

Annual Self-Assessment 2025/26

Performance Joint Scrutiny Committee July 2026



Structure of today's Meeting

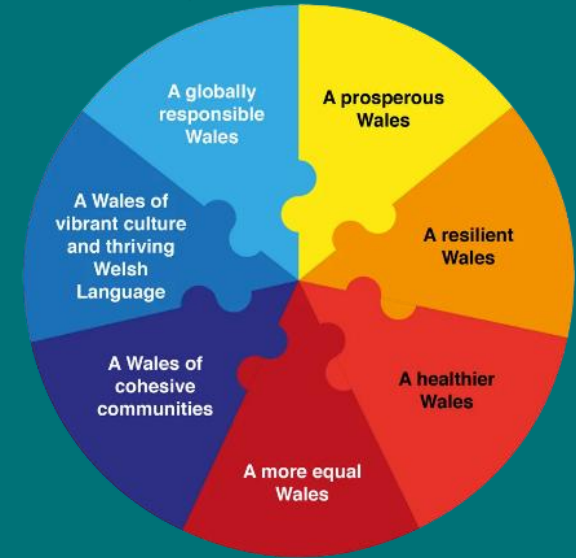
- **Introduction: The Annual Self-Assessment Purpose and Process**
- **Requirement 1: Performance**
- **Requirement 2: Resources**
- **Requirement 3: Governance**
- **Overall Judgement**
- **Summing up and Recommendations**

There will be an opportunity for questions and discussion between each section and a comfort break during the meeting



The Self-Assessment

- The first relating to Vale 2030
- **Statutory duty** to keep performance under review.
- **3 performance requirements:**
 - i. Performance
 - ii. Use of resources
 - iii. Governance
- **By definition a self-assessment:** based on a range of work and data to inform the judgements which are subject to peer challenge, moderation and further challenge to ensure robustness.
- An **Easy Read** version of the ASA will be available for consultation and will be shared with all Members.



ASA 2025/26 Timetable

Activity	Month
SLT discussion on ASA approach for 2025/26	February 2026
Drafting and finalisation of Directorate Self-Assessments (Tier 1)	March – May 2026
Internal Challenge Process (Tier 2)	May – June 2026
External Evidence Integration (Data and Opinions) (Tier 3)	May – June 2026
Moderation Panel: ASA Council Judgements	June 2026
Draft Annual Self-Assessment Report considered by SLT	June 2026
Draft Annual Self-Assessment Report considered by Cabinet	July 2026
Public & Partner Consultation on the Draft ASA Report (5–6 weeks)	July – Sept 2026
Draft ASA Report considered by Joint Scrutiny for Performance	July 2026
Draft ASA report considered by G&AC	September 2026
Revision of draft ASA in response to feedback	September 2026
Final Draft ASA Report – SLT consideration	October 2026
Final Draft ASA Report – Cabinet Approval	November 2026
Final Draft ASA Report – Council Approval	December 2026
Translation & publication of Full ASA Report and Public Summary	December 2026 – January 2027





How well are we doing things?



Are we providing value for money?



How well are we run?



What and how can we do better?

Moderation Framework

Tier 1:
Directorate Self-Assessments (DSAs)



Tier 2:
Internal Challenge Process



Tier 3:
External Evidence Integration
(Data and Opinions)



Overall Performance Judgement

The 2025/26 Annual Self-Assessment

Demonstrates that the Council is:

- Delivering positive outcomes and strong progress against Vale 2030 commitments
- Continuing to strengthen performance, insight and organisational capability
- Maintaining effective governance and financial management

Highlights that:

- Performance and outcomes remain inconsistent across services
- Demand, financial and workforce pressures continue to affect delivery
- Further work is required to embed transformation and demonstrate sustained, measurable impact.





