
  - Work together. The Partnership is committed to strengthening partnership working to improve efficiencies and problem solving.

## 2. Key Issues for Consideration

- 2.1 The Action Plan is driven by the Safer Vale Operational Group. This group meets once every two months to assess the partnership's progress against the action plan, risks and issues and updates from each of the partner agencies.
- 2.2 A copy of the updated action plan is attached at Appendix A.
- 2.3 During the reporting period, October 2021 - September 2022, 82% of 'standalone' actions outlined in the Partnership's Action Plan received a Green performance rating reflecting the positive progress made during the timeframe. 18% of standalone actions were attributed an Amber performance rating and 0% received a Red performance rating.
- 2.4 The activities that received an Amber performance rating, can all be attributed to extending of deadlines due to the need to allocate resources elsewhere because of the ongoing pressures created by staff absences due to Covid-19 or as a result of the Community Cohesion Officer Post becoming vacant within the Community Safety Team. One of the challenges with this post is that as a Welsh Government funded post it is temporary and funded on a yearly basis, therefore vacancies that are throughout the course of the year can only be readvertised as temporary positions for under a year. This has a significant effect on the number and experience of the candidate pool prepared to apply for this role.
- 2.5 Actions identified that more work was required within the partnership to strengthen the identity, branding, and understanding of the values of the partnership and this has generated an additional action to create a communications and engagement strategy for the partnership. Initial scoping meetings have been held with Local Authority Communications' colleagues who are supporting the development of this work and a workshop has been devised to progress this area.
- 2.6 A selection of some of the actions achieved by the Partnership under each of the priority areas is included below.
- 2.7 Under the priority "prevent and reduce crime and disorder", the Partnership made commitments to carry out activities that:

*- Improved information sharing where substance misuse services are concerned.*

The Area Planning Board is a key partner within the Safer Vale and making specific improvements in relation to the effects of substance misuse on the community is one of the statutory requirements placed upon community safety partnerships as set out by the Crime and Disorder Act 1998. Substance misuse services in Cardiff and the Vale have recently undergone a significant recommissioning exercise which has seen the successful commissioning of a new alliance framework for the provision of substance misuse services across the Vale. The Safer Vale Partnership were a key contributor during the various consultation phases throughout the recommissioning process and have made

early links with the new alliance framework in order to ensure that communication channels are open and so that appropriate and effective information sharing across the partnership can be embedded in service delivery from its very start.

*- Work to develop a PREVENT plan and a partnership plan for CONTEST*

The Community Safety Team have successfully supported the development of a joint partnership plan for CONTEST and actions against this plan have been progressed throughout the 2022-2023 timeframe. The Vale has made significant headway in its work in readiness for the new PROTECT Duty which is expected to be passed in 2023. This work is being carried forward by the new Protective Security Preparedness Group which has carried out an analysis of the Local Authority's preparedness for any terror related threats. This has driven the production of a delivery plan that will see improvements made to training, awareness and the creation of standardised risk assessments in relation to threats of terror across the different departments of the Local Authority. Under the PREVENT agenda, the partnership has created a new governance group to oversee the work of the Channel Panel and to hold accountability for the delivery of actions under the PREVENT strategy that will be launched in 2023.

*- Review of the Neighbourhood Resolution Panel (NRP) Process*

A review was carried out and a new process established to improve the ways in which the NRP operate. These panels encourage all those involved with an incident of low-level crime or anti-social behaviour to work together to find a meaningful resolution.

**2.8** In relation to the ongoing actions under the Priority to PREVENT and REDUCE crime and disorder, the partnership has:

- Successfully processed 1175 ASB incidents in the first two quarters of 2022-2023. Of these, there were a total of 725 referrals.
- Created and distributed a highlight report outlining the work of the Safer Vale Partnership during each month for stakeholder, partner, and resident information.
- Successfully processed and coordinated 273 standard and medium domestic abuse PPN referrals.

**2.9** Under the priority "engage" the Partnership has:

*- Worked with community groups to create Safer Vale champions throughout the community.*

The Community Safety Team have worked closely with the chair of the Community Cohesion Group to strengthen the agenda and the remit of the group and help increase members' awareness of the responsibility to be a driver for the

promotion of community safety within each of their respective communities. Although the group met less frequently as a result of the challenge of recruiting to the vacant Community Cohesion Coordinator position the chair has worked with the Community Safety Team to increase membership and commitment to raising the profile of Community Safety which has been maintained throughout.

*- Linked in with the Police Youth Volunteers and Fire Cadets to engage more young people in Neighbourhood Watch*

Presentations have been made by the NHW to the Police Youth Volunteers to help promote NHW among young people who are already demonstrating an interest in working within the community. This will be repeated periodically to continue promoting the work of NHW.