Requirement 1: Assessing Performance

Requirement One: Performance Summary

Overall RAG Status (Actions): Good - 90.72% Overall RAG Status (Measures): Fair – 64.44%									
Total		Green		Amber		Red		N/As*	
Actions	Measures	Actions	Measures	Actions	Measures	Actions	Measures	Actions	Measures
97	149	88 (90.72%)	58 (64.44%)	6 (6.19%)	8 (8.88%)	3 (3.09%)	24(26.67%)	0	59

Corporate enablers: Overall Council Summary	Corporate Resources	Environment & Housing	Learning & Skills	Place	Social Services
Performance	Fair	Good	Fair	Good	Good
Overall rating for 'Performance'	Good				

- This section of the ASA also highlights key achievements by well-being objective, overall challenges and areas for improvement.



WBO1: Creating Great Places to Live, Work and Visit



WBO2: Respecting and Celebrating the Environment



WBO3: Giving Everyone a Good Start in Life



WBO4: Supporting and Protecting Those who Need Us



WBO5: Being the Best Council We Can Be

Ask a question about your data

Joint Scrutiny for Performance Committee: Q4 Vale 2030 Performance Dashboard

Overall Q4 RAG Status: Actions - Good (90.72%) | Measures - Fair (64.44%)

Overall Total Green RAGs

Actions: 88 (90.72%)
Measures: 58 (64.44%)

Overall Total Amber RAGs

Actions: 6 (6.19%)
Measures: 8 (8.88%)

Overall Total Red RAGs

Actions: 3 (3.09%)
Measures: 24 (26.67%)

Overall Total N/A RAGs

Actions: 0
Measures: 59

WBO 1 RAGs

Actions: Green (20 - 95%), Amber (1 - 5%)
Measures: Green (19 - 86%), Amber (2 - 9%), Red (1 - 5%), N/A (7)

WBO 2 RAGs

Actions: Green (12 - 92%), Amber (1 - 8%)
Measures: Green (13 - 81%), Amber (1 - 6%), Red (2 - 13%), N/A (14)

WBO 3 RAGs

Actions: Green (16 - 94%), Amber (1 - 6%)
Measures: Green (4 - 36%), Red (7 - 64%), N/A (6)

WBO 4 RAGs

Actions: Green (16 - 94%), Amber (1 - 6%)
Measures: Green (5 - 33%), Amber (3 - 20%), Red (7 - 47%), N/A (20)

WBO 5 RAGs

Actions: Green (24 - 83%), Amber (2 - 7%), Red (3 - 10%)
Measures: Green (17 - 65%), Amber (2 - 8%), Red (7 - 27%), N/A (12)

All Exceptions: Actions

Directorate Plan Reference	Directorate Plan Action Description	Vale 2030 WBO	Q1 % Complete and RAG status	Q2 % Complete and RAG status	Q3 % Complete and RAG status	Q4 % Complete and RAG status	Q4 Commentary / Progress Update
CR/A09	Agree and implement a	WBO5	25% (Green)	50% (Green)	75% (Green)	75% (Red)	The Customer Charter is going through final calibra directorates have agreed all of the key points. We a

All Exceptions: Measures

PI Reference	PI Description	Vale 2030 WBO	Q1 Actual Figure and RAG status	Q2 Actual Figure and RAG status	Q3 Actual Figure and RAG status	Q4 Actual Figure and RAG status	Q4 Target	Q4 Commentary
CPM/089	% of additional affordable housing units	WBO2	0.00% (Red)	0.00% (Red)	0.00% (Red)	0.00% (Red)	35	Only 13 properties date of the development. 20

RAG Status Calculation: **GREEN** target has been met or exceeded | **AMBER** performance is within 10% of target | **RED** target has been missed by more than 10% | N/A status attributed to actions or measures where a target was not appropriate, target was not set, no performance update was provided, baseline performance was being established, data was unavailable, or measures had been removed following revisions to data collection.

Dashboard Navigation

User Guide

Landing Page

Actions

Measures

Trend Data

Key Achievements

Key Challenges

Green RAGs (Actions)

Amber RAGs (Actions)

Red RAGs (Actions)

N/A RAGs (Actions)

Green RAGs (Measures)

Amber RAGs (Measures)

Red RAGs (Measures)

N/A RAGs (Measures)

Exceptions

Newly Emerging Challenge (Actions)

Worsening (Actions)

No Change (Actions)

Newly Emerging Challenge (Measures)

Worsening (Measures)

No Change (Measures)

People

Finance

Assets

Engagement

WIMD Population / Demographic Data

Poverty, Inequalities and Climate Change

Cost of Living Support
Help and support if you are struggling to pay your bills due to the rising cost of living

Citizens Advice Cardiff and Vale
Citizens Advice Cardiff and Vale are running cost of living drop-in advice sessions for residents at 119 Broad Street, Barry, every Monday and Thursday between 9am - 6pm. No appointment needed.

Citizens Advice Cardiff & Vale offer face to face, telephone and email advice at the Barry office, outreach locations situated across the Vale of Glamorgan and also via the AdviceLink Cymru service, which can be called on 0800 7022 020. Clients who require text relay can call 18001 08082 505720.

Lines are open between 8am - 7pm Monday to Friday, and 9am - 1pm on Saturday (closed on bank holidays)

Off Grid Heating Fuel Support Scheme
You may be able to get a one-off £200 payment if your home uses heating oil or liquefied petroleum gas (LPG) and you receive support through the Council Tax Reduction Scheme (CTRS)

The scheme closes on September 30 2026

[Learn more](#)



Find grants and benefits
Find information on grants and

help with food costs.



New collections service for your unwanted textiles

Residents in the Vale of Glamorgan already recycle 70% of their waste, but we want to help you reuse and recycle even more.

From Monday 17 November 2025

We're launching a **free new weekly collections service** for your unwanted, good quality **textiles**.

We're introducing this new service in phases across the county, starting in Barry. Other areas will benefit from this service from next year.

What should I do?

From **Monday 17 November 2025**, when you need to get rid of reusable textiles:

1. put them in a clear or partially see-through plastic bag,
2. tie the handles securely to keep the contents dry, then
3. place the bag on top of one of your recycling containers before 7am on your usual collection day.

Yes please

✓ Clothing	✓ Towels	✓ Tablecloths, runners and napkins
✓ Shoes	✓ Bed sheets, duvet covers and pillowcases	✓ Curtains
✓ Belts		
✓ Handbags		

Maximum size bag = 60 litres



Our Performance in 25/26

Good progress has been made in delivering Year 1 of Vale 2030 including:

- Increased delivery of affordable housing and sustained homelessness prevention outcomes.
- Improved primary school attendance and earlier intervention for learners needing support.
- Expanded preventative and reablement services, supporting independence.
- Continued strong environmental performance, including recycling and biodiversity initiatives.
- Strengthened performance management and reporting arrangements

Performance is not yet consistent across all services.