**2.10** In relation to some of the ongoing actions under the priority 'engage', the Community Safety Team have continued to maintain an active presence on social media, advertising campaigns, promoting safety messages and sharing information regarding the work of the partnership. The Community Safety Team have actively used polls to gather resident feedback on Community Safety Issues, and on whether residents feel safe and where in the Vale their safety feels compromised.

**2.11** Under the priority "safeguard" the Partnership activity has focused on activities to

*-Coordinate and manage the prompt review of any domestic homicides that occur in the Vale in line with the SVP's statutory responsibility*

The Safer Vale Partnership is currently in the process of reviewing a suicide that is believed to have occurred as a result of domestic abuse. An independent chair has been commissioned to lead on the review and it is anticipated that they will provide the partnership with positive recommendations to improve future service delivery. These recommendations will be included in the delivery plan for 2023-2024.

**2.12** In relation to the ongoing actions under the priority 'safeguard' the partnership has continued to promote the use of Clare's law and has dedicated sections of the highlight report to promoting how individuals can apply for a Clare's Law request and what the benefits of this effective safeguarding tool are. The Partnership has continued to roll out the National Training Framework with a total of 2317 individuals across the Council trained at Level 1 and 948 individuals at level 2 to better identify and successfully refer individuals who come into contact with victims of domestic abuse.

**2.13** Under the priority "Work Together", the Partnership has committed work to  
*- Reviewing and improving information sharing across both the PSG and the DAARC service areas.*

Reviews have been undertaken to improve the ways in which information is shared to create improvements and efficiencies in the meetings where this

information is needed and discussed and in the outcomes that are achieved as a result of better information sharing. The improvements made to the information sharing through the twice weekly discussions for domestic abuse victims are seen to now be so effective that a review is currently looking at whether this model should replace the MARAC (multi agency risk assessment conference).

- 2.14** The Community Safety Team had a successful week of engagement during ASB Awareness week throughout which the Community Safety Team visited a number of schools across the Vale to promote community safety messages. A short survey was conducted in the primary schools, looking at use of online platforms for communication and cyber bullying/security. The results concluded that 69% of respondents had experienced cyber bullying. This has resulted in the Community Safety Team linking in with education colleagues to explore options for looking into this in greater detail to look at possible interventions.
- 2.15** A further positive development has been in the progress made towards the upgrade of the Public Safety CCTV. To date most cameras have been upgraded, works have commenced on upgrading the connectivity lines for the cameras, the 24/7 monitoring of the cameras has successfully transferred to Cardiff who will be responsible for this part of the service and the new monitoring software has been purchased and implemented. This new system will significantly improve the effectiveness and impact of CCTV across the Vale and the project has been a significant indicator of positive partnership working. Currently, the Community Safety Team are working on developing an CCTV Operational Group which will be the platform upon which information can be shared to enhance the use and effectiveness of CCTV. This working group will report to and be governed by the Operational Group.
- 2.16** The Partnership was successful in obtaining funding through the Welsh Government 'Summer of Fun' programme of funding and through the Police and Crime Commissioner to work with young people who were known to both the Community Safety Team and the Youth Offending Team for their persistent involvement with Anti-social behaviour. This funding enabled the commissioning of St Giles' Trust to deliver interventions and workshops during the summer for these young people who were known to be notoriously hard to engage through existing channels. The commissioning includes an evaluation of the engagement that will both capture the voice of the young people so that they can be more involved with future service delivery and will provide measurable evidence to influence and direct the work carried out with such young people in the future.

### **3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?**

- 3.1** Long Term: The Safer Vale Partnership Action Plan actively seeks to reduce crime and disorder in the long term and to create sustainable solutions for those who are victims of crime and disorder in the Vale.
- 3.2** Preventative: The Safer Vale Partnership Action plan has a particular focus on the prevention of crime and disorder. The strategy requires partners to share information to create effective preventative responses.
- 3.3** Integration: The Safer Vale Partnership Action Plan has been adopted by all partners and integrated within existing programmes of work.
- 3.4** Collaboration: The Safer Vale Partnership Action Plan is a piece of work developed by all partners and will be delivered and monitored collaboratively.
- 3.5** Involvement: Residents of the Vale of Glamorgan were consulted as part of the strategy development and further consultation will be undertaken to establish reduce crime and disorder in the long term and to create sustainable solutions for those who are victims of crime and disorder in the Vale.