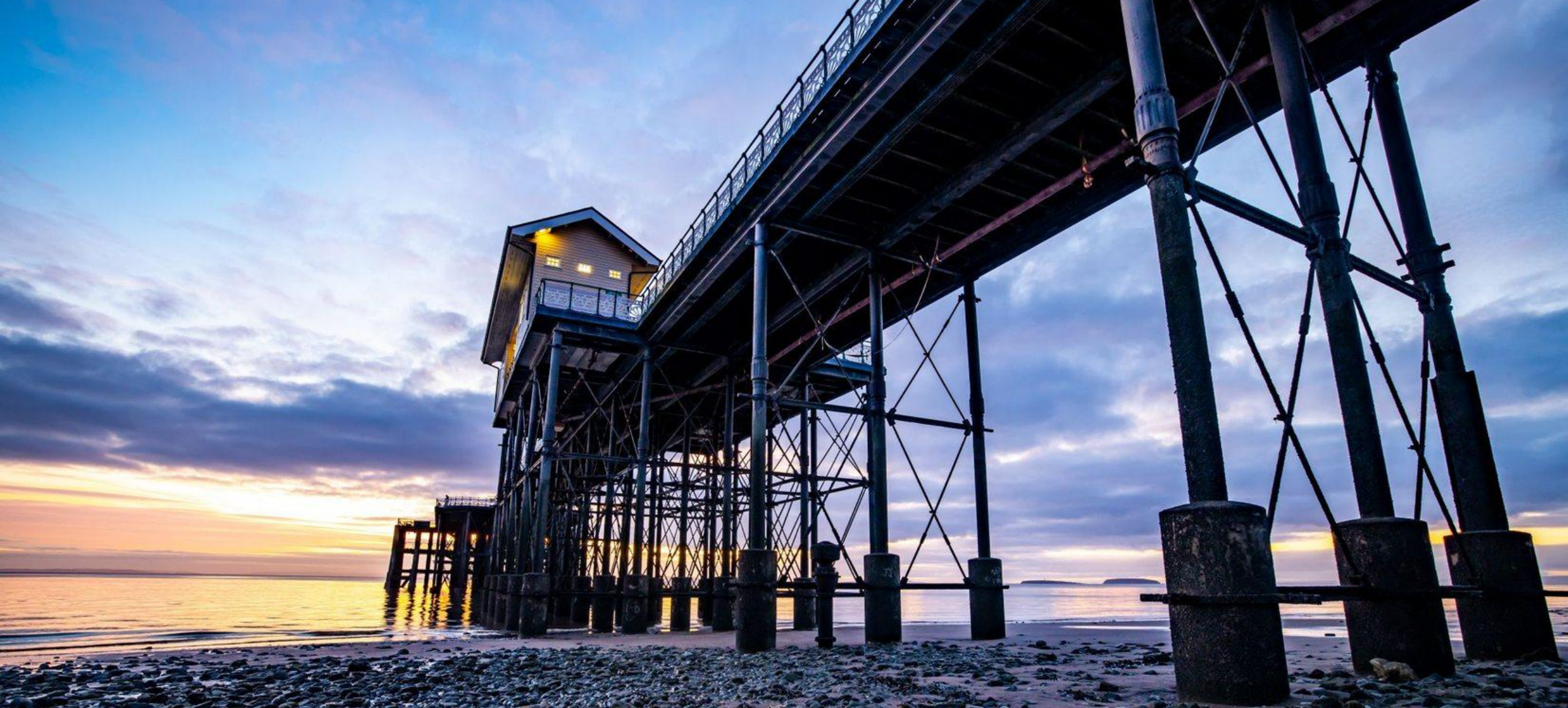
- Ongoing demand, financial pressures and workforce capacity continue to affect pace and consistency of improvement across services.
- Some outcomes remain partially evidenced or are not yet fully demonstrable.
- A significant proportion of measures cannot be RAG-rated.

Moderation concluded that the Council's performance is 'Good', reflecting strong delivery and positive outcomes overall, but not yet the consistent, sustained and fully evidenced impact required for a higher rating.



Questions & Discussion





Requirement 2: Use of Resources

How well we used our resources in 25/26

Examples include:

- Delivery of a balanced budget and strengthened Medium-Term Financial Planning.
- Efficiency and service redesign through the Reshaping Programme,
- Improved workforce stability, reducing reliance on agency staff.
- Strengthened asset management arrangements
- Investment in digital systems.
- Greater integration of performance, finance, and information in decision-making.

The ASA highlights that:

- Financial sustainability remains dependent on the delivery of future transformation and savings.
- Demand pressures in social care, housing and schools continue to increase.
- Workforce capacity challenges persist in key areas.
- Benefits from transformation activity are at an early stage.
- Communication and engagement needs to be strengthened.

Moderation concluded that the Council's use of resources is 'Good', reflecting strong financial management and improving integrated corporate planning arrangements, but with ongoing risks to long-term sustainability and consistency of impact.