### **4. Climate Change and Nature Implications**

- 4.1** The work of Community Safety supports climate change and nature implications primarily through the work on reducing and preventing environmental Anti-social behaviour. This involves a variety of incidents including, criminal damage caused in parks, fly tipping, abandoned vehicles, graffiti etc. Community Safety work with a number of partners, including the Council's Parks and Open Spaces Team, Enforcement and the Youth Offending Team to share information and to review opportunities to reduce and prevent the impact on Climate change and on the Community.
- 4.2** Community Safety publish a Highlight Report every month showing a breakdown of Anti-social behaviour that has been reported during the month. This includes environmental anti-social behaviour, which is currently the lowest form of Anti-social behaviour that is reported.

### **5. Resources and Legal Considerations**

#### **Financial**

- 5.1** There are no direct resource implications associated with this report. The Safer Vale Partnership Action Plan is being delivered using existing partnership funding. Any unforeseen changes or amendments that require funding will be subject to the Safer Vale Partnership seeking external /partnership funding.

## **Employment**

- 5.2 There are no employment implications in respect of the Safer Vale Partnership Strategy.

## **Legal (Including Equalities)**

- 5.3 The delivery of the Safer Vale Partnership Action plan is a statutory requirement under the Crime and Disorder Act 1998.
- 5.4 The action plan can be made available in Welsh.

## **6. Background Papers**

None.



**PRIORITY 1: PREVENT AND REDUCE OFFENDING**

Key	
Future Reporting	Behind Target
Ongoing action	At risk of
Previous Reporting Period	On track

DELIVERY PLAN ITEM	NO.	HOW CAN WE DO THIS?	PARTNERS	RESPONSIBLE OFFICER	MONITORING				DEADLINE	PRIORITY CROSS REFERENCE	SPECIFIC ACTION POINT
					Indicator	Q1	Q2	Q3			
Improve data intelligence and information sharing	1	Review and improve the sharing of information from Fire Crime & Community Safety Dept for the	FIRE	Andy Morgan/ Roger Magan					Apr-22		
	2	Routinely share relevent Substance Misuse services data with the Problem Solving Group	APB	Eleri Probert							
	3	Review and improve the sharing of information for the Problem Solving Group (PSG)	COUNCIL	Stacey Evans	Review of PSG information sharing with recommendations for improvments				Jul-20	P4	4.10
	4	Liaise with partners to look at repeat callers to all services and how best to use the PSG to inform all agencies of the ASB being committed by frequent fliers.	POLICE / AMBULANCE /HEALTH/COUNCIL	Stacey Evans/Amy Forsyth	Recommendation for new process for frequent fliers				Jan-21	P4	
	5	Continue to process all ASB referrals onto Niche within 2 working days	COUNCIL	Nathan Crothers	Number of ASB referrals processed in two days				Ongoing		
	6	Create a database for recording community safety activity that enables efficient data extraction for monthly monitoring	COUNCIL	Stacey Evans	New database created				Jul-20		
	7	Cross reference domestic abuse data with information from community mapping to look at prevalence rates against availability of support and neighbourhood demographic across the Vale	COUNCIL	Becky Lane	Report on pervalence and availability of support with recommendations				Jul-20	P3	3.10
	8	Create a database that enables the identification of changes and trends regarding domestic abuse	COUNCIL	Julie Grady	New database created				Jul-20	P3	
To engage the community in delivering community led solutions to local problems	9	Engage with other partners in a joint approach when substance misuse services could assist	APB	Eleri Probert					Jan-22		
	10	Promote the use of Community Groups particularly in crime hot spot areas	ALL PARTNERS	Georgia Williams	Number of Campaigns				Ongoing	P2	2.5, 2.27
	11	Go through the Safer Vale Funday and Festivale community responses to determine what people want to know about what is going on in their area, and how best to send that information	COUNCIL	Georgia Williams/Benni Lepine	New communications strategy				Jul-21	P2	
	12	Increase information shared within the community regarding community safety activity.	COUNCIL/POLICE	Georgia Williams	Number of releases / number of community reaches				Fortnightly	P2	2.14
	13	Create a bimonthly release on social media informing the public of facts regarding the domestic abuse incidents.	COUNCIL	Becky Lane	Number of releases and number of reaches				Ongoing	P2	2.14

To invest in preventative and early intervention approaches	14	Improve the early identification of problematic drug and alcohol misuse, and the appropriate enagement into support and treatment services	APB	Eleri Probert										
	15	Design and distribute a New Home Community Safety Pack to maintain a Safer Vale and encourage a cohesive community.	COUNCIL	Stacey Evans	Number of packs					Ongoing	P2, P3			
	16	Work with Cardiff to develop a joint PREVENT plan and a partnership plan for CONTEST	COUNCIL	Stacey Evans	New plan in place					Jan-22	P4			
	17	Continue to offer target hardening to victims of domestic abuse	COUNCIL/POLICE	Becky Lane	Number of properties % Feel safer % Happy with service					Ongoing	P3			
	18	Continue to provide a service for standard and medium risk PPNs.	COUNCIL	Amy Watkins	Number of PPNs processed in 48 working hours					Ongoing	P3			
To adopt a consistent and trauma informed approach across agencies in response to ASB and Crime	19	Review deliberate Fire Incidents to determine Fire Setting behaviour with Fire Crime & Community Safety Dept. Work in partnership with local policing teams to develop engagement opportunities for the Problem Solving Group (PSG)	FIRE	Andy Morgan/ Roger Magan						Already established & Ongoing Review Apr 21				
	20	Encourage the adoption of a trauma informed approach and Psychologically Informed Environments within all substance misuse services	APB	Eleri Probert										
	21	Continue to prevent and tackle incidents of anti-social behaviour including implementing restorative justice approaches for young people.	COUNCIL/POLICE	Amy Forsyth	Number of NRPs % who don't go through to additional stages					Ongoing				
	22	Create and monitor a process for ensuring that all relevant referrals go through to the ACES PCSO.	COUNCIL	Stacey Evans/ Julie Grady	New process in place Number of referrals					Apr-21	P3			
	23	Review the NRP process looking at the effectiveness of the NRPs	COUNCIL	Stacey Evans	Recommendations from NRP review					Oct-21				
Reduce ASB in the Workplace	24	Positive ASB mechanisms established within core values of service. Assist & develop with partner organisations mechanisms to monitor and provide evidence for a standardised response to ASB in the workplace.	FIRE	Andy Morgan/ Roger Magan						Core Values & Discipline procedures already established/ Development assistance Jun 22				
	25	Work with partners to establish ASB champions in each partner organisation to monitor and provide evidence for a standardised response to ASB in the workplace.	ALL PARTNERS	Georgia Williams	Number of new champions in each organisation					Apr-22	P4			
	26	Run a campaign in the Vale Council to increase awareness of what constitutes as ASB in the workplace and to promote the appropriate channels for reporting it.	COUNCIL	Georgia Williams	Campaign successfully run Number of reaches					Oct-22	P2, P4			

Respond to the need for a service for perpetrators in the Vale	27	Review deliberate Fire Incidents to determine Fire Setting & ASB/ Road safety behaviour with Fire Crime & Community Safety Dept. Work in partnership with local policing teams to develop engagement opportunities for the Problem Solving Group (PSG)	FIRE	Andy Morgan/ Roger Magan						Already established & Ongoing Review Apr 21		
	28	Explore options for delivering a range of community perpetrator interventions (including the DRIVE pilot in Cardiff)	COUNCIL	Julie Grady	Options for new perpetrator programme					Apr-22	P4	
	29	Collate data on perpetrators as identified through the DAARC process to establish the need for a perpetrator service	COUNCIL	Amy Watkins	New datasets					Oct-20		
Support the Delivery of Partnership Plans	30	Work with the Area Planning Board to address the issues caused by alcohol and Substance misuse in the Vale	APB/ALL	Eleri Probert						Ongoing		
	31	Create processes with all partners to increase information sharing regarding substance misuse activity, in the community, to enable more joined up and evidence based substance misuse interventions.	ALL PARTNERS	Benni Lepine	New process established					Jan-22	P3	3.12
	32	Work with partners in the Youth Offending Service to support the delivery of the Youth Justice Blueprint	ALL PARTNERS	Paula Barnett						Ongoing		
	33	Work with partners in the National Probation Service to support the delivery of the National Probation Service work plan	ALL PARTNERS	Rebecca Zammit						Ongoing		

PRIORITY 2 ENGAGE OUR COMMUNITIES

Key

Future Reporting Period	Behind Target
Ongoing action Previous Reporting Period	At risk of delay
	On track