Use of Resources 25/26

Corporate enablers: Overall Council Summary 2025/26	Corporate Resources	Environment & Housing	Learning & Skills	Place	Social Services
People	Good	Good	Good	Good	Good
Finance, Commissioning and Procurement	Good	Fair	Fair	Good	Fair
Assets	Good	Fair	Good	Good	Good
Performance	Fair	Good	Fair	Good	Good
Risk	Good	Good	Fair	Fair	Fair
Engagement and Insight	Fair	Fair	Good	Good	Good
Overall rating for 'how we are using our resources'	Good	Good	Fair	Good	Good

Corporate enablers: Overall Council Summary 2025/26	2021/22 Rating	2022/23 Rating	2023/24 Rating	2024/25 Rating	2025/26 Ratings	Direction of Travel (DoT)
People	Good	Good	Good	Good	Good	↔
Finance, Commissioning and Procurement	Good	Good	Good	Fair	Fair	↔
Assets	Good	Good	Good	Good	Good	↔
Performance	Good	Good	Good	Good	Good	↔
Risk	Good	Good	Good	Good	Good	↔
Engagement and Insight	Good	Good	Good	Fair	Fair	↔
Overall rating for 'how we are using our resources'	Good	Good	Good	Good	Good	↔

Issues, Challenges & Areas for Improvement



Sustained Financial Pressures and Funding Uncertainty - Liz Jones, Director of Learning and Skills



Increasing Demand and Complexity of Need Across Services - Lance Carver, Director of Social Services



Workforce Capacity, Recruitment and Retention Challenges – Trevor Baker, Director of Environment and Housing



Asset Condition and Infrastructure Pressures – Marcus Goldsworthy, Director of Place



Further Strengthen the Use of Data, Insight and Engagement in Decision Making - Tom Bowring, Director of Corporate Resources



Questions & Discussion





Requirement 3: Governance

How good were our governance arrangements in 25/26

The Council has sound and effective governance arrangements, providing a strong framework for accountability, decision-making, and risk management.

- The draft Annual Governance Statement for 2025/26 gives **an opinion of ‘Reasonable Assurance’**
- The Head of Internal Audit’s Annual Opinion is one of **‘Reasonable Assurance’**
- A **‘Substantial Assurance’** on the Council’s compliance with the CIPFA Financial Management Code.
- **External regulatory work** has been constructive, and we have responded positively in addressing the recommendations from their work.
- **Effective monitoring of our key risks** – this is supported by a recent internal audit.
- **Strengthened scrutiny & oversight arrangements** - improving transparency, accountability & challenge.

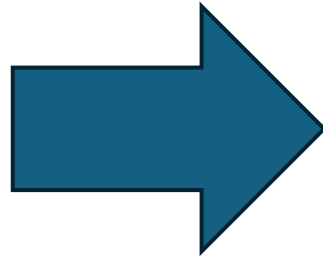
Moderation concluded that the Council’s Governance is ‘Good’ (Reasonable Assurance), reflecting robust frameworks and positive assurance, but further development is required to demonstrate greater maturity and consistent impact.



Audit Wales Review of Scrutiny

Key considerations:

- Roles and Responsibilities
- Support
- Impact
- Public involvement
- Effectiveness



R1 The Council should ensure that the role and purpose of scrutiny is clearly understood by councillors and officers and is reflected in scrutiny practice. This should include:

ensuring that there is a clear and shared understanding of the role of cabinet members in relation to scrutiny committees and scrutiny activity more generally;

ensuring that the specific role and purpose of scrutiny activity are clearly set out for each scrutiny topic, including the intended outcomes;

ensuring that scrutiny committees' recommendations to Cabinet are clear on the action they would like the Cabinet to take

ensuring that as the Council continues to develop its arrangements for evaluating scrutiny, these arrangements enable it to understand the impact of scrutiny activity.



Questions & Discussion



Overall ASA Judgement 25/26

Rationale

- Strong progress against Vale 2030 commitments.
- Effective management of resources.
- Sound governance and assurance arrangements.
- Clear understanding of challenges and areas for improvement.

Why not higher?

- Performance remains inconsistent across some services.
- Financial, workforce and demand pressures continue.
- Outcomes are not yet evidenced consistently across all areas.





Summing up and Recommendations