DELIVERY PLAN ITEM	NO.	HOW CAN WE DO THIS?		RESPONSIBLE OFFICER	MONITORING				DEADLINE	PRIORITY CROSS REFERENCE	SPECIFIC ACTION POINTS
					Indicator	Q1	Q2	Q3			
Engage the community in the delivery of community led solutions to local problems	1	increase the sharing of information from Fire service safety & community Safety messages to incorporate a ASB safety advertisement of National Campaigns & improve reporting mechanisms for the Partners & PSB	FIRE	Roger Morgan/Andy Magan					Apr-22		
	2	Refresh and update information on the Safer Vale Website	COUNCIL	Georgia Williams	New website Increase in website				Ongoing	P3	3.16, 3.20
	3	Run a campaign to encourage volunteering opportunities	COUNCIL	Georgia Williams	Number of uptakes for volunteering				Jul-20	P3	3.1, 3.5
	4	Analyse membership of community group volunteers.	COUNCIL	Georgia Williams	Report on community group membership with recommendations				Apr-21	P3	3.2
	5	Create a map of support and third sector services to understand what is being offered by who across the Vale.	CON	Georgia Williams	Community map				Oct-21	P3	
	6	Map the Community Groups against what crimes are happening in their areas.	POLICE/COUNCIL	Amy Forsyth/Jeff Lewis	Report on community group with crime cross reference + recommendations				Oct-21	P1	1.7
	7	Source alternative platform for messaging the community	COUNCIL	Stacey Evans	Options paper for new messaging platforms				Jul-20	P1	
	8	Review method for informing victims of possible engagement with service design and delivery. Map representation in terms of crime type and protected characteristics	COUNCIL	Amy Watkins	Map of representation with recommendations on how to inform victims of engagement				Oct-23	P3	3.5, 3.1
	9	Create a calendar of dates relating to domestic abuse events and national days to ensure local campaigns are run and the community are engaged appropriately.	COUNCIL	Becky Lane	Calendar of dates created Number of campaigns				Jul-20	P3	2.14
	10	Engage with the Community Groups to create domestic abuse champions within each of our Community Groups.	COUNCIL	Julie Grady	Number of domestic abuse champions				Jul-21	P3	
	11	Raise the profile of white ribbon and create a database that tracks those who are accredited	ALL PARTNERS	Julie Grady	Increase in accreditations Increase in ambassadors				Oct-21	P3, P4	
	12	Utilise social media platforms to create polls to engage the community and gather resident feedback	COUNCIL	Georgia Williams	Number of Polls				Ongoing		
	13	Raise the profile of walk a mile in her shoes and run a campaign in preparation to encourage increased participation.	ALL PARTNERS	Julie Grady	Increased number of individuals involved with event				Oct-21	P3	

Improve Awareness of the Safer Vale Partnership	14	Encourage safer vale involvement with planned events in Vale service area such as station open days & Community based charity events etc. Encourage & Advertise Safer Vale workshop days at Fire stations within the Vale communities.	FIRE	Andy Morgan/Roger Magan						Jul-20		
	15	Coordinate the creation of a short video between partners to describe the Safer Vale Partnership	ALL PARTNERS	Georgia Williams	Video created					Jul-20	P4	
	16	Create a communications schedule that sees a frequent and consistent release of information to the public concerning Community Safety utilising a variety of communication platforms.	COUNCIL	Georgia Williams	Schedule created Number of releases					Jul-20	P1	1.9, 1.10, 2.8
	17	Review the feasibility of creating a Community Safety App	COUNCIL	Stacey Evans	Options paper for creation of a community safety app					Apr-23		
	18	Create an induction for new Board Members to understand their role and the ultimate purpose of the partnership	COUNCIL	Benni Lepine	New induction created					Jul-20	P4	
Work in Partnership	19	Encourage safer vale involvement with planned events in Vale service area such as station open days & Community based charity events etc. Encourage & Advertise Safer Vale workshop days at Fire stations within the Vale communities.	FIRE	Andy Morgan/Roger Magan						Jul-20		
	20	Encourage substance misuse services get involved with community hub days	APB	Eleri Probert								
	21	Work with partners to improve the publicising of joint community safety initiatives as Safer Vale.	POLICE/COUNCIL	Benni Lepine/Jeff Lewis	Process for joint publishing					Oct-21	P4	
	22	Work with community groups to create Safer Vale Champions who can drive the Safer Vale's messages throughout the communities.	COUNCIL	Georgia Williams	Number of champions					Jan-22	P1	
	23	Establish a process for the Partnership to authorise and agree Press Releases issued for Community Safety Initiatives.	ALL PARTNERS	Benni Lepine	New process created.					Jul-21	P4	
	24	Work with partners to organise 'community hub days' to increase public interaction and raise awareness of the Safer Vale	ALL PARTNERS	Georgia Williams/Alan Thomas/Roger Magan	Number of hub days organised across organisations					Jul-22	P4	
	25	Schedule a calendar of events and work with partners to increase the use of TREV to engage the community.	ALL PARTNERS	Nathan Crothers	Number of TREV engagements					Oct-20	P4	
	26	Coordinate the Safer Vale Fun Day on behalf of the Safer Vale Partnership. All partners to have an involvement with the day.	COUNCIL/ALL PARTNERS	Georgia Williams	Safer Vale Funday held					Aug-20	P4	
	27	Ensure Dewis Cymru is used when referring and signposting victims.	COUNCIL	Amy Watkins	Number of times victims signposted to Dewis					Jul-20	P4	
28	Encourage and support more victims to engage with law enforcement to explore criminal and civil remedies	COUNCIL/POLICE	Amy Watkins	Increase in prosecution rates and engagement rates from victims					Jul-22	P1, P3		

Review and Revamp Community Groups	29	Closer interaction with Established and developing Community groups to deliver Fire & Community safety in partnership with delivering Safer Vale Advice and messages.	FIRE	Andy Morgan/Roger Magan						Apr-21		
	30	Revamp Community Cohesion Group	COUNCIL	Georgia Williams	New Community Cohesion Group					Apr-21		
	31	Work with Housing to establish the number of Neighbourhood Watch members who are housing tenants	COUNCIL	Georgia Williams	New dataset					Jul-21	P4	
	32	Create a process for raising awareness of neighbourhood watch in the community	COUNCIL	Georgia Williams	New process created					Oct-20	P3, P1	1.7
	33	Link in with the Police Youth Volunteers and Fire Cadets to engage more young people in Neighbourhood Watch	COUNCIL/POLICE & FIRE	Benni Lepine	Number of young people involved with Neighbourhood watch					Jan-22	P4	
	34	Undertake a review of all community group processes to ensure they enable smooth and easy functioning	COUNCIL	Georgia Williams	Review undertaken + recommendations					Oct-20		

**PRIORITY 3 WORK TO SAFEGUARD THE MOST VULNERABLE IN OUR COMMUNITIES**

Key	
Future Reporting Period	Behind Target
Ongoing action	At risk of delay
Previous Reporting Period	On track

DELIVERY PLAN ITEM	HOW CAN WE DO THIS?	RESPONSIBLE OFFICER		MONITORING					DEADLINE	CROSS REF WITH PRIORITY	SPECIFIC ACTION POINT	
				Indicator	Q1	Q2	Q3	Q4				
Improve engagement with those who have experienced vulnerabilities	1	Continue to progress the established volunteer scheme within service & Fire Cadets.	FIRE	Andy Morgan/Roger Magan						Ongoing		
	2	Continue to work to deliver the service user involvement framework within the APB governance structures, and monitor progress in relation to service user involvement within commissioned substance misuse services	APB	Eleri Probert								
	3	Create a process for engaging with victims of hate crime and ASB to offer the opportunity to become part of service design and delivery	COUNCIL	Georgia Williams	Number of victims involved with service design and delivery					Apr-22	P2	2.2, 2.7
	4	Develop links with our vulnerable residents and hard to reach groups in line with our Community Cohesion Plan.	COUNCIL	Georgia Williams	Number of interactions with residents and hard to reach groups.					Oct-20	P2	2.3
	5	Create a database for all partners to populate with their volunteering opportunities for Community Groups to have and share with interested parties.	ALL PARTNERS	Stacey Evans	New database					Apr-23	P4, P2	
	6	Create an appropriate feedback mechanism to monitor whether victims received the support they expected and needed.	COUNCIL	Becky Lane	New feedback process in place					Jul-21	P2	
	7	Link in with SEEdS to look at how input in service planning and delivery can be received from victims of domestic abuse	COUNCIL	Julie Grady	Increase in victims involved with service design and delivery					Sep-21	P2, P4	2.7
	8	Ensure attendance at SEEdS meetings to create a link with the DAARC service.	COUNCIL	Amy Watkins	No. of SEEdS meetings attended.					Ongoing	P4	

Improve the identification of vulnerability	9	Review the process for identifying vulnerability and ensure alignment with All Wales approach for reporting to social services and partners	FIRE	Andy Morgan/Roger Magan								
	10	Increase awareness of Clare's law	COUNCIL	Becky Lane	Number of Clare's Law Applications		POLICE HEALTH			Ongoing	P2	
	11	Continue the roll out of the National Training Framework for violence against women, domestic abuse and sexual violence.	COUNCIL	Julie Grady	Number of training sessions Number of individuals trained					Ongoing	P4	
	12	Work with housing to develop training for contractors and other individuals who access properties to develop the skills and confidence to identify and report suspected domestic abuse within housing properties.	COUNCIL	Julie Grady	New training programme created Number of individuals identified					Oct-21	P4	
	13	Investigate areas with low reporting rates for domestic abuse and create appropriate campaigns where underreporting is suspected.	COUNCIL	Julie Grady	Increase in reporting in areas where underreporting is suspected					Oct-20	P1, P2	1.5



Work to support relevant priorities of the APB	14	Continue to support development of the APBs strategy.	ALL PARTNERS	Eleri Probert						Ongoing	P4	
	15	Increase links between substance misuse services and ASB service	COUNCIL/APB	Benni Lepine/Eleri Probert	Increase in number of referrals/signposts between two service areas					Jan-22	P4, P1	1.31
Improve early intervention	16	Fire,Road, Water & Community safety which cover elements of ASB around these areas already being delivered to KS1 -KS4 within SW Schools. Review and delivery of joint partners safety message in relation to ASB.	FIRE	Roger Magan/Andy Morgan						Already established Review of Message Apr 21		
	17	Coordinate a safeguarding conference for front line workers	ALL PARTNERS	Georgia Williams/Rebecca Lane	Safeguarding conference held					Nov-20	P2, P4	
	18	Roll out training for Safeguarding	COUNCIL	Natasha James	No. of training sessions delivered					Ongoing	P4	
	19	Improve Tension Monitoring across the Vale	COUNCIL/POLICE	Georgia Williams/Jeff Lewis	No. of tension monitoring forms completed.					Ongoing	P1	
	20	Ensure that communication materials and website contains information that encourages individuals to phone the team to enquire about support.	COUNCIL	Becky Lane	Increase in enquiries for support					Oct-22	P2	2.1
	21	Map community safety interventions currently being delivered in schools	ALL PARTNERS	Benni Lepine	New map of interventions					Jan-22	P1	
	22	Promote Iris + in schools and colleges	COUNCIL	Becky Lane	Number of promotion					Jul-20	P1	
	23	Support education to launch the Encompass Programme	COUNCIL	Julie Grady	Number of interactions promoting the Encompass programme					Jul-20	P4	
Improve level of support for those with complex needs	24	Review and improve the sharing of information from Fire Crime & Community Safety Dept for the Problem Solving Group (PSG)	FIRE	Roger Magan/Andy Morgan						Apr-21		
	25	Ensure the website includes information for victims about where to access support	COUNCIL	Becky Lane	New information on website					Oct-20	P2	2.1
	26	Review the support and pathway available for victims with co-occurring mental health issues	HEALTH	David Williams	Review of support pathway with recommendations					Oct-22	P4	
	27	Review the IDVA provision	COUNCIL	Julie Grady	review of IDVA provision with recommendations					Jul-21	P1	
	28	Provide evidence for the need for generic housing support that can also be open to male victims of Domestic Abuse and is able to provide a more generic victim focus.	COUNCIL	Julie Grady	Options paper for generic housing support for domestic abuse					Oct-22	P4	
	29	Create processes that ensure the differing needs of male victims are considered and provided for.	COUNCIL	Julie Grady	New process created					Apr-22		
Implement the VAWDASV objectives	30	Work with partners to ensure the relevant VAWDASV objectives are implemented	ALL PARTNERS	Julie Grady	VAWDASV action monitoring					Ongoing	P4	
Ensure that Domestic Homicide Reviews are conducted	31	Coordinate and manage the prompt review of any domestic homicides that occur in the Vale in line with the SVP's statutory responsibility	ALL PARTNERS	Deb Gibbs	All DHRs completed in given timeframe.					As and When	P4	

**PRIORITY 4 WORK TOGETHER**

**Key**

Future Reporting Period	Behind Target
Ongoing action	At risk of delay
Previous Reporting Period	On track

DELIVERY PLAN ITEM	HOW CAN WE DO THIS?	RESPONSIBLE OFFICER	MONITORING				DEADLINE	CROSS REF WITH PRIORITIES	SPECIFIC ACTION POINTS				
			Indicator	Q1	Q2	Q3				Q4			
Improve data intelligence and information sharing	1	increase the sharing of information from Fire service safety & community Safety messages to incorporate a ASB safety. Development of a IT/ contact group as reporting mechanism for the Partners & PSB	FIRE	Andy Morgan/Roger Magan						Apr-22			
	2	Look at the tasking process and establish a better process for information sharing prior to and during the meeting.	COUNCIL/POLICE	Stacey Evans/Jeff Lewis	Review of tasking with recommendations						Oct-20	P1	
	3	Create a process for Channel Panel that involves information sharing at an earlier point for greater efficiency during meetings.	COUNCIL	Stacey Evans	New process for Channel Panel						Oct-22	P3	
	4	Review representation of Channel Panel for the Vale	COUNCIL	Stacey Evans	Review of representation with recommendations						Oct-20	P3	
	5	Work with the community, third sector and partners to improve the reporting of hate crime.	COUNCIL	Georgia Williams	Number of reports of hate crime Community understanding of hate crime						Ongoing	P1, P2	
	6	Maintain existing good links with other areas to help inform best practice and wider information sharing.	COUNCIL	Stacey Evans	No of meetings with other areas						Ongoing	P2	
	7	Create a protocol with VOG housing for receiving feedback from tenants who have engaged with the DAARC	COUNCIL	Julie Grady	Number of cases where feedback is received						Oct-20	P3	
	8	Create a process for engaging RSLs in the DAARC service.	COUNCIL	Julie Grady	Number of RSLs engaged with DAARC						Apr-21	P3	
	9	Establish a process for daily discussions that maximises information sharing between the right partners in the most time efficient way.	ALL PARTNERS	Deb Gibbs	Daily discussions in place						Apr-22	P3	
	10	Create a database for MARAC that mirrors the DAARC Database	COUNCIL	Julie Grady	New database in place						Oct-20	P3	
	11	Create a process for information sharing between the DAARC, ASB team and PSG to ensure a more holistic service that engages cross priority linkages	COUNCIL	Benni Lepine	New process for information sharing						Apr-22	P1, P3	1.1
	12	Create a monthly roundup information sheet for VOG housing with information on numbers and characteristics of those through the DAARC process who are housing tenants.	COUNCIL	Becky Lane	Monthly roundup sheet circulated						Oct-21	P3	
	13	Review and develop where necessary information sharing protocols for all information sharing. Review governance within all Community Safety structures.	COUNCIL	Benni Lepine	Review of all ISPs with recommendations for change where appropriate						Apr-23		

Improve Resource sharing and joint working	14	Established volunteer scheme within service & Fire Cadets. Fire,Road, Water & Community safety which cover elements of ASB around these areas already	FIRE	Roger Magan/Andy Morgan						Already established, explore opportunities for ASB & Alcohol/Drugs info		
	15	Improve the availability and uptake of substance misuse training	APB	Eleri Probert								
	16	Roll out training on community safety specific issues (such as knife crime) to help inform other agencies about current issues and to inform a process of information sharing with the Community Safety team.	COUNCIL/POLICE	Stacey Evans/Jeff Lewis	Number of training sessions held					Apr-22	P1	
	17	Liaise with partners to organise joint training on action planning, the OSARA model and Multiagency problem solving	COUNCIL/POLICE	Stacey Evans/Jeff Lewis	Number of training sessions held					Apr-23	P1	
	18	Trial work shadowing with other organisations to improve understanding of different areas of work.	COUNCIL	Stacey Evans	Report of usefulness of work shadowing trial and recommendations for roll out					Jul-20		
	19	Link in with IRIS managers to help influence areas of need for training and to receive relevant information.	COUNCIL	Amy Watkins	New plan for training					Oct-21	P2	
	20	Create and provide multiagency training on how to refer into MARAC and what and how information needs to be shared.	COUNCIL	Julie Grady	Number of training sessions held					Oct-22	P3	
	21	Work together to look at where resources can be pooled/shared with regards to joint training and joint needs	ALL PARTNERS	Benni Lepine	New processes for joint working in place					Jul-22		
	22	Design and disseminate a process chart to process map the way into MARAC	COUNCIL	Becky Lane	New process chart designed and shared					Oct-20	P3	
Improve Communication	23	Creation of an information sheet detailing key contacts for different aspects of community safety within each	FIRE	Roger Magan/Andy Morgan						Apr-21		
	24	Improve the APB website and widely advertise its availability as a local resource relating to substance	APB	Eleri Probert								
	25	Work with partners on the creation of an information sheet detailing key contacts for different aspects of community safety within each organisation	ALL	Georgia Williams	New information sheet designed and shared					Oct-21	P2	
	26	Organise sessions where practitioners are given a platform to meet and discuss changes in service delivery	ALL PARTNERS	Georgia Williams	Number of information sharing sessions					Apr-23	P2	
	27	Create an information sheet for partner organisations to be made aware of Community Safety initiatives to improve joint information sharing	ALL PARTNERS	Georgia Williams	New information sheet designed and shared					Oct-20	P2	
	28	Work with housing to create and monitor a process for reporting and sharing information where community safety clients are also housing tenants.	COUNCIL	Stacey Evans	No of referrals flagged to housing					Ongoing	P1, P3	4.11, 4.6
	29	Create early links with the new criminal justice housing service in the Vale	COUNCIL	Stacey Evans	New criminal justice service mapped into existing community safety pathways					(Once service is established)	P1, P2